



STATE OF NEW JERSEY
Board of Public Utilities
44 South Clinton Avenue, 9th Floor
Post Office Box 350
Trenton, New Jersey 08625-0350
www.nj.gov/bpu/

CUSTOMER ASSISTANCE

JULIE & FRANK MULL,)	ORDER ADOPTING INITIAL
Petitioners)	DECISION SETTLEMENT
)	
V)	
)	
VERIZON NEW JERSEY INC.,)	
Respondent)	BPU Dkt. No. TC09070561U
)	OAL Dkt. No. PUC13091-09

Julie & Frank Mull, Petitioners, appearing *pro se*
William D. Smith, Esq., on behalf of Respondent, Verizon New Jersey Inc.

BY THE BOARD:

On July 27, 2009, Julie and Frank Mull (“Petitioners”) filed a petition with the Board of Public Utilities (“Board”) requesting a formal hearing related to a billing dispute with Verizon New Jersey Inc. (“Respondent”) for utility services rendered by Respondent.

After the filing of Respondent’s answer, the Board transmitted this matter to the Office of Administrative Law (“OAL”) for hearing and initial disposition as a contested case pursuant to N.J.S.A. 52:14B-1 et seq. and N.J.S.A. 52:14F-1 et seq. This matter was assigned to Administrative Law Judge (“ALJ”) Mumtaz Bari-Brown.

While this matter was pending at the OAL, the parties engaged in negotiations and entered into and signed a Settlement Agreement (“Agreement”) that was submitted to the ALJ. By Initial Decision issued on September 14, 2011, and submitted to the Board on September 19, 2011, to which the Agreement was attached and made part thereof, ALJ Bari-Brown found that the Agreement was voluntary, that its terms fully disposed of all issues in controversy and that it satisfied the requirements of N.J.A.C. 1:1-19.1. Pursuant to the terms of the Agreement, the Respondent has agreed not to seek any further payments from Petitioners who are no longer customers of Respondent. Respondent has also agreed to contact the credit agencies to have all references to those accounts associated with the Petitioners removed from the credit reports. In return, Petitioners have agreed to withdraw this matter with prejudice and dismissing all claims that they may have against Respondent as of the date of the Agreement.

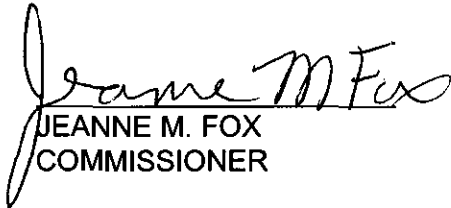
After review of the record and the Settlement Agreement of the parties, the Board HEREBY FINDS that the parties have voluntarily agreed to the Agreement as evidenced by their signatures and that by the terms of the Settlement Agreement, have fully resolved all outstanding contested issues in this matter.

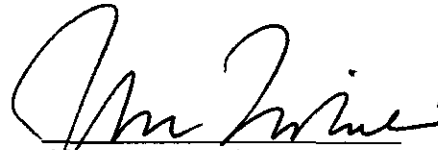
Accordingly, the Board HEREBY ADOPTS the Initial Decision and the Settlement Agreement executed by the parties in their entirety as if fully set forth herein.

DATED: 10/13/11

BOARD OF PUBLIC UTILITIES
BY:


LEE A. SOLOMON
PRESIDENT


JEANNE M. FOX
COMMISSIONER

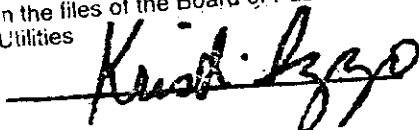

JOSEPH L. FIORDALISO
COMMISSIONER


NICHOLAS ASSELTA
COMMISSIONER

ATTEST:

KRISTI IZZO
SECRETARY

I HEREBY CERTIFY that the within document is a true copy of the original in the files of the Board of Public Utilities



JULIE & FRANK MULL

V.

VERIZON NEW JERSEY INC.

BPU DOCKET NO. TC09070561U
OAL DOCKET NO. PUC13091-09

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RPA
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Sambut
Ford-Williams



State of New Jersey
OFFICE OF ADMINISTRATIVE LAW

BPU MAILROOM
SEP 21 2011
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INITIAL DECISION

SETTLEMENT

OAL DKT. NO. PUC 13091-09

AGENCY DKT. NO. TC09070561U

JULIE AND FRANK MULL,

Petitioners,

v.

VERIZON NEW JERSEY, INC.,

Respondent.

Julie and Frank Mull, pro se

William D. Smith, Esq., for respondent

Record Closed: September 12, 2011

Decided: September 15, 2011

BEFORE MUMTAZ BARI-BROWN, ALJ:

This matter was transmitted to the Office of Administrative Law (OAL) on November 9, 2009, for resolution as a contested case pursuant to N.J.S.A. 52:14B-1 to -15 and N.J.S.A. 52:14F1 to -13.

A hearing was scheduled on October 5, 2011. Prior to the date of hearing the parties settled the matter. The attached Settlement Agreement was submitted on

September 12, 2011, indicating the terms of agreement which are incorporated herein by reference.

Having reviewed the record and the settlement terms, I **FIND**:

1. The parties have voluntarily agreed to the settlement as evidenced by their signatures and/or the signatures of their representatives.
2. The settlement fully disposes of all issues in controversy and is consistent with the law.

I **CONCLUDE** that this agreement meets the requirements of N.J.A.C. 1:1-19.1 and that the settlement should be approved. I approve the settlement and, therefore, **ORDER** that the parties comply with the settlement terms and that these proceedings be concluded.

I hereby **FILE** my initial decision with the **BOARD OF PUBLIC UTILITIES** for consideration.

This recommended decision may be adopted, modified or rejected by the **BOARD OF PUBLIC UTILITIES**, which by law is authorized to make a final decision in this matter. If the Board of Public Utilities does not adopt, modify or reject this decision within forty-five days and unless such time limit is otherwise extended, this recommended decision shall become a final decision in accordance with N.J.S.A. 52:14B-10.

Sept 14, 2011
DATE

Mumtaz Bari Brown
MUMTAZ BARI-BROWN, ALJ

Date Received at Agency:

9-19-11
Laura Parkes
DIRECTOR AND
CHIEF ADMINISTRATIVE LAW JUDGE

Date Mailed to Parties: **SEP 19 2011**
dr

**STATE OF NEW JERSEY
BOARD OF PUBLIC UTILITIES**

NEW JERSEY OFFICE OF
ADMINISTRATIVE LAW
OAL DOCKET NO. PUC 13091-09
BPU DOCKET NO. TC09070561U

Julie and Frank Mull,

Petitioners,

v.

Verizon New Jersey, Inc.,

Respondent.

SETTLEMENT AGREEMENT

Julie and Frank Mull ("Petitioners") and Verizon New Jersey Inc. ("Respondent"), having reviewed the documents submitted by Petitioners and Respondent's Answer and wishing to resolve this matter without further adversarial proceedings, have entered into this Settlement Agreement to resolve all claims and matters related to this proceeding, and jointly file this Settlement Agreement with the Office of Administrative Law desiring that this proceeding be closed and dismissed with prejudice. The parties wishing to be bound by the terms of this Settlement Agreement make the following representations:

1. Respondent agrees to not seek any further payments from Petitioners, who are no longer customers of Verizon New Jersey, Inc.
2. Respondent agrees to contact the credit agencies to have all references to the Verizon New Jersey Inc. accounts associated with the Mulls removed from the credit reports.

3. Petitioners agree to withdraw this matter from Office of Administrative Law and hereby dismiss with prejudice any and all claims they may have against Verizon New Jersey Inc. as of the date of this agreement.

In light of the foregoing, Petitioners and Respondent hereby agree to settle this matter and jointly, respectfully request that this matter be dismissed with prejudice.

Dated: January 19, 2011

AGREED:

Petitioners

Respondent

Julie Mull
Signature

William D. Smith for Verizon NJ
Signature

Julie Mull
Print Name

William D. Smith
Print Name

1/27/11
Date

Jan. 19, 2011
Date

Franklin C. Mull III
Signature

Franklin C Mull III
Print Name

1-27-11
Date