

The New Jersey Department of Human Services
Division of Developmental Disabilities

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**DDD'S SYSTEM REFORM:
UNDERSTANDING WHAT IT MEANS
FOR SOMEONE ENTERING
DDD SERVICES**

Jennifer Joyce
Director, Employment, Transition and Day Services

Overview of System Reform

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- ✓ **Medicaid-Based System**
- ✓ **Support Coordination Model**
- ✓ **Fee-for-Service**
- ✓ **Consistency Across the System**
- ✓ **Employment First**

Medicaid-Based System

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- Two Waiver System
 - Community Care Waiver (CCW)
 - Supports Program (DDD Initiative in the Comprehensive Medicaid Waiver)
- Maximize federal reimbursement
- Serve more people
- Expanded services
- Individual must maintain Medicaid eligibility
- Disability services that are tied to the individual

Support Coordination

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- Provided by Medicaid/DDD Approved Support Coordination Agencies (SCAs)
- SCA chosen by individual, changed upon request
- Assist/facilitate person centered planning process – Person Centered Planning Tool (PCPT)
- Develop Individualized Service Plan (ISP) – specifies outcomes, service needs, providers
- Link individual to services and providers (DDD-funded and other community resources)
- Conduct monitoring

DDD's Role in Care Management

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- Oversight & quality monitoring
 - Support Coordination Agencies
 - Service Providers
- “Intensive” Case Management

Fee-for-Service (FFS)

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- Standardized rates for services
- Payment rendered after services are delivered
- Increased flexibility
- Increased choice
- Increased quality

Consistency Across the System

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- Policies
- Accessing services
 - Assessment – NJ Comprehensive Assessment Tool (NJ CAT)
 - Tiering/Budgets – like budgets for like support needs
 - Service Plan – ISP
- Rates
- Provider approval, qualifications

Employment First

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- Competitive employment in the general workforce is the first and preferred post education outcome for people with any type of disability
- Creates an expectation for employment
- Pathway to Employment - PCPT
- Employment outcome(s) - ISP
- Expansion of employment services
- Resources for employment services
- Training and technical assistance
- Data collection

Entering DDD Services

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- ✓ **16-21 Years Old**
- ✓ **18 Years Old**
- ✓ **21+ Years Old**

16-21 Years Old

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- Transition Planning
 - Get to know current skills & preferences
 - Identify adulthood goals & dreams
 - Build skills needed to achieve goals
 - Make connections, identify supports, use resources
- Participate in Planning for Adult Life student groups, parent groups, training sessions, webinars, provider fairs, etc.

www.planningforadulthood.org

18 Years Old

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- Supplemental Security Income (SSI) Eligibility – Medicaid
- DDD Intake/Eligibility Determination
 - Contact DDD Community Services Office or download application from the DDD website
 - Complete NJ Comprehensive Assessment Tool (NJ CAT)
- Continue to receive services from the school system, Department of Children & Families (DCF)

21+ Years Old

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- Ensure the individual is eligible for DDD & Medicaid
 - Support Coordination Agency (SCA) Assignment
 - Research Support Coordination Agencies
 - Submit Support Coordination Agency Selection Form in February/March of graduation year
- http://www.nj.gov/humanservices/ddd/services/support_coordination.html
- Initial meeting with Support Coordinator
 - Complete Participant Enrollment Agreement
 - Enrolled onto waiver

Accessing DDD Services

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- ✓ **Plan Development**
- ✓ **Selecting Service Providers**
- ✓ **Service Delivery**

Plan Development

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- Person Centered Planning – documented on the Person Centered Planning Tool (PCPT)
- Identify outcomes, service needs, service providers
- Development of the Individualized Service Plan (ISP)
 - Must be written (by SC) and approved (by SC Supervisor) within 30 days of enrollment
 - Identifies outcomes, services, chosen providers
 - Prior authorization for services

Selecting Service Providers

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- Identify potential service providers
 - Provider fairs, transition fairs, etc.
 - Provider database
 - Support Coordinators
- Determine capacity, interview, tour, intake, submit provider required information, match provider to individual needs, etc.
- Select providers by including in the ISP

Service Delivery

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- Authorization of services - approved ISP, prior authorization letter, and service detail report will be sent to the selected providers
- Begin services
- Services are monitored via monthly SC monitoring and DDD quality reviews/audits
- Services and/or providers can change by revising the ISP

Disenrollment/Discharge

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- ✓ **From Waiver Program**
- ✓ **From DDD**

Disenrollment from Waiver

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- Circumstances are outlined in Participant Enrollment Agreement and policy manuals
- Written notification from DDD
- Signed documentation to voluntarily disenroll
- 30 days notice when issue is submission of documentation, participation in monitoring
- Fair Hearing

Discharge from DDD

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- No longer meets functional criteria necessary to be eligible for DDD
- Chooses to no longer receive services from DDD
- Does not maintain Medicaid eligibility
- No longer resides in NJ
- Does not comply with DDD policies or waiver program requirements
- Go back through intake process to be reinstated

Information & Resources

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- ✓ **Division Update**
- ✓ **DDD Website**
- ✓ **Help Desks**
- ✓ **Policy Manuals**

Division Update

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- E-news bulletin
- Subscribe by sending email to DDD.Communications@dhs.state.nj.us and writing “Division Update Subscribe” in the subject line

DDD Website

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- <http://www.nj.gov/humanservices/ddd/home/>
- FFS Implementation
www.nj.gov/humanservices/ddd/programs/ffs_implementation.html
- Support Coordination
www.nj.gov/humanservices/ddd/services/support_coordination.html
- Medicaid Eligibility
www.nj.gov/humanservices/ddd/services/medicaid_eligibility.html

Help Desk

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- DDD.FeeForService@dhs.state.nj.us
- DDD.MediEligHelpdesk@dhs.state.nj.us
- DDD.SuppProgHelpdesk@dhs.state.nj.us
- DDD.SCHelpdesk@dhs.state.nj.us