

Public Veterinary Medicine: Public Health

Compendium of Measures to Prevent Disease Associated with Animals in Public Settings, 2013

National Association of State Public Health Veterinarians Animal Contact Compendium Committee 2013

Preface

The Compendium of Measures to Prevent Disease Associated with Animals in Public Settings has been published by the NASPHV and CDC since 2005.¹ The compendium provides standardized recommendations for public health officials, veterinarians, animal venue operators, animal exhibitors, visitors to animal venues and exhibits, and others concerned with control of disease and with minimizing health risks associated with animal contact in public settings. The report has undergone several revisions, and this document substantially updates information provided in the 2011 compendium.²

Introduction

Contact with animals in public settings (eg, fairs, educational farms, petting zoos, and schools) provides opportunities for entertainment and education. The NASPHV understands the positive benefits of human-animal contact. However, an inadequate understanding of disease transmission and animal behavior can increase the likelihood of infectious diseases, rabies exposures, injuries, and other health problems among visitors, especially children, in these settings. Zoonotic diseases (ie, zoonoses) are diseases transmitted between animals and humans. Of particular concern are instances in which zoonotic disease outbreaks result in numerous persons becoming ill. During 1991 through 2005, the number of enteric disease outbreaks associated with animals in public settings increased.³ During 1996 through 2012, approximately 200 human infectious disease outbreaks involving animals in public settings were reported to the CDC. Such outbreaks have

ABBREVIATIONS

HUS	Hemolytic-uremic syndrome
NASPHV	National Association of State Public Health Veterinarians
STEC	Shiga toxin-producing <i>Escherichia coli</i>

substantial medical, public health, legal, and economic effects.

Although eliminating all risk from animal contacts is not possible, this report provides recommendations for minimizing associated disease and injury. The NASPHV recommends that local and state public health, agricultural, environmental, and wildlife agencies use these recommendations to establish their own guidelines or regulations for reducing the risk for disease from human-animal contact in public settings. Public contact with animals is permitted in numerous types of venues (eg, animal displays, petting zoos, animal swap meets, pet stores, feed stores, zoological institutions, nature parks, circuses, carnivals, educational farms, livestock-birthing exhibits, agricultural fairs, child-care facilities or schools, camps, agritourism venues, and live animal markets) and other situations (eg, wildlife photo opportunities). Managers of these venues should use the information in this report in consultation with veterinarians, public health officials, or other professionals to reduce risks for disease transmission.

Guidelines to reduce risks for disease from animals in health-care facilities, veterinary facilities, and various other occupational settings and from service animals (eg, therapy dogs) have been developed.⁴⁻⁹ Although not specifically addressed here, the general principles

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and recommendations in this report are applicable to these settings.

Methods

The NASPHV periodically updates the recommendations to prevent disease associated with animals in public settings. The revision process includes reviewing recent literature; updating information on reported outbreaks, diseases, or injuries attributed to human-animal interactions in public settings; and soliciting input from NASPHV members and the public. During October 3 through 5, 2012, NASPHV members and external expert consultants met at the CDC in Atlanta. A committee consensus was required to add or modify existing language or recommendations. The 2013 guidelines have been updated with recently reported information about zoonotic disease outbreaks and prevention measures.

Enteric (Intestinal) Diseases

A recent evaluation used data from case-control studies of sporadic infections as well as outbreak data to estimate the burden of enteric illness attributable to animal contact in the United States.¹⁰ The pathogens included in that study¹⁰ were *Campylobacter* spp, *Cryptosporidium* spp, nontyphoidal *Salmonella enterica*, STEC O157:H7, non-O157 STEC strains, *Listeria monocytogenes*, and *Yersinia enterocolitica*. The investigators estimated that 445,213 illnesses, 4,933 hospitalizations, and 76 deaths caused by these pathogens occurred annually owing to animal contact in all (ie, private and public) settings. Pathogens with the highest proportion of cases attributable to animal contact were *Campylobacter* spp (17%), *Cryptosporidium* spp (16%), nontyphoidal *S enterica* (11%), non-O157 STEC strains (8%), and STEC O157:H7 (6%).

Enteric bacteria and parasites pose the highest risk for human disease from animals in public settings.¹¹ Healthy animals can harbor human enteric pathogens, many of which have a low infectious dose.¹²⁻¹⁴ Enteric disease outbreaks among visitors to fairs, farms, petting zoos, and other public settings are well documented.¹⁵⁻³⁴ Although reports often indicate that cattle, sheep, or goats^{3,21,28} are sources for infection, live poultry,³⁵⁻³⁸ rodents,³⁹⁻⁴² reptiles,^{20,43,44} amphibians,⁴⁵⁻⁴⁷ and other domestic and wild animals⁴⁸ also are established sources.

The primary mode of transmission for enteric pathogens is fecal-oral. Because animal fur, hair, feathers, scales, skin, and saliva harbor fecal organisms,⁴⁹ transmission can occur when persons pet, touch, feed, or are licked by animals. Transmission also has been associated with exposure to contaminated animal bedding, flooring, barriers, other environmental surfaces, and contaminated clothing and shoes.^{18,20,24,45,50,51,a,b} In addition, illness has resulted from fecal contamination of food,⁵² including raw milk^{34,53-56} and drinking water.⁵⁷⁻⁵⁹

Removing ill animals, especially those with diarrhea, from display is necessary but not sufficient to protect the health of humans and other animals. Animals carrying human enteric pathogens frequently have no signs of illness but can still shed the organisms, thereby contaminating the environment.⁶⁰ Some pathogens are shed by animals intermittently and live for months or

years in the environment.⁶¹⁻⁶⁵ Intermittent shedding of pathogens and limitations of laboratory testing make attempts to identify and remove infected animals unreliable as a means of eliminating the risk for transmission. Administering antimicrobials to animals also cannot reliably eliminate infection, prevent shedding, or protect against reinfection. In addition, antimicrobial use in animals can prolong shedding and contribute to antimicrobial resistance.⁶⁶

Multiple factors increase the probability of disease transmission at animal exhibits. Animals are more likely to shed pathogens because of stress induced by prolonged transportation, confinement, crowding, and increased handling.⁶⁷⁻⁷³ Commingling increases the probability that animals shedding pathogens will infect other animals.⁷⁴ The prevalence of certain enteric pathogens is higher in young animals,⁷⁵⁻⁷⁷ which are frequently used in petting zoos and educational programs for children, than in mature animals. Shedding of STEC and *Salmonella* organisms is highest in the summer and fall, when substantial numbers of traveling animal exhibits, agricultural fairs, and petting zoos are scheduled.^{72,77,78}

The risk for human infection is increased by certain factors and behaviors, especially in children. These factors and behaviors include lack of awareness of the risk for disease, inadequate hand washing, lack of close supervision, and hand-to-mouth activities (eg, use of pacifiers, thumb sucking, and eating).⁷⁹ Children are particularly attracted to animal venues but have increased risk for serious illness when they are infected, compared with that for healthy adults. Although farm residents might have some acquired immunity to certain pathogens,^{80,c} livestock exhibitors have become infected with STEC O157:H7 in outbreaks at fairs.¹⁸

The layout and maintenance of facilities and animal exhibits can increase or decrease the risk for infection.⁸¹ Factors that increase risk include inadequate hand-washing facilities,⁸² inappropriate flow of visitors, and incomplete separation between animal exhibits and food preparation and consumption areas.^{17,24,83} Other factors include structural deficiencies associated with temporary food-service facilities, contaminated or inadequately maintained drinking water systems, and poorly managed sewage or manure containment and disposal.^{20,51,57-59,84}

Early outbreak examples: the importance of hand washing—In 2000, 2 STEC O157:H7 outbreaks in Pennsylvania and Washington prompted the CDC to establish recommendations for enteric disease prevention associated with farm animal contact. Risk factors identified in both outbreaks were direct animal contact and inadequate hand washing.^{16,85} In the Pennsylvania outbreak, 51 persons (median age, 4 years) became ill within 10 days after visiting a dairy farm. Eight (16%) of those patients developed HUS, a potentially fatal complication of STEC infection that involves kidney failure. The same strain of STEC O157:H7 was isolated from cattle, patients, and the farm environment. An assessment of the farm determined that no areas separate from the animal contact areas existed for eating and drinking, and the hand-washing facilities were poorly maintained and not configured for children.¹⁶

The protective effect of hand washing and the persistence of organisms in the environment were demonstrated in an outbreak of *S enterica* serotype Enteritidis infections at a Colorado zoo in 1996. Sixty-five cases (primarily among children) were associated with touching a wooden barrier around a temporary Komodo dragon exhibit. Children who were not ill were significantly more likely to have washed their hands after visiting the exhibit. *Salmonella enterica* serotype Enteritidis was isolated from 39 patients, a Komodo dragon, and the wooden barrier.²⁰

In 2005, an STEC O157:H7 outbreak among 63 patients, including 7 who developed HUS, was associated with goats at multiple fairs in Florida.²⁸ Both direct animal contact and contact with sawdust or shavings were associated with illness. The likelihood of illness was higher for persons who reported feeding animals, and lower for those who reported washing their hands before eating or drinking, compared with those who did not. Among persons who washed their hands with soap and water, creating lather decreased the likelihood of illness, illustrating the value of thorough hand washing; however, drying hands on clothing increased the likelihood of illness.^d

During 2000 through 2001, at a Minnesota children's farm day camp, washing hands with soap after touching a calf and washing hands before going home decreased the likelihood for illness in 2 outbreaks involving multiple enteric pathogens.²⁶ Implicated pathogens for the 84 human infections were STEC O157:H7, *Cryptosporidium parvum*, non-O157 STEC strains, *S enterica* serotype Typhimurium, and *Campylobacter jejuni*. These pathogens and *Giardia* organisms were identified from calves. Risk factors for children who became ill included caring for an ill calf and getting a visible amount of manure on their hands.

Additional key points and lessons learned from outbreak investigations—Disease transmission can occur in the absence of direct animal contact if a pathogen is disseminated in the environment. In a 2002 Oregon county fair outbreak, 60 STEC O157:H7 infections occurred, primarily among children.^b Illness was associated with visiting an exhibition hall that housed goats, sheep, pigs, rabbits, and poultry; however, illness was not associated with touching animals or their pens, eating, or inadequate hand washing, and the STEC O157:H7 was likely disseminated to environmental surfaces via contaminated dust.^b In 2004, an outbreak of STEC O157:H7 infections was associated with visiting a North Carolina State Fair petting zoo where visitors could walk among and interact directly with approximately 100 goats and sheep.²¹ Health officials identified 108 affected individuals, including 15 who developed HUS. Risk factors among petting zoo visitors included touching or stepping in manure and engaging in hand-to-mouth behaviors. Evidence indicated that falling down or sitting on the ground in the petting zoo also was associated with illness. The outbreak strain of STEC O157:H7 was isolated from numerous environmental samples from the petting zoo and from shoes and shavings collected from a stroller in the home environment of petting zoo visitors.²¹ In 2009, an outbreak

of 14 STEC O157:H7 infections occurred in which 12 ill persons reported attendance at 1 of 4 rodeos in Utah and Idaho; all 4 rodeos had included bulls from the same cattle supplier.³¹ No ill persons reported direct animal contact, but 5 reported direct contact with cattle manure (eg, touching manure on fences or walking through manure) at the rodeos. The outbreak strain of STEC O157:H7 was isolated from a dirt sample collected from a bullpen at 1 rodeo.

Enteric pathogens can persist in contaminated environments for long periods. For example, STEC O157:H7 can survive in soil for months.^{18,31,51,63,65,86,e} Prolonged environmental persistence of pathogens was reported in a 2001 Ohio outbreak of STEC O157:H7 infections in which 23 persons became ill at a fair facility after handling sawdust, attending a dance, or eating and drinking in a barn where animals had been exhibited during the previous week.³¹ Fourteen weeks after the fair, STEC O157:H7 was isolated from multiple environmental sources within the barn, including sawdust on the floor and dust on the rafters. Forty-two weeks after the fair, STEC O157:H7 was again recovered from sawdust on the floor. Environmental persistence of STEC O157:H7 was also described after a 2003 outbreak in which 25 persons acquired the pathogen at a Texas agricultural fair. The same strain isolated from patients was found in fairground environmental samples 46 days after the fair ended.¹⁸ Similarly, in the previously described Utah and Idaho rodeo outbreak, the STEC O157:H7–positive dirt sample was collected 90 days after the end of the rodeo.³¹ In the North Carolina outbreak, the outbreak strain of STEC O157:H7 was isolated from animal bedding 10 days after the fair ended and from soil 5 months after the animal bedding and topsoil were removed from the premises.^{21,86,e}

Improper facility design and inadequate maintenance can increase risk for infection, as illustrated by one of the largest waterborne disease outbreaks in the United States.^{57,58} In 1999, approximately 800 suspected cases of infection with STEC O157:H7, *Campylobacter* spp, or both were identified among attendees at a New York county fair, where unchlorinated water supplied by a shallow well was used by food vendors to make beverages and ice.⁵⁸

Temporary animal exhibits are particularly vulnerable to design flaws.^{20,28} Such exhibits include animal displays or petting zoos added to attract visitors to zoos, festivals, roadside attractions, farm stands, farms where persons can pick their own produce (eg, apple orchards), feed stores, and Christmas tree lots. In 2005, an outbreak of STEC O157:H7 infections in Arizona was associated with a temporary animal contact exhibit at a municipal zoo.²⁸ A play area for children was immediately adjacent to and downhill from the petting zoo facility. The same strain of STEC O157:H7 was found in samples collected from children and from 12 petting zoo animals. Inadequate hand-washing facilities were reported for a temporary exhibit in British Columbia, Canada, where child-care facility and school field trips to a pumpkin patch with a petting zoo resulted in 44 cases of STEC O157:H7 infection.¹⁷ In that outbreak, the same strain of the pathogen was found in samples collected from children and from a petting zoo goat.

Running water and signs recommending hand washing were not available, and alcohol-containing hand sanitizers were at a height that was unreachable for some children.

Contamination of food products or food preparation areas has occurred secondary to animal contact in multiple outbreaks. In 2004, 163 persons became ill with STEC O111:H8 infection, *Cryptosporidium* spp infection, or both at a farm stand in New York that sold unpasteurized apple cider and had a petting zoo with 3 calves.^f Fecal samples from 2 calves tested positive for Shiga toxin 1. In 2009, 46 persons became ill with cryptosporidiosis at a youth summer camp in North Carolina. The primary route of transmission was foodborne, but the ultimate source of contamination of the food was thought to be preweaned calves that had recently been brought into the camp and that tested positive for the same subtype of *C parvum* as was recovered from ill campers.²⁹ In 2011, 14 persons became ill with *C parvum* infection, STEC O111:NM infection, or both after drinking unpasteurized apple cider at an apple orchard in Minnesota. The outbreak strains of both organisms were recovered from ruminants in the orchard's petting zoo. Contamination of the cider was suspected to have occurred via petting-zoo animal caretakers, who also conducted manual cider-pressing demonstrations.^g Multiple foodborne outbreaks of salmonellosis have been described in which contamination was attributed to food preparers having had contact with live poultry during large, multistate outbreaks.^{37,87}

Day camps at which children have prolonged, close contact with livestock pose a unique challenge with regard to disease prevention. In the previously mentioned Minnesota day camp outbreak,²⁶ disease transmission occurred again even though heightened prevention measures were implemented on the basis of findings from an outbreak investigation at the same camp the year before. Similarly, in 2007, an outbreak of STEC O157:H7 infections occurred at a day camp in Florida where prolonged contact with livestock was encouraged.⁸⁸

Recurrent outbreaks have happened because of failure to properly implement disease-prevention recommendations. Following a Minnesota outbreak of cryptosporidiosis with 31 ill students at a school farm program, specific recommendations provided to teachers were inadequately implemented, and a subsequent outbreak occurred with 37 illnesses.²² Hand-washing facilities and procedures were inadequate, and coveralls and boots were dirty, cleaned infrequently, and handled without subsequent hand washing.

Awareness of zoonotic disease risks is protective against illness in outbreaks.²¹ Therefore, education of visitors to public animal contact venues about the risk for transmission of diseases from animals to humans is a critical disease-prevention measure.

Disease outbreaks also have resulted from contaminated animal products used for school activities. Salmonellosis outbreaks associated with dissection of owl pellets have occurred in Minnesota⁸⁹ and Massachusetts.^h In Minnesota, risk factors for infection included inadequate hand washing, use of food service areas for the activity, and improper cleaning of contact surfaces.

Persons in a middle school science class were among those infected in a multistate salmonellosis outbreak associated with frozen rodents purchased through the Internet from 1 supplier to feed snakes.³⁹

Other outbreaks with implications for public settings—During 2005 through 2012, several infectious disease outbreaks were caused by contact with animals or animal products primarily in nonpublic settings. However, some of these outbreaks have involved exposures in public settings or have potential implications for public animal contact venues. On the basis of repeated outbreak occurrences, animals that present a high risk for human *Salmonella* infections include reptiles, such as turtles, snakes, or lizards^{20,43,44,90–97}; amphibians, especially frogs^{45–47,98}; and poultry, including chicks, chickens, and ducklings.^{35–38,87,99–102} Other animals associated with outbreaks of human illness include hedgehogs⁴⁸ and rodents such as hamsters, mice, and guinea pigs.^{39–42,103} Infected animals can appear healthy and clean and still shed *Salmonella* or other zoonotic pathogens. *Salmonella* infections can result from direct animal contact but also from having contact with objects from the animal's environment.

An increasing number of people are keeping live poultry in backyard flocks. Since 1990, 45 multistate disease outbreaks linked to live poultry from mail-order hatcheries have been reported to the CDC as of 2012. Some of the ill persons in those outbreaks reported contact with live poultry at feed stores, schools, day care facilities, fairs, nursing homes, or petting zoos.⁹⁹ Some mail-order hatcheries have been implicated repeatedly as sources for outbreaks of human *Salmonella* infections linked to live poultry.^{35–37} Preventive measures in those hatcheries can help prevent salmonellosis in families buying live poultry.³⁶ Following guidance provided by the USDA National Poultry Improvement Plan¹⁰⁴ is important; however, that plan is intended to eliminate certain strains of *Salmonella* that cause illness in poultry breeding flocks and hatcheries, but it does not certify that these poultry are free from other strains of *Salmonella* that may cause human illness.

Since 1975, it has been illegal in the United States to sell or distribute small turtles (those with shells that measure < 4 inches in length). This size was chosen because young children (< 5 years of age) are more likely to treat small turtles as toys and put them in their mouths. However, small turtles continue to be distributed, causing an ongoing public health problem. Since 2006, 13 multistate outbreaks of salmonellosis have been linked to contact with small turtles and their habitats (including 8 outbreaks investigated in 2012 and 2013) and > 850 illnesses, including a fatal case in an infant.^{43,44,90,92–94,105} During 2008 through 2011, 376 *S enterica* serotype Typhimurium infections were linked to contact with African dwarf frogs (an aquatic amphibian), their tank water, or tank contents.⁴⁷ Ill persons included those who reported such contact at carnivals, nursing homes, day cares, pet stores, and other retail stores.^{45–47}

Activities associated with increased risk of zoonotic disease transmission from turtles, frogs, and other aquatic animals include direct and indirect contact

with the animal, tank, water, filtration equipment, or other tank contents. Multidrug-resistant *Salmonella* infections in humans have been linked to contact with contaminated water from home aquariums containing tropical fish.^{106,107} A single case of *Plesiomonas shigelloides* infection in a Missouri infant was identified, and the organism was subsequently isolated from a babysitter's aquarium.¹⁰⁸ A survey of tropical fish tanks in Missouri found that 4 of 18 (22%) tanks from 3 pet stores yielded *P shigelloides*. These findings have implications for risk of infection from aquatic exhibits (eg, aquariums and aquatic touch tanks).

Pet food and treats have been confirmed as sources of human salmonellosis in several instances. During 2006 through 2008, 79 *S enterica* serotype Schwarzengrund infections in humans were linked to multiple brands of contaminated dry dog and cat foods produced at a plant in Pennsylvania.¹⁰⁹ In 2012, 49 human *S enterica* serotype Infantis infections were linked to multiple brands of contaminated dry dog food produced at a plant in South Carolina.¹¹⁰ Contaminated pig ear treats and pet treats containing beef and seafood also have been associated with *Salmonella* infections.^{111–114} These outbreaks highlight concerns with contaminated pet food that may be present in public settings. Lastly, raw animal protein diets, which consist of foods such as meat, poultry, milk, and eggs that have not been cooked or treated to kill pathogens, represent a concern for animal and human health. Raw diets should not be fed to dogs and cats because of the risk of illness to pets as well as to people.¹¹⁵

Sporadic infections—Case-control studies^{96,116–118} also have associated sporadic infections (ie, those not linked to an outbreak) with animals including reptiles, farm animals, and cats. For example, a study¹¹⁸ of sporadic STEC O157:H7 infections in the United States determined that persons who became ill, especially children, were more likely than persons who did not become ill to have visited a farm with cows. Additional studies also documented an association between STEC O157:H7 infection and visiting a farm¹¹⁹ or living in a rural area.¹²⁰ Results of studies^{121,122,c} of cryptosporidiosis in humans have also revealed that contact with cattle and visiting farms are risk factors for infection. Another study¹²³ identified multiple factors associated with *Campylobacter* infection, including consumption of raw milk and contact with farm animals.

Exposure to Rabies

Persons who have contact with rabid mammals can be exposed to rabies virus through a bite or when mucous membranes or open wounds become contaminated with infected saliva or nervous tissue. Although no human rabies deaths caused by animal contact in public settings have been reported in the United States, multiple rabies exposures have occurred, requiring extensive public health investigation and medical follow-up. Thousands of persons have received rabies post-exposure prophylaxis after being exposed to rabid or potentially rabid animals (or their carcasses), including bats, raccoons, cats, goats, bears, sheep, horses, foxes, and dogs, at various venues: an urban public park,ⁱ a

pet store in New Hampshire,¹²⁴ a county fair in New York,¹²⁵ petting zoos in Iowa^{126,127} and Texas,^j school and rodeo events in Wyoming,⁸² a horse show in Tennessee,¹²⁸ a school in Alaska, and summer camps in New York.¹²⁹ Substantial public health and medical care challenges associated with potential mass rabies exposures include difficulty in identifying and contacting persons potentially at risk, correctly assessing exposure risks, and providing timely medical prophylaxis when indicated. Prompt assessment and treatment are critical to prevent this disease, which is almost always fatal.

Influenza

Transmission of influenza viruses between humans and animals has increasingly important implications for human-animal interactions in public settings. Sporadic cases and small clusters of human infections with variant influenza viruses have been reported since the 1970s^{130,131}; several of these cases were associated with exposure to swine at agricultural fairs.^{132–134} However, between July 2011 and October 2012, > 300 confirmed cases of influenza A (H3N2) variant virus infection were reported across 10 states.^{135–140} Most cases developed in children who reported direct contact with swine at agricultural fairs. Although most cases were mild and self-limiting, 16 hospitalizations were reported, including 1 death in an adult with underlying medical conditions. Transmission of human influenza viruses from people to swine also has been reported.¹⁴¹ For example, in 2009, a new strain of influenza A (H1N1) virus emerged, causing a pandemic among humans with sporadic transmission from humans to swine.¹⁴²

Other Infections

Multiple bacterial, viral, fungal, and parasitic infections have been associated with animal contact, and the infecting organisms are transmitted through various modes. Infections from animal bites are common and frequently require extensive treatment or hospitalization. Bacterial pathogens associated with animal bites include *Pasteurella* spp, *Francisella tularensis*,^{143,144} *Staphylococcus* spp, *Streptococcus* spp, *Capnocytophaga canimorsus*, *Bartonella henselae* (etiology of cat scratch disease), and *Streptobacillus moniliformis* (etiology of rat bite fever).¹⁴⁵ Certain monkey species (especially macaques) that are kept as pets or used in public exhibits can be infected with B virus (formerly known as cercopithecine herpesvirus 1). Infected monkeys are often subclinically infected or have mild oral lesions, yet human infection from monkey bites or exposure to bodily fluids can result in fatal meningoencephalitis.^{146,147}

Skin contact with animals in public settings also is a public health concern. In 1995, 15 cases of ringworm (also called club lamb fungus) caused by *Trichophyton* spp and *Microsporium gypseum* were reported among owners and family members who exhibited lambs in Georgia.¹⁴⁸ In 1986, ringworm in 23 persons and multiple animal species was traced to a *Microsporium canis* infection in a hand-reared tiger cub at a zoo.¹⁴⁹ Infection with orf virus (the causative agent of contagious ecthyma or sore mouth in sheep and goats) has developed in children after contact with sheep in a public

setting.¹⁵⁰ Orf virus infection has also been described in goats and sheep at a children's petting zoo¹⁵¹ and in a lamb used for an Easter photo opportunity.^k Transmission of pox viruses in public settings also has been described. In the 1970s, after handling various species of infected exotic animals, a zoo attendant experienced an extensive papular skin rash from a cowpox-like virus.¹⁵² Cowpox virus transmission from rats to humans was also reported among persons who had purchased rats as pets or had contact with them at pet stores.¹⁵³ In 2003, multiple cases of monkeypox occurred among persons who contacted infected prairie dogs either at a child-care center^{154,155} or a pet store.¹ Aquatic animals and their environments also have been associated with cutaneous infections¹⁵⁶; for example, *Mycobacterium marinum* infections have been described among persons who owned or had cleaned fish tanks.^{157,158}

Ectoparasites and endoparasites pose concerns when humans and exhibit animals interact. *Sarcoptes scabiei* is a skin mite that infests humans and animals, including swine, dogs, cats, foxes, cattle, and coyotes.^{159,160} Although human infestation from animal sources is usually self-limiting, skin irritation and itching might occur for multiple days and can be difficult to diagnose.^{160,161} Bites from avian mites have been reported in association with pet gerbils in school settings.¹⁶² Animal fleas that bite humans increase the risk for infection or allergic reaction. In addition, fleas can carry a tapeworm species that can infect children if the flea is swallowed.^{163,164} Other animal parasites also can infect humans who ingest materials contaminated with animal feces or who ingest or otherwise come into contact with contaminated soil. Parasite control through veterinary care and proper husbandry combined with hand washing reduces the disease risks associated with ectoparasites and endoparasites.¹⁶⁵

Tuberculosis is another disease concern for certain animal settings. In 1996, 12 circus elephant handlers at an exotic animal farm in Illinois were infected with *Mycobacterium tuberculosis*; 1 handler had signs consistent with active disease after 3 elephants died of tuberculosis. Medical history and testing of the handlers indicated that the elephants had been a probable source of exposure for most of the infections in humans.¹⁶⁶ During 1989 through 1991 at a zoo in Louisiana, 7 animal handlers who previously tested negative for tuberculosis tested positive after a *Mycobacterium bovis* outbreak in rhinoceroses and monkeys.¹⁶⁷ Other instances of transmission of mycobacterial species from animals to animal care staff without known transmission to the public have also been documented.¹⁶⁸⁻¹⁷⁰ The USDA has adopted guidelines regarding removal of tuberculosis-infected animals from public settings.¹⁷¹

Zoonotic pathogens also can be transmitted by direct or indirect contact with reproductive tissues or fluids, aborted fetuses, or newborns from infected dams. Live-birthing exhibits, usually involving livestock (eg, cattle, pigs, goats, or sheep), are popular at agricultural fairs. Although the public usually does not have direct contact with animals during birthing, newborns and their dams might be available for contact afterward. *Coxiella burnetii* infection (ie, Q fever), leptospirosis, listeriosis, brucellosis, and chlamydiosis are serious

zoonoses that can be acquired through contact with reproductive tissues or associated fluids.¹⁷²

The cause of Q fever is a rickettsial organism that most frequently infects cattle, sheep, and goats. The disease can cause abortion in animals, but more frequently, the infection is subclinical. During birthing, infected animals shed large numbers of organisms, which can become aerosolized. Most persons exposed to *C burnetii* develop an asymptomatic infection, but clinical illness can range from acute influenza-like illness to life-threatening endocarditis. In 2009, an outbreak of Q fever with > 30 cases was associated with public lamb-viewing days at a sheep farm in the Netherlands.¹⁷³ A Q fever outbreak involving 95 confirmed cases of the disease and 41 hospitalizations was linked to goats and sheep giving birth at petting zoos in indoor shopping malls.^m Indoor-birthing exhibits might pose an increased risk for Q fever transmission because of inadequate ventilation.

Chlamydia psittaci infections cause respiratory disease and are usually acquired from psittacine birds.¹⁷⁴ An outbreak of pneumonia caused by *C psittaci* infection occurred among staff members at Copenhagen Zoological Garden.¹⁷⁵ On rare occasions, chlamydial infections acquired from sheep, goats, and birds result in reproductive problems in women.^{174,176,177}

In 2012, an outbreak of lymphocytic choriomeningitis virus infections occurred in employees of a rodent breeding facility in Indiana; 9 cases of infection in humans were identified.¹⁰³ Symptoms ranged from influenza-like illness to severe meningitis requiring hospitalization. Investigations to trace the infection to its source identified another rodent breeding facility in Kentucky where there was 1 sick employee, and 41% of employees had serologic evidence of infection. Further tracing identified > 500 pet stores and other animal care facilities that had received potentially infected mice; although no human illnesses were reported by pet store employees or customers, thousands of people had exposure to these mice, and the outbreak underscores the importance of awareness of diseases that can be transmitted by rodents and of measures to prevent these diseases.

Additional Health Concerns

Although infectious diseases are the most commonly reported health problems associated with animals in public settings, other health risks exist. Injuries associated with animals are a commonly reported and important problem. For example, dog bites are a substantial community problem for which specific guidelines have been written.¹⁷⁸ Injuries associated with animals in public settings include bites, kicks, falls, scratches, stings, crushing of the hands or feet, and being pinned between the animal and a fixed object. These injuries have been associated with large cats (eg, tigers), monkeys, and other wild, zoo, or domestic animals. Settings have included public stables, petting zoos, traveling photo opportunities, schools, children's parties, dog parks, and animal rides.^{k,n-p} For example, a Kansas teenager was killed while posing for a photograph with a tiger being restrained by its

handler at an animal sanctuary.¹⁷⁹ In Texas, 2 high school students were bitten by a cottonmouth snake that was used in a science class after being misidentified as a nonvenomous species.⁹ Also, allergies can be associated with animal dander, scales, fur, feathers, urine, and saliva.^{180–186}

Guidelines for Disease Prevention

Guidelines from multiple organizations were used to create the recommendations in this report.^{187–189} Although no US federal laws address the risk for transmission of pathogens at venues where the public has contact with animals, some states have such laws.^{82,86,190–193} For example, in 2005, North Carolina enacted legislation requiring persons displaying animals for public contact at agricultural fairs to obtain a permit from the North Carolina Department of Agriculture and Consumer Services.¹⁹³

Certain federal agencies and associations in the United States have developed standards, recommendations, and guidelines for reducing risks associated with animal contact by the public. The Association of Zoos and Aquariums has accreditation standards requiring training of staff on the risks of zoonotic diseases, including those associated with public contact.¹⁹⁴ In accordance with the Animal Welfare Act, the USDA licenses and inspects certain animal exhibits. These inspections primarily address humane treatment but also impact the health of the animal and safety of the public. In 2001, the CDC issued guidelines to reduce the risk for infection with enteric pathogens associated with farm visits.⁸⁵ The CDC has also issued recommendations for preventing transmission of *Salmonella* from reptiles, amphibians, and live poultry to humans^{45,91,93,99,101,195}; educational posters are available online in a variety of sizes and languages.¹⁹⁶ The Association for Professionals in Infection Control and Epidemiology and the Animal-Assisted Interventions Working Group have developed guidelines to address risks associated with the use of animals in health-care settings.^{6,8} The NASPHV has developed compendia of measures to reduce risks for human exposure to *C psittaci* and rabies virus.^{174,197}

Studies^{79,198–200,r} in multiple localities have suggested that implementation of recommendations in this compendium by members of the public and managers or employees of animal contact venues remains incomplete. Stakeholders should strive to achieve comprehensive implementation of the recommendations in this compendium.

Recommendations for managing public-animal contact—The recommendations in this report were developed for settings in which direct animal contact is encouraged (eg, petting zoos, educational farms or agritourism venues, and camps) and in which animal contact is possible (eg, agricultural fairs, feed stores, and animal swap meets). They should be tailored to specific settings and incorporated into guidelines and regulations developed at the state or local level. Contact with animals should only occur in settings where measures are in place to reduce the potential for disease transmission or injuries. Incidents or problems should be investigated, documented, and reported.

Recommendations for local, state, and federal agencies—Communication and cooperation among human and animal health agencies should be enhanced and include veterinarians and cooperative extension offices. Additional research should be conducted regarding the risk factors and effective prevention and control methods for health issues associated with animal contact. To enhance uptake of these recommendations, agencies should take the following steps:

- Disseminate this compendium to cooperative extension personnel, venue operators, veterinarians, and others associated with managing animals in public settings. States should strive to develop a complete list of public animal contact venues to facilitate dissemination of recommendations.
- Disseminate educational and training materials to venue operators and other stakeholders. Material formats could include computerized slide presentations, videos, and written guidelines.¹⁹⁵
- Encourage or require oversight to ensure compliance with recommendations at animal contact venues.

To evaluate and improve these recommendations, surveillance for human health issues associated with animal contact should be enhanced. Agencies should take the following steps:

- Conduct thorough epidemiological investigations of outbreaks.
- Include questions on disease report forms and outbreak investigation questionnaires about exposure to animals, animal environments, and animal products and feed.
- Follow appropriate protocols for collection and testing of samples from humans, animals, and the environment, including molecular subtyping of pathogen isolates.
- Report outbreaks to state public health departments.
- Local and state public health departments should also report all outbreaks of enteric infections resulting from animal contact to the CDC through the National Outbreak Reporting System (www.cdc.gov/nors/).

Recommendations for venue operators and staff—Staff and visitor education, attention to hygiene, and appropriate facility design as well as proper care and monitoring of animals and their enclosures are essential components for reduction of risks associated with animal contact in public settings.

EDUCATION

Education is critical not only at traditional animal venues like petting zoos, but also at retail venues where live animals are sold to the public (eg, pet stores or feed stores). Experience from outbreaks suggests that visitors knowledgeable about potential risks are less likely to become ill.²¹ Interventions that have been shown to improve hand hygiene compliance include having venue staff provide verbal hand hygiene reminders to guests before they leave the animal area, use of improved signage (ie, larger signs with more prominent

messages) combined with staff actively offering hand sanitizer¹⁹⁸ (although it should be noted that washing hands with soap and water is still preferred⁷), and having a staff member present within or at the exit to the animal contact area.²⁰⁰ Even in well-designed venues with operators who are aware of the risks for disease, outbreaks and injuries can occur when visitors do not understand risks and therefore are less likely to apply disease-prevention measures. Mail-order hatcheries, agricultural feed stores, and other venues that sell or display chicks, ducklings, and other live poultry should provide health-related information to owners and potential purchasers of these birds. This should include information about the risk of acquiring *Salmonella* infection from contact with live poultry and how to prevent such infections. Other venues that sell live animals, such as pet stores, should also provide educational materials to customers about the risk of illness and prevention of zoonotic infections along with information on how to properly care for the animal. This is especially important for animals considered to have a high risk of transmitting disease to humans, including reptiles, amphibians, and live poultry. Free educational materials are available in multiple formats and in multiple languages at the CDC website (www.cdc.gov/zoonotic/gi).

Venue operators should take the following steps:

- Become familiar with and implement the recommendations in this compendium.
- Consult with veterinarians, state and local agencies, and cooperative extension personnel on implementation of the recommendations.
- Become knowledgeable about the risks for disease and injury associated with animals and be able to explain risk-reduction measures to staff members and visitors.
- Be aware that direct contact with some animals is inappropriate in public settings, and this should be evaluated separately for different audiences. For example, direct public contact with ill animals is inappropriate for any audience. In addition, pre-weaned calves, reptiles, amphibians, and live poultry should not have direct contact with children < 5 years of age. Other animals for which contact is of increased concern include other ruminants (eg, goats and sheep). Reptiles and amphibians should not be given as prizes at fairs, carnivals, or other events. Direct contact with dangerous animals (eg, nonhuman primates, certain carnivores, other species that may serve as reservoirs for rabies, and venomous reptiles [more completely described in the Animal Care and Management section]) should be completely prohibited.
- Develop or obtain training and educational materials and train staff members.
- Ensure that visitors receive educational messages before they enter the exhibit, including information that animals can cause injuries or carry organisms that can cause serious illness (Appendix 1; Figure 1).
- Provide information in a simple and easy-to-understand format that is age and language appropriate.
- Provide information in multiple formats (eg, signs,

stickers, handouts, and verbal information) and languages.

- Provide information to persons arranging school field trips or classroom exhibits so that they can educate participants and parents before the visit.

Venue staff members should take the following steps:

- Become knowledgeable about the risks for disease and injury associated with animals and be able to explain risk-reduction recommendations to visitors.
- Ensure that visitors receive educational messages regarding risks and prevention measures.
- Encourage compliance by the public with risk-reduction recommendations, especially compliance with hand-washing procedures as visitors exit animal areas (Appendix 2; Figure 2).
- Comply with local and state requirements for reporting animal bites or other injuries.

FACILITY DESIGN

The design of facilities and animal pens should minimize the risk associated with animal contact (Figure 3), including limiting direct contact with manure and encouraging hand washing (Appendix 2). The design of facilities or contact settings might include double barriers to prevent contact with animals or contaminated surfaces except in specified animal interaction areas. Contact with fecal material or soiled bedding in animal pens increases risk of exposure to pathogens. Facility designs and policies that limit or prevent this type of exposure, especially to young children or other individuals who may be at increased risk of infection, are preferred.

Previous outbreak investigations have revealed that temporary exhibits are often not designed appropriately. Common problems include inadequate barriers, floors and other surfaces that are difficult to keep clean and to disinfect, insufficient plumbing, lack of signs regarding risk and prevention measures, and inadequate hand-washing facilities.^{20,21,28,52} Specific guidelines might be necessary for certain settings, such as schools (Appendix 3).

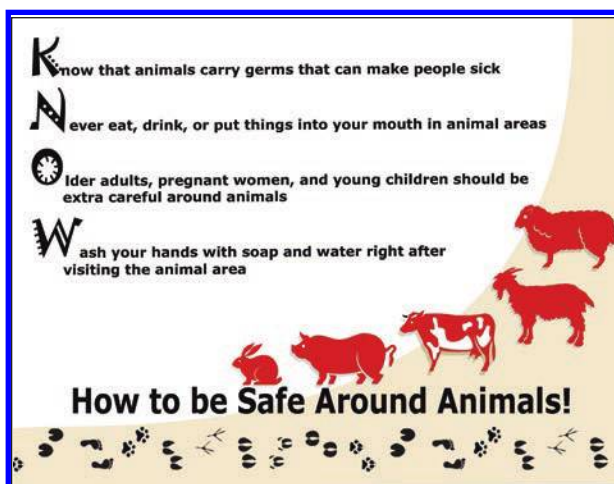


Figure 1—Suggested sign or handout for use in safety education of visitors entering animal areas of petting zoos or other exhibits. Available at: www.nasphv.org/documentsCompendiaAnimals.html. Accessed Sep 10, 2013.

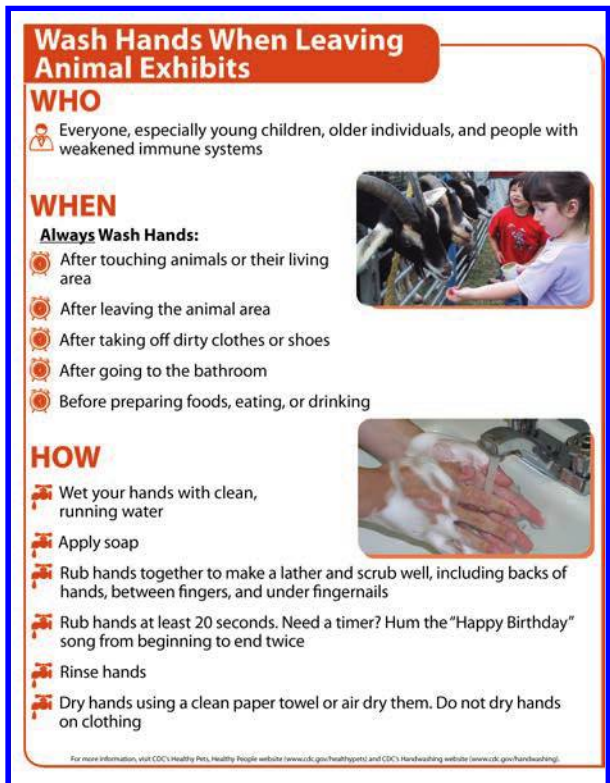


Figure 2—Suggested sign to encourage compliance with hand-washing procedures as a means of reducing the possible spread of infectious disease. Available in several languages at: www.cdc.gov/healthypets/resources/posters.htm. Accessed Sep 27, 2013.

Recommendations for cleaning and disinfection should be tailored to the specific situation. All surfaces should be cleaned thoroughly to remove organic matter before disinfection. A 1:32 dilution of household bleach (eg, 1/2 cup of bleach for each gallon of water) is needed for basic disinfection. Quaternary ammonium compounds also can be used in accordance with the manufacturer label. For disinfection when a particular organism has been identified, additional guidance is available at the Iowa State University Center for Food Security and Public Health website (www.cfsph.iastate.edu/disinfection/). Most compounds require > 10 minutes of contact time with a contaminated surface to achieve the desired result.

Venues should be divided into 3 types of areas: nonanimal areas (where animals are not permitted, with the exception of service animals), transition areas (located at entrances and exits to animal areas), and animal areas (where animal contact is possible or encouraged; Figure 3).

Recommendations for nonanimal areas are as follows:

- Do not permit animals, except for service animals, in nonanimal areas.
- Store, prepare, serve, or consume food and beverages only in nonanimal areas.
- Provide hand-washing facilities and display hand-washing signs where food or beverages are served (Appendix 2; Figure 2).

The following steps are recommended for management of transition areas between nonanimal and ani-

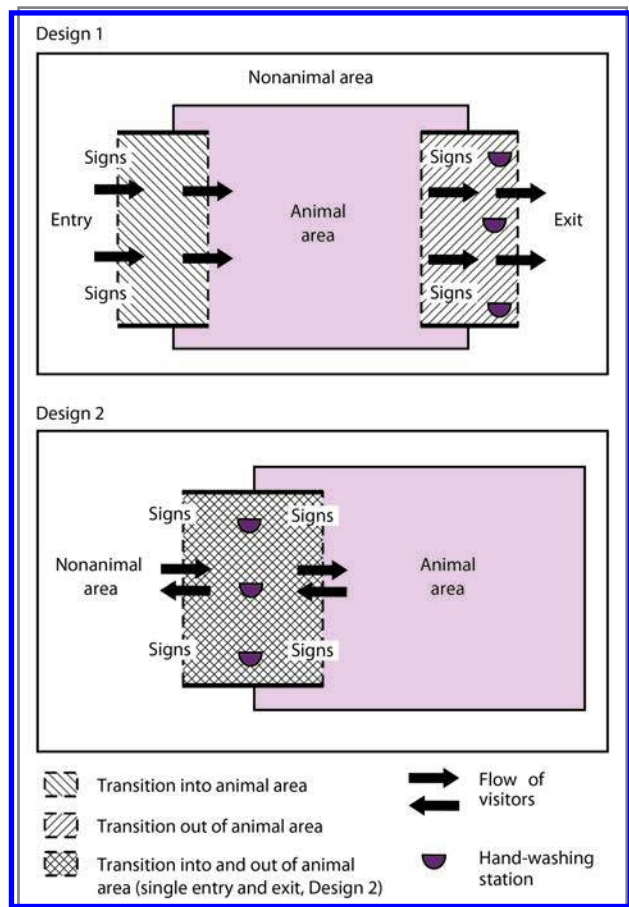


Figure 3—Examples of 2 designs for facilities in animal exhibit areas, including clearly designated animal areas, nonanimal areas, and transition areas with hand-washing stations and signs.

mal areas. Establishing transition areas through which visitors pass when entering and exiting animal areas is critical. For areas where animal contact is encouraged, a 1-way flow of visitors is preferred, with separate entrance and exit points. The transition areas should be designated as clearly as possible, even if they are conceptual rather than physical (Figure 3).

Entrance transition areas should be designed to facilitate education:

- Post signs or otherwise notify visitors that they are entering an animal area and that there are risks associated with animal contact (Figure 1).
- Instruct visitors not to eat, drink, smoke, place their hands in their mouth, or use bottles or pacifiers while in the animal area.
- Establish storage or holding areas for strollers and related items (eg, wagons and diaper bags).
- Control visitor traffic to prevent overcrowding.

Exit transition areas should be designed to facilitate hand washing:

- Post signs or otherwise instruct visitors to wash their hands when leaving the animal area.
- Provide accessible hand-washing stations for all visitors, including children and persons with disabilities (Figure 3).

- Position venue staff members near exits to encourage compliance with proper hand washing.

Recommendations for animal areas are as follows:

- Do not allow consumption of food and beverages in these areas.
- Do not allow toys, pacifiers, spill-proof cups, baby bottles, strollers, or similar items to enter the area.
- Prohibit smoking and other tobacco product use.
- Supervise children closely to discourage hand-to-mouth activities (eg, nail biting and thumb sucking), contact with manure, and contact with soiled bedding. Children should not be allowed to sit or play on the ground in animal areas. If hands become soiled, supervise hand washing immediately.
- Ensure that regular animal feed and water are not accessible to the public.
- Allow the public to feed animals only if contact with animals is controlled (eg, with barriers).
- Do not provide animal feed in containers that can be eaten by humans (eg, ice cream cones) to decrease the risk of children eating food that has come into contact with animals.
- Promptly remove manure and soiled animal bedding from these areas.
- Assign trained staff members to encourage appropriate human-animal interactions, identify and reduce potential risks for patrons, and process reports of injuries and exposures.
- Store animal waste and specific tools for waste removal (eg, shovels and pitchforks) in designated areas that are restricted from public access.
- Avoid transporting manure and soiled bedding through nonanimal areas or transition areas. If this is unavoidable, take precautions to prevent spillage.
- Where feasible, disinfect the area (eg, flooring and railings) at least once daily.
- Provide adequate ventilation both for animals²⁰¹ and humans.
- Minimize the use of animal areas for public activities (eg, weddings and dances). If areas previously used for animals must be used for public events, they should be cleaned and disinfected, particularly if food and beverages are served.
- For birds in bird encounter exhibits, refer to the NASPHV psittacosis compendium¹⁷⁴ for recommendations regarding disease prevention and control.
- Visitors to aquatic touch tank exhibits who have open wounds should be advised not to participate. Hand-washing stations should be provided.
- When animals or animal products (eg, pelts, animal waste, and owl pellets) are used for educational purposes, only use them in designated animal areas. Animals and animal products should not be brought into school cafeterias and other areas where food and beverages are stored, prepared, served, or consumed.
- When animals are in school classrooms, specific areas must be designated for animal contact (Appendix 3). These areas must be thoroughly cleaned after use. Parents should be informed of the presence of animals as well as the benefits and potential risks associated with animals in school classrooms.

Animal Care and Management

The risk for disease or injury from animal contact can be reduced by carefully managing the specific animals used. The following recommendations should be considered for management of animals in contact with the public.

Animal care—Monitor animals daily for signs of illness and ensure that animals receive appropriate veterinary care. Ill animals, animals known to be infected with a zoonotic pathogen, and animals from herds with a recent history of abortion, diarrhea, or respiratory disease should not be exhibited. To decrease shedding of pathogens, animals should be housed in a manner to minimize stress and overcrowding.

Veterinary care—Retain and use the services of a licensed veterinarian. Preventive care, including vaccination and parasite control, appropriate for the species should be provided. When required, certificates of veterinary inspection from an accredited veterinarian should be up to date according to local or state requirements for animals in public settings. A herd or flock inspection is a critical component of the health certification process. Routine screening for diseases is not recommended, except for *C psittaci* infection in birds in encounter exhibits,¹⁷⁴ tuberculosis in elephants¹⁶⁹ and primates, and Q fever in ruminants in birthing exhibits.²⁰²

Rabies—All animals should be housed to reduce potential exposure to wild animals that may serve as rabies virus reservoirs. Mammals should also be up to date on rabies vaccinations according to current recommendations.¹⁹⁷ These steps are particularly critical in areas where rabies is endemic and in venues where animal contact is encouraged (eg, petting zoos). Because of the extended incubation period for rabies, unvaccinated mammals should be vaccinated at least 1 month before they have contact with the public. If no licensed rabies vaccine exists for a particular species (eg, goats, swine, llamas, and camels) that is used in a setting where public contact occurs, consultation with a veterinarian regarding extralabel use of rabies vaccine is recommended. A vaccine administered in an extralabel manner does not provide the same degree of assurance as a vaccine labeled for use in a particular species; however, extralabel use of rabies vaccine might provide protection for certain animals and thus decrease the probability of rabies transmission.¹⁹⁷ Vaccination of slaughter-class animals prior to their display at fairs might not be feasible because of the vaccine withdrawal period that occurs as a result of antimicrobials used as preservatives in certain vaccines. Mammals that are too young to be vaccinated should be used in exhibit settings only if additional restrictive measures are available to reduce risks (eg, use only animals that were born to vaccinated mothers and housed to avoid rabies exposure). In animal contact settings, rabies testing should be considered for animals that die suddenly.

Dangerous animals—Because of their strength, unpredictability, or venom, or the pathogens that they might carry, certain domestic, exotic, or wild animals should be prohibited from exhibition settings where a

reasonable possibility of animal contact exists. Species of primary concern include nonhuman primates (eg, monkeys and apes) and certain carnivores (eg, lions, tigers, ocelots, wolves and wolf hybrids, and bears). In addition, direct contact with species known to serve as reservoirs for rabies virus (eg, bats, raccoons, skunks, foxes, and coyotes) should not be permitted.

Animal births—Ensure that the public has no contact with newly born animals or birthing by-products (eg, the placenta). In live-birth exhibits, the environment should be thoroughly cleaned after each birth, and all waste products should be properly discarded. Holding such events outdoors or in well-ventilated areas is preferable.

Additional Recommendations

The following recommendations are applicable to all individuals concerned with minimizing risks associated with animal contact in public settings.

Populations at high risk of serious infection—The risk of serious infection is particularly high in children < 5 years of age. Other groups that have an increased degree of risk include persons with waning immunity (eg, persons ≥ 65 years of age) and those who are mentally impaired, pregnant, or immunocompromised (eg, persons with HIV infection or AIDS, without a functioning spleen, or receiving immunosuppressive therapy). Individuals at high risk for serious infection should take heightened precautions or avoid animal exhibits. In addition to thorough and frequent hand washing, heightened precautions could include avoiding contact with animals and their environment. Direct contact with some animals is inappropriate in public settings, depending on expected audiences. Use of chicks, other live poultry, reptiles, and amphibians is not appropriate in nursing homes, schools or day cares, or other venues that are intended for children < 5 years of age or other groups at high risk for serious infection; in addition, some other animals with which contact is of increased concern for these groups include preweaned calves, other young ruminants, and any ill animals.

Influenza—In response to the influenza A (H3N2) variant virus outbreaks associated with swine at agricultural fairs in 2011 through 2012, the following prevention strategies were recommended.^{137,140} First, all people should take routine preventive actions (eg, hand hygiene) at fairs to reduce potential transmission between pigs and people; second, people at high risk of serious influenza-related complications should avoid exposure to pigs at fairs; and third, measures should be taken to reduce the presence of pigs with clinical signs of disease at these events. It has been shown that apparently healthy pigs can carry variant influenza viruses.¹⁴⁰ Potential strategies to mitigate the risk for intra- and interspecies transmission of influenza viruses at agricultural fairs include shortening the swine exhibition period, preventing movement of pigs among fairs, and appropriate vaccination of exhibition swine for influenza A viruses.¹⁴⁰ More detailed and current recommendations for fairs can be found at the NASPHV website (www.nasphv.org/Documents/

NASAHO-NASPHV-InfluenzaTransmissionAtSwineExhibitions2013.pdf).

Consumption of unpasteurized products—Prohibit the consumption of unpasteurized or raw dairy products (eg, milk, cheese, and yogurt) and unpasteurized cider or juices.

Drinking water—Local public health authorities should inspect drinking water systems before use. Only potable water should be used for consumption by animals and humans. Backflow prevention devices should be installed between outlets in livestock areas and water lines supplying other areas on the grounds. If the water supply is from a well, adequate distance should be maintained from possible sources of contamination (eg, animal holding areas and manure piles). Maps of the water distribution system should be available for use in identifying potential or actual problems. The use of outdoor hoses should be minimized, and hoses should not be left on the ground. Hoses that are accessible to the public should be labeled to indicate the water is not for human consumption. Operators and managers of settings in which treated municipal water is not available should ensure that a safe water supply (eg, bottled water) is available.

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Appendix 1

Animals in Public Settings: Guidelines for Venue Operators and Staff Members

Operators and staff members should be aware of the following risks for disease and injury associated with animals in public settings:

- Disease and injuries have occurred following contact with animals and their environment.
- Direct contact with some animals is inappropriate in public settings, depending on the expected audience. For example, direct contact with ill animals is inappropriate for any public group. In addition, direct contact with preweaned calves, reptiles, amphibians, and live poultry is not appropriate for children < 5 years of age. Other animals for which contact is of increased concern include other ruminants (eg, goats and sheep). Reptiles and amphibians should not be given as prizes at fairs, carnivals, or other events. Dangerous animals (eg, nonhuman primates, certain carnivores, other rabies reservoir species, and venomous reptiles) should be prohibited from direct contact.
- Healthy animals can carry germs that make visitors sick.
- Visitors can pick up germs when they touch animals or animal droppings or enter an animal's environment.
- Visitors can rid themselves of most germs acquired if they wash their hands immediately after leaving an animal area. Visitors should wash their hands even if they did not directly contact the animals.
- The risk for developing serious or life-threatening illnesses from contact with animals is higher among certain visitors, especially young children (ie, those < 5 years of age), persons ≥ 65 years of age, pregnant women, and persons with weakened immune systems.

Operators and staff members should take the following steps to maintain a safe environment when animals are present in public settings:

- Design the venue with safety in mind by having designated animal areas, nonanimal areas, and transition areas.
- Do not permit any animals other than service animals in nonanimal areas.
- Provide hand-washing facilities where food and beverages are stored, prepared, served, or consumed.
- Assign trained staff members to monitor animal contact areas.
- Exclude food and beverages, toys, pacifiers, spill-proof cups, and baby bottles, and prohibit smoking in animal contact areas.
- Keep the animal areas as clean and disinfected as possible, and limit visitor contact with manure and animal bedding.
- Allow feeding of animals only if contact with animals can be controlled (eg, over a barrier).
- Minimize use of animal areas for public activities (eg, weddings and dances).
- Design transition areas for entering and exiting animal areas with appropriate signs or other forms of notification regarding risks associated with animal contact and location of hand-washing facilities.
- Maintain hand-washing stations that are accessible to children, and direct visitors to wash their hands when exiting animal areas.
- Position hand-washing stations in places that encourage hand washing when exiting animal areas.
- Ensure that animals receive appropriate preventive care, including vaccinations and parasite control appropriate for the species.
- Provide potable water for animals.
- Prohibit consumption of unpasteurized dairy products (eg, raw milk), ciders, and juices.

Operators and staff members should educate visitors regarding animal contact in public settings:

- Inform visitors about the risks for disease and injury before they enter animal areas.
- Provide simple instructions in multiple age- and language-appropriate formats.
- Direct visitors to wash their hands and assist children with hand washing immediately after visiting an animal area.
- Advise visitors that they should not eat, drink, or place things in their mouths after animal contact or visiting an animal area until they have washed their hands.
- Advise visitors to closely supervise children and to be aware that objects such as clothing, shoes, and stroller wheels can become soiled and serve as a source of germs after leaving an animal area.
- Make visitors aware that young children, persons ≥ 65 years of age, pregnant women, and persons with weakened immune systems are at increased risk for serious illness.

Hand washing is the most important prevention step for reducing disease transmission associated with animals in public settings.

Appendix 2

Hand-Washing Recommendations to Reduce Disease Transmission from Animals in Public Settings

General Recommendations

Hand washing is the most important prevention step for reducing disease transmission associated with animals in public settings. Hands should always be washed immediately when exiting animal areas, after removing soiled clothing or shoes, and before eating or drinking. Venue staff members should encourage hand washing as persons exit animal areas.

Correct Hand-Washing Procedure

- Wet hands with clean, running water (warm or cold) and apply soap; rub hands together to make a lather and scrub them well (be sure to scrub the backs of hands, between fingers, and under nails); continue rubbing hands for at least 20 seconds; and rinse hands well under running water.
- If possible, use a disposable paper towel to protect clean hands when turning off the faucet.
- Dry hands with a clean disposable paper towel or air dry them. Do not dry hands on clothing.
- Assist young children with washing their hands.

Establishment and Maintenance of Hand-Washing Facilities or Stations

- The number of hand-washing facilities or stations should be sufficient for the maximum anticipated attendance, and facilities should be accessible for children (ie, low enough for children to reach or equipped with a stool), adults, and persons with disabilities.
- Hand-washing facilities stations should be conveniently located in transition areas between animal and nonanimal areas and in the nonanimal food concession areas.
- Maintenance of hand-washing facilities and stations should include routine cleaning and restocking to ensure an adequate supply of paper towels and soap.
- Running water should be of sufficient volume and pressure to remove soil from hands. Volume and pressure might be substantially reduced if the water supply is furnished from a holding tank; therefore, a permanent, pressurized water supply is preferable.
- Hand-washing stations should be designed so that both hands are free for hand washing by having operation with a foot pedal or water that stays on after hand faucets are turned on.
- Liquid soap dispensed by a hand pump or foot pump is recommended.
- Hot water is preferable, but if the hand-washing facilities or stations are supplied with only cold water, a soap that emulsifies easily in cold water should be provided.
- Communal basins, in which water is used by more than one person at a time, are not adequate hand-washing facilities.

Recommendations Regarding Hand-Sanitizing Agents

- Washing hands with soap and water is the best way to reduce the number of germs on them. If soap and water are not available, use an alcohol-based hand sanitizer that contains at least 60% alcohol.
- Visible contamination and dirt should be removed before using hand sanitizers. Hand sanitizers are not effective when hands are visibly dirty.
- Even when hand sanitizer is used, visitors should always wash hands with soap and water as soon as possible after exiting animal areas.
- Alcohol-based hand sanitizers can quickly reduce the number of germs on hands in some situations, but sanitizers are not effective against all germs.

Correct Use of Hand Sanitizers

- Apply the product to the palm of one hand.
- Rub your hands together.
- Rub the product over all surfaces of your hands and fingers until your hands are dry.

Hand-Washing Sign Recommendations

- At venues where human-animal contact occurs, signs regarding proper hand-washing practices are critical to reduce disease transmission.
- Signs that remind visitors to wash hands should be posted at exits from animal areas (ie, exit transition areas) and in nonanimal areas where food is served and consumed.
- Signs should be posted that direct all visitors to hand-washing stations when exiting animal areas.
- Signs with proper hand-washing instructions should be posted at hand-washing stations and restrooms to encourage proper practices.
- Hand-washing signs should be available in multiple age- and language-appropriate formats.

Appendix 3

Guidelines for Exhibition of Animals in School and Child-Care Settings

General Guidelines

- Animals are effective and valuable teaching aids, but safeguards are required to reduce the risk for infection and injury. Other groups have developed recommendations similar to those provided here.^{174,203,204}
- Ensure that teachers and staff know which animal species are inappropriate as residents or visitors to the facility and which animals should not be in direct contact with children (*See* animal-specific guidelines in this Appendix).
- Ensure that personnel providing animals for educational purposes are knowledgeable regarding animal handling and zoonotic disease issues. Persons or facilities that display animals to the public should be licensed by the USDA.
- Inform parents of the presence of animals as well as the benefits and potential risks associated with animals in school classrooms. Consult with parents to determine special considerations needed for children who are immunocompromised, have allergies, or have asthma.
- Educate children about germs and proper hand-washing technique.
- Wash hands after contact with animals, animal products or feed, or animal environments.
- Supervise human-animal contact, particularly involving children < 5 years of age.
- Display animals in enclosed cages or under appropriate restraints.
- Do not allow animals to roam, fly free, or have contact with wild animals.
- Designate specific areas for animal contact. Do not allow food or drink in animal contact areas; do not allow animals in areas where food and drink are stored, prepared, served, or consumed.
- Clean and disinfect all areas where animals and animal products have been present. Children should perform this task only under adult supervision.
- Do not clean animal cages or enclosures in sinks or other areas used to store, prepare, serve, or consume food and drinks.
- Obtain a certificate of veterinary inspection, proof of rabies vaccination, or both according to local or state requirements for the species being exhibited. Also, ensure veterinary care, including preventive health programs for endo- and ectoparasites, as appropriate for the species.

Animal-Specific Guidelines

Refer to the general guidelines for animals that do not have specific recommendations provided in this section (eg, nonsittacine birds; domestic dogs, cats, rabbits, and rodents [including mice, rats, hamsters, gerbils, guinea pigs, and chinchillas]).

- Guide, hearing assistance, or other service animals and animals used in law enforcement: These may be used in accordance with recommendations from the sponsoring organizations when they are under the control of a person familiar with the specific animal.
- Psittacine birds (eg, parrots, parakeets, and cockatiels): Consult the psittacosis compendium¹⁷⁴ and seek veterinary advice.
- Reptiles (eg, turtles, snakes, and lizards): Do not keep reptiles in facilities with children < 5 years of age, and do not allow children < 5 years of age to have direct contact with these animals.
- Amphibians (eg, frogs, toads, salamanders, and newts): Do not keep amphibians in facilities with children < 5 years of age, and do not allow children < 5 years of age to have direct contact with these animals.
- Live poultry (eg, chicks, ducklings, and goslings): Do not keep live poultry in facilities with children < 5 years of age, and do not allow children < 5 years of age to have direct contact with these animals.
- Ferrets: Do not keep ferrets in facilities with children < 5 years of age, and do not allow children < 5 years of age to have direct contact with these animals to avoid bites. Ferrets should be up to date for rabies vaccination.
- Farm animals: Certain animals (eg, calves, goats, and sheep) intermittently excrete substantial numbers of germs; therefore, these farm animals are not appropriate in facilities with children < 5 years of age and should not be displayed to older children in school settings unless meticulous attention to personal hygiene can be ensured.
- Fish: Use disposable gloves when cleaning aquariums, and do not dispose of aquarium water in sinks used for food preparation or for obtaining drinking water.
- Animal products: Assume that products such as owl pellets and frozen rodents used to feed reptiles are contaminated with *Salmonella* organisms. Dissection of owl pellets should not be performed in areas where food is stored, prepared, served, or consumed. Children < 5 years of age should not be allowed to have direct contact with animal products unless the products have been treated to eliminate germs.

Animals Not Recommended in School or Child-Care Settings

- Inherently dangerous animals (eg, lions, tigers, cougars, and bears).
- Nonhuman primates (eg, monkeys and apes).
- Mammals at high risk for transmitting rabies (eg, bats, raccoons, skunks, foxes, and coyotes).
- Aggressive or unpredictable wild or domestic animals.
- Stray animals with unknown health and vaccination history.
- Venomous or toxin-producing spiders, insects, reptiles, and amphibians.
- Animals that present a high risk for zoonotic disease transmission (eg, reptiles, amphibians, and live poultry) or bites (eg, ferrets).