

Dual Eligible Special Needs Plans (D-SNP)

Quick Information Guide

Provider Information

Payment information

Providers of D-SNP services, whether a Medicare or Medicaid service, must be paid within 30 days of submitting a clean claim.

Medicaid-only service providers participating in one or more of New Jersey's Dual Eligible Special Needs Plan networks need ready access to both Medicare and Medicaid provider guidance.

To support your practice's participation in a D-SNP network, below please find links to Provider Resource pages, Medicare, Medicaid, and consolidated provider manuals. Also listed are the Provider Relations numbers for each D-SNP.

Amerivantage Specialty + Rx

- Amerigroup New Jersey Provider Resources Page:
<https://providers.amerigroup.com/pages/nj-2012.aspx>
- Amerigroup Medicaid Provider Manual:
https://providers.amerigroup.com/ProviderDocuments/NJNJ_Provider_Manual.pdf
- Amerigroup Medicare Advantage Provider Manual:
https://providers.amerigroup.com/ProviderDocuments/ALL_CARE_ProviderManual_2014.pdf

Healthfirst NJ Maximum Plan

- Healthfirst Provider Resources Page:
<http://www.healthfirstnj.org/provider-services.html>
- Healthfirst Medicaid Provider Manual:
<http://www.healthfirstnj.org/your-healthfirst-nj-medicaid-provider-manual.html>
- Healthfirst Medicare Advantage Provider Manual:
<http://www.healthfirstnj.org/your-healthfirst-nj-medicare-provider-manual.html>

Horizon Medicare Blue TotalCare (HMO-SNP)

- Horizon Provider Resources Page:
<http://www.horizonblue.com/providers>
- Horizon Consolidated Provider Manual:
<https://services5.horizon-bcbsnj.com/eprise/main/horizon/tsnj/tsweb/index.html>

UnitedHealthcare Dual Complete ONE (HMO SNP)

- United Provider Resources Page:
<http://www.uhcommunityplan.com/health-professionals/nj.html>
- United Medicare Advantage Consolidated Provider Manual:
<http://www.uhcommunityplan.com/health-professionals/nj/provider-admin-manual.html>

Resources for Health Care Providers

If you are a physician or other health care provider enrolled in the Medicaid network and would like to know more about serving dual eligibles or the New Jersey's D-SNP program, please contact the Office of Managed Health Care's Managed Provider Relations Unit for special provider resources and assistance.

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Specific questions can be sent to mahs.provider-inquiries@dhs.state.nj.us

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