

ANNE MILGRAM, ET AL. V. CELEBRATION STUDIOS, INC., ET AL.

CONSUMER QUESTIONNAIRE

\_\_\_\_\_  
PRINT NAME:\_\_\_\_\_

PRINT MAIDEN NAME:\_\_\_\_\_

WEDDING DATE:\_\_\_\_\_

ADDRESS:\_\_\_\_\_

\_\_\_\_\_  
DAYTIME/WORK TELEPHONE #:\_\_\_\_\_

EVENING TELEPHONE #:\_\_\_\_\_

CELLPHONE #:\_\_\_\_\_

E-MAIL ADDRESS:\_\_\_\_\_

1. Indicate which services Celebration Studios was contracted to provide to you:

Photography ( 1 or 2 Photographers)

Videography

Photo Album(s) ( Bridal and Parent)

Thank You Items (please describe) \_\_\_\_\_

Other (please describe) \_\_\_\_\_

2. Indicate the total cost of your Contract for Services with Celebration Studios:

\_\_\_\_\_

3. Did you pay the entire contract price? Yes\_\_\_\_\_ No\_\_\_\_\_

4. Indicate the payments you made under the contract. Include the amount and date of each payment:

Credit Card (indicate type and last four digits of card): \_\_\_\_\_

Debit Card (indicate type): \_\_\_\_\_

Check: \_\_\_\_\_

Cash: \_\_\_\_\_

Other (please describe) \_\_\_\_\_

5. Indicate the services you received under your contract with Celebration Studios:

All of the Following Services

Wedding Day Photography Services ( 1 or 2 Photographers)

Wedding Day Videography Services

Digital Photo Proof Sheet

Printed Photo Proofs

Digital Photo Files

Bridal Album

Parent Album(s)

Thank You Items (please describe) \_\_\_\_\_

Video Raw Footage

Video Final Edited Footage

Other (please describe) \_\_\_\_\_

6. Indicate the services you did not receive under your contract with Celebration Studios:

None of the Following Services

Wedding Day Photography Services ( 1 or 2 Photographers)

Wedding Day Videography Services

Digital Photo Proof Sheet

Printed Photo Proofs

Digital Photo Files

Bridal Album

Parent Album(s)

Thank You Items (please describe) \_\_\_\_\_

Video Raw Footage  
Video Final Edited Footage  
Other (please describe) \_\_\_\_\_

7. Did you dispute any payments you made to Celebration Studios with your bank or credit card company? Yes \_\_\_\_\_ No \_\_\_\_\_

8. If your answer to Question 7 is "Yes", please provide the following:

Bank or Credit Card Company: \_\_\_\_\_

Date of Dispute: \_\_\_\_\_ Amount in Dispute: \_\_\_\_\_

Amount of Any Refund or Charge Back: \_\_\_\_\_

9. Have you obtained any other refund, credit or other reimbursement in connection with your contract with Celebration Studios? Yes \_\_\_\_\_ No \_\_\_\_\_

If your answer is "Yes", state the date, amount and person or entity providing the refund, \_\_\_\_\_ credit \_\_\_\_\_ or \_\_\_\_\_ other reimbursement. \_\_\_\_\_

\_\_\_\_\_

10. Have you submitted a consumer complaint to the New Jersey Division of Consumer Affairs ("Division")? Yes \_\_\_\_\_ No \_\_\_\_\_

11. Please indicate whether you have the following documents:

Contract for Services with Celebration Studios

Proof of Payment under the Contract (i.e. Credit Card or Bank Statement, Cancelled Check, Receipt)

Documents Submitted to Credit Card Company or Bank to Dispute the Charges Under the Contract

Proof of Credit Card or Bank Charge Back or Refund

Documents Submitted to any other Person to Seek a Refund, Credit or other Reimbursement Under the Contract

Proof of any Refund, Credit or other Reimbursement Under the Contract

Other (please describe) \_\_\_\_\_

12. Have you provided the Division with copies of the above-designated documents?  
Yes \_\_\_\_\_ No \_\_\_\_\_

If your answer is "No," please provide copies of the documents.

13. Please provide any additional comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**I CERTIFY THAT THE FOREGOING STATEMENTS MADE BY ME ARE TRUE. I AM AWARE THAT IF ANY OF THE FOREGOING STATEMENTS MADE BY ME ARE WILLFULLY FALSE, I AM SUBJECT TO PUNISHMENT.**

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature