



NEW JERSEY DEPARTMENT OF
CHILDREN AND FAMILIES

Commissioner's Monthly Report February 2016

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Commissioner

February 15, 2016



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Dashboard

On or About December 31, 2015

DCF At a Glance		CSOC ⁶ Quick Facts	
DCF: Total Children Served in the Month¹	90,700	Youth Open with CSOC (unduplicated count)	42,033
CP&P: Children/Youth Served	48,667	DD Eligible Children (unduplicated count)	18,439
OOH Setting (< 18)	6,567	MRSS: Dispatches in the month	1,744
In-Home Setting (< 18)	40,085	MRSS: Interventions (includes prior dispatches)	2,097
Youth 18-21	2,015	Remained in same Living situation	98%
Youth Open with CSOC²	42,033		
		Care Management: Children Served	11,780
FCP: Total Clients Served³	18,279	OOH Behavioral Health Settings: Children Served	1,480
DoW: Total Clients Served⁴ (Monthly Average)	2,009	Placed out of State	0
DCF: Families Served in the Month⁵	31,270	PerformCare Calls	8,279
CP&P	24,310	DD Related Calls	1,601
FCP (Family Success Centers & Home Visiting)	6,960	Sandy Related Calls	318
CP&P Quick Facts		FCP & DoW Quick Facts ⁷	
Hotline Referrals	14,236	FSCs: Families Served (November)	2,809
CPS Reports	32%	Home Visiting: Families Served (November)	4,151
CWS Referrals	11%	SBYSP: Clients Served (November)	11,319
Number of Human Trafficking Referrals ⁸	10		
Response Timeliness (December)	99%	DV Services: Clients Served (October)	1,082
Monthly Staff Contacts/Children OOH (December)	97%	Residential	23%
Entries to Care	312	Non-Residential	77%
Shelter Placements (November)		SAARC: Clients Served (Jul - Sep 2015)	1,209
Children under 13 placed in shelters	0	Displaced Homemaker: Clients Served (Jul - Sep 2015)	1,572
Youth > 13 in shelters less than 30 days ⁹	97%	New Clients	26%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	16,031	RPE: Doses/Activities provided at Implementation Sites (Nov '13 - Jan '14)	83

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in DV, SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF include CP&P families and FCP families.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ • FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC and Displaced Homemakers.

⁸ The cumulative number of human trafficking referrals between November 2013 and December 2015 was 266.

⁹ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

Sustainability and Exit Plan Key Performance Indicators

"To Be Achieved" Measures

	Month	Performance	Exit Plan Target	Δ from Target	
Initial Family Team Meeting (FTMs) within 45 days	Nov '15	88%	80%	8%	
Subsequent FTMs within 12 Months	Dec '15	77%	80%	-3%	
Subsequent FTMs after 12 Months - Reunification Goal (n=11)	Dec '15	100%	90%	10%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	Dec '15	78%	90%	-12%	
Initial Case Plans	Dec '15	100%	95%	5%	
Caseworker visits Parent 2x/Month	Dec '15	72%	90%	-18%	
Parent-Child Weekly Visits ¹	Dec '15	64%	60%	4%	
Parent-Child Visits Biweekly	Dec '15	77%	85%	-8%	
Child Visit with Siblings	Nov '15	74%	85%	-11%	
Investigation Timeliness CP&P 60 days	Oct '15	83%	85%	-2%	
Investigation Timeliness CP&P 90 days	Oct '15	95%	95%	0%	
Independent Living Assessments 14-18 yrs	Dec '15	93%	90%	3%	
Caseloads: Intake	Dec '15	93%	90%	3%	
Caseloads: Adoption	Dec '15	94%	95%	-1%	

"To Be Maintained" Measures

	Month	Performance	Exit Plan Target	Δ from Target	
Investigation Timeliness-Institutional Abuse Investigation Unit (IAIU)	Dec '15	86%	80%	6%	
Supervisor Worker Ratio	Dec '15	98%	95%	3%	
Caseloads: IAIU Investigators	Dec '15	100%	95%	5%	
Caseloads: Permanency	Dec '15	100%	95%	5%	
Ongoing Case Plans	Dec '15	97%	95%	2%	
Caseworker Visits with Child 2x/Month in 1st& 2nd Months of placement	Oct '15	93%	93%	0%	
Caseworker Visits with Child Monthly (at child's placement site) ²	Dec '15	97%	93%	4%	

 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

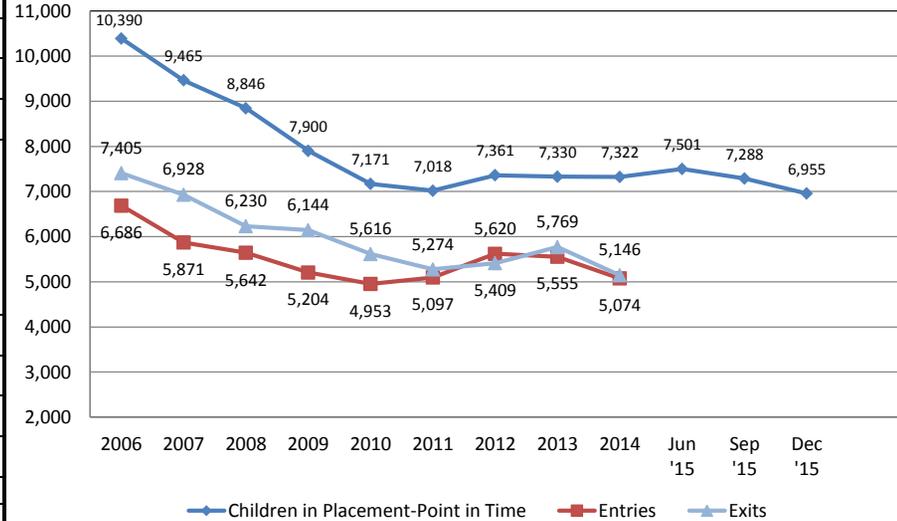
¹Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

²Caseworker visits with Children in Placement (all locations) December 2015 (99%)

Section I: Child Protection & Permanency (CP&P)

CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>		
	Dec-15	Δ from Dec 2014
Families Under CP&P Supervision	24,310	-5%
Children Under CP&P Supervision	48,667	-6%
Children Receiving CP&P In-Home Services	41,712	-6%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin)	(53%)	6,955
Resource Family Kinship	(39%)	
Group and Residential	(7%)	
Independent Living	(2%)	
Children Legally Free for Adoption (Excludes TPR Appeals)	984	1%
Finalized Adoptions to date (CY 2016)	1053	0%
Children in Subsidized Kinship Legal Guardianship	1,986	-1%
Children in Subsidized Adoptions	14,045	0%
Entries to Care	312	-10%
Exits from Care	371	-18%

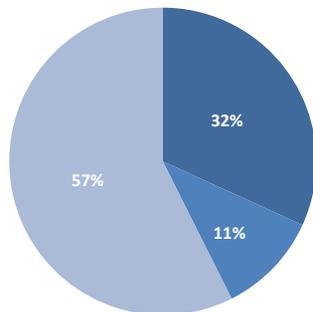
Children in Out-of-Home Placement: Annual Entries, Exits and Monthly Point in Time Children in Placement



Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

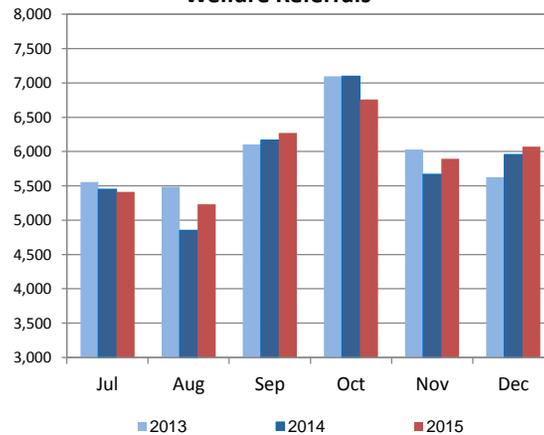
State Central Registry Intakes

n = 14,236
December 2015

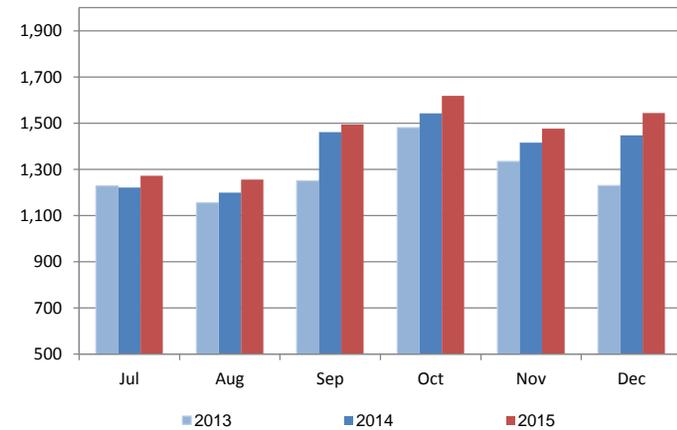


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

Child Protective Services Reports/Child Welfare Referrals

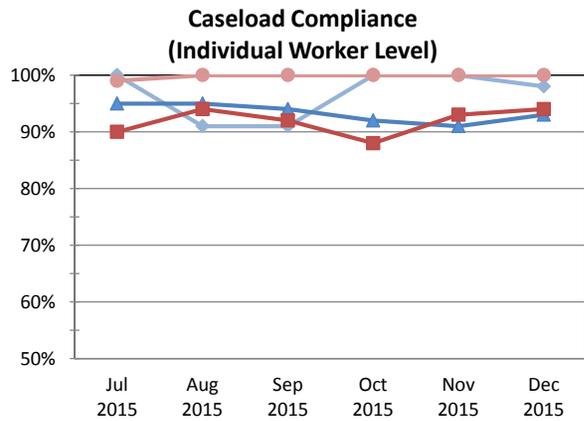


Child Welfare Referrals Assigned to Local Offices

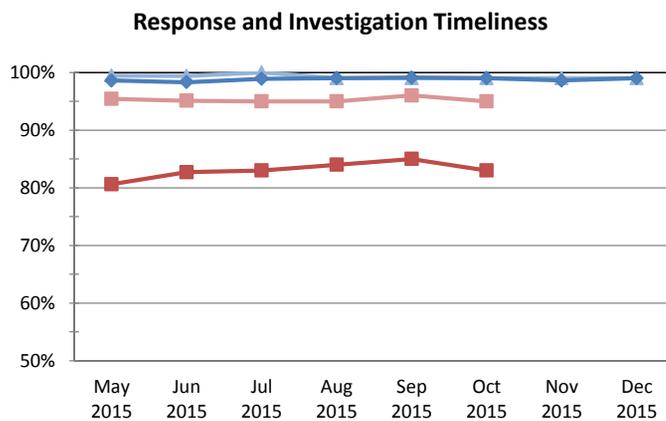


Axis begins at 500 to enhance separation of data

Section I: Child Protection & Permanency

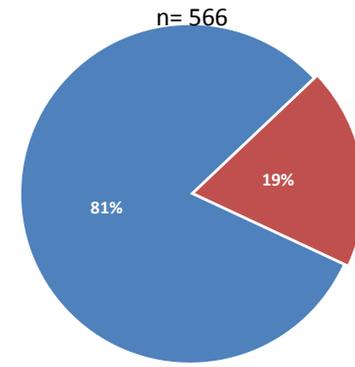


◆ Sup/Wkr Ratio - Target 95% ▲ Intake - Target 90%
 ● Permanency - Target 95% ■ Adoption - Target 95%



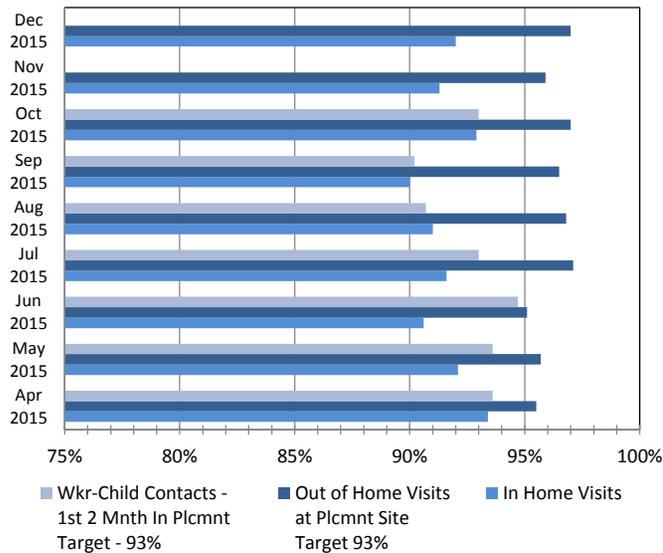
▲ Time from SCR to Field (Target 95%) ◆ CPS Response Timeliness (Target 95%)
 ■ Investigation Timeliness 0-60 Days (Target 85%) ● Investigation Timeliness 0-90 Days (Target 95%)

Rate of Referrals to Early Intervention - December 2015



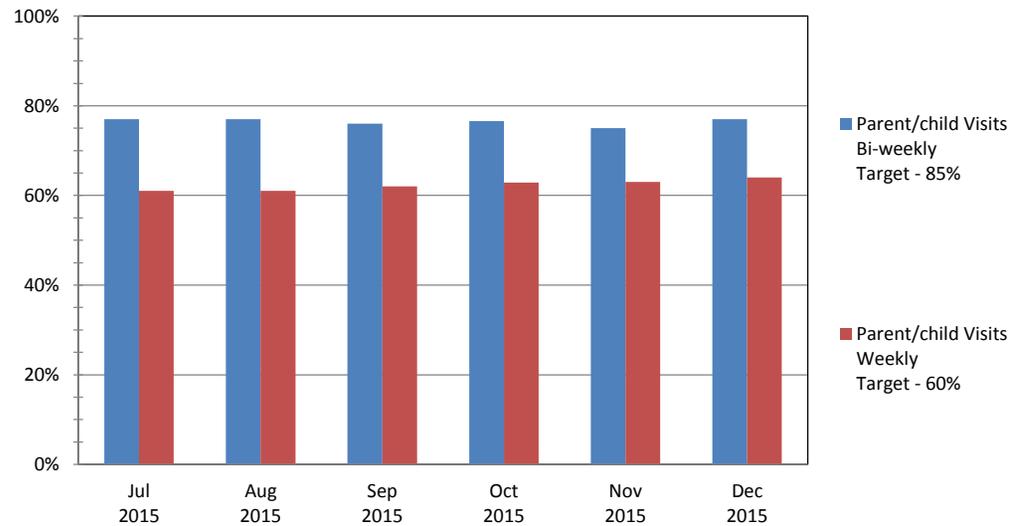
■ Referred ■ Not Referred

Worker - Child Visits



■ Wkr-Child Contacts - 1st 2 Mnth In Plcmnt Target - 93% ■ Out of Home Visits at Plcmnt Site Target 93% ■ In Home Visits

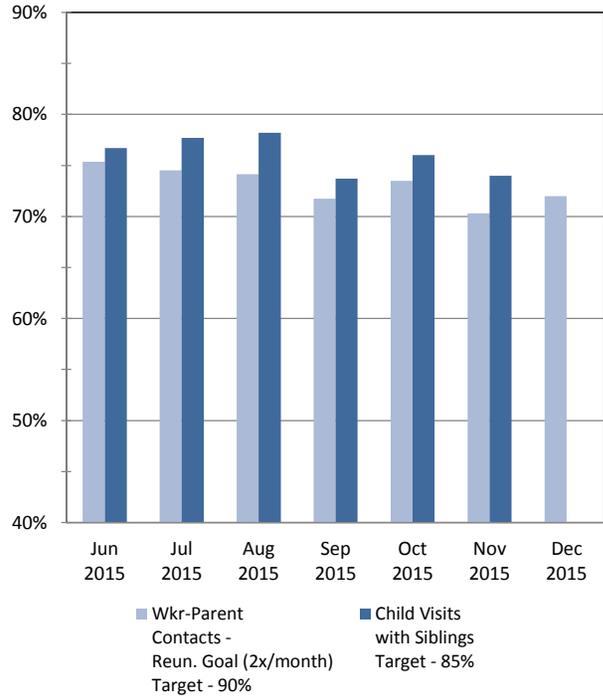
Parent - Child Visits



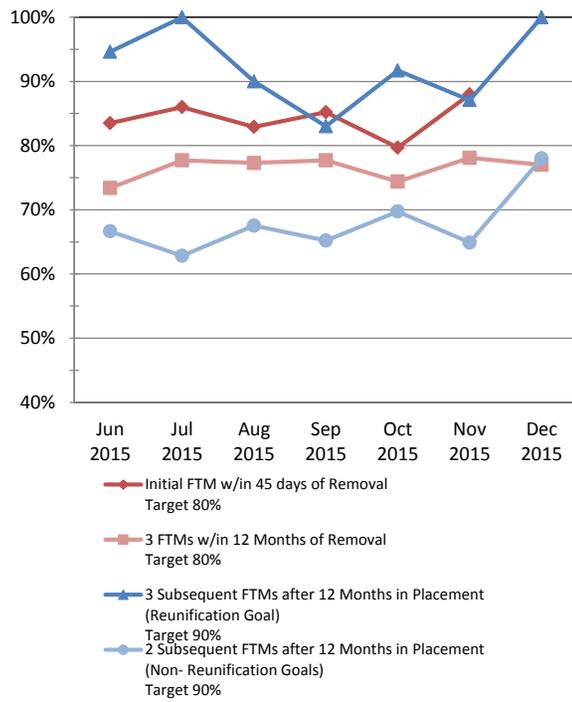
■ Parent/child Visits Bi-weekly Target - 85%
 ■ Parent/child Visits Weekly Target - 60%

Section I: Child Protection & Permanency

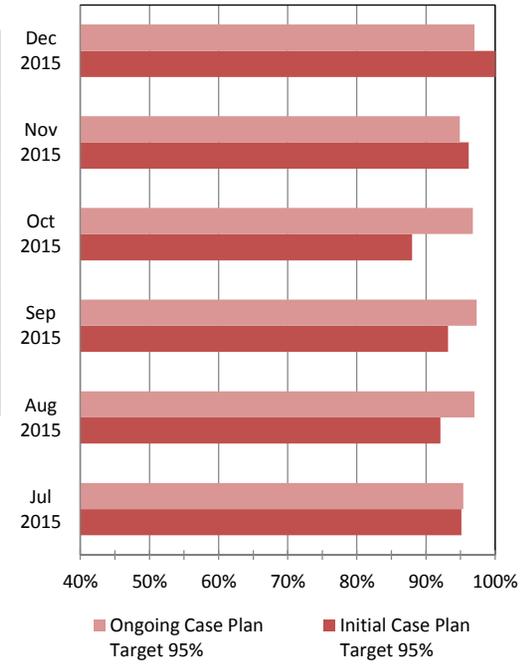
Worker- Parent Visits & Sibling Visits



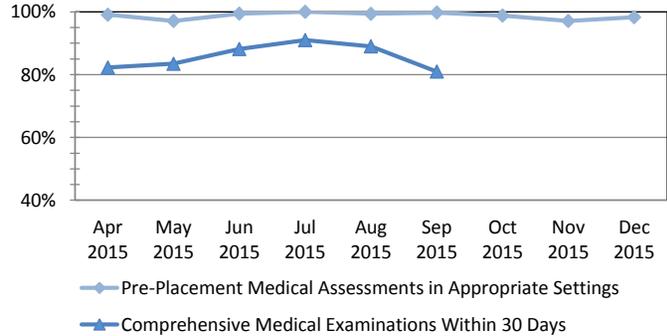
Initial & Subsequent Family Team Meetings



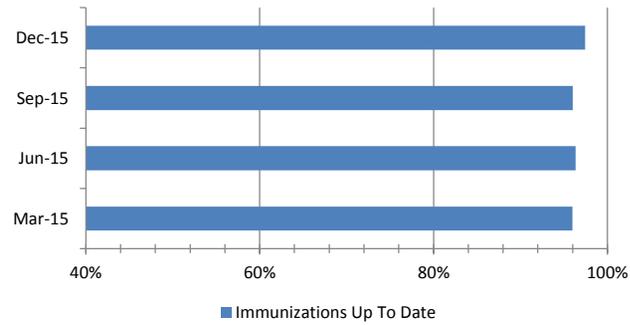
Initial & Ongoing Case Plans



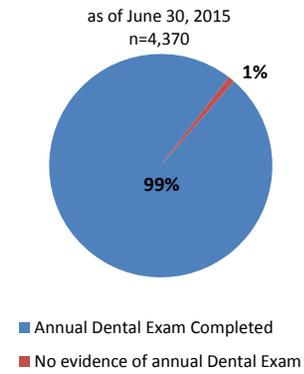
Medical Assessments for Children in Out of Home Placement (OOHP)



Immunizations for Children in OOHP



Children in OOHP with Annual Dental Exams

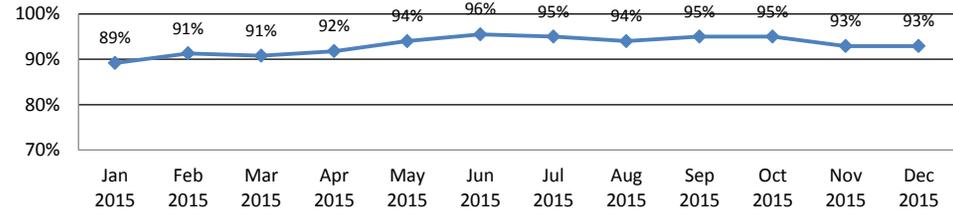


Section II: Office of Adolescent Services (OAS)

OAS Quick Facts (Dec 2015)
Youth 18-21

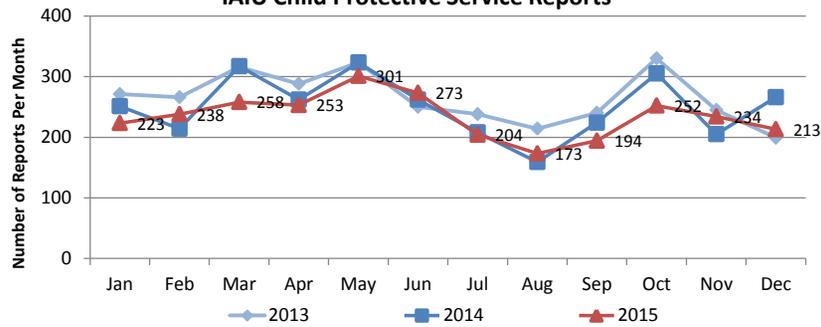
Youth 18-21 years old served by CP&P*	2,015
Youth served "In Home" living with a parent/relative or living independently ⁵	1,627
Youth served "Out-of-Home"	388
Family Based Setting (59%)	
Congregate Care Setting (21%)	
Independent Living (21%)	
Youth Receiving Adoption or KLG Subsidy	741

Completed Independent Living Assessments
of Youth Ages 14-18 years (n for Dec 2015 =870)

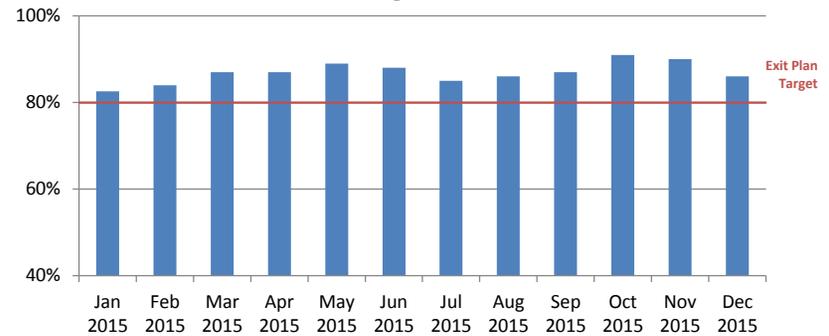


Section III: Institutional Abuse Investigation Unit (IAIU)

IAIU Child Protective Service Reports

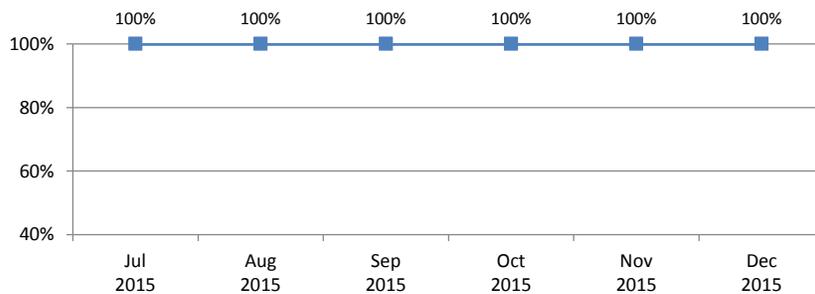


IAIU Investigation Timeliness

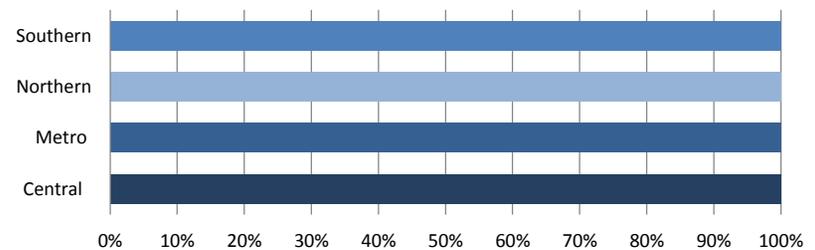


IAIU Caseload Report
Statewide

No more than 8 new investigations and 12 cases/month

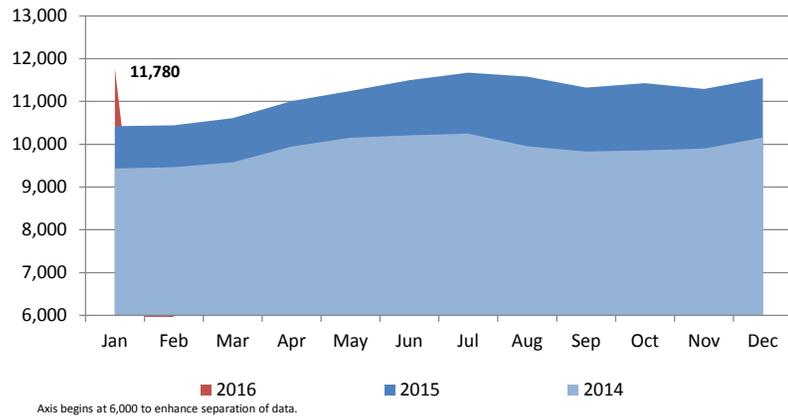


December 2015
IAIU Caseload Report by Region



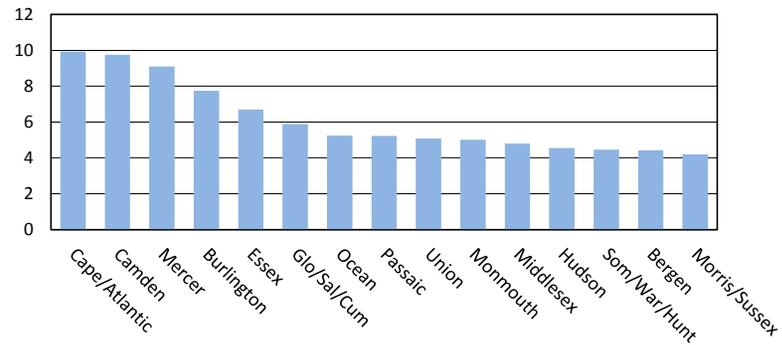
Section IV: Children's System of Care (CSOC)

Children in Care Management

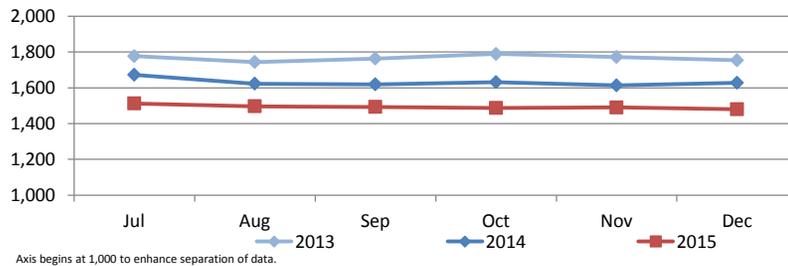


Rate of Children in Care Management by County

(per 1,000 children)
n=11,780



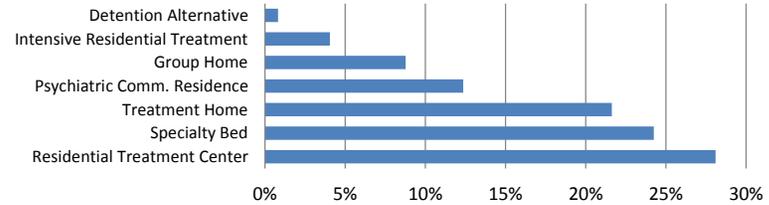
Children in Out of Home Treatment Settings



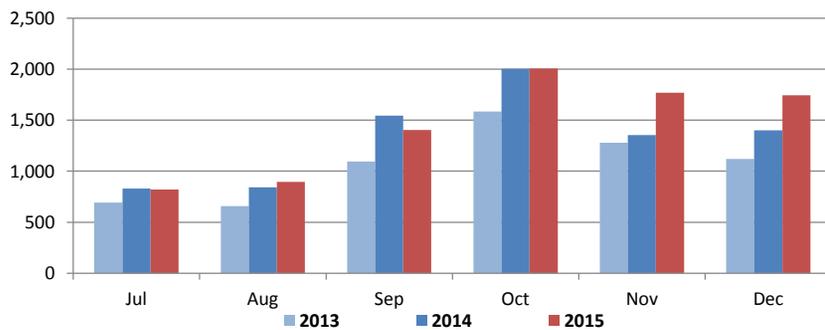
Children in Out-of-Home Treatment Settings

December 2015

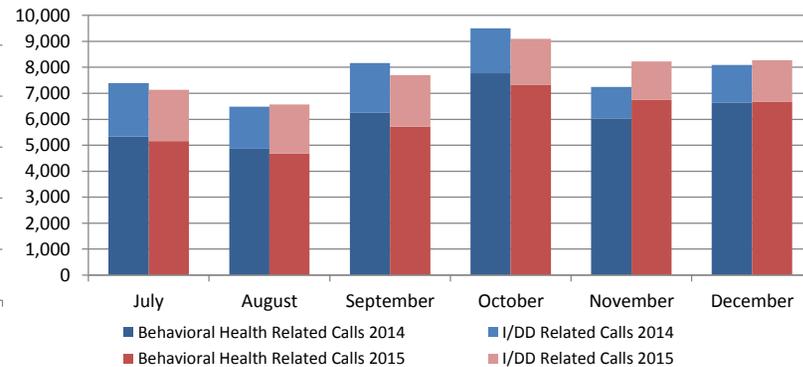
n=1,480



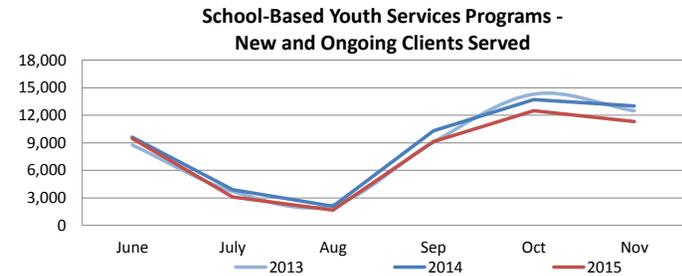
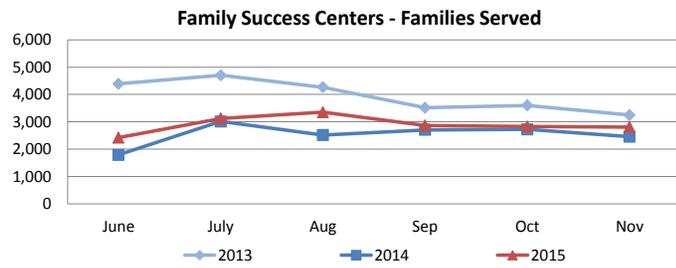
Mobile Response Stabilization Services (MRSS) Dispatched



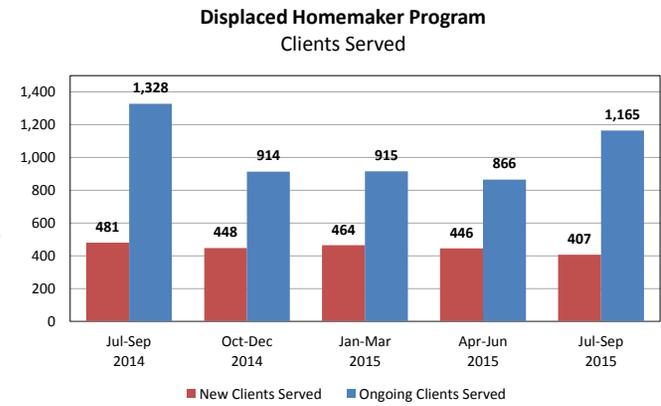
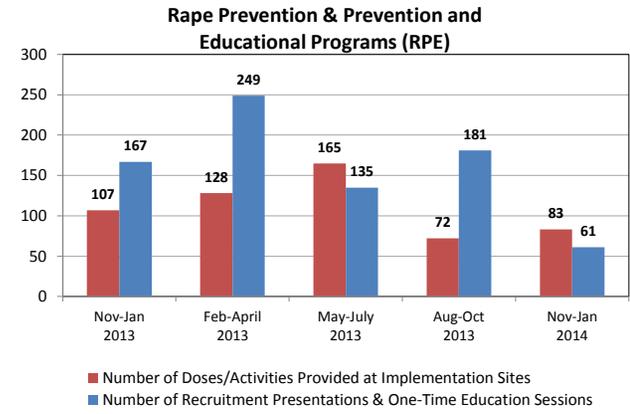
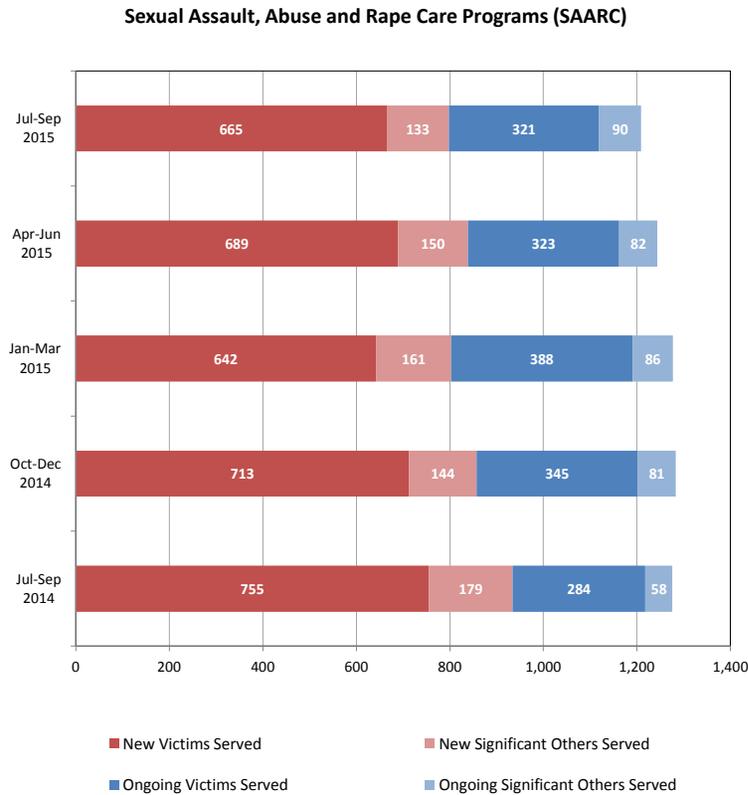
PerformCare Total Calls



Section V: Family & Community Partnerships (FCP)

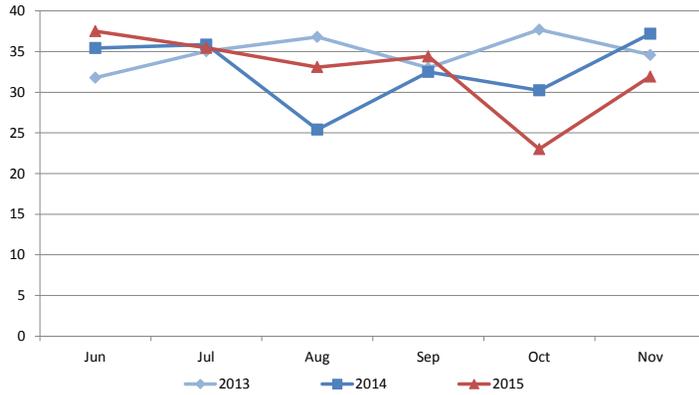


Section VI: Division on Women (DoW)

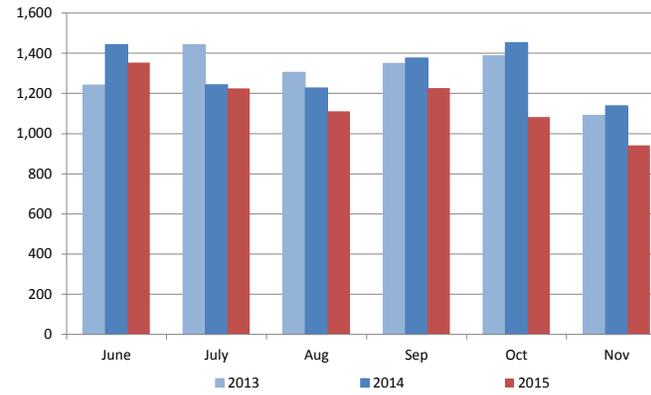


Section VI: Division on Women

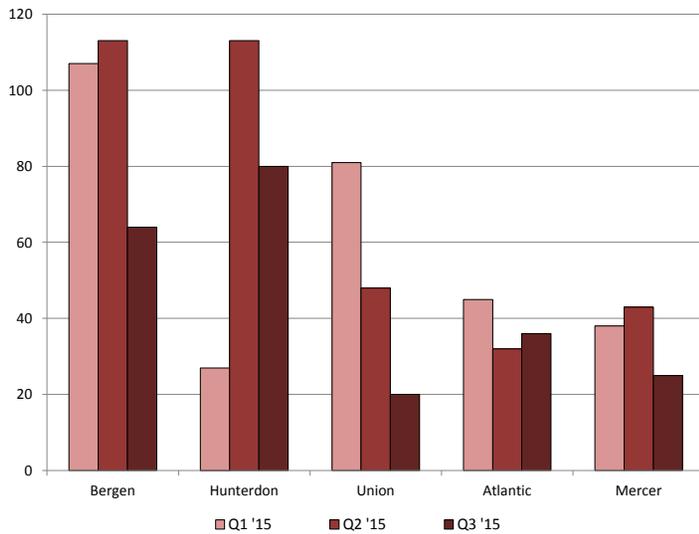
**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



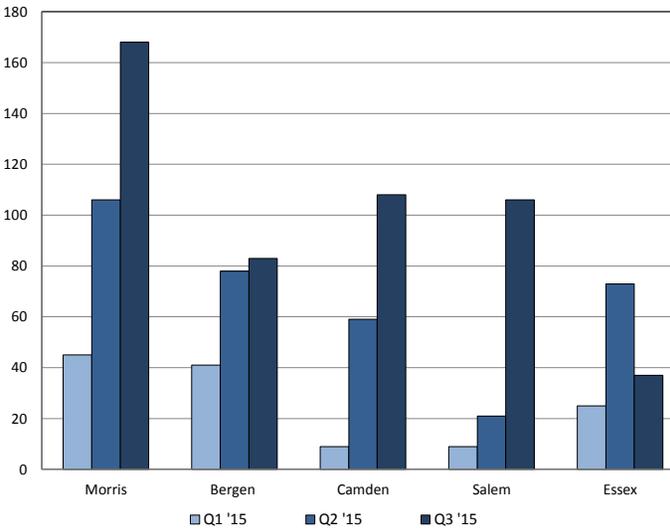
**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**



Top 5 Counties with Unmet Need for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services



Top 5 Counties with Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1 Q2 and Q3).

Non-admitted clients are offered referrals to other counties. Graph represents the 5 counties with most clients not admitted during the entire time period (sum of Q1 Q2 and Q3).

CP&P Key Performance Indicators by Local Office - 12 Months View

Local Office	Met Target			Within 10% of Meeting Target				< 60% of Final Target				
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	96%	95%	97%	73%	91%	97%	98%	100%	96%	68%	67%	75%
Atlantic West	96%	91%	95%	68%	93%	66%	85%	75%	88%	80%	73%	82%
Bergen Central	100%	98%	99%	91%	97%	100%	100%	65%	100%	91%	71%	80%
Bergen South	100%	99%	98%	95%	98%	84%	95%	79%	98%	85%	68%	80%
Burlington East	97%	87%	90%	72%	91%	86%	61%	79%	96%	72%	65%	78%
Burlington West	98%	91%	92%	73%	93%	76%	67%	90%	95%	70%	65%	78%
Camden Central	92%	81%	90%	80%	92%	73%	54%	37%	88%	67%	45%	58%
Camden East	100%	101%	95%	70%	93%	75%	70%	36%	94%	68%	57%	70%
Camden North	96%	72%	95%	52%	81%	63%	23%	33%	92%	67%	52%	72%
Camden South	96%	91%	98%	92%	98%	72%	65%	32%	92%	73%	65%	81%
Cape May	95%	91%	89%	86%	94%	81%	80%	63%	93%	67%	65%	80%
Cumberland East	93%	78%	95%	63%	90%	57%	58%	51%	93%	52%	54%	64%
Cumberland West	94%	98%	96%	77%	95%	78%	73%	100%	95%	78%	58%	76%
Essex Central	96%	90%	96%	98%	100%	88%	65%	75%	92%	58%	51%	65%
Essex North	100%	87%	97%	74%	95%	66%	62%	38%	92%	62%	58%	69%
Essex South	97%	77%	79%	87%	94%	89%	91%	73%	95%	64%	55%	70%
Gloucester East	90%	77%	85%	54%	77%	86%	82%	75%	95%	52%	51%	66%
Gloucester West	98%	99%	98%	83%	97%	85%	66%	56%	94%	67%	59%	77%
Hudson Central	97%	92%	97%	84%	96%	95%	100%	89%	97%	88%	62%	85%
Hudson North	99%	90%	98%	94%	96%	90%	100%	75%	96%	94%	77%	92%
Hudson South	99%	94%	98%	88%	96%	94%	68%	76%	93%	85%	76%	83%
Hudson West	97%	99%	96%	89%	95%	95%	89%	59%	97%	85%	68%	79%
Hunterdon	100%	74%	96%	88%	97%	76%	100%	100%	100%	77%	66%	76%
Mercer North	98%	95%	96%	76%	94%	93%	94%	73%	97%	75%	65%	82%
Mercer South	95%	94%	91%	74%	91%	86%	96%	78%	90%	66%	62%	73%
Middlesex Central	91%	82%	96%	92%	98%	62%	52%	70%	100%	71%	63%	71%
Middlesex Coastal	100%	93%	99%	95%	99%	89%	92%	78%	93%	79%	76%	83%
Middlesex West	95%	106%	95%	89%	97%	75%	71%	67%	94%	69%	69%	77%
Monmouth North	99%	101%	93%	73%	92%	96%	85%	69%	97%	63%	71%	71%
Monmouth South	94%	88%	96%	80%	94%	79%	70%	79%	99%	72%	65%	76%
Morris East	98%	103%	98%	93%	97%	86%	100%	56%	91%	89%	70%	80%
Morris West	95%	82%	95%	75%	90%	71%	52%	39%	87%	66%	62%	71%
Newark Center City	95%	76%	91%	83%	97%	73%	71%	62%	87%	69%	64%	70%
Newark Northeast	98%	86%	91%	81%	95%	80%	86%	79%	96%	74%	60%	79%
Newark South	98%	92%	87%	81%	95%	94%	88%	75%	88%	51%	56%	64%
Ocean North	93%	101%	98%	65%	93%	82%	67%	71%	91%	70%	59%	77%
Ocean South	92%	95%	95%	77%	93%	77%	73%	70%	91%	64%	65%	78%
Passaic Central	99%	91%	94%	70%	89%	87%	84%	47%	93%	72%	64%	78%
Passaic North	99%	99%	98%	89%	97%	89%	72%	72%	96%	74%	58%	75%
Salem	99%	85%	97%	67%	86%	77%	31%	31%	86%	72%	58%	76%
Somerset	99%	86%	96%	73%	95%	76%	89%	80%	88%	78%	68%	81%
Sussex	97%	96%	96%	90%	98%	74%	84%	83%	96%	71%	67%	79%
Union Central	93%	88%	97%	74%	94%	78%	87%	89%	81%	72%	66%	75%
Union East	99%	99%	96%	83%	94%	92%	91%	85%	96%	72%	70%	78%
Union West	100%	94%	91%	88%	98%	98%	83%	68%	96%	79%	70%	76%
Warren	94%	82%	79%	72%	95%	69%	46%	68%	80%	63%	55%	78%
Statewide	97%	91%	94%	80%	94%	82%	77%	68%	93%	71%	63%	76%

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	Jan '15 Dec '15
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	Nov '14 - Oct '15
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	Jan'15 - Dec '15
M# 13	Investigation Completion within 60 days	85%	Nov '14 - Oct '15
M# 14	Investigation Completion within 90 days	95%	Noc '14 - Oct '15
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	Dec '14 - Nov '15
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	Jan '15 Dec '15
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	Jan '15 Dec '15
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	Jan '15 Dec '15
M# 28	Caseworker visits Parent 2x/Month	90%	Jan '15 - Dec '15
M# 29	Weekly Parent/Child Visits - Average weekly visits for 12 weeks.	60%	10/17/15 - 12/26/15
M# 30	Bi-weekly Parent-Child Visits	85%	Jan '15 Dec '15

²Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 12 weeks.

Worker and Office Caseloads by Type and by Local Office - December 2015

Local Office	Met Target		< 70% of workers in compliance			
	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	83%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	97%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	96%	Yes	100%	Yes
Burlington West	100%	Yes	100%	Yes	100%	Yes
Camden Central	90%	Yes	100%	Yes	100%	Yes
Camden East	85%	Yes	100%	Yes	100%	Yes
Camden North	76%	Yes	100%	Yes	100%	Yes
Camden South	95%	Yes	100%	Yes	100%	Yes
Cape May	88%	Yes	100%	Yes	100%	Yes
Cumberland East	100%	Yes	70%	Yes	71%	No
Cumberland West	88%	Yes	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	59%	Yes	100%	Yes		
Gloucester West	64%	Yes	100%	Yes	92%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	83%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	100%	Yes	100%	Yes	100%	Yes
Mercer South	95%	Yes	100%	Yes	75%	Yes
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	80%	Yes
Middlesex West	100%	Yes	100%	Yes	75%	Yes
Monmouth North	71%	Yes	100%	Yes	100%	Yes
Monmouth South	93%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	95%	Yes	100%	Yes	100%	Yes
Newark Center City	89%	Yes	100%	Yes	100%	Yes
Newark Northeast	89%	Yes	97%	Yes	100%	Yes
Newark South	75%	Yes	100%	Yes	100%	Yes
Ocean North	93%	Yes	100%	Yes	100%	Yes
Ocean South	96%	Yes	97%	Yes	78%	Yes
Passaic Central	94%	Yes	100%	Yes	100%	Yes
Passaic North	97%	Yes	100%	Yes	83%	Yes
Salem	92%	Yes	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	75%	Yes
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	94%	Yes	100%	Yes	100%	Yes
Statewide*	93%	100%	100%	100%	94%	98%
1 Intake - Intake worker compliance: % of workers with no more than 8 new intakes and 12 total families per month. Additionally, if a worker had 12 total families, no more than 2 secondary family assignments. Target=90% - Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%						
2 Permanency - Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95% - Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%						
3 Adoption -Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95% - Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95% - Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.						
4 Statewide -Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.						