

NJ BOARD OF PUBLIC UTILITIES
Division Of Customer Assistance

QUARTERLY REPORT

2023 Q 1

	<i>January</i>	<i>February</i>	<i>March</i>	<i>Total</i>
ELECTRIC	251	194	257	702
ATLANTIC CITY ELECTRIC	110	86	98	294
COMMERCIAL	7	8	5	20
BILLING	4	6	2	12
COLLECTIONS	1	0	1	2
MISCELLANEOUS	0	0	1	1
SERVICE - ELECTRIC	2	2	1	5
RESIDENTIAL	103	78	93	274
BILLING	40	41	33	114
COLLECTIONS	40	22	45	107
METERS	4	6	1	11
MISCELLANEOUS	3	3	4	10
SERVICE - ELECTRIC	16	6	10	32
BUTLER POWER & LIGHT	0	1	1	2
RESIDENTIAL	0	1	1	2
BILLING	0	1	0	1
COLLECTIONS	0	0	1	1
JCP&L	139	105	154	398
COMMERCIAL	4	12	10	26
BILLING	1	2	1	4
COLLECTIONS	1	4	5	10
METERS	0	1	0	1
MISCELLANEOUS	0	1	1	2
SERVICE - ELECTRIC	2	4	3	9
RESIDENTIAL	135	93	144	372
BILLING	24	18	30	72
COLLECTIONS	67	44	62	173
METERS	8	2	6	16
MISCELLANEOUS	6	6	9	21
SERVICE - ELECTRIC	30	23	37	90
ROCKLAND ELECTRIC	2	2	4	8
RESIDENTIAL	2	2	4	8
BILLING	1	0	1	2
COLLECTIONS	1	2	2	5
SERVICE - ELECTRIC	0	0	1	1

	<i>January</i>	<i>February</i>	<i>March</i>	<i>Total</i>
ELECTRIC & GAS	203	179	239	621
PSE&G	203	179	239	621
COMMERCIAL	19	20	19	58
BILLING	9	11	11	31
COLLECTIONS	5	4	4	13
METERS	0	1	1	2
MISCELLANEOUS	2	0	1	3
SERVICE - ELECTRIC	3	4	2	9
RESIDENTIAL	184	159	220	563
BILLING	69	73	79	221
COLLECTIONS	86	46	106	238
MARKETING	0	2	1	3
METERS	9	15	6	30
MISCELLANEOUS	10	11	15	36
SERVICE - ELECTRIC	7	10	12	29
SERVICE - GAS	3	2	1	6
	<i>January</i>	<i>February</i>	<i>March</i>	<i>Total</i>
GAS	107	101	103	311
ELIZABETHTOWN GAS	28	21	25	74
COMMERCIAL	1	1	3	5
BILLING	1	1	1	3
COLLECTIONS	0	0	1	1
SERVICE - GAS	0	0	1	1
RESIDENTIAL	27	20	22	69
BILLING	15	8	13	36
COLLECTIONS	5	8	6	19
MISCELLANEOUS	5	2	2	9
SERVICE - GAS	2	2	1	5
NJ NATURAL GAS	16	26	33	75
RESIDENTIAL	16	26	33	75
BILLING	5	3	10	18
COLLECTIONS	8	15	15	38
METERS	0	4	2	6
MISCELLANEOUS	0	1	3	4
SERVICE - GAS	3	3	3	9
SOUTH JERSEY GAS	63	54	45	162
COMMERCIAL	2	0	4	6
BILLING	0	0	2	2
COLLECTIONS	1	0	1	2
MISCELLANEOUS	1	0	1	2

RESIDENTIAL		61	54	41	156
	BILLING	40	29	17	86
	COLLECTIONS	10	13	15	38
	METERS	3	1	1	5
	MISCELLANEOUS	7	5	6	18
	SERVICE - GAS	1	6	2	9

		January	February	March	Total
THIRD PARTY SUPPLIER		106	129	99	334

All American Power & Gas NJ LLC		3	1	0	4
---------------------------------	--	---	---	---	---

COMMERCIAL		3	1	0	4
-------------------	--	----------	----------	----------	----------

	MARKETING	3	1	0	4
--	-----------	---	---	---	---

ALPHA GAS & ELECTRIC		4	2	1	7
----------------------	--	---	---	---	---

RESIDENTIAL		4	2	1	7
--------------------	--	----------	----------	----------	----------

	MARKETING	4	2	1	7
--	-----------	---	---	---	---

AMBIT ENERGY		1	1	0	2
--------------	--	---	---	---	---

RESIDENTIAL		1	1	0	2
--------------------	--	----------	----------	----------	----------

	MARKETING	1	1	0	2
--	-----------	---	---	---	---

AMERICAN POWER & GAS		1	0	0	1
----------------------	--	---	---	---	---

RESIDENTIAL		1	0	0	1
--------------------	--	----------	----------	----------	----------

	MARKETING	1	0	0	1
--	-----------	---	---	---	---

ASTRAL ENERGY		0	1	1	2
---------------	--	---	---	---	---

COMMERCIAL		0	0	1	1
-------------------	--	----------	----------	----------	----------

	BILLING	0	0	1	1
--	---------	---	---	---	---

RESIDENTIAL		0	1	0	1
--------------------	--	----------	----------	----------	----------

	MARKETING	0	1	0	1
--	-----------	---	---	---	---

ATLANTIC ENERGY		1	0	2	3
-----------------	--	---	---	---	---

COMMERCIAL		0	0	1	1
-------------------	--	----------	----------	----------	----------

	MARKETING	0	0	1	1
--	-----------	---	---	---	---

RESIDENTIAL		1	0	1	2
--------------------	--	----------	----------	----------	----------

	MARKETING	1	0	1	2
--	-----------	---	---	---	---

CHAMPION ENERGY		1	1	1	3
-----------------	--	---	---	---	---

COMMERCIAL		0	1	1	2
-------------------	--	----------	----------	----------	----------

	MARKETING	0	1	1	2
--	-----------	---	---	---	---

RESIDENTIAL		1	0	0	1
--------------------	--	----------	----------	----------	----------

	BILLING	1	0	0	1
--	---------	---	---	---	---

CLEAN CHOICE ENERGY		1	1	3	5
---------------------	--	---	---	---	---

RESIDENTIAL		1	1	3	5
--------------------	--	----------	----------	----------	----------

	BILLING	0	1	2	3
--	---------	---	---	---	---

	MARKETING	1	0	1	2
--	-----------	---	---	---	---

CLEAN SKY ENERGY		0	2	2	4
RESIDENTIAL		0	2	2	4
	BILLING	0	0	1	1
	MARKETING	0	2	1	3
CLEARVIEW ELECTRIC		2	3	2	7
RESIDENTIAL		2	3	2	7
	BILLING	0	2	0	2
	MARKETING	2	1	2	5
CONSTELLATION ENERGY		3	2	2	7
COMMERCIAL		2	2	1	5
	BILLING	1	0	0	1
	MARKETING	1	2	1	4
RESIDENTIAL		1	0	1	2
	MARKETING	1	0	1	2
DIRECT ENERGY		1	3	3	7
RESIDENTIAL		1	3	3	7
	BILLING	0	0	1	1
	MARKETING	1	3	2	6
DISCOUNT ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
DISCOUNT POWER		0	1	1	2
RESIDENTIAL		0	1	1	2
	BILLING	0	0	1	1
	MARKETING	0	1	0	1
ENERGY HARBOR		0	0	2	2
RESIDENTIAL		0	0	2	2
	BILLING	0	0	1	1
	MARKETING	0	0	1	1
ENERGY PLUS		0	1	0	1
RESIDENTIAL		0	1	0	1
	BILLING	0	1	0	1
ENGIE RESOURCES		0	2	1	3
COMMERCIAL		0	1	1	2
	MARKETING	0	1	1	2
RESIDENTIAL		0	1	0	1
	BILLING	0	1	0	1
FRONTIER UTILITIES NORTHEAST		1	1	0	2
RESIDENTIAL		1	1	0	2
	BILLING	0	1	0	1
	MARKETING	1	0	0	1

GREAT AMERICAN GAS & ELECTRIC		0	0	1	1
RESIDENTIAL		0	0	1	1
	BILLING	0	0	1	1
GREENLIGHT ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
HUDSON ENERGY SERVICES		1	1	1	3
COMMERCIAL		1	1	1	3
	BILLING	0	0	1	1
	MARKETING	1	1	0	2
IDT ENERGY		3	1	1	5
COMMERCIAL		1	0	0	1
	MARKETING	1	0	0	1
RESIDENTIAL		2	1	1	4
	BILLING	0	0	1	1
	MARKETING	2	1	0	3
INDRA ENERGY		15	28	21	64
RESIDENTIAL		15	28	21	64
	BILLING	1	3	4	8
	MARKETING	14	25	17	56
INSPIRE ENERGY		4	1	7	12
RESIDENTIAL		4	1	7	12
	MARKETING	4	1	7	12
INTELLIGENT ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
LIBERTY POWER		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
MAJOR ENERGY		1	7	3	11
COMMERCIAL		1	0	0	1
	MARKETING	1	0	0	1
RESIDENTIAL		0	7	3	10
	MARKETING	0	7	3	10
MEDIAN ENERGY		2	7	5	14
RESIDENTIAL		2	7	5	14
	MARKETING	2	7	5	14
MPOWER ENERGY, LLC		6	4	2	12
RESIDENTIAL		6	4	2	12
	MARKETING	6	4	2	12

NATIONAL GAS & ELECTRIC		1	4	0	5
RESIDENTIAL		1	4	0	5
	BILLING	0	1	0	1
	MARKETING	1	3	0	4
NEXTERA ENERGY SERVICES		1	0	0	1
COMMERCIAL		1	0	0	1
	MARKETING	1	0	0	1
NJ GAS & ELECTRIC		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
NORDIC ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
NORTH AMERICAN POWER		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
NRG ENERGY		1	1	1	3
RESIDENTIAL		1	1	1	3
	BILLING	1	1	0	2
	MARKETING	0	0	1	1
PAYLESS ENERGY		2	1	1	4
COMMERCIAL		2	0	1	3
	MARKETING	2	0	1	3
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
POWER UP ENERGY		2	0	1	3
COMMERCIAL		2	0	1	3
	MARKETING	2	0	1	3
PURE ENERGY		0	2	2	4
COMMERCIAL		0	1	1	2
	MARKETING	0	1	1	2
RESIDENTIAL		0	1	1	2
	MARKETING	0	1	1	2
RELIANT ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
RESIDENTS ENERGY		1	0	1	2
RESIDENTIAL		1	0	1	2
	MARKETING	1	0	1	2

RESPOND POWER	0	1	0	1
RESIDENTIAL	0	1	0	1
MARKETING	0	1	0	1
RPA ENERGY	3	1	0	4
RESIDENTIAL	3	1	0	4
MARKETING	3	1	0	4
SFE ENERGY	4	8	6	18
COMMERCIAL	1	0	1	2
MARKETING	1	0	1	2
RESIDENTIAL	3	8	5	16
BILLING	0	1	1	2
MARKETING	3	7	4	14
SMART ENERGY	14	5	9	28
RESIDENTIAL	14	5	9	28
BILLING	3	0	0	3
MARKETING	11	5	9	25
SOUTH BAY ENERGY	1	7	1	9
COMMERCIAL	1	1	1	3
BILLING	0	0	1	1
MARKETING	1	1	0	2
RESIDENTIAL	0	6	0	6
MARKETING	0	6	0	6
SUNSEA ENERGY	12	10	7	29
RESIDENTIAL	12	10	7	29
BILLING	0	1	2	3
MARKETING	12	9	5	26
TOMORROW ENERGY	5	5	4	14
RESIDENTIAL	5	5	4	14
BILLING	1	1	0	2
MARKETING	4	4	4	12
VERDE ENERGY	6	6	2	14
COMMERCIAL	1	0	0	1
MARKETING	1	0	0	1
RESIDENTIAL	5	6	2	13
BILLING	1	2	2	5
MARKETING	4	4	0	8
VIRIDIAN ENERGY	0	0	1	1
RESIDENTIAL	0	0	1	1
MARKETING	0	0	1	1

XOOM ENERGY	1	0	1	2
RESIDENTIAL	1	0	1	2
MARKETING	1	0	1	2
Grand Total:	667	603	698	1968