

# Medicaid and Managed Care Presentation

## Pharmacy Overview

Helpful Hints for a Compliant Medicaid Practice  
June 1, 2016

# Disclaimer

- The information contained within this presentation is provided for general information only and does not constitute legal or regulatory advice. Any views or opinions presented are solely those of the presenter(s) and do not represent those of UnitedHealth Group, Horizon NJ Health, etc. (collectively referred to as Medicaid). UnitedHealth Group, Horizon NJ Health, etc. its officers, employees, and agents do not intend that anyone should rely on any information contained within this presentation in any manner. UnitedHealth Group, Horizon NJ Health, etc. and its officers, employees, and agents do not assume, and hereby expressly disclaim, liability for use of or reliance on the information contained within this presentation, and specifically disclaim any guarantee, warranty, or representation that implementation may have.
- The information contained herein may not apply to any specific factual or legal circumstances, nor should the description of any specific case or set of facts or circumstances be construed as a prediction that a similar outcome could be expected if the case or facts occurred again. The outcome of every case is dependent upon the facts and circumstances surrounding that particular case and will differ from case to case. This information is not intended to substitute for obtaining legal advice from an attorney and no person should act or rely on any information from this presentation without seeking the advice of an attorney.
- Presentations are intended for educational purposes only and do not replace independent professional judgment.

# Goals For Today

To help you better understand:

- The State Agency and MCO Structure
- The Medicaid Regulatory Framework
- Medicaid documentation requirements
- Third Party Liability (TPL) requirements
- Fraud, Waste & Abuse obligations
- Consequences for non-compliance
- Your obligations as a pharmacy/pharmacist



# What is Medicaid?

- Medicaid is a joint Federal and State program that helps pay medical costs if individuals have limited income and resources or meet other requirements.

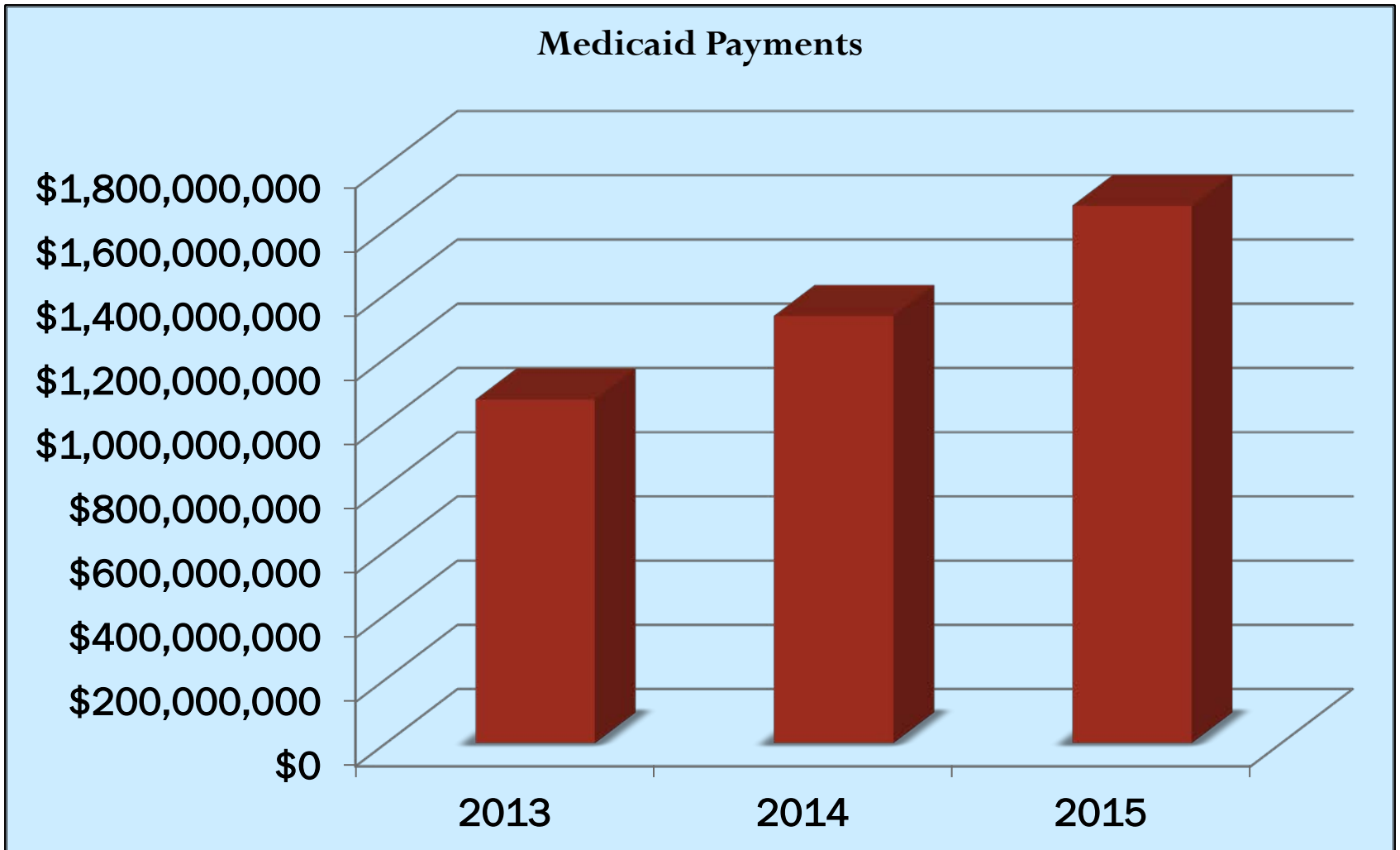


- Medicaid is a voluntary program. If you want to participate, you must know, accept and abide by the rules and regulations.

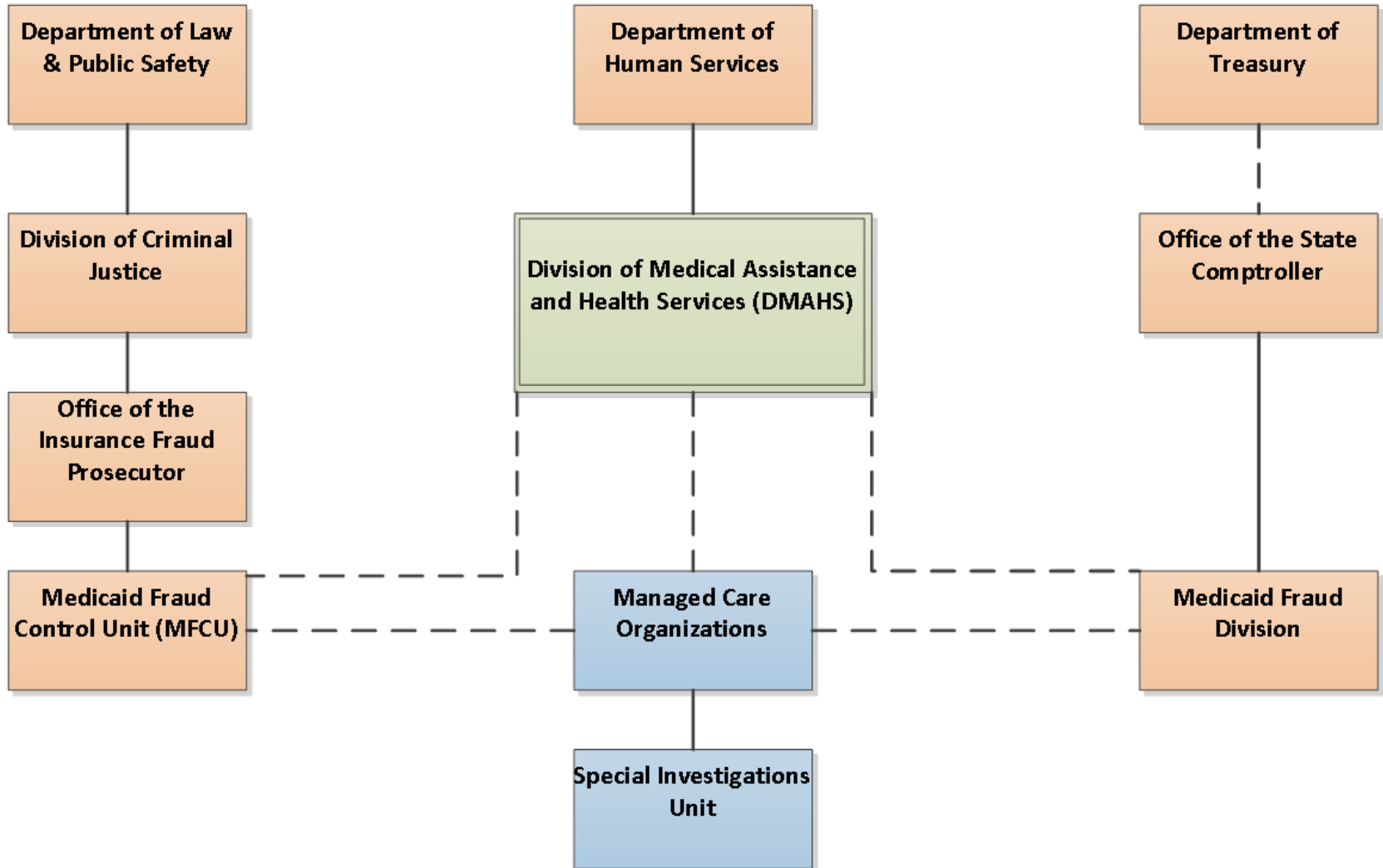
# Pharmacy Risk Category: **HIGH**

- The MFD and DMAHS assigned pharmacy to the high risk category
- High risk provider requirements:
  - Beginning in 2017 new provider credentialing requirements for high risk providers will include criminal background checks and fingerprinting of anyone who directly or indirectly owns 5% or more of the pharmacy
- High Dollars Spent
- High Risk for Fraud, Waste and Abuse:
  - Drug Diversion
  - Forged or Altered Prescriptions
  - Doctor Shopping/Pharmacy
  - Billing for prescriptions never dispensed

# Medicaid Payments for Pharmacy Services



# Administration & Oversight



# Medicaid Managed Care Contract

- The New Jersey Department of Human Services, DMAHS, has a contract with the following MCOs:
  - Aetna Better Health of New Jersey
  - Amerigroup New Jersey, Inc.
  - Horizon NJ Health
  - UnitedHealthcare Community Plan
  - WellCare Health Plans of NJ, Inc.





# Fraud, Waste and Abuse

Meghan Ellerman

# MCO Program Specific Requirements

- **Each MCO may have its own unique requirements:**
  - Medical policies (i.e., prior authorization)
  - Reimbursement policies
  - Claims submission process
- **When in doubt, consult your MCO-specific resources:**
  - Provider contract
  - Provider manual
  - Provider portal
  - Provider representative
  - MCO website
  - Newsletters and provider alerts

**It is your responsibility to know these requirements**

# Fraud, Waste and Abuse

"Fraud" – an intentional deception or misrepresentation made by any person with the knowledge that the deception could result in some unauthorized benefit to that person or another person, including any act that constitutes fraud under applicable federal or State law.

- *N.J. Stat. § 30:4D-55*



# Fraud, Waste and Abuse

- Waste is not defined in the rules, but is “generally understood to encompass overutilization, underutilization or misuse of resources.”
- Waste is not usually a criminal or intentional act.
- **CMS’s Fraud, Waste and Abuse Toolkit**  
<https://www.cms.gov/Medicare-Medicaid-Coordination/Fraud-Prevention/Medicaid-Integrity-Education/Downloads/fwa-overview-booklet.pdf>

# Fraud, Waste and Abuse

- "Abuse" – provider practices that are inconsistent with sound fiscal, business or medical practices and result in unnecessary costs to Medicaid or in reimbursement for services that are not medically necessary or that fail to meet professionally recognized standards for health care.
- The term also includes recipient practices that result in unnecessary costs to Medicaid.
- *N.J. Stat. § 30:4D-55*

# Red Flags

Melissa Brooks

# Patient Red Flags

- Cash prescriptions
- No insurance ID card
- Prescriptions for multiple patients from same prescriber
- Requesting early refills
- Drug prescribed vs. diagnosis, age, gender
- PMP report findings



# Patient Red Flags

Geographical  
Locations



Patient vs.  
Prescriber vs.  
Pharmacy



# Prescription Red Flags

- Verification checkpoints for NJ Prescription blanks:
  - Thermochromic ink
  - Prescriber signature and phone number
  - Bar code
  - Spelling of drug name
  - Abbreviations

State of New Jersey  
**PRESCRIPTION BLANK**

NAME AND TITLE OF PHYSICIAN ASSISTANT  
NAME OF PROFESSIONAL PRACTICE  
TELEPHONE #

NPI # \_\_\_\_\_  
LICENSE # \_\_\_\_\_ DEA # \_\_\_\_\_

NAME, DEGREE (SUPERVISING PHYSICIAN)  
STREET ADDRESS \_\_\_\_\_ CITY, STATE ZIP \_\_\_\_\_ TEL. # \_\_\_\_\_  
LICENSE # \_\_\_\_\_ DEA # \_\_\_\_\_

DELEGATED PHYSICIAN SUPERVISOR  
LICENSE # \_\_\_\_\_ TEL # \_\_\_\_\_

IF PRESCRIPTION IS WRITTEN AT ALTERNATE PRACTICE SITE, CHECK HERE   
AND PRINT ALTERNATE ADDRESS AND TELEPHONE NUMBER ON REVERSE SIDE

PATIENT \_\_\_\_\_ D.O.B. \_\_\_\_\_  
ADDRESS \_\_\_\_\_ DATE \_\_\_\_\_

**Rx**

PPI  
 SPB

LOOK FOR THE FOLLOWING INFORMATION ON THE REVERSE SIDE

SUBSTITUTION PERMISSIBLE \_\_\_\_\_ DO NOT SUBSTITUTE \_\_\_\_\_

DO NOT REFILL \_\_\_\_\_ SIGNATURE OF PRESCRIBER \_\_\_\_\_  
REFILL \_\_\_\_\_ TIMES \_\_\_\_\_

Use a separate form for each controlled substance prescription  
THEFT, UNAUTHORIZED POSSESSION AND/OR USE OF THIS FORM INCLUDING ALTERATIONS OR FORGERY, ARE CRIMES PUNISHABLE BY LAW

# Prescriber Red Flags

- Prescriber's scope of practice
- Excessive quantities
- Drug prescribed vs. diagnosis, age, gender
- Same “cocktail” of prescriptions written for numerous patients
- Prescribers writing prescriptions for themselves or family members



# Pharmacy/Pharmacist Red Flags

- Patients reporting issues with pharmacy operations or staff
- Disorganized or missing Rx files, signature logs
- Use of inappropriate override codes
- Submitting NDC for a product that was not purchased
- Pharmacy audit results



# Compliance

Elvira Petrillo

# Claim Submission

- It is the provider's responsibility to ensure that claims submitted for payment reflect the actual service/product that was provided.
- It is incumbent upon providers to bill prescriptions and products correctly.



# Claim Submission

- Ensure the package size and drug form have been applied according to proper billing procedure
- Examples:



# Claim Submission



# Inventory Reconciliation

- Paid claims for certain medications are selected to conduct an inventory review
- Wholesale invoices are obtained directly from the wholesalers for all purchases and returns made during an investigation period
- Paid claims are reconciled with the wholesale invoices to determine if an inventory shortage occurred





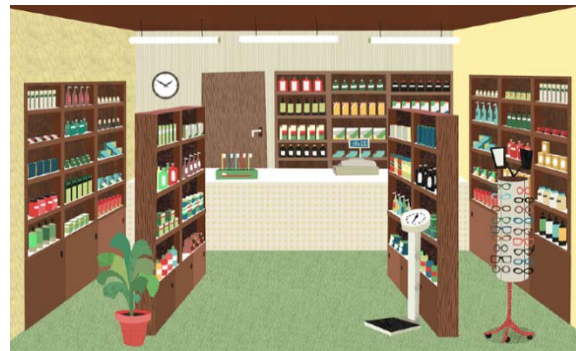
# Sample Electronic Wholesaler Invoice

Order No.	Shipment Date	Item	Description	Drug Strength	Drug Pack	Drug Form	NDC Code	Manufacturer	Quantity	Unit Price	Amount
SO-307-277640	9/14/2011	328319	BUDESONIDE 0.5MG INH SUSP	0.5MG	30 X 2ML	INH SUSP	93681673	TEVA	6	\$ 189.00	\$ 1,020.00
SO-307-277640	9/14/2011	333443	BUDESONIDE 0.25MG INH SUSP	0.25MG	30 X 2ML	INH SUSP	93681573	TEVA	12	\$ 164.00	\$ 1,835.88
SO-307-277640	9/14/2011	448130	DORZOLAMIDE HCl TIMOLOL MAL SOL	22.3MG/6.8M	10ML	TOP SOL	50383023310	HI-TECH	6	\$ 21.48	\$ 75.00
SO-307-277640	9/14/2011	623230	POLYETHYLENE GLYCOLAX 255GM/PWD	-	255GM	PWD	51991045758	BRECK	3	\$ 10.98	\$ 25.47
SO-307-278168	9/20/2011	328319	BUDESONIDE 0.5MG INH SUSP	0.5MG	30 X 2ML	INH SUSP	93681673	TEVA	12	\$ 189.00	\$ 2,040.00
SO-307-278168	9/20/2011	531566	CEFPROZIL POS 125MG/5ML SUSP	125MG	100ML	SUSP	65862009901	AUROBINDO	36	\$ 5.00	\$ 180.00
SO-307-278168	9/20/2011	755122	AZITHROMY CIN 200MG/5ML SUSP	200MG/5ML	30ML	SUSP	93202631	TEVA	24	\$ 11.99	\$ 239.76
SO-307-278168	9/20/2011	757249	AMOXICIL/CLAVU/POTASSIUM 600MG/5M	600MG/5ML	125ML	SUSP	781613954	SANDOZ	24	\$ 16.95	\$ 262.80
SO-307-278168	9/20/2011	773751	CEFDINIR 250MG/5ML SUSP	250MG	100ML	SUSP	65862021901	AUROBINDO	24	\$ 34.48	\$ 424.83
SO-307-278271	9/20/2011	537568	CEFDINIR 125MG/5ML ORAL SUSP	125MG/5ML	100ML	ORAL SUSP	68180072210	LUPIN	24	\$ 22.89	\$ 477.36
SO-307-278271	9/20/2011	671569	CEFPROZIL POS 125MG/5ML SUSP	125MG/5ML	75ML	SUSP	65862009975	AUROBINDO	2	\$ 1.99	\$ 3.98
SO-307-278484	9/22/2011	158657	AMOXICILLIN CLAVULANIC 875/125MG TA	875MG	100	TAB	66685100101	LEK	12	\$ 78.95	\$ 727.08
SO-307-278484	9/22/2011	212588	IBUPROFEN-ORANGE LIQUID 100MG SUSP	100MG/5ML	4OZ	SUSP	45802095226	PERRIGO	36	\$ 4.99	\$ 81.00
SO-307-278484	9/22/2011	328319	BUDESONIDE 0.5MG INH SUSP	0.5MG	30 X 2ML	INH SUSP	93681673	TEVA	24	\$ 192.50	\$ 4,080.00
SO-307-278484	9/22/2011	333443	BUDESONIDE 0.25MG INH SUSP	0.25MG	30 X 2ML	INH SUSP	93681573	TEVA	24	\$ 164.00	\$ 3,671.76
SO-307-278529	9/22/2011	212588	IBUPROFEN-ORANGE LIQUID 100MG SUSP	100MG/5ML	4OZ	SUSP	45802095226	PERRIGO	12	\$ 4.99	\$ 27.00
SO-307-278911	9/23/2011	137140	DESOXIMETASONE 0.25% CRM	0.25%	60GM	CREAM	45802049537	PERRIGO	3	\$ 46.48	\$ 119.94
SO-307-278911	9/23/2011	178129	FLUTICASONE PROPIONATE 50MCG NASAL SP	50MCG	16GM	NASAL SPR	60505082901	APOTEX	36	\$ 17.29	\$ 561.24
SO-307-278911	9/23/2011	617352	METOPROLOL SUCC. ER 100MG TABS	100MG	100	TAB	62037083201	WATSON	5	\$ 84.99	\$ 379.95
SO-307-278911	9/23/2011	623230	POLYETHYLENE GLYCOLAX 255GM/PWD	-	255GM	PWD	51991045758	BRECK	2	\$ 10.98	\$ 16.98
SO-307-278911	9/23/2011	623773	METOPROLOL SUCC. ER 25MG TABS	25MG	1000	TAB	62037083010	WATSON	1	\$ 519.99	\$ 400.99
SO-307-278911	9/23/2011	625128	METOPROLOL SUCC. ER 50MG TABS	50MG	1000	TAB	62037083110	WATSON	1	\$ 519.99	\$ 400.99
SO-307-278911	9/23/2011	638227	GEMFIBROZIL 600MG TAB	600MG	60	TAB	143913060	WEST-W	6	\$ 6.48	\$ 26.88

# Our Visit

We may:

- Come unannounced
- Interview the RPIC/Owner and any other pertinent personnel
- Request prescription records and signature logs if warranted
- Review timely reversal of claims for prescriptions not picked up
- Make general observations of pharmacy daily business activity



# Prescription Documentation

- Valid prescriptions that meet Board of Pharmacy regulations
- Date of issuance
- Patient's name, address and date of birth
- Prescriber's signature
- Prescriber's authority to prescribe
- Drug name and strength, dosage form
- Quantity and Directions for use
- Number of refills authorized
- DAW indicator
- Prescriber's DEA on controlled prescriptions
- Signature Logs confirming receipt of all medications



# Because...

“EXP SEP 13”



“04/15”

## Inventory

Several expired drugs were discovered during the onsite facility inspection

# Because...

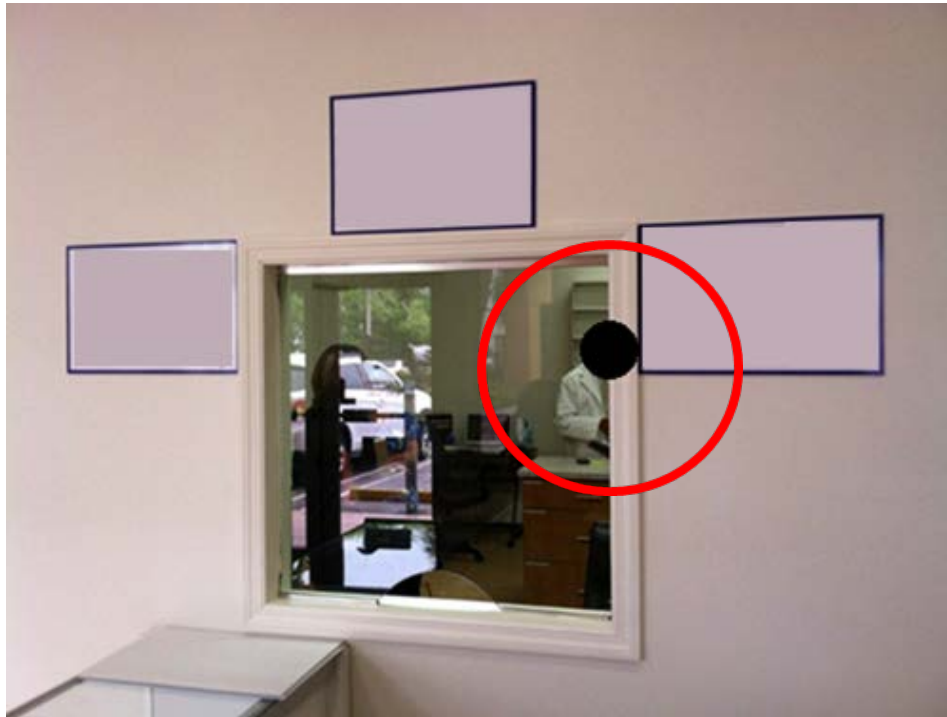


# Provider Responsibilities

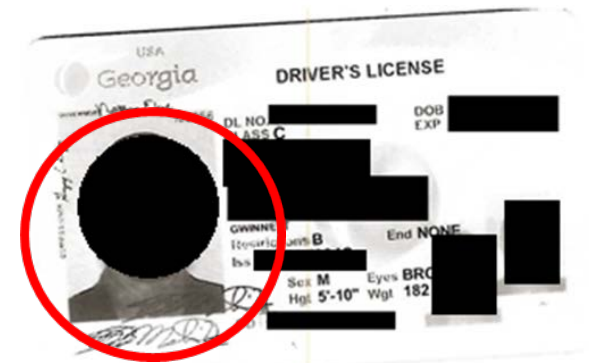
- Are employees properly licensed?
- Are any employees excluded by any state or the federal government?
- Is there a registered pharmacist on duty during all working hours?



# Because...



Excluded  
pharmacist



- Excluded pharmacist
- The Pharmacist (above) was banned from participating in federally funded health care programs as of 2/20/2008 per 1128(a)(1) of Social Security Act
- All claims submitted by that Pharmacist are subject to chargeback [and] possibly at 3 times the amount paid



# Compliance

- Ensure that a claim is submitted for the actual NDC of the product dispensed
- Quantity and days supply must reflect the prescriber's order
- Bill Medicaid as payer of last resort
  - Due diligence
- Keep all prescription files/signature logs organized and complete
- Reverse payment for prescriptions not picked up
- DOCUMENT!



# Application and Credentialing Process

- Survey of pharmacy's current status and background includes review of licenses, business affiliations and sanction scan
- If all check out, a Pharmacy Provider Contract is sent
- Upon receipt of completed and signed Pharmacy Provider Contract, another review is done to verify:
  - Pharmacist in charge and pharmacy staff licenses
  - Pharmacy licenses
  - DEA license
  - Certificate of Liability Insurance
  - Corporate ownership paperwork
  - Business affiliates
  - Financial documents
  - Sanction scan (Federal and State)
- If all checkpoints are valid, the contract is executed

# Medicaid Documentation Requirements (*N.J.A.C. 10:49-9.8*)

- Providers shall agree to the following:
  - To keep such records as are necessary to disclose fully the extent of services provided, and, as required by *N.J.S.A. 30:4D-12(d)*, to retain individual patient records for a minimum period of five years from the date the service was rendered
  - To furnish information for such services as the program may request
  - That where such records do not document the extent of services billed, payment adjustments shall be necessary.

~ Break ~

(10 Minutes)



# Consequences

Ralph Anilo

# Medicaid Insurance Fraud is a Serious Crime

- The MFCU in the Office of the Insurance Fraud Prosecutor (OIFP) investigates and prosecutes Medicaid Fraud.
- The MFCU utilizes Pharmacists, Attorneys, Investigators, Auditors and other support staff to police the Medicaid system.



# Medicaid Fraud (*N.J.S.A. 30:4D-17*)

- It is illegal to knowingly and willfully make or cause to be made any false statement in a claim.
- It is illegal to over bill Medicaid for services provided or services that were not received.
- It is illegal to participate in a scheme to offer or receive kickbacks or bribes in connection with the furnishing of items or services that are billable to Medicaid.

# Medicaid Fraud Consequences

- Punishable by up to 5 years in state prison
- Mandatory penalty up to \$25,000 for each violation
- Civil judgments and liens
- Exclusion from the Medicaid/Medicare programs
- Suspension or loss of professional licenses
- Restitution/Recovery of overpayments





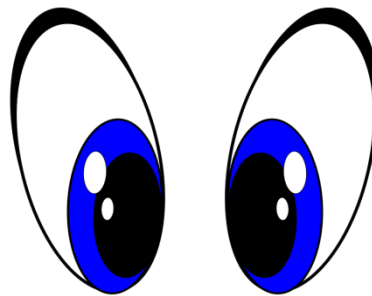
# Health Care Claims Fraud

## (*N.J.S.A. 2C:21-4.3*)

- It is illegal to submit a false claim to the Medicaid program or an insurance company in order to be paid for health care services which were not received or provided.
- Punishable by up to 10 years in state prison
- In addition to all other criminal penalties allowed by law, a violator may be subject to a fine up to five times the amount of any false claims.
- Suspension or debarment from government funded healthcare programs
- Forfeiture of professional license
  - A pharmacy only needs to submit one false claim to be convicted.
- Willful ignorance of the truth or falsity of a claim is not a defense.

# Whistleblower/Qui Tam

- Empowers people to file civil suit against individuals and companies that defraud the federal, state or local government.
- A person filing suit might be eligible for up to a 30 percent share of the recovery.
- A person filing suit might be protected from being fired or retaliated against by their employer for reporting fraud and abuse to authorities.



# The Cost in Lives

- An estimated \$53.4 billion a year in lost productivity, and medical and criminal justice costs.
- In 2010, the number of overdose deaths from pain killers was greater than those from heroin and cocaine combined.
- In New Jersey, the number of admissions to drug addiction treatment centers for opioid addiction more than tripled in recent years.

# The Cost in Lives

- According to the NJ Board of Medical Examiners, **565** people died from overdoses related to the use of prescription opioids in 2014.
- That is more than died from traffic accidents or homicides that same year.



# More than Pain Pills

- In 2012, the FBI seized more than \$16 million worth of second-hand prescription drugs, comprised of more than 33,000 bottles and more than 250,000 loose pills.
- The fraud started on the streets of New York City, where AIDS patients sold pricey drugs they received for free through Medicaid.
- "People with real ailments were induced to sell their medications on the cheap rather than take them as prescribed," said Janice Fedarcyk, Assistant Special Agent in Charge of the FBI field office in New York.

# Organized Criminal Operations

Florida AG Pam Bondi announced the arrest of three men for their alleged involvement in a multi-state drug diversion ring.

- According to the investigation, the defendants orchestrated the purchase of millions of dollars of medications on the black market, primarily from Medicaid recipients in Miami and Newark and resold to pharmacies in the Northeast, including ones in Philadelphia and Chicago.
- The drugs included anti-depressants, anti-psychotics and HIV medications, such as Abilify, Atripla, Viread, Zyprexa and Plavix.
- The defendants allegedly operated out of locations in Houston, Texas, Orlando and San Juan.

# Case Example

- Vincent Cozzarelli, 77, of Belleville, was a pharmacist and owner of Rossmore Pharmacy in Belleville.
- Mr. Cozzarelli was arrested in August 2014 after it was discovered that he supplied customers and a drug trafficking organization (DTO) with oxycodone and other controlled substances even though he knew the prescriptions were fraudulently obtained and that the DTO would illegally distribute the controlled substances.
- The conspiracy charge carries a maximum potential penalty of 20 years in prison and a \$1 million fine.
- Mr. Cozzarelli passed away eight months after his arrest.

# Case Example

- Vladimir Kleyman, 44, of Lakewood, a pharmacist-in-charge at Prescriptions R US was sentenced to 20 months in prison for paying tens of thousands of dollars in cash bribes to physicians for referring pain cream prescriptions, defrauding health care benefit programs out of hundreds of thousands of dollars.
- Mr. Kleyman admitted that despite knowing certain health insurance carriers, including federal health care benefit programs, did not cover compounded pain cream, he dispensed the pain cream to these patients and obtained payment from their insurance carriers by falsely representing the pain cream to be other covered items.
- In addition to the prison term, Mr. Kleyman was sentenced to serve three years of supervised release and ordered to pay more than \$1 million in criminal restitution, forfeiture and civil penalties. As part of his plea agreement, Mr. Kleyman also must pay \$2 million in federal income taxes, interest, and penalties for the 2013 tax year.



# Case Example

- A former drug store owner who bilked insurance companies and Medicaid of more than \$1.3 million has been sentenced to prison, with a prosecutor saying he “let greed control his life.”
- Michael Stavitski, the former owner of four Monmouth County pharmacies, was sentenced in Superior Court to seven years in prison.
- Mr. Stavitski, of Marlboro, submitted 7,000 bogus insurance claims over six years ending in February 2002, according to prosecutors. He pleaded guilty to health care claims fraud in November.
- Deputy Attorney General Mark Ondris said Mr. Stavitski was too greedy and lived beyond his means. The State Attorney General Office has seized about \$1.1 million from Mr. Stavitski, including money from the sales of three of his pharmacies.

# Pharmacists Arrested Since 2009

- RA
  - RB
  - JC
  - AE
  - DG
  - KG
  - JK
  - LL
  - JM
  - MO
  - SR
  - NS
- NA
  - RB
  - HC
  - VF
  - JG
  - CH
  - VK
  - IM
  - RM
  - KP
  - PR
  - KT
- BB
  - WC
  - VC
  - NG
  - MG
  - LH
  - LL
  - DM
  - RM
  - MP
  - DS
  - FM



Avg. 1 Arrest per  
2-3 Months

**“Ignorance of the law excuses no one.”**



# New Jersey Prescription Monitoring Program (NJPMP)

**James Mielo, Administrator, NJPMP**  
**New Jersey Division of Consumer Affairs**





[www.NJConsumerAffairs.gov/pmp](http://www.NJConsumerAffairs.gov/pmp)

25. Agents then heard RICHARD RUBLOWITZ discuss how the NJPMP has affected his pill distribution business. RICHARD RUBLOWITZ stated the following in substance and in part:

" . . . I'm living in Jersey fifteen years. And I see the kind of state it is. Everything they do they [REDACTED] up. You see most of the stuff? Everything they do here, they [REDACTED] up. The one thing I needed them to [REDACTED] up is the thing that [REDACTED] worked. That's the one thing they didn't [REDACTED] up, these [REDACTED]. This they made work perfect. And if I wasn't doing doubles, I'd still be going. I was using my name sometimes three times a day. Mindy's name two, three times a day. Sean (SEAN RUBLOWITZ), Justin (JUSTIN RUBLOWITZ), Matt (MATTHEW RUBLOWITZ), everybody. It didn't matter. And when I heard the thing (unintelligible) and then even Doc (P.D.) said to me, I said 'Doc they got this thing, it's gonna be bad.' He even said to me, 'don't worry about it, it ain't gonna work. It can't work. It's just - they'll never get it to work. You know what I mean? They won't get the cooperation, blah blah blah.' And I said yeah, that's how I feel, they'll never get it to work. They're a [REDACTED]-up state, they'll never, they'll never make this thing happen, it's just too much. Too many doctors, too many patients, it can't work. It worked good."

# New Jersey Prescription Monitoring Program (NJPMP)

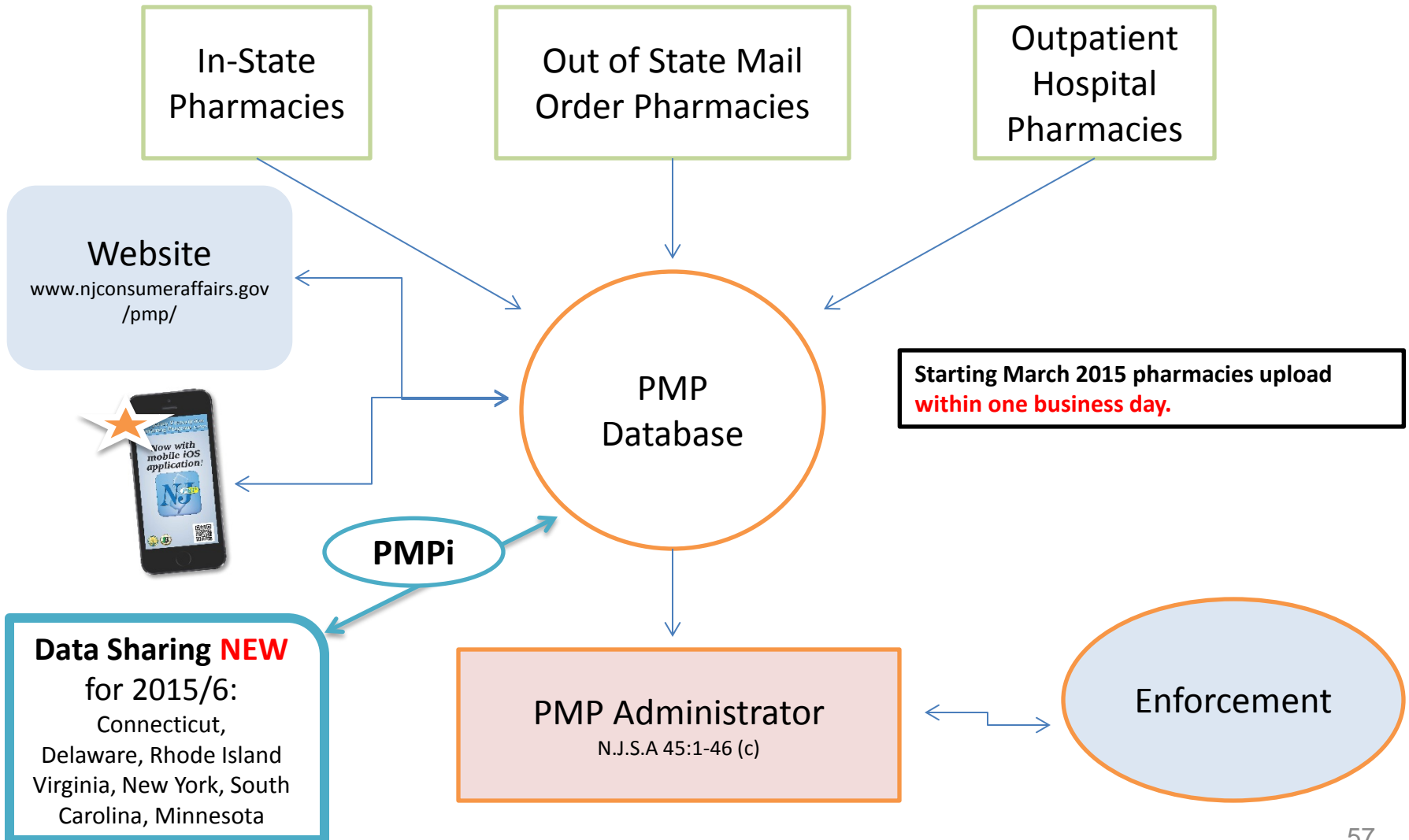
- Overseen by the New Jersey Division of Consumer Affairs.
- Established pursuant to *N.J.S.A. 45:1-45 et. seq.* (Data collected as of September 2011)
- A statewide electronic database for collecting data from pharmacies on controlled dangerous substances and human growth hormones dispensed in or into the State.
- Provides access to the database to individuals who are authorized under State law to access the information for purposes of providing health care services to patients.

# Prescription Monitoring Programs

- Databases created by individual states.
- Designed to help prescribers provide better care.
- Tool for Law Enforcement.
- 49 states and one territory have legislation authorizing the creation and operation of a PMP.
- Currently, 49 states have operational PMPs.



# NJPMP Overview



# Advantages of Prescription Monitoring Programs

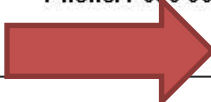
- 1) Information is combined regardless of payment type.
- 2) Information is combined across different businesses.
- 3) Easy to access: [www.NJRxReport.com](http://www.NJRxReport.com)
- 4) Independent of other entities.



# New Jersey Prescription Monitoring & Reporting System

P.O. Box 45027, Newark, NJ 07101

Phone: 1-866-683-2476 Email: njrxreport@otech.com Fax: 1-866-282-7076



## Patient RX History Report

PATIENT A

Date: 01-10-2012

Page: 2 of 5

This report may contain another person's controlled substance information. Please review the "Patients that Match Search Criteria" section located below to ensure all prescriptions belong to the requested individual.

**Search Criteria:** ((Last Name Begins 'ABCD' AND First Name Contains 'ZYX') AND (D.O.B = '00/00/0000' AND State = 'NJ')) AND Request Period = '01/10/2011' To '01/10/2012'

Fill Date	Product, Str, Form	Qty	Days	Pt ID	Prescriber	Written	Rx #	N/R	Pharm	Pay
12/07/2011	METHADONE 10MG TAB 1C, TABLET	240	30	XXXX	XXX MA00	11/25/2011	XXX932	N	PHARM 1	03
12/06/2011	OXYCODONE HYDROCHLORIDE, 15 MG, TABLET	120	30	XXXX	XXXX MA00	11/22/2011	XXX3648	N	PHARM 2	01
12/05/2011	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	180	15	XXXX	XXX MA00	11/25/2011	XXX795	N	PHARM 1	01
11/29/2011	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	180	15	XXXX	XXX MA00	11/22/2011	XXX3018	N	PHARM 2	01
11/25/2011	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	180	15	XXXX	XXX MA00	11/22/2011	XXX720	N	PHARM 3	01
11/21/2011	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	180	15	XXXX	XXX MA00	11/15/2011	XXX157	N	PHARM 1	01
11/16/2011	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	180	15	XXXX	XXX MA00	11/14/2011	XX2022	N	PHARM 2	01
11/16/2011	METHADONE HYDROCHLORIDE, 10 MG, TABLET	240	30	XXXX	XXX MA00	11/14/2011	XXX2056	N	PHARM 2	01
11/14/2011	OXYCODONE HYDROCHLORIDE, 15 MG, TABLET	120	30	XXXX	XXX MA00	11/14/2011	XXX884	N	PHARM 3	01
11/11/2011	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	180	15	XXXX	XXX MA00	11/02/2011	XXX739	N	PHARM 3	01
11/09/2011	OXYCODONE HYDROCHLORIDE, 15 MG, TABLET	120	30	XXXX	XXX MA00	11/02/2011	XXX1356	N	PHARM 2	01
11/08/2011	METHADONE 10MG TAB 1C, TABLET	240	30	XXXX	XXXMA00	11/02/2011	XXX604	N	PHARM 1	03
11/07/2011	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	180	15	XXXX	XXX MA00	11/02/2011	XXX529	N	PHARM 1	01
11/03/2011	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	180	15	XXXX	XXX MA00	11/01/2011	XXX0868	N	PHARM 2	01

**Disclaimer:** The State of New Jersey does not warrant the above information to be accurate or complete. The Report is based on the search criteria entered and the data entered by the dispensing pharmacy. For more information about any prescription, please contact the dispensing pharmacy or the prescriber.



## New Jersey Prescription Monitoring & Reporting System

P.O. Box 47014, Newark, NJ 07101

Phone: 1-866-683-2476 Email: njrxreport@otech.com Fax: 1-866-282-7076

### Patient RX History Report

Date: 04-12-2012

Page: 8 of 9

This report may contain another person's controlled substance information. Please review the "Patients that Match Search Criteria" section located below to ensure all prescriptions belong to the requested individual.

[REDACTED] AND State = 'NJ') AND Request Period = '08/31/2011' To  
04/12/2012

#### Pharmacies that dispensed prescriptions listed

1265541627	RITE AID #2518; 159 EAST KENNEDY BOULEVARD LAKEWOOD NJ 08701 , PHONE7323630880
1316018336	SHAYONA PHARMACY; 147 SMITH ST PERTH AMBOY NJ 08861 , PHONE7323245666
1316044241	Avenel Pharmacy; 994 Rahway Avenue Avenel NJ 00000 , PHONE7326344692
1316095573	Nu Tree Pharmacy; 2080 W County Line Rd Jackson NJ 08527 , PHONE7323670688
1316368381	SHEEFA PHARMACY; NJ
1366473407	KMART PHARMACY #07554; 00000
1366549123	PATHMARK PHARMACY DEPT #576; 4578 ROUTE 9 SOUTH HOWELL NJ 07731
1417190471	WALGREENS; 4011 ROUTE 9 N HOWELL NJ 07731
1528109949	Zajacs Pharmacy; 225 George St New Brunswick NJ 08901 , PHONE7325450582
1649305780	QUICK CHEK PHCY DEPT; 260-280 BROADWAY BAYONNE NJ 00000
1659391787	WALGREENS; 1905 CORLIES AVE NEPTUNE NJ 07753
1669507810	QUICK CHEK PHCY DEPT; 6 EGAN AVENUE FORDS NJ 00000
1710079439	CVS PHARMACY DEPT #1946; 138 VILLAGE CTR DR RT 537 FREEHOLD NJ 00000
1740372341	CVS PHARMACY DEPT 2837; 1795 HOOPER AVE TOMS RIVER NJ 0875-3813
1841426442	UNION HILL SUPREMO PHARMACY; MAHMOOD HASHAM 324 RT.9 NORTH ENGLISHTOWN NJ 07726 , PHONE7329722333
1851460653	RARITAN BAY PHARMACY; NJ

Disclaimer: The State of New Jersey does not warrant the above information to be accurate or complete. The Report is based on the search criteria entered and the data entered by the dispensing pharmacy. For more information about any prescription, please contact the dispensing pharmacy or the prescriber.

# Prescriber Self-Lookup Normal Pattern

De-Identified Patient	DOB	Fill Date	Product, Str, Form	Quantity	Days	N/R	De-Identified Pharm	Pay
STIEL	xx/xx/xxxx	01/23/2012	TEMAZEPAM, 15 MG, CAPSULE	10	10	N	2710534035	04
POLIA	xx/xx/xxxx	01/22/2012	IOPHEN C NR, 100 MG/5ML;10 MG/5ML, LIQUID	100	4	N	8914675441	01
SILIE	xx/xx/xxxx	01/22/2012	GUAIA TUSSIN AC, 100 MG/5ML;10 MG/5ML, LIQUID	100	3	N	7513967985	01
NATTA	xx/xx/xxxx	01/21/2012	ALPRAZOLAM, .25 MG, TABLET	10	4	N	1913362541	01
PAEPH	xx/xx/xxxx	01/20/2012	IOPHEN C NR, 100 MG/5ML;10 MG/5ML, LIQUID	100	3	N	1619120995	01
BOETH	xx/xx/xxxx	01/20/2012	OXYCODONE AND ACETAMINOPHEN, 325 MG,	5	2	N	6115282637	02
VAENT	xx/xx/xxxx	01/18/2012	ENDOCET, 325 MG;5 MG, TABLET	15	4	N	6017908339	04
WEECE	xx/xx/xxxx	01/18/2012	OXYCODONE AND ACETAMINOPHEN, 325 MG,	10	3	N	6815089605	01
KUINA	xx/xx/xxxx	01/17/2012	OXYCODONE AND ACETAMINOPHEN, 325 MG;5 MG, TABLET	15	4	N	7213564330	01
POQUA	xx/xx/xxxx	01/17/2012	OXYCODONE AND ACETAMINOPHEN, 325 MG;5 MG, TABLET	15	3	N	2710534035	04
THENA	xx/xx/xxxx	01/17/2012	OXYCODONE AND ACETAMINOPHEN, 325 MG;5 MG, TABLET	10	3	N	14473698	04
FIACY	xx/xx/xxxx	01/17/2012	OXYCODONE AND ACETAMINOPHEN, 325 MG;5 MG, TABLET	8	2	N	7213564330	04
WEECE	xx/xx/xxxx	01/13/2012	OXYCODONE AND ACETAMINOPHEN, 325 MG,	8	2	N	6815089605	04
HIETH	xx/xx/xxxx	01/12/2012	OXYCODONE AND ACETAMINOPHEN, 325 MG;5 MG, TABLET	16	5	N	6318616680	04
GEUEL	xx/xx/xxxx	01/11/2012	OXYCODONE AND ACETAMINOPHEN, 325 MG;5 MG, TABLET	15	3	N	2710534035	03
LEHAN	xx/xx/xxxx	01/11/2012	OXYCODONE AND ACETAMINOPHEN, 325 MG;5 MG, TABLET	15	3	N	18312980	04
PAURA	xx/xx/xxxx	01/10/2012	CLONAZEPAM, .5 MG, TABLET	12	6	N	7213564330	02
BREYA	xx/xx/xxxx	01/10/2012	ACETAMINOPHEN AND CODEINE, 300 MG;30 MG, TABLET	12	3	N	14473698	04
KAIMA	xx/xx/xxxx	01/09/2012	OXYCODONE AND ACETAMINOPHEN, 325 MG,	8	2	N	6115282637	04
LESAN	xx/xx/xxxx	01/09/2012	OXYCODONE AND ACETAMINOPHEN, 325 MG;5 MG, TABLET	10	2	N	5819626818	01
MAANA	xx/xx/xxxx	01/06/2012	HYDROCODONE BITARTRATE AND ACETAMINOPHEN, 500 MG;5 MG, TAE	20	7	N	9611645752	01
AYOHN	xx/xx/xxxx	01/06/2012	OXYCODONE AND ACETAMINOPHEN, 325 MG,	10	2	N	6815089605	04
CRREN	xx/xx/xxxx	01/04/2012	HYDROMORPHONE HYDROCHLORIDE, 2 MG, TABLET	20	4	N	5210635046	03
THONY	xx/xx/xxxx	01/04/2012	OXYCODONE AND ACETAMINOPHEN, 325 MG;5 MG, TABLET	15	3	N	14473698	04
KAIMA	xx/xx/xxxx	01/04/2012	OXYCODONE AND ACETAMINOPHEN, 325 MG,	8	2	N	6115282637	04

# Prescriber Self-Lookup Abnormal Pattern

De-Identified Patient	DOB	Fill Date	Product, Str, Form	Quantity	Days	N/R	De-Identified Pharm	Pay
CONIE	xx/xx/xxxx	02/27/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	18312980	04
PRICA	xx/xx/xxxx	02/23/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	12553614	04
MCELL	xx/xx/xxxx	02/20/2013	OXYCODONE AND ACETAMINOPHEN, 325 MG;5 MG, TABLET	16	4	N	13867435	04
COSSA	xx/xx/xxxx	02/15/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	18211970	04
STARA	xx/xx/xxxx	02/15/2013	OXYCODONE AND ACETAMINOPHEN, 325 MG;5 MG, TABLET	10	3	N	2710534035	04
COHER	xx/xx/xxxx	02/13/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	5316998587	01
ANICE	xx/xx/xxxx	02/13/2013	OXYCODONE AND ACETAMINOPHEN, 325 MG,	10	3	N	5012151630	04
HUITA	xx/xx/xxxx	02/13/2013	ALPRAZOLAM .25MG 500CT, TABLET	10	2	N	9216190691	04
PIICK	xx/xx/xxxx	02/11/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	12553614	04
JONTE	xx/xx/xxxx	02/07/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	9615180590	01
ANMES	xx/xx/xxxx	02/06/2013	OXYCODONE AND ACETAMINOPHEN, 325 MG;5 MG, TABLET	15	3	N	14473698	01
HANDA	xx/xx/xxxx	02/05/2013	OXYCODONE AND ACETAMINOPHEN, 325 MG,	20	5	N	6815089605	04
NEMES	xx/xx/xxxx	02/04/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	4512251115	01
PUVIN	xx/xx/xxxx	02/04/2013	OXYCODONE AND ACETAMINOPHEN, 10 MG;325 MG, TABLET	90	15	N	7710536179	01
JORET	xx/xx/xxxx	02/01/2013	PROMETHAZINE-CODEINE, , SYRUP	100	5	N	10938142	04
LEREA	xx/xx/xxxx	02/01/2013	PROMETHAZINE-CODEINE, , SYRUP	100	5	N	10938142	04
KRRON	xx/xx/xxxx	02/01/2013	PROMETHAZINE VC WITH CODEINE, 10 MG/5ML;5 MG/5ML;6.25 I	100	4	N	14776526	04
AWBEN	xx/xx/xxxx	02/01/2013	PROMETHAZINE VC WITH CODEINE, 10 MG/5ML;5 MG/5ML;6.25 I	100	3	N	1619120995	04
DANOR	xx/xx/xxxx	01/31/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	4512251115	04
NEOTT	xx/xx/xxxx	01/29/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	4512251115	01
EVLES	xx/xx/xxxx	01/25/2013	HYDROMORPHONE HYDROCHLORIDE, 2 MG, TABLET	30	3	N	1619120995	04
HETHY	xx/xx/xxxx	01/25/2013	HYDROMORPHONE HYDROCHLORIDE, 2 MG, TABLET	30	3	N	1619120995	04
DESTY	xx/xx/xxxx	01/24/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	8716099196	04
CONIE	xx/xx/xxxx	01/24/2013	OXYCODONE AND ACETAMINOPHEN, 10 MG;325 MG, TABLET	90	15	N	7710536179	01
DAARO	xx/xx/xxxx	01/23/2013	LORAZEPAM, .5 MG, TABLET	10	3	N	4910433026	04



# Prescriber Self-Lookup Abnormal Pattern

De-Identified Patient	DOB	Fill Date	Product, Str, Form	Quantity	Days	N/R	De-Identified Pharm	Pay
CONIE	xx/xx/xxxx	02/27/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	18312980	04
PRICA	xx/xx/xxxx	02/23/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	12553614	04
MCELL	xx/xx/xxxx	02/20/2013	OXYCODONE AND ACETAMINOPHEN, 325 MG;5 MG, TABLET	16	4	N	13867435	04
COSSA	xx/xx/xxxx	02/15/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	18211970	04
STARA	xx/xx/xxxx	02/15/2013	OXYCODONE AND ACETAMINOPHEN, 325 MG;5 MG, TABLET	10	3	N	2710534035	04
COHER	xx/xx/xxxx	02/13/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	5316998587	01
ANICE	xx/xx/xxxx	02/13/2013	OXYCODONE AND ACETAMINOPHEN, 325 MG,	10	3	N	5012151630	04
HUITA	xx/xx/xxxx	02/13/2013	ALPRAZOLAM .25MG 500CT, TABLET	10	2	N	9216190691	04
PIICK	xx/xx/xxxx	02/11/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	12553614	04
JONTE	xx/xx/xxxx	02/07/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	9615180590	01
ANMES	xx/xx/xxxx	02/06/2013	OXYCODONE AND ACETAMINOPHEN, 325 MG;5 MG, TABLET	15	3	N	14473698	01
HANDA	xx/xx/xxxx	02/05/2013	OXYCODONE AND ACETAMINOPHEN, 325 MG,	20	5	N	6815089605	04
NEMES	xx/xx/xxxx	02/04/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	4512251115	01
PUVIN	xx/xx/xxxx	02/04/2013	OXYCODONE AND ACETAMINOPHEN, 10 MG;325 MG, TABLET	90	15	N	7710536179	01
JORET	xx/xx/xxxx	02/01/2013	PROMETHAZINE-CODEINE, , SYRUP	100	5	N	10938142	04
LEREA	xx/xx/xxxx	02/01/2013	PROMETHAZINE-CODEINE, , SYRUP	100	5	N	10938142	04
KRRON	xx/xx/xxxx	02/01/2013	PROMETHAZINE VC WITH CODEINE, 10 MG/5ML;5 MG/5ML;6.25 I	100	4	N	14776526	04
AWBEN	xx/xx/xxxx	02/01/2013	PROMETHAZINE VC WITH CODEINE, 10 MG/5ML;5 MG/5ML;6.25 I	100	3	N	1619120995	04
DANOR	xx/xx/xxxx	01/31/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	4512251115	04
NEOTT	xx/xx/xxxx	01/29/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	4512251115	01
EVLES	xx/xx/xxxx	01/25/2013	HYDROMORPHONE HYDROCHLORIDE, 2 MG, TABLET	30	3	N	1619120995	04
HETHY	xx/xx/xxxx	01/25/2013	HYDROMORPHONE HYDROCHLORIDE, 2 MG, TABLET	30	3	N	1619120995	04
DESTY	xx/xx/xxxx	01/24/2013	OXYCODONE HYDROCHLORIDE, 30 MG, TABLET	120	30	N	8716099196	04
CONIE	xx/xx/xxxx	01/24/2013	OXYCODONE AND ACETAMINOPHEN, 10 MG;325 MG, TABLET	90	15	N	7710536179	01
DAARO	xx/xx/xxxx	01/23/2013	LORAZEPAM, .5 MG, TABLET	10	3	N	4910433026	04

# Prescription Drugs

## 2012 Narcotic

### Analgesics:

- 4.1 million prescriptions
- 259.9 million pills

## 2013 Narcotic

### Analgesics:

- 3.8 million prescriptions
- 245.7 million pills

## 2014 Narcotic

### Analgesics:

- 3.37 million prescriptions
- 223.8 million pills



# Who Has Access

## **N.J.S.A 45:1-46:**

The division shall provide to a practitioner who has a current CDS registration online access to prescription monitoring information for the purpose of providing health care to a **current patient** or verifying information with respect to a patient or a prescriber. The division shall also grant online access to prescription monitoring information to as many licensed health care professionals as are authorized by a practitioner to access that information and for whom the practitioner is responsible for the use or misuse of that information...

# Who Has Access

- (4) a State, federal or municipal law enforcement officer who is acting pursuant to a **court order and certifies** that the officer is engaged in a **bona fide specific investigation** of a designated practitioner or patient;
- (5) a designated representative of a state **Medicaid** or other program who **certifies** that he is engaged in a **bona fide investigation** of a designated practitioner or patient;
- (6) a properly convened **grand jury** pursuant to a **subpoena** properly issued for the record;

# Suggestions for Information on an Individual

- Requests should provide enough information to identify the individual in the NJPMP system. (NJPMP does not database social security numbers or DMV records).
- NJPMP suggests agencies request by name and D.O.B. plus last known address.
- Suggested format: Any and all entries retrievable from the New Jersey Prescription Monitoring Program (PMP) database for the following individual(s) **to include any and all variations** of the name, address, last known address, and date of birth **which appear to be the same individual.**

# Suggestions for Information on a Prescriber

- NJPMP does database DEA numbers.
- Be aware of all DEA numbers for a prescriber i.e. include inactive DEA numbers, Suboxone DEA numbers, etc.
- Suggested format: Any and all entries retrievable from the New Jersey Prescription Monitoring Program (PMP) database for the following prescriber(s), **to include any and all variations** of the name, address, last known address, date of birth, or DEA Registration Number **which appear to be the same individual.**

# Possible Errors Searching Data

- 1) What you put in determines what you get out.
- 2) Information entered must match what is in database.
  - a) Maiden name
  - b) Alternative address
  - c) Common name
  - d) Data changes depending on date range

# Diversion Concerns

- a. Altered Prescriptions
- b. Washed Prescriptions
- c. Stolen/Lost Blanks
  - a. 2012: 175 reports over 7,100 blanks
- d. Counterfeit Blanks



# SECURITY FEATURES

incorporated into  
**New Jersey Prescription Blanks**

**FRONT**



**.5 Pt. Microprint**

**Barcode and 15-Digit Identifier**

**Hollow Void  
Hidden - Word Feature**

**Thermochromic Ink Feature**

**BACK**



**Security Warning Box**



800-242-5846 ■ [NJConsumerAffairs.gov](http://NJConsumerAffairs.gov)

# NJPB Incident Reports

72



	Number of Reports 2012	Number of Reports 2013*	Number of Reports 2014	Total Number of Reports
Stolen	128	12	100	240
Forged	36	55	82	173
Misplaced	12	5	12	29
Altered	17	3	5	25
Lost in Delivery	7	2	11	20
Counterfeit	8	1	9	18
Telephone	10	-	4	14
Other	-	2	5	7





# NJPB Incident Reports

73



	Number of Reports 2013	Number of Missing Rx Blanks 2013*	Number of Reports 2014	Number of Missing Rx Blanks 2014	Total Number of Missing Rx Blanks	Total Number of Reports
Lost in Delivery	2	4,800	11	20,398	25,198	13
Stolen	12	789	100	3,266	4,055	112
Misplaced	5	1,401	12	1,637	3,038	17
Forged	55	114	82	238	352	137
Counterfeit	1	-	9	10	10	10
Altered	3	3	5	4	7	8
Other	2	-	5	2	2	7
Fax	-	-	4	-	-	4
Telephone	-	-	4	-	-	4
Unknown	1	-	-	-	-	1
<b>TOTAL</b>	<b>81</b>	<b>7,107</b>	<b>232</b>	<b>25,555</b>	<b>32,662</b>	<b>313</b>

Est. Total 225 21,405

# Contact Information

## New Jersey Prescription Monitoring Program

James Mielo R. Ph., Administrator

(973) 273-8019

[WWW.NJCONSUMERAFFAIRS.GOV/PMP](http://WWW.NJCONSUMERAFFAIRS.GOV/PMP)

Andrew Conroy

(973) 273-8010

## Enforcement Bureau

Edward Tumminello, Chief

Division of Consumer Affairs

P.O. Box 45022

Newark, NJ 07101

(973) 504-6267

# Conclusion

Josh Lichtblau

# MFD Brings us Together Regularly to Discuss FW&A Issues



# Affordable Care Act

- 42 CFR §455.450 contains the screening requirements for providers who wish to enroll in the Medicaid program



# Debarred Providers

- A debarred provider is a person or an organization that has been excluded from participation in Federal or State funded health care programs
- Any products or services that a debarred provider directly or indirectly furnishes, orders or prescribes are not eligible for payment under those programs
- It is incumbent upon providers to perform Exclusion Checks, upon hire and monthly thereafter

# Self-Disclosure

- Providers who find problems within their own organizations, must reveal those issues to MFD and return inappropriate payments.
- Affordable Care Act §6402 and *N.J.A.C. §10:49-1.5* (b)(1), (7) require overpayments to Medicaid and/or Medicare be returned within 60 days of identifying that they have been received
- Failure to return an overpayment makes you liable to the imposition of penalties of \$5,500 to \$11,000 per claim

# Self Disclosure

- MFD's self-disclosure policy is more liberal than OIG's policy
- If MFD agrees with your analysis, we do not impose interest or penalties
- MFD's Self-Disclosure policy can be found on our website,  
[www.nj.gov/comptroller/divisions/medicaid/disclosure](http://www.nj.gov/comptroller/divisions/medicaid/disclosure)



# MCO/MFD Recovery Actions

- Once an overpayment has been identified as a result of an investigation, actions to initiate recoupment of the funds will take place
  - MCO will send a letter to the provider with the overpayment amount
  - MFD will send a Notice of Estimated Overpayment or Notice of Intent and, if necessary, a Notice of Claim
  - MFD may add false claim penalties between \$5,500 and \$11,000

# What You Learned Today

- All of the state agencies and MCOs that have oversight of your contracts and billing
- What the Medicaid Regulatory Framework looks like
- How the Medicaid requirements apply to you
- Your obligation to comply with rules and regulations for documentation and billing in order to avoid allegations of fraud, waste and abuse
- What can happen to you if you are not compliant



# Who To Contact

**Do You Suspect NJ Medicaid  
Fraud, Waste or Abuse?**



**Contact the corresponding fraud hotline:**

**Fraud Hotline Numbers**

Aetna Better Health of New Jersey	1-855-282-8272
Amerigroup	1-877-725-2702
Horizon NJ Health	1-855-FRAUD20
UnitedHealthcare	1-800-941-4647
WellCare Health Plans of NJ, Inc.	1-866-678-8355
Medicaid Fraud Division	1-888-937-2835
Medicaid Fraud Control Unit	1-609-292-1272

**Speak up - you can make a difference!**

# Questions

- Thank you for attending.
- Your opinion matters. Please complete your evaluation form before you leave.

