



Agenda Date: 12/18/13

Agenda Item: 1A

STATE OF NEW JERSEY
Board of Public Utilities
44 South Clinton Avenue, 9th Floor
Post Office Box 350
Trenton, New Jersey 08625-0350
www.nj.gov/bpu/

DIVISIONS OF AUDITS &
RELIABILITY & SECURITY

IN THE MATTER OF THE RATE CHARGED) ORDER
BY ONE CALL CONCEPTS, INC. FOR OPERATION)
OF THE NEW JERSEY ONE-CALL DAMAGE)
PREVENTION SYSTEM) DOCKET NO. AA09020127

Parties of Record:

Thomas Hoff, President One Call Concepts, Inc.

BY THE BOARD:

The Board of Public Utilities ("Board") has jurisdiction to oversee and enforce the provisions of the Underground Facility Protection Act ("the Act") pursuant to the provisions set forth in N.J.S.A. 48:2-73 et seq. The primary purpose of the Act is to establish the One-Call Damage Prevention System ("the System") for the protection of underground facilities that are used for the conveyance of water, forced sewage, telecommunications, cable television, electricity, oil, petroleum products, gas, optical signals, traffic control, or for the transportation of a hazardous liquid.

Through the Department of Treasury, Division of Purchase and Property, a Request for Proposals was issued to designate a System Operator for the System. On September 16, 2009, after reviewing the report and recommendations of the Evaluation Committee, the Board selected One Call Concepts, Inc. ("OCC" or "the Vendor"), of Hanover, Maryland, as System Operator of the System for a period beginning February 17, 2010 and ending February 16, 2015. Accordingly, the Department of Treasury, Division of Purchase and Property ("Treasury"), entered into Contract No. A75304 ("Contract") with OCC, on behalf of the Board, for the five-year period effective February 17, 2010 through February 16, 2015.

As System Operator, the Vendor's primary responsibility is to process incoming messages from excavators of planned excavation or demolition activity and send notifications ("Tickets") to underground facility operators with facilities in the area of the proposed activity. The Contract provides that OCC will be compensated for each request for mark-out ("Message") that it receives and that it will collect this compensation through a per-Ticket charge to underground facility operators. The exact amount of this charge is calculated based upon an estimate, made at the beginning of each contract year, of the average number of Tickets that will be sent for each Message received ("the Ratio"). The Ratio is established to ensure that the charges for Tickets will provide sufficient revenue to pay OCC at the current contract year per message rate.

OCC's first year contract rate effective February 17, 2010 through February 16, 2011 was \$6.90 per Message. OCC's second year contract rate effective February 17, 2011 was \$7.01 per Message. The third year contract rate effective February 17, 2012 was \$7.13 per Message. The fourth year contact rate effective February 17, 2013 is \$7.24 per Message. The fifth year contact rate effective February 17, 2014 will be \$7.36 per Message. Because the estimated ratio for any given year may result in either over or under compensation of the System Operator, the Contract also provides that OCC shall, at the request of Board Staff, set a lower or higher charge per Ticket. On November 20, 2013, OCC made a filing to the Board seeking approval of a revised per Ticket rate. The proposed rate takes into account prior recoveries, charges for other permissible services as well as the fifth year contract rate of \$7.36 per message.

In addition to the Contract rate, the Tariff sets forth rates for other permissible services provided by OCC under the Contract. Any revenue from these charges shall be included by OCC when calculating the annual reconciliation as well as any subsequent rate changes and true-ups.

Following a review of the letter and supporting documents, as well as discussions with OCC, Staff recommends that the Board adopt the Tariff pages and increase the current Ticket Rate of \$1.14 to the Ticket Rate of \$1.22 effective February 1, 2014.

The Board **HEREBY FINDS** that the change in the Ticket Rate is necessary to ensure appropriate recovery to fund the Contract Rate. Therefore, the Board **HEREBY ORDERS** that the rate per Ticket will be increased to \$1.22 and that OCC's tariff be approved to be effective on February 1, 2014.¹

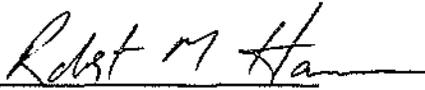
The Board reserves the right to order an increase and/or decrease at a future point in the contract year if warranted. The information presented by OCC and a review of the proper collection and calculation of rates and ratios is subject to audit, including a review of collection activities, proper expenditure of money under the Contract and any additional over/under collections.

¹ This Order does not change the contract message Rate. Pursuant to the Contract, OCC will continue to receive \$7.24 for all messages up to and including February 16, 2014 and will receive \$7.36 for all messages from February 17, 2014 through February 16, 2015.

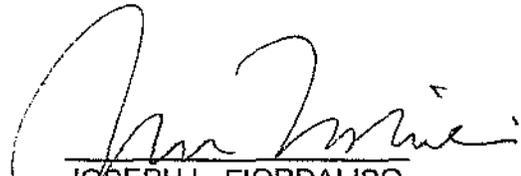
This Order shall be effective on February 1, 2014.

DATED: 12/18/13

BOARD OF PUBLIC UTILITIES
BY:

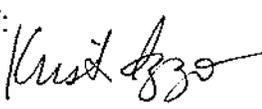

ROBERT M. HANNA
PRESIDENT


JEANNE M. FOX
COMMISSIONER

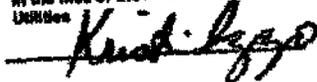

JOSEPH L. FIORDALISO
COMMISSIONER


MARY-ANNA HOLDEN
COMMISSIONER


DIANNE SOLOMON
COMMISSIONER

ATTEST:

KRISTI IZZO
SECRETARY

I HEREBY CERTIFY that the within
document is a true copy of the original
in the files of the Board of Public
Utilities



IN THE MATTER OF THE RATE CHARGED BY ONE CALL CONCEPTS, INC. FOR
OPERATION OF THE NEW JERSEY ONE-CALL DAMAGE PREVENTION SYSTEM
DOCKET NO. AA09020127

SERVICE LIST

Thomas Hoff, President
One Call Concepts, Inc.
7223 Parkway Drive, Suite 210
Hanover, MD 21076

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Division of Law
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7223 Parkway Drive
Hanover, MD 21076
www.occinc.com

20 November 2013

Honorable Kristi Izzo
Secretary
Board of Public Utilities
44 South Clinton Avenue
PO Box 350
Trenton, NJ 08625-0350

SENT CERTIFIED

Re: New Jersey One-Call Damage Prevention System Tariff Rate change,
Contract number 75304
BPU Docket number AA09020127

Dear Secretary Izzo:

Enclosed for filing with the Board of Public Utilities ("Board") are an original and ten copies of information supporting a Tariff Rate change for the New Jersey One Call Center.

One Call Concepts, Inc. (OCC) was awarded contract number 75304 for the operation of the New Jersey One Call Center on October 27th, 2009. Consistent with the New Jersey Department of the Treasury's Request for Proposal 09-X-20634 for the One Call Damage Prevention System, OCC provided pricing for five years, which included an increase each year (see attached).

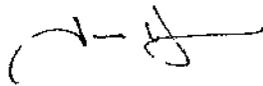
In early 2013, the Board approved OCC's proposed tariff for the fourth year of operation of the Damage Prevention System, which established, among other things, a rate for service. The tariff further specified the rate would be adjusted in accordance with the agreement and the permission of the BPU.

Attached is the revised tariff page for year five of the five-year contract.

The contract indicates a fifth year rate of \$ 7.36 per incoming call. OCC proposes that a tariff rate of \$1.22 per outgoing message is required to minimize any over- or under-collection in support of the contract rate increase. OCC therefore respectfully requests the BPU approve the rate increase as outlined on Revised Tariff Page 9 (attached) in its December 2013 Agenda meeting. We are seeking the Board's authorization to implement the new rate on February 1, 2014.

Thank you for your consideration. Please feel free to contact us directly in the event further information is required.

Yours truly,

A handwritten signature in black ink, appearing to read "J. Holzer", with a stylized flourish at the end.

James L. Holzer
Project Manager
One Call Concepts, Inc.

ONE CALL CONCEPTS, INC
B.P.U. NO. 1-FACILITIES PROTECTION SERVICES

**ONE CALL CONCEPTS, INC.
TARIFF FOR FACILITIES PROTECTION SERVICES**

By: R. Thomas Hoff, President

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Issued: February 1, 2014
By: R. Thomas Hoff, President
One Corporate Place South
Piscataway, New Jersey 08854

Effective: February 1, 2014

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Piscataway, New Jersey 08854

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STANDARD TERMS AND CONDITIONS

1. GENERAL INFORMATION

1.1 Filing:

This tariff, comprising service rules, regulations, and rate schedules, is the official tariff of ONE CALL CONCEPTS, INC. (OCC) approved by, and on file with, the Board of Public Utilities of the State of New Jersey pursuant to the provisions of N.J.A.C. 14:2-3.1.

1.2 Scope:

The provisions of this tariff shall apply to all persons or entities, including but not limited to, partnerships, associations, corporations, government entities or agencies operating underground facilities ("Operator") within the geographical boundaries of the State of New Jersey and required by the Underground Facility Protection Act, N.J.S.A. 48:2-73, et seq. to participate in the One Call Damage Prevention System.

1.3 Revisions:

No agent or representative of OCC is authorized to waive or revise the provisions of this tariff. Revisions to this tariff may be made only pursuant to order of the Board of Public Utilities.

2. OBTAINING SERVICE

2.1 Application:

Applications by Operators shall be made to OCC on the form attached hereto as Schedule A (sheet 10). A signed application is required, which when duly accepted by OCC, shall constitute evidence of the agreement between OCC and the Operator.

2.2 Availability of Tariff:

At the time OCC provides an application to an Operator, OCC also shall provide to the Operator a copy of the current OCC Tariff on file with the Board of Public Utilities.

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By: R. Thomas Hoff, President
One Corporate Place South
Piscataway, New Jersey 08854

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2.3 Communication Requirements:

Operators shall provide and maintain appropriate dedicated message receiving equipment (system compatible FAX or electronic receiving devices/teletype machines) and telephones at all contact locations. Operators shall notify OCC promptly of all additions, relocations and disconnects of such message receiving equipment. Backup telephone numbers for each contact location shall be provided to OCC as well as the name and telephone number of a single Operator representative.

Operators shall be responsible for insuring that their message receiving units are maintained in operating condition. Where Operator message-receiving equipment is not available, arrangements for overnight delivery of notices may be made at a cost to Operator of \$30.00 per day. Operator shall furnish to OCC the address where such overnight deliveries are to be made.

2.4 Operator Location Notifications:

Operators shall supply OCC a list of municipalities and/or geographic areas which encompasses complete area coverage for Operator underground facilities. Operators further shall provide a list of municipalities and/or geographic areas for which the Operator wishes to receive notification as applicable to each of its respective receiving locations. An Operator may supply an alphabetical street index/GIS format with latitude and longitude for areas within a community for which it is to receive notification. Any changes in area coverage shall be promptly transmitted to OCC in writing. Such changes shall not be effective until acknowledged to Operator in writing by OCC.

2.5 Holidays:

Each year OCC will notify each Operator of the list of holidays currently on file with OCC for that Operator. If Operator desires to change any of the holidays reflected in the list provided by OCC, such list of holiday revisions shall be provided to OCC in writing by Operator not later than November 15 to be applicable for the following calendar year.

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One Corporate Place South
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3. OPERATIONAL REQUIREMENTS

3.1 Confidentiality:

Operators shall not provide any information or data received from OCC to any other entity except as required by the Board of Public Utilities.

3.2 Access to Records:

In accordance with the fee schedule set forth on Schedule B (sheet 14) hereto, OCC shall provide Operators and excavators access to written or audio records of specific call messages. OCC responses to said Operator and excavator requests shall be provided to the Board of Public Utilities at no cost at the same time the responses are furnished to the requesting Operator or excavator. Any request for information by Operators or excavators shall be in writing and shall be presented by the designated contact person as shown on records on file with OCC. Access to OCC records shall be provided at the OCC office and under the direct supervision of OCC personnel. All original written and audio records shall remain in the custody of OCC at all times. OCC will provide a copy of the ticket to the excavator at no cost at the time of processing, if the excavator has an email address or fax number.

4. BILLING PROCEDURES

4.1 Basis of Bills:

Bills shall be rendered in arrears monthly, quarterly or annually, as agreed to by and between OCC and the Operator. Bills shall be based upon the number of notifications transmitted by OCC to the Operator, or to a third party on the Operator's behalf, during the previous billing period. Bills will be rendered within 10 days of the end of the billing period. The bill shall reflect the number of notifications and total cost for the number of notifications provided either to the Operator or to a third party on the Operator's behalf during the billing period. Each Operator that receives notification, or for whom notification is provided to a third party, shall be charged at the applicable rate provided in the Rate Schedule herein, regardless of whether the notification included notifications on behalf of other Operators.

4.2 Payment of Bills and Late Payment Fee:

Bills shall be due and payable to OCC within 30 days of the date of the bill. For bills rendered to non-governmental entities only, any bill remaining unpaid for more than 30

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days after the date of the bill shall be subject to a late fee payment of 1% of the amount of the bill for each 30-day period, or increment thereof, the bill remains unpaid. If it becomes necessary to institute actions to collect unpaid bills, cost of collection and reasonable legal fees, if any, may be included.

4.3 Default:

If an Operator shall default in the payment of any bill rendered by OCC, then OCC shall provide written notice of said default to the BPU. An Operator in default may be subject to penalties pursuant to N.J.S.A. 48:2-86 and -88.

5. NOTICE FORMATS

5.1 Operator Notice:

Operators and/or their designees shall be furnished notification regarding calls received by OCC from excavators of intent to excavate in the service area designated by said Operator pursuant to Section 2.4 hereof prior to excavation. Each Operator that receives notification, or for whom notification is provided to a third party, because it has facilities identified in the data base lookup, will be billed for each such notification pursuant to this tariff.

Regular notification to the Operator shall be sent indicating that excavation is planned to begin between three and ten working days from the date of the notification. Said notices shall be sent using telecommunications to the receiving equipment of the Operator within a matter of hours following receipt by OCC from an excavator of intent to excavate.

5.2 Routine Notice: (See notice attached hereto as Schedule D, sheet 17)

5.3 Emergency Notice: (See notice attached hereto as Schedule E, sheet 18)

An emergency is defined as any condition constituting a clear and present danger to life, health or property caused by the escape of any material or substance transported by means of an underground facility or the interruption of a vital communication or public service that requires immediate action to prevent or mitigate loss or potential loss of the communication or public service, or any condition on or affecting a transportation right-of-way or transportation facility that creates a risk to the public of potential injury or property damage. Emergency notice to the Operator shall be sent indicating that a potential hazard to life and equipment exists and immediate action is required.

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Piscataway, New Jersey 08854

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5.4 Voice Emergency Notice:

A voice notification may be sent, at the Operator's request, confirming an emergency notice that was transmitted in accordance with Operator instructions. Voice notifications provided hereunder shall incur an additional charge as provided for in Schedule B (sheet 14) hereto.

5.5 Update Notice: (See notice attached hereto as Schedule F, sheet 19)

Specific notices inform the Operator of additional information regarding a job for which notification has previously been transmitted. These notices employ the format of the Routine Notice (Schedule D) with data in the appropriate fields. An update notice may be used to inform the Operator of an urgent need to refresh the markout where it has been lost. Said notice will alert the Operator to the message in the same manner as an emergency notice and will indicate that immediate action is required.

5.6 Responsible Excavator Update Notice: (See notice attached hereto as Schedule G, sheet 20)

5.7 Rented Equipment Operator Update Notice: (See notice attached hereto as Schedule H, sheet 21)

5.8 Cancellation Update Notice: (See notice attached hereto as Schedule I, sheet 22)

5.9 No Response Update Notice: (See notice attached hereto as Schedule J, sheet 23)

6. LIABILITIES

6.1 OCC Liability:

OCC will use reasonable diligence in furnishing to Operators in a timely fashion notice of intent to excavate, but in the event such furnishing of notice shall be interrupted or fail by reason of causes beyond the control of OCC and which could not have been avoided by the exercise of due care, OCC shall not be liable to Operators for damages.

6.2 Operator Liability:

Good Night Message: Operators shall be responsible for reporting and verifying to OCC any request or retransmission of any notification listed on the Good Night Message but not accounted for at the Operator's site.

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Piscataway, New Jersey 08854

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RATE SCHEDULE

Each operator that receives notification, or a copy of a notification, or for whom notification is provided to a third party, regardless of whether the notification included notifications on behalf of other Operators, shall be charged a rate as defined below.

The charge per Ticket effective February 1, 2014 and until the effective date of a revised tariff is established is \$ 1.22. The rate may be recalculated, if necessary, and approved by the Board in accordance with the agreement. No charge shall be made to Operators for notifications of Updates and Broadcasts.

TERMS OF PAYMENT

Payment shall be due not later than 30 days from the date of the bill. All bills shall list a due date.

BILLING FREQUENCY

Bills for service rendered under this Rate Schedule will be rendered in arrears monthly, quarterly or annually as agreed to by and between OCC and the Operator.

LATE PAYMENT FEE

For bills rendered to non-governmental entities only, any bill remaining unpaid more than 30 days after the bill due date shall be subject to a late fee payment of 1% of the amount of the bill for each 30-day period, or increment thereof, the bill remains unpaid.

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By: R. Thomas Hoff, President
One Corporate Place South
Piscataway, New Jersey 08854

Effective: February 1, 2014

**SCHEDULE A
APPLICATION FOR PARTICIPATION IN
NEW JERSEY ONE-CALL**

Provide the information requested below and either fax to NJ One-Call at 732.394.3007 or mail to:

**New Jersey One Call
One Corporate Place South
Piscataway, New Jersey 08854
Attention: General Manager**

Questions and requests for assistance should be directed to 732.394.3000

Applicant agrees to abide by the Tariff of ONE CALL CONCEPTS, INC. (New Jersey One Call) as it may be approved from time to time by Order of the Board of Public Utilities of the State of New Jersey.

NAME OF PERSON COMPLETING FORM: Please type or print all information

Name: _____ Title: _____

Phone Number: _____ Fax: _____ E-Mail: _____

Signature: _____

1. Legal Name of company: _____

State of Incorporation: _____

2. New Jersey Name if different: _____

3. Business Address of Company Headquarters: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

4. Company's NJ One Call correspondence representative or Contact

Name: _____ Title: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____ Fax: _____ E-Mail: _____

5. Holidays observed by your company:

The following Holiday information is needed by the Call Center to know when your receiving location is operational. If the Holiday list changes or an office closes early the day before a Holiday, please indicate this or instruct your personnel to notify the Customer Service Department when they are leaving. (The Customer Service Department number is 732.394.3000.)

- | | | |
|--------------------|--------------------------|----------------------|
| New Years Day _ | Martin Luther King Day _ | Lincoln's Birthday _ |
| Presidents Day _ | Washington's Birthday _ | Good Friday _ |
| Memorial Day _ | Independence Day _ | Labor Day _ |
| Columbus Day _ | Election Day _ | Veterans Day _ |
| Thanksgiving Day _ | Thanksgiving Friday _ | Christmas Eve _ |
| Christmas Day _ | New Year's Eve _ | Other: _____ |

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6. Message Receiver Site/Location Information

**Note: If your company will be receiving notifications at more than one location, the following information must be provided for each location.*

Contact: _____ Phone: _____ Fax: _____

Address: _____

City: _____ State: _____ Zip: _____

Normal Working Hours for this Office (Mon.-Fri.) _____ (Sat.-Sun.) _____

Primary Receive Device Phone # _____ Baud Rate: _____

This is a Fax: _____ Printer: _____ PC Software: _____ Other: _____

Alternate Name: _____ Title: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

7. **Your Company 24 Hour Emergency Number**

Do you desire the optional service of Voice Calls for the charge* specified under Rate Schedule B when Emergency Notices are processed outside of normal business hours. (Please note there is \$2.50 charge per call, see schedule B)

Yes _____ No _____

If yes, please supply the phone number to call here: _____

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8. Please indicate the type of Underground Facilities you are protecting

Cable TV_ Gas_ Electric_ Water_
Sewer_ Pipeline_ Traffic Light_ Telecommunications_

Other: _____

9. Billing information

Name of Person to Bill: _____ Title: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____ Fax: _____ E-Mail: _____

Bills will be sent to the email address listed above unless you direct otherwise – see below.

Please DO NOT send my bills via email.

Please send additional copies of my bill to the following email addresses:

10. Geographical Coverage Area

County Name(s): _____

Municipality(s): _____

ATTACH ANY ADDITIONAL DOCUMENTATION

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FACILITY LOCATION FORM

To locate your facilities so that you receive the safe but minimum amount of notices please complete the following:

Name of Facility: _____

What type of facility: _____

Location: (list each street your facility is on/or intersects.)

Street Name	Municipality	County
-------------	--------------	--------

You can access the Call Center base map, via the Internet, to map your facilities. Please contact 732-394-3000 for additional information. If you do not have access to the Internet and you have a map of your facilities, which clearly locates them with street names, water features, township/municipally and county please forward with this form. If you do not have a map we can provide you with a One-Call map of your area, in which you can locate your facilities, for a fee of \$5.00 per sheet. You can also make an appointment with our Center to have your facilities mapped on site. This process will result in receiving the appropriate number of notices to insure safety.

Signed by: _____ Date: _____

Please print or type clearly, feel free to copy and attach additional pages.

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SCHEDULE B

**Schedule of Additional Charges
OPERATORS / EXCAVATORS**

Ticket search – every one to thirty-one days searched counts as a single billable unit	\$ 30.00 for each 1 – 31 day period searched
Ticket Production	\$ 1.00/per printed page
Audio Tape search - every one to thirty-one days searched counts as a single billable unit	\$ 45.00 for each 1 – 31 day period searched
Audio Tape production	\$ 5.00/cassette
Voice Notification in confirmation of emergency notice	\$ 2.50 each
Paper copies of database maps <i>NOTE: Digital files will be processed and transferred free of charge. All database information is considered proprietary information and will only be released to the facility operator that first provided it.</i>	\$ 5.00 per map sheet
Litigation Support <i>NOTE: Litigation support is limited to expert testimony on call center operations. The State Contract Manager must approve all requests for litigation support requested under this tariff.</i>	\$50.00 / Hour
Additional work: special projects/technical support <i>NOTE: Vendor will prepare an estimate for all additional work. This included technical support in support of software development by facility operators. The State Contract Manager must approve all requests for additional work beyond normal call center operations that is requested under this tariff.</i>	\$30.00 / Hour

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SCHEDULE C

New Jersey One Call Record Search Request Form

In order to perform a search this form must be completed and faxed to 732-394-3007, attention: General Manager, or mailed to New Jersey One Call, Attn: General Manager, One Corporate Place South, Piscataway, NJ 08854. All information must be completed. Please make check payable to OCC, Inc.

Your Name: _____

Company's Name: _____

Company's Phone: _____

Company's Address: _____

Search Site Information

Name of Excavator (optional): _____

Dig Site Address or Street (required): _____

Town (required): _____ County (required): _____

NOTE: Search requests that do not include dig site street, town and county will not be processed. All three items must be included in order for a search to be performed.

Nearest Intersecting Street: _____

Date (s) to search: _____

Additional Instructions or Comments: _____

Signature: _____ Date: _____

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SPECIAL NOTE REGARDING SCHEDULES D thru J (inclusive)

Schedules D (sheet 17) thru J (sheet 23) are provided for informational and illustrative purposes only. As such, they cannot be used as a technical guide for the design of software used to receive tickets from the one call center. Facility operators who intend to create software programs for the receipt and management of tickets should contact the New Jersey One Call Center at 732-394-3000 for technical reference information. Under no circumstances will One Call Concepts, Inc. be liable in any way for any for any loss or damage of any kind incurred as a result of the use of the schedules as a technical guide for the design of receiving software.

Grid names will be included with the transmission of the ticket to the facility operator as noted in the following sample tickets upon request at no additional charge. Grid names provided under this tariff are provided "as is" with no express or implied warranty for accuracy. Under no circumstances will One Call Concepts, Inc. be liable in any way for any for any loss or damage of any kind incurred as a result of the use of or reliance upon any grid names.

Facility operators who request to receive grid names must agree that they will evaluate, and bear all risks associated with, the use of the provided grid names, including any reliance on the accuracy, completeness, or usefulness of the transmitted grids names.

Facility operators who would like to receive grid information on their locate tickets should contact the New Jersey One Call Center at 732-394-4000 for more information.

Issued: February 1, 2014
By: R. Thomas Hoff, President
One Corporate Place South
Piscataway, New Jersey 08854

Effective: February 1, 2014

SCHEDULE D – Routine Ticket

New Jersey One Call System SEQUENCE NUMBER

Transmit: Date: At:

*** R O U T I N E *** Request No.:

Operators Notified:

Start Date/Time: At Expiration Date:

Location Information:

County: Municipality:

Subdivision/Community:

Street:

Nearest Intersection:

Other Intersection:

Lat/Lon:

Type of Work:

Block: Lot: Depth:

Extent of Work:

Remarks:

Working For:

Address:

City:

Phone: Ext:

Excavator Information:

Caller:

Phone: Ext:

Excavator:

Address:

City:

Phone: Ext: Fax:

Cellular:

Email:

[Optional list of grids]

End Request

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By: R. Thomas Hoff, President
One Corporate Place South
Piscataway, New Jersey 08854

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SCHEDULE E – Emergency Ticket

New Jersey One Call System SEQUENCE NUMBER

Transmit: Date: At:

*** E M E R G E N C Y *** Request No.:

Operators Notified:

Start Date/Time: At Expiration Date:

Location Information:

County: Municipality:

Subdivision/Community:

Street:

Nearest Intersection:

Other Intersection:

Lat/Lon:

Type of Work:

Block: Lot: Depth:

Extent of Work:

Remarks:

Working For:

Address:

City:

Phone: Ext:

Excavator Information:

Caller:

Phone: Ext:

Excavator:

Address:

City:

Phone: Ext: Fax:

Cellular:

Email:

[Optional list of grids]

End Request

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One Corporate Place South
Piscataway, New Jersey 08854

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SCHEDULE F – Update Ticket

New Jersey One Call System SEQUENCE NUMBER

Transmit: Date: At:

*** U P D A T E *** Request No.: Of Request No.:

Operators Notified:

Start Date/Time: At Expiration Date:

Location Information:

County: Municipality:

Subdivision/Community:

Street:

Nearest Intersection:

Other Intersection:

Lat/Lon:

Type of Work:

Block: Lot: Depth:

Extent of Work:

Remarks:

Working For:

Address:

City:

Phone: Ext:

Excavator Information:

Caller:

Phone: Ext:

Excavator:

Address:

City:

Phone: Ext: Fax:

Cellular:

Email:

[Optional list of grids]

End Request

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By: R. Thomas Hoff, President
 One Corporate Place South
 Piscataway, New Jersey 08854

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SCHEDULE G -- Responsible Excavator Update Ticket

New Jersey One Call System SEQUENCE NUMBER

Transmit: Date: At:

*** U P D A T E *** Request No.: Of Request No.:
Responsible Excavator

Operators Notified:

Start Date/Time: At Expiration Date:

Location Information:

County: Municipality:

Subdivision/Community:

Street:

Nearest Intersection:

Other Intersection:

Lat/Lon:

Type of Work:

Block: Lot: Depth:

Extent of Work:

Remarks:

Working For:

Address:

City:

Phone: Ext:

Excavator Information:

Caller:

Phone: Ext:

Excavator:

Address:

City:

Phone: Ext: Fax:

Cellular:

Email:

[Optional list of grids]

End Request

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By: R. Thomas Hoff, President
 One Corporate Place South
 Piscataway, New Jersey 08854

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SCHEDULE H – Rented Equipment Operator Update Ticket

New Jersey One Call System SEQUENCE NUMBER

Transmit: Date: At:

*** UPDATE *** Request No.: Of Request No.:
Rented Equipment Operator

Operators Notified:

Start Date/Time: At Expiration Date:
Location Information:
County: Municipality:
Subdivision/Community:
Street:
Nearest Intersection:
Other Intersection:
Lat/Lon:
Type of Work:
Block: Lot: Depth:
Extent of Work:
Remarks:

Rental Equipment Operator:

Caller:
Company:
Address:
City:
Phone: Ext: Starting:

Working For:

Address:
City:
Phone: Ext:

Excavator Information:

Caller:
Phone: Ext:

Excavator:

Address:
City:
Phone: Ext: Fax:
Cellular:
Email:

[Optional list of grids]
End Request

Issued: February 1, 2014
By: R. Thomas Hoff, President
One Corporate Place South
Piscataway, New Jersey 08854

Effective: February 1, 2014

SCHEDULE K- Fax-a-Locate Agreement

NEW JERSEY ONE CALL
Fax-A-Locate Agreement

1. The phone number for transmitting locate requests by fax is 1-800-705-4559. Only Routine messages (three (3) full business days notice before the start of excavation within the State of New Jersey) are acceptable. Updates, Emergencies, Cancellations or changes must be called in to 1-800-272-1000 or 811.
2. A "business day" ends at midnight of the same day. Faxes received prior to 10:00pm on a business day can be entered into the system (processed) any time up to 10:00pm of that day. Faxes received after 10:00 pm will be processed for the next day. "Business day" means any day other than Saturday, Sunday or a nationally or State recognized holiday.
3. All FAX-A-LOCATE requests submitted in this manner must be printed legibly on the specified form provided. OCC will then return a processed locate request. New Jersey One Call/One Call Concepts will refuse to process any locate request(s) containing vague, illegible or insufficient information
4. The sender of a locate request(s) assumes all liability for non-notification up until the point that they a: receive acknowledgement from us in the form of a return fax which includes a confirmation number assigned to the request, b: verify the complete accuracy of all information indicated on the returned locate request. It will be the original sender's responsibility to notify the call center in a timely manner so that any detected discrepancies can be immediately corrected.
5. All dig locate requests faxed to New Jersey One Call that do not comply with the above stated guidelines will be rejected. It is the sender's responsibility to track submitted requests. If the sender does not receive a confirmation number for the submitted request, the request has been rejected. It is advised that you call that request in by phone – 800-272-1000 or 811
6. OCC reserves the right to reject or terminate any company's agreement to use the FAX-A-LOCATE service.

Issued: February 1, 2014
By: R. Thomas Hoff, President
One Corporate Place South
Piscataway, New Jersey 08854

Effective: February 1, 2014

SCHEDULE K- Fax-a-Locate Agreement (Continued)
OCC will not be responsible for faxes not received and recorded in our office.

Company Name _____ Date: ___/___/___

Mailing Address _____

City _____ State _____ Zip _____

Office Phone: (____) _____ Fax:(____) _____

E-Mail _____

Company Contact Name: _____ Cell Phone: (____) _____

Title: _____ Best Time To Call: _____

Print Name: _____ Signature _____

Signature: (New Jersey One Call use only) _____ Date: ___/___/___

Issued: February 1, 2014
By: R. Thomas Hoff, President
One Corporate Place South
Piscataway, New Jersey 08854

Effective: February 1, 2014



STATE OF NEW JERSEY
 PURCHASE BUREAU
 33 WEST STATE ST 9TH FL TRENTON, NJ 08625-0230
 PROFESSIONAL CONTRACT

NUMBER : A75304
 DATE : 10/20/09
 BUYER : ROY HAMBRECHT
 PHONE : (609) 292-3689
 EFFECTIVE DATE : 10/18/09
 EXPIRATION DATE : 10/31/14
 T-NUMBER : T2655
 CONTRACTOR : ONE CALL CONCEPTS INC

NEW JERSEY ONE-CALL DAMAGE PREVENTION SYSTEM

ONE CALL CONCEPTS INC
 7223 PARKWAY DRIVE
 SUITE 210
 HANOVER MD 21076

VENDOR NO. : 521273782 00
 VENDOR PHONE : (410)712-0082
 FEIN/SSN : 521273782
 REQ AGENCY : 822019
 MANAGEMENT & ADMINISTRATION, BPU
 AGENCY REQ NO. :
 PURCH REQ NO. : 1038913
 FISCAL YEAR : 10
 COMMODITY CODE : 86291
 SOLICITATION # : 20634
 BID OPEN DATE : 09/21/09

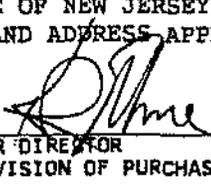
TERM CONTRACT FROM: 10/18/09 TO: 10/31/14 ESTIMATED AMOUNT: \$ 20,029,880.00

1. ORDERING PERIOD: CONTRACT BEGINNING ORDERING PERIOD IS:10/16/09
 CONTRACT ENDING ORDERING PERIOD DATE IS:10/31/14
2. F.O.B. POINT: DESTINATION
3. DELIVERY DELIVERY WILL BE MADE WITHIN AS SPECIFIED ELSEWHERE UNLESS SPECIFIED DIFFERENTLY ON EACH LINE OR UNLESS AN ALTERNATE DELIVERY SCHEDULE IS INDICATED. AN ALTERNATE DELIVERY SCHEDULE IS ENCLOSED HEREIN: YES
4. CASH DISCOUNT TERMS: CASH DISCOUNT TERMS ARE 00.00% DAYS.
5. PERFORMANCE BOND: PERFORMANCE BOND REQUIRED: NO ; DATE REQUIRED 00/00/00
 AMOUNT \$0 ; PERCENT OF CONTRACT 0.00%
6. RETAINAGE: RETAINAGE PERCENT IS 0.00%
7. COOPERATIVE PROC: THIS CONTRACT IS AVAILABLE FOR POLITICAL SUBDIVISION USE UNDER THE COOPERATIVE PROCUREMENT PROGRAM NO
8. BID REFERENCE NO: YOUR BID REFERENCE NUMBER IS:
9. AWARDED LINES: YOU WERE AWARDED 5 LINES FROM THE SOLICITATION NUMBER 20634 .
 THESE LINES ARE INCLUDED AS A PART OF THIS CONTRACT.

ALL TERMS AND CONDITIONS AS A PART OF SOLICITATION NUMBER 20634 INCLUDING ANY ADDENDA THERETO AND ALSO INCLUDING THE BIDDER'S PROPOSAL AS ACCEPTED BY THE STATE ARE INCLUDED HEREIN BY REFERENCE AND MADE PART HEREOF EXCEPT AS SPECIFIED HEREIN

THIS IS NOTICE OF ACCEPTANCE BY THE DIRECTOR OF THE DIVISION OF PURCHASE AND PROPERTY ACTING FOR AND ON BEHALF OF THE STATE OF NEW JERSEY, OF THE OFFER REFERENCED ABOVE BY YOUR FIRM WHOSE NAME AND ADDRESS APPEAR ABOVE.


 BUYER
 DATE 10/22/09


 FOR DIRECTOR
 DIVISION OF PURCHASE AND PROPERTY
 DATE 10/23/09

USING AGENCIES CANNOT PROCESS INVOICES FOR PAYMENT OF DELIVERED GOODS AND/OR SERVICES UNTIL THE PROPERLY EXECUTED BOND HAS BEEN RECEIVED AND ACCEPTED BY THE PURCHASE BUREAU.

VENDOR COPY

PRICE SHEET		PROFESSIONAL CONTRACT			
PURCHASE BUREAU PURCHASE BUREAU STATE OF NEW JERSEY 33 WEST STATE ST 9TH FL PO BOX 230 TRENTON NJ 08625-0230		NUMBER : A75304 T-NUMBER : T2655 CONTRACTOR: ONE CALL CONCEPTS INC		PAGE 2	
LINE NO.	COMMODITY/SERVICE DESCRIPTION	ESTIMATED QUANTITY	UNIT	UNIT PRICE OR PERCENT DISCOUNTS	EXTENDED AMT IF APPLICABLE
	UNLESS SPECIFIED OTHERWISE BELOW: SHIP TO: 822019 / 5001 MANAGEMENT & ADMINISTRATION, BPU BUDGET AND FINANCE TWO GATEWAY CENTER 8TH FL NEWARK NJ 07102				
00001	COMMODITY CODE: 962-91-075983 [MISCELLANEOUS SERVICES, NO. 2...]	1	EACH	\$ 6.80	
	ITEM DESCRIPTION: ALL INCLUSIVE FIRM FIXED PRICE FOR MARKOUT/SERIAL NUMBER - YEAR 1				
00002	COMMODITY CODE: 962-91-075983 [MISCELLANEOUS SERVICES, NO. 2...]	1	EACH	\$ 7.01	
	ITEM DESCRIPTION: ALL INCLUSIVE FIRM FIXED PRICE FOR MARKOUT/SERIAL NUMBER - YEAR 2				
00003	COMMODITY CODE: 962-91-075983 [MISCELLANEOUS SERVICES, NO. 2...]	1	EACH	\$ 7.13	
	ITEM DESCRIPTION: ALL INCLUSIVE FIRM FIXED PRICE FOR MARKOUT/SERIAL NUMBER - YEAR 3				
00004	COMMODITY CODE: 962-91-075983 [MISCELLANEOUS SERVICES, NO. 2...]	1	EACH	\$ 7.24	
	ITEM DESCRIPTION: ALL INCLUSIVE FIRM FIXED PRICE FOR MARKOUT/SERIAL NUMBER - YEAR 4				
00005	COMMODITY CODE: 962-91-075983 [MISCELLANEOUS SERVICES, NO. 2...]	1	EACH	\$ 7.36	
	ITEM DESCRIPTION: ALL INCLUSIVE FIRM FIXED PRICE FOR MARKOUT/SERIAL NUMBER - YEAR 5				