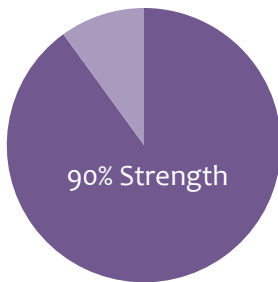


## QR Process Overview

**13** New Jersey counties took part in a **5** day, in-depth review of DCF work. Employees in the Office of Performance and Management Accountability spearheaded a comprehensive review that included **1,400 +** interviews regarding **155** children/youth. Each county was assessed on **21** indicators in two main areas – Child & Family Status and Practice Performance. Each county receives a *STRENGTH* rating for those areas where **70%+** of cases scored as *Acceptable*. Overall, **13** indicators received a strength rating.

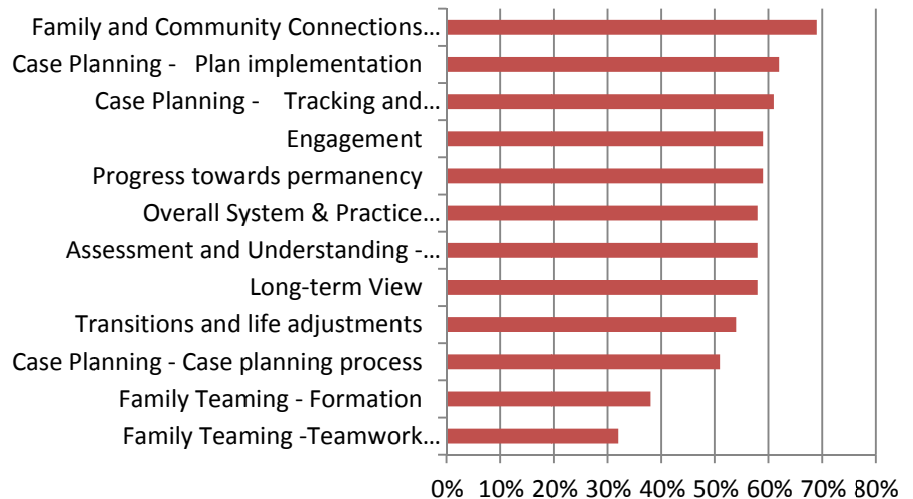


## STRENGTHS in Child & Family Status

Child & Family Status Indicators are critical to ensuring we achieve our four core mission areas: **Safety, Stability, Permanency and Well-Being**. In all counties reviewed, 11 of the 12 indicators used to measure Child and Family Status received a “*STRENGTH*” rating. This means 70% of all cases examined received an “*Acceptable*” rating.

## AREAS IN NEED OF IMPROVEMENT – Overall

We use the QR results help to determine where we need to focus – starting with the 11 areas that did not receive a “*STRENGTH*” rating.



## Program Improvement Plan (PIP)

PIP is the mechanism by which QR results are integrated into practice. Through county-developed plans we will create and implement customized strategies specifically targeted to the *Areas in Need of Improvement*.

## Achieving our Mission & Vision

PIP and QR are mission-driven tools we created **to partner with children, youth, families, and communities to achieve child and family safety, well-being, and success**. The development and implementation of these tools also exemplify our commitment to evidence-based management supported by planning, partnership, and collaboration. We believe this intentional, measured approach is fundamental **to ensure that NJ’s children, youth, and families, are safe supported & successful**.

