

**G-8048 SIROMS RFQ - Attachment 4 - Labor Categories**

<b>Pricing Category</b>	<b>Description</b>
Project Manager	PMP or equivalent certified Project Manager with a 4 year degree and 7+ years of relevant experience. Acts as point person for State communications. Responsible for organization, management, and performance of the contract. Responsible for ensuring systems and system processes follow state and federal guidelines.
Senior Consultant	<p>Senior level professional with appropriate certifications and 7+ years of relevant experience. Responsibilities under this title can range between any of the following services:</p> <ol style="list-style-type: none"> <li>1. Interfaces with State business units for requirements gathering, training, business support, and assisting in quality assurance testing.</li> <li>2. Setup, maintain, and update hosting environment. Responsible for ensuring systems, network, data, and user access are secure and protected against data breaches and unintended access to systems.</li> <li>3. Maintaining and updating database environments as required. Develop, update, and maintain software, reports, integration, and system updates as required.</li> </ol>
Junior Consultant	<p>Experienced professional with appropriate certifications and 3+ years of relevant experience. Responsibilities under this title can range between any of the following services:</p> <ol style="list-style-type: none"> <li>1. Interfaces with State business units for requirements gathering, training, business support, and assisting in quality assurance testing.</li> <li>2. Setup, maintain, and update hosting environment. Responsible for ensuring systems, network, data, and user access are secure and protected against data breaches and unintended access to systems.</li> <li>3. Maintaining and updating database environments as required. Develop, update, and maintain software, reports, integration, and system updates as required.</li> <li>4. Responsible for answering helpdesk calls and emails, escalating issues, maintaining SLAs, and maintaining positive client interactions at all times.</li> <li>5. Assist project team with various tasks including scheduling meetings, responding to emails, managing invoices, timesheets, and other administrative tasks as required.</li> </ol>
Hosting Services	<p>Services as described in <b>Section 4.4.3 of the RFQ, Hosting and Backup Services.</b></p> <p>For technical details of the SIROMS environment, see <b>Attachment 2 - Technical Overview</b> PowerPoint Slides.</p>

Hardware and Software Maintenance	See the list of current SIROMS software applications in <b>Attachment 2 - Technical Overview</b> PowerPoint Slides, Slide 12.
-----------------------------------	-------------------------------------------------------------------------------------------------------------------------------

\*Contractor shall ensure there is a minimum of 40% senior level staff in all categories outlined above assigned to the contract. All experience, education, and certifications be equal or greater than Exhibit 4