

#### Children & Youth Who Accessed the System of Care -

#### <u>Demographic Distribution of Youth With Call Activity in Report Period</u>

Population Summary		
Total Unique Youth with Call Activity in Report Month	6996	
Newly Registered Youth in report month	2464	

Gender		
Male	4066	58.1%
Female	2924	41.8%
NoData	6	0.1%

Age		
0-5	625	8.9%
6-9	1400	20.0%
10-12	1270	18.2%
13-17	2978	42.6%
18-20	676	9.7%
>=21	47	0.7%

Race		
African American/Black	1814	31.7%
American Indian/Alaska Native	26	0.5%
Asian	157	2.7%
Caucasian/White	2399	41.9%
Hawaiian or Other Pacific Islander	6	0.1%
Some Other Race	1043	18.2%
Unknown	283	4.9%

Ethnicity		
Hispanic or Latino	1860	32.5%
Non-Hispanic or Latino	1417	24.7%
No Ethnicity Data	3728	65.1%

#### **Caller Type Distribution**

Caller Type - Caregiver group		% of total calls
Family/Custodial Family Member	180	1.7%
Minor with Child	1	0.0%
Parent/Legal Guardian	6930	65.5%
Resource Parent	97	0.9%
Self (18-21)	115	1.1%
Self (Under 18)	23	0.2%
Caregiver/Youth Subtotal	7346	69%

Total Calls in report month		10564
Caller Type - External Partner Group		% of total calls
Childrens Inpatient or Partial Hospital Provider	520	7.1%
College or University	0	0.0%
County Administrator	1	0.0%
Court Personnel	1	0.0%
Department of Corrections (DOC)	1	0.0%
Department of Human Services (DHS)	0	0.0%



Caller Type - CSOC Provider Group		% of total calls
Adolescent Housing Hub Provider (AHH)	20	0.3%
Behavioral Assistance/Intensive in Community	477	6.5%
Children's System of Care (CSOC)	15	0.2%
CMO (Care Management Organization)	226	3.1%
CSOC Out of Home Provider	16	0.2%
Family Functional or Multi-Systemic Therapy	40	0.5%
FCIU	0	0.0%
Mobile Response Stabilization Services (MRSS)	86	1.2%
Provider (Other)	422	5.7%
Substance Use Treatment Provider	58	0.8%
CSOC Provider Subtotal	1360	13%

Division of Child Protection & Permanency (DCP&P)	656	8.9%
Elementary/Middle School	27	0.4%
High School	52	0.7%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	21	0.3%
NJ Child Abuse Hotline	7	0.1%
Other	475	6.5%
Police	39	0.5%
Psychiatric Emergency Service Staff (PESS)	65	0.9%
Shelter	0	0.0%
Youth Advocate	13	0.2%
External Partners Subtotal	1878	18%

#### **Call Reason & Resolution Distribution**

Reason for Call		Percentage of total call reasons
In Home Service Request	5851	36.7%
Requested Services Not Accessed Through PerformCare	4995	31.3%
Caller Requesting Information	1762	11.0%
Intellectual/Developmental Disability Inquiry	1723	10.8%
Other	459	2.9%
Authorizations, Claims & Eligibility	313	2.0%
Caller Providing Information About a Member	241	1.5%
Substance Abuse Related	196	1.2%
Adolescent Housing Hub	196	1.2%
Out of Home Service Request	84	0.5%
Technical Issues	61	0.4%
Families Affected by Superstorm Sandy	57	0.4%
Reconsiderations & Concerns	21	0.1%
Total	15959	

Call Resolution		Percentage of total call resolutions
Transferred internally to Clinical, Quality or Service Desk	6794	28.9%
Information Documented	5931	25.2%
Referred to External System Partner	3378	14.4%
Other	2806	11.9%
Access and Record Maintenance	1806	7.7%
Referred for Bio-Psycho-Social Assessment	1211	5.1%
Referred to Outpatient Services	684	2.9%
DD/ID Family Support Application Completed	390	1.7%
Service Authorization Related	232	1.0%
Adolescent Housing Hub Related	163	0.7%
Contacted Police	31	0.1%
Referred to Current Insurance	25	0.1%
DCP&P Related	21	0.1%
Contacted Child Abuse Hotline	19	0.1%



I/DD Eligibility Related	19	0.1%
Substance Abuse Related	11	0.0%
Referred to FCIU	10	0.0%
Referred for Medical Clearance	9	0.0%
Tota	23540	

#### - Active Children & Youth (Those youth who have an authoriation for service in the Reported Month) -

#### Demographic Distribution of Active Youth in Report Period

Gender		
Male	13393	61.0%
Female	8545	38.9%
NoData	6	0.0%

Age		
0-5	979	4.5%
6-9	3862	17.6%
10-12	3921	17.9%
13-17	10976	50.0%
18-20	2144	9.8%
>=21	62	0.3%

Race		
African American/Black	6088	32.1%
American Indian/Alaska Native	75	0.4%
Asian	369	1.9%
Caucasian/White	7899	41.6%
Hawaiian or Other Pacific Islander	13	0.1%
Some Other Race	3764	19.8%
Unknown	761	4.0%

Total Unique Active Youth in report period	21944
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Ethnicity		
Hispanic or Latino	5362	24.4%
Non-Hispanic or Latino	5434	24.7%
No Ethnicity Data	11206	50.9%



<u>Service Distribution of Active Youth in Report Period</u> (Reimburseable authorizations are those paid by Medicaid & Wrap Flex funds; Non-Reimburseable authorizations are for information purposes only.)

Reimburseable Authorizations		Percentage of total Auths
Intensive in Community	16044	32.0%
Care Management	11701	23.4%
Behavioral Assistance	4810	9.6%
Mobile Response Stabilization	4536	9.1%
Family Support Services (I/DD)	3557	7.1%
Wrap Around Services	2781	5.6%
Out of Home Treatment	2638	5.3%
Mobile Response Initial	2321	4.6%
Biopsychosocial Assessment	1514	3.0%
Family Functional or Multi Systemic Therapy	205	0.4%

Referrals & Non-Reimburseable Authorizations		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	5100	54.4%
Peer Support	1632	17.4%
Free Services, i.e. Church or Community Based	1124	12.0%
School Reimbursed Service	869	9.3%
Private Insurance	299	3.2%
Outpatient Referral	253	2.7%
Transportation	62	0.7%
Inpatient	23	0.2%
DCP&P Contracted	12	0.1%
Total	9374	

**Out of Home Treatment (OOH) Population** (This data is based on youth home address, not the address of the OOH provider)

50107

Total

County Youth Currently in OOH Treatmen	t	Percentage
Detention Alternative	15	0.8%
Emergency Diagnostic Residential Unit	19	1.0%
Group Home	145	7.4%
I/DD Treatment	51	2.6%
Intensive Residential Treatment	52	2.6%
Psychiatric Community Home	219	11.2%
Residential Treatment Center	450	22.9%
Specialty Bed	353	18.0%
Substance Abuse Treatment	187	9.5%
Treatment Home	473	24.1%
Total	1964	

Statewide Youth Currently in OOH Treatment		Percentage
Detention Alternative	15	0.8%
Emergency Diagnostic Residential Unit	19	1.0%
Group Home	145	7.4%
I/DD Treatment	51	2.6%
Intensive Residential Treatment	52	2.6%
Psychiatric Community Home	219	11.2%
Residential Treatment Center	450	22.9%
Specialty Bed	353	18.0%
Substance Abuse Treatment	187	9.5%
Treatment Home	473	24.1%
Total	1964	



#### - Indicators of Cross-System Impact -

**Descriptions** (3560 is a CSOC only Medicaid look alike eligibility identification number; **NJ Family Care** is a federal and state funded health insurance program for income eligible New Jersey families; **SSI** is a Medicaid only disablility coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	3595
Medicaid Type - Family Care	9334
Medicaid Type - Supplemental Security Income (SSI)	2975
Private Insurance	1905

### - Children & Youth Special Population Involvement: Developmentally/Intellectually Disabled Youth -

<u>Descriptions</u> (New Enrollees represent youth who are newly entered in CYBER during report month and have been deemed DD/ID eligible. Summer Camp inlcudes only those families who have supplied completed applications.)

Developmental/Intellectual Disabled (DD/ID) Population		Percentage
Currently Eligible Youth	17106	99.1%
DD Eligibility Apps Approved in report month	56	0.3%
DD Eligibility Apps Recieved in report month	96	0.6%
Total	17258	

Newly Authorized DD/ID Services		Percentage
After School Respite	341	9.0%
Agency Respite	365	9.6%
Assistive Technology: Assessment	21	0.6%
Assistive Technology: Device/Mod	51	1.3%
Educational Advocacy	19	0.5%
Overnight Respite	0	0.0%
Sandy Respite	40	1.1%
Self Hired Respite	2537	66.8%
Weekend Recreation	425	11.2%
Total	3799	

DD/ID youth with Care Management Entity Attachment		
Camp Applications Received	896	



Services requested through the DD/ID Family Support Application		Percentage
After School Respite	65	11.6%
Agency Respite	65	11.6%
Assistive Technology: Assessment	9	1.6%
Educational Advocacy	1	0.2%
Overnight Respite	9	1.6%
Self Hired Respite	339	60.5%
Weekend Recreation	72	12.9%
Total	560	

DD/ID youth with Care Management Entity Attachment		Percentage
Care Management	771	55.0%
DD Consultant	427	30.4%
Mobile Response Stabilization Service	205	14.6%
Total	1403	