

NJ BOARD OF PUBLIC UTILITIES  
Division Of Customer Assistance

# QUARTERLY REPORT

2025 Q 4

|                        |                        | <i>October</i> | <i>November</i> | <i>December</i> | <i>Total</i> |
|------------------------|------------------------|----------------|-----------------|-----------------|--------------|
| <b>ELECTRIC</b>        |                        | <b>538</b>     | <b>318</b>      | <b>328</b>      | <b>1184</b>  |
| ATLANTIC CITY ELECTRIC |                        | 271            | 97              | 69              | 437          |
| <b>COMMERCIAL</b>      |                        | <b>6</b>       | <b>7</b>        | <b>3</b>        | <b>16</b>    |
|                        | BILLING                | 2              | 3               | 1               | 6            |
|                        | COLLECTIONS            | 3              | 1               | 1               | 5            |
|                        | SERVICE - ELECTRIC     | 1              | 3               | 1               | 5            |
| <b>RESIDENTIAL</b>     |                        | <b>265</b>     | <b>90</b>       | <b>66</b>       | <b>421</b>   |
|                        | BILLING                | 30             | 19              | 22              | 71           |
|                        | COLLECTIONS            | 217            | 59              | 24              | 300          |
|                        | COMPANY INEFFICIENCIES | 4              | 8               | 3               | 15           |
|                        | METERS                 | 3              | 1               | 1               | 5            |
|                        | SERVICE - ELECTRIC     | 11             | 3               | 16              | 30           |
| JCP&L                  |                        | 262            | 215             | 255             | 732          |
| <b>COMMERCIAL</b>      |                        | <b>16</b>      | <b>16</b>       | <b>13</b>       | <b>45</b>    |
|                        | BILLING                | 6              | 2               | 4               | 12           |
|                        | COLLECTIONS            | 2              | 1               | 2               | 5            |
|                        | COMPANY INEFFICIENCIES | 2              | 3               | 2               | 7            |
|                        | SERVICE - ELECTRIC     | 6              | 10              | 5               | 21           |
| <b>RESIDENTIAL</b>     |                        | <b>246</b>     | <b>199</b>      | <b>242</b>      | <b>687</b>   |
|                        | BILLING                | 57             | 38              | 62              | 157          |
|                        | COLLECTIONS            | 131            | 92              | 63              | 286          |
|                        | COMPANY INEFFICIENCIES | 14             | 16              | 17              | 47           |
|                        | METERS                 | 9              | 7               | 6               | 22           |
|                        | SERVICE - ELECTRIC     | 35             | 46              | 94              | 175          |
| Rockland Electric      |                        | 5              | 6               | 4               | 15           |
| <b>COMMERCIAL</b>      |                        | <b>0</b>       | <b>1</b>        | <b>0</b>        | <b>1</b>     |
|                        | SERVICE - ELECTRIC     | 0              | 1               | 0               | 1            |
| <b>RESIDENTIAL</b>     |                        | <b>5</b>       | <b>5</b>        | <b>4</b>        | <b>14</b>    |
|                        | BILLING                | 1              | 0               | 0               | 1            |
|                        | COLLECTIONS            | 3              | 2               | 3               | 8            |
|                        | COMPANY INEFFICIENCIES | 1              | 1               | 0               | 2            |
|                        | SERVICE - ELECTRIC     | 0              | 2               | 1               | 3            |

|                           |                        | <i>October</i> | <i>November</i> | <i>December</i> | <i>Total</i> |
|---------------------------|------------------------|----------------|-----------------|-----------------|--------------|
| <b>ELECTRIC &amp; GAS</b> |                        | <b>273</b>     | <b>154</b>      | <b>142</b>      | <b>569</b>   |
| PSE&G                     |                        | 273            | 154             | 142             | 569          |
| <b>COMMERCIAL</b>         |                        | <b>16</b>      | <b>11</b>       | <b>16</b>       | <b>43</b>    |
|                           | BILLING                | 9              | 2               | 6               | 17           |
|                           | COLLECTIONS            | 1              | 2               | 1               | 4            |
|                           | COMPANY INEFFICIENCIES | 0              | 0               | 1               | 1            |
|                           | METERS                 | 1              | 0               | 0               | 1            |
|                           | SERVICE - ELECTRIC     | 5              | 6               | 6               | 17           |
|                           | SERVICE - GAS          | 0              | 1               | 2               | 3            |
| <b>RESIDENTIAL</b>        |                        | <b>257</b>     | <b>143</b>      | <b>126</b>      | <b>526</b>   |
|                           | BILLING                | 38             | 31              | 46              | 115          |
|                           | COLLECTIONS            | 177            | 85              | 60              | 322          |
|                           | COMPANY INEFFICIENCIES | 10             | 8               | 6               | 24           |
|                           | METERS                 | 6              | 3               | 5               | 14           |
|                           | SERVICE - ELECTRIC     | 25             | 12              | 7               | 44           |
|                           | SERVICE - GAS          | 1              | 4               | 2               | 7            |

|                    |                        | <i>October</i> | <i>November</i> | <i>December</i> | <i>Total</i> |
|--------------------|------------------------|----------------|-----------------|-----------------|--------------|
| <b>GAS</b>         |                        | <b>182</b>     | <b>128</b>      | <b>77</b>       | <b>387</b>   |
| Elizabethtown Gas  |                        | 53             | 25              | 15              | 93           |
| <b>COMMERCIAL</b>  |                        | <b>0</b>       | <b>2</b>        | <b>2</b>        | <b>4</b>     |
|                    | BILLING                | 0              | 0               | 1               | 1            |
|                    | COLLECTIONS            | 0              | 2               | 0               | 2            |
|                    | SERVICE - GAS          | 0              | 0               | 1               | 1            |
| <b>RESIDENTIAL</b> |                        | <b>53</b>      | <b>23</b>       | <b>13</b>       | <b>89</b>    |
|                    | BILLING                | 3              | 1               | 4               | 8            |
|                    | COLLECTIONS            | 43             | 17              | 8               | 68           |
|                    | COMPANY INEFFICIENCIES | 1              | 3               | 1               | 5            |
|                    | METERS                 | 1              | 0               | 0               | 1            |
|                    | SERVICE - GAS          | 5              | 2               | 0               | 7            |
| NJ NATURAL GAS     |                        | 28             | 36              | 23              | 87           |
| <b>COMMERCIAL</b>  |                        | <b>0</b>       | <b>0</b>        | <b>1</b>        | <b>1</b>     |
|                    | SERVICE - GAS          | 0              | 0               | 1               | 1            |
| <b>RESIDENTIAL</b> |                        | <b>28</b>      | <b>36</b>       | <b>22</b>       | <b>86</b>    |
|                    | BILLING                | 4              | 7               | 4               | 15           |
|                    | COLLECTIONS            | 23             | 20              | 13              | 56           |
|                    | COMPANY INEFFICIENCIES | 0              | 2               | 0               | 2            |
|                    | METERS                 | 1              | 3               | 1               | 5            |
|                    | SERVICE - GAS          | 0              | 4               | 4               | 8            |

|                    |                        |            |           |           |            |
|--------------------|------------------------|------------|-----------|-----------|------------|
| SOUTH JERSEY GAS   |                        | 101        | 67        | 39        | 207        |
| <b>COMMERCIAL</b>  |                        | <b>0</b>   | <b>3</b>  | <b>3</b>  | <b>6</b>   |
|                    | BILLING                | 0          | 0         | 1         | 1          |
|                    | COLLECTIONS            | 0          | 0         | 2         | 2          |
|                    | COMPANY INEFFICIENCIES | 0          | 1         | 0         | 1          |
|                    | SERVICE - GAS          | 0          | 2         | 0         | 2          |
| <b>RESIDENTIAL</b> |                        | <b>101</b> | <b>64</b> | <b>36</b> | <b>201</b> |
|                    | BILLING                | 8          | 5         | 11        | 24         |
|                    | COLLECTIONS            | 86         | 52        | 15        | 153        |
|                    | COMPANY INEFFICIENCIES | 2          | 0         | 2         | 4          |
|                    | METERS                 | 1          | 2         | 0         | 3          |
|                    | SERVICE - GAS          | 4          | 5         | 8         | 17         |

|                                 |           | <i>October</i> | <i>November</i> | <i>December</i> | <i>Total</i> |
|---------------------------------|-----------|----------------|-----------------|-----------------|--------------|
| <b>THIRD PARTY SUPPLIER</b>     |           | <b>40</b>      | <b>23</b>       | <b>41</b>       | <b>104</b>   |
| All American Power & Gas NJ LLC |           | 0              | 1               | 0               | 1            |
| <b>COMMERCIAL</b>               |           | <b>0</b>       | <b>1</b>        | <b>0</b>        | <b>1</b>     |
|                                 | MARKETING | 0              | 1               | 0               | 1            |
| AP GAS & ELECTRIC               |           | 0              | 1               | 1               | 2            |
| <b>RESIDENTIAL</b>              |           | <b>0</b>       | <b>1</b>        | <b>1</b>        | <b>2</b>     |
|                                 | MARKETING | 0              | 1               | 1               | 2            |
| CLEAN CHOICE ENERGY             |           | 1              | 0               | 0               | 1            |
| <b>RESIDENTIAL</b>              |           | <b>1</b>       | <b>0</b>        | <b>0</b>        | <b>1</b>     |
|                                 | MARKETING | 1              | 0               | 0               | 1            |
| CLEAN SKY ENERGY                |           | 2              | 0               | 0               | 2            |
| <b>COMMERCIAL</b>               |           | <b>1</b>       | <b>0</b>        | <b>0</b>        | <b>1</b>     |
|                                 | MARKETING | 1              | 0               | 0               | 1            |
| <b>RESIDENTIAL</b>              |           | <b>1</b>       | <b>0</b>        | <b>0</b>        | <b>1</b>     |
|                                 | MARKETING | 1              | 0               | 0               | 1            |
| CONSTELLATION ENERGY            |           | 0              | 1               | 1               | 2            |
| <b>RESIDENTIAL</b>              |           | <b>0</b>       | <b>1</b>        | <b>1</b>        | <b>2</b>     |
|                                 | MARKETING | 0              | 1               | 1               | 2            |
| DIRECT ENERGY                   |           | 0              | 1               | 1               | 2            |
| <b>RESIDENTIAL</b>              |           | <b>0</b>       | <b>1</b>        | <b>1</b>        | <b>2</b>     |
|                                 | BILLING   | 0              | 1               | 1               | 2            |
| DISCOUNT POWER                  |           | 0              | 1               | 0               | 1            |
| <b>RESIDENTIAL</b>              |           | <b>0</b>       | <b>1</b>        | <b>0</b>        | <b>1</b>     |
|                                 | MARKETING | 0              | 1               | 0               | 1            |
| ENGIE RESOURCES                 |           | 1              | 0               | 0               | 1            |
| <b>COMMERCIAL</b>               |           | <b>1</b>       | <b>0</b>        | <b>0</b>        | <b>1</b>     |
|                                 | BILLING   | 1              | 0               | 0               | 1            |

|                         |           |          |          |           |           |
|-------------------------|-----------|----------|----------|-----------|-----------|
| IDT ENERGY              |           | 1        | 0        | 1         | 2         |
| <b>RESIDENTIAL</b>      |           | <b>1</b> | <b>0</b> | <b>1</b>  | <b>2</b>  |
|                         | BILLING   | 1        | 0        | 0         | 1         |
|                         | MARKETING | 0        | 0        | 1         | 1         |
| INDRA ENERGY            |           | 8        | 7        | 13        | 28        |
| <b>COMMERCIAL</b>       |           | <b>1</b> | <b>0</b> | <b>0</b>  | <b>1</b>  |
|                         | BILLING   | 1        | 0        | 0         | 1         |
| <b>RESIDENTIAL</b>      |           | <b>7</b> | <b>7</b> | <b>13</b> | <b>27</b> |
|                         | BILLING   | 0        | 0        | 1         | 1         |
|                         | MARKETING | 7        | 7        | 12        | 26        |
| MAJOR ENERGY            |           | 3        | 3        | 2         | 8         |
| <b>COMMERCIAL</b>       |           | <b>0</b> | <b>1</b> | <b>0</b>  | <b>1</b>  |
|                         | MARKETING | 0        | 1        | 0         | 1         |
| <b>RESIDENTIAL</b>      |           | <b>3</b> | <b>2</b> | <b>2</b>  | <b>7</b>  |
|                         | BILLING   | 1        | 1        | 0         | 2         |
|                         | MARKETING | 2        | 1        | 2         | 5         |
| MEDIAN ENERGY           |           | 1        | 0        | 2         | 3         |
| <b>RESIDENTIAL</b>      |           | <b>1</b> | <b>0</b> | <b>2</b>  | <b>3</b>  |
|                         | MARKETING | 1        | 0        | 2         | 3         |
| MPOWER ENERGY, LLC      |           | 2        | 0        | 0         | 2         |
| <b>RESIDENTIAL</b>      |           | <b>2</b> | <b>0</b> | <b>0</b>  | <b>2</b>  |
|                         | MARKETING | 2        | 0        | 0         | 2         |
| NATIONAL GAS & ELECTRIC |           | 1        | 0        | 0         | 1         |
| <b>RESIDENTIAL</b>      |           | <b>1</b> | <b>0</b> | <b>0</b>  | <b>1</b>  |
|                         | MARKETING | 1        | 0        | 0         | 1         |
| NJ GAS & ELECTRIC       |           | 1        | 1        | 3         | 5         |
| <b>RESIDENTIAL</b>      |           | <b>1</b> | <b>1</b> | <b>3</b>  | <b>5</b>  |
|                         | MARKETING | 1        | 1        | 3         | 5         |
| NORDIC ENERGY           |           | 2        | 0        | 2         | 4         |
| <b>RESIDENTIAL</b>      |           | <b>2</b> | <b>0</b> | <b>2</b>  | <b>4</b>  |
|                         | MARKETING | 2        | 0        | 2         | 4         |
| NRG ENERGY              |           | 1        | 0        | 2         | 3         |
| <b>RESIDENTIAL</b>      |           | <b>1</b> | <b>0</b> | <b>2</b>  | <b>3</b>  |
|                         | MARKETING | 1        | 0        | 2         | 3         |
| PAYLESS ENERGY          |           | 1        | 0        | 0         | 1         |
| <b>COMMERCIAL</b>       |           | <b>1</b> | <b>0</b> | <b>0</b>  | <b>1</b>  |
|                         | MARKETING | 1        | 0        | 0         | 1         |
| POWER UP ENERGY         |           | 1        | 1        | 0         | 2         |
| <b>COMMERCIAL</b>       |           | <b>1</b> | <b>1</b> | <b>0</b>  | <b>2</b>  |
|                         | MARKETING | 1        | 1        | 0         | 2         |

|                     |           |             |            |            |             |
|---------------------|-----------|-------------|------------|------------|-------------|
| PURE ENERGY         |           | 3           | 0          | 1          | 4           |
| <b>COMMERCIAL</b>   |           | <b>2</b>    | <b>0</b>   | <b>0</b>   | <b>2</b>    |
|                     | MARKETING | 2           | 0          | 0          | 2           |
| <b>RESIDENTIAL</b>  |           | <b>1</b>    | <b>0</b>   | <b>1</b>   | <b>2</b>    |
|                     | MARKETING | 1           | 0          | 1          | 2           |
| RELIANT ENERGY      |           | 1           | 0          | 0          | 1           |
| <b>RESIDENTIAL</b>  |           | <b>1</b>    | <b>0</b>   | <b>0</b>   | <b>1</b>    |
|                     | MARKETING | 1           | 0          | 0          | 1           |
| RESIDENTS ENERGY    |           | 2           | 1          | 4          | 7           |
| <b>RESIDENTIAL</b>  |           | <b>2</b>    | <b>1</b>   | <b>4</b>   | <b>7</b>    |
|                     | MARKETING | 2           | 1          | 4          | 7           |
| RUSHMORE ENERGY     |           | 0           | 0          | 1          | 1           |
| <b>RESIDENTIAL</b>  |           | <b>0</b>    | <b>0</b>   | <b>1</b>   | <b>1</b>    |
|                     | BILLING   | 0           | 0          | 1          | 1           |
| SMART ENERGY        |           | 5           | 3          | 4          | 12          |
| <b>RESIDENTIAL</b>  |           | <b>5</b>    | <b>3</b>   | <b>4</b>   | <b>12</b>   |
|                     | BILLING   | 1           | 0          | 0          | 1           |
|                     | MARKETING | 4           | 3          | 4          | 11          |
| SOUTH BAY ENERGY    |           | 0           | 0          | 2          | 2           |
| <b>COMMERCIAL</b>   |           | <b>0</b>    | <b>0</b>   | <b>1</b>   | <b>1</b>    |
|                     | MARKETING | 0           | 0          | 1          | 1           |
| <b>RESIDENTIAL</b>  |           | <b>0</b>    | <b>0</b>   | <b>1</b>   | <b>1</b>    |
|                     | MARKETING | 0           | 0          | 1          | 1           |
| SPARTACUS ENERGY    |           | 1           | 0          | 0          | 1           |
| <b>COMMERCIAL</b>   |           | <b>1</b>    | <b>0</b>   | <b>0</b>   | <b>1</b>    |
|                     | MARKETING | 1           | 0          | 0          | 1           |
| SUNSEA ENERGY       |           | 1           | 1          | 1          | 3           |
| <b>RESIDENTIAL</b>  |           | <b>1</b>    | <b>1</b>   | <b>1</b>   | <b>3</b>    |
|                     | MARKETING | 1           | 1          | 1          | 3           |
| VERDE ENERGY        |           | 0           | 1          | 0          | 1           |
| <b>RESIDENTIAL</b>  |           | <b>0</b>    | <b>1</b>   | <b>0</b>   | <b>1</b>    |
|                     | BILLING   | 0           | 1          | 0          | 1           |
| VIRIDIAN ENERGY     |           | 1           | 0          | 0          | 1           |
| <b>RESIDENTIAL</b>  |           | <b>1</b>    | <b>0</b>   | <b>0</b>   | <b>1</b>    |
|                     | MARKETING | 1           | 0          | 0          | 1           |
| <b>Grand Total:</b> |           | <b>1033</b> | <b>623</b> | <b>588</b> | <b>2244</b> |