



State of New Jersey
DEPARTMENT OF BANKING AND INSURANCE
DIVISION OF INSURANCE
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JON S. CORZINE
Governor

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STEVEN M. GOLDMAN
Commissioner

April 7, 2009

Kelly Royce, RN, CCM
Assistant Vice President
First Managed Care Option
119 Littleton Road
Parsippany, NJ 07054-1849

Re: Medical Review Organization (MRO) Certification Renewal Application

Dear Ms. Royce:

On behalf of the Department of Banking and Insurance, I am pleased to advise you that pursuant to N.J.A.C. 11:3-5.10(f), First Managed Care Option's (FMCO) certification as an MRO has been renewed. The certification continues from May 12, 2009 until May 12, 2011.

By copy of this letter, I am confirming the continuance of your MRO certification with the National Arbitration Forum, the Department's PIP Alternate Dispute Resolution Administrator.

If you have any questions regarding this matter, please contact Jean Bickal, Assistant Director.

Very truly yours,

Donald Bryan
Director, Division of Insurance

c: Joe DiDonato
Executive Director, NJ No-Fault
National Arbitration Forum