

EXISTING TELEPHONE LIFELINE CUSTOMERS IN NEW JERSEY

Please be advised that the Federal Communications Commission or FCC has recently made significant changes to the rules that apply to telephone Lifeline Service in an effort to help protect against fraud and abuse. As required by these new rules, your Lifeline Service provider will be contacting you either by phone or in writing, to verify that you still qualify for this federally funded discount. Shortly after June 1st, and continuing through the end of this year, telephone companies will be contacting every one of its current Lifeline customers to obtain additional information to ensure your continued eligibility. Your Lifeline provider is required to verify the following items: your full name; full residential address; whether the residential address is permanent or temporary; your billing address if different from the residential address; your date of birth; the last four digits of your social security number; if qualifying under a social program, the name of the assistance program from which benefits are received. We urge you to respond to your carrier and provide the information requested. Any consumer who does not respond is in danger of losing the benefits under this program.

If you have any questions about these new rules or if you lose your benefit because you do not respond, please use the information below to contact your provider.

- 1) If you are a Verizon New Jersey customer, please call NJSHARES at 1-888-337-3339 or visit them at www.njshares.org.
- 2) CenturyLink/United Telephone Company of New Jersey – 1-800-201-4099 – www.centurylink.com/
- 3) Warwick Valley Telephone Company – 1-800-952-7642
www.warwick.net/
- 4) TracFone – 1-800-977-3768 – www.safelinkwireless.com/Safelink/
- 5) Nexus – 1-877-870-9222 www.reachoutmobile.com/
- 6) Virgin Mobile – To reach Assurance Wireless, New Jersey residents should call 1-888-898-4888, or visit www.assurancewireless.com. Information is available in English and Spanish.