

John Houck September 18, 2012

Dear Mr. Reinert, Having only learned about the above noted report in the paper yesterday and only giving me a few days to review ,I have some quick comments. See below: A. This report is being done by the same company who is owned and operated by previous ACE employees, they also wrote and advised ACE with respect to there storm preparation. The company also did the evaluations for the storm preparations.

B. The company needs more working employees to do long term maintenance not just talking heads during storm operations.

C.If the Bpu would look at the ridiculous over time hours worked year round at ACE you would find the real requirements for workers, not message writers or more government affairs people.D. The tree trimming the article said was more than what was budgeted, However the budget has not been big enough for many years. This should be an on going expense paid by shareholders not emergency reimbursement through increased rates. Please tell me you received this E-mail.