

Civil Service Commission Performance Indicators - February 2011	Frequency	Desired Trend	Prior Month January 2011	Current Month February 2011	% Change	Last 12 Month Average
Selection Services						
Number of calendar days from job announcement to list issuance ₁	m	reduce	235	272	15.7%	178
Number of job announcements older than six months as a percentage of all active announcements ₁	m	reduce	8.5%	6.9%	-18.8%	12.6%
Percentage of job application processed using the On-line Application System (beginning in March 2011)	m	increase	n/a	n/a		-
Merit Systems Practices & Labor Relations						
Percentage of written record appeals completed within six months ₂	m	increase	74.6%	57.9%	-22.3%	-
Number of pending written records appeals ₂	m	reduce	1,727	1,665	-3.6%	1,560
State & Local Operations						
Percentage of final layoff plans reviewed and approved within 30 days. In Calendar Year 2010, the Civil Service Commission received 219 Permanent and 70 Temporary Layoff Plans. In February 2011, the Civil Service Commission received 17 Permanent and zero Temporary Layoff Plans.	m	maintain	100.0%	100.0%	0.0%	-
State and Local Government Titles. (Since January 2010, 704 titles have been eliminated or consolidated)						
State Titles ₃	m	reduce	3,275	3,261	-0.4%	-
Local Titles	m	reduce	2,853	2,853	0.0%	-
Common Titles (titles that can be used by both State and Local governments)	m	increase	203	202	-0.5%	-

₁The performance indicator does not reflect public safety positions, due to outstanding litigation. In February, 142 new lists were issued versus an average of 185 per month for the previous 12 months. Of these lists, 51 (or 36%) were announcements older than six months; 13 were announcements older than two years. This resulted in a significant decrease in the backlog of aged job announcements. These 51 lists were aged for reasons such as awaiting the result of a Merit System Board decision, receiving amended announcements and other circumstances outside the Division of Selection Service's control.

₂The Civil Service Commission resumed meeting on January 19, 2011, after a three month hiatus due to a lack of quorum. It should be noted that the number of pending written record appeals has been essentially unchanged, although there has been an increase in appeals primarily the result of the increased number of county and municipal government layoffs; this fiscal year layoff rights appeals have increased by 400%. This increase has been offset by the decrease in exam eligibility and exam scoring appeals, due to a decrease in examinations held, and written record appeals disposed at the meeting of the Civil Service Commission.

₃The number of State Titles only includes those titles in the Executive branch of State Government. As of February 28, 2011, there are 459 titles assigned to the Judicial and Legislative Branches of State Government that the Civil Service Commission maintains on behalf of both branches; however, the authority over the consolidation and/or elimination of those titles rests with the branches themselves. The decrease of 15 State Titles, which were specific to the Department of Environmental Protection, were reduced by consolidating variant titles into the base title.