

Office of the Public Defender							
Performance Indicators - FY2017-Q3 (January 1, 2017 - March 31, 2017)	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	% Change	Last 4-Quarter Average
Providing Appropriate Effective Legal Counsel (Core Mission 1)							
Trial Services to Indigents	http://www.nj.gov/defender/structure/regions/						
Adult criminal - newly opened cases *	Annually	Varies	58,621				
Adult criminal - newly opened cases	Quarterly	Varies	14,655	13,097	14,404	10.0%	14,310
Adult criminal - closed cases **	Quarterly	Increase	14,362	10,708	10,142	-5.3%	10,476
Juvenile criminal - newly opened cases *	Annually	Varies	8,123				
Juvenile criminal - newly opened cases	Quarterly	Varies	2,031	1,655	1,949	17.8%	1,905
Juvenile criminal - closed cases **	Quarterly	Increase	1,990	1,226	1,505	22.8%	1,420
Post-conviction relief - newly opened cases	Quarterly	Varies	146	178	145	-18.5%	166
Post-conviction relief - closed cases	Quarterly	Increase	207	178	166	-6.7%	192
Appellate Services to Indigents	http://www.nj.gov/defender/structure/appellate/						
Notices of new direct appeals of criminal convictions or sentences filed in Appellate Division of New Jersey Superior Court ***	Quarterly	Varies	356	307	328	6.8%	348
Number of Excessive Sentence program dispositions	Quarterly	Varies	150	185	125	-32.4%	174
Number of briefs filed	Quarterly	Increase	163	206	261	26.7%	237
Number of dismissals/administrative closings	Quarterly	Varies	50	94	36	-61.7%	53
Petitions for certification to New Jersey Supreme Court	Quarterly	Varies	132	114	79	-30.7%	111
Office of Parental Representation	http://www.nj.gov/defender/structure/opr/						
Indigent parent charged with Civil Abuse/Neglect (Title 9) - newly opened cases *	Annually	Varies	6,821				
Indigent parent in Termination of Parental Rights (Title 30) - newly opened cases *	Annually	Varies	1,335				
Combined Parental Representation average attorney caseload (includes per diem attorneys)	Annually	Maintain	75	66	67	1.5%	67
Title 9 - newly opened cases	Quarterly	Varies	1,705	1,428	1,531	7.2%	1,528
Title 9 - closed cases **	Quarterly	Increase	1,713	1,300	1,610	23.8%	1,332
Title 30 - newly opened cases	Quarterly	Varies	334	282	340	20.6%	306
Title 30 - closed cases **	Quarterly	Increase	334	230	305	32.6%	253
Office of Law Guardian	http://www.nj.gov/defender/structure/olg/						
Children subject to Civil Abuse/Neglect complaints (Title 9) - newly opened cases *	Annually	Varies	8,286				
Children in Termination of Parental Rights (Title 30) - newly opened cases *	Annually	Varies	1,644				
Combined Law Guardian average attorney caseload (includes per diem attorneys)	Annually	Maintain	88	105	103	-1.9%	108
Title 9 - newly opened cases	Quarterly	Varies	2,072	1,708	1,828	7.0%	1,878
Title 9 - closed cases **	Quarterly	Increase	2,070	1,886	2,252	19.4%	2,228
Title 30 - newly opened cases	Quarterly	Varies	411	339	400	18.0%	382
Title 30 - closed cases **	Quarterly	Increase	410	393	465	18.3%	453
Division of Mental Health Advocacy	http://www.nj.gov/defender/structure/mha/						
Mental Health hearings *	Annually	Varies	30,379				
Scheduled hearings - average number of attorney appearances *	Annually	Varies	1,215				
Number of scheduled initial and periodic review hearings	Quarterly	Varies	4,633	4,898	5,388	10.0%	4,927
Number of outpatient commitment hearings	Quarterly	Varies	331	413	343	-16.9%	375
Number of scheduled voluntary review hearings	Quarterly	Varies	1,123	1,027	917	-10.7%	1,018
Number of scheduled placement review hearings for individuals who do not meet the commitment standards	Quarterly	Varies	1,439	1,335	1,227	-8.1%	1,371
Percentage of completed hearings where client objective obtained	Quarterly	Varies	84.0%	85.7%	86.7%	1.2%	
Number of persons represented for other types of activities	Quarterly	Varies	69	38	49	28.9%	53
Number of represented individuals, who are committed involuntarily under the sexually violent predators law	Quarterly	Varies	545	548	552	0.7%	547
Number of Division of Developmental Disabilities' clients represented at guardianship of the person hearings - newly opened cases	Quarterly	Varies	73	40	66	65.0%	73

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Providing Mediation Services (Core Mission 2)							
Office of Dispute Settlement	http://www.nj.gov/defender/structure/ods/						
Mediation - newly opened cases *	Annually	Varies	1,116				
Average mediator caseload *	Annually	Varies	186				
Foreclosure mediation - newly opened cases	Quarterly	Varies	267	208	258	24.0%	246
Foreclosure mediation - closed cases	Quarterly	Varies	295	242	215	-11.2%	243
Percentage of foreclosure mediation cases resolved	Quarterly	Varies	60.3%	68.2%	62.3%		
General civil court mediation - newly opened cases	Quarterly	Varies	12	12	23	91.7%	15
General civil court mediation - closed cases	Quarterly	Varies	8	8	12	50.0%	10
New home warranty program (State plan) arbitration hearings - newly opened cases	Quarterly	Varies	30	19	12	-36.8%	23
New home warranty program (State plan) arbitration hearings - closed cases	Quarterly	Varies	25	28	6	-78.6%	21
New home warranty program (private plan) arbitration hearings - newly opened cases	Quarterly	Varies	25	14	8	-42.9%	17
New home warranty program (private plan) arbitration hearings - closed cases	Quarterly	Varies	25	20	11	-45.0%	18
* This performance indicator is updated on a fiscal year basis in the 3rd quarter.							
** The number of cases closed only reflect those cases actually closed in OPD's Case Management System.							
*** The number of appeals filed do not reflect those new appeals waiting to be filed.							