



YEARS

A DECADE OF EXCELLENCE SERVING NEW JERSEY

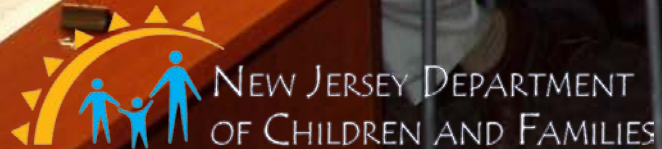
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The Beginning

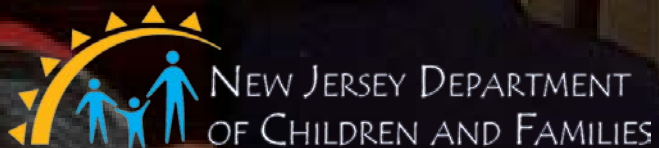




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The New Jersey Department of Children and Families was created July 1, 2006





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Statewide rollout of the Child Protection and Permanency Case Practice Model

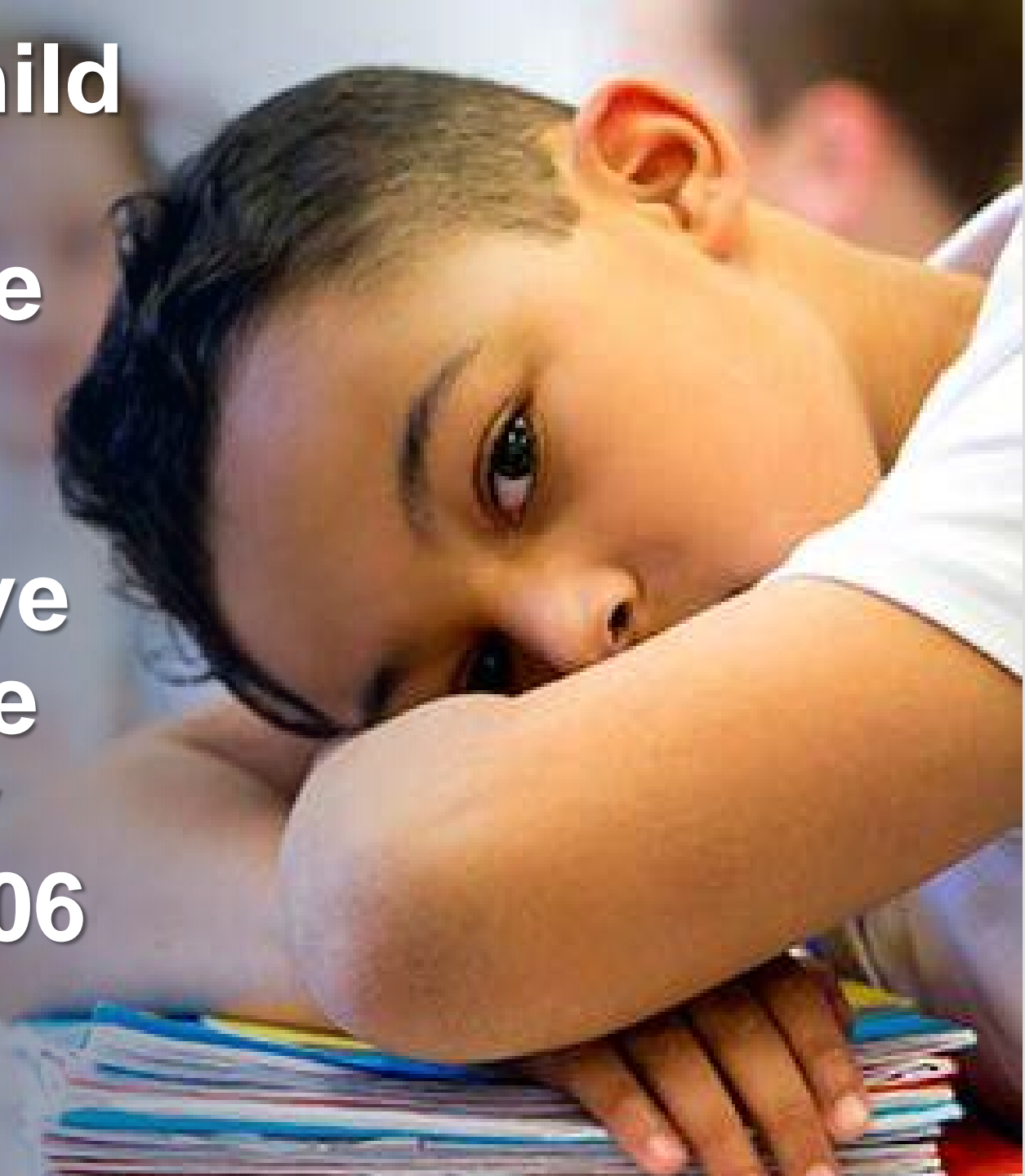




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**Division of Child
Behavioral
Health became
the first
statewide
comprehensive
system of care
in the country
in January 2006**



A Comprehensive, Organizational Approach

Organizing the Work • New Constituents

Reorganization and Transitions • Eliminating Silos

Youth

Commission

Board

SETC

Juvenile

General

Organization

Care

Justice

Officers

Staff

NJAMHAA

Children

Shared

Interagency

Association

Executive

CMOs

School

Older

Committee

Council

State

Management

Attorneys

Community

Convening

Mid-Atlantic

Programs

Training

NJ-Alliance

Committee

Council

Aging

Vision

Homelessness

Policy

Groups

Employment

Deputy

Governor

Meetings

Adolescent

Community

Permanency

Forum

Union

Steering

Families

DAGs

Based

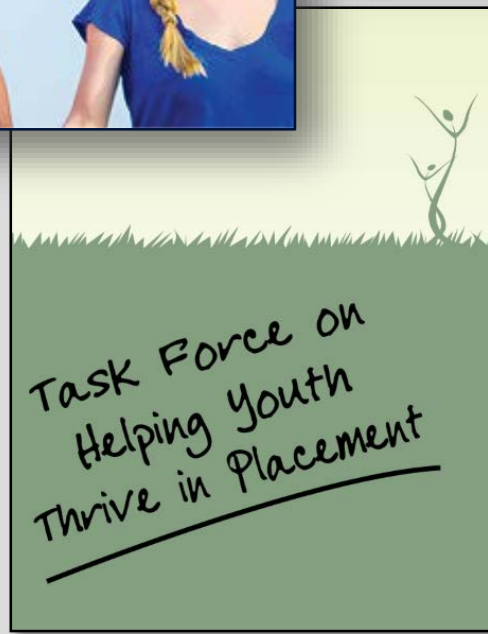
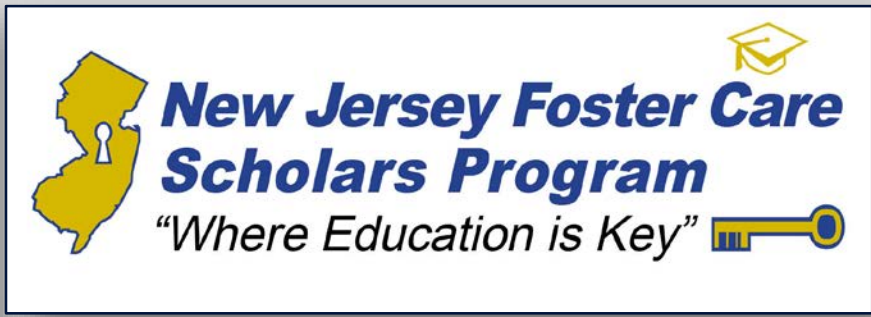
Newark



Establishment of the Office of Adolescent Services

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Expansion of the Division of Family and Community Partnerships



- Expanded services in the Office of Early Childhood Services

- Ongoing development of Family Success Centers

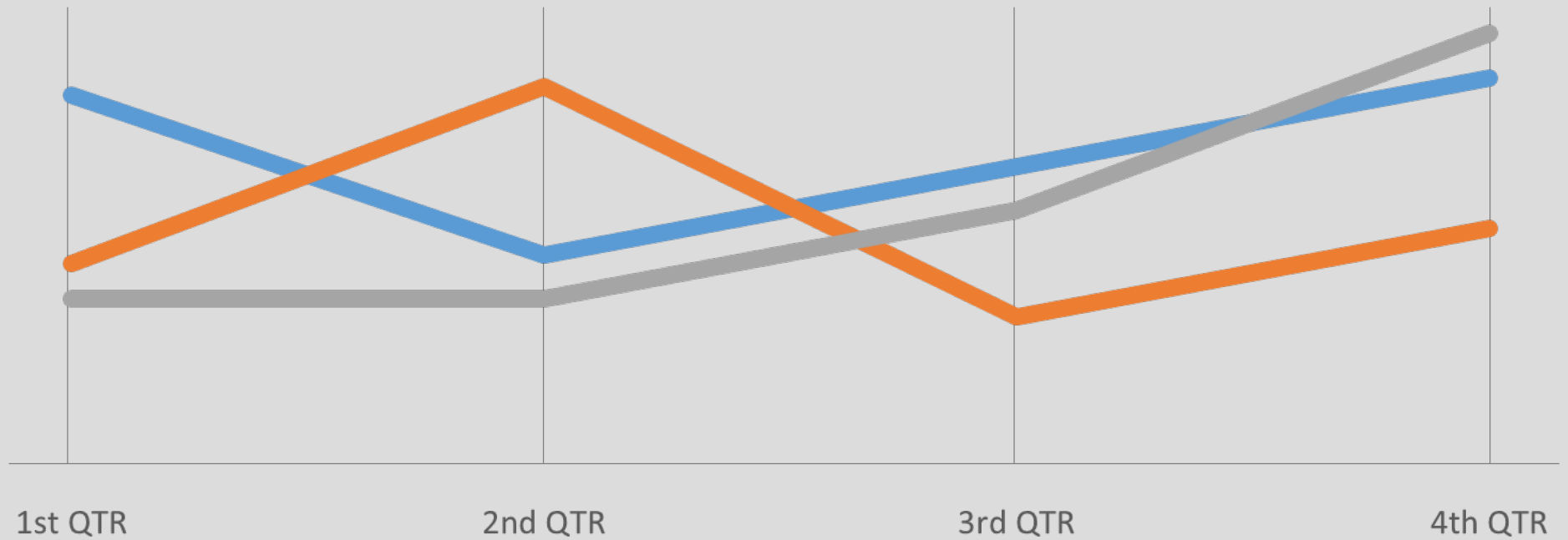




Establishment of the Office of Performance Management and Accountability

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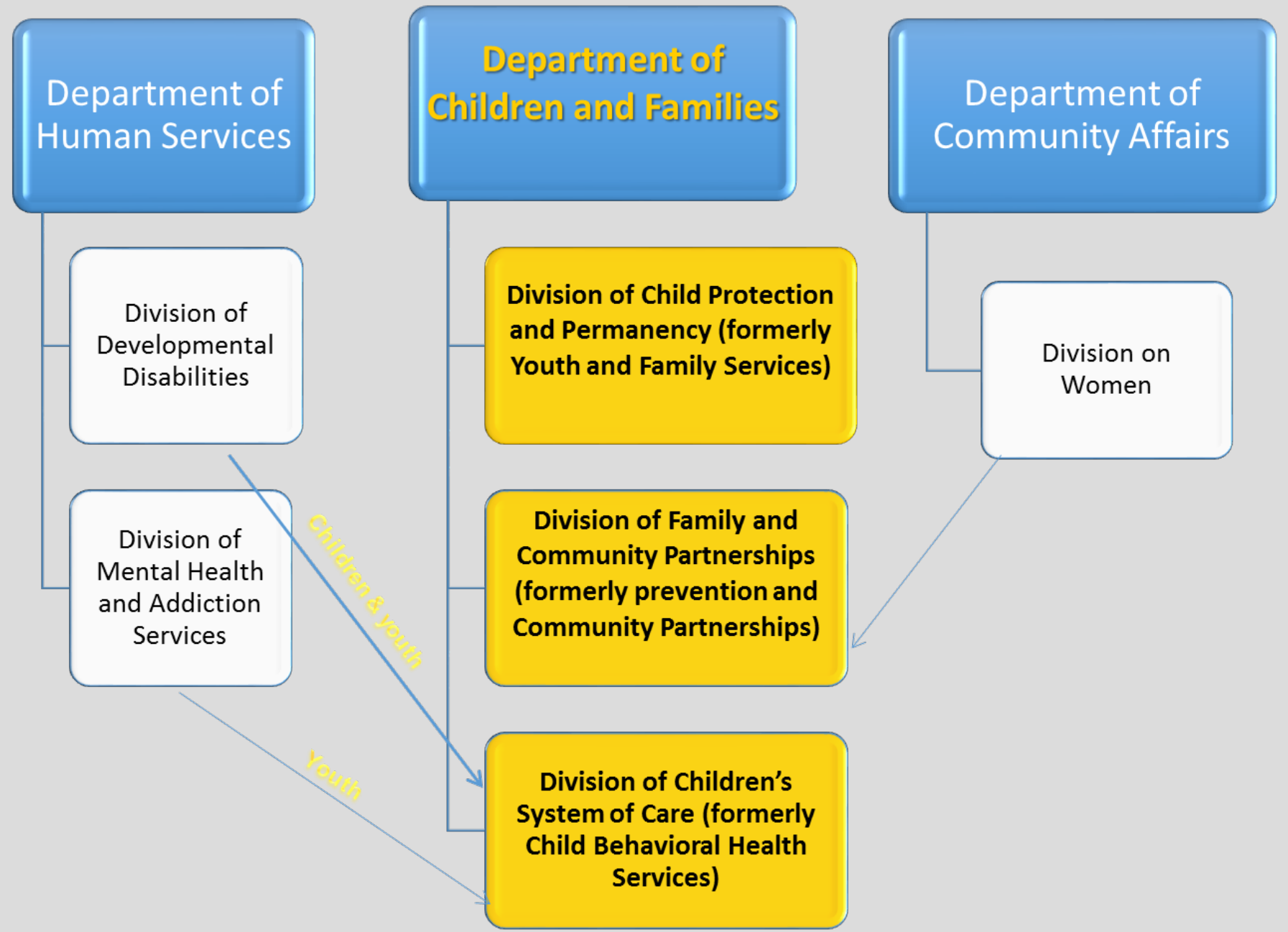
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Integrated children, youth and young adults with Intellectual and Developmental Disabilities (IDD) into the now Children's System of Care

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- Making New Jersey the first to integrate youth with IDD into a system of care

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Integrated youth with primary substance use challenges into the Children's System of Care

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Transition of the Division on Women from the NJ Department of Community Affairs

The Way Forward



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The Way Forward



A disciplined effort to produce fundamental decisions and actions that shape and guide what an organization (or other entity) is, what it does, and why it does it.



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**Development of the DCF Vision, Mission
and Strategic Plan 2012 -2014**



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Development of the DCF Vision, Mission and Strategic Plan

VISION & MISSION

Vision: To ensure a better today and even a greater tomorrow for every individual we serve.

Mission: In partnership with New Jersey's communities, DCF will ensure the safety, well-being, and success of New Jersey's children and families.

STRATEGIC PRIORITIES

| Seamless System of Care | Continuous Quality Improvement | Partnerships | Communication | Organizational Development |
|--|---|---|--|--|
| To provide ease of access to care for children, youth and families | To ensure the integrity and quality of DCF's system of care | To collaborate with stakeholders and community partners to improve outcomes for New Jersey children, youth and families | To enhance the effectiveness of communication with employees, partners, the media and the general public | To continually examine and prepare the organization structurally, in alignment with the mission and strategic plan |

STRATEGIC GOALS

PRIORITIES FOR 2014-2016

| | | | | |
|---|---|--|--|--|
| Continue to build a continuum of services and supports to meet the needs of youth with intellectual/developmental disabilities | Enhance commitment to Case Practice Model Commit to Permanency Roundtables as an annual CQI Tool | Continue participation in Department of Health's National Governor's Association Improving Birth Outcomes initiative Continue statewide work with County Inter-Agency Coordinating Council to expand Educational Partnerships | Continue quarterly DCF Leadership Meetings Continue regular communication strategies with staff and stakeholders Support enhanced use of DCF website, intranet, and social media platforms | Continue bi-annual Local Office Manager symposiums Continue DCF Data Fellows, MSW, and other specialty certificate programs with a laser focus on improved recognition and integration of expertise of graduates as part of succession planning |
| Enhance the collaborative work of Area Offices, Local Offices, and Care Management Organizations | Implement needs assessment processes which collect and integrate feedback from stakeholders to inform planning and decision-making | Continue participation in Race to the Top early childhood initiatives with Departments of Education, Health and Human Services | Continue to support DCF staff presentations/participation at local and national conferences and meetings | Continue to develop and improve upon DCF data systems |
| Prioritize work of DCF-involved adolescents and young adults in our system/across our system | Connect Office of Advocacy trends to practice Collect, analyze, and act on both quantitative and qualitative data to enhance case practice Develop a robust and fully functional CQI system for DCF | Support the organizational growth and development of the Family Success Center network | Coordinate strategic priorities and action steps with other state agencies to achieve measurable reductions in substance misuse, abuse, and dependence | Continue implementation of advanced technology for all work areas of DCF |
| Integrate Protective Factors Frameworks into policy, programming and contracting | Ensure contracted services meet the needs of those we serve Transition service array to evidence-supported service models | Continue to build upon partnerships with local, state, and national organizations to prevent and respond to Human Trafficking of women and youth | Continue to improve accessibility of all DCF policies and procedures online and revise those in accordance with plain language principles | Improve capacity to recognize and reduce the impact of trauma for all we serve and our staff |
| Increase capacity to ensure timely access to and engagement in an appropriate continuum of substance use disorder treatment and recovery support services | Develop framework/mechanism to receive and respond to staff and parent feedback | | Enhance data transparency through the development of a public data portal | Continue the work of DCF's Safety Workgroup to support DCF's continued commitment to providing a safe work environment |
| Integrate supportive housing into the service array | Improve the Quality Review process and promote consistency in the use of QR outcomes as a driver of performance | | | Ensure that the workforce, work climate, and service delivery are culturally informed and developmentally appropriate |



Development of Child Stat

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Development of Permanency Roundtables



Intensive Focus on Organizational Development



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Implementation of Quarterly Senior Leadership Meetings

Welcome
DCF Today
Sustainability & Exit Plan
Key Measures & Achievements
Lunch
Measures of Quality
The Qualitative Review
Panel Discussion Q & A
Safety Workgroup

Today's Agenda

- Welcome
- DCF Today
- Sustainability & Exit Plan
- Key Measures & Achievements
- Lunch
- Measures of Quality
- The Qualitative Review
- Panel Discussion Q & A
- Safety Workgroup





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Development of Data Fellows





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Creation of the Professional Center





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Development of Masters in Child Welfare Education Program (MCWEP)



Development of the Local Office Managers Fellows program, mentoring program and ongoing leadership meetings



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YAB Restructure and Enhancement Adolescent Networking Conference Restructure and Enhancement

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Post-BA Adolescent Advocacy Certificate Program





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Leadership trainings





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Expansion of required and elective courses through the Training Academy





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New Trainings Focused on Youth and Adolescent Population

- Youth Thrive Training
- LGBTQI Training
- Early Intervention Training
- TPYS/CLSA Training
- NJCAN Training
- Got Adolescents Training
- Adolescent Practice Forums
- Human Trafficking Training for providers (Human Trafficking 101, Train-the-Trainer for My Life My Choice and Empowering Young Men) and youth (My Life My Choice and Empowering Young Men)

Improving Outcomes



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Development of the Child Health Units (CHUs) and the In-Home Nursing Program





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Trauma Assessment





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**Unified all care management activities
under care management statewide**

**Making NJ the first state to
provide Hi Fidelity Wraparound to
youth with complex and moderate
behavioral health challenges**



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Ended the practice of sending youth with behavioral health challenges to an out-of-state treatment program



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**In 2009, Domestic Violence
Liaisons were placed in all CP&P
offices**



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Implemented Education Stability



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DCF became a Help Me Grow State Affiliate

Help Me Grow Initiative Comes To New Jersey

In an effort to provide families of infants and young children with better access throughout the state, the New Jersey Department of Children and Families (NJDCF) designed to build an integrated early childhood system that connects program work and their families with the services they need to improve and outcomes support throughout the state.

In May 2012, the division was selected as the state affiliate of the Help Me Grow Connecticut-based national program through the state.

The system is a great fit for New Jersey since the state is already focused on early learning (including social-emotional learning) of infants and young children, and the state has a strong history of providing a variety of services to young children, including home visiting, early childhood education, and health and mental health services, as well as early and appropriate linkage to other services.

MHCHU build upon the foundation established by the NJ Council for Young Children (NJCYC) and the state's existing early childhood programs and services, including:

- **State Lead Partners:** Participating from four core departments—the Department of Children and Families, the Department of Health Services, the Department of Education, and the Department of Transportation.
- **Health Promotions:** mental, social, family, and healthy families, home visits, and health promotion to parents of young children (e.g., home visits, home visits, and health promotion to parents of young children).
- **Early Care and Education:** Home visiting, healthy families, home visits, and health promotion to parents of young children (e.g., home visits, home visits, and health promotion to parents of young children).
- **Family Support and Education:** Home visiting, healthy families, home visits, and health promotion to parents of young children (e.g., home visits, home visits, and health promotion to parents of young children).

Objective Factors:

- **Help Me Grow:** Set the direction for the state's efforts in collaboration with families, caregivers and providers to ensure the development of infants and young children in communities across the state. This work will continue to build on the state's existing early childhood efforts with the NJ Council for Young Children.
- **Physician/Health Provider Workgroup:** Strengthen family connections with medical homes for child development, assessment, and monitoring between them and community providers, e.g. home visiting, Early Head Start, childcare, etc.
- **Central Phone Line Workgroup:** Develop a central telephone access point for information for: (1) consumers; (2) health care providers; and (3) other providers, e.g. home visiting, head start, etc.
- **Outreach/Alignment Workgroup:** This workgroup will discuss how best to integrate and align HMG-NJ priorities with the NJ Council for Young Children and its key committees, as well as other early childhood initiatives, to provide integrated services from pregnancy and early childhood.
- **Data Workgroup:** Discuss baseline data needs, data sources, and evaluation plans to help identify goals/outcomes to services.

<http://www.helpmeginow.org/pages/what-is-hmg-program-history.php>

www.nj.gov/dcf



Focusing on Fatherhood Engagement

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Efforts in response to and recovery from Superstorm Sandy (State Led Child Task Force, Service Creation and Expansion, etc.)

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RECOVER · REBUILD · RESTORE

In the aftermath of Superstorm Sandy, the New Jersey Department of Children and Families (DCF) is here to help through the long recovery ahead; filling service gaps as early response and recovery funds are exhausted. With a goal to keep families strong, prevent negative impacts of the disaster on children and families, and provide swift support and intervention, DCF is expanding current and creating new services for everyone we serve.

[LEARN MORE](#)





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DCF Scholarship Fund

Understanding and Embracing the Power of Data



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Establishment of the Commissioner's Dashboard

A screenshot of a web dashboard. At the top, there is a navigation bar with tabs for 'DCF Home', 'Families', 'Adolescents', 'Women', 'Providers & Stakeholders', and 'Advocacy'. Below this is a sidebar with a 'Commissioner's Monthly Reports' section containing links to 'Child Protection and Permanency Reports', 'Children's Interagency Coordinating Council Dashboard', 'Safe Haven', 'Federal Reporting', and 'DCF Research Protocol'. The main content area has a breadcrumb trail 'Home > Data > Commissioner's Monthly Reports' and a title 'Commissioner's Monthly Reports'. Below the title is a paragraph: 'The Commissioner's Monthly Reports are selected data points that helps us understand who we are serving and how we are doing. It reflects our work across the department. The Commissioner's Monthly Report helps guide our efforts as we strive daily to fulfill our department-wide vision and mission.' This is followed by a list of monthly reports from April 2014 to July 2016, each with a PDF link. The list includes: July 2016, June 2016, May 2016, April 2016, March 2016, February 2016, January 2016, October 2015, September 2015, August 2015, July 2015, June 2015, May 2015, April 2015, March 2015, February 2015, January 2015, December 2014, November 2014, October 2014, September 2014, August 2014, July 2014, June 2014, May 2014, and April 2014.



Developing a practice focus on Human Trafficking, required training and a dedicated staff position in Child Protection and Permanency Central Office

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Family and Community Partnerships enhancing data collection and analysis

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THE

THE BOYS & GIRLS CLUB
OF CRANDALL COUNTY
DEDICATION 2007

BOARD OF TRUSTEES

- Mr. [Name]
- Ms. [Name]
- Mr. [Name]
- Ms. [Name]
- Mr. [Name]
- Ms. [Name]
- Mr. [Name]
- Ms. [Name]
- Mr. [Name]
- Ms. [Name]
- Mr. [Name]
- Ms. [Name]
- Mr. [Name]
- Ms. [Name]

President: [Name]
Vice President: [Name]
Secretary: [Name]
Treasurer: [Name]

Three small, square photographs are pinned to the bulletin board. The top photo shows a group of people. The middle photo shows a person's profile. The bottom photo shows a person's portrait.

Fostering Partnerships



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Created Task Force on Helping Youth Thrive

*Task Force on Helping
Youth Thrive in Placement*





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Received 100 Project Based Section 8 Housing Vouchers from the NJ Department of Community Affairs





MOU with Camden City School District

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Piloting Programs



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Development of the Batterers Intervention Pilot/Responsible Fatherhood



Development of the Keeping Families Together child welfare housing program

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Development of the Early Childhood Child Welfare Pilot





Began the work of integrating physical and behavioral health by piloting a Behavioral Health Home in Bergen and Mercer Counties

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Adolescent Services launched pilot programs

- Piloted Safe Space Program Statewide Conference
- Permanency Roundtable Pilot
- Selected as YouthThrive Pilot site
- Piloted First Star in Southern Region?

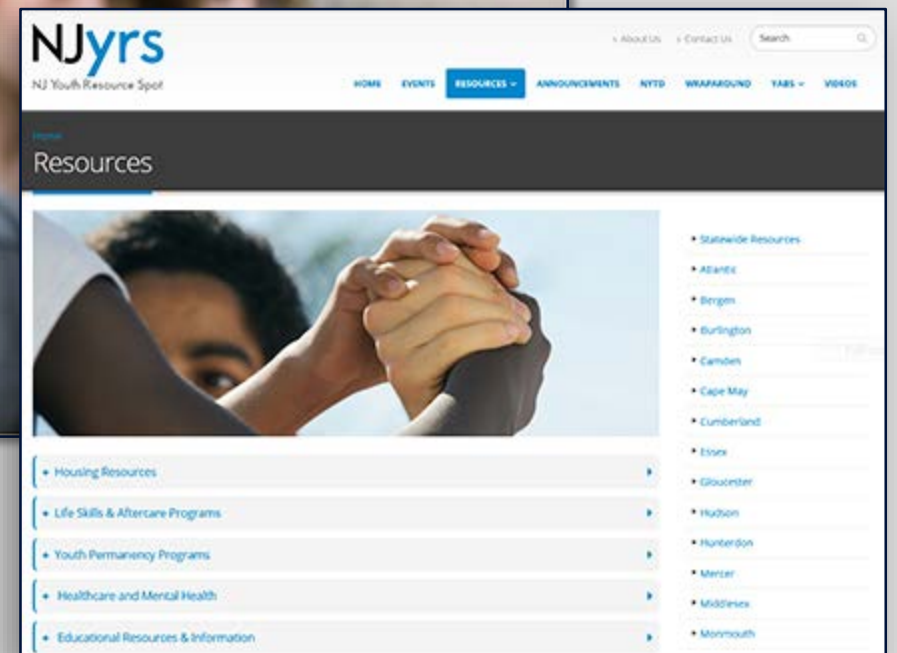
Enhanced Information Technologies



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New Adolescent Website: www.njyrs.org



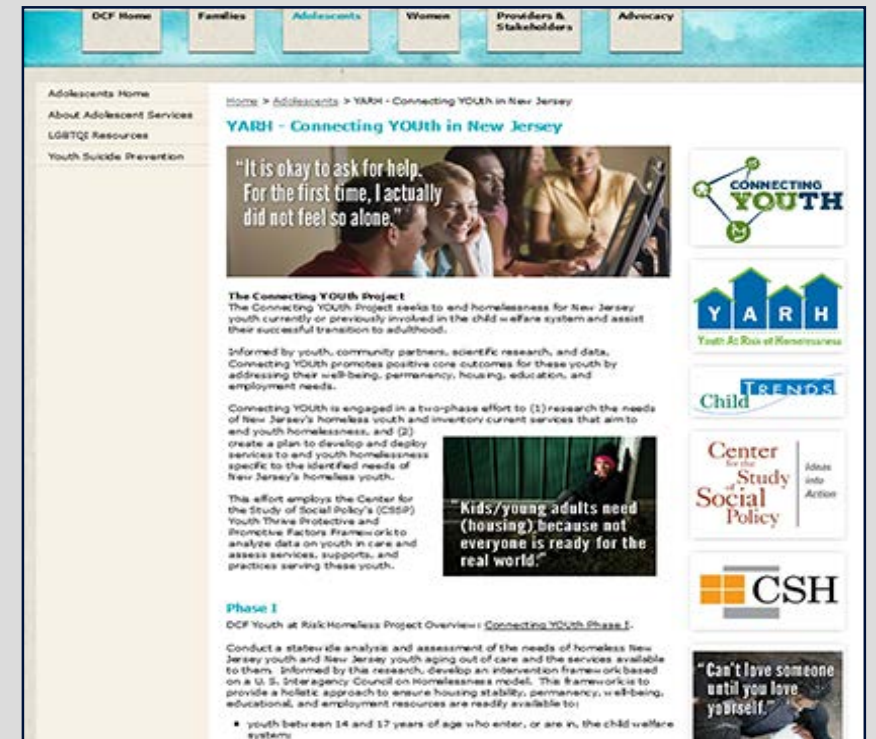


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DCF Website additions:

- New Adolescent portion of DCF website
- YARH website





Fully functional Statewide Automated Child Welfare Information System (SACWIS): NJ Spirit

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new jersey

SPIRIT



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Computer interface with the Administrative Office of the Courts





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Debit cards/direct deposit options for resource parents and youth in Independent living

What you need to know about Direct Deposit ...

Direct Deposit ensures that your subsidy and board payments are electronically deposited into your bank account. It is a faster, simpler, and safer way to receive your payments.

- No waiting for check to arrive in the mail – **FASTER**
- No check cashing fees – **SIMPLER**
- No lost or stolen checks – **SAFER**
- No waiting in line to cash your check – **FASTER**
- No waiting for checks to clear at the bank – **SIMPLER**

For information on how to direct deposit:

Call 1-844-830-6178 Monday - Friday 9:00 am - 4:30 pm or visit www.njdcfpayments.com 24 hours a day, seven days a week.

What you need to know about the New Jersey DCF Debit MasterCard®...

The New Jersey DCF Debit MasterCard® is a bank sponsored card where your subsidy and board payments are electronically deposited. It is a faster, simpler, and safer way to receive your payments.

- No waiting for check to arrive in the mail – **FASTER**
- No check cashing fees – **SIMPLER**
- No lost or stolen checks – **SAFER**
- No waiting in line to cash your check – **FASTER**
- No waiting for checks to clear at the bank – **SIMPLER**

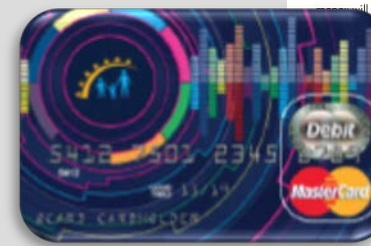
As a New Jersey DCF Debit MasterCard® cardholder:

- You can make purchases, including in-person, online, telephone and mail purchases; get cash from participating automated teller machines (ATMs) 24 hours a day, seven days a week; get cash back from merchants; and pay bills.
- You can get cash from any bank or financial institution that displays the MasterCard® logo. For ATM withdrawals, look for the MasterCard® logo, which is displayed on over 892,000 ATMs throughout the world.

For enrollment and fee schedule information for the New Jersey DCF Debit MasterCard®:

Call 1-866-461-4094 or visit EPPICard.com, 24 hours a day, seven days a week.

**FASTER CASH
SIMPLER PROCESS
SAFER PAYMENTS**

NEW JERSEY DEPARTMENT OF CHILDREN AND FAMILIES

March 2016

QuickCents for YOUth News

What's QuickCents?
QuickCents for YOUth changes how you get your Independent Living Stipend. You'll get your money by either a reloadable debit card or direct deposit, whichever you prefer. You'll also get money management help from an app and website. No more paper checks.

Who is affected by QuickCents?
All youth who receive an Independent Living Stipend from Child Protection and Permanency are affected.

What's a Q Card?
The Q Card is a reloadable debit card where we'll deposit your stipend.

What if I don't want the Q Card?
After the first stipend is deposited on your Q Card in May, you can switch to have your money deposited directly into your bank account. You'll receive information about direct deposit in the enrollment packet you will get in April.

When is this happening?
The change happens in April 2016. Your May 2016 stipend will be the first deposited on your Q Card.

How can this change help me?
There's no more wondering when your money will arrive. There's no more waiting for checks to arrive. There's no more cashing checks or paying cashing fees.

Questions, who do I call?
Contact your CP&P caseworker.

Other Important Things To Know

- You will receive an enrollment packet in the mail in April.
- It will include a resource ID number, PUT IT SOMEWHERE SAFE.
- You will receive your Q Card in the mail in April. PUT IT SOMEWHERE SAFE.
- The enrollment packet will include a "cheat sheet" to help breakdown information about your Q Card.
- There will be new policies and forms that your CP&P caseworker will go over with you.
- You will be asked to participate in some surveys so we can learn about your experience with the Q Card.

Introducing the Q Card






Development of an extension application to allow contract providers to enter visitation contact notes into the NJS application

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Automated the UIRMS process

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Enhanced NJ Spirit (NJS) to allow State Central Registry screening calls to be attached to the NJS application enabling workers to listen to the calls





Created a Help Desk to support NJS application

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Transitioned from a vendor support of NJS to the creation of in house application and development team

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Enhanced our SharePoint site to allow for private document sharing and the ability to post and play videos

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Partnered with Rutgers to develop the NJ Child Welfare Data Hub

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New Jersey Child Welfare Data Hub

The New Jersey Child Welfare Data Hub, a collaboration between the New Jersey Department of Children and Families and the Institute for Families at the Rutgers University School of Social Work. The Data Hub seeks to improve the lives of children and families by disseminating New Jersey child welfare data.



Developed a fully functional Disaster Recovery site

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A screenshot of a website's disaster recovery page. The page has a light blue header with navigation tabs: 'DCF Home', 'Families', 'Adolescents', 'Women', 'Providers & Stakeholders', and 'Advocacy'. The main content area is white with a light blue border. It features a breadcrumb trail 'DCF Home > Hurricane Relief Information', a main heading 'Hurricane Relief Information', and a paragraph of text about Hurricane Sandy relief resources. Below this are three sub-sections with blue headings: 'Hurricane Disaster Assistance and Resources', 'Hurricane Help and Information for Children and Families', and 'Helping Children Cope in the Aftermath of Hurricane Sandy'. To the right of the text is a red box for 'Child Care Emergency Preparedness Online Workshop' with a white silhouette of a person. Below the text is a 'Related Links' section with a list of links: 'Register for Save the Children's Child Care Emergency Preparedness Training', 'Post-Disaster Reunification of Children: A Nationwide Approach', 'Sheltering Guide for Children and Families', 'Hurricane Survival Guide', 'Domestic Violence and Disasters with Sources', 'Hope for New Jersey', 'Sesame Street Video Helps Children Get Through a Storm', and 'Prepare Before Cleanup and Repair'.

Increasing Transparency, Awareness and Communication



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DCF Professional Center
July 22, 2016

Made Policy documents publicly available on the web

A screenshot of a web page titled 'DCF Policy Manuals'. The page has a navigation bar at the top with tabs for 'DCF Home', 'Families', 'Adolescents', 'Women', 'Providers & Stakeholders', and 'Advocacy'. On the left side, there is a vertical menu with links to 'Home', 'Administrative Orders', 'DCF-Wide Policies', 'Child Protection & Permanency', 'Childrens System of Care', 'Contracting and Procurement', 'IAIU', 'Office of Education', 'Regulations', and 'Search DCF Policies...'. The main content area on the right contains the following text:

[Home](#)

Home Page

DCF Policy Manuals

This section of the DCF web site is devoted to communicating the policies and procedures by which DCF provides its services. Policy and procedures are issued by the Department and its divisions and offices. For more information on DCF's divisions and offices, please [click here](#).

Searching for Policies and Procedures

Each policy manual displays its content by Volume, Chapter, Subchapter, and Issuance. Use the menu on the left to navigate to issuances. Issuances are available in PDF format - simply click on the Adobe PDF icon to open, save, or print a policy.

Use the Search bar at the top right of any Policy Manual page to find a particular policy or procedure. For best results, select the search option that limits your query to the DCF Policy Manuals. [Click here for detailed instructions on searching the DCF Policy Manuals.](#)

Disclaimer

Please note that DCF Policy is subject to change without notice in order to reflect the Department's current practices. [Click here](#) to contact the Office of Policy and Regulatory Development for information regarding specific policies.

Other Contacts

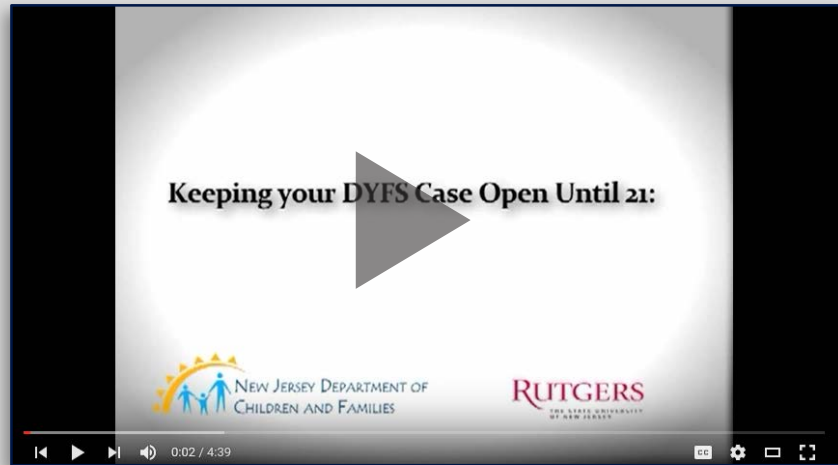
To report child abuse and neglect, call 1-877-NJ-ABUSE (1-877-652-2873). For more information on how and when to report child abuse and neglect, [click here](#).

For information, referral, and advocacy services, contact [the Office of Advocacy](#) by calling 1-877-543-7864 or via email at askdcf@dcf.state.nj.us.



Created Videos to Reach Adolescents

Keeping Your Case Open Until 21



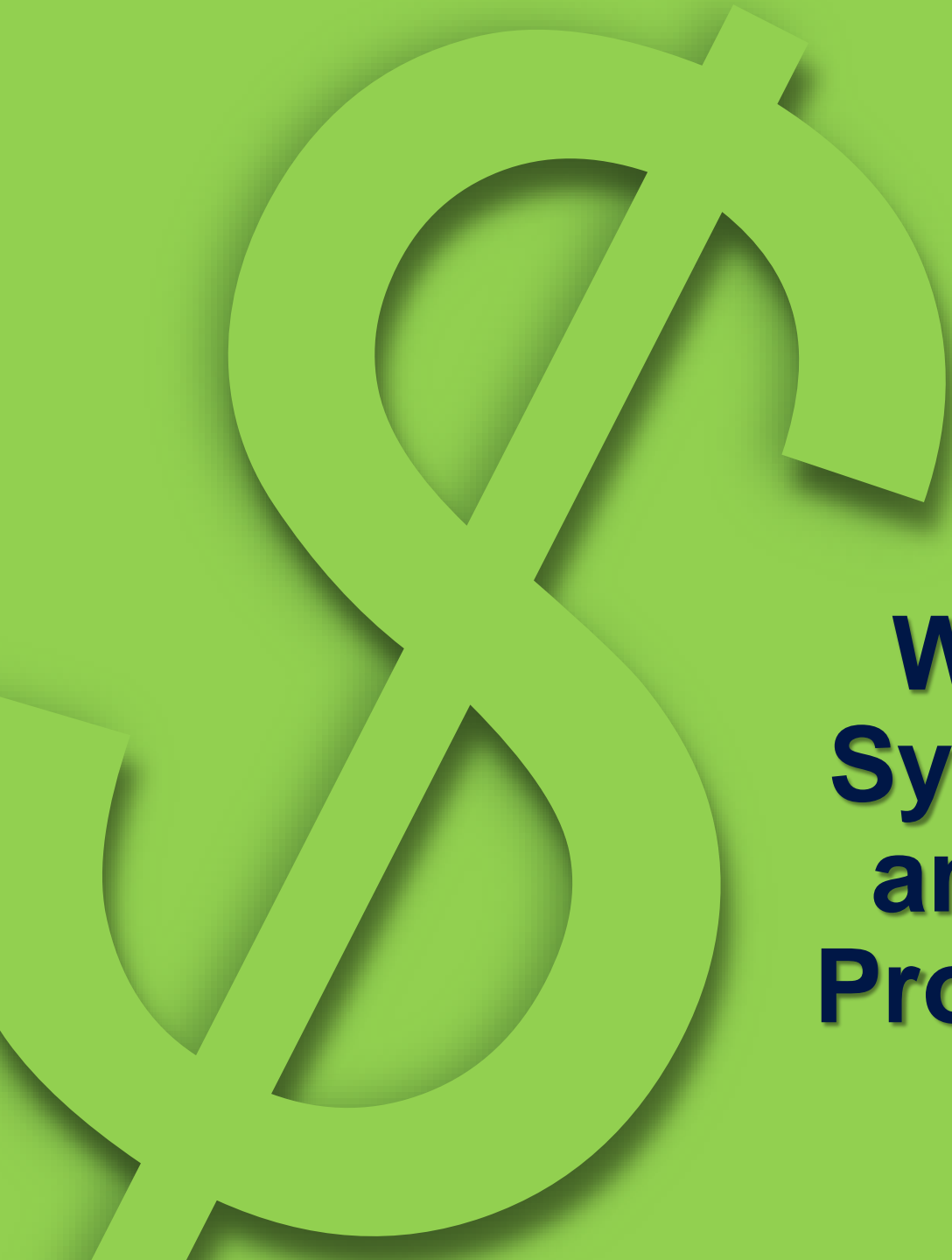
New Jersey Foster Care (NJFC) Scholarship Program




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Securing Additional Resources



**Won a Federal SAMHSA
System of Care Expansion
and Sustainability Grant,
Promising Path to Success**

A large, stylized green dollar sign (\$) is positioned on the left side of the slide, partially overlapping the text area. The sign is rendered in a thick, blocky font with a slight shadow effect.

**CBCAP increase in from
\$700,000 to \$2.3 million as
a result of leveraging
state prevention funds
with the CBCAP grant**



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Federal Youth At-Risk of Homelessness



- Youth At-Risk of Homelessness (YARH) Planning Grant Award – Phase I
- Youth At-Risk of Homelessness (YARH) Implementation Grant Award – Phase II



Resources to Support Financial Literacy for Youth and Adolescents

- Ever Fi Financial Literacy Donation to DCF
- QuickCents Federal Contract

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2013 Project Launch Grantee

DCF: A Journey of Expertise



Expanding Our Services



Summer Housing and Internship Program

- Summer Housing Internship Program Expansion to 4 campuses
- Summer Internship Program creation

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In 2007, DCF embraced 11 Family and Children Early Education Services (FACES) as Family Success Centers

- From 2007-2009 DCF sent out 23 RFPs for new centers
- DCF currently has 54 FSCs



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Created the Adolescent Housing Hub

A screenshot of the NJ Children's System of Care website. The page title is 'Adolescent Housing Hub'. The navigation bar includes 'Home', 'Youth & Family Guide', 'Careers', 'Contact', and a search box. A secondary navigation bar has 'Families', 'Youth', 'Providers', 'About', 'CYBER', and 'Find a Provider'. The main content area is titled 'Adolescent Housing Hub' and contains a list of frequently asked questions: 'What is the Adolescent Housing Hub (AHH or The Hub)?', 'What happens when I call PerformCare?', 'How can I get to a program?', 'Do I have to pay rent?', 'Do I have to work or go to school?', 'Can I have a pet?', 'Adolescent Housing Hub Program Descriptions', and 'Important Links'. Below the list are three sections of text: 'What is the Adolescent Housing Hub (AHH or The Hub)?', 'What happens when I call PerformCare?', and 'How can I get to a program?'. Each section has a 'Top of Page' link.



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Summer Life Skills Camps in 2012 and 2014

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In, July 2011 DFD transferred the
Kinship Navigator to DCF



Kinship Care



Continuous Quality Improvement



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Important Adolescent Policy Updates

- Independent Living Stipend
- Transitional Plan for YOUth Success
- Child and Youth Bill of Rights
- LGBTQI Policy



NJ DEPARTMENT OF CHILDREN AND FAMILIES

To ensure a better today and even a greater tomorrow for every individual we serve

ADOLESCENTS

ADVOCACY

CHILD PROTECTION AND PERMANENCY

CHILDREN'S SYSTEM OF CARE

FAMILY AND COMMUNITY PARTNERSHIPS

WOMEN

In partnership with New Jersey's communities, DCF will ensure the safety, wellbeing and success of New Jersey's children and families