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Division of Addiction Services Work Plans



Strategic Goals for FY2009

State Fiscal Year 2009




Division of Addiction Services

Mission Statement

- The Division of Addiction Services (DAS) promotes the prevention and treatment of substance abuse and supports the recovery of individuals affected by the chronic disease of addiction. As the Single State Agency for substance abuse, DAS is responsible for regulating, licensing, monitoring, planning and funding substance abuse prevention, treatment and recovery support services in New Jersey.
- To achieve its mission, DAS provides leadership and collaborates with providers, consumers, and other stakeholders to develop and sustain a system of client-centered care that is accessible, culturally competent, accountable to the public, and grounded in best practices that yield measurable results.

SFY 2009 Goal Summary

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1. Expand access to recovery support services
 2. Integrate voice of consumers into programs and policies
 3. Expand and enhance substance abuse treatment services according to best practices
 4. Increase and enhance the workforce devoted to substance abuse prevention, treatment and recovery
 5. Improve access to accurate information and services
 6. Develop outcome-focused, system-wide quality assurance practices
 7. Restructure the contracting process to ensure efficiency and effectiveness
 8. Develop a unified data driven State plan in partnership with county and local planning bodies that identifies unmet treatment and prevention needs and provides a strategic plan to guide spending
 9. Develop and amend regulations and develop DAS policies to promote best practices and industry standards
 10. Maintain and increase licensed residential and outpatient treatment capacity
 11. Develop/enhance DAS' comprehensive continuum of prevention services to include outreach, prevention and early intervention
 12. To improve and expand the Intoxicated Driving Program's integration within DAS' operations and with all related and appropriate Statewide systems' partners
 13. Maximize federal financial reimbursement for substance abuse treatment services



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Expand access to recovery support services

- Develop a recovery-oriented system of care White Paper
- Conduct a recovery support services Needs Assessment
- Develop a Recovery Center
- Support recovery schools development
- Recovery Mentors
 - Maintain the Recovery Mentor workforce
 - Update the Mentor training and recertification curriculum to include outreach and case management skills
- Pilot an Asset Building Pilot project utilizing DCA funding




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Integrate the 'voice of consumers' into programs and policies

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- Orient Citizens' Advisory Council to DAS/DHS and State Government operations
- Define CAC Mission and Objectives
- Administer revised Consumer Satisfaction Survey
- Develop DAS response to address stigma concerns of MAT clients

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Expand and enhance substance abuse treatment services according to best practices

- Improve the consistency and quality of assessment, treatment planning, and transition throughout the Continuum of Care
- Increase the ability of the system to provide services that respond to the needs of Criminal Justice clients
- Increase access to quality of care for adolescent substance-abusing adolescents
- Improve the use of best practices in the provision of services for substance-abusing disabled clients
- Identify best practice models for use with older adults
- Continue to identify and implement best practice models for services for child welfare families throughout the treatment network
- Identify best practice models for use with targeted high-need subpopulations (including LGBT, veterans, older women, adolescents and pregnant adolescents)
- Improve service delivery along the continuum to clients who enter the treatment and legal system through a Driving While Intoxicated Offense
- Develop and implement best and emerging practices for NETI clients

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Increase and enhance the workforce devoted to substance abuse prevention, treatment and recovery

- Partner with DCA and APCBNJ to improve the Certification and Licensure process for CADC and LCADCs
- Recruit and retain a quality addictions workforce through implementation of the Workforce Development Initiative
- Provide enhanced orientation, training, and workforce development opportunities for DAS personnel

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Improve access to accurate information and services

- Update and redesign on-line provider directory
- Enhance DAS website
- Enhance DAS staff training opportunities
- Enhance information hotline

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Develop outcomes-focused, system-wide quality assurance practices

- Continue to implement the 360 review process to evaluate provider performance and purchasing strategies
- Coordinate licensure and contract monitoring activities to eliminate redundancies
- Develop the capacity of the Complaints and Reportable Events Management Unit to consistently address individual and systems compliance and quality concerns
- Implement OIG report recommendations to provide technical assistance to provider agency Boards of Directors
- Implement NIATx process improvement model to improve access, engagement, and retention in treatment and to support a performance-focused, outcome-based contract monitoring process
- Expand DAS Quality Assurance activities to include IDP

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Restructure the contracting process to ensure efficiency and effectiveness

- Streamline internal contracting processes and improve on-time performance
- Incorporate new activities and initiatives
- Improve coordination of fiscal and program processes to evaluate provider performance
- Maximize DAS funds; develop and implement improved strategies to maximize revenue streams and manage funding

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Develop a unified data driven State plan in partnership with county and local planning bodies that identifies unmet treatment and prevention needs and provides a strategic plan to guide spending

- Provide data, technical assistance, and planning guidelines to county drug and alcohol directors for 2013-2016 plan
- Update County Planning Books and need estimates
- Develop technical workshops for County Directors
- Draft a statewide comprehensive plan document
- Conduct NJ Household Survey and High School Survey
- Collaborate with GCADA to provide the data, technical assistance, and planning guidance to alliance coordinators



D **Develop and amend regulations and develop DAS policies to promote best practices and industry standards**

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- Adoption of DAS Outpatient Rule
 - Complete final draft of Residential Rule
 - Revise DAS Organizational Rule to reflect DAS' new mission
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- Amend IDP Regulations
 - Develop internal and external policies and procedures to promote transparency, accountability, and quality

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Maintain and increase licensed residential and outpatient treatment capacity

- Completion of construction projects already under contract
- Timely processing and approval of applications for new facilities seeking licensure

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Develop/enhance DAS' comprehensive continuum of prevention services to include outreach, prevention and early intervention

- Complete all actions and activities related to 2008 Prevention RFP
- Complete all actions and activities related to SPF-SIG RFP
- Identify appropriate management information system for DAS Prevention Unit
- Develop and issue RFP for evaluation of all DAS-funded prevention programs
- Complete 360 review of prevention contracts

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To improve and expand the Intoxicated Driving Program's integration within DAS' operations and with all related and appropriate Statewide systems' partners

- Establish working partnerships with:
 - County Alcohol and Drug Directors
 - Motor Vehicles Commission
 - Division of Archives Records Management
 - Administrative Office of the Courts
 - Division of Highway and Traffic Safety
 - Office of the Public Defender
 - MADD

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To improve and expand the Intoxicated Driving Program's integration within DAS' operations and with all related and appropriate Statewide systems' partners

- To:
 - Identify and develop mutually shared regulatory requirements
 - Ensure timely and appropriate archiving of materials
 - Continue the development of information sharing, cross training and data sharing pertinent to the efficient processing of courts orders/convictions status
 - Identify barriers and develop resolution strategies for those individuals who cannot meet the fines and fees associated with first time and multiple convictions for drunk driving
 - Achieve full integration of the IDP reporting and information sharing with community service system through NJSAMS to ensure timely and appropriate dissemination of class schedules, screening and treatment referral information

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D To maximize federal financial reimbursement **A** for substance abuse treatment services **S**

- Secure CSAT Technical Assistance to maximize Financial Resources
- Continue Medicaid Administrative Claiming
- Establish critical business rules such as Payer of Last Resort and Sliding Scale policies, and Client Fees
- Standardize the benefit package, including service definitions
- Implement uniform DAS income and program eligibility system
- Implement Encounter Module for DAS FFS to capture service data