



**State of New Jersey**  
DEPARTMENT OF BANKING AND INSURANCE  
OFFICE OF THE COMMISSIONER  
PO Box 325  
TRENTON, NJ 08625-0325  
TEL (609) 292-7272

JON S. CORZINE  
Governor

NEIL N. JASEY  
Commissioner

BULLETIN NO. 09-37

**TO: ALL NEW JERSEY PRIVATE PASSENGER AUTOMOBILE INSURERS**

**FROM: NEIL N. JASEY, COMMISSIONER**

**RE: NEW JERSEY AUTOMOBILE INSURANCE CONSUMER BILL OF RIGHTS - CANCELLATION APPEAL ADDRESS CHANGE**

In October the Department of Banking and Insurance (Department) issued Bulletin No. 09-24 which updated the address where consumers and companies may file complaints with the Department. However, the address for filing cancellation appeals included in the New Jersey Automobile Insurance Consumer Bill of Rights was not updated at that time. The Department has now revised the New Jersey Automobile Insurance Consumer Bill of Rights to reflect the new address where appeals by consumers in the event of cancellation of coverage are to be filed. Appeals should now be sent to: Consumer Inquiry and Case Preparation Unit, PO Box 471, Trenton, NJ 08625-0471, or electronically to <http://www.state.nj.us/dobi/consumer.htm>.

Pursuant to N.J.A.C. 11:3-15.8(b) insurers and interested parties should begin distributing the revised Bill of Rights with new and renewal business within sixty days of the date of this bulletin. The amended Bill of Rights may be downloaded at:

[http://www.state.nj.us/dobi/division\\_consumers/insurance/autorights09.html](http://www.state.nj.us/dobi/division_consumers/insurance/autorights09.html)

Any questions regarding this Bulletin should be addressed to Assistant Director Jean Bickal at 609-292-4047 or [jean.bickal@dobi.state.nj.us](mailto:jean.bickal@dobi.state.nj.us).

November 23, 2009  
Date

/s/ Neil N. Jasey  
Neil N. Jasey  
Commissioner

INOORD\Jdy-09- com buyers guide.doc