Pennsylvania New Jersey Delaware Maryland

# **Implementation Guideline**

For

Electronic Data Interchange

TRANSACTION SET

824

**Application Advice** Ver/Rel 004010

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	Summary of Changes
June 29, 1999 Version 1.0	<ul> <li>Initial Release. Changes since last release:</li> <li>Changed "EGS" to "ESP" and "EDC" to "LDC" throughout the guideline. Removed "NJ Definitions" and replaced it with "LDC Definitions" and "ESP Definitions" in the Notes section.</li> <li>Added "How to use the implementation guideline" page. In addition, changed all headers to the true X12 definition. Also corrected the Table on Page 4 to reflect X12 definitions and added the words "X12 Structure" to the title on that page.</li> </ul>
July 14, 1999 Version 1.1	Change Control Process Change #002 – Emergency Change:  Corrected X12 Error – changed BGN07 segment to BGN08
October 1, 1999 Version 1.1b	Change Control Process Change #004:  • Fixed PER examples  • Clarified FRF Rejection Code for 810  • Added FRG Rejection Code for 810
	<ul> <li>Additional changes:</li> <li>Clarified that all day requirements in the Notes section are "business" days.</li> <li>Moved NJ Notes to its own page</li> <li>Added Delmarva Delaware information</li> <li>Removed Rejection Codes "OBW" and "W06" for 867</li> </ul>
November 4, 1999 Version 1.2	This is a FINAL version for Pennsylvania and New Jersey
December , 1999 Draft version 1.2MD1	<ul> <li>Add Maryland use to document – the changes were added to the version 1.2 of the regional standards</li> <li>Added Table of Contents</li> <li>Added Data Dictionary</li> <li>Added example of rejecting an entire 820 transaction</li> <li>Added "Accept" values for the BGN08 and OTI01 fields. These values still need to be verified and the rules for using them clarified.</li> </ul>
December 23, 1999 Version 1.2MD2	<ul> <li>Added positive acknowledgement for 810 for Maryland</li> <li>Corrected code for positive acknowledgement of 810 to "CF" (Confirm).</li> <li>Added DTM segments for Date Bill Rendered and Bill Due Date</li> <li>Added AMT segment for outstanding balance</li> <li>Create example of rejecting a single account from an 820</li> <li>Create example of confirming a bill ready 810</li> </ul>
January 17, 2000 Version 1.2MD3	<ul> <li>Clarified REF*45 only used when LDC is sending transaction</li> <li>Clarified several error messages (FRF and TCN)</li> </ul>
May 30, 2000 Version 1.2MD4	Clarified use of old account number for MD Corrected data dictionary to show customer name in MD as 60 characters Change Control Process Change #005  Added ADM, NCP, and 008 Rejection Codes for 810 Change Control Process Change #007  Added IIS Rejection Code for 867 Change Control Process Change #013  Added EXP Rejection Code for 810 Change Control Process Change #014  Added PCR Rejection Code for 810 Added Pennsylvania Notes section
July 22, 2000 Version 1.2MD5	<ul> <li>Modified MD use of NTE to reflect it is only required if TED02 value is A13 or API.</li> <li>Remove TCN from valid 867 reject reason.</li> <li>Correct references to BGN08 (was BGN07).</li> <li>Added clarifications to improve understanding of transaction</li> <li>Corrected information in examples, added further clarification notes to examples.</li> </ul>

	Add 867HU to list of PA transactions on Pennsylvania Notes page.
August 14, 2000 Version 1.2MD6  August 22, 2000 Version 1.2MD7	<ul> <li>Made REF*6O optional for 810 (never discussed as required)</li> <li>Change MD email id to edi@psc.state.md.us</li> <li>Add TED02 value TXI for invalid TXI information on the 810</li> <li>Add Note to New Jersey Notes for each LDC's Use of 824 transaction</li> <li>Incorporate PA Change Control X026 for no current charges on bill</li> <li>Document PSE&amp;G sending 824 when no supplier charges are on bill</li> </ul>
September 10, 2000 Version 1.3	This transaction is a new FINAL version for Pennsylvania, New Jersey, Maryland, and Delaware (Delmarva only).
January 7, 2001 Version 2.0	Added Rejection codes to TED segment page 32
October 19, 2001 Version 2.0rev01	<ul> <li>Incorporate Delaware Electric Coop (DEC) information for Delaware</li> <li>Correct BGN01 to allow value of 00 – some examples showed it, but BGN segment based had not included it.</li> </ul>
January 9, 2002 Version 3.0	Incorporate SMECO specifics for MD (MD Change Control 003)  This transaction is a new FINAL version for Pennsylvania, New Jersey, Maryland, and Delaware.
December 21, 2004 Version 3.0.1D	<ul> <li>Included information about new MD Regulations which require LDCs to send customer balance and payment information whenever a consolidated bill is issued.</li> <li>Also includes intent for Delmarva to send for DE and NJ.</li> </ul>
January 26, 2005 Version 3.0.2D	Made updates as a result of CTIWG discussions to add further clarifications regarding planned changes for the proactive 824.
January 20, 2006 Version 3.0.3D	<ul> <li>Incorporate NJ Change Control 005 (NJ CleanPower program changes)</li> <li>Incorporate NJ Change Control 006 to reflect current operations</li> </ul>
October 23, 2006 Version 3.0.4D	Incorporate NJ Change Control 008 to reflect NJ CleanPower – unmetered usage for RECO)
February 12, 2007 Version 3.0.5F	Considered FINAL for PA and NJ
February 22, 2009 Version 3.0.6D	Incorporate NJ Change Control PSEG-E-Ref45
January 24, 2010 Version 3.1	This transaction is a new FINAL version for Pennsylvania, New Jersey, Maryland, and Delaware.
September 8, 2010 Version 3.1.1D	<ul> <li>Incorporate PA Change Control 060</li> <li>Incorporate MD Change Control – Admin (Admin/Cleanup change for MD</li> </ul>
February 16, 2012 Version 4.01	<ul> <li>Incorporate PA Change Control 076 (add DIV to TED02 for 820)</li> <li>Incorporate PA Change Control 086 (Clarify NCC 824)</li> </ul>
March 8, 2013 Version 6.0	<ul> <li>Moving to v6.0 to align versions across all transaction sets</li> <li>Cleaned up references to Allegheny and APS throughout document</li> </ul>
March 17, 2014 Version 6.1	<ul> <li>Incorporate PA Change Control 106 (add AFB to TED02 for 810)</li> <li>Incorporate MD Change Control 031 (add AFB to TED02 for 810)</li> <li>Incorporate NJ Change Control 031 (RECO removal from IG)</li> </ul>

## Purpose of 824

To automate the communication of application problems occurring with EDI transactions other than the 814's.

## Situations and Procedure for Use

This list of "Situations for Use" reflects all situations used by any state using this document. To see which transactions are used by each state, refer to the state-specific "Notes" section.

#### 1. Non-billing party may reject bad 867MU or IU

- a. If 824 action code indicates resend, metering party must correct and resend the transaction within 5 business days or contact the trading partner to agree on an alternative. You need only send the corrected 867, but you may send a cancel 867 and corrected 867 if your system requires that to correct the problem.
- b. If Rate Ready and you sent a good 810, you do not need to resend 810. But you may resend 810 if your system requires that to correct the problem.
- c. If Bill Ready Consolidated Billing, Billing Party must hold bill and restart bill window from time corrected 867 is sent. Corrected 867 shall contain new document due date.
  - ♦ If corrected 867 is good, Non-Billing party must return good 810 by new document due date
  - ♦ If corrected 867 is bad, repeat a-c, until a good 867 is received or other agreement is made between LDC and ESP.

#### 2. For Rate Ready Billing, non-billing party may reject bad 810

- a. If 824 action code indicates resend, billing party must correct and resend corrected 810 within 5 business days or contact the trading partner to agree on an alternative.
- b. If sent good 867, do not need to resend 867. But may send cancel 867 and new 867 if your system requires that to correct the problem.

#### 3. For Bill Ready Consolidated Billing, billing party may reject bad 810

- a. If 824 action code indicates resend, non-billing party may correct and resend 810 immediately if still time in billing window. If not, they must wait until next billing window to resend.
- b. If non-billing party resends 810 and misses billing window, they will receive another 824 stating the 810 was outside the billing window.

This 824 notification replaces the current missed billing window e-mail or phone notifications.

#### 4. Non billing party may reject bad 568

Because the 568 transaction may contain many accounts per transaction, it is difficult to automate resolution of problems. Therefore, 824's for bad 568's will be sent as notification only.

Corrective actions will be handled outside the EDI process as agreed upon by the billing and non-billing parties.

#### 5. Non billing party may reject bad 248

**820** If action code is resend, billing party must correct and resend the 248 within 5 business days or contact the trading partner to agree on an alternative.

# 6. Non billing party may reject bad 820 remittance received directly from Billing Party or from the Bank.

Because the 820 transaction may contain many accounts per transaction, it is difficult to automate resolution of problems. Therefore, 824's for bad 820's will be sent as notification only. Corrective actions will be handled outside the EDI process as agreed upon by the billing and non-billing parties.

#### 7. Non metering party may reject bad 867HU

a. If action code is resend, metering party must correct and resend the 867HU within 5 business days or contact the trading partner to agree on an alternative.

#### 8. Bill Ready Billing Party may acknowledge non-billing party charges appeared on bill

- a. If the bill print has non-billing party charges, an 824 may be sent. It will contain the date the bill was rendered, the bill due date, and the total supplier amount due (which will include current charges and any arrearages)
- 9. Bill Ready Billing Party issues bill with no non-billing party charges.

#### **Transaction Structure**

#### 867MU, 867IU, 867HU, 810, and 248:

♦ One 824 per LDC Account.

Since these transactions are also one per LDC Account, the 824 will match one for one with the originating transaction in these cases.

#### 820 and 568:

Since these transactions may contain many LDC Accounts per transaction, the 824 can be used either at the account or summary level as follows:

- ♦ If there is a problem with one or more accounts on the 820 (such as account number is not in receiver's system), one 824 will be sent for <u>each</u> problem account. Each 824 will be coded as a Transaction Set Partial Accept/Reject (OTI01 = TP) and the appropriate LDC account number will be provided.
- ♦ If there is a problem with the transaction that cannot be attributed to a specific LDC account, the 824 will be coded as a Transaction Set Reject (OTI01 = TR) indicating that the entire transaction is being rejected.

## **Rejection Reasons**

To prevent abuse of the 824, the receiver should only send an 824 Rejection for reasons contained in this guide. The "Other" code (A13) may be used for situations needing immediate attention. However, each time an A13 is used, you must e-mail the appropriate state's listserver so that a new code can be established. See TED segment for further explanation.

#### **Action Code**

An Action Code will be used to tell receiver what action to take, if any.

- ♦ Follow Up (BGN08 = 82): This indicates that the receiver of the 824 must resend the transaction. This code should be used when it is possible and desirable to resolve the problem by correcting and resending the transaction.
- ♦ Evaluate (BGN08 = EV): This indicates that the receiver of the 824 should evaluate the problem and make modifications to their system as necessary without resending the transaction. This code should be used when it is not possible to correct the situation automatically (such as problems with the 820 and 568 transactions) or it is not desirable to do so (such as when receiver chooses to make minor corrections because that is the easiest or quickest solution).
- ♦ Confirm (BGN08 = CF): This indicates that the sender of the bill has sent a bill to the customer, and is relaying balance information to the non-billing party. No action is required from the non-billing party.

### Conditions for use of 824

- ◆ Party receiving 867, 810, 568, 248 or 820 may send an 824 when one of the valid reject reasons shown on the implementation guideline is detected. The 824 is mandatory if a transaction cannot be processed by the receiver's system (rejection) and must be resent. The 824 is optional if the receiver needs to manipulate any data required by their application system (accept with error) but they are not asking for the transaction to be resent.
- ♦ Bill Ready 810's that do not appear on the bill: An 824 containing an appropriate rejection code will be sent whenever an 810 is received but the charges are not included on the bill. An 824 will NOT be sent if an 810 is not received by the billing party. This allows the non-billing party to know that any 810's they sent, minus any 997 rejects, minus any 824 rejects, is what was accepted by the receiver and placed on the customer bill. An 824 MAY be sent by the billing party in the event a bill is issued without non-billing party charges present.
- ♦ Bill Ready 810's with use of 824 Acceptances: An 824 will be sent for every customer bill that should contain non-billing party charges. If the 810 received was not placed on the bill or no 810 was received, an 824 Rejection will be sent containing an appropriate rejection code. If the 810 received was placed on the bill, an 824 Acceptance will be sent. This allows the non-billing party to know what happened to each bill that should have contained their charges. The non-billing party should receive an 824 for each one-bill 867 they receive.
- If the receiver detects a problem as listed in the implementation guideline and chooses to send an 824, they must send it within 1 business day of receiving a bad transaction. Otherwise, the sender will not be held to their timing requirements. (i.e., If you do not send an 824 in response to a bad 867 within 1 business day, the billing window may not be held up and the bill may go out without your charges.)
- If the receiver detects a problem other than the valid reasons listed in the implementation guideline, they should phone or e-mail the sender as soon as possible. The sender should respond as soon as possible.
- ♦ If you receive an 824 with an action flag set to resend (Follow Up), you are required to respond either automatically or manually. You must correct and re-send the transaction within 5 business days or contact your trading partner and agree on an alternative. **Note:** An exception to this is that any rejection of a Bill Ready 810 will not change the billing window.
- ♦ If you receive an 824 with action flag set to notification only (Evaluate), a manual response (e-mail or phone call) to let the sending party know when the problem will be fixed is suggested.
- ♦ The proactive 824 is generated whenever the billing party renders a bill for the non-billing party. The proactive 824 is not used as an acknowledgement that the billing party received

the non-billing party's invoice (810) transaction, or to provide information about the charges on the current bill.

- ◆ Pay as you get paid (PAYGP) the balance amount in the proactive 824 reflects the non -billing parties charges due.
- ◆ Purchase of Receivables (POR) the balance amounts in the proactive 824 will not reflect the non-billing parties' charges due but rather the billing parties balance.

## **General Notes**

#### LDC Definitions:

The term LDC (Local Distribution Company) in this document refers to the utility. Each state may refer to the utility by a different acronym:

- EDC Electric Distribution Company (Pennsylvania, Delaware)
- LDC Local Distribution Company (New Jersey)
- EC Electric Company (Maryland)

#### **ESP Definitions:**

The term ESP (Energy Service Provider) in this document refers to the supplier. Each state may refer to the supplier by a different acronym:

- EGS Electric Generation Supplier (Pennsylvania)
- TPS Third Party Supplier (New Jersey)
- ES Electric Supplier (Delaware)
- ES Electricity Supplier (Maryland)

#### Renewable Energy Provider Definition:

The term Renewable Energy Provider in this document refers to the party that provides Renewable Energy Credits (RECs). This party does not provide generation to the account. Each state may refer to the Renewable Energy Provider by a different acronym:

• GPM – Green Power Marketer (New Jersey)

**Note:** The transaction will either have an ESP or a Renewable Energy Provider, but not both.

## Pennsylvania Notes

#### Pennsylvania Use:

This transaction is used for rejections of:

- 810 Rate Ready and 810 Bill Ready
- 867 MU and 867 IU
- 867 HU
- 248 Write Off
- 568 Collections
- 820 Payment transaction

PECO will also be sending an 824 when no current charges print on a bill for the non-billing party. (This is an optional purpose in PA)

## **New Jersey Notes**

#### New Jersey Use:

This transaction is used for rejections of:

- 810 Rate Ready and 810 Bill Ready
- 867 MU and 867 IU
- 820 Payment transaction

PSE&G also sends when there are no ESP charges on the bill – see item below.

Rockland Electric Company (RECO) does not utilize this EDI implementation guideline. RECO uses the New York EDI implementation guidelines.

#### PSE&G Use as of CAS:

If no 810 is received within billing window, PSE&G will send bill to customer stating that no ESP charges were available and send an 824 to ESP.

- PSE&G will send at least one 824 for each 810 that PSE&G determines contains error(s). PSE&G will send each error condition found in an 810 as a separate 824.
- PSE&G will reject 810's (Action Code BGN08=82) for billings errors, and not print TPS charges or text message on the bill sent to the customer. However PSE&G will send an 824 evaluation notice (Action Code BGN08=EV) to TPS advising that there as an error with TPS's text portion of the 810 but **still** print the TPS charges on the customer's bill if the 810 contained no billing errors.
- PSE&G will send 824 with the customer name missing for any 824 notifying TPS of a text error.
- PSE&G will send 824 with customer name missing for any customer account number not found in PSE&G's system.

#### Delaware Use:

## **Delaware Notes**

- This transaction is optional when the market opens.
- At the current time, Delmarva plans to implement when the market opens, but only for a limited scope. Delmarva plans to only use the 824 Rejection to respond to Bill Ready 810 documents that are sent and are in error or have missed the billing window.
- The DE Use for Delmarva section within this document will reflect the ultimate use of the 824.
- Ultimately, Delaware Delmarva plans to also use the 824 Acceptance to notify the non-billing party whether supplier charges printed on the bill or not.
- Note 1/2006: Delmarva is using this transaction for all reasons stated within New Jersey that Atlantic City Electric uses.

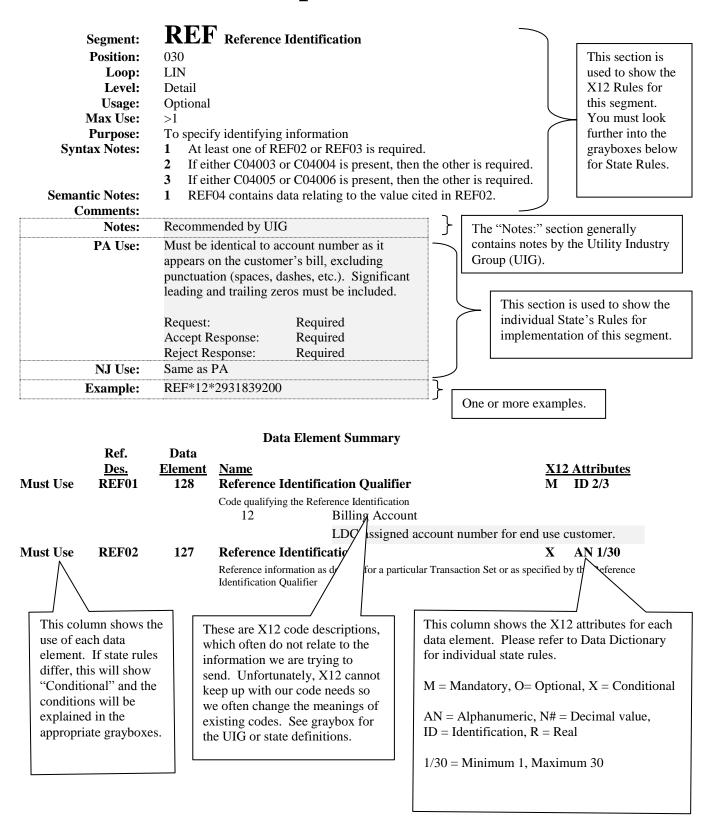
## **Maryland Notes**

## Maryland Use:

- This transaction will be used for rejection of:
  - 810 Rate Ready and 810 Bill Ready
  - 867 MU and 867 IU
  - 248 Write Off
  - 820 Payment transaction
- This transaction is also be used as:
  - Proactive 824 to confirm balance and payment information

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# How to Use the Implementation Guideline



# 824 Application Advice X12 Structure

Functional Group ID= $\mathbf{AG}$ 

#### **Heading:**

	Pos. No.	Seg. ID	<u>Name</u>	Req. Des.	Max.Use	Loop <u>Repeat</u>	Notes and Comments
Must Use	010	ST	Transaction Set Header	M	1		
Must Use	020	BGN	Beginning Segment	M	1		
			LOOP ID – N1			>1	
	030	N1	Name	O	1		
	070	REF	Reference Identification	O	12		
	080	PER	Administrative Communications Contact	О	3		

#### **Detail:**

	Pos. <u>No.</u>	Seg. <u>ID</u>	<u>Name</u>	Req. <u>Des.</u>	Max.Use	Loop <u>Repeat</u>	Notes and Comments
			LOOP ID – OTI			>1	
Must Use	010	OTI	Original Transaction Identification	M	1		n1
	020	REF	Reference Identification	O	12		N2
	030	DTM	Date/Time Reference	O	2		n3
	050	AMT	Monetary Amount	O	>1		n4
			LOOP ID – TED			>1	
	070	TED	Technical Error Description	О	1		
	080	NTE	Note/Special Instruction	O	100		
Must Use	090	SE	Transaction Set Trailer	M	1		•

#### **Transaction Set Notes**

- **1.** The OTI loop is intended to provide a unique identification of the transaction set that is the subject of this application acknowledgment.
- 2. The REF segment allows for the provision of secondary reference identification or numbers required to uniquely identify the original transaction set. The primary reference identification or number should be provided in elements OTI02-03.
- **3.** The DTM segment allows for the provision of date, time, or date and time information required to uniquely identify the original transaction set.
- **4.** The AMT segment should be utilized if monetary amount information is important to the unique identification of the original transaction set.

## **Data Dictionary for 824 – Application Advice**

Appl Field	Field Name	Description	EDI Segment	Loop / Related EDI Qualifier	Data Type
1	Transaction Reference Number	A unique transaction identification number assigned by the originator of this transaction. This number must be unique over time.	BGN02	BGN01 = <b>11 or 00</b>	X(30)
2	System Date	Date that the data was processed by the sender's application system.	BGN03		9(8)
3	Action Code	Indicates whether the receiver of the 824 is expected to resend the transaction or not.  82 – Follow Up (Resend)  EV – Evaluate (Do not resend)  CF – Accept	BGN08		X(2)
4	LDC Name	LDC's Name	N102	N1: N101 = 8S	X(60)
5	LDC Duns	LDC's DUNS Number or DUNS+4 Number	N104	N1: N101 = <b>8S</b> N103 = <b>1</b> or <b>9</b>	X(13)
6	LDC Technical Contact	LDC Contact information (Telephone, Email, Fax) to resolve this particular issue.	PER	N1: N101 = <b>8S</b>	See IG
7	ESP Name	ESP's Name	N102	N1: N101 = SJ	X(60)
8	ESP Duns	ESP's DUNS Number or DUNS+4 Number	N104	N1: N101 = $SJ$ N103 = $1$ or $9$	X(13)
9	ESP Technical Contact	ESP Contact information (Telephone, Email, Fax) to resolve this particular issue.	PER	N1: N101 = <b>SJ</b>	See IG
9.3	Renewable Energy Provider Name	Renewable Energy Provider 's Name	N102	N1: N101 = <b>G7</b>	X(60)
9.4	Renewable Energy Provider Duns	Renewable Energy Provider 's DUNS Number or DUNS+4 Number	N104	N1: N101 = <b>G7</b> N103 = <b>1</b> or <b>9</b>	X(13)
10	Customer Name	Customer Name as it appears on the Customer's Bill	N102	N1: N101 = <b>8R</b>	X(35) Note: X(60) for MD
11	ESP Account Number	ESP Customer Account Number	REF02	N1: REF01= <b>11</b>	X(30)
12	LDC Account Number	LDC Customer Account Number	REF02	N1: REF01= <b>12</b>	X(30)
12.2	LDC Account Number - unmetered	LDC Customer Account Number  – Unmetered	REF03	N1: N101 = <b>8R</b> REF01 = <b>12</b> REF03 = <b>U</b>	X(80)
13	Old Account Number	Previous LDC Customer Account Number	REF02	N1: REF01= <b>45</b>	X(30)
14	Rejection Level Indicator	<ul> <li>Indicates that the entire transaction is being rejected (OTI01=TR),</li> <li>only part of the transaction is being rejected (OTI01=TP),</li> <li>the entire transaction is accepted (OTI01=TA)</li> </ul>	OTI01		X(2)

		• Item is rejected (OTI01=IR)			
		nem is rejected (OTIOT=IR)			
15	Transaction Reference Number	Transaction Reference Number echoed from the Original	OTI03	OTI: OTI01= <b>TP</b> or <b>TR</b> or <b>TA</b> or <b>IR</b>	X(30)
16	Transaction Set	Transaction or appropriate value. Transaction Number that is	OTI10	OTI02 = TN	X(3)
- 1 -		being 15esponded to	DEE02	OFFI PEPO1 (O	
17	Cross Reference Number	Cross Reference Number from the 810 and 820 transaction.	REF02	OTI: REF01 = <b>6O</b>	X(30)
18	Date Bill Rendered	Date bill was rendered to the customer (for 824 Acceptance of a Bill Ready 810)	DTM02	OTI: DTM01 = <b>003</b>	9(8)
19	Bill Due Date	Date customer payment is due (for 824 Acceptance of a Bill Ready 810)	DTM02	OTI: DTM01 = <b>814</b>	9(8)
20	Outstanding Balance	Total outstanding balance that printed on bill for non-billing party (for 824 Acceptance of a Bill Ready 810)	AMT02	OTI: AMT01 = <b>BD</b>	9(11).99
21	Non-billing party charges	Charges that printed on bill for first time for non-billing party (for pro-active billing 824). This may include charges for the current bill period and / or charges for previous bill periods that are displayed on bill for the first time.	AMT02	OTI: AMT01 = <b>PB</b>	9(11).99
22	Billing party outstanding balance	Total outstanding balance that printed on bill for billing party (for pro-active billing 824)	AMT02	OTI: AMT $01 = \mathbf{J8}$	9(11).99
23	Billing party charges	Charges that printed on bill for first time for billing party (for pro-active billing 824). This may include charges for the current bill period as well as adjustments that are displayed on bill for the first time.		OTI: AMT01 = <b>T4</b>	9(11).99
24	Payments applied to bill	Indicates payments applied to all billing party accounts represented on this bill.	AMT02	OTI: AMT $01 = \mathbf{QZ}$	9(11).99
21	Rejection Reason Code	Code indicating rejection reason - See implementation guideline for valid codes.	TED02	TED: TED01 = <b>848</b>	X(3)
22	Rejection Text	Text explaining rejection reason	NTE02	TED: NTE01 = <b>ADD</b>	X(80)

Segment: ST Transaction Set Header

**Position:** 010

Loop:

Level: Heading Usage: Mandatory

Max Use: 1

**Purpose:** To indicate the start of a transaction set and to assign a control number

Syntax Notes:

**Semantic Notes:** 1 The transaction set identifier (ST01) used by the translation routines of the

interchange partners to select the appropriate transaction set definition (e.g., 810

selects the Invoice Transaction Set).

#### **Comments:**

-	
PA Use:	Required
NJ Use:	Required
DE Use for	Required
Delmarva:	
MD Use:	Required
Example:	ST*824*000000001

	Ref. Des.	Data <u>Element</u>	Name	Attı	ributes
Must Use	ST01	143	Transaction Set Identifier Code Code uniquely identifying a Transaction Set 824 Application Advice	M	ID 3/3
Must Use	ST02	329	<b>Transaction Set Control Number</b> Identifying control number that must be unique within the transaction set by the originator for a transaction set	<b>M</b> functior	AN 4/9 all group assigned

Segment: BGN Beginning Segment

**Position:** 020

Loop:

Level: Heading Usage: Mandatory

Max Use: 1

Purpose: To indicate the beginning of a transaction set
 Syntax Notes: 1 If BGN05 is present, then BGN04 is required.
 Semantic Notes: 1 BGN02 is the transaction set reference number.

BGN03 is the transaction set date.

**3** BGN04 is the transaction set time.

**4** BGN05 is the transaction set time qualifier.

5 BGN06 is the transaction set reference number of a previously sent transaction

affected by the current transaction.

#### **Comments:**

PA Use:	Required
NJ Use:	Required
DE Use for Delmarva:	Required
MD Use:	Required
Example:	BGN*11*199907111230001*19990711*****82

			Data Elen	ient Summary		
	Ref.	Data				
	Des.	<b>Element</b>	<u>Name</u>		Attı	<u>ributes</u>
Must Use	BGN01	353	Transaction Set P	urpose Code	M	ID 2/2
			Code identifying purpos	se of transaction set		
			00	Original		
			11	Indicates this transaction is not specific to respond to another transaction.  Response	cally l	peing used
				Signifies that the requested service wil described in this transaction	l be a	ddressed as
Must Use	BGN02	127	Reference Identification and Identification Qualifier	cation as defined for a particular Transaction Set or as spec	M cified b	AN 1/30 by the Reference
			A unique transaction	on identification number, assigned by the	origin	nator of this
			transaction. This n	umber must be unique over time.		
Must Use	BGN03	373	<b>Date</b> Date expressed as CCY	YMMDD	M	<b>DT 8/8</b>
			The transaction cre sender's application	ation date – the date that the data was pro	ocesse	ed by the
Must Use	BGN08	306	Action Code		O	ID 1/2
1.1450 050	201,00		Code indicating type of			12 1/2
			82	Follow Up		
				Indicates that the receiver of the transa and resend the transaction.	ction	must correct
			EV	Evaluate		
				Indicates that the receiver of the transa evaluate the error, but the transaction s resent.		
			CF	Confirm		
				Used whenever a consolidated bill is is information about the customer's balar <b>Note:</b> Valid in MD for Pepco, Delmary	nce.	

Segment: N1 Name (8S=LDC Name)

Position: 030
Loop: N1
Level: Heading
Usage: Recommended

Max Use: 1

**Purpose:** To identify a party by type of organization, name, and code

**Syntax Notes:** 1 At least one of N102 or N103 is required.

2 If either N103 or N104 is present, then the other is required.

**Semantic Notes:** 

**Comments:** 1 This segment, used alone, provides the most efficient method of providing

organizational identification. To obtain this efficiency the "ID Code" (N104) must

provide a key to the table maintained by the transaction processing party.

2 N105 and N106 further define the type of entity in N101.

PA Use:	Required
NJ Use:	Required
DE Use for	Required
Delmarva:	
MD Use:	Required
Example:	N1*8S*LDC COMPANY*1*007909411

Must Use	Ref. <u>Des.</u> N101	Data Element 98	<u>Name</u> Entity Identifier C	ode	X12 M	Attributes ID 2/3
			Code identifying an orga	inizational entity, a physical location, property or a Consumer Service Provider (CSP)	n indiv	vidual
				LDC		
Must Use	N102	93	Name		X	AN 1/60
			Free-form name			
			LDC Company Nan	ne		
Must Use	N103	66	<b>Identification Code</b>	e Qualifier	X	ID ½
			Code designating the sys	stem/method of code structure used for Identification D-U-N-S Number, Dun & Bradstreet	on Cod	le (67)
			9	D-U-N-S+4, D-U-N-S Number with Fo Suffix	our C	haracter
Must Use	N104	67	<b>Identification Code</b>	e	$\mathbf{X}$	AN 2/80
			Code identifying a party LDC D-U-N-S Num	or other code nber or D-U-N-S + 4 Number		

Segment: **PER** Administrative Communications Contact

Position: 080
Loop: N1
Level: Heading
Usage: Optional
Max Use: 3

**Purpose:** To identify a person or office to whom administrative communications should be directed

**Syntax Notes:** 1 If either PER03 or PER04 is present, then the other is required.

2 If either PER05 or PER06 is present, then the other is required.
3 If either PER07 or PER08 is present, then the other is required.

#### **Semantic Notes:**

#### **Comments:**

PA Use:	Optional LDC to ESP for LDC technical contact to resolve this particular issue.
NJ Use:	Same as PA
DE Use for Delmarya:	Same as PA
MD Use:	Same as PA
Example:	PER*IC*TECHNICAL CONTACT*TE*8005551212*EM*CONTACT@COMPANY.COM

	Ref.	Data	2			
	Des.	<b>Element</b>	<u>Name</u>		Attı	<u>ibutes</u>
Must Use	PER01	366		nction Code		ID 2/2
			Code identifyin	ng the major duty or responsibility of the person or group nam Information Contact	ed	
Optional	PER02	93	Name		O	AN 1/60
			Free-form nam	<del></del>		
Must Use	PER03	365		ation Number Qualifier	X	ID 2/2
				fying the type of communication number		
			EM	Electronic Mail		
			FX	Facsimile		
			TE	Telephone		
Must Use	PER04	364		ation Number munications number including country or area code when app	<b>X</b> licable	AN 1/80
Optional	PER05	365		ation Number Qualifier  ng the type of communication number  Electronic Mail	X	ID 2/2
			FX	Facsimile		
			TE	Telephone		
Optional	PER06	364		ation Number	X	AN 1/80
0 4 1	DEDAS	265		munications number including country or area code when app		
Optional	PER07	365		ation Number Qualifier  ng the type of communication number	X	ID 2/2
			EM	Electronic Mail		
			FX	Facsimile		
			TE	- *************************************		
0.4	DEDAG	264		Telephone		137 4 100
Optional	PER08	364		ation Number munications number including country or area code when app	<b>X</b> licable	AN 1/80

Segment: N1 Name (SJ=ESP Name)

Position: 030
Loop: N1
Level: Heading
Usage: Recommended

Max Use: 1

**Purpose:** To identify a party by type of organization, name, and code

**Syntax Notes:** 1 At least one of N102 or N103 is required.

2 If either N103 or N104 is present, then the other is required.

**Semantic Notes:** 

**Comments:** 1 This segment, used alone, provides the most efficient method of providing

organizational identification. To obtain this efficiency the "ID Code" (N104) must

provide a key to the table maintained by the transaction processing party.

N105 and N106 further define the type of entity in N101.

PA Use:	Required
NJ Use:	Required
DE Use for	Required
Delmarva:	
MD Use:	Required
Example:	N1*SJ*ESP COMPANY*9*007909422ESP1

	Ref.	Data <u>Element</u>	<u>Name</u>			2 Attributes
Must Use	N101	98	Entity Identifier	r Code	M	ID $2/3$
			Code identifying an o	organizational entity, a physical location, property Service Provider	or an indi	vidual
				ESP		
Must Use	N102	93	Name		X	AN 1/60
		Free-form name				
			ESP Company N	ame		
Must Use	N103	66	<b>Identification C</b>	ode Qualifier	X	ID ½
			Code designating the 1	system/method of code structure used for Identifi D-U-N-S Number, Dun & Bradstre		de (67)
			9	D-U-N-S+4, D-U-N-S Number wit Suffix	h Four C	Character
Must Use	N104	67	<b>Identification C</b>	ode	X	AN 2/80
			Code identifying a pa ESP D-U-N-S No	arty or other code umber or D-U-N-S + 4 Number		

Segment: PER Administrative Communications Contact

Position: 080
Loop: N1
Level: Heading
Usage: Optional
Max Use: 3

**Purpose:** To identify a person or office to whom administrative communications should be directed

**Syntax Notes:** 1 If either PER03 or PER04 is present, then the other is required.

2 If either PER05 or PER06 is present, then the other is required.
3 If either PER07 or PER08 is present, then the other is required.

**Semantic Notes:** 

**Comments:** 

PA Use:	Optional ESP to LDC for ESP technical contact to resolve this particular issue.
NJ Use:	Same as PA
DE Use for Delmarva:	Same as PA
MD Use:	Same as PA
Example:	PER*IC*TECHNICAL CONTACT*TE*8005551212*EM*CONTACT@COMPANY.COM

	Ref.	Data		<i>y</i>		
	Des.	<b>Element</b>	<u>Name</u>			<u>ributes</u>
Must Use	PER01	366	Contact Functi			ID 2/2
			, ,	e major duty or responsibility of the person or group nan Information Contact	ned	
0 41 1	DEDAA	0.2	IC	Information Contact	_	1311/60
Optional	PER02	93	Name Free-form name		O	AN 1/60
Must Use	PER03	365		n Number Qualifier	X	ID 2/2
Wast Osc	I LIKUS	303		e type of communication number	21	11) 2/2
			EM	Electronic Mail		
			FX	Facsimile		
			TE	Telephone		
Must Use	PER04	364	Communicatio Complete communi	n Number cations number including country or area code when app	X dicable	AN 1/80
Optional	PER05	365	Communicatio	on Number Qualifier e type of communication number Electronic Mail		ID 2/2
			FX	Facsimile		
			TE	Telephone		
Optional	PER06	364	Communicatio	n Number cations number including country or area code when app	X	AN 1/80
Optional	PER07	365		on Number Qualifier	X	ID 2/2
•				e type of communication number Electronic Mail		
			FX	Facsimile		
			TE	Telephone		
Optional	PER08	364	Communicatio Complete communi	on Number cations number including country or area code when app	<b>X</b> olicable	AN 1/80

 $Segment: \qquad N1 \ \text{Name (G7=Renewable Energy Provider Name)}$ 

Position: 030
Loop: N1
Level: Heading
Usage: Optional
Max Use: 1

**Purpose:** To identify a party by type of organization, name, and code

Syntax Notes: 1 At least one of N102 or N103 is required.

2 If either N103 or N104 is present, then the other is required.

**Semantic Notes:** 

**Comments:** 1 This segment, used alone, provides the most efficient method of providing

organizational identification. To obtain this efficiency the "ID Code" (N104) must

provide a key to the table maintained by the transaction processing party.

2 N105 and N106 further define the type of entity in N101.

PA Use:	Not used
NJ Use:	Required
DE Use:	Not used
MD Use:	Not used
Example:	N1*G7*RENEWABLE COMPANY*9*007909422GPM

Ref. <u>Des.</u>	Data <u>Element</u>	Name	Att	<u>ributes</u>
N101	98	Entity Identifier Code Code identifying an organizational entity, a physical location, proper G7 Entity Providing the Service	<b>M</b> ty or an indi	ID 2/3 vidual
		Renewable Energy Provider		
N102	93	Name Free-form name	X	AN 1/60
		Renewable Energy Provider Company Name		
N103	66			<b>ID 1/2</b> de (67)
		9 D-U-N-S+4, D-U-N-S Number w. Suffix	ith Four C	haracter
N104	67	Identification Code Code identifying a party or other code Renewable Energy Provider D-U-N-S Number or D-U-	X -N-S + 4 N	AN 2/20 Number
	Des. N101 N102 N103	Des. N101         Element 98           N102         93           N103         66	Des.   Flement   Name   Entity Identifier Code     Code identifying an organizational entity, a physical location, propert     G7	Des.   Flement   Name   Entity Identifier Code   M

 $Segment: \qquad N1 \; \text{Name (8R=Customer Name)}$ 

Position: 030
Loop: N1
Level: Heading
Usage: Recommended

Max Use: 1

**Purpose:** To identify a party by type of organization, name, and code

**Syntax Notes:** 1 At least one of N102 or N103 is required.

2 If either N103 or N104 is present, then the other is required.

**Semantic Notes:** 

**Comments:** 1 This segment, used alone, provides the most efficient method of providing

organizational identification. To obtain this efficiency the "ID Code" (N104) must

provide a key to the table maintained by the transaction processing party.

2 N105 and N106 further define the type of entity in N101.

Not used on 568 or 820 when rejecting the entire transaction. Otherwise Required.
Same as PA
Same as PA
Same as PA
N1*8R*CUSTOMER NAME

Must Use	Ref. <u>Des.</u> N101	Data Element 98	Name Entity Identifier	Code	<u>X12</u> M	2 Attributes ID 2/3
			Code identifying an or 8R	rganizational entity, a physical location, property or Consumer Service Provider (CSP) Cus Used to identify the customer associat service account	stome	r
Must Use	N102	93	Name Free-form name Customer Name a	s it appears on the customer's bill	X	AN 1/60

Segment: **REF** Reference Identification (11=ESP Account Number)

Position: 070
Loop: N1
Level: Heading
Usage: Optional
Max Use: 12

**Purpose:** To specify identifying information

**Syntax Notes:** 1 At least one of REF02 or REF03 is required.

**Semantic Notes:** 

**Comments:** 

=	
PA Use:	Not used on the 568 or 820 when rejecting the entire transaction. Otherwise required if it was previously provided to the LDC.
NJ Use:	Same as PA
DE Use:	Same as PA
MD Use:	Same as PA
Example:	REF*11*2348400586

#### **Data Element Summary**

Must Use	Des. REF01	Element 128	Code qualifyir	Identification Qualifier ng the Reference Identification	<u>X12</u> M	2 Attributes ID 2/3
			11	Account Number		
				ESP-assigned account number for en	nd use c	ustomer.
<b>Must Use</b>	REF02	127	Reference	Identification	X	AN 1/30
			Reference info	ormation as defined for a particular Transaction Set or as s	specified l	by the Reference

Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier

 $\textbf{Segment:} \quad \textbf{REF} \text{ Reference Identification (12=LDC Account Number)}$ 

Position: 070
Loop: N1
Level: Heading
Usage: Optional
Max Use: 12

**Purpose:** To specify identifying information

**Syntax Notes:** 1 At least one of REF02 or REF03 is required.

**Semantic Notes:** 

**Comments:** 

0 0	
PA Use:	Must be identical to account number as it appears on the customer's bill, excluding punctuation (spaces, dashes, etc.). Significant leading and trailing zeros must be included.  Not used for the 568 or 820 when rejecting the entire transaction. Otherwise, required. When the rejection reason is due to an LDC account number not being provided in the original transaction, this segment must not be sent on the 824.
NJ Use:	Same as PA
DE Use for Delmarva:	Same as PA
MD Use:	Same as PA
Example:	REF*12*2931839200

Must Use	Ref. <u>Des.</u> REF01	Data Element 128	<u>Name</u> Reference Identific	ation Qualifier	X12 M	2 Attributes ID 2/3
			Code qualifying the Refe	rence Identification		
			12	Billing Account		
				LDC-assigned account number for end	l use	customer.
Must Use	REF02	127	Reference Identific	eation	X	AN 1/30
			Reference information as Identification Qualifier	defined for a particular Transaction Set or as spe	cified b	by the Reference

Segment: REF Reference Identification (45=LDC Old Account Number)

Position: 070
Loop: N1
Level: Heading
Usage: Optional
Max Use: 12

**Purpose:** To specify identifying information

REF\*45\*1105687500

**Syntax Notes:** 1 At least one of REF02 or REF03 is required.

**Semantic Notes:** Comments:

**Example:** 

PA Use: Not used for the 820 or 568 when rejecting the entire transaction. Otherwise required if account number changed in the last 60 days.

Note: Only used when LDC is sending this transaction.

NJ Use: Same as PA

DE Use for Delmarva will not change LDC Account Number.

MD Use: Not Used by BGE, PEPCO, or Delmarva.

PE: Required if the account number has changed in the last 60 days.

#### **Data Element Summary**

Must Use	Ref. <u>Des.</u> REF01	Data Element 128	<u>Name</u> Reference Identific	cation Qualifier	X12 Attributes M ID 2/3
			Code qualifying the Refe	erence Identification Old Account Number	
				LDC's previous account number customer.	for the end use
Must Use	REF02	127	Reference Identifie	cation	X AN 1/30

Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier

Segment: OTI Original Transaction Identification

Position: 010
Loop: OTI
Level: Detail
Usage: Mandatory

Max Use:

**Purpose:** To identify the edited transaction set and the level at which the results of the edit are reported, and to indicate the accepted, rejected, or accepted-with-change edit result

**Syntax Notes:** 

**Semantic Notes:** 

OTI03 is the primary reference identification or number used to uniquely identify the

original transaction set.

**Comments:** 1 OTI02 contains the qualifier identifying the business transaction from the original

business application, and OTI03 will contain the original business application

identification.

2 If used, OTI09 through OTI10 will contain values from the original electronic

transaction set generated by the sender.

PA Use:	Required
NJ Use:	Required
DE Use for Delmarva:	Required
MD Use	Note: Used for all transaction identified with the exception of the 568, since the 568 is not used in MD.
Example:	OTI*TR*TN*1999010100001******867

	Ref.	Data			
	Des.	<b>Element</b>	<u>Name</u>		<u>Attributes</u>
Must Use	OTI01	110	<b>Application Ackno</b>		M ID 1/2
			Code indicating the appli	ication system edit results of the business data	
			TP	Transaction Set Partial Accept/Reject	
				Used to reject one or more individual transaction. Applicable only as a result and 820 transactions.	
			TR	Transaction Set Reject	
				Used to reject the entire transaction. 248, 568, 810, 820 and 867 transaction	* *
			TA	Transaction Set Accept	
			ID	Used to accept the entire transaction. Bill Ready 810 only when confirming on the bill.  Note: Valid in MD for Pepco, Delmar Also used by Delmarva/ACE in DE and them Pringer.	g charges printed va, BGE, and PE.
			IR	Item Reject	
				Indicates an item has been rejected.	
				<b>Note:</b> Used in PA when no current cha	rges print on bill.

Must Use OTI02 128 Reference Identification Qualifier M ID 2/3

Code qualifying the Reference Identification

TN Transaction Reference Number

Must Use OTI03 127 Reference Identification M AN 1/30
Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier

This data element is populated from the following data elements of the original transaction:

248 - BHT03

568 - BGN02

810 – BIG02

820 - TRN02

867 - BPT02

For cases in PA, when sending 824 due to no charges on bill, this field will contain the BPT02 of the original 867 in which no charges were received by the billing party

For case when PSE&G is sending 824 when no charges on are on bill, this field will contain:

MISSED BILLING WINDOW

For case when Atlantic City Electric / Delmarva is sending a proactive 824 at time of billing for New Jersey or Delaware respectively, this field will contain:

• PROACTIVE 824 – indicates this 824 is being sent as the result of Atlantic City Electric / Delmarva issuing a bill.

For case when Maryland is sending a proactive 824 at time of billing, this field will contain one of the following:

- PROACTIVE 824 indicates this 824 is being sent as a result of the billing party issuing a bill and the customer is not on payment plan
- PRO824 PAYMENT PLAN indicates this 824 is being sent as a result of the billing party issuing a bill and the customer is on a payment plan Amount fields will relate to payment plan balances.

#### Must Use OTI10 143 Transaction Set Identifier Code O ID 3/3

Code uniquely identifying a Transaction Set

867

The EDI Transaction Set number of the transaction being responded to.

248	Account Assignment/Inquiry and Service/Status
568	Contract Payment Management Report
810	Invoice
	This value is sent when billing party notifies non-billing party a customer bill did not include non-billing party charges (TED03 = NCC).
820	Payment Order/Remittance Advice

Product Transfer and Resale Report

Segment: **REF** Reference Identification (6O=Cross Reference)

Position: 020
Loop: OTI
Level: Detail
Usage: Optional
Max Use: 12

**Purpose:** To specify identifying information

Syntax Notes: 1 At least one of REF02 or REF03 is required.

**Semantic Notes:** 

**Comments:** 

Required for 810				
Required for 820 in Making the Other Party Whole scenario				
Not used on response to other transactions.				
Optional for 810				
Not used on response to other transactions				
Same as NJ				
Same as NJ				
REF*6O*CR19990101XXX001 (Note the code contains the letter O).				

#### **Data Element Summary**

Must Use	Ref. <u>Des.</u> REF01	Data Element 128	<u>Name</u> Reference Identification Qualifier	X12 Attributes M ID 2/3
			Code qualifying the Reference Identification 6O Cross Reference Number	
Must Use	REF02	127	Reference Identification	X AN 1/30

Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier

This data element is populated from the following data elements of the original transaction:

810-BIG05

820 - REF02 when REF01 = 60

Segment: DTM Date/Time Reference (003=Date Bill Rendered)

Position: 030
Loop: OTI
Level: Detail
Usage: Optional
Max Use: 2

**Purpose:** To specify pertinent dates and times

**Syntax Notes:** 1 At least one of DTM02 DTM03 or DTM05 is required.

2 If DTM04 is present, then DTM03 is required.

3 If either DTM05 or DTM06 is present, then the other is required.

**Semantic Notes:** Comments:

PA Use:	Date Bill Rendered – Used when sending 824 to indicate no current charges on bill.  Not Used for other scenarios
NJ Use:	Not Used
DE Use for Delmarva:	Not Used
MD Use:	Date Bill Rendered - Used when confirming non-billing party charges appear on a customer bill. Used only with 824 "Acceptance" of a Bill Ready 810.
Example:	DTM*003*19991228

	Ref.	Data				
	Des.	<b>Element</b>	<b>Name</b>		Attı	<u>ributes</u>
<b>Must Use</b>	DTM01	374	Date/Time	Qualifier	M	ID 3/3
			Code specif	fying type of date or time, or both date and time		
			003	Invoice		
				Indicates invoice date		
Must use	<b>DTM02</b>	373	Date		X	<b>DT 8/8</b>
			Date expres	ssed as CCYYMMDD		

Segment: DTM Date/Time Reference (814=Bill Due Date)

Position: 030
Loop: OTI
Level: Detail
Usage: Optional
Max Use: 2

**Purpose:** To specify pertinent dates and times

Syntax Notes: 1 At least one of DTM02 DTM03 or DTM05 is required.

2 If DTM04 is present, then DTM03 is required.

3 If either DTM05 or DTM06 is present, then the other is required.

#### **Semantic Notes:**

#### **Comments:**

PA Use:	Not Used
NJ Use:	Not Used
DE Use for	Not Used
Delmarva:	
MD Use:	Bill Due Date- Used when confirming non-billing party charges appear on a customer bill.
	Used only with 824 "Acceptance" of a Bill Ready 810
Example:	DTM*814*20000124

#### **Data Element Summary**

Must Use	Des. DTM01	Element 374	Name Date/Time Qualif	ier Attributes M ID 3/3
			Code specifying ty 814	pe of date or time, or both date and time  Payment Due Date
				Used on an accept response to an 810 transaction to indicate the customer's payment due date.
Must Use	DTM02	373	Date	X DT 8/8

Date expressed as CCYYMMDD

AMT Monetary Amount (BD=Outstanding Customer Balance) **Segment:** 

**Position:** OTI Loop: Level: Detail Optional Usage: Max Use: >1

**Purpose:** To indicate the total monetary amount

Syntax Notes: Semantic Notes:

**Comments:** 

PA Use:	Not Used
NJ Use:	Not Used
DE Use for	Not Used
Delmarva:	
MD Use:	Total non-billing party charges due (reflects total balance due for non-billing party that appeared on customer bill)- Used to confirm non-billing party balance that appears on a customer's bill.  Used only with Proactive 824 when bill is issued.
Example:	AMT*BD*325.75

Must Use	Ref. <u>Des.</u> AMT01	Data Element 522	Name Amount Qualifier (Code to qualify amo		Attributes M ID 1/3
			BD	Balance Due	
				Used on a proactive 824 to indicate the balance due that was included on the cothe customer.	01.
Must Use	AMT02	782	<b>Monetary Amount</b>		M R 1/18
			Monetary amount		

 $AMT \ {\bf Monetary} \ {\bf Amount} \ (PB={\bf Non-billing} \ {\bf Party} \ {\bf Charges})$ **Segment:** 

**Position:** OTI Loop: Level: Detail Optional Usage: Max Use: >1

**Purpose:** To indicate the total monetary amount

Syntax Notes: **Semantic Notes:** 

**Comments:** 

Comments.	
PA Use:	Not Used
NJ Use:	Not Used. Note: For Atlantic City Electric, may be used in future in same way being used in Maryland
DE Use for Delmarva:	Not Used
MD Use:	Non-billing party charges that appear on bill for first time. This may include charges for the current bill period and / or charges for previous bill periods that are displayed on bill for the first time.  Used only with Proactive 824 when bill is issued.
Example:	AMT*PB*125.75

	Ref.	Data				
	Des.	<b>Element</b>	<u>Name</u>		<u>Attr</u>	<u>ibutes</u>
Must Use	AMT01	522	<b>Amount Qualifier</b>	Code	M	ID 1/3
			Code to qualify amo	punt		
			PB	Non-billing party charges		
				Used on a proactive 824 to indicate new party charges	non-	billing
Must Use	AMT02	782	<b>Monetary Amount</b>		M	R 1/18
			Monetary amount			

 ${\bf AMT}\ {\bf Monetary}\ {\bf Amount}\ ({\bf J8=Outstanding}\ {\bf Customer}\ {\bf Billing}\ {\bf Party}\ {\bf Balance})$ **Segment:** 

**Position:** OTI Loop: Level: Detail Optional Usage: Max Use: >1

**Purpose:** To indicate the total monetary amount

**Syntax Notes: Semantic Notes:** 

Coi	nı	ne	en	ts	:
				•••••	••••
	D	٨	T	60	

PA Use:	Not Used
NJ Use:	Not Used
DE Use for Delmarva:	Not Used
MD Use:	Total billing party charges due. This will either be the total charges due to the billing party for this bill; or if the customer has a payment plan, the payment plan amount due to the billing party. This will not include the balance of the non-billing party to whom this transaction is being sent.
	Used only with Proactive 824 when bill is issued and only for residential accounts. For BG&E, this will include all other balances shown on bill; i.e., utility gas and electric, as well as any other non-billing party balances.
Example:	AMT*J8*220.66

Must Use	Ref. <u>Des.</u> AMT01	Data Element 522	<u>Name</u> Amount Qualifier (	Code	Attributes M ID 1/3
			Code to qualify amo	unt	
			Ј8	Balance Due	
				Used on a proactive 824 to indicate the balance due that was included on the cothe customer.	01.
Must Use	AMT02	782	<b>Monetary Amount</b>		M R 1/18
			Monetary amount		

Segment: AMT Monetary Amount (T4=Billing Party Charges)

Position: 050
Loop: OTI
Level: Detail
Usage: Optional
Max Use: >1

**Purpose:** To indicate the total monetary amount

Syntax Notes: Semantic Notes:

**Comments:** 

PA Use:	Not Used	
NJ Use:	Not Used	
DE Use for Delmarva:	Not Used	
MD Use:	Current billing party charges for pro-active billing 824. This will have the same amount whether the customer has a payment plan or not. This will not include the current charges of the non-billing party to whom this transaction is being sent.  Used only with Proactive 824 when bill is issued and only for residential accounts. For BG&E, this will include all other current charges shown on bill; i.e., utility gas and electric, as well as any other non-billing party charges.	
Example:	AMT*T4*110.44	

	Ket.	Data				
	Des.	<b>Element</b>	<u>Name</u>		Attri	<u>ibutes</u>
Must Use	AMT01	522	<b>Amount Qualifier </b>	Code	M	ID 1/3
			Code to qualify amo	unt		
			T4	Billing party charges		
				Used on a proactive 824 to indicate new	billin	g party
				charges.		
Must Use	AMT02	782	<b>Monetary Amount</b>		M	R 1/18
			Monetary amount			

Segment: AMT Monetary Amount (QZ= Payment Amount)

Position: 050
Loop: OTI
Level: Detail
Usage: Optional
Max Use: >1

**Purpose:** To indicate the total monetary amount

Syntax Notes: Semantic Notes:

<b>Comments:</b>
------------------

PA Use:	Not Used
NJ Use:	Not Used
DE Use for Delmarva:	Not Used
MD Use:	Payment amount applied to customer's bill. This represents total payment applied to the billing party's accounts, regardless of which account amount is applied to. This will have the same amount whether the customer has a payment plan or not.  Used only with Proactive 824 when bill is issued and only for residential accounts. For BG&E, this will include all payments applied for the entire bill.
Example:	AMT*QZ*60.52

Must Use	Ref. Des. AMT01	Data Element 522	Name Amount Qualifier ( Code to qualify amo		Attributes M ID 1/3
			QZ	Payment Amount	
				Used on a proactive 824 to indicate pay all billing party accounts represented or	* *
Must Use	AMT02	782	<b>Monetary Amount</b>		M R 1/18
			Monetary amount		

 $\overline{TED}$  Technical Error Description (Error Code) **Segment:** 

**Position:** TED Loop: Level: Detail Usage: Optional

Max Use:

**Purpose:** To identify the error and, if feasible, the erroneous segment, or data element, or both

**Syntax Notes: Semantic Notes:** 

> **Comments:** If used, TED02 will contain a generic description of the data in error (e.g., part

number, date, reference number, etc.).

numeri, uave, reference numeri, etc.).
The TED/NTE may loop as many times as necessary to provide all rejection reasons.
Required
Required
Required
Required if transaction sent was rejected
Not used when "confirming" Bill Ready 810.
TED*848*A76
-

#### **Data Element Summary**

	Ref.	Data				
	Des.	<b>Element</b>	<u>Name</u>		Att	<u>ributes</u>
Must Use	TED01	647	<b>Application Error Cond</b>	lition Code	$\overline{\mathbf{M}}$	ID 1/3
			Code indicating application error	or condition		
			8/18 Inco	arrect Data		

#### **Rules for Rejection Reason Codes**

The codes on the next several pages have been identified by the UIG to convey rejection reasons. Only the codes listed for each service are valid for that service. If you require additional codes, send an email to the appropriate state's listserver.

"A13" (Other) must **only** be used when an existing error code does not convey the reason correctly. Each time "A13" (Other) is used for a new purpose, an E-mail must be sent to the appropriate state's listserver by the party sending the code, to notify the market participants about the text explanation for A13. This information will be compiled and new codes will be issued on a periodic basis.

PA Listserver: edewg@ls.eei.org NJ Listserver: njbpu@ls.eei.org

MD: PUC Staff - pev@psc.state.md.us

DE: not determined

## Rejection Reason Codes in Response to a 248, 568 & 820

Must Use	TED02	3	Free Form Message Free-form text	O AN 1/60
			A13	Other
				See note above regarding the use of the A13 code
			A76	Account Not Found
			API	Required Information Missing
			SUM	Sum of Details does not equal total (does not apply to
				248)
			DIS	820 Pending Until Dispute Resolution
				Used in PA (PECO only) to indicate PECO is
				withholding an EDI 820 from an ESP as a result of the
				customer opening a dispute in which customer either
question	questions ESP charges <u>OR</u> claims that they have been			
				slammed.
			DIV	Invalid or missing date

	Re	jectio	on Reason Co	des in Response to an 810
Must Use	TED02	3	Free Form Messag	<del>-</del>
			Free-form text A13	Other
			AIS	See note above regarding the use of the A13 code
			A76	Account Not Found
			A70 A84	Invalid Relationship
			A04	Supplier is not the supplier of record
			ABN	Duplicate Request Received
			ADIN	Duplicate 810 received
			ADM	Amount Does Not Match
			ADM	The amount within the 810 Cancellation/Reversal does
				not match the original 810.
			AFB	Account Final Billed with Supplier
			Al'D	Used in the event Supplier sends 810 transaction(s) after
				account has final billed with the Supplier and
				transaction is outside the bill window. Supplier will
				need to invoice customer directly
			API	Required Information Missing
			BRC	Number of SAC segments exceeds allowable maximum
			DICC	Used in PA by PECO only.
			CRI	Cross Reference Number Invalid
			Citi	The cross reference number provided on the 810 does
				not match the cross reference number on an open 867.
			DDM	Dates Do Not Match
			DDIN	810 Service Period Begin and End Dates do not match
				the same dates on an open 867
			DIV	Invalid or missing date
			DIV	Includes date ranges for billing periods no longer
				supported by CIS system
			EXP	810 Received for billing period older than that
			2.11	supported by the Billing System
			FRF	Bill Type Mismatch
			114	Supplier and utility system do not have same bill type.
				For instance, an 810 was received by the LDC for a
				customer that is listed as a DUAL bill option in the
				receiver's system. BGN08 must be EV for this rejection
				reason.
			FRG	Bill Calculator Mismatch
0044 **		1010)	-	20

An 810 was received for a customer with a bill calculator (REF*PC) different than what is listed in the recipient's system. BGN08 must be EV for this rejection reason.
SAC (charges and/or adjustments ) sent in incorrect IT1 Loop
PID segment(s) sent in incorrect IT1 Loop
No current charges
Used in PA and NJ (PSE&G) only when bill issued with no current charges
No Cancellation Processed
810 re-bill received before or not with 810 cancellation
Outside Bill Window
The 810 was received outside of the billing window.
810 Rejected – Pending Cancel/Rebill
Over 50 PID segments (text) lines received and A
PID05 element contained over 60 characters
Rolling text page Not Authorized
Over 50 PID segments (text) lines recieved
A PID05 element contained over 60 characters
Sum of Details does not equal total
Total Charges Negative (for billing parties that do not
allow negative charges)
Invalid TXI information
Duplicate Rates Found (PECO Only)
Account exists but is not active

## Rejection Reason Codes in Response to an 867

	Re	gecu	on Keason Co	des in Response to an 867
<b>Must Use</b>	TED02	3	Free Form Messag	ge O AN 1/60
			Free-form text	
			A13	Other
				See note above regarding the use of the A13 code
			A76	Account Not Found
			ABO	Corrected transaction received prior to cancellation or rejection transaction.
				A corrected 867 was received without first receiving a
				Cancellation 867 or having sent an 824 rejecting the original 867.
			API	Required Information Missing
			DIV	Invalid or missing date
			FRF	Bill Type Mismatch
				Supplier and utility system do not have same bill type.
				For instance, an 867 was received for a customer with a
				bill type (REF*BLT) different than what is listed in the
				ESP system. BGN08 must be EV for this rejection
				reason.
			FRG	Bill Calculator Mismatch
				An 867 was received for a customer with a bill
				calculator (REF*PC) different than what is listed in the
				ESP system. BGN08 must be EV for this rejection
				reason.
			IIS	Invalid Interval Status
			110	Interval Detail usage data is sent when Interval
				Summary Usage Data was requested or vice versa.
			SUM	
			SUM	Sum of Details does not equal total

Segment: NTE Note/Special Instruction (Error Reason)

Position: 080
Loop: TED
Level: Detail
Usage: Optional
Max Use: 100

**Purpose:** To transmit information in a free-form format, if necessary, for comment or special

instruction

Syntax Notes: Semantic Notes:

Comments: 1 The NTE segment permits free-form information/data which, under ANSI X12

standard implementations, is not machine processable. The use of the NTE segment

should therefore be avoided, if at all possible, in an automated environment.

	should include of a volute, if all possible, if all automates on vitalinents
PA Use:	Required
NJ Use:	Required
DE Use for Delmarva:	Required
MD Use:	Required if transaction sent was rejected and TED02 value is A13 or API; otherwise, NTE segment is optional.
	Not used when "confirming" Bill Ready 810.
Example:	NTE*ADD*ACCOUNT NOT FOUND

	Ref.	Data	·		
	Des.	<b>Element</b>	<u>Name</u>	Att	<u>ributes</u>
Must Use	NTE01	363	Note Reference Code	O	ID 3/3
			Code identifying the functional area or purpose for which the note applies		
			ADD Additional Information		
<b>Must Use</b>	NTE02	352	Description	M	AN 1/80
			A free-form description to clarify the related data elements and their content		
			Rejection Reason Text		

Segment:  $\mathbf{SE}$  Transaction Set Trailer

**Position:** 090

Loop:

Level: Summary Usage: Mandatory

Max Use: 1

**Purpose:** To indicate the end of the transaction set and provide the count of the transmitted

segments (including the beginning (ST) and ending (SE) segments)

Syntax Notes: Semantic Notes:

**Comments:** 1 SE is the last segment of each transaction set.

Comments	1 BE is the last segment of each transaction set.
PA Use:	Required
NJ Use:	Required
DE Use for	Required
Delmarva:	
MD Use:	Required
Example:	SE*28*00000001

#### **Data Element Summary**

	Ref.	Data	·		
	Des.	<b>Element</b>	<u>Name</u>	X12	2 Attributes
Must Use	SE01	96	Number of Included Segments	$\mathbf{M}$	N0 1/10
			Total number of segments included in a transaction set including ST and	SE segr	nents
Must Use	SE02	329	Transaction Set Control Number	M	AN 4/9

Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set

## **Examples for 824**

## Example: 824 Rejection of an 867 Transaction for bad account number

For instance, ESP sending 824 on 867 from LDC when LDC is metering agent.

BGN*11*REJ867-199907110719-001*19990711*****82	Beginning Segment - Contains transaction reference
	number and system date. Indicates Follow-Up –
	receiver of transaction must correct error and resend the
	transaction.
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
PER*IC*ESP TECHNICAL	ESP Technical contact to resolve this particular issue
CONTACT*TE*8005551212*EM*CONTACT@COMPA	
NY.COM	
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*293839200	LDC Account Number
OTI*TR*TN*ORIGTRANNUMB000001******867	Indicates a Transaction Set Reject and provides the
	transaction reference number from the original
	transaction and the transaction set id.
TED*848*A76	Indicates that the account number was not found.
NTE*ADD*ACCOUNT NOT FOUND	Gives further description of error

## Example: 824 Rejection of a Bill Ready 810 Transaction for multiple reasons

For instance, LDC sending 824 on 810 from ESP when LDC is billing agent.

BGN*11*REJ810-199907110719-999*19990711*****EV	Beginning Segment - Contains transaction reference number and system date. Indicates Evaluate – receiver of transaction must evaluate error, but should NOT resend the transaction.
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
PER*IC*LDC TECHNICAL	LDC Technical contact to resolve this particular issue
CONTACT*TE*8005551212*EM*CONTACT@COMPA	
NY.COM	
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*293839200	LDC Account Number
REF*45*813483000	LDC Old Account Number
OTI*TR*TN*ORIGTRANNUMB000001******810	Indicates a Transaction Set Reject and provides the
	transaction reference number from the original
	transaction and the transaction set id.
REF*6O*CR19990101XXX001	Original Cross Reference Number from 810
	Transaction.
TED*848*FRF	Indicates that the bill type on supplier system does not
	match bill type on utility system
NTE*ADD*BILL TYPE MISMATCH	Gives further description of error
TED*848*FRG	Indicates that the bill calculator on supplier system does
	not match bill type on utility system
NTE*ADD*BILL CALCULATOR MISMATCH	Gives further description of error

#### Example: 824 Rejection of an entire 820 Transaction

For instance, ESP sending 824 on 820 from LDC when LDC is billing agent.

BGN*11*REJ820-199907110719-999*19990711*****EV	Beginning Segment - Contains transaction reference number and system date. Indicates Evaluate – receiver of transaction must evaluate error, but should NOT re-
N1 *00*I DC COMPANY*1 *007000411	send the transaction.
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
PER*IC*LDC TECHNICAL	LDC Technical contact to resolve this particular issue
CONTACT*TE*8005551212*EM*CONTACT@COMPA	_
NY.COM	
OTI*TR*TN*ORIGTRACENUMB000003******820	Indicates a Transaction Set Reject and provides the trace number (TRN02) from the original transaction and the transaction set id.
TED*848*SUM	Indicates that the sum of the details doesn't match the total
NTE*ADD*SUM OF DETAILS DOES NOT MATCH TOTAL	Gives further description of error

## Example: 824 Rejection of single account for a bad account number on an 820

**Note:** If there are multiple accounts that are rejected, each one must be a separate 824. For instance, ESP sending 824 on 820 from LDC when LDC is billing agent.

BGN*11*REJ820-199907110719-001*19990711*****EV	Beginning Segment - Contains transaction reference number and system date. Indicates Evaluate – receiver of transaction must evaluate error, but should NOT re- send the transaction.
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
PER*IC*ESP TECHNICAL CONTACT*TE*8005551212*EM*CONTACT@COMPA	ESP Technical contact to resolve this particular issue
NY.COM	
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*293839200	LDC Account Number
OTI*TP*TN*ORIGTRANNUMB000001******820	Indicates a Transaction Set Partial Reject and provides the trace number (TRN02) from the original transaction and the transaction set id.
REF*6O*CR19990101XXX001	Original Cross Reference Number from 820 <b>Note:</b> This segment is only sent when making the other party whole.
TED*848*A76	Indicates that the account number was not found.
NTE*ADD*ACCOUNT NOT FOUND	Gives further description of error

## Example: 824 Confirmation that non-billing party charges (810) appeared on bill

For instance, LDC sending 824 Acceptance on 810 from ESP when LDC is billing agent.

BGN*11*ACC810-19991227-001*19991227*****CF	Beginning Segment - Contains transaction reference number and system date. Indicates Confirm – non- billing party's charges will appear on the customer's bill.
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*293839200	LDC Account Number
OTI*TA*TN*ORIGTRANNUMB000001******810	Indicates the entire 810 transaction was accepted.
REF*6O*CR19991227XXX001	Original Cross Reference Number from 810 (BIG05)
DTM*003*19991227	Indicates the date bill was rendered
DTM*814*20000120	Indicates the bill due date
AMT*BD*325.75	Indicated outstanding customer balance

## Example: 824 Proactive 824 when customer bill is issued

For instance, in Maryland, LDC will send an 824 that provides customer balance information whenever a bill is rendered.

BGN*11*ACC810-19991227-001*19991227*****CF	Beginning Segment - Contains transaction reference
	number and system date. Indicates Confirm – non-
	billing party's charges will appear on the customer's
	bill.
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*123456799992	LDC Account Number
OTI*TA*TN* PROACTIVE 824******810	Indicates transaction contains billing information from
	current customer bill.
DTM*003*20041227	Indicates the date bill was rendered
DTM*814*20050120	Indicates the bill due date
AMT*BD*325.75	Indicates outstanding customer non-billing party balance
AMT*PB*200.75	Indicates non-billing party charges appearing on bill for
	first time
AMT*J8*220.66	Indicates outstanding customer billing party balance
AMT*T4*110.30	Indicates billing party charges appearing on bill for first
	time
AMT*QZ*60.52	Indicates total payments applied to all billing party
	accounts on bill

## Example: 824 Rejection – Bill sent with no current supplier charges (PA)

BGN*00*REJ810-2000820-21999*19990820*****82	Beginning Segment
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
PER*IC*LDC TECHNICAL	LDC Technical contact to resolve this particular issue
CONTACT*TE*8005551212*EM*CONTACT@xx.COM	
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*293839200	LDC Account Number
REF*45*813483000	LDC Old Account Number
OTI*IR*TN*12948320580-32033******810	Indicates an Item Reject and indicates the transaction
	reference number from the original 867. Also indicates
	an 810 is transaction that is missing.
DTM*003*20000820	Indicates the date bill was rendered
TED*848*NCC	Indicates that the bill was issued with no current
	supplier charges.
NTE*ADD*NO CURRENT SUPPLIER CHARGES ON	
BILL	

## Example: 824 Rejection – Bill sent with no supplier charges (PSE&G)

BGN*00*REJ810-2000820-21999*19990820*****82	Beginning Segment
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*293839200	LDC Account Number
OTI*TP*TN*MISSED BILLING WINDOW******810	Indicates a Transaction Set and an 810 transaction is
	missing.
TED*848*OBW	Indicates that the bill was issued with no supplier
	charges.
NTE*ADD* MISSED BILLING WINDOW	

# Example: 824 Delmarva NJ Proactive 824 when customer bill is issued (Not used as of 1/2006)

BGN*11*ACC810-19991227-001*19991227*****CF	Beginning Segment - Contains transaction reference number and system date. Indicates Confirm – non- billing party's charges will appear on the customer's bill.
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
N1*SJ*ESP COMPANY*9*007909422ESP1	ESP Name and DUNS information
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	ESP Account Number
REF*12*123456799992	LDC Account Number
OTI*TA*TN*PROACTIVE 824*****810	Indicates transaction contains billing information from current customer bill.
DTM*003*20041227	Indicates the date bill was rendered
DTM*814*20050120	Indicates the bill due date
AMT*BD*325.75	Indicates outstanding customer non-billing party balance
AMT*PB*200.75	Indicates non-billing party charges appearing on bill for first time

## Example: 824 Rejection of a Bill Ready 810 Transaction for a Renewable Energy Provider

This example only shows the first few segments to show N1\*G7 segment used by Renewable Energy Provider. Remaining segments would be identical to those used for an ESP rejection.

BGN*11*REJ810-199907110719-999*19990711*****EV	Beginning Segment - Contains transaction reference number and system date. Indicates Evaluate – receiver of transaction must evaluate error, but should NOT re- send the transaction.
N1*8S*LDC COMPANY*1*007909411	LDC Name and DUNS information
PER*IC*LDC TECHNICAL CONTACT*TE*8005551212*EM*CONTACT@COMPA NY.COM	LDC Technical contact to resolve this particular issue
N1*G7*RENEWABLE COMPANY*9*007909422GPM1	Renewable Energy Provider Name and DUNS information
N1*8R*CUSTOMER NAME	Customer Name
REF*11*2348400586	Renewable Energy Provider Account Number
REF*12*293839200	LDC Account Number