

**FINAL MINUTES OF THE
MEDICAL ASSISTANCE ADVISORY COUNCIL MEETING**

October 9, 2012

PRESENT MEMBERS:

Mary Coogan
Beverly Roberts
Dr. Deborah Spitalnik, Ph.D.
Dr. Sidney Whitman
Valerie Powers Smith (via telephone)

ABSENT MEMBERS:

Jay Jimenez, Jr.
Patricia Kleppinger
Wayne Vivian

STATE REPRESENTATIVES:

Valerie Harr, Director, Division of Medical Assistance and Health Services

GUESTS:

Evelyn Liebman	AARP
Maureen McDermott	AstraZeneca
Tara Montague	Bayada Pediatrics
Tom Grady	Brain Injury Association of New Jersey
Ronald Poppel	Bristol-Myers Squibb Company
Dan Willis	Children's Specialized Hospital
Lauren Agoratus	Family Voices
John Monahan	Greater Trenton Behavioral HealthCare
Sherl Brand	Home Care Association of NJ, Inc.
Karen Clark	Horizon NJ Health
Joseph Manger	Horizon NJ Health
Phil Lachaga	Johnson and Johnson
Michelle Paulik	Johnson and Johnson
Gwen Orlowski	Legal Services of New Jersey
Josh Spielberg	Legal Services of New Jersey
Dennis Lafer	Mental Association of New Jersey
Tom Shaw	Mercer County
Michele Jaker	MJ Strategies, LLC
Phillip Lubitz	National Alliance on Mental Illness New Jersey

Carolyn Bray	New Jersey Association of Mental Health Addiction Agencies, Inc.
Debra Wentz	New Jersey Association of Mental Health Addiction Agencies, Inc.
Kim Todd	New Jersey Association of Community Providers
Maureen Shea	New Jersey Association of Community Providers
Deborah Polacek	New Jersey Family Planning League
Dean Gianarkis	Pfizer, Inc.
Zinke McGeady	Values into Action
Terry Beck	Visiting Nurse Association
Tom Radice	ViiV Healthcare
Nancy Day	Division of Aging Services
Kathy Mason	Division of Aging Services
Dawn Apgar	Division of Disability Services
Maribeth Robenolt	Division of Developmental Disabilities
Karen Kasick	Division of Family Development
Mollie Greene	Division of Mental Health and Addiction Services
Lynn Kovich	Division of Mental Health and Addiction Services
Raquel Jeffers	Division of Mental Health and Addiction Services
Carol Grant	Division of Medical Assistance and Health Services
Kim Hatch	Division of Medical Assistance and Health Services
Dr. Tom Lind	Division of Medical Assistance and Health Services
Vasyl Litkewycz	Division of Medical Assistance and Health Services
Pam Orton	Division of Medical Assistance and Health Services

CALL TO ORDER

The meeting of the Medical Assistance Advisory Council (MAAC) was called to order by Chairperson Spitalnik at 10:10 A.M. Chairperson Spitalnik welcomed members of the MAAC and members of the public.

Chairperson Spitalnik extended congratulations, on behalf of the MAAC, to Director Harr and the state leadership on the federal approval of the Comprehensive Medicaid Waiver (CMW).

APPROVAL OF MINUTES

Chairperson Spitalnik and the members of the MAAC tabled the review and approval of the Minutes of the June 25, 2012 MAAC meeting.

DIRECTOR'S REPORT

Comprehensive Medicaid Waiver

Director Harr thanked the MAAC for their acknowledgement and support of the CMW. The Director deferred further comments about the CMW until the CMW Update agenda item.

Consumer Assessment of Healthcare Providers and Systems[®] (CAHPS) Survey

Director Harr indicated that the 2012 CAHPS Survey is expected to be released by the Division of Medical Assistance and Health Services (DMAHS) over the coming months. Director Harr recognized that MAAC members seek to have on-going input into the development of next year's CAHPS Survey. Future meetings of the MAAC will address the Council's on-going input as an agenda item. Upon inquiry from Chairperson Spitalnik, Valerie Harr confirmed that the CAHPS Survey will remain in place under the CMW.

REPORT FROM THE WORKGROUP ON THE ROLE OF THE MAAC

Chairperson Spitalnik and the members of the MAAC tabled this Agenda topic for the next meeting of the MAAC on January 14, 2013.

STATE FISCAL YEAR 2013 BUDGET UPDATE

Vasyl Litkewycz, Chief, Bureau of Budget and Accounting, DMAHS reported that the State Fiscal Year (SFY) 2013 budget included the following budget initiatives: a program integrity initiative involving a facial recognition database match with the Motor Vehicle Commission; long-term care pharmacy drug edits that mirror those in fee-for-service Medicaid; and, the CMW initiative.

Mr. Litkewycz also reported that the DMAHS SFY 2014 budget planning will soon begin. The SFY 2014 budget planning will culminate with the Governor's proposed budget in February 2013.

COMPREHENSIVE MEDICAID WAIVER UPDATE

On October 2, 2012, the Department of Human Services (DHS) received a letter from the U.S. Department of Health and Human Services granting approval of the CMW effective October 1, 2012. Director Harr recognized Meghan Davey, Policy Director, DMAHS, and Matthew Shaw, Director, Managed Care Finance and Fiscal Reform, DMAHS, for their outstanding efforts from the development of the CMW's application through to its approval. Director Harr also recognized the

work of the state leaders represented at the meeting who led the development of the numerous initiatives incorporated in the CMW.

Valerie Harr reported that the next step for DMAHS includes sending the federal government a formal acceptance letter of the CMW's Special Terms and Conditions (STCs).

Director Harr explained that the CMW is a demonstration that encompasses Medicaid reforms and innovations. Director Harr emphasized that a new quality strategy plan will be developed under the CMW. The Director indicated that the quality strategy plan will be presented to the MAAC at a future meeting.

The CMW federal approval letter and the STCs are available on the DHS website at: <http://www.state.nj.us/humanservices/dmahs/home/waiver.html>.

MANAGED LONG TERM SERVICES AND SUPPORTS UPDATE

Kathleen Mason, Director, Division of Aging Services conducted a presentation on the New Jersey Managed Long Term Services and Supports (MLTSS) initiative. Director Mason's presentation focused on planned communication strategies for providers and consumers of MLTSS. Highlights of the presentation included:

- The work of the two internal Workgroups focusing on provider and consumer education strategies;
- State staff trainings;
- Development of provider outreach materials and a communication plan;
- Provider training;
- Consumer outreach plan and the development of 'consumer friendly' informational materials; and,
- Internal supports for provider and consumer assistance.

Director Mason reported that the planned January 1, 2013 MLTSS implementation date is not feasible. The New Jersey MLTSS Steering Committee is scheduled to meet on October 26, 2012. Director Mason indicated that the state will review and develop a new timeline for implementation.

Council Member Roberts asked if advocates will have an opportunity to review the draft outreach materials developed for provider and consumer education. Director Mason said the state will attempt to incorporate comments from the advocacy community. Chairperson Spitalnik inquired if the outreach materials will

be available in alternative languages and formats. Kathy Mason indicated the client letters have English text on one side of the letter and Spanish text on the other side of the letter. Council Member Coogan asked if the materials will be available in other languages besides Spanish. Director Mason commented that information for assistance in other languages will be printed on the envelope.

Ms. Mason further emphasized that the nursing home population is the only group that will be new to managed care and that the remainder of the individuals, such as those in Waiver programs, are already in managed care.

Dr. Deborah Hammond, Healthfirst NJ, asked the state to consider developing special informational materials for Dual Eligible Special Needs Plan members as their Health Plan selection may be more complicated than a typical managed care enrollee.

ADMINISTRATIVE SERVICES ORGANIZATION / MANAGED BEHAVIORAL HEALTH ORGANIZATION UPDATE

Assistant Commissioner Kovich of DHS remarked that the Administrative Services Organization (ASO) / Managed Behavioral Health Organization (MBHO) Steering Group (Steering Group) will reconvene in late November or early December 2012 and that the state intends to update the group on 1) the state's policy decisions, 2) the Request for Proposal (RFP) development, and 3) a decision on which firm will be selected to oversee the rate development. The Assistant Commissioner informed the MAAC and the public that the Fiscal Workgroup of the Steering Group will also reconvene to examine the rate setting methodology and review the rate development process in more depth.

Lynn Kovich also reported that the state developed criterion for a specialized provider network to address the behavioral health care needs of individuals with developmental disabilities and severe mental illness.

Council Member Roberts requested to see the RFP before it is made available to the public. Assistant Commissioner Kovich responded, no. The Treasury Department rules will not permit the review of the RFP by stakeholders prior to its public release.

John Monahan, Greater Trenton Behavioral HealthCare, asked state representatives if they have considered how clinical implications could impact the provider rate. Raquel Jeffers of the Division of Mental Health and Addiction

Services (DMHAS) indicated that part of the rate development is having an understanding of the clinical aspects of care. Lynn Kovich also emphasized that care management rates are assessed differently.

Deborah Wentz, New Jersey Association of Mental Health and Addiction Agencies, asked if any of the requested CMW initiatives that were not approved by the federal government will impact the ASO/MBHO or mental health services. Director Valerie Harr discussed the list of federally approved CMW initiatives and the list of initiatives that were not approved. The Director also encouraged the public to visit the DHS website to review the CMW approval letter and the STCs.

Ultimately, Director Harr indicated that there is not a direct relationship between the unapproved initiatives and the ASO/MBHO rates.

Karen Clark, Horizon NJ Health, inquired if the managed care organizations (MCOs) will be involved in the Workgroup that will review the rate development process. Assistant Commissioner Kovich responded that the MCOs will be involved in separate meetings and conversations with regard to rate setting.

Director Harr cautioned that any agency or organization that could potentially bid on the ASO/MBHO RFP should recuse themselves from Workgroup meetings and/or discussions pertaining to the RFP. Assistant Commissioner Kovich echoed this caution.

Phil Lubitz, National Alliance on Mental Illness New Jersey, requested to see the service package covered by the ASO and the eligibility criterion for services in advance. In addition, Mr. Lubitz requested that stakeholders be involved in the process and discussion about the service package and service eligibility. Mollie Green of DMHAS indicated that eligibility for services will be defined in the State Plan. Ms. Green also shared that DMHAS intends to survey stakeholders about the elements of the ASO/MBHO demonstration. Once the surveys are received and compiled, the survey results will be published.

Evelyn Liebman, AARP, inquired about the state's definition of 'readiness' and the level of transparency that will be involved in the readiness reviews. Director Harr noted that 'readiness' will entail reviews of the MCOs' provider networks, claims processing, and provider training, among other aspects. She further indicated that the readiness reviews are working documents between the state and the MCOs. The state will provide status updates with regard to 'readiness' to the MLTSS Steering Committee. Valerie Harr said that the Mercer consultants have developed best practices from readiness reviews from other states for New Jersey to review.

STATUS OF GRIEVANCES AND APPEALS

This topic was tabled for discussion at a future meeting of the MAAC. The state is working to develop a robust report that will be informative and constructive.

ACCOUNTABLE CARE ORGANIZATION PILOTS

Pam Orton, of the newly formed DMAHS Office of Delivery System Innovation within the Office of the Chief of Operations, conducted a presentation on the DMAHS Accountable Care Organization (ACO) initiative.

Highlights of Ms. Orton's presentation included:

- New Jersey ACO legislation and legislative intent;
- New Jersey's conceptual model for ACOs;
- Regulations;
- Applications and applicant requirements;
- Gainsharing, quality metrics and challenges; and,
- The Center for Health Care Strategies (CHCS) ACO Learning Collaborative.

Dr. Spitalnik asked Ms. Orton how DMAHS will define the 'relative performance improvement' anticipated in year two of the gainsharing plan. Ms. Orton responded that DMAHS is working with the Rutgers Center for State Health Policy (Rutgers) to help define performance improvements. However, the focus of the ACO is not just medical; the ACO is all encompassing and addresses issues affecting the whole person.

Evelyn Liebman, AARP, inquired when the ACO regulations will be promulgated whereby Ms. Orton said DMAHS expects to have the regulations promulgated in the summer of 2013. In addition, DMAHS anticipates having certified ACOs beginning operations in fall 2013.

John Monahan, Greater Trenton Behavioral HealthCare, inquired about how data will be obtained to assess improvement. Pam Orton emphasized that Rutgers will retrieve data from DMAHS databases and will look for changes in the Medicaid data.

Joshua Spielberg, Legal Services of New Jersey, commented on the process for developing quality metrics. Pam Orton reassured that DMAHS is currently working with Rutgers and CHCS on these metrics. DMAHS is also reviewing metrics endorsed by the Agency for Healthcare Research and Quality.

Dr. Deborah Hammond, Healthfirst NJ, asked Ms. Orton about the financial gainsharing plan. Ms. Orton replied that DMAHS will adopt the Rutgers methodology for the gainsharing plan. Director Harr further explained that the state is expected to receive some savings and the ACO entity is expected to receive some savings and that there has to be a 'gain' in order to have a 'pay for performance' model.

BEHAVIORAL HEALTH HOMES UPDATE

Assistant Commissioner Lynn Kovich reported that the state is seeking to initiate the Behavioral Health Home (BHH) concept for Medicaid clients receiving behavioral health services. The CHCS has begun to assist the state in developing a concept paper that would be presented to the Centers for Medicare and Medicaid Services and to the Substance Abuse and Mental Health Services Administration. Currently, the state is working to develop the rate setting methodologies associated with the initiative.

The Assistant Commissioner noted that services for BHHs will target the high utilizers of behavioral health services. The state intends to launch BHHs when the ASO is implemented.

John Monahan, Greater Trenton Behavioral HealthCare, inquired about how the BHHs will be implemented. Ms. Kovich shared that the BHHs will be implemented regionally.

CREDENTIALING UPDATE

This topic was tabled for discussion at a future meeting of the MAAC.

OTHER DISCUSSION TOPICS

Update from the Division of Developmental Disabilities

Assistant Commissioner Apgar provided an update on the activities of the Division of Developmental Disabilities (DDD):

Realignment – Dually diagnosed children who are traditionally served by DDD will be served by the Division of the Children's System of Care at the Department of Children and Families (DCF). The transition began in July 2012 and will continue throughout 2013. By the end of 2013, children will be served by DCF for all their support services.

Pilot Programs – Dawn Apgar described two pilot programs for the dually diagnosed:

- 1) A program for intensive in-home supports, and
- 2) A pilot program for Medicaid-eligible children who are on the Autism spectrum.

The Assistant Commissioner shared that DDD is transforming its services from a fee-for service (FFS) model to a non-FFS model that will incorporate self-directed care, a single service plan, and a single assessment tool. Dr. Apgar also emphasized that DDD sought to expand the provider base and move away from the reliance on institutional care.

Council Member Roberts asked the Assistant Commissioner when families will start receiving services. Assistant Commissioner Apgar responded that the implementation date has not been finalized, but the state wants to ensure a seamless transition.

Dan Willis, Children's Specialized Hospital, inquired about the existence of published materials for all of the state's initiatives. Mr. Willis and the members of the public were encouraged to review the CMW's application which describes the state's vision over the next five years. The approved plans are described in the STCs. Both documents are available for review on the DHS website at: <http://www.state.nj.us/humanservices/dmahs/home/waiver.html>.

2013 MAAC MEETING DATES

Chairperson Spitalnik reported the dates and times of the MAAC meeting in 2013. The dates and times reported are as follows:

- Monday, January 14, 2013 10:00 AM – 12:00 Noon
- Monday, April 8, 2013 10:00 AM – 12:00 Noon
- Monday, June 10, 2013 10:00 AM – 12:00 Noon
- Monday, October 7, 2013 10:00 AM – 12:00 Noon.

Dr. Spitalnik noted that all meetings of the MAAC in 2013 will be held in the Auditorium of the New Jersey Forensic Science Technology Center at 1200 Negron Drive in Hamilton, New Jersey.

MAAC WEBSITE

Chairperson Spitalnik noted that all MAAC meeting information, including MAAC meeting dates, agendas and presentations, may be accessed online at: <http://www.state.nj.us/humanservices/dmahs/boards/maac/>.

NEXT MEETING

The next meeting of the MAAC will take place on January 14, 2013 at the New Jersey Forensic Science Technology Center in Hamilton, New Jersey.

Potential topics for the next meeting include updates on:

- The Workgroup on the Role of the MAAC;
- The fulfillment of MAAC membership;
- Grievances and appeals;
- Credentialing;
- The CAHPS Survey and on-going input from the MAAC;
- The CMW and the state's readiness reviews;
- The CMW Steering Committee and the Steering Group;
- The Department of Children and Families; and,
- The Affordable Care Act provision for the increase in primary care rates effective January 1, 2013.

ADJORNMENT

Chairperson Spitalnik thanked the Council Members and members of the public for attending and participating. Chairperson Spitalnik also thanked state staff for their support and on-going work.

The meeting of the MAAC adjourned at 12:20 P.M.