

<b>Office of Information Technology</b>		Frequency	Target	Desired Trend	FY Q4	% Target*
<b>Performance Indicators - Quarter Ending Dec 2017</b>						
<b>1. IT Governance, Planning and Control (Policy &amp; Governance)</b>						
<sup>a</sup>	Number of System Architecture Reviews Performed	Annual	200	On or below		#REF!
<sup>b</sup>	Number of Procurements received	Annual	978	Decrease		#REF!
<sup>c</sup>	Number of Policies Published/Update	Annual	80	Maintain		#REF!
<b>2. Maintaining a Secure Shared IT Infrastructure (Operations)</b>						
	Number of Servers Hosted	Annual	2,215	Increase		#REF!
	Network Endpoint EVCs Managed	Annual	1,650	On or below		#REF!
	Network availability	Annual	99.9%	On or above		#REF!
	Storage Capability (Terabyte)	Annual	10,200	Maintain		#REF!
	Changes Successfully Implemented	Annual	99.6%	Increase		#REF!
<b>3. Developing and Maintaining Agency and Enterprise Applications (Application Development)</b>						
	Enterprise Applications Maintained	Annual	146	Increase		#REF!
<sup>d</sup>	New Applications Developed	Annual	9	Increase		#REF!

4. Support State and Local Emergency Telecommunications Services (Office of Emergency Telecommunication Services)					
Training Recertification's Completed within 30 days from Receipt	Annual	100%	Increase		#REF!
Sufficient system capacity maintained for public safety entities on the Statewide P-25 trunked radio system	Annual	99%	Maintain		#REF!
5. Maintaining a Secure Shared IT Infrastructure (Operations)					
<sup>d</sup> Cloud Connect Users	Annual	50,000	Increase		#REF!
eCats User	Annual	50,000	Increase		#REF!
<sup>d</sup> VOIP Users	Annual	8,000	Increase		#REF!
My NewJersey Users	Annual	1,010,000	Increase		#REF!
Application Systems access via myNewJersey	Annual	205	Increase		#REF!

Please Note any Justifications/Explanations Below:

<sup>a</sup> estimate based on historic 5 year average but may change moving forward in light of EO225