# NJ Children's System of Care

Contracted System Administrator — PerformCare®

## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - November 2023

### - Children & Youth Who Accessed the System of Care -

<u>Call Activity</u>: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

		/	Population Summary
AMERICAN	6,996	rt Month	Total Unique Youth with Call Activity in Report
	2,678	ith	Newly Registered Youth in Report Mon
BLACK O			Gender
NATIVE HAW	56.3%	3,941	Male
	43.7%	3,053	Female
Tw			Age at time of call
SO	8.2%	575	0-4
	33.8%	2,363	5-10
	21.2%	1,485	11-13
	30.5%	2,134	14-17
Hi	6.1%	428	18-20
Non	0.1%	7	21
NON	0.0%	3	>21

Race		
AMERICAN INDIAN/ALASKA NATIVE	8	0.1%
ASIAN	253	3.6%
BLACK OR AFRICAN AMERICAN	1,767	25.3%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	2	0.0%
WHITE	2,927	41.8%
Two Or More Races	427	6.1%
SOME OTHER RACE	1,290	18.4%
DECLINED	42	0.6%
UNKNOWN	280	4.0%
Ethnicity		
Hispanic or Latino	2,879	41.2%
Non-Hispanic or Latino	3,883	55.5%
No Ethnicity Data	234	3.3%

<u>Caller Type Distribution</u>: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month		13,394
Caller Type - External Partner Group		
988 Call Specialist	2	0.0%
Adolescent Housing Hub Provider (AHH)	0	0.0%
Childrens Inpatient or Partial Hospital Provider	320	2.4%
College or University	0	0.0%
County Administrator	0	0.0%
Court Personnel	0	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	0	0.0%
Division of Child Protection & Permanency (DCP&P)	225	1.7%
Elementary/Middle School	66	0.5%
FCIU	0	0.0%
High School	31	0.2%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	1	0.0%
NJ Child Abuse Hotline	0	0.0%
Police	31	0.2%
Psychiatric Emergency Service Staff (PESS)	10	0.1%
Shelter	1	0.0%
Youth Advocate	4	0.0%
Other	277	2.1%
External Partners Subtotal	968	7.2%

Caller Type - Caregiver Group		
Family/Custodial Family Member	204	1.5%
Minor with Child	0	0.0%
Parent/Legal Guardian	7,757	57.9%
Resource Parent	81	0.6%
Self (18-21)	209	1.6%
Self (Under 18)	15	0.1%
Caregiver/Youth Subtotal	8,266	61.7%
Caller Type - CSOC Provider C	Group	
Behavioral Assistance/Intensive in Community	379	2.8%
Children's System of Care (CSOC)	2	0.0%
CMO (Care Management Organization)	101	0.8%
CSOC Out of Home Provider	2	0.0%
Family Functional or Multi-Systemic Therapy	5	0.0%
Mobile Response Stabilization Services (MRSS)	31	0.2%
Provider (Other)	419	3.1%
Substance Use Treatment Provider	18	0.1%
CSOC Provider Subtotal	957	7.1%
I&R Calls Not Attached to a Youth	3203	23.9%

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<u>Call Reason & Resolutions</u>: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
988 LifeLine Warm Transfer	0	0.0%
Adolescent Housing Hub	124	1.1%
Authorizations, Claims & Eligibility	292	2.5%
Caller Providing Information About a Member	97	0.8%
Caller Providing Information About a Youth	386	3.4%
Caller Requesting Information	1,728	15.1%
In Home Service Request	6,724	58.7%
Infected / Exposed COVID-19 Virus	0	0.0%
Intellectual/Developmental Disability Inquiry	1,190	10.4%
Intermediate Unit Admission	15	0.1%
No Service Access COVID-19 Virus	1	0.0%
Out of Home Service Request	14	0.1%
Reconsiderations & Concerns	18	0.2%
Referred by 988 LifeLine	0	0.0%
Requested Services Not Accessed Through PerformCare	171	1.5%
Substance Use Related	42	0.4%
Technical Issues	176	1.5%
Other	485	4.2%
Total	11,463	

Call Resolution		
Access and Record Maintenance	1,116	5.3%
Adolescent Housing Hub Related	103	0.5%
Contacted Child Abuse Hotline	6	0.0%
Contacted Police	13	0.1%
COVID-19 Related	0	0.0%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	367	1.7%
DD/ID Wrap Services	1	0.0%
I/DD Eligibility Related	182	0.9%
Information Documented	5,749	27.3%
IU Admission Processed	24	0.1%
Referred for Bio-Psycho-Social Assessment	848	4.0%
Referred for Medical Clearance	1	0.0%
Referred to Current Insurance	44	0.2%
Referred to External System Partner	3,481	16.5%
Referred to FCIU	2	0.0%
Referred to Outpatient Services	419	2.0%
Service Authorization Related	283	1.3%
Substance Use Related	2	0.0%
Transferred internally to Clinical, Care Connector, Quality or Service Desk	6,292	29.8%
Warm Transfer to 988	0	0.0%
Other	2,148	10.2%
Total	21,081	

#### - Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

<u>Active Children & Youth:</u> The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those recieving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	17,419	56.6%
Female	13,368	43.4%
Age		
0-4	1,132	3.7%
5-10	9,215	29.9%
11-13	6,506	21.1%
14-17	11,059	35.9%
18-20	2,799	9.1%
21	80	0.3%
>21	1	0.0%
Total Unique Active Youth in Report Mont	th	30,791

Race		
White	13,006	42.2%
Black Or African American	7,423	24.1%
American Indian/Alaska Native	27	0.1%
Asian	1,032	3.4%
Native Hawaiian/Other Pacific Island	9	0.0%
Some Other Race	5,532	18.0%
Two Or More Races	2,134	6.9%
Declined	184	0.6%
Unknown	1,444	4.7%
Ethnicity		
Hispanic or Latino	12,042	39.1%
Non-Hispanic or Latino	17,382	56.5%
No Ethnicity Data	1,367	4.4%

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<u>Service Distribution of Active Youth in Report Period</u>: Authorized CSOC Services are services assigned or managed by the CSA, PerformCare. Referrals & Other Authorizations come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	6,187	8.2%
Biopsychosocial Assessment	1,463	1.9%
Care Management	20,269	27.0%
Family Functional or Multi Systemic Therapy	67	0.1%
Family Support Services (I/DD)	5,358	7.1%
Intensive in Community	27,088	36.0%
Intensive In Home	1,410	1.9%
Intermediate Inpatient Unit	30	0.0%
Mobile Response Initial	2,986	4.0%
Mobile Response Stabilization	6,725	8.9%
Out of Home Treatment	1,527	2.0%
Substance Use Treatment	19	0.0%
Wrap Flex Services	2,066	2.7%
Total	75,195	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	1,342	22.5%
Community Based Services	1,254	21.0%
DCP&P Contracted	0	0.0%
Inpatient	25	0.4%
Juvenile Justice Service	4	0.1%
Outpatient Referral (OP Prog Note & UM Referral)	588	9.8%
Peer Support	1,074	18.0%
Private Insurance	241	4.0%
School Reimbursed Service	1,422	23.8%
Transportation	23	0.4%
Total	5,973	

<u>Out of Home Treatment (OOH) Population:</u> Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

All Youth in OOH Treatment		Percentage
Crisis Stabilization & Assessment Program	42	4.1%
Detention Alternative	4	0.4%
Emergency Diagnostic Residential Unit	3	0.3%
Group Home	45	4.4%
I/DD Treatment	203	19.9%
Intensive Residential Treatment	39	3.8%
Psychiatric Community Home	139	13.7%
Residential Treatment Center	179	17.6%
Specialty Bed	199	19.5%
Substance Use Treatment	28	2.8%
Treatment Home	137	13.5%
Total	1,018	

#### - Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (**3560** is a CSOC only Medicaid look alike eligibility identification number; **NJ Family Care** is a federal and state funded health insurance program for income eligible New Jersey families; **SSI** is a Medicaid only coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	6,275
Medicaid Type - Family Care	13,029
Medicaid Type - Supplemental Security Income (SSI)	3,118
Private Insurance	1,958

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## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - November 2023

#### - Special Population Involvement: I/DD & Camp Activity

**Descriptions**: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month		
After School Respite	111	
Agency Respite	104	
Assistive Technology: Assessment	4	
Educational Advocacy	16	
Overnight Respite	8	
Self Hired Respite	236	
Weekend Recreation	131	
Total	610	

Authorized FSS Services in Report Month		
After School Respite	799	
Agency Respite	420	
Assistive Technology: Assessment	0	
Assistive Technology: Device/Mod	131	
Educational Advocacy	28	
Overnight Respite	0	
Self Hired Respite	2,365	
Weekend Recreation	245	
Total	3,988	

Intellectual/Developmental Disabled (I/DD) Population		
DD Eligibility Apps Received in Report Month	163	
DD Eligibility Apps Approved in Report Month	155	
Currently Eligible Youth	13,624	
2023 Cumulative Summer Camp Applications Received		
Camp Applications Received	1,113	
One to One Applications Received	550	

I/DD youth with Care Management Entity Attachment in Report Month		
Care Management	2,798	
Mobile Response Stabilization Service	109	

2023 Camp Related Authorizations	
Approved Camp Authorizations	1,055
Approved One to One Aid Authorizations	503

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#### - Substance Use Involvement -

Youth can present to the New Jersey System of Care as having a Substance Use (SU) Indicator in various ways. For the purposes of this report we are considering as indicators:

- 1. A call with an SU Reason or Resolution Code entered in the report period.
- 2. An open SU Tracking Element active at any time in the report period.
- 3. An Active SU Authorization or SU related Wrap Flex Authorization active at any time in the report period.
- 4. An indication via a Strength & Needs Assessment created in the report period. (score of 1, 2 or 3 in Risk Behaviors)
- 5. An indication as the result of a Clinical Triage completed in the report period.
- 6. A substance use specifier on YouthLink.

The 'All Unique Youth' count below represents the unique youth with at least one of the 6 types of indicators. All Demographic distributions are based on this unique population. Counties represented here are based on the parents home county or designated 'Mailing Address'; if there is no parent address or mailing address the CYBER Facesheet address is used. 'Unknown' county will include both youth with missing county data or Out of State youth.

All Unique Youth with a Substance Use Indica	tor 1,626
in onique routin with a substance obe malea	1,020

**Demographics** (All percentages calculated from 'All Unique Youth')

Gender		
Male	882	54.2%
Female	744	45.8%

Age Group		
5-10	5	0.3%
11-13	140	8.6%
14-17	1,225	75.3%
18-20	254	15.6%
21	2	0.1%
>21	0	0.0%

Race		
AMERICAN INDIAN/ALASKA NATIVE	3	0.2%
ASIAN	20	1.2%
BLACK OR AFRICAN AMERICAN	513	31.5%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	1	0.1%
WHITE	590	36.3%
Two Or More Races	98	6.0%
SOME OTHER RACE	313	19.2%
DECLINED	5	0.3%
UNKNOWN	83	5.1%

Ethnicity		
Hispanic or Latino	635	39.1%
Non-Hispanic or Latino	902	55.5%
Other	89	5.5%

County - Statewide Population		
ATLANTIC	52	3.2%
Bergen	104	6.4%
BURLINGTON	87	5.4%
Camden	142	8.7%
CAPE MAY	33	2.0%
CUMBERLAND	54	3.3%
ESSEX	146	9.0%
GLOUCESTER	49	3.0%
Hudson	109	6.7%
HUNTERDON	15	0.9%
MERCER	72	4.4%

County - Statewide Population		
Middlesex	125	7.7%
Monmouth	111	6.8%
MORRIS	48	3.0%
Ocean	121	7.4%
Passaic	100	6.2%
SALEM	12	0.7%
SOMERSET	60	3.7%
SUSSEX	28	1.7%
Union	120	7.4%
WARREN	30	1.8%
UNKNOWN	8	0.5%

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#### **Populations & Services**

Living Situation includes entire unique population. If youth was in OOH anytime in report period they are counted as OOH. DD Eligible, CMO and Outpatient counts include only those youth with one or both of those elements. The SU Outpatient count includes both Outpatient and Intensive Outpatient services. (Unique Populations are defined above the Demographic section of this report.)

Unique Substance Use Populations		Outpatient Services (SUT01, 02, 03)		
Unique Youth with Call Reason or Resolution Indicator	41	Outpatient &	Intensive OP	12
Unique Youth with SU Tracking Element Indicator	110	Active with CMO		
Unique Youth with SU Authorization Indicator	177	Active w	vith CMO	1,101
Unique Youth with SU Wrap Flex (CSA20) Indicator	0	Active with DD		
Unique Youth Open SU Module Indicator	1,232	DD E	ligible	81
Unique Youth Triage Form Indicator	343	Living Situation		
Unique Youth with SU Indicator - OOH Referral	19	In Com	munity	1,396
	15	Out of	f Home	234

#### Specific Substance Usage Distribution

Population details - Youth in this table are included based on the most recent Substance Use (SU) Module completed within 120 days prior to the report start date. The SU Module is an additional series of assessment items activated when a score of 1,2 or 3 is entered in the SU item of the Strength & Needs Assessment. A youth can have multiple substances identified per SU Module completed. Because of this the totals in this table will not match the unique number of SU Modules completed for the report month.

Substance	Currently	Indicated		Historically Indicated		Both (History & Current)	
Alcohol	99	12.9%		285	18.7%	21	11.4%
Amphetamine	2	0.3%		18	1.2%	0	0.0%
Barbiturates	0	0.0%		2	0.1%	0	0.0%
Benzodiazepines	2	0.3%		25	1.6%	1	0.5%
Cannabis	448	58.3%		700	46.0%	103	55.7%
Cocaine	9	1.2%		37	2.4%	3	1.6%
Ecstasy	3	0.4%		17	1.1%	0	0.0%
Hallucinogens	6	0.8%		42	2.8%	1	0.5%
Inhalants	6	0.8%		17	1.1%	6	3.2%
Opiates - Heroin	2	0.3%		17	1.1%	0	0.0%
Over the Counter Drugs	3	0.4%		20	1.3%	0	0.0%
Rx Prescription	7	0.9%		25	1.6%	0	0.0%
Synthetic Cannabis	15	2.0%	Γ	27	1.8%	7	3.8%
Tobacco	87	11.3%	Γ	166	10.9%	20	10.8%
Other - Opiates	5	0.7%		26	1.7%	2	1.1%
Other Drugs	74	9.6%		98	6.4%	21	11.4%
Total	768			1,522		185	

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## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - November 2023

### Other Metrics - School Attendance, Legal Involvement and Insurance Coverage

School Attendance scores are counted only for assessments completed 120 days prior to the start date of the report period.

Legal Involvement is reported from the Legal Module/Seriousness item. This module is opened when a 1, 2 or 3 is entered in the Legal Involvement question on the Strength & Needs Assessment.

Insurance Coverage is determined by Medicaid numbers associated with Authorizations active during the report period with the exception of 'Private Insurance' which is identified via the TPL tab in CYBER. These counts are not unique as a youth can have different Medicaid numbers for different authorizations.

Assessment Score	Assessment Score Distribution - School Attendance	
0	Attends school regularly	740
1	Having problems with attendance	237
2	Having challenges with attendance	190
3	Youth is generally truant or refusing to go to school	106
N/A	Not Applicable	207

Legal Involvement				
Legal Involvement - Case Pending				
Legal Involvement - Probation/Parole				
No Legal Involvment				
Insurance Coverage				
NJ Family Care	718			
Supplemental Security Income (SSI)				
3560/State Only				
Third Party Liability (TPL)				
No Insurance				