

Community Mental Health and Addictions Incident Reporting

(UIRMS)

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Darlene Nicks, UIR Coordinator

Marcus Trinidad, UIR Coordinator

John Williams, UIR Coordinator



UIR Coordinators and Counties of Responsibility for Unusual Incidents and Addictions Complaints (effective 7/1/16)

- **Izabel Galka (973-977-4397):** Bergen, Hudson, Middlesex, Sussex
- **Ebonik Gibson (609-777-0068):** Atlantic, Cumberland, Gloucester, Passaic, Union
- **Darlene Nicks (609-984-9355):** Somerset, Burlington, Mercer, Monmouth, Morris
- **Marcus Trinidad (609-777-0763):** Camden, Cape May, Ocean
- **John Williams (609-777-1211):** Essex, Salem, Hunterdon, Warren

Addictions Complaints

- TOLL FREE, 1 (877) 712-1868, during normal business hours, 8:30 a.m. to 4:30 p.m.
- Will reach UIR Coordinator
- All complaints to the Addictions' Complaint Line are screened for possible incidents imbedded in the complaint
- Agencies may be asked to submit an incident report

What is an Unusual Incident?

- Defined as an allegation or occurrence involving or affecting the care, supervision or actions of a DHS consumer
- May or may not have significant impact on the health, safety and welfare of the consumer or others;
- May also involve the conduct of employees, while on or off duty, or others who may come in contact with consumers.

***DHS operates an allegation-based system – anyone can express/report concerns regarding suspected abuse, neglect or exploitation involving an individual served. This information is screened and may result in a DHS unusual incident report (UIR)

Incident Reporting Involves Five Core Areas:

- Identifying/addressing incidents/allegations;
- Recording information;
- Reporting information;
- Investigation/analysis;
- Follow-up & closure



From October 1, 2013 through June 30, 2016

there have been 5408 incidents entered into the Unusual Incident System Management data base from the Community Mental Health and Substance Use agencies. Substance Use agencies began reporting November 1, 2015.

What Does the Data Show?

- Information gathered allows for data analysis of individual/systemic patterns & trends
- Data helps inform policies and action steps at individual and systemic levels



Regional Counties for Data Reports

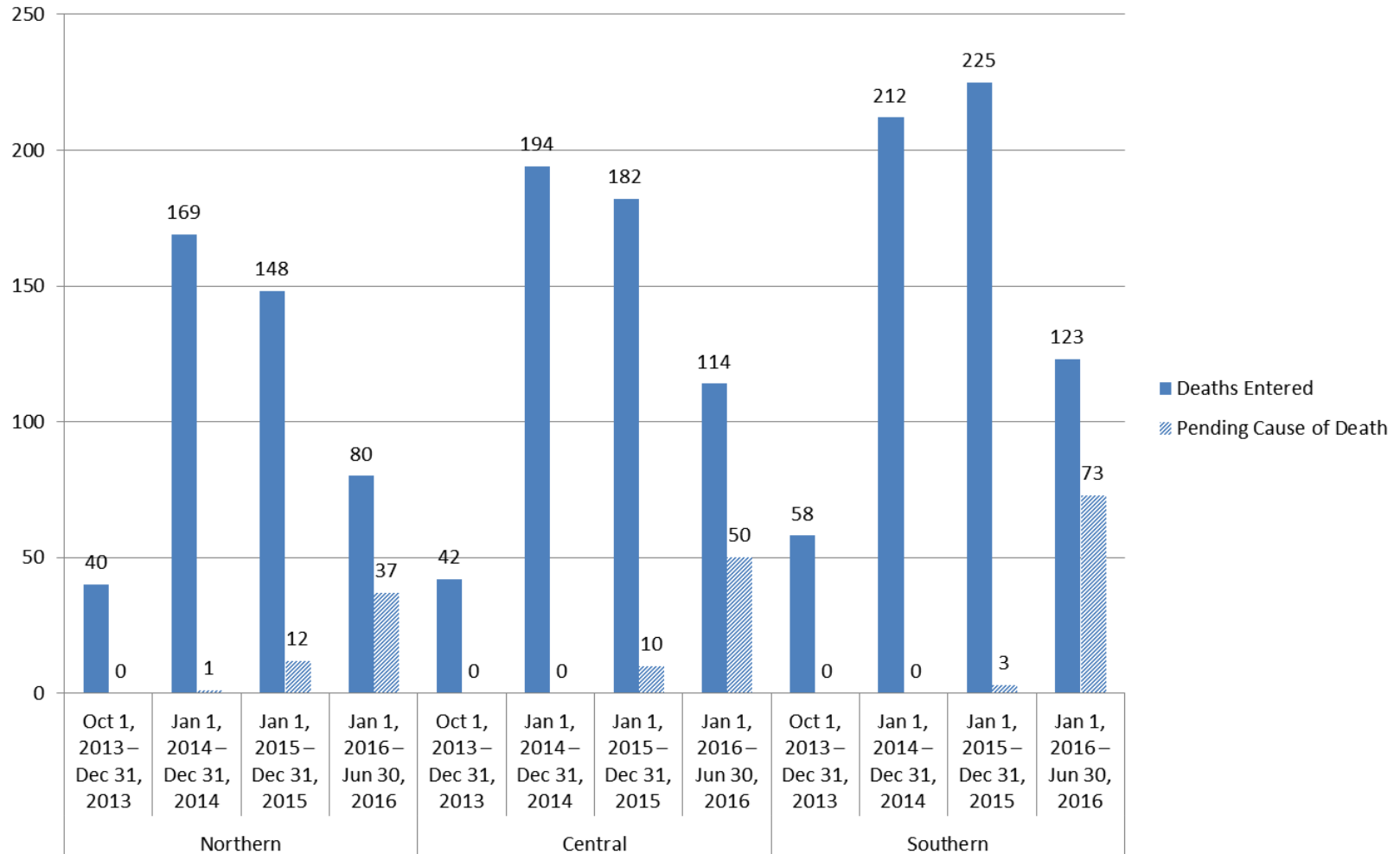
- **Northern** – Bergen, Essex, Hudson, Morris, Passaic, Sussex
- **Central** – Hunterdon, Mercer, Middlesex, Monmouth, Somerset, Union, Warren
- **Southern** – Atlantic, Burlington, Cape May, Camden, Cumberland, Gloucester, Ocean, Salem

**COMMUNITY MENTAL HEALTH and SUBSTANCE USE
UNUSUAL INCIDENT REPORTING CATEGORIES of INCIDENTS REPORTED by REGION
and CALENDAR YEAR
OCTOBER 1, 2013 THROUGH JUNE 30, 2016**

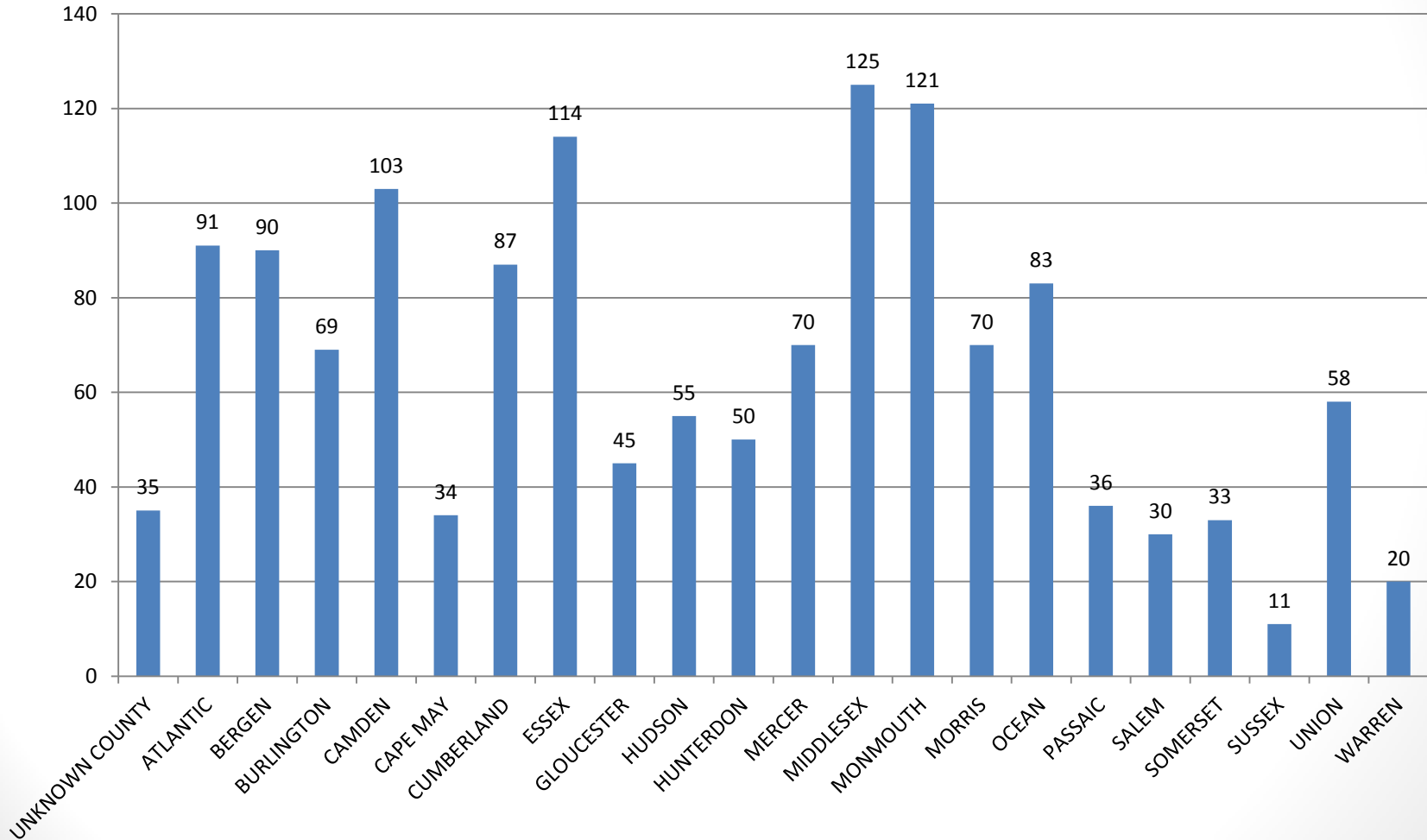
Category	Northern				Central				Southern			
	Oct 1, 2013 – Dec 31, 2013	Jan 1, 2014 – Dec 31, 2014	Jan 1, 2015 – Dec 31, 2015	Jan 1, 2016 – June 30, 2016	Oct 1, 2013 – Dec 31, 2013	Jan 1, 2014 – Dec 31, 2014	Jan 1, 2015 – Dec 31, 2015	Jan 1, 2016 – June 30, 2016	Oct 1, 2013 – Dec 31, 2013	Jan 1, 2014 – Dec 31, 2014	Jan 1, 2015 – Dec 31, 2015	Jan 1, 2016 – June 30, 2016
Abuse	1	6	3	3	2	5	5	1	2	7	6	2
Assault	2	9	9	3	3	7	7	1	7	8	9	3
Contraband	0	0	4	4	0	0	1	4	0	0	0	2
Criminal Activity	5	12	17	5	4	19	19	5	6	21	7	2
Death	40	169	148	80	42	194	182	114	58	212	225	123
Elopement	0	0	23	51	1	0	9	31	0	1	6	7
Exploitation	0	0	3	1	1	5	1	0	0	1	4	2
Injury	6	15	14	8	11	14	12	6	4	8	8	7
Medical	16	111	193	109	18	223	233	129	21	114	182	103
Neglect	0	0	8	4	2	2	2	1	1	1	2	2
Operational	4	22	17	5	4	26	13	5	6	22	28	8
Rights Violation	0	0	11	1	1	1	2	0	0	0	2	0
Sexual Assault	0	1	1	0	1	2	0	0	0	3	2	0
Sexual Conduct	0	0	0	0	1	0	1	0	0	2	1	0
Sexual Contact	0	1	1	2	0	2	2	0	1	3	1	1
Suicide Attempt	8	77	72	26	28	129	143	47	29	117	129	26
Walkaway	0	21	20	17	4	22	19	0	6	23	23	13

*All deaths are shown even if not closed out.

Community Mental Health and Addictions Pending Cause of Death by Region October 1, 2013 - June 30, 2016



Community Mental Health and Addiction Services
Substantiated Deaths by County
October 1, 2013 - June 30, 2016
N = 1430

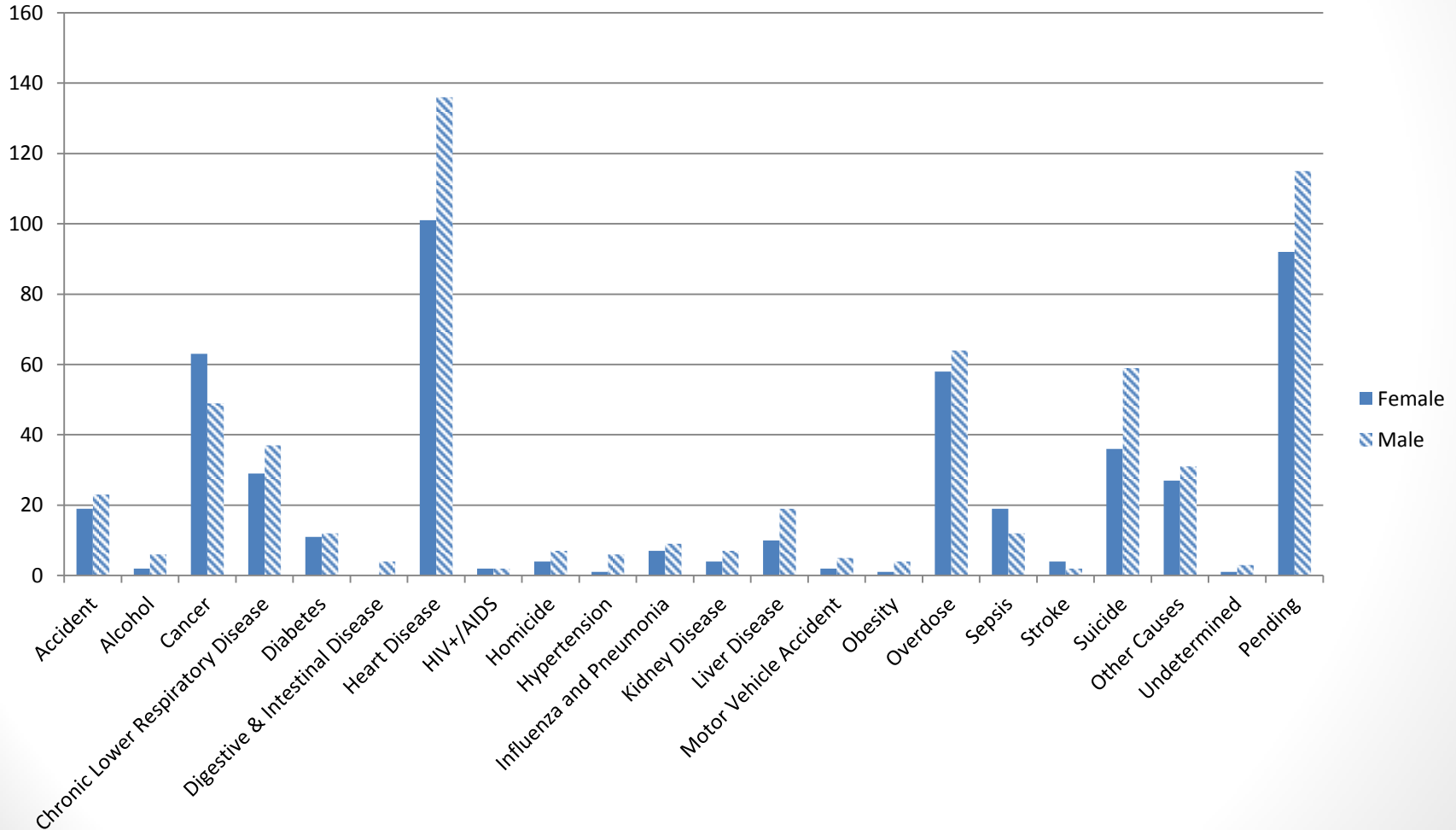


Community Mental Health and Addictions

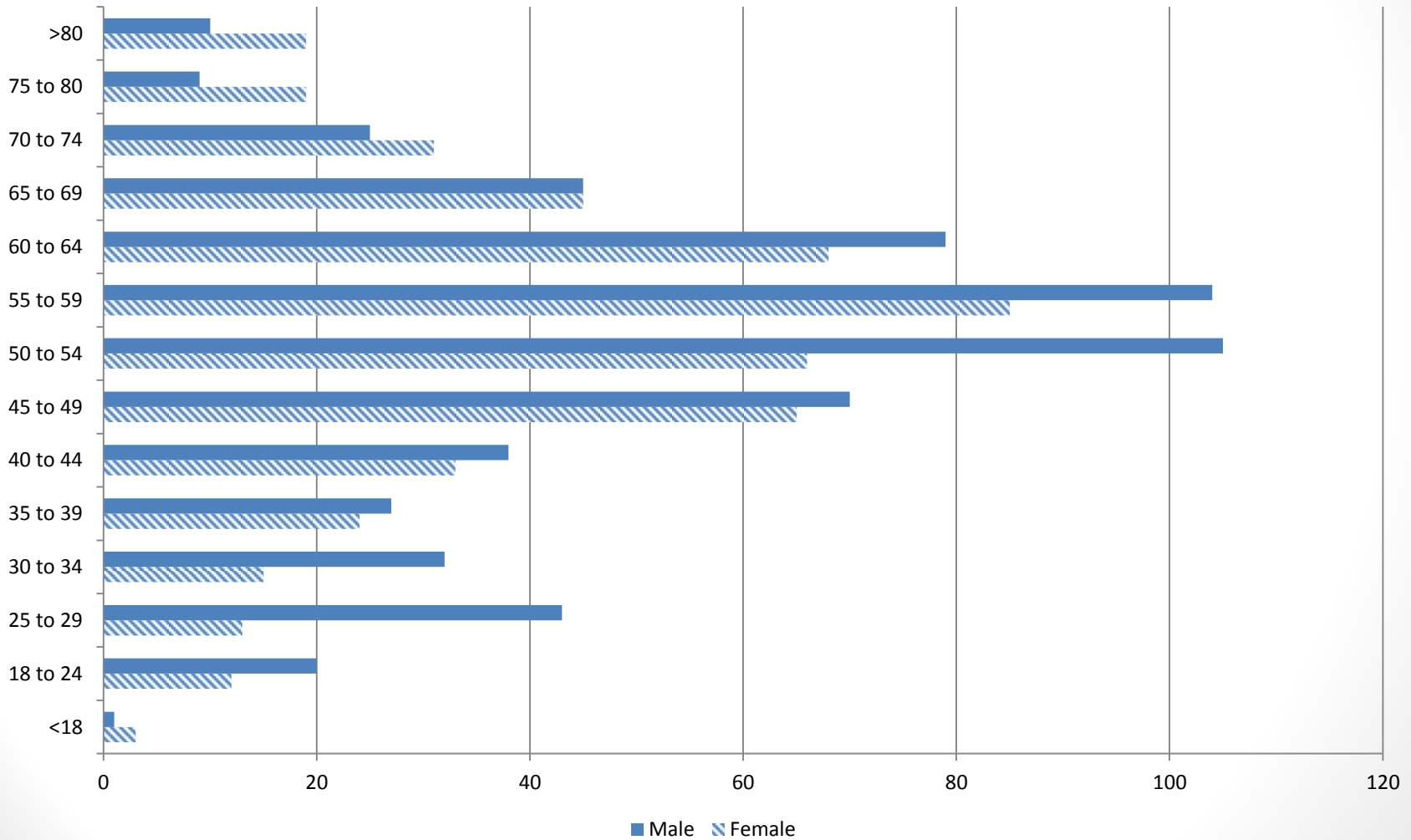
Cause of Death by Gender

October 1, 2013 - April 30, 2016

N=1105



Community Mental Health and Addictions Deaths by Age Range and Gender October 1, 2013 - April 30, 2016



Where Do I Send Initial Incident Reports?



- E-Mail: dmhs.incidentrept@dhs.state.nj.us
- Fax: (609) 341-2324

For More Information on MH and Addictions Community Incident Reporting

<http://www.nj.gov/humanservices/dmhas/home/index.html>

Right Hand Box: “More Information” click on “Community Mental Health and Addictions Incident Reporting”

[Administrative Order 2:05](#)

[Community Mental Health \(MH\) Provider UIRMS Training PowerPoint](#) -October 2015

[Substance Use Disorder \(SUD\) Provider UIRMS Training PowerPoint](#) - October 2015

[DMHAS Community Closure Addendum](#) for MH and SUD Programs

[DMHAS Category List](#) for MH and SUD Programs

Reportable Incident Categories by Program Type for [MH](#) and [SUD](#) Treatment Providers

[Process Flow Chart](#) for MH and SUD Programs

Initial Incident Report Form for MH and SUD Programs | [Paper Version](#) | [Electronic Version](#) | [Protocol for Initial Incident Report Form](#)

Follow-up Report Form for MH and SUD Programs | [Paper Version](#) | [Electronic Version](#) | [Protocol for Follow-up Report Form](#)

DMHAS Appendix 1 for MH and SUD Programs | [Paper Version](#) | [Electronic Version](#)

DMHAS Appendix 2 - Substance Use Questionnaire for MH and SUD Programs | [Paper Version](#) | [Electronic Version](#)

DMHAS Appendix 2a - Overdose Questionnaire for MH and SUD Programs | [Paper Version](#) | [Electronic Version](#)

DMHAS Appendix 3 - Sudden and Unexpected Death Questionnaire for MH and SUD Programs | [Paper Version](#) | [Electronic Version](#)

DMHAS Appendix 4 - Suicide or Suicide Attempt Questionnaire for MH and SUD Programs | [Paper Version](#) | [Electronic Version](#)

[Important DHS Contact Information](#)