

New Jersey Board of Public Utilities  
Kristi Izzo, Secretary  
44 South Clinton Avenue, 9<sup>th</sup> Floor  
P.O. Box 350  
Trenton, NJ 08625-0350  
Email: kristi.izzo@bpu.state.nj.us

REC'D  
2014 MAR 18 PM 1 51

NJ BPU  
CASE MANAGEMENT

filed 3/18/14

Re: In the Matter of Verizon New Jersey, Inc.  
Docket# TO12020155

Dear Secretary Izzo:

I want to alert you to an urgent matter pending before the New Jersey Board of Public Utilities. Pursuant to a 1993 law called Opportunity New Jersey, Verizon NJ was obligated to upgrade New Jersey's "copper wire" network by 2010. To fund the Opportunity New Jersey expansion, Verizon NJ was permitted to collect excess charges from their customers and received lucrative tax breaks from the State. These charges and tax breaks began in the 1990s and are still being collected today.

Verizon failed to meet its timeframe requirements under the Opportunity New Jersey agreement to New Jersey residents. As a result of Verizon's failures, on March 12, 2012, the New Jersey Board of Public Utilities initiated a legal action against Verizon NJ. The Board and Verizon NJ have now entered into a proposed settlement agreement which I believe is inadequate and not in the best interests of myself and other New Jersey residents who have paid for this service that was not fully delivered.

I oppose the Board's proposed settlement agreement and demand that The Board of Public Utilities hold Verizon to the original Opportunity New Jersey agreement which requires Verizon to expand broadband services to every customer in the State. The proposed settlement has the potential of costing myself and other residents even more money than I have already paid for the last 21 years. The Board of Public Utilities should not allow Verizon to flagrantly disregard the stipulations which are the framework for the charges and tax breaks that Verizon has enjoyed for 21 years.

I am asking the Board of Public Utilities to be my advocate and investigate where our dollars were spent and to require Verizon to give me what I was originally promised under Opportunity New Jersey agreement of 1993.

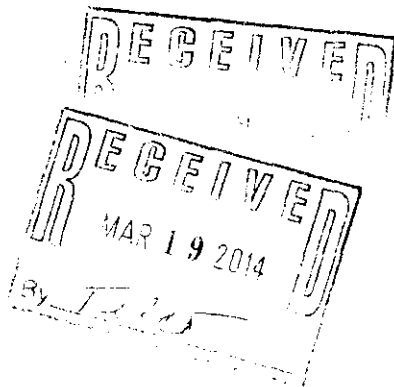
Very Truly Yours,

Name George Kenneth Thompson

Address 465 DIAS CREEK RD.

CAPE MAY COURT HOUSE

NEW JERSEY 08210



CMS  
Retale  
DeLuca

New Jersey Board of Public Utilities  
Kristi Izzo, Secretary  
44 South Clinton Avenue, 9<sup>th</sup> Floor  
P.O. Box 350  
Trenton, NJ 08625-0350  
Email: kristi.izzo@bpu.state.nj.us

REC'D  
2014 MAR 18 PM 1 51  
NJ BPU  
CASE MANAGEMENT

6wd 3/18/14

Re: In the Matter of Verizon New Jersey, Inc.  
Docket# TO12020155

Dear Secretary Izzo:

I want to alert you to an urgent matter pending before the New Jersey Board of Public Utilities. Pursuant to a 1993 law called Opportunity New Jersey, Verizon NJ was obligated to upgrade New Jersey's "copper wire" network by 2010. To fund the Opportunity New Jersey expansion, Verizon NJ was permitted to collect excess charges from their customers and received lucrative tax breaks from the State. These charges and tax breaks began in the 1990s and are still being collected today.

Verizon failed to meet its timeframe requirements under the Opportunity New Jersey agreement to New Jersey residents. As a result of Verizon's failures, on March 12, 2012, the New Jersey Board of Public Utilities initiated a legal action against Verizon NJ. The Board and Verizon NJ have now entered into a proposed settlement agreement which I believe is inadequate and not in the best interests of myself and other New Jersey residents who have paid for this service that was not fully delivered.

I oppose the Board's proposed settlement agreement and demand that The Board of Public Utilities hold Verizon to the original Opportunity New Jersey agreement which requires Verizon to expand broadband services to every customer in the State. The proposed settlement has the potential of costing myself and other residents even more money than I have already paid for the last 21 years. The Board of Public Utilities should not allow Verizon to flagrantly disregard the stipulations which are the framework for the charges and tax breaks that Verizon has enjoyed for 21 years.

I am asking the Board of Public Utilities to be my advocate and investigate where our dollars were spent and to require Verizon to give me what I was originally promised under Opportunity New Jersey agreement of 1993.

Very Truly Yours,

Name [Signature]  
Address 2 CLUB DR  
HEIMETTA NJ  
08828

RECEIVED  
MAR 19 2014  
BY [Signature]

CRIS  
Catali  
Deluca



WAYCOMM  
CONSULTING

Technology Solutions

Handwritten: f-w-d 3/18/14

2014 MAR 18  
NJ BPU  
CASE MANAGEMENT  
REC'D  
PM 1 51

March 13, 2014

Ms. Kristi Izzo, Secretary  
New Jersey Board of Public Utilities  
44 South Clinton Avenue, 9th Floor  
Post Office Box 350  
Trenton, N.J. 08625-0350

RE: Docket No. TO12020155 (Verizon New Jersey)

Dear Board Members:

As a telecom consultant with over 40 years of experience in the telecommunications industry, I am writing to express my support for the proposed stipulation between Verizon and BPU Staff. I urge you to endorse this sound outline which will ensure New Jersey's businesses continue to have access to the types of communications solutions that only advanced networks provide.

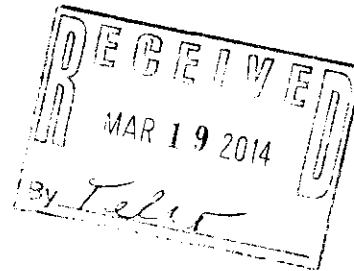
I have seen first-hand how innovative communications technologies have transformed our wireline and wireless networks and how they have dramatically improved the way New Jersey's business community communicates and conducts business. Our state has been fortunate that Verizon has invested billions of dollars to build out and enhance its local network and I am confident that we will continue to benefit from future innovations by this company. That is why their ongoing commitment to our state should be encouraged through approval of the proposed stipulation.

Please do your part to ensure our state continues to experience innovative products and services from providers like Verizon and approve the proposed stipulation without further delay. Feel free to contact me if I can provide you any additional insight.

Thank you for considering my view.

Sincerely,

**Wayne Sos**  
President, Owner, and Consultant



545 Washington Blvd Unit 2 - Sea Girt - New Jersey - 08750  
Phone 732-938-7575  
www.waycomm.com

CMS  
Caitan  
Delucia

New Jersey Board of Public Utilities  
Kristi Izzo, Secretary  
44 South Clinton Avenue, 9<sup>th</sup> Floor  
P.O. Box 350  
Trenton, NJ 08625-0350  
Email: kristi.izzo@bpu.state.nj.us

3/18/14

fwrd 3/18/14

Re: In the Matter of Verizon New Jersey, Inc.  
Docket# TO12020155

Dear Secretary Izzo:

I want to alert you to an urgent matter pending before the New Jersey Board of Public Utilities. Pursuant to a 1993 law called Opportunity New Jersey, Verizon NJ was obligated to upgrade New Jersey's "copper wire" network by 2010. To fund the Opportunity New Jersey expansion, Verizon NJ was permitted to collect excess charges from their customers and received lucrative tax breaks from the State. These charges and tax breaks began in the 1990s and are still being collected today.

REC'D  
2014 MAR 18 PM 1 51  
NJ BPU  
REGISTRATION MANAGEMENT

Verizon failed to meet its timeframe requirements under the Opportunity New Jersey agreement to New Jersey residents. As a result of Verizon's failures, on March 12, 2012, the New Jersey Board of Public Utilities initiated a legal action against Verizon NJ. The Board and Verizon NJ have now entered into a proposed settlement agreement which I believe is inadequate and not in the best interests of myself and other New Jersey residents who have paid for this service that was not fully delivered.

I oppose the Board's proposed settlement agreement and demand that The Board of Public Utilities hold Verizon to the original Opportunity New Jersey agreement which requires Verizon to expand broadband services to every customer in the State. The proposed settlement has the potential of costing myself and other residents even more money than I have already paid for the last 21 years. The Board of Public Utilities should not allow Verizon to flagrantly disregard the stipulations which are the framework for the charges and tax breaks that Verizon has enjoyed for 21 years.

I am asking the Board of Public Utilities to be my advocate and investigate where our dollars were spent and to require Verizon to give me what I was originally promised under Opportunity New Jersey agreement of 1993.

Very Truly Yours,

Name \_\_\_\_\_

Address \_\_\_\_\_



Mr. & Mrs. James J. Feeley  
887 Hearthstone Dr.  
Lakewood, NJ 08701-5516

RECEIVED  
MAR 19 2014  
34 T220

CMS  
Autate  
DeLuga

New Jersey Board of Public Utilities  
Kristi Izzo, Secretary  
44 South Clinton Avenue, 9<sup>th</sup> Floor  
P.O. Box 350  
Trenton, NJ 08625-0350  
Email: kristi.izzo@bpu.state.nj.us

REC'D  
2014 MAR 18 PM 1:51

fund 3/18/14

NJ BPU  
CASE MANAGEMENT

Re: In the Matter of Verizon New Jersey, Inc.  
Docket# TO12020155

Dear Secretary Izzo:

I want to alert you to an urgent matter pending before the New Jersey Board of Public Utilities. Pursuant to a 1993 law called Opportunity New Jersey, Verizon NJ was obligated to upgrade New Jersey's "copper wire" network by 2010. To fund the Opportunity New Jersey expansion, Verizon NJ was permitted to collect excess charges from their customers and received lucrative tax breaks from the State. These charges and tax breaks began in the 1990s and are still being collected today.

Verizon failed to meet its timeframe requirements under the Opportunity New Jersey agreement to New Jersey residents. As a result of Verizon's failures, on March 12, 2012, the New Jersey Board of Public Utilities initiated a legal action against Verizon NJ. The Board and Verizon NJ have now entered into a proposed settlement agreement which I believe is inadequate and not in the best interests of myself and other New Jersey residents who have paid for this service that was not fully delivered.

I oppose the Board's proposed settlement agreement and demand that The Board of Public Utilities hold Verizon to the original Opportunity New Jersey agreement which requires Verizon to expand broadband services to every customer in the State. The proposed settlement has the potential of costing myself and other residents even more money than I have already paid for the last 21 years. The Board of Public Utilities should not allow Verizon to flagrantly disregard the stipulations which are the framework for the charges and tax breaks that Verizon has enjoyed for 21 years.

I am asking the Board of Public Utilities to be my advocate and investigate where our dollars were spent and to require Verizon to give me what I was originally promised under Opportunity New Jersey agreement of 1993.

Very Truly Yours,

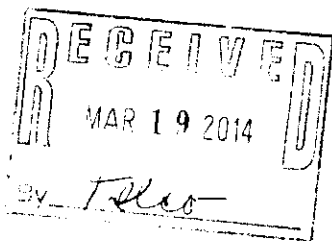
Name Margaret Tribolitto

Address 36 Atlantic Ave

Dorothy NJ 08317

MARGARET TRIBOLITTO

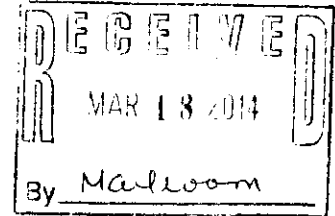
609-476-4628



CRIS  
CUTALE  
DE LUCA

New Jersey Board of Public Utilities  
Kristi Izzo, Secretary  
44 South Clinton Avenue, 9<sup>th</sup> Floor  
P.O. Box 350  
Trenton, NJ 08625-0350  
Email: kristi.izzo@bpu.state.nj.us

REC'D  
2014 MAR 18 PM 1 51  
NJ BPU  
CASE MANAGEMENT



Re: In the Matter of Verizon New Jersey, Inc.  
Docket# TO12020155

Hand 3/18/14

Dear Secretary Izzo:

I want to alert you to an urgent matter pending before the New Jersey Board of Public Utilities. Pursuant to a 1993 law called Opportunity New Jersey, Verizon NJ was obligated to upgrade New Jersey's "copper wire" network by 2010. To fund the Opportunity New Jersey expansion, Verizon NJ was permitted to collect excess charges from their customers and received lucrative tax breaks from the State. These charges and tax breaks began in the 1990s and are still being collected today.

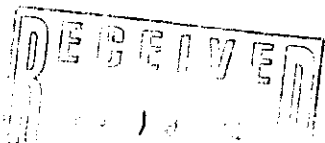
Verizon failed to meet its timeframe requirements under the Opportunity New Jersey agreement to New Jersey residents. As a result of Verizon's failures, on March 12, 2012, the New Jersey Board of Public Utilities initiated a legal action against Verizon NJ. The Board and Verizon NJ have now entered into a proposed settlement agreement which I believe is inadequate and not in the best interests of myself and other New Jersey residents who have paid for this service that was not fully delivered.

I oppose the Board's proposed settlement agreement and demand that The Board of Public Utilities hold Verizon to the original Opportunity New Jersey agreement which requires Verizon to expand broadband services to every customer in the State. The proposed settlement has the potential of costing myself and other residents even more money than I have already paid for the last 21 years. The Board of Public Utilities should not allow Verizon to flagrantly disregard the stipulations which are the framework for the charges and tax breaks that Verizon has enjoyed for 21 years.

I am asking the Board of Public Utilities to be my advocate and investigate where our dollars were spent and to require Verizon to give me what I was originally promised under Opportunity New Jersey agreement of 1993.

Very Truly Yours,

Name Marie Louise Ross  
Address 209 Zabruskie Place  
River Edge  
NJ 07661



Telco

CMS  
aitali  
Deleuca

New Jersey Board of Public Utilities  
Kristi Izzo, Secretary  
44 South Clinton Avenue, 9<sup>th</sup> Floor  
P.O. Box 350  
Trenton, NJ 08625-0350  
Email: kristi.izzo@bpu.state.nj.us

0111103 019 01  
fund 2/18/14  
2014 MAR 18 PM 1 51  
REC'D  
CASE MANAGEMENT  
NJ BPU

Re: In the Matter of Verizon New Jersey, Inc.  
Docket# TO12020155

Dear Secretary Izzo:

I want to alert you to an urgent matter pending before the New Jersey Board of Public Utilities. Pursuant to a 1993 law called Opportunity New Jersey, Verizon NJ was obligated to upgrade New Jersey's "copper wire" network by 2010. To fund the Opportunity New Jersey expansion, Verizon NJ was permitted to collect excess charges from their customers and received lucrative tax breaks from the State. These charges and tax breaks began in the 1990s and are still being collected today.

Verizon failed to meet its timeframe requirements under the Opportunity New Jersey agreement to New Jersey residents. As a result of Verizon's failures, on March 12, 2012, the New Jersey Board of Public Utilities initiated a legal action against Verizon NJ. The Board and Verizon NJ have now entered into a proposed settlement agreement which I believe is inadequate and not in the best interests of myself and other New Jersey residents who have paid for this service that was not fully delivered.

I oppose the Board's proposed settlement agreement and demand that The Board of Public Utilities hold Verizon to the original Opportunity New Jersey agreement which requires Verizon to expand broadband services to every customer in the State. The proposed settlement has the potential of costing myself and other residents even more money than I have already paid for the last 21 years. The Board of Public Utilities should not allow Verizon to flagrantly disregard the stipulations which are the framework for the charges and tax breaks that Verizon has enjoyed for 21 years.

I am asking the Board of Public Utilities to be my advocate and investigate where our dollars were spent and to require Verizon to give me what I was originally promised under Opportunity New Jersey agreement of 1993.

Very Truly Yours,

Name Wayne Z...  
Address 209 ZABRISKIE PL  
RIVER EDGE, NJ  
07661

RECEIVED  
MAR 19 2014  
By Tello

CMS  
Autake  
Deluca

New Jersey Board of Public Utilities  
Kristi Izzo, Secretary  
44 South Clinton Avenue, 9<sup>th</sup> Floor  
P.O. Box 350  
Trenton, NJ 08625-0350  
Email: kristi.izzo@bpu.state.nj.us

jud 3/18/14  
2014 MAR 18 PM 1 51  
REC'D  
CASE MANAGEMENT  
NJ BPU

Re: In the Matter of Verizon New Jersey, Inc.  
Docket# TO12020155

Dear Secretary Izzo:

I want to alert you to an urgent matter pending before the New Jersey Board of Public Utilities. Pursuant to a 1993 law called Opportunity New Jersey, Verizon NJ was obligated to upgrade New Jersey's "copper wire" network by 2010. To fund the Opportunity New Jersey expansion, Verizon NJ was permitted to collect excess charges from their customers and received lucrative tax breaks from the State. These charges and tax breaks began in the 1990s and are still being collected today.

Verizon failed to meet its timeframe requirements under the Opportunity New Jersey agreement to New Jersey residents. As a result of Verizon's failures, on March 12, 2012, the New Jersey Board of Public Utilities initiated a legal action against Verizon NJ. The Board and Verizon NJ have now entered into a proposed settlement agreement which I believe is inadequate and not in the best interests of myself and other New Jersey residents who have paid for this service that was not fully delivered.

I oppose the Board's proposed settlement agreement and demand that The Board of Public Utilities hold Verizon to the original Opportunity New Jersey agreement which requires Verizon to expand broadband services to every customer in the State. The proposed settlement has the potential of costing myself and other residents even more money than I have already paid for the last 21 years. The Board of Public Utilities should not allow Verizon to flagrantly disregard the stipulations which are the framework for the charges and tax breaks that Verizon has enjoyed for 21 years.

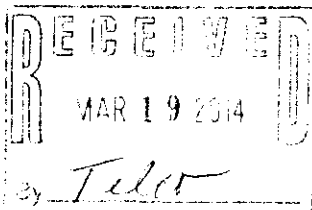
I am asking the Board of Public Utilities to be my advocate and investigate where our dollars were spent and to require Verizon to give me what I was originally promised under Opportunity New Jersey agreement of 1993.

Very Truly Yours,

Name Lisa Green

Address 36 Atlantic Avenue

Dorothy, NJ 08517



CRIS  
Catali  
DeLuca



New Jersey Board of Public Utilities  
Kristi Izzo, Secretary  
44 South Clinton Avenue, 9<sup>th</sup> Floor  
P.O. Box 350  
Trenton, NJ 08625-0350  
Email: kristi.izzo@bpu.state.nj.us

REC'D  
2014 MAR 18 PM 1 52  
NJ BPU  
CASE MANAGEMENT

Hand 3/18/14

Re: In the Matter of Verizon New Jersey, Inc.  
Docket# TO12020155

Dear Secretary Izzo:

I want to alert you to an urgent matter pending before the New Jersey Board of Public Utilities. Pursuant to a 1993 law called Opportunity New Jersey, Verizon NJ was obligated to upgrade New Jersey's "copper wire" network by 2010. To fund the Opportunity New Jersey expansion, Verizon NJ was permitted to collect excess charges from their customers and received lucrative tax breaks from the State. These charges and tax breaks began in the 1990s and are still being collected today.

Verizon failed to meet its timeframe requirements under the Opportunity New Jersey agreement to New Jersey residents. As a result of Verizon's failures, on March 12, 2012, the New Jersey Board of Public Utilities initiated a legal action against Verizon NJ. The Board and Verizon NJ have now entered into a proposed settlement agreement which I believe is inadequate and not in the best interests of myself and other New Jersey residents who have paid for this service that was not fully delivered.

I oppose the Board's proposed settlement agreement and demand that The Board of Public Utilities hold Verizon to the original Opportunity New Jersey agreement which requires Verizon to expand broadband services to every customer in the State. The proposed settlement has the potential of costing myself and other residents even more money than I have already paid for the last 21 years. The Board of Public Utilities should not allow Verizon to flagrantly disregard the stipulations which are the framework for the charges and tax breaks that Verizon has enjoyed for 21 years.

I am asking the Board of Public Utilities to be my advocate and investigate where our dollars were spent and to require Verizon to give me what I was originally promised under Opportunity New Jersey agreement of 1993.

Very Truly Yours,

Name William J. Izzo

Address 3, ...

...

RECEIVED  
MAR 19 2014  
By Teles

encl  
attach  
Dear ...

New Jersey Board of Public Utilities  
Kristi Izzo, Secretary  
44 South Clinton Avenue, 9<sup>th</sup> Floor  
P.O. Box 350  
Trenton, NJ 08625-0350  
Email: kristi.izzo@bpu.state.nj.us

REC'D  
2014 MAR 18 PM 1 51

NJ BPU  
CASE MANAGEMENT

Re: In the Matter of Verizon New Jersey, Inc.  
Docket# TO12020155

Dear Secretary Izzo:

I want to alert you to an urgent matter pending before the New Jersey Board of Public Utilities. Pursuant to a 1993 law called Opportunity New Jersey, Verizon NJ was obligated to upgrade New Jersey's "copper wire" network by 2010. To fund the Opportunity New Jersey expansion, Verizon NJ was permitted to collect excess charges from their customers and received lucrative tax breaks from the State. These charges and tax breaks began in the 1990s and are still being collected today.

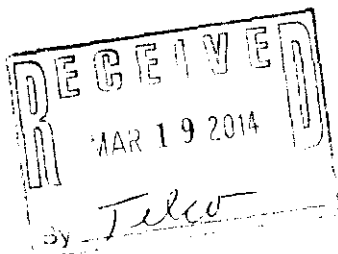
Verizon failed to meet its timeframe requirements under the Opportunity New Jersey agreement to New Jersey residents. As a result of Verizon's failures, on March 12, 2012, the New Jersey Board of Public Utilities initiated a legal action against Verizon NJ. The Board and Verizon NJ have now entered into a proposed settlement agreement which I believe is inadequate and not in the best interests of myself and other New Jersey residents who have paid for this service that was not fully delivered.

I oppose the Board's proposed settlement agreement and demand that The Board of Public Utilities hold Verizon to the original Opportunity New Jersey agreement which requires Verizon to expand broadband services to every customer in the State. The proposed settlement has the potential of costing myself and other residents even more money than I have already paid for the last 21 years. The Board of Public Utilities should not allow Verizon to flagrantly disregard the stipulations which are the framework for the charges and tax breaks that Verizon has enjoyed for 21 years.

I am asking the Board of Public Utilities to be my advocate and investigate where our dollars were spent and to require Verizon to give me what I was originally promised under Opportunity New Jersey agreement of 1993.

Very Truly Yours,

Name William J. Izzo  
Address 18 SPRINGERS MILL RD  
CAPE MAY COURT HOUSE,  
N. JERSEY 08210



CRIS  
aitali  
Deluca

New Jersey Board of Public Utilities REC'D

Kristi Izzo, Secretary

44 South Clinton Avenue, 9<sup>th</sup> Floor MAR 18 PM 1 51

P.O. Box 350

Trenton, NJ 08625-0350

NJ BPU

Email: kristi.izzo@bpu.state.nj.us CASE MANAGEMENT

fund 3/18/14

Re: In the Matter of Verizon New Jersey, Inc.  
Docket# TO12020155

Dear Secretary Izzo:

I want to alert you to an urgent matter pending before the New Jersey Board of Public Utilities. Pursuant to a 1993 law called Opportunity New Jersey, Verizon NJ was obligated to upgrade New Jersey's "copper wire" network by 2010. To fund the Opportunity New Jersey expansion, Verizon NJ was permitted to collect excess charges from their customers and received lucrative tax breaks from the State. These charges and tax breaks began in the 1990s and are still being collected today.

Verizon failed to meet its timeframe requirements under the Opportunity New Jersey agreement to New Jersey residents. As a result of Verizon's failures, on March 12, 2012, the New Jersey Board of Public Utilities initiated a legal action against Verizon NJ. The Board and Verizon NJ have now entered into a proposed settlement agreement which I believe is inadequate and not in the best interests of myself and other New Jersey residents who have paid for this service that was not fully delivered.

I oppose the Board's proposed settlement agreement and demand that The Board of Public Utilities hold Verizon to the original Opportunity New Jersey agreement which requires Verizon to expand broadband services to every customer in the State. The proposed settlement has the potential of costing myself and other residents even more money than I have already paid for the last 21 years. The Board of Public Utilities should not allow Verizon to flagrantly disregard the stipulations which are the framework for the charges and tax breaks that Verizon has enjoyed for 21 years.

I am asking the Board of Public Utilities to be my advocate and investigate where our dollars were spent and to require Verizon to give me what I was originally promised under Opportunity New Jersey agreement of 1993.

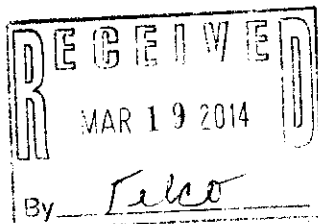
Very Truly Yours,

Name MARK KOPPEL

Address 15 ORCHARD ST.

SPOTSWOOD NJ

08884



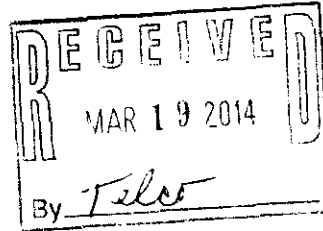
CMS  
Catala  
Dewoa

**Elsinboro Township**  
**619 Salem Ft Elfsborg Rd**  
**Salem, NJ 08079**  
**(856) 935-2200**

**Sean M. Elwell, Mayor**

March 10, 2014

New Jersey Board of Public Utilities  
Kristi Izzo, Secretary  
44 South Clinton Avenue, 9<sup>th</sup> Floor  
P.O. Box 350  
Trenton, New Jersey 08625-0350



8 03  
Wed 3/18/14  
REC'D  
2014 MAR 18 PM 1 51  
NJ BPU  
CASE MANAGEMENT

Re: Docket No. TO12020155  
In the Matter of Verizon New Jersey, Inc.'s Alleged Failure to Comply with  
Opportunity New Jersey Commitments

Dear Ms. Izzo:

Elsinboro Township has reviewed the information provided by the Board of Public Utilities on this subject. As a rural municipality, Elsinboro Township residents have limited internet access, and as you must know, the slow speed of telephone dial up service is a problem. Verizon FIOS is not available in all parts of Elsinboro Township. In this age of extensive internet usage by our population, particularly the student population, any expansion or enhancement to those services is a necessity. Broadband access through mobile devices is not an acceptable solution; the speed and size of the internet service provided by cable or FIOS is far superior to anything available on a mobile device.

It is in the best interests of Elsinboro residents that Verizon provide fiber optic service to the entire municipality.

Sincerely,

A handwritten signature in black ink, appearing to be "SE", written over a horizontal line.

Sean Elwell, Mayor

CC: John G. Hoffman, Esq.  
Edward W. Purcell, Esq., NJSLOM

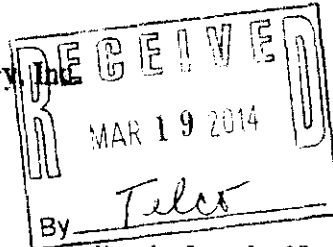
CMS  
Autale  
DeLuca

New Jersey Board of Public Utilities  
Kristi Izzo, Secretary  
44 South Clinton Avenue, 9<sup>th</sup> Floor  
P.O. Box 350  
Trenton, NJ 08625-0350  
Email: kristi.izzo@bpu.state.nj.us

2014 MAR 18 PM 1 51  
REC'D  
NJ BPU  
CASE MANAGEMENT

frnd 3/18/14

Re: In the Matter of Verizon New Jersey, Inc.  
Docket# TO12020155



Dear Secretary Izzo:

I want to alert you to an urgent matter pending before the New Jersey Board of Public Utilities. Pursuant to a 1993 law called Opportunity New Jersey, Verizon NJ was obligated to upgrade New Jersey's "copper wire" network by 2010. To fund the Opportunity New Jersey expansion, Verizon NJ was permitted to collect excess charges from their customers and received lucrative tax breaks from the State. These charges and tax breaks began in the 1990s and are still being collected today.

Verizon failed to meet its timeframe requirements under the Opportunity New Jersey agreement to New Jersey residents. As a result of Verizon's failures, on March 12, 2012, the New Jersey Board of Public Utilities initiated a legal action against Verizon NJ. The Board and Verizon NJ have now entered into a proposed settlement agreement which I believe is inadequate and not in the best interests of myself and other New Jersey residents who have paid for this service that was not fully delivered.

I oppose the Board's proposed settlement agreement and demand that The Board of Public Utilities hold Verizon to the original Opportunity New Jersey agreement which requires Verizon to expand broadband services to every customer in the State. The proposed settlement has the potential of costing myself and other residents even more money than I have already paid for the last 21 years. The Board of Public Utilities should not allow Verizon to flagrantly disregard the stipulations which are the framework for the charges and tax breaks that Verizon has enjoyed for 21 years.

I am asking the Board of Public Utilities to be my advocate and investigate where our dollars were spent and to require Verizon to give me what I was originally promised under Opportunity New Jersey agreement of 1993.

Very Truly Yours,

Name FRANKLIN R. YANACH

Address 221 SWEDESBORO ROAD

GIBBSTOWN, N.J. 08027-1503

Franklin R. Yanach

CMS  
Artale  
DeLuca

New Jersey Board of Public Utilities  
Kristi Izzo, Secretary  
44 South Clinton Avenue, 9<sup>th</sup> Floor  
P.O. Box 350  
Trenton, NJ 08625-0350  
Email: kristi.izzo@bpu.state.nj.us

REC'D

2014 MAR 17 PM 1 51

Re: In the Matter of Verizon New Jersey  
Docket# TO12020155

NJ BPU  
CASE MANAGEMENT

NJ BPU  
OFFICE OF  
CASE MANAGEMENT  
CASE FORWARDING  
2014 MAR 17 PM 7 38

Dear Secretary Izzo:

I want to alert you to an urgent matter pending before the New Jersey Board of Public Utilities. Pursuant to a 1993 law called Opportunity New Jersey, Verizon NJ was obligated to upgrade New Jersey's "copper wire" network by 2010. To fund the Opportunity New Jersey expansion, Verizon NJ was permitted to collect excess charges from their customers and received lucrative tax breaks from the State. These charges and tax breaks began in the 1990s and are still being collected today.

Verizon failed to meet its timeframe requirements under the Opportunity New Jersey agreement to New Jersey residents. As a result of Verizon's failures, on March 12, 2012, the New Jersey Board of Public Utilities initiated a legal action against Verizon NJ. The Board and Verizon NJ have now entered into a proposed settlement agreement which I believe is inadequate and not in the best interests of myself and other New Jersey residents who have paid for this service that was not fully delivered.

I oppose the Board's proposed settlement agreement and demand that The Board of Public Utilities hold Verizon to the original Opportunity New Jersey agreement which requires Verizon to expand broadband services to every customer in the State. The proposed settlement has the potential of costing myself and other residents even more money than I have already paid for the last 21 years. The Board of Public Utilities should not allow Verizon to flagrantly disregard the stipulations which are the framework for the charges and tax breaks that Verizon has enjoyed for 21 years.

I am asking the Board of Public Utilities to be my advocate and investigate where our dollars were spent and to require Verizon to give me what I was originally promised under Opportunity New Jersey agreement of 1993.

Very Truly Yours,

Name

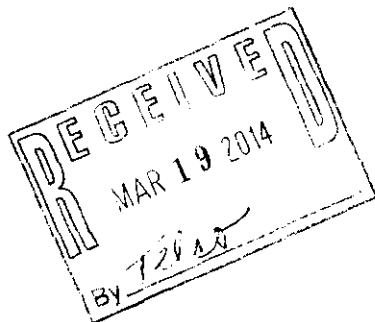
✓ VERNON G. HOFFMAN

Address

610 SUNSET BLVD.

CAPE MAY, N.J. 08204

Vernon G. Hoffman



2014  
J. DeLuca



# ALLOWAY TOWNSHIP

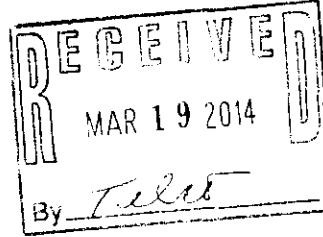
P.O. BOX 425 / 49 SOUTH GREENWICH STREET  
ALLOWAY, SALEM COUNTY, NEW JERSEY 08001-0425  
www.AllowayTownship.com

Phone (856) 935-4080  
Fax (856) 935-2993

Mary Lou Rutherford, Clerk

March 11, 2014

New Jersey Board of Public Utilities  
Kristi Izzo, Secretary  
44 South Clinton Avenue, 9<sup>th</sup> Floor  
P.O. Box 350  
Trenton, New Jersey 08625-0350



*Handwritten:* fwd 3/18/14

**REC'D**  
**2014 MAR 18 PM 1 15**  
**CASE MANAGEMENT**  
**NJ BPU**

Re: Docket No. TO12020155  
In the Matter of Verizon New Jersey, Inc.'s Alleged Failure to  
Comply with Opportunity New Jersey Commitments

Dear Ms. Izzo:

Alloway Township has reviewed the proposed Stipulation of Settlement in the above referenced matter and offers the following for the Board of Public Utilities consideration:

1. Alloway Township is a 36 square mile, rural municipality with a population of 3,467.
2. A letter was received in April 2005 from Verizon wherein it announced: "an upgrade to its existing telecommunications infrastructure...to replace the existing copper wire network with a fiber optic network. This upgrade...will bring crystal-clear voice and high-speed data directly to residence and small business customers." (See Attachment "A")
3. In 2007 Alloway Township made Verizon aware of numerous complaints from residents regarding poor telephone service, i.e. loud static, crackling and buzzing noises in the line, which was exacerbated by any amount of precipitation, usually degrading the service to the point of uselessness. (See Attachment "B")
4. Correspondence was received from Verizon in 2007 wherein names and telephone numbers of residents were requested to identify the locations experiencing service degradation. (See Attachment "C") Considering the square mileage of the municipality as noted above, this service degradation is widespread.
5. With residents' complaints persisting, in 2009 Alloway Township contacted the Board of Public Utilities seeking assistance in resolving this serious, long-standing communication problem which Verizon has failed to adequately address. (See Attachments "D" and "E")
6. In 2012 Alloway Township yet again contacted Verizon regarding the same continuing complaints. (See Attachment "F")

Alloway Township has limited cable service, as only a few areas meet the density requirement of 25 or more dwellings per linear mile. This, coupled with Verizon's failure to upgrade the telephone lines within the Township, leaves many residents with no access to broadband capabilities. This is simply unacceptable.

*Handwritten:* CMS  
aitale  
DeLuca

ALLOWAY TOWNSHIP BOARD OF PUBLIC UTILITIES  
MELBA W. HILGEMASTER, SECRETARY  
LAVAN B. HOPPER, CHAIRMAN

ALLOWAY TOWNSHIP BOARD OF PUBLIC UTILITIES  
MELBA W. HILGEMASTER, SECRETARY  
LAVAN B. HOPPER, CHAIRMAN

New Jersey Board of Public Utilities

Kristi Izzo, Secretary

Re: Verizon New Jersey, Docket No. TO12020155

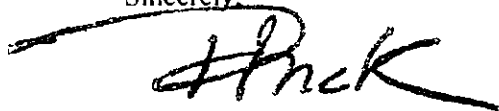
March 11, 2014

Page 2

Verizon first notified the Township of its plans to upgrade to fiber optic in 2005. Despite Verizon's rate increases, nine years later there is still no FIOS and many Alloway Township residents are still without reliable, affordable means of communication services.

I implore the Board of Public Utilities to ensure that Verizon fulfills its responsibility to its customers and our residents by upgrading its network in Alloway Township with fiber optic service.

Sincerely,

A handwritten signature in black ink, appearing to read "P. Ed McKelvey". The signature is written in a cursive style with a long horizontal stroke extending to the left.

P. Ed McKelvey, Mayor  
Alloway Township

Attachments (A-F)

Cc: John G. Hoffman, Alloway Twp. Solicitor (w/att.) via email  
Edward W. Purcell, Esquire, NJSLOM (w/att.) via email



Peter J. Ventimiglia  
Vice President - External Affairs  
Verizon New Jersey Inc.



540 Broad Street, Floor 20  
Newark, New Jersey 07102

April 26, 2005

The Honorable Joseph G Fedora  
Mayor of Alloway Township  
P. O. Box 425  
Alloway, NJ 08001-0425

Dear Mayor Fedora:

Perhaps you were present at the luncheon at the Conference of Mayors Meeting in Atlantic City on Friday, April 15? If you were, you were witness to remarks by cable lobbyist, Karen Alexander, that were couched as a "legislative alert" in which Verizon was accused of subverting "home rule" by seeking legislation to obtain territory-wide video franchising that would deny municipalities the opportunity to negotiate with Verizon as it "plans to roll out video services in municipalities around the state."

Nothing could be farther from the truth.

Or perhaps you've received a package of "information" from your local cable franchisee that purports to represent the "facts" regarding Verizon's plans to upgrade its network. The package contains sample letters for you to send to your legislators and the Board of Public Utilities to demand that Verizon be required to stop the upgrade because its proposed upgrade violates franchising requirements.

This package of information is riddled with inaccuracies and untruths.

The fact is that Verizon New Jersey has announced an upgrade to its existing telecommunications infrastructure in more than 70 municipalities as the first phase of its plans to replace the existing copper wire network with a fiber optic network in those parts of the state where we now offer telephone services. We have longstanding rights of way authority in municipalities around the state that permit us to provide voice and data communications and it is these franchises that we invoke as we are upgrading our own network. This upgrade to our network will bring crystal-clear voice and high-speed data directly to residence and small business customers. Though this network also will permit Verizon to provide video services eventually, we will not be "turning up" that capability until we've secured the appropriate franchise agreements to do so.

ATTACHMENT A

At present the only route to obtaining these agreements is to negotiate with the more than 526 municipalities served in whole or part by our network. If necessary, that's the route we will take, even if it means prolonging the arrival of a host of new services to consumers because of the lengthy process associated with seeking franchise agreements one municipality at a time.

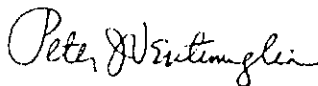
One alternative to that lengthy process that would hasten the delivery of 21st century telecommunications innovations to New Jersey consumers would be to seek approval of legislation for territory-wide franchising rights. Similar franchises already exist in other states and are expediting the delivery of next-generation technologies to families and businesses eager for the opportunities that super-fast broadband and fiber-based television bring. In the event that the legislative alternative were selected, however, we would ensure that municipalities receive fair compensation—at or greater than the amount they now receive from our competitors in the cable industry. But it is much too soon to be discussing the elements of what would be a complex piece of legislation.

I simply wanted to put you at ease that there has never been any intent on the part of Verizon to circumvent the appropriate municipal processes in this state. What you heard from Ms. Alexander—and what is represented as fact in those communications from the cable industry—are the rantings of a competitor that prefers to keep its monopoly intact.

I've taken the liberty of attaching the names, areas of responsibility and reach numbers for the Verizon New Jersey External Affairs directors around the state. Or, if you prefer, you can go to the Verizon New Jersey website at [www.verizon.com/nj](http://www.verizon.com/nj) for information about our plans. Please do not hesitate to use these resources for information or questions on this matter. We would prefer you ask us about Verizon's plans instead of listening to those who would misrepresent our actions and intentions for their own gain.

Many thanks for all you do on behalf of the citizens of our state.

Sincerely,



Peter J. Ventimiglia  
Attachment

ALLOWAY TOWNSHIP ELEMENTARY SCHOOL 1925

ALLOWAY TOWNSHIP FIRE COMPANY 1927

ALLOWAY TOWNSHIP AMBULANCE CORPS 1954

ALLOWAY TOWNSHIP REANISTER SCHOOL 1970

ALLOWAY TOWNSHIP FIRE COMPANY 1927



# ALLOWAY TOWNSHIP

P.O. BOX 425 / 49 SOUTH GREENWICH STREET  
ALLOWAY, SALEM COUNTY, NEW JERSEY 08001-0425

Phone (856) 935-4080  
Fax (856) 935-2993  
Mary Lou Rutherford, Clerk

CERTIFIED MAIL #7006 0100 00043068 0164  
RETURN RECEIPT REQUESTED

February 8, 2007

Dennis Bone, President  
Verizon New Jersey  
540 Broad Street  
Newark, NJ 07102

Dear Mr. Bone:

I am the Mayor of Alloway Township, a small rural community in Salem County, and am sending this letter to request your help. The Alloway Township Committee has been contacted by several residents who complain about their land-line telephone service. The resounding complaint is that they frequently are without telephone service, particularly in times of rain. The phone lines either crackle so much as to render them unusable, or there is no telephone service at all. Residents have stated that they have been without telephone service for days – even up to a week!! This problem is experienced throughout the township, not in just one area. Many of the residents have been told by repairmen that the problems are in large part due to the age and deterioration of the telephone lines. Does Verizon have a plan to replace these old and deteriorated lines?

As the Mayor of Alloway, and as a member of the Township Committee, I am greatly concerned about this problem. Being without telephone service is more than just a nuisance. When residents are without their telephone service, they have no way to summon help in times of emergencies. Cell phone service is extremely spotty in our rural township, so this is not a reliable back up; rendering our residents, and your customers, helpless in times of emergency.

Needless to say, this is a serious public safety matter which must be addressed.

I respectfully request your response, in writing, detailing Verizon's action plan to remedy this serious problem. I will await your reply. Thank you for your cooperation.

Sincerely,

Joseph G. Fedora  
Mayor

ALLOWAY TOWNSHIP FIRE COMPANY 1927

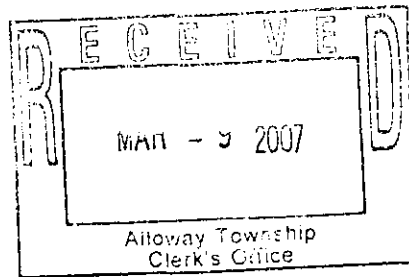
ALLOWAY TOWNSHIP REANISTER SCHOOL 1970

ALLOWAY TOWNSHIP AMBULANCE CORPS 1954

ALLOWAY TOWNSHIP FIRE COMPANY 1927

ALLOWAY TOWNSHIP FIRE COMPANY 1927

Dennis M. Bone  
President  
Verizon New Jersey Inc.



540 Broad Street, Floor 20  
Newark, NJ 07101

Phone 973 649-2424  
Fax 973 481-2660  
dennis.m.bone@verizon.com

March 5, 2007

Mayor Joseph G. Fedora  
Alloway Township  
P.O. Box 425  
49 South Greenwich Street  
Alloway, New Jersey 08001-0425

Dear Mayor Fedora,

Thank you for your letter concerning Alloway Township residents' telephone service. I assure you that Verizon is working diligently to identify and address the service problems described in your letter.

The local Verizon maintenance supervisor responsible for your area, James McGowan, has had discussions with the Alloway Township Clerk, Mary Lou Rutherford, in an attempt to identify the customer locations in the Township experiencing service degradation. We are also searching through repair records to further identify where there may be specific problems with our facilities. Identifying the telephone numbers or customer names referenced in your letter would greatly expedite this process, as Alloway Township covers quite a large geographical area. Once we are able to identify defective facilities, we will formalize a corrective action plan to remedy the situation.

Again, thank you for bringing this issue to our attention. Nancy Matt of my Staff will contact you once we have identified the cause of the service issues. If you obtain any information concerning the telephone numbers experiencing the service problems, or have any questions, please feel free to contact her. She can be reached on 973-649-4422.

Sincerely,

cc: Nancy Matt  
James McGowan

ATTACHMENT C



# ALLOWAY TOWNSHIP

P.O. BOX 425 / 49 SOUTH GREENWICH STREET  
ALLOWAY, SALEM COUNTY, NEW JERSEY 08001-0425

Phone (856) 935-4080  
Fax (856) 935-2993

Mary Lou Rutherford, Clerk

Via fax # 973-648-2836 and certified mail, return receipt requested

January 28, 2009

New Jersey Board of Public Utilities  
Division of Customer Assistance  
2 Gateway Center, 8<sup>th</sup> Floor  
Newark, NJ 07102

Re: Verizon Telephone Service to Alloway Residents

To Whom It May Concern:

Residents of the Township of Alloway have been experiencing difficulty in resolving Verizon land-line telephone service problems. As you can see from the Township's initial letter (copy enclosed) sent to Verizon President Dennis Bone in 2007, we've been trying to remedy this problem for some time. A reply letter was received (copy enclosed) from Mr. Bone, and Nancy Matt and James McGowan of his staff did contact our Municipal Clerk, Mary Lou Rutherford, to further identify the problem. Residents advised that Verizon did send out repair trucks, and that for a while their telephone service was better, only to worsen again with any kind of precipitation. Our residents continue to experience telephone outages, or if they do have service, loud static and buzzing noises on their telephones which renders them useless.

Several complaints were received again from residents in October 2008. Municipal Clerk Rutherford conveyed the names, addresses and telephone numbers of those residents to Nancy Matt who assured that service jobs were scheduled in that area. Those same residents and others continue to complain of service problems. Residents state that they have been told by Verizon repair persons that the problems are due to the fact that the telephone lines are old and need to be replaced. The Township Committee requested that Verizon send a representative to its November 20, 2008 Township Committee meeting to discuss these problems in person. The Clerk contacted Nancy Matt with this request and was told that an area representative would be in touch. The area representative, Jennifer Young advised the Clerk by telephone that she did not know if she would be able to attend the meeting. No representative from Verizon attended the meeting as requested.

Residents continue to complain about their telephone service throughout the Township. Due to the rural nature of Alloway, telephone service is a critical necessity.

Cell phone service is spotty at best in the township, so without a land-line telephone, in the event of an emergency our residents have no means of summoning help.

This is a matter of public health and safety. Whatever assistance you can offer in helping the Township to resolve this serious communication problem would be greatly appreciated.

Sincerely,

A handwritten signature in black ink, appearing to read "Edwin P. Masker". The signature is fluid and cursive, with the first name being the most prominent.

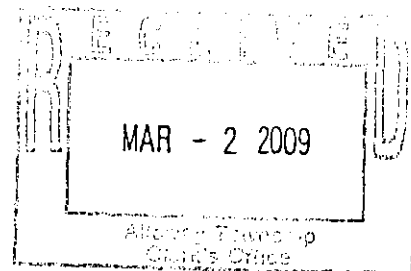
Edwin P. Masker  
Mayor

Encs.

Cc: Dennis M. Bone, President, Verizon (via fax number 973-481-2660 and certified mail, return receipt requested)



State of New Jersey  
BOARD OF PUBLIC UTILITIES  
TWO GATEWAY CENTER  
NEWARK, NJ 07102



Jeanne M. Fox  
*President*

Anthony Centrella  
*Director*  
Tel: (973) 648-7865  
Fax: (973) 624-9453

February 25, 2009

The Honorable Edwin Masker  
Mayor of Alloway Township  
P.O. Box 425/49 South Greenwich Street  
Alloway, New Jersey 08001-0425

Dear Mayor Masker:

Thank you for bringing to the attention of the Board of Public Utilities, the service difficulties that have concerned the people of your township. Your concern was forwarded to Verizon who in response has assigned one of their managers, Jim McGowan, to be in charge of service improvement projects in your township. We understand that Mr. McGowan has been in touch with Ms. Rutherford of your office in this regard.

Should you have any additional concerns, or any future problems which are not resolved by Verizon, please contact Bruce Gallagher of my staff at (973) 648-7994.

Sincerely,

Anthony Centrella, Director  
Division of Telecommunications

AC/BG/sm

ATTACHMENT E

Mary Lou Rutherford

---

**From:** "Mary Lou Rutherford" <allowayclerk@comcast.net>  
**To:** <dennis.m.bone@one.verizon.com>; <dennis.m.bone@verizon.com>  
**Cc:** <ulises.e.diaz@one.verizon.com>  
**Sent:** Wednesday, April 25, 2012 4:23 PM  
**Subject:** Alloway Township - Poor land-line telephone service

Dear Mr. Bone:

On behalf of the Alloway Township Committee, I am writing to you regarding the continuing complaints regarding poor land-line telephone service in Alloway Township. Our correspondence with Verizon dates back to 2007 regarding the same problems. In 2009 I wrote to the Board of Public Utilities regarding these service difficulties. As I have stated in my letters, due to the rural nature of Alloway, reliable telephone service is a matter of health and safety to our residents. At our most recent meeting on April 19, 2012, a resident of Remsterville Road advised that he and his neighbors still experience loud buzzing, crackling noises in the lines making them unusable. When will these lines be replaced? What are Verizon's plans for upgrade to the telephone lines in Alloway Township?

The courtesy of a detailed response to this serious matter will be greatly appreciated.

Sincerely,  
Joseph G. Fedora, Mayor  
Alloway Township



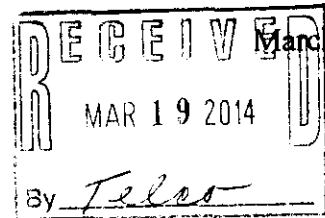
REC'D  
2014 MAR 18 PM 1 51  
NJ BPU  
CASE MANAGEMENT



Rec'd 3/18/14

Office of the President & CEO  
218 Central Avenue, Suite 3902  
New Jersey Institute of Technology  
University Heights • Newark • New Jersey 07102-1982  
Voice: 973-596-5490 • Fax: 973-596-5499 • Email: Laskaris@NJEDge.net

New Jersey Board of Public Utilities  
C/O Ms. Kristi Izzo, Secretary  
44 South Clinton Avenue, 9th Floor  
Post Office Box 350  
Trenton, N.J. 08625-0350



March 13, 2014

**RE: Verizon New Jersey, Docket No. TO12020155**

To the Board of Public Utilities:

I am writing on behalf of NJEDge.Net to express our organization's full support for the proposed stipulation between Verizon and BPU staff as it relates to Opportunity New Jersey. We are confident that the proposal will help ensure New Jersey's K12 schools, libraries, teaching hospitals, and research agencies continue to have the connections they need to support our digital community.

As I'm sure you are well aware, the use of technology has been a game changer in the education environment. Today, smartphones, laptops and tablets are often fully integrated into the classroom, and academic faculty and students expect to be able to use these technologies wherever and whenever they need them. Fortunately, New Jersey is well positioned when it comes to meeting the demands of mobile learning because the state has a robust communications infrastructure thanks to Verizon.

Through Opportunity New Jersey, NJEDge has worked closely with Verizon to ensure our state has a sustainable communications infrastructure. We have seen firsthand how Verizon's network has enhanced the academic environment in our state and believe tomorrow's innovations will help deliver an even better learning experience.

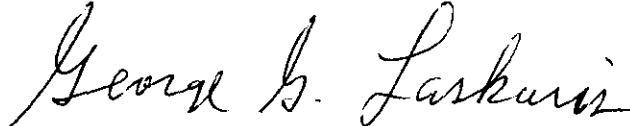
The digital world is here to stay and it is critical that our state help facilitate continued investment and deployment of advanced communications technologies. The proposed stipulation will do just that. Verizon has been an innovative leader, prominent investor and good

CMS  
Aitall  
Deluca

corporate citizen and your Board should have no reservations about moving forward with the proposed stipulation.

Please feel free to contact me if you would like to discuss our position further or if you would like to learn more about our organization.

Sincerely,

A handwritten signature in cursive script that reads "George G. Laskaris". The signature is written in black ink and is positioned above the typed name and title.

George G. Laskaris  
President and CEO

New Jersey Board of Public Utilities  
Kristi Izzo, Secretary  
44 South Clinton Avenue, 9th floor  
P.O. Box 350  
Trenton, NJ 08625-0350  
Email: kristi.izzo@bpu.state.nj.us

REC'D  
2014 MAR 18 PM 1 51  
NJ BPU  
CASE MANAGEMENT

RECEIVED  
MAR 19 2014  
BY *Fedro*

jud 3/18/14

Re: In the Matter of Verizon New Jersey, Inc.  
Docket# TO12020155

Dear Secretary Izzo:

I want to alert you to an urgent matter pending before the New Jersey Board of Public Utilities. Pursuant to a 1993 law called Opportunity New Jersey, Verizon NJ was obligated to upgrade New Jersey's "copper wire" network by 2010. To fund the Opportunity New Jersey expansion, Verizon NJ was permitted to collect excess charges from their customers and received lucrative tax breaks from the State. These charges and tax breaks began in the 1990s and are still being collected today.

Verizon failed to meet its timeframe requirements under the Opportunity New Jersey agreement to New Jersey residents. As a result of Verizon's failures, on March 12, 2012, the New Jersey Board of Public Utilities initiated a legal action against Verizon NJ. The Board and Verizon NJ have now entered into a proposed settlement agreement which I believe is inadequate and not in the best interests of myself and other New Jersey residents who have paid for this service that was not fully delivered.

I oppose the Board's proposed settlement agreement and demand that The Board of Public Utilities hold Verizon to the original Opportunity New Jersey agreement which requires Verizon to expand broadband services to every customer in the State. The proposed settlement has the potential of costing myself and other residents even more money than I have already paid for the last 21 years. The Board of Public Utilities should not allow Verizon to flagrantly disregard the stipulations which are the framework for the charges and tax breaks that Verizon has enjoyed for 21 years.

I am asking the Board of Public Utilities to be my advocate and investigate where our dollars were spent and to require Verizon to give me what I was originally promised under Opportunity New Jersey agreement of 1993.

Very Truly Yours,

Name Carlo Guercio

Address 17 E. PIMLICO RD

LITTLE EGG HARBOR NJ 08087

CMS  
Catali  
DeLuca