## September 19, 2012

While I commend the work the BPU has done with JCP&L Co. after the disastrous response to both the Storm Irene and the Snowstorm of October in Sandyston Township, I still have real issues with the strategy of sending response where the most customers are out or where the most customers could be returned to power the quickest. While this strategy sounds correct in theory the reality of this flawed system creates tremendous amounts of wasted travel time and in the long run delays the complete restoration of the power grid entirely. As I have referenced several times in both the phone conference calls the Governor and JCP&L Co had during the outages: Sussex Rural Electric Co-op does not employ this strategy but works each line from substation to end in succession and in both storm instances returned their entire grid to full restoration in half the time of JCP&L Co.

JCP&L Co. plays the media game promoting restoration of so many people but the public in large suffers in the hard fact it takes more time for them to restore full grid power due to the complete waste of time they spend in running all over the place instead of working systematically for completion in the least amount of time.

Proven fact in each storm and I don't see that addressed in any of the response.

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