

## NOTICE OF PUBLIC HEARING

### IN THE MATTER OF THE BOARD'S REVIEW OF VERIZON NEW JERSEY, INC.'S SERVICE QUALITY ISSUES DOCKET NO. TO12020156

**Please Take Notice** that the New Jersey Board of Public Utilities (Board) will hold a public hearing to gather information from the public concerning Verizon's service quality in Cumberland County.

By Order dated March 12, 2012, the Board, on its own motion, initiated an investigation and review into the magnitude and causes of Verizon service related issues which are impacting consumers in New Jersey. The Order stated that it would hold a public hearing in Cumberland County to seek input from affected customers and to determine the scope of the service issues.

The public hearing will be held on Wednesday, May 9, 2012 at the Stow Creek Township Elementary School, 11 Gum Tree Corner Road, Bridgeton, NJ 08302 from 6:00 PM to 8:30 PM. Any interested member of the public who wishes to make a statement or comment with respect to this matter should attend the public hearing. In order to encourage full participation in this opportunity for public comment, please submit any requests for needed accommodations, including an interpreter, listening devices, or mobility assistance, 48 hours prior to the scheduled hearing, to the attention of Kristi Izzo, Secretary, Board of Public Utilities, 44 South Clinton Avenue, 9<sup>th</sup> Floor, Post Office Box 350, Trenton, NJ 08625-0350.

In addition, members of the public can send written comments to Kristi Izzo, Secretary of the Board at 44 South Clinton Avenue, 9<sup>th</sup> Floor, Post Office Box 350, Trenton, NJ 08625-0350 or electronically [board.secretary@bpu.state.nj.us](mailto:board.secretary@bpu.state.nj.us). These written comments must be received by May 16, 2012. Comments should be identified with the heading I/M/O the Board's Review of Verizon New Jersey, Inc.'s Service Quality Issues – Docket No. TO12020156.

Interested parties can review a copy of the Order initiating the proceeding at the Board's Trenton offices at 44 South Clinton Avenue, 9<sup>th</sup> Floor, or may view a copy on the Board's web site at [www.nj.gov/bpu](http://www.nj.gov/bpu).

Further, this Notice may be inspected on line at [www.nj.gov/bpu](http://www.nj.gov/bpu).