To: All NJ e-UCR Clients

From: New Jersey State Police, Uniform Crime Reporting Unit

PLEASE CONFIRM DNS SERVER SETTINGS – OLD Server being shutdown May 1, 2015

YOU WILL LOSE UCR CONNECTIVITY ON MAY 1 IF YOU DO NOT HAVE THE CORRECT SETTINGS.

The NJ State Police, Uniform Crime Reporting Unit has put together this document in an effort to assist your agencies in ensuring that you are currently pointing to the correct State "DNS server". This should have been performed over last year. We have noticed that some agencies still have not updated the configuration files since then. As a result we felt it was important for us to resend this information. Although we are unfamiliar with your agency's local network infrastructure/configuration, the Unifomr Crime Reporting Unit technical representative stands ready to work with your agency IT representatives to ensure a timely resolution. They have the knowledge of your local network and along with the steps in this document should be able to quickly remediate any connectivity issues you may be experiencing.

First things first

1. Log in as an "administrator" on a UCR workstation
2. Go to the "Network Properties" and select your "active" network card, then go to "Properties."
3. Select "TCP/IP" and click "Properties".

4. In the "Preferred DNS Server" box, enter **10.11.132.146** (This is the State's UCR DNS Server IP)
5. Click "Apply" and "Save" (OK) all the way out.
6. Run the following command "ipconfig /flushdns", from the "command prompt>"
7. Try to access the "e-UCR Application."

Note: If e-UCR works fully, leave these setting as they are. If you need to use your agency "DNS Servers", then please adopt

one of the following options:

Option 1

- Keep the State DNS **(10.11.132.146)** as the "Preferred DNS Server", and your agency as the "Alternate DNS Server".
- Please make sure that the UCR workstation has a route to go to the State's router.

Option 2

- Make the State DNS **(172.25.15.10)** as a "forwarder" to "state.nj.us" on your "DNS Server".
- Please make sure that your "DNS Server" has a route to go to the State's router.

Option 3

- Modify your "host file" to ADD below lines at the end of the current lines and save it.
  - 10.11.132.146   gsn-prod2.njsp.org

- **NOTE** Please "note" and then "comment out" or "delete" any other entries associated with the above "host names" (gisprodapp2.njsp.org). Additionally, if you have "sessions" pointing to "gisprodapp2", add separate lines for those "hosts" as well.

If none of the above options work, please call 609-882-2000 Ext.2917. Thank you in advance

for your cooperation with this matter,

Uniform Crime Reporting Unit, NJ State Police