



# Meeting of the Medical Assistance Advisory Council

October 25, 2023

# Honoring Beverly Roberts



# Agenda

- Welcome and Call to Order – Dr. Deborah Spitalnik
  - Memorial Tribute to Beverly Roberts
- Approval of Minutes – MAAC Members
- Unwinding the Public Health Emergency
  - Outreach – Jennifer Langer Jacobs
  - Metrics – Greg Woods
- Personal Preference Program: Fiscal Intermediary – Becky Thomas
- NJ FamilyCare Dental Services
  - Dental Benefits – Donna Kurc, DMD, MHA
  - Performance Standards and Contract Revisions – Bonnie T. Stanley, DDS
- Transportation Vendor Update – Michelle Pawelczak
- 1115 Comprehensive Medicaid Demonstration Policy Highlight: Community Health Worker Pilot – Jon Tew
- Planning for the Next Meeting – Dr. Deborah Spitalnik

# Unwinding Outreach

# Restarting Eligibility Renewals

Since March 2020, NJ FamilyCare members have remained enrolled due to federal “maintenance of effort” requirements during the Public Health Emergency (PHE).

In December 2022, Congress enacted legislation that required states to resume Medicaid eligibility processes, starting on April 1, 2023. The COVID-19 PHE ended on May 11, 2023.

**States have 12 months after the April 1 re-start date to initiate eligibility renewals for all Medicaid beneficiaries** – this includes more than 2 million NJ FamilyCare members. There are also new rules from Congress about eligibility and outreach.

This “unwinding” represents the single largest renewal exercise in the history of New Jersey’s Medicaid program. DMAHS is focused on doing this work the best way possible.

## What Members Need to Do

**Make sure NJ FamilyCare/Medicaid has your correct mailing address**

- Members can confirm or update their contact information by calling NJ FamilyCare at 1-800-701-0710 (TTY: 711). NJ FamilyCare will use this information to communicate with members about their healthcare coverage.

**Respond to mail from NJ FamilyCare/Medicaid**

- Members need to look for and respond to mail from the State of New Jersey or their local County Board of Social Services. If NJ FamilyCare requests information, they need to respond right away to avoid a gap in their NJ FamilyCare coverage.

# North Star Principles for Returning to Regular Renewals

Serve people the best way possible.

We will **resume Medicaid eligibility renewals** as required by federal rules, with a focus on the quality of our work and support for our members.

Communicate with clarity and concern.

We will emphasize **shared understanding** as we manage broad technical systems and very unique individual circumstances.

Experiment with new ways to solve problems.

We will collaborate in new ways with our **operational partners** – and we will consider how we can use those new approaches to improve our program for the long-term.

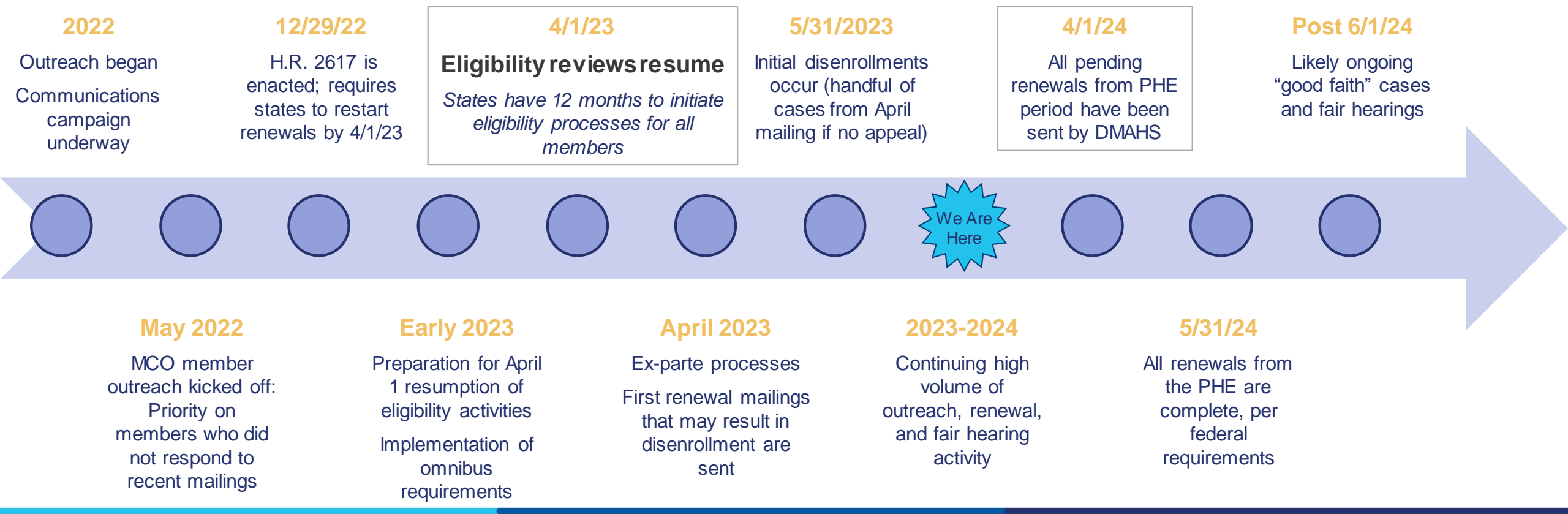
Work closely with our stakeholders.

We will collaborate with our **community stakeholders** to raise awareness and provide support, with a shared commitment to equity, inclusion, and synergy.

Show people we care.

We will make **empathy, positive energy, and collaborative focus** our hallmark, internally and externally.

# Timeline for Eligibility Unwinding



# Targeted outreach and eligibility processing

## Cumulative activities underway:

- Began in **April** 2023
  - Ex parte renewals
  - New cohort mailings and county/HBC outreach
  - MCO postcards, emails, text messages, calls
- Began in **May** 2023
  - County/HBC eligibility processing
- Began in **June** 2023
  - MCO care manager outreach to members who have not responded (high-risk first)
  - Regional Health Hub outreach
  - End-of-month disenrollment of cases determined ineligible

## Since the last MAAC meeting:

- Began in **July** 2023
  - Post-termination member outreach
  - End-of-month procedural disenrollments (June "non-responders" who were extended 30 days)
- Began in **August** 2023
  - Increased volume of rapid response and fair hearing activity
  - Eligibility reinstatements when non-responders submit renewal applications and are determined eligible



# Member Example – Ryan’s renewal mail goes out in November

November 5 – Ryan receives a postcard from their MCO

November 19 – Ryan gets their renewal packet\*

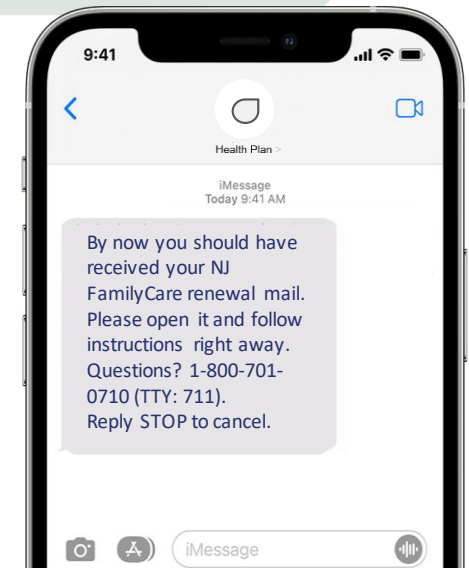
*\*After attempted ex parte review*

In the last week of November, Ryan receives MCO text message, email, and phone call(s)

## Example materials:



County/HBC outreach if mail is returned



## Member Example – Next steps if no response to renewal mail

*With the 30-day deadline, Ryan should respond to their renewal mailing by mid-December. The eligibility determining agency has 30 days to review Ryan's cohort. In mid-January, DMAHS is able to identify “non-responders” like Ryan for targeted outreach.*



**Ryan receives NJ FamilyCare notice providing them with a January 31 termination date, fair hearing rights, and opportunity for reconsideration/reinstatement.**



**NJ FamilyCare Members: please respond to your renewal packet even if it is overdue.**

# 30-Day Extension for Initial Cohorts

- In June, CMS noted national high rates of non-response to renewal packages and encouraged states to consider additional temporary strategies to reduce non-response rates.
- One option offered to states: delay certain disenrollments for a month, to allow more time for member outreach.
- In order to ensure we are serving early renewal cohorts the best way possible and minimize disruptions in coverage, New Jersey has taken advantage of this option.
- **Specifically, we have extended termination dates by 30 days** for members in our first six renewal groups who have not yet responded to renewal mailings. These are members whose renewals were initiated from April to September.
- Extra time is being used for more targeted member outreach and education, including through managed care plans, Regional Health Hubs, and other partners.

# NJ FamilyCare Provider Training

- As of October 18, we have held 4 training sessions with over 550 attendees.
- **Goal:** To inform providers about the renewal process and to offer resources providers can use to help patients keep their NJ FamilyCare coverage.
- **Upcoming trainings:**
  - Friday, October 27 – 10:00 AM – 10:45 AM
  - Wednesday, November 29 – 3:00 PM – 3:45 PM
  - Friday, December 1 – 1:00 PM – 1:45 PM
  - Monday, December 18 – 2:00 PM – 2:45 PM
  - Wednesday, December 20 – 1:00 PM – 1:45 PM

Register in advance for individual webinars by following link below:

[https://www.state.nj.us/humanservices/dmahs/info/Zoom\\_links\\_provider\\_webinar.pdf](https://www.state.nj.us/humanservices/dmahs/info/Zoom_links_provider_webinar.pdf)

# NJ FamilyCare Community Assistor Training

- As of October 18, we have held 5 community trainings with over 450 attendees.
- **Goal:** To inform local organizations about how NJ FamilyCare works so that they can help share this information in the communities they serve. Participants learn how to apply online for NJ FamilyCare and what happens after the application is submitted.
- **Upcoming trainings:**
  - Tuesday, October 31 – 10:00 AM – 11:30 AM
  - Tuesday, November 14 - 10:00 AM - 11:30 AM
  - Tuesday, November 28 - 10:00 AM - 11:30 AM
  - Thursday, December 7 - 2:00 PM - 3:30 PM
  - Thursday, December 14 - 2:00 PM - 3:30 PM
  - Thursday, December 21 - 2:00 PM - 3:30 PM

Please email [MAHS.NJFamilyCare@dhs.nj.gov](mailto:MAHS.NJFamilyCare@dhs.nj.gov) to register in advance for one or more of these trainings.

# Regional Health Hub Outreach Events

- Back to School Event (Nanticoke Tribe)
- Mercer Probation Job Fair
- Open Access to Recovery Community Outreach/Opioid Overdose Response Team
- Thomas Edison State University Back to School Fair
- HCPC Public Health Partners- Phase V Medicaid Redetermination Project
- Eva's Village Tabling
- New Destiny Family Success Center (FSC) Staff Engagement
- Paterson Task Force for Community Action BBQ
- Weequahic Family Success Center
- Puerto Rican Action Committee
- In His Image/6th Annual Beauty to the Block
- The Life House Church/Back to School
- City of Trenton New Beginnings Housing Celebration
- Jehovah-Jireh Praise & Worship Church Center
- Clinton Hill Community Action
- Tuesdays in the Plaza, Paterson NJ Courthouse Complex



# NJ FamilyCare Outreach Events

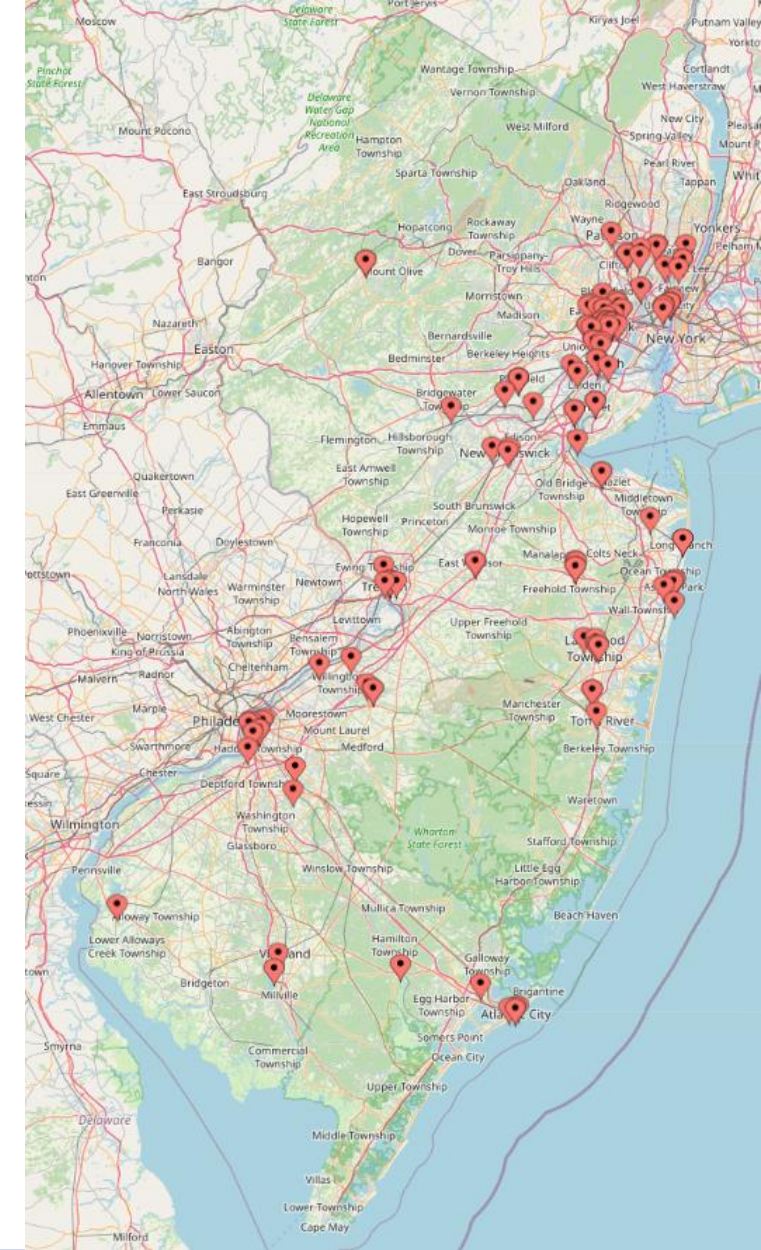
- Southern New Jersey Perinatal Cooperative 2<sup>nd</sup> Annual Bridge to Wellness
- Fall Festival Vaccination Event, PRAC of Southern NJ
- Children's Health Resource Fair, Cumberland County Children's Interagency Coordinating Council
- Hispanic Heritage Month Celebration, Union City High School
- Atlantic City Latino Festival, Hispanic Association of Atlantic County
- Consulado de Colombia, Consulate Special Event
- Health and Wellness Fest, CareSparc Community Connections
- Hispanic Heritage Month Kick Off Event, Allies in Caring
- 2<sup>nd</sup> Bilingual Open House, Whippany High School
- Community Festival & Homecoming, Monumental Baptist Church
- Mind Your Wellness Fair, City of Rahway
- Masjid-Al-Wali Health Fair (RWJBH)
- Bound Brook Community Resource Fair, Somerset County Library System
- Fall Festival, Bangladeshi Community of Paterson
- North Brunswick Senior Center Health Fair
- Annual Back to School/Movie Night, Branch Brook Park
- United Way of Greater Union County, Hillside Family Success Center
- DOH Bergenfield Health Department
- Trenton Public School Event





# Managed Care Outreach Events

- Trenton BOE Medicaid Enrollment Event
- UV Safety Event - Newark Department of Health
- Living Waters Church Food Distribution & Resource Event
- Brother Building A Better Nation
- Newark Health and Wellness Event
- Greater Essex Counseling Services
- Children of Joy Pediatrics
- Lakewood National Night Out
- First Lady Tammy Murphy's Trenton Family Festival
- Willing Heart Community Center Food Pantry and Resource Event
- Children's Health Resource Fair
- Housing Authority Passaic
- Freehold Disability Health PHE Event
- Save Latin America Community Open House Event
- UCC: Champion House Food Pantry
- Salvadorian Consulate
- Raritan Bay YMCA Center for Support, Success, and Prosperity
- Palisades Family Success Center
- Project HOPE Camden's Healthcare for the Homeless
- Atlantic Cape Community College





# Unwinding Metrics



Department of Human Services



## Stay Covered NJ

[Home](#) [Eligibility Unwinding](#) [Members: Renew](#) [Community Help](#) [Stay Covered NJ Toolkit](#) [FAQs](#) [Renewal Data](#) [Contact Us](#)



**NJ FamilyCare Members: please respond to your renewal packet even if it is overdue.**

TAKE ACTION.  
**STAY COVERED.**

**NJ FAMILYCARE**



**Eligibility reviews have re-started.**

Share your updated contact information with NJ FamilyCare. Watch for our mail. Reply on time.

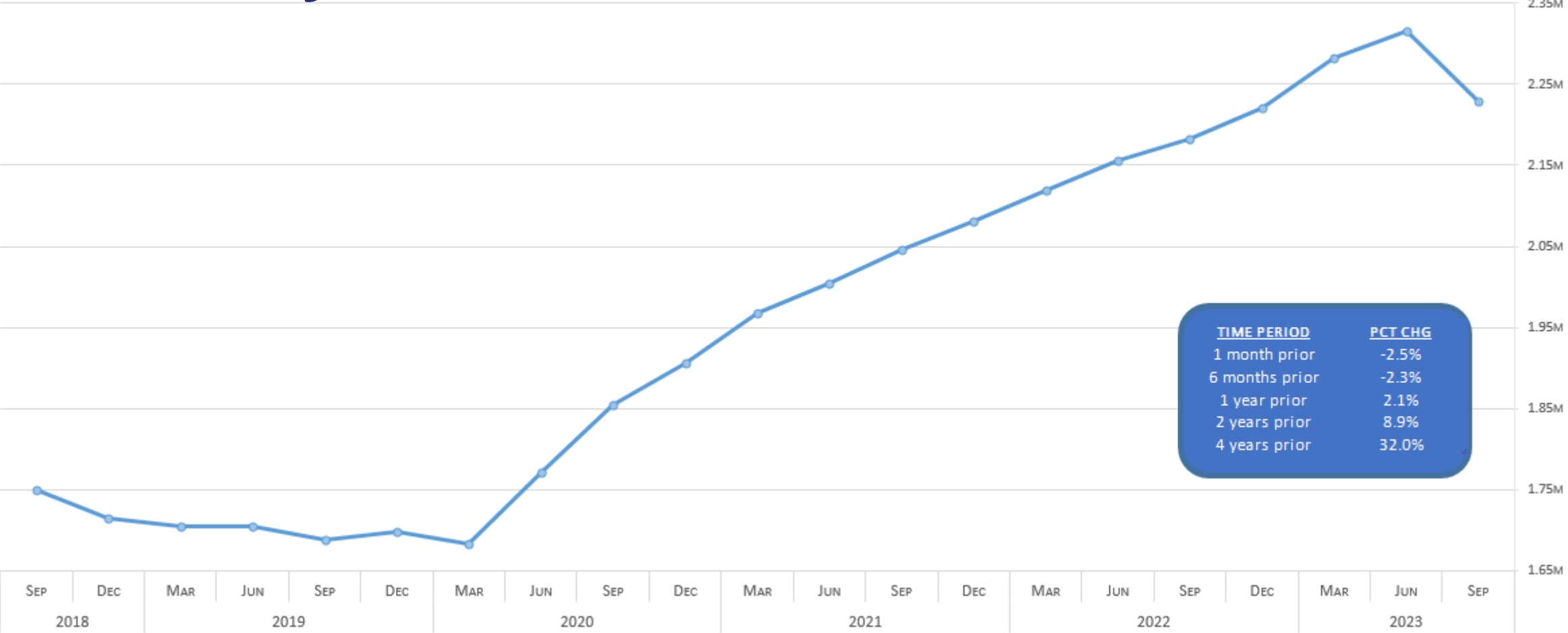
[LEARN MORE >](#)



# Unwinding Data – Monthly Report

- NJ FamilyCare intends to share information with the public throughout this process. We will provide monthly updates and reports to show progress.
- StayCoveredNJ includes a page specifically for [Renewal Data](#)
- The metrics currently available are summarized there, and [the full monthly report](#) can be found using the link at the bottom of the page.
- We have also included placeholders for data that we plan to report in the future but do not currently have available. We are focused on ensuring equitable outcomes across geography, racial and ethnic backgrounds, income, and disability status.

# NJ FamilyCare Enrollment

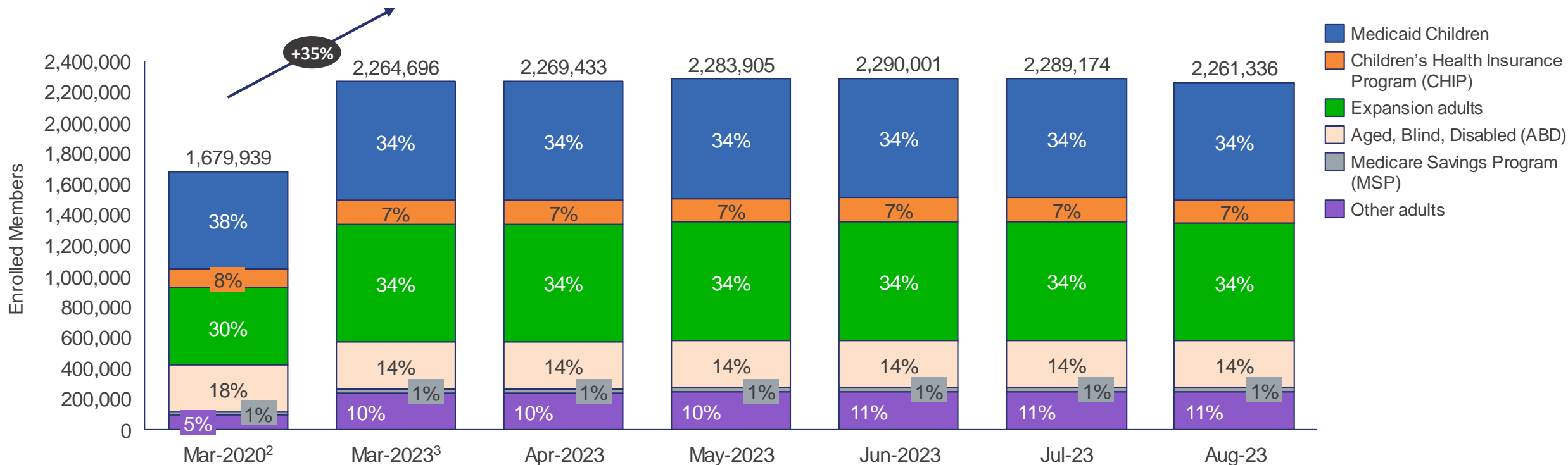


# NJ FamilyCare enrollment

## Total members enrolled in NJ FamilyCare<sup>1</sup>

X

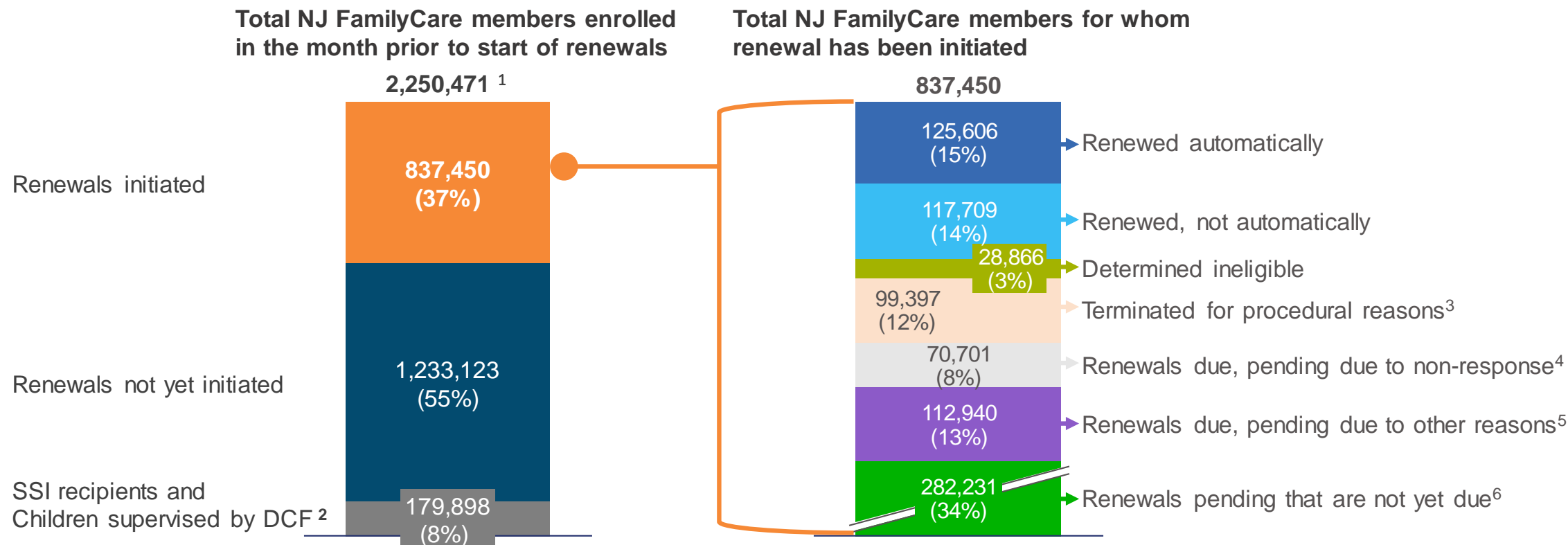
Percent change in NJ FamilyCare enrollment between March 2020 – March 2023



1. The enrollment counts in this report differ from those in the NJFC Public Statistics dashboard due to differences in timeframes, and inclusion and exclusion criteria. The enrollment counts in this report include individuals in Medicare Savings Program (excluded from Public Stats); and exclude presumptively eligible members and individuals receiving State-only funded coverage or federally funded NJFC coverage for emergency services only (these populations are included in the NJFC Public Statistics dashboard). Furthermore, each month's net enrollment count results from the combined impact of new enrollments and disenrollments in the program.
2. March 2020 represents the start of Public Health Emergency (PHE)-related continuous enrollment period
3. March 2023 represents end of PHE-related continuous enrollment period

Source: DMAHS Office of Business Intelligence. NJ FamilyCare Enrollment Data File, March 2020 – August 2023

# Renewal status snapshot



1. This enrollment count excludes members who were in reasonable opportunity to confirm their immigration status in the month prior to the start of Unwinding and new enrollees after the start of PHE Unwinding.
2. New Jersey residents who receive Supplemental Security Income (SSI) from the federal Social Security Administration (SSA) and children supervised by the Department of Children and Families (DCF) are automatically eligible for Medicaid and not included in the PHE Unwinding renewal schedule.
3. Reasons for procedural terminations include non-response or insufficient response to renewal.
4. This includes members whose renewals are due and who have not responded or responded with insufficient information and will be given a grace period.
5. This includes members whose renewals are pending a final eligibility decision for reasons other than non-response.
6. This includes members whose renewals have been initiated but not yet due.

Source: DMAHS Office of Business Intelligence. NJ FamilyCare Unwinding Data Files, April – August 2023

# Renewal outcomes, June – July renewals

	MAGI and non-disability related		Age and Disability-related	
	June 2023	July 2023	June 2023	July 2023
<b>Total number of members with renewals due <sup>1</sup></b>	146,020	156,487	17,416	16,509
Renewed <sup>2</sup>	63,635 (43%)	62,817 (40%)	9,748 (56%)	7,633 (46%)
Determined ineligible <sup>3</sup>	9,824 (7%)	10,247 (7%)	1,193 (7%)	971 (6%)
Terminated for procedural reasons <sup>4</sup>	45,341 (31%)	45,163 (29%)	3,570 (20%)	3,672 (22%)
Pending <sup>5</sup>	27,220 (19%)	38,351 (24%)	2,905 (17%)	4,233 (26%)

1. This represents activity between 4/1/23 - 8/31/23. Renewals due include only outcomes for members whose renewals were initiated in April and May and due in June and July respectively.

2. This include 4,673 and 1,162 members (MAGI and ABD) who were due for renewal in June and July respectively; and who were reinstated in NJ FamilyCare. Reasons for reinstatements include responding to renewal during the 90-day reconsideration period, automatic renewal following a previous termination, or reinstatement due to a pending or finalized fair hearing case.

3. Members whose renewals were due and who were determined ineligible for Medicaid after review

4. Members whose renewals were due and who did not respond or who responded with insufficient information for an eligibility decision

5. Members who were granted a good cause extension or who returned their renewal application and pending processing by a Medicaid eligibility determining agency

Source: DMAHS Office of Business Intelligence. NJ FamilyCare Unwinding Data Files, April – August 2023

# **Personal Preference Program: Fiscal Intermediary**



# PPP Transition Timeline – Update

## 2023

- Community Conversations held September 13, September 27, and October 4.
- Community workgroup kick-off meeting scheduled for 11/1/2023.
- Transition contracts in place between MCOs and PPL – no change for members or their workers.

## 2024

- A thoughtful and phased process for continuous improvement that reflects best practice and community priorities.

# Fiscal Intermediary Transition Community Conversations

**The PPP Team held three (3) Community Conversations facilitated by the Center for Healthcare Strategies (CHCS).**

Goals included:

1. Share information about the transition in the Personal Preference Program;
2. Answer questions about the transition from pre-submitted questions and live Q & A sessions; and
3. Hear ideas and suggestions for improving the program going forward and any feedback people wanted to share.

**What we heard:**

Each conversation provided valuable feedback, recommendations, and discussion that shape the transition approach as we move forward.

Themes from these conversations included:

- It is important to improve coordination of PPP services between members & authorized representatives, workers, caregivers, families, MCOs, and the fiscal intermediary they are working with;
- Assuring transition communications are available and up-to-date through both the PPP website and managed care organizations is essential; and
- Continued community participation will ensure the success of this transition.

# Next Step: FI Transition Workgroup

The PPP Team is convening a monthly FI Transition workgroup with our managed care partners and **YOU**. We are looking for interested participants, authorized representatives, family members, caregivers, and workers that currently utilize the program.

- The goal is to create a workgroup of individuals that utilize the program for day-to-day supports. We hope to learn more about enrollment improvement ideas, review and gather feedback regarding member-facing documentation, and provide assistance with enhancing care coordination with managed care.
- The kick-off meeting is Wednesday, November 1, 2023 from 3:00 – 4:00 pm
- For additional information about how to participate please visit the PPP web page: <https://www.nj.gov/humanservices/dmahs/clients/njppp.html>

# **NJ FamilyCare Dental Services**

# New Jersey is one of eight Medicaid programs that covers extensive dental services for both children and adults

Services available to NJ FamilyCare members include:

Diagnostic Services	Oral evaluations, emergency exams and radiographs, photographs, and caries risk assessments
Preventive Services	Cleanings, fluoride treatments, sealants and others
Restorative Services	Amalgam (silver-colored) fillings, resin (tooth-colored) fillings and crowns, to restore tooth structure
Root Canal Services	Treatment or removal of dental pulp (nerve) to allow restoration/retention of tooth
Periodontal Services	Removal of material causing infection of soft tissue (gums) and bone
Prosthodontics	Dentures to replace partial/complete missing teeth and maxillofacial prosthetics
Oral and Oral Maxillofacial Surgery	Extractions, treatment of infection & trauma, and TMJ dysfunction
Orthodontic Services	Treatment of harmful habits and malpositioned teeth for handicapping malocclusion <b>in children</b>
Adjunctive Services	Anesthesia services, behavior management, consultations and provision of dental care in hospital operating room or ambulatory surgical center when medically necessary

# Dental Services Are Available to Children at All Stages

- Children's dental needs change as they develop.
- The NJ Periodicity Table is a guide to age-appropriate dental care with an emphasis on diagnostic and preventive services for children by age group (found on the DMAHS website in English and Spanish:  
[www.nj.gov/humanservices/dmahs/clients/periodicity\\_of\\_dental\\_services.pdf](http://www.nj.gov/humanservices/dmahs/clients/periodicity_of_dental_services.pdf))
- Good oral health is part of NJ FamilyCare's mission to provide access to good overall health for New Jerseyans.


### Dental Services for Children in NJ FamilyCare

Your child should have a dental home. A dental home is where your child receives all of their dental care in a compassionate, caring, family-focused setting. Your NJ FamilyCare health plan will work with you to find a dental home for your child by their first birthday. Please call the Dental Benefits number on your I.D. card or visit your health plan's website for assistance.

**Your child cannot have good overall health without good oral health.**

Dental Service by Dental Professional	0-1 yr	2-6 yrs	7-20 yrs
<b>A1. Oral Evaluation (Exam)</b>	yes	yes	yes
<b>2. Caries/Cavities Risk Assessment</b>	yes	yes	yes
<b>B. Fluoride Supplements</b>	yes	yes	yes
<b>C. Fluoride Varnish*</b>	yes	yes	yes
<b>D. Prophylaxis with Fluoride</b>		yes	yes
<b>E. Sealants</b> (Permanent teeth to age 16 yrs)		yes	yes
<b>F. Radiographs/x-rays</b> (Non-emergency)	yes	yes	yes
<b>G. Dental Treatment</b>	yes	yes	yes

**Oral Evaluations** (including oral hygiene instructions), **Fluoride varnish** and **Cleanings** with fluoride can be provided twice a year or more frequently based on medical necessity and for children with special health care needs.  
**A prescription for fluoride supplements** may be given by either your dentist or primary care provider (PCP) to help prevent cavities.  
**\*The application of fluoride varnish** to protect teeth from cavities can also be done for children through the age of 5 by their PCP followed by a referral to the dentist for an oral evaluation, X-rays as needed, cleaning and dental treatment.  
**A Caries/Cavities Risk Assessment** – should be done once a year to determine your child's risk of developing cavities. The visit includes an oral evaluation, instructions on brushing, oral health, safety and nutritional counselling to parents/caregivers and children.  
**Sealants and repairs of sealants** should be provided to premolars and permanent molars of children between the ages of 6 through 16 to help prevent cavities.  
**Dental treatment services** for primary "baby teeth" and permanent teeth include: **fillings, stainless steel crowns, treatment for toothache and extractions** and should be provided when recommended by your child's dentist.



1-800-701-0710  
TTY 1-800-701-0720  
[www.njfamilycare.org](http://www.njfamilycare.org)

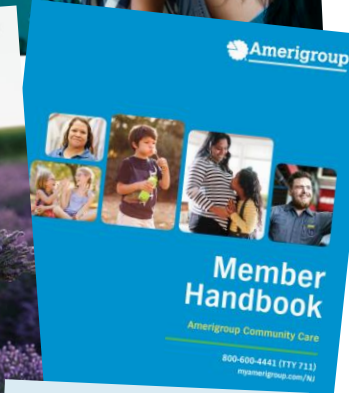
NJ FamilyCare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, sex, age or disability. If you speak any other language, language assistance services are available at no cost to you. Call 1-800-701-0710 (TTY: 1-800-701-0720).

Chinese: NJ FamilyCare 遵守适用的联邦人权法律，不会因种族、肤色、原国籍、性别、年龄或残障而进行歧视。如果您讲中文，您可以免费获得语言协助服务。致电 1-800-701-0710 (TTY: 1-800-701-0720)。

DMAHS-ALFOP 1-0217

# How Members Access Dental Services

- Information about dental benefits is in the Member Handbook, available online at <https://www.nj.gov/humanservices/dmahs/clients/medicaid/hmo/>.
- If members have questions about their benefits or need help finding a dentist, they can call Member Services. The number is on the back of the health plan card and is written in the Member Handbook.
- Members can access any dentist in their MCO's network. Four of the MCOs assign a primary care dentist to their members and send dental ID cards that include name and contact information for their dentist. Members can call Member Services at any time to change their primary care dentist assignment.
- Members can search dentists by location and specialty on the MCO websites, including links to the provider's listing.
- Each MCO provides members with age-appropriate oral health information for children and adults, which has been reviewed by DMAHS.



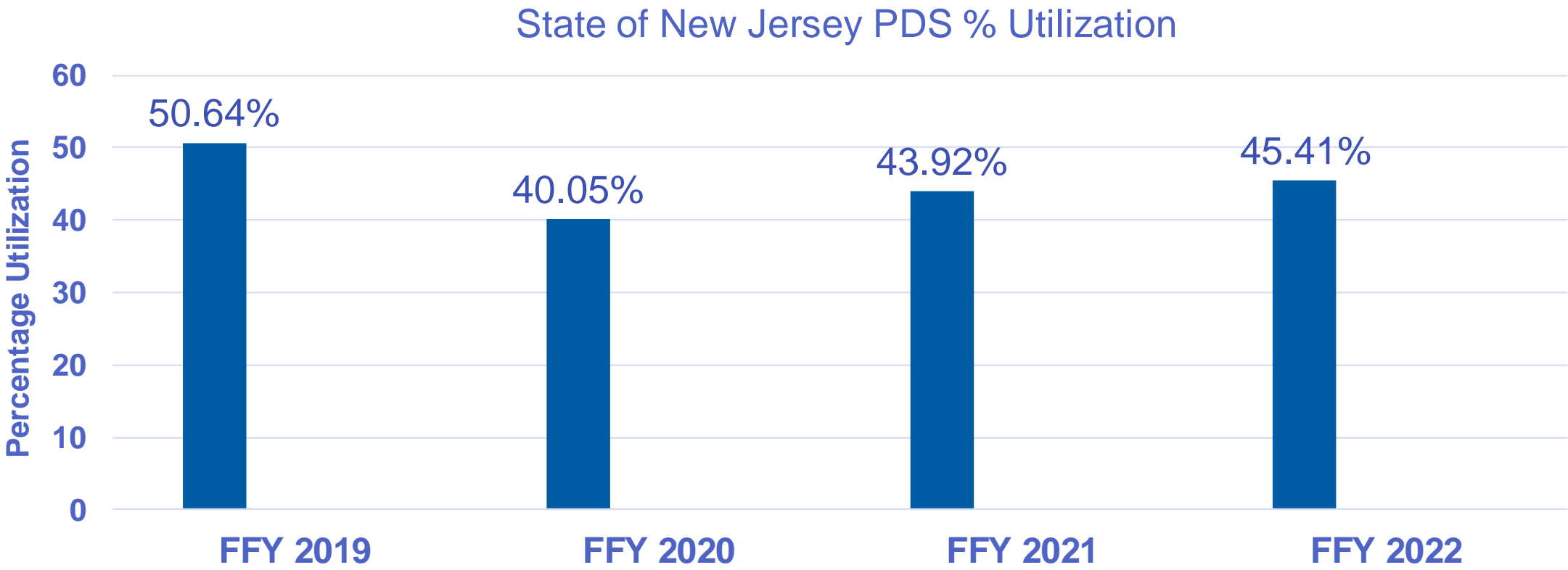


# Additional Dental Considerations for Members with I/DD

- Certain diagnostic and preventive services have an increased frequency of four times a year based on medical necessity for members with developmental disabilities. The services are:
  - diagnostic services of periodic oral evaluations & oral evaluation with counseling for child under 3 years old; and
  - preventive services of prophylaxis (cleaning), fluoride varnish, topical fluoride applications with oral hygiene instructions.
- **Each MCO provides a separate NJ FamilyCare dental provider directory for children and adult members with I/DD, which is available to members and providers.**
- I/DD members can receive care with out-of-network providers when urgent and emergent care cannot be provided by an in-network provider in a timely manner.
- An assigned care manager assists with:
  - identifying a dentist to meet their special needs (early childhood caries, complex medical conditions);
  - coordinating dental care; and
  - assisting all parties with scheduling surgical dental cases (in a hospital or ambulatory surgical center), when needed.



# Comparing NJ's Preventive Dental Service Utilization



Source: The Center for Medicare and Medicaid Services CMS-416 Line 12b

# Performance Standard Thresholds for Preventive Dental Service Utilization for Children

- Preventive Dental Service (PDS) Utilization Standards were established on July 1, 2023 for NJ FamilyCare.
- Health plans will be subject to sanctions if they underperform the statewide target during the contract year.
- The performance standard for PDS follows CMS-416 data reporting requirements and elements.
  - CMS-416 is the reporting tool used to report Early and Periodic Screening, Diagnosis and Treatment (EPSDT) services to CMS.
  - The reporting period is a Federal Fiscal Year (FFY), from October 1 – September 30
  - The measurement includes children receiving preventive dental services divided by total eligible children.

# Other Recent Contract Revisions

- Teledentistry is new to the MCO contract, and was introduced during the PHE
  - Teledentistry is a benefit for I/DD, MLTSS, and homebound members, and allows dentists to provide a limited oral assessment in real time
  - The provider may then assist the member with a treatment appointment, prescription or referral to a specialist.
  - We are looking for feedback from the health plans and our members to see how the implementation of this benefit is working to serve members.
- Dental appointment time standards are defined as:
  - Emergent: Immediately
  - Urgent: within 48 hours
  - Routine: within 28 days
- Plans are now required to provide *Peer to Peer Review* for denied services – conversation with plan/vendor consultant must be requested by provider receiving denial within 7 business days.

# Other Recent Contract Revisions, Continued

- Orthodontic case management is now available upon request by the treating orthodontist to assist members engaged in comprehensive orthodontic treatment who have been non-compliant in their care plans.
  - Non-compliance can be consistently missing follow up appointments, damaging their orthodontic equipment, or neglecting needed dental care. NJ FamilyCare's goal is to ensure continuity of care and the completion of orthodontic services while maintaining good oral health.
- To ensure case completion, Plans are now required to monitor comprehensive orthodontic cases that are denied orthodontic retention.

# Transportation Vendor Update

# 95% of NJ FamilyCare's rides are now arriving on time to doctors' visits

- In **May 2022**, DMAHS issued ModivCare, the non-emergency transportation vendor, a Notice of Deficiency to address critical issues impacting the On-Time Performance, as required in the Contract.
- In **July 2022**, DMAHS strengthened the Contract language to include higher standards and penalties for performance
- Since the 2022 contract amendment, ModivCare has improved on all performance metrics. This was accomplished through:
  - Meetings with stakeholders, medical providers, and government agencies to address questions and concerns.
  - Accountability for low-performing providers resulting in removal from network if progress is not achieved.
- On-time performance is now exceeding the 95% standard. We continue to work to resolve every issue and evaluate every geography, aiming for 100% on-time compliance.

# **1115 Comprehensive Medicaid Demonstration Policy Highlight: Community Health Workers**

# 1115 Demonstration Renewal: April 1, 2023 through June 30, 2028

- On March 30th, 2023, the Centers for Medicare and Medicaid Services (CMS) approved a renewal of New Jersey's Comprehensive 1115 Demonstration.
- This renewal includes innovative NJ FamilyCare projects designed to address priorities such as:
  - addressing members' housing physical-related needs;
  - integrating behavioral and health services; and
  - providing new and creative approaches to care.
- The renewal extends federal authority for the state to operate large parts of the NJ FamilyCare program. The renewal is effective from April 1, 2023 through June 30, 2028.



# **DMAHS has identified Community Health Workers (CHWs) as a promising resource to:**

- Enhance care coordination
- Address health disparities
- Improve health outcomes for Medicaid members

# Community Health Worker Pilot

- Various providers, funders, MCOs, and community-based organizations have already begun experimentation in this space
- Key pilot features:
  - Intended to support **new** activities
  - Targets chronic conditions
  - Focused on evaluability and scalability
  - Each MCO can propose and operate unique pilot
- New Jersey is investing \$5 million annually in this pilot with the goal of improving health outcomes in the community

# Pilot Goals

## INNOVATION

- Develop and assess unique approaches to utilizing CHWs within NJ FamilyCare
- Create opportunities to expand the use of CHWs in NJ FamilyCare to benefit members

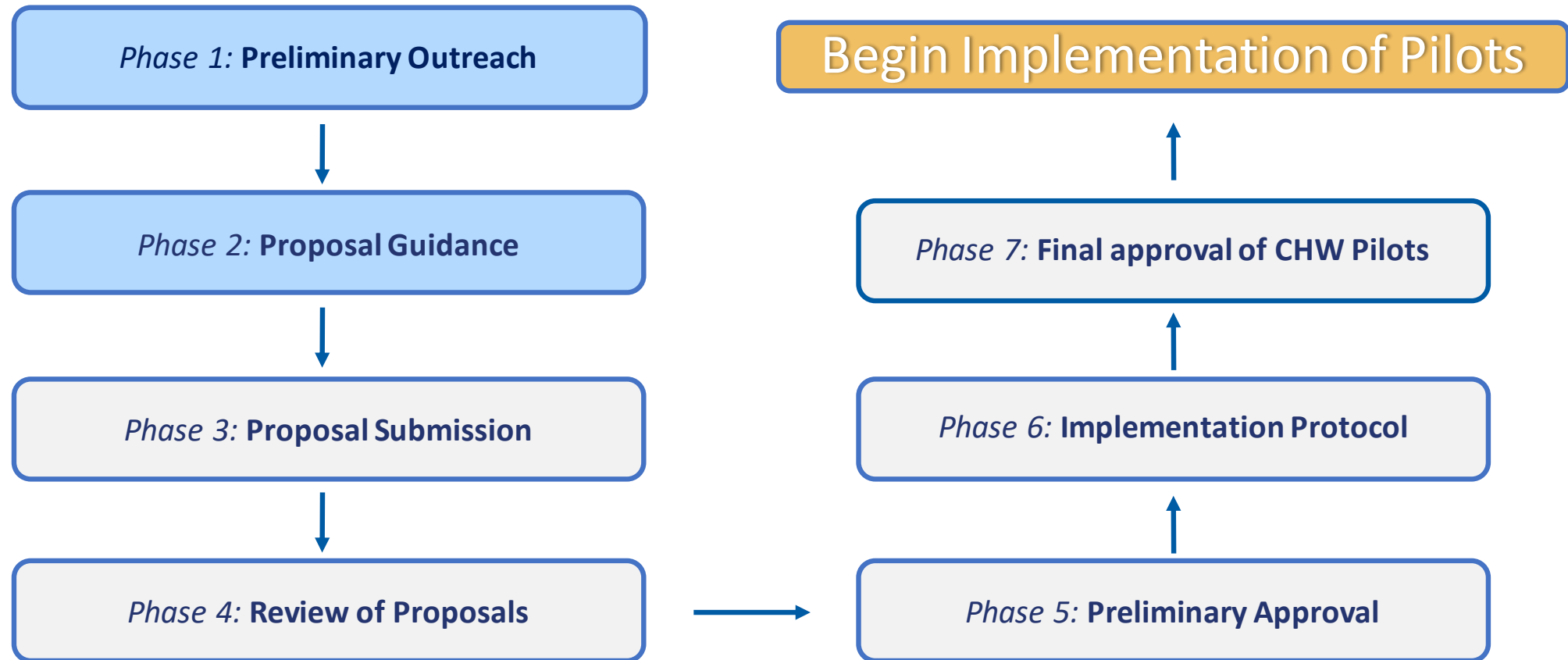
## EQUITY

- Address disparities and enhance health equity by facilitating access to care and reducing barriers
- Provide opportunities to support a CHW workforce which reflects the community

## COMMUNITY

- Connect with and bring together stakeholders at every level to incorporate a variety of perspectives

# Pre-Implementation Timeline



# Planning for the Next Meeting

January 18, 2024