

## New Jersey Department of the Treasury Division of Purchase and Property

**Quick Reference Guide:** 

# ACCESSING PURCHASE ORDERS, CHANGE ORDERS, AND ELECTRONIC INVOICING

**Sellers** 

Revised as of: 03/06/23







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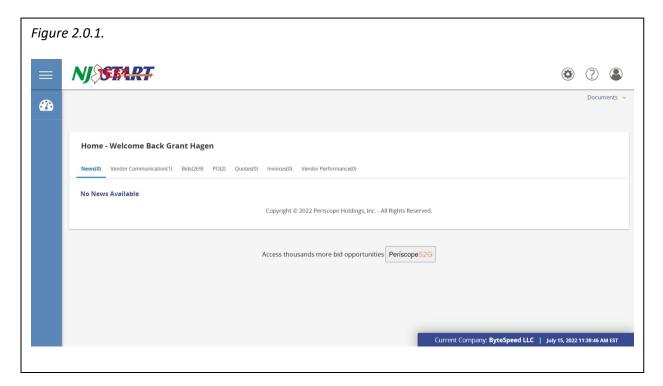
#### 1.0 Purpose

- This Quick Reference Guide is designed to help Vendors understand how to access Purchase Orders (POs) and Change Orders sent to them through NJSTART.
- PO and Change Order notifications will be sent to the primary email or mailing address associated with the Vendor's profile, not to individual Vendor users.
- If your entity has received a notification about a PO or Change Order via email or mail, follow the steps in this guide to access and review the document. We have also included a section on Invoicing in this user guide.
- If you have questions regarding this Vendor Profile management process, you may contact a New Jersey State Vendor Administrator at (609) 341-3500 or email <a href="mailto:njstart@treas.nj.gov">njstart@treas.nj.gov</a>

**NOTE:** Master Blanket POs received from the Division of Purchase & Property are to confirm a Vendor is on contract. POs received from using agencies are to execute purchases.

#### 2.0 Instructions

• The first step is to sign into NJSTART using your Login ID and Password. This will bring you to your Home Page as shown in *Figure 2.0.1*.

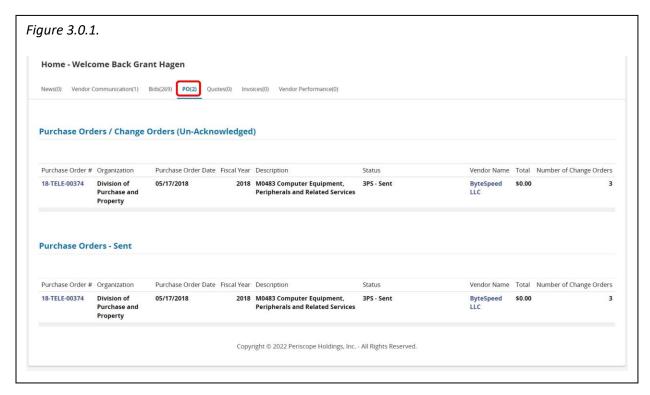




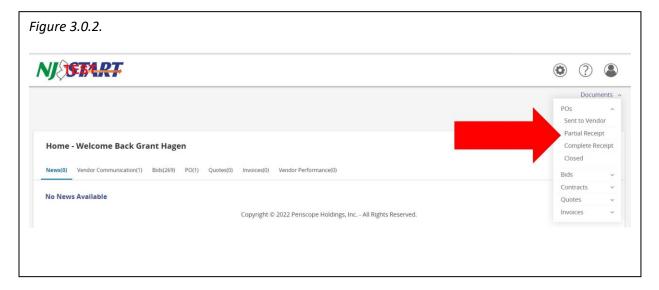


#### 3.0 Finding a Purchase Order

- After login you will see your home page and tabs underneath the Welcome Back message.
- To find a PO or Change Order, click on the PO tab as shown on Figure 3.0.1.



- The POs and/or POs with Change Orders that you have not yet acknowledged will be listed first.
- You can access a PO by clicking on the link in the "Purchase Order #" column on the left side of the screen.
- POs, Bids, Contracts, Quotes, and Invoices (if any) can also be found by clicking on the "Documents" dropdown list at the upper right-hand portion of the "Home" screen in the "Seller" role as shown in *Figure 3.0.2*.







## 3.1. Acknowledging a Purchase Order

- Upon selecting a PO, you will be asked to acknowledge receipt of the PO and its Change Orders before it will display.
- As shown in *Figure 3.1.1.*, acknowledging a PO indicates that you are aware of it and that you will respond to it.
- Check both of the check boxes on the left and click on the Proceed button to:
  - o Acknowledge your receipt of the PO and its Change Orders, and
  - o Notify the requestor that you have received the PO.

Figure 3.1.1.				
Download Acknowledgement				
☐ I am acknowledging receipt of this purchase order and/or its change order(s). ☐ Notify requestor of receipt of this purchase order and/or its change order(s).				
	Proceed	Cancel & Exit		
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## 3.2. Viewing a Purchase Order

• The PO will be shown with the number prominently displayed in the upper left-hand corner of the document as shown in *Figure 3.2.1*.

Figure 3.2.1. Master Blanket Purchase Order 18-TELE-00374 Purchase Order Number: 18-TELE-00374 Receipt Method: Dollars Entered Date: 05/17/2018 09:33:27 AM Retainage %: 0.00% Release Type: Direct Release Seller Blanket Change Order Enabled: Tax Rate: Green Blanket PO: Emergency Blanket PO: Small Business Category: Performance Bond Required: Participating in NJSTART Marketplace Cooperative: NJ Cooperative Effective Date: PO Terms Payment Terms: F.O.B., Destination Shipping Terms: **Change Orders** Master Blanket/Contract Controls 50.00 Net - Net Exit Print





#### 3.3. Printing a Purchase Order

- All POs issued to you will stay within NJSTART indefinitely, so you do not need to print them out.
- If you would like to print out a paper copy of a PO, click on the Print button at the bottom of the invoice, as shown in *Figure 3.3.1*. or press "Ctrl P."



## 4.0 Finding and Acknowledging a Change Order

- You will be notified of Change Orders if an agency has made changes to a PO it has previously sent to you.
- Notifications of Change Orders also will be sent to the primary email address associated with the Vendor's profile, and not to individual users established for the Vendor's profile.
- Change Orders are accessed in exactly the same way as the PO, and are visible on the PO document in the Change Orders section.
- Just like POs, you will be asked to acknowledge receipt of Change Orders upon selecting the PO to view as shown in Figure 3.1.1.
- Check both of the check boxes on the left and click on the Proceed to view the PO and its Change Order(s).
- Click the number of the Change Order to open and view the change that was made.

**NOTE:** If you are unable to find the Change Order within the PO tab, click on the Documents dropdown list, select Contracts, then view the Master Blanket or Contract for which you are looking as shown in *Figure 4.0.1*.





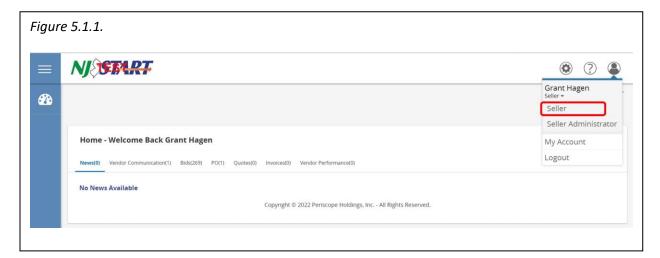


#### 5.0 Creating an Electronic Invoice

- NJSTART enables Vendors to submit invoices electronically to New Jersey State agencies, as an alternative to hardcopy invoices.
- The purpose of submitting an invoice electronically is to make invoice processing more efficient and to reduce the data entry burden on Accounts Payable users.
  - Typically, the Vendor mails invoices to the Accounts Payable user, who enters the Invoice into the system.
- The actions outlined in this guide will be accomplished in the "Seller" role.
- As such, a user should navigate to the "Seller" role to complete the activities.
- To select the appropriate role, click on the Account Icon to the upper right-hand corner at the top of the page after signing in.
- Finally, in this guide, the term "Agency" is used to refer to a New Jersey State Agency that has purchased a Vendor's product or service.

### 5.1. Homepage

- The purpose of the Homepage is to present documents the Seller may take action on (e.g., Open Solicitations, Purchase Orders) or that the Seller has created in the past (e.g., Quotes, Invoices).
- The Homepage also presents the latest news items or updates regarding NJSTART.
- If the user's Homepage does not look like the one shown in *Figure 5.1.1.*, the user should navigate to the "Seller" role as shown in *Figure 5.1.1*.



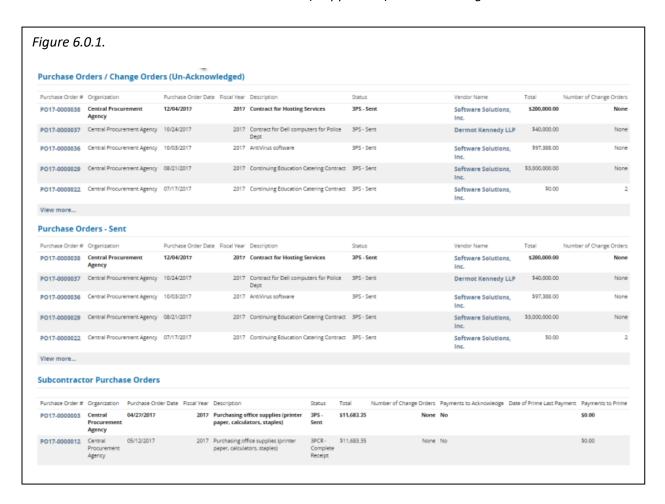
- To change roles, follow the steps below.
  - o Step 1: Click the Account Icon in the upper right of the Homepage
  - Step 2: Click the down arrow under the User Name
  - Step 3: Select "Seller"





#### 6.0 Purchase Orders

- To access Purchase Orders, click the PO tab on the Home Screen
- The Purchase Order tab is divided into three sections:
  - Purchase Orders/Change Orders (Un-Acknowledged),
  - o Purchase Orders Sent, and
  - Subcontractor Purchase Orders (if applicable) as shown in Figure 6.0.1.



• Click the Purchase Order number as shown in Figure 6.0.2.







- If the Seller has not acknowledged the Purchase Order, then the user should select both checkboxes to acknowledge the Purchase Order and to notify the requestor and click "Proceed" as shown in *Figure 3.1.1*.
- Click Create Invoice at the bottom of the screen of the "Summary" tab as shown in Figure 6.0.3.



#### 6.1. General Tab

- The purpose of the "General" tab is to capture header level data for the Invoice template.
- Each Invoice template is blank when created from scratch.
- The Vendor completes the information and generates the Invoice number, which in combination with the Vendor number, is unique in the system.
- Some of the data is populated on the Invoice from the Purchase Order.





## **Step 1: Complete Required Fields**

• The Vendor must complete all required fields, marked with an asterisk (\*), before saving the new document. The table below lists the required fields on the General tab, the description of the field, the functional implication in the system (if any) and the recommended usage as shown in *Table 6.1.1*.

## Table 6.1.1.

Field Name	Field Description	Field Implication	Common Usage
Invoice number	Document number	Searchable in internal searches; Once saved, number cannot be edited	The Invoice Number from the Vendor
Invoice Description	Title of the document	Searchable in internal searches	Description of the goods or services that the Agency is paying the Vendor for; should be descriptive and unique
Invoice Date	Pre-populates to the current date	Informational	Audit Trail, Reporting





## Step 2: Click "Save & Continue"

- Once the Vendor saves the document, protected fields are auto-filled by the system, and the document is now searchable in the system by authorized users, including from the Vendor's Homepage.
- Table 6.1.2. below shows the fields that are auto-populated and that cannot be edited. The table lists the protected fields, the description of the field, the functional implication in the system (if any) and the recommended usage.

Table 6.1.2.

Field Name	Field Description	Field Implication	Common Usage
Invoice Status	Initial status is set to In Progress & will update after an AP user submits the Invoice	Identifies where the document is in the process and if the document is editable	N/A
Payment Amount	Total amount of the Invoice	Will update depending on the amount entered on the Items tab of the Invoice	Audit Trail, Reporting
Payment Terms	Defaulted from the Vendor; can be edited (Note: payment terms are established by the State of NJ)	Applies to the Total Amount	Audit Trail, Reporting
Payment Discount	Defaulted from the Vendor	Applies to the Total Amount	Audit Trail, Reporting
Payment Terms Day	Defaulted from the Purchase Order	Applies to the Total Amount	Audit Trail, Reporting
Entered By	Defaulted from the Seller account entering the Invoice	Informational	Audit Trail, Reporting
Entered Date	Defaulted from date the Invoice is created	Informational	Audit Trail, Reporting
Credit Amount	Defaulted to "\$0.00"	Total Amount will update after Credit Memo is applied	Audit Trail, Reporting
Last User Updated	Automatically generated	Informational	Audit Trail, Reporting
Last Date Updated	Automatically generated	Informational	Audit Trail, Reporting





#### Step 3: Complete Optional Fields as Preferred

• Complete optional Fields as shown in *Table 6.1.3*.

Table 6.1.3.

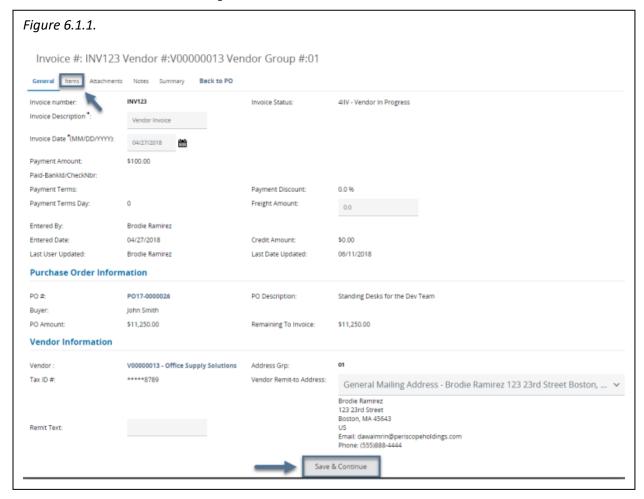
Field Name	Field Description	Field Implication	Common Usage
Freight Amount	Defaulted to "\$0.00"	Total Amount will update after Freight is applied	Audit Trail, Reporting

**NOTE:** The address shown in the Vendor Remit-to Address field must not be changed by the vendor.

Step 4: Click Save & Continue

Step 5: Click Items Tab

• As shown in *Figure 6.1.1.* 







#### 6.2. Items Tab

• The purpose of the Items tab is to show all items and quantities that may be paid.

## **Step 1: Enter the Invoice Amount**

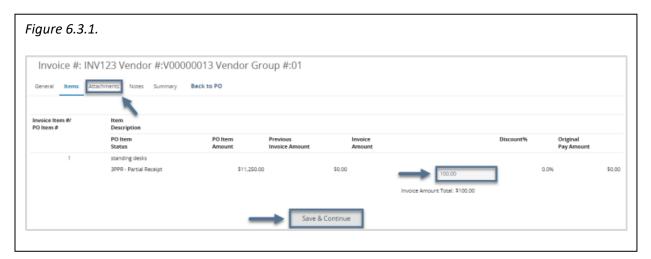
• The Vendor can enter the amount for each Item on the Invoice.

## Step 2: Click "Save & Continue"

## 6.3. Attachment Tab

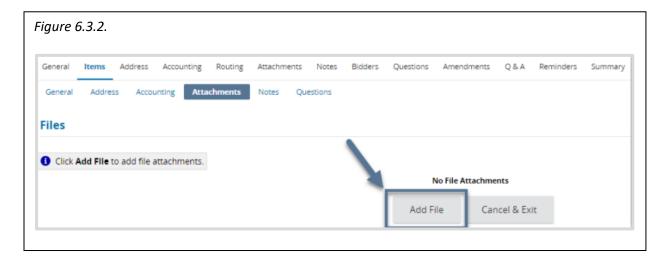
#### **Step 1: Click Attachments Tab**

• As shown in *Figure 6.3.1*.



Step 2: Click Add File

• As shown in Figure 6.3.2.







#### **Step 3: Click Choose File**

• The user clicks Choose File to upload a file from the user's computer as shown in *Figure 6.3.3*.



#### **Step 4: Select the File**

Locate the document

## **Step 5: Complete the Fields**

• The user may update the Name for the attachment and enter a description.

## Step 6: Click "Save & Exit"

• The user may click Cancel & Exit to cancel any changes and to return to the previous screen. The user may also click Save & Continue to save the current attachment and upload a new attachment as shown in *Figure 6.3.4*.







#### 6.4. Notes Tab

• The purpose of the Notes tab is to capture notes applicable for items listed on the Invoice. The Accounts Payable user processing the Invoice will see these notes.

## 6.5. Summary Tab

- The Summary tab provides an overview of all the information provided by the Vendor on the
  previous tabs for review prior to submitting the document to the Accounts Payable user for
  review and processing.
- Once the document is submitted, the Vendor cannot edit the document.

**NOTE:** Only invoices that are still in progress and have not yet been submitted to an agency can be canceled by the vendor

#### **Step 1: Review Information**

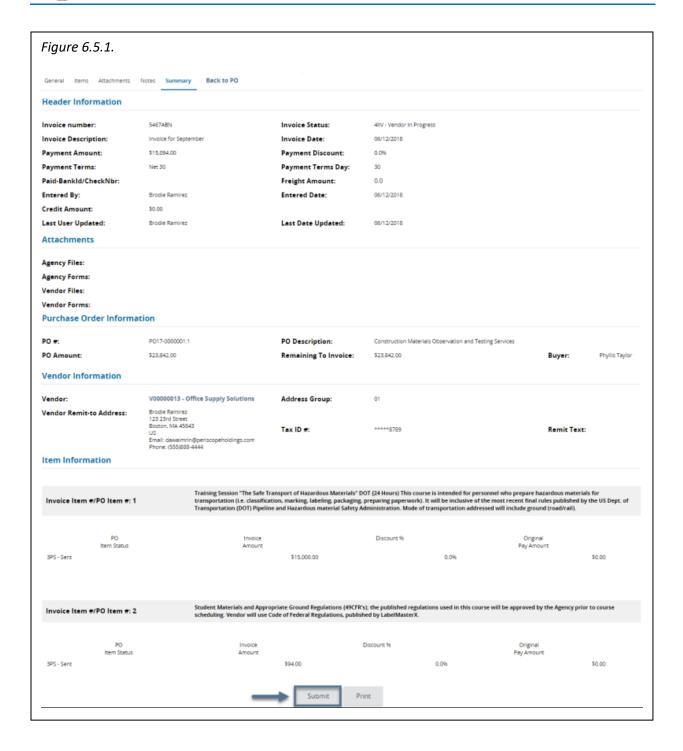
Ensure all information is correct before submitting.

## Step 2: Click "Submit"

- After the Vendor submits the Invoice, the status of the Invoice will remain In Progress as shown in *Figure 6.5.1*
- The Accounts Payable user at a State agency will be able to complete the Invoice and submit for approval.











If you have additional questions, you may contact a New Jersey State Vendor Administrator at (609) 341-3500 or email <a href="mailto:njstart@treas.nj.gov">njstart@treas.nj.gov</a> as shown in *Figure 6.5.2*.

