## New Jersey Department of Banking and Insurance Independent Health Care Appeals Program January 15, 2009 – July 15, 2009

			Panel Determination	
Carrier	Market Share*	Total Appeals Completed	Disagree With Plan	Agree With Plan
Aetna Health	16.3%	25	7	18
AmeriChoice**		1	0	1
Amerigroup	3.5%	4	1	3
AmeriHealth	4.2%	7	2	5
Cigna	2.8%	4	2	2
Health Net	4.0%	32	11	21
Horizon	49.1%	102	38	64
Oxford**		25	12	13
University	1.8%	2	1	1
United**		2	0	2
Total		204	74	130

- \* Source: Department of Banking and Insurance (Commercial and Department of Human Services Program enrollees as of March 31, 2009)
- \*\* AmeriChoice, Oxford and United are all owned by UnitedHealth Group. The combined Market share is 16.9%.

Note: Table 2 in previous reports indicated the cumulative number of appeals and outcomes from the effective date of the HMO regulations, March 1997, through the current reporting period. Starting with this report Table 2 has been changed to only indicate the number of appeals completed and outcomes during the preceding 6-month reporting period.