

For office use only:  
PWSID: NJ \_\_\_\_\_  
Date of receipt: \_\_\_\_\_



Department of Environmental Protection - Bureau of Water System Engineering  
MAIL CODE: 401-04Q  
401 East State Street - P.O. Box #420  
Trenton, New Jersey 08625-0420  
Fax #609-633-1495  
Email: [watersupply@dep.nj.gov](mailto:watersupply@dep.nj.gov)

## CONSUMER WATER QUALITY COMPLAINT FORM

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### Water System Information:

Are you served by  Public Water  Private Well?

**\*If you are served by a private well do not complete this form. Contact your Local County Health Department with any concerns you have.** A list of Local Health Departments is available at <http://www.state.nj.us/health/lh/documents/lhdirectory.pdf>.

If served by a public water system, did you file a complaint with your water system?  Yes  No

**If "No" do not complete this form. Contact your water system for assistance and to file a formal complaint.**

If "Yes", what action has the water system taken to resolve your complaint? Include dates and the contact information of those individuals you spoke with. (Please Print)

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### Water System Information: (Please Print)

Water System Name: \_\_\_\_\_

### Complaint Information: (Please Print)

Today's Date:    /    /

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

Property Location of Complaint:

Street Address: \_\_\_\_\_

Zip Code: \_\_\_\_\_ County: \_\_\_\_\_ Municipality: \_\_\_\_\_

Mailing address if different than above: \_\_\_\_\_

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Type of unit:  Single Family Residence  Multifamily Residence  Business  Other: \_\_\_\_\_

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In what manner do you wish to be notified of the results of this investigation?  email  phone  letter

**Detailed Description of Complaint: (Please Print)**

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Attached Supporting Evidence  photos  written statement of neighbors  other

What action do you consider is required by the Water System? \_\_\_\_\_

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Complainant Signature: \_\_\_\_\_

**This form is to be submitted by mail, fax or e-mail at address listed above. If submitting via e-mail, include "Water Quality Complaint" in the subject line.**