

Commissioner's Monthly Report February 2023

Christine Beyer Commissioner

Sustainability & Exit Plan Performance as of December 2021

	Measure Description	Target	Performance	
	Intake Workers Caseload (Local Offices)	95%	98%	V
	Intake Workers Caseload	90%	98%	V
	Permanency Workers Caseload (Local Offices)	95%	100%	V
	Permanency Workers Caseload	95%	100%	V
Caseloads	Adoption Workers Caseload (Local Offices)	95%	99%	V
Cas	Adoption Workers Caseload	95%	99%	V
	Supervisor/Worker Ratio	95%	100%	V
	IAIU Investigators Caseload	95%	100%	V
	Adequacy of DAGs Staffing	100%	98%	V
	Child Health Units	Met	Met	V
	Timeliness of Investigation Completion (60 days)	85%	85%	V
	Timeliness of Investigation Completion (90 days)	95%	96%	V
	IAIU Timeliness of Investigation Completion (60 days)	80%	85%	V
	Initial Family Team Meetings	80%	92%	V
asme	Subsequent FTMs within 12 months	80%	68%	V
Process Measures	Subsequent FTMs after 12 months Reunification Goal	90%	100%	V
Pro	Subsequent FTMs after 12 months Other than Reunification Goal	90%	85%	V
	Initial Case Plans-for Children Entering Placement	95%	88%	V
	Timeliness of Current Plans	95%	97%	V
	Caseworker Contacts with Children – New Placement/Placement Change	93%	95%	V
	Child Visits with Siblings	85%	78%	V

TO BE MAINTAINED CONT. Successfully Maintained							
	Measure Description Target Performance						
Process Measures	Caseworker Contact with Children in Placement	93%	96%	√			
	Parent-Child Visits –weekly	60%	76%	V			
cess	Parent-Child Visits - biweekly	85%	94%	V			
Pro	Independent Living Assessments	90%	80%	V			
ually	Educational Needs (CY 2021)	80%	N/A	V			
Quality Measures Annually	Quality of Case Planning and Services	75%	N/A	V			
asure	Housing (July-December 2020)	95%	93%	V			
lity Me	Employment/Education (Jan-Dec 2021)	85%	95%	V			
Ona	Quality Investigations (February 2022)	85%	81%	V			
	Placing Siblings groups of 2 & 3 (CY 2021)	80%	85%	√			
	Placing Siblings groups of 4 or More (CY 2021)	80%	92%	√			
	Recruitment for Sibling Homes Serving Four or More (Jul-Dec 2021)	Met	Met	√			
	Placement Stability-First 12 Months in Care (CY 2020)	84%	89%	√			
nually	Placement Stability- Children in Care 13 –24 Months (CY 2019)	88%	97%	√			
Outcome Measures Annually	Abuse and Neglect of Children in Foster Care (CY 2021)	0.49%	0.17%	√			
Meas	Repeat Maltreatment In-home (CY 2020)	7.2%	3.1%	√			
ome	Maltreatment Post-Reunification (CY 2018)	6.9%	3.6%	√			
Outc	Permanency within 12 Months (CY 2020)	42%	33%	V			
	Permanency within 24 Months (CY 2019)	66%	61%	√			
	Permanency within 36 Months (CY 2018)	80%	80%	V			
	Permanency within 48 Months (CY 2017)	86%	90%	V			
	Re-entry to Placement (CY 2019)	9%	10.2%	√			
	Needs Assessment (July - Dec 2021)	Met	Met	V			

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	√
Case Practice Model successfully maintained	√
State Central Registry successfully maintained	√
Appropriate Placements successfully maintained	√
Service Array successfully maintained	√
Medical/Behavioral Health Services successfully maintained	√
Training successfully maintained	√
Flexible Funding successfully maintained	√
Resource Family Care Support Rates successfully maintained	√
Permanency successfully maintained	√
Adoption Practice successfully maintained	√

	TO BE ACHIEVED						
	Measure Description	Target	Performance				
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	77%	_			
unnually	Quality of Teaming (CY 2021)	75%	Not Available	<u> </u>			
Quality Measures Annually	Quality of <u>Case</u> Plans (CY 2021)	80%	Not Available				
	Services to Support Transitions (CY 2021)	80%	Not Available				





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SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About December 31st, 2022

"To Be Achieved" Measures							
	Month	¹ Performance	Exit Plan Target	% to Meet Target			
CW Visits with Parent 2x/Month	December '22	66%	90%	-25%			
"To Be	e Maintained" N	/leasures					
	Month	Performance	Exit Plan Target	% to Meet Target			
Initial FTMs within 45 days	November'22	64%	80%	-16%			
Subsequent FTMs within 12 Months	December '22	85%	80%	0%			
Subsequent FTMs after 12 Months - Reunification Goal (n=21)	December '22	67%	90%	-23%			
Subsequent FTMs after 12 Months - Other than Reunification Goal	December '22	85%	90%	-5%			
nvestigation Timeliness CP&P 60 Days	October'22	86%	85%	0%			
nvestigation Timeliness CP&P 90 Days	October'22	95%	95%	0%			
nvestigation Timeliness IAIU	December '22	75%	80%	-5%			
nitial Case Plans	December '22	87%	95%	-8%			
Ongoing Case Plans	December '22	97%	95%	0%			
Child Visit with Siblings	December '22	80%	85%	-5%			
Parent-Child Weekly Visit ²	December '22	53%	60%	-7%			
Parent-Child Visits Bi-weekly	December '22	65%	85%	-20%			
CW Visits Child Monthly (at placement site) ³	December '22	94%	93%	0%			
CW Visits Child 2x/Month for first 2 Months in Placement	October'22	89%	93%	-4%			
nd. Living Assessments 14-18 Years Old	December '22	88%	90%	-2%			
Supervisor Worker Ratio	December'22	100%	95%	0%			
Caseloads: IAIU Investigators	December'22	100%	95%	0%			
Caseloads: Intake	December'22	94%	90%	0%			
Caseloads: Permanency	December'22	100%	95%	0%			
Caseloads: Adoption	December'22	99%	95%	0%			

The red bar indicates the difference between the current performance and the Exit Plan target.

'Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is calculated based on the acverage number of children with weekly visits over the average total number of elgible children for weekly visits.

³ Caseworker visits with Children in Placement (all locations) December 2022: 97%.



DCF At A Glance Dashboard

On or About December 31st, 2022

	• · · · · · · · · · · · · · · ·
DCF At a Glance	
DCF: Total Children Served in the Month ¹	70,543
CP&P: Children/Youth Served	31,689
Children Under 18	29,858
OOH Setting (< 18)	2,744
In-Home Setting (< 18)	27,114
Youth 18-21	1,831
OOH Setting (>18)	238
In-Home Setting (>18)	1,593
FCP: Total Clients Served ² (November)	16,494
DOW: Total Clients Served (November) (Excludes Displaced Homemaker)	3,975
DCF: Families Served in the Month ³	22,698
CP&P	16,206
FCP (Family Success Centers & Home Visiting) (October)	6,492

CSOC ⁴ Quick Facts	
Youth Open with CSOC 5 (unduplicated count)	38,854
DD Eligible Children (unduplicated count)	13,189
MRSS: Dispatches in the month	2,692
MRSS: Interventions (includes prior dispatches)	2,798
Remained in same Living situation	99%
Care Management: Children Served	16,993
OOH Settings: Children Served ⁶ (BH, I/DD, and SU)	1,052
Behavioral Health Placed out of State	0
Intellectual /Developmental Disabilities Placed out of State	26
PerformCare Calls	9,575
DD Related Calls	1,428

CP&P Quick Facts			
Hotline Referrals	12,589		
CPS Reports	36%		
CWS Referrals	6%		
Number of Human Trafficking Referrals ⁷ (December 2022)	8		
Response Timeliness	99%		
Monthly Staff Contacts/Children OOH-Placement Site	94%		
Entries to Care	95		
Exits from Care	108		
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	13,601		

FCP & DoW Quick Facts ⁸	
FSCs: Families Served (November)	3,578
Home Visiting: Families Served (November)	2,914
SBYSP: Clients Served (November)	10,002
DV Services: Clients Served (November)	2,272
Residential	20%
Non-Residential	80%
SAARC: Clients Served (November)	1,703

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

³ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁴ CSOC Children may receive multiple services and are counted multiple times.

⁵ The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

⁶ As of October 2022, the CSOC OOH sections will now include all CSOC Out of Home Treatment Settings (Behavioral Health, Intellectual/Developmentally Disabled, and Substance Use). This includes updating the totals reported, a new 3-year OOH trend report, and a monthly OOH report grouped by similar treatment settings.

⁷The cumulative number of human trafficking referrals between November 2013 and December 2022 was 1,249. This figure could change depending on when the data is extracted.

⁸ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DOW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

Note: OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

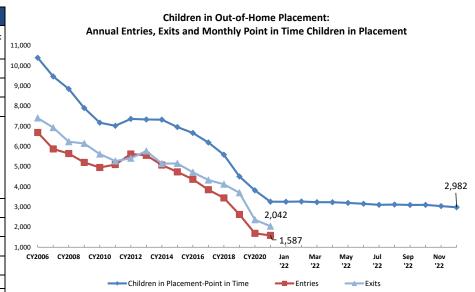
Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Note: Due to system upgrades within DCF, Displaced Homemaker data will not be available beginning November 2021. DCF will resume reporting on these data after the new systems have been updated with these data.

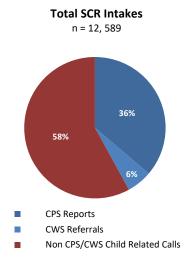


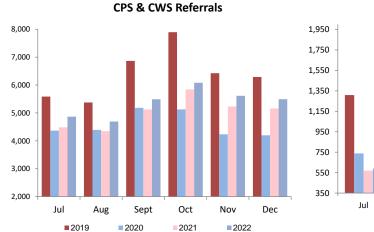
Section I: Child Protection & Permanency

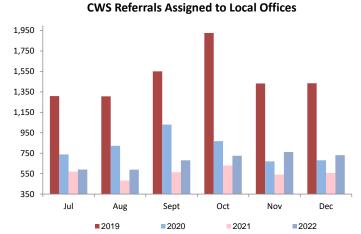
CP&P Qui	ck Facts			
			Dec-22	Δ from Dec
Families Under CP&P Supervision			16,206	-5%
Children Under CP&P Supervision			31,689	-4%
Children Receiving CP&P In-Home Services			28,707	-3%
Children in CP&P Out-of-Home Placement				
Resource Family (non-Kin)	43%	1,293		
Resource Family Kinship	45%	1,342	2,982	-8%
Group and Residential	9%	273		
Independent Living	2%	74		
Children Legally Free for Adoption (Excludes TPF	Appeals)		461	-14%
Finalized Adoptions to date (CY2022) - As of 12/	31/2022		530	-10%
Children in Subsidized Kinship Legal Guardiansh	ip		1,284	-4%
Children in Subsidized Adoptions			12,317	-5%
Entries to Care			95	-20%
Exits from Care			108	-36%



Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

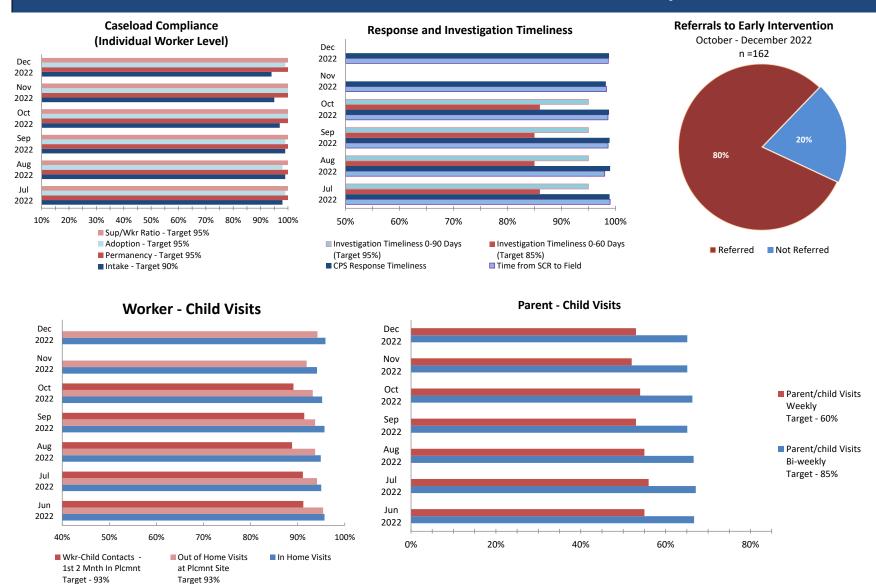






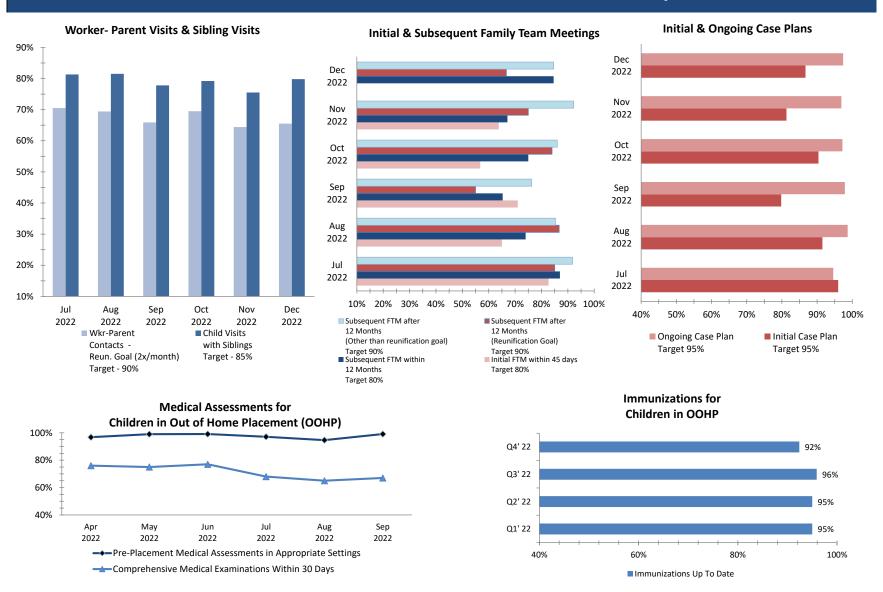


Section I: Child Protection & Permanency





Section I: Child Protection & Permanency





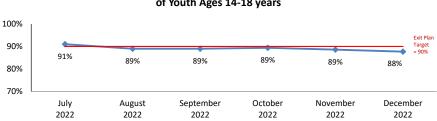
Section II: Adolescent Services

OAS Quick Facts (December 2022) Youth 18-23

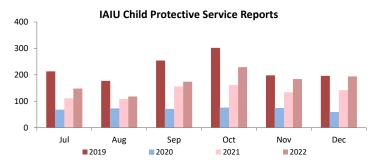
Youth 18-21 years old served by CP&P ¹				
Youth served "In Home" living with a parent/relative or living				
independently ²			1,593	
Youth served "Out-of-Home"				
Resource Family (non-Kin)	(37.0%)	88		
Resource Family Kinship	(11.8%)	28	238	
Congregate Care Setting	(23.1%)	55		
Independent Living	(28.2%)	67		
Youth Receiving Adoption or KLG Subsidy				

¹ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

Completed Independent Living Assessments of Youth Ages 14-18 years

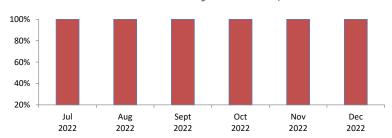


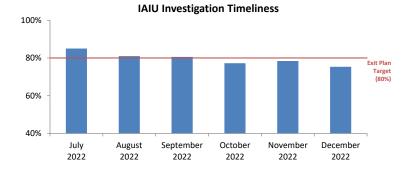
Section III: Institutional Abuse Investigation Unit



IAIU Caseload Report Statewide

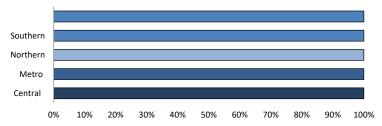
No more than 8 new investigations and 12 cases/month





IAIU Caseload Report by Region

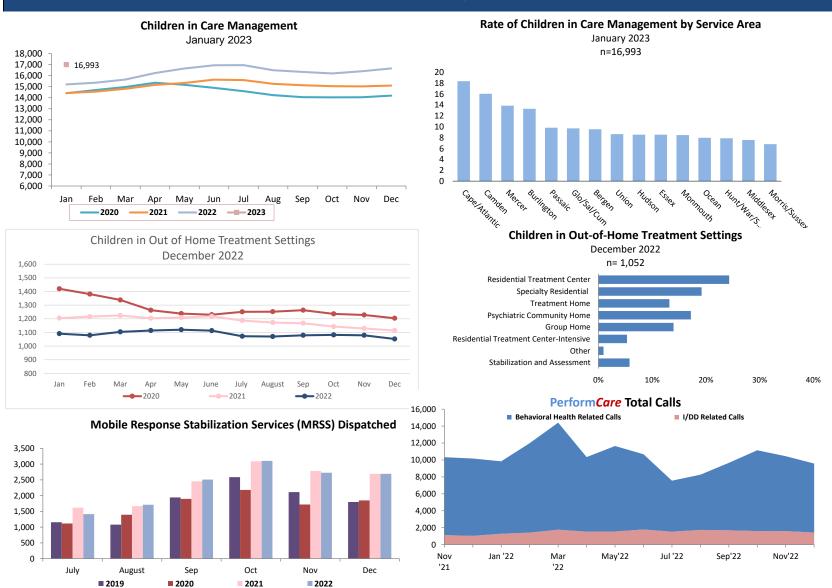
December 2022



² The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCFs work with his population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting. 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

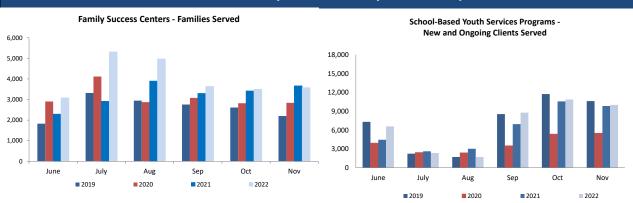


Section IV: Children's System of Care



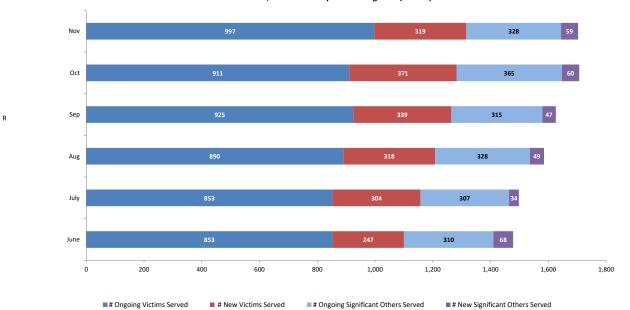


Section V: Family & Community Partnerships



Section VI: Division on Women

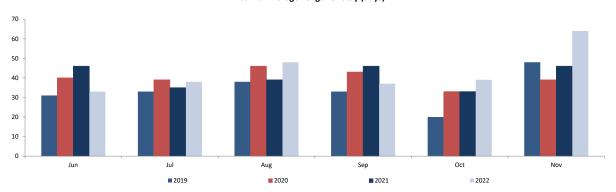
Sexual Assault, Abuse and Rape Care Programs (SAARC)



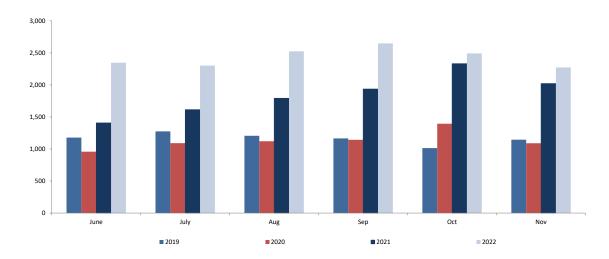


Section VI: Division on Women

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)



Domestic Violence Services - Adults and Children Admitted to Residential and Non-Residential Services Total New Clients



CP&P Key Performance Indicators by Local Office - 6 Months View

Met Target			Within 10% of Meeting Target			< 60% of Final Target								
Local Office	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 18	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30	Measure 31
Atlantic East	98%	79%	92%	92%	96%	78%	45%	70%	93%	96%	63%	52%	63%	79%
Atlantic West	100%	95%	98%	89%	97%	100%	100%	100%	100%	100%	78%	68%	74%	67%
Bergen Central	100%	100%	99%	90%	97%	100%	100%	200/2	100%	100%	93%	68%	80%	100%
Bergen South	100%	100%	100%	96%	99%	100%	80%	100%	100%	100%	75%	55%	51%	75%
Burlington East	100%	97%	95%	89%	97%	79%	88%	100%	83%	95%	74%	43%	56%	83%
Burlington West	95%	79%	88%	76%	92%	38%	50%	10070	73%	81%	51%	38%	50%	64%
Camden Central	99%	93%	94%	87%	95%	94%	81%	100%	100%	94%	77%	55%	72%	88%
Camden East	93%	91%	97%	72%	93%	76%	88%	10070	100%	94%	70%	64%	82%	72%
Camden North	98%	100%	94%	82%	95%	54%	39%	0%	100%	100%	57%	51%	70%	86%
Camden South	91%	98%	95%	88%	99%	84%	79%	0%	79%	97%	76%	59%	71%	92%
Cape May	100%	98%	97%	88%	94%	64%	79% 85%	100%	93%	100%	80%	59%	83%	70%
Cumberland East	100%	100%	98%	87%	97%	100%	100%	100%	100%	100%	83%	35%	58%	78%
	100%	94%	98%	78%	95%	100%						43%	59%	64%
Cumberland West			89%				86%	0%	100%	100%	69%		59% 56%	
Essex Central	100%	92%		89%	96%	33%	50%	00/	86%	50%	63%	35%		89%
Essex North	89%	94%	97%	87%	97%	10%	0%	0%	20%	56%	67%	35%	62%	80%
Essex South	100%	79%	91%	76%	91%	100%	71%		45%	67%	61%	46%	63%	59%
Gloucester East	100%	88%	97%	92%	97%	73%	100%	100%	100%	94%	55%	46%	59%	92%
Gloucester West	89%	96%	98%	82%	93%	58%	57%	100%	84%	91%	62%	63%	68%	89%
Hudson Central	96%	96%	97%	83%	96%	75%	100%	100%	93%	93%	75%	52%	65%	79%
Hudson North	100%	100%	100%	92%	97%	80%	100%		100%	100%	89%	74%	76%	69%
Hudson South	100%	100%	99%	84%	92%	40%	75%		100%	100%	75%	62%	64%	63%
Hudson West	95%	93%	99%	94%	98%	93%	100%		100%	100%	72%	72%	87%	36%
Hunterdon	100%	71%	93%	91%	96%	50%	0%		100%	100%	62%	61%	63%	84%
Mercer North	96%	50%	95%	72%	89%	69%	60%	43%	84%	100%	44%	41%	52%	70%
Mercer South	97%	76%	86%	78%	93%	90%	82%	67%	85%	83%	56%	40%	71%	82%
Middlesex Central	93%	89%	88%	60%	88%	80%	0%		0%	100%	44%	40%	61%	75%
Middlesex Coastal	97%	64%	91%	81%	94%	0%	36%	0%	60%	59%	51%	49%	59%	54%
Middlesex West	95%	42%	95%	72%	89%	55%	29%	75%	38%	73%	27%	52%	51%	65%
Monmouth North	96%	100%	98%	99%	100%	100%	100%	100%	100%	100%	84%	62%	76%	88%
Monmouth South	100%	97%	94%	93%	98%	44%	100%		100%	100%	77%	51%	56%	82%
Morris East	100%	100%	100%	94%	98%	100%	100%		100%	100%	94%	82%	89%	100%
Morris West	100%	69%	98%	85%	94%	67%	78%		100%	100%	87%	56%	70%	77%
Newark Center City	96%	91%	96%	85%	94%	76%	100%	90%	77%	82%	67%	41%	59%	88%
Newark Northeast	96%	91%	99%	93%	95%	83%	100%	88%	100%	100%	82%	54%	66%	93%
Newark South	99%	100%	95%	94%	97%	100%	100%	100%	100%	100%	81%	51%	75%	89%
Ocean North	100%	88%	95%	94%	99%	93%	82%	100%	86%	100%	75%	56%	75%	80%
Ocean South	93%	88%	94%	92%	97%	61%	25%	0%	87%	92%	76%	51%	71%	69%
Passaic Central	97%	96%	97%	90%	98%	94%	100%	100%	100%	100%	83%	70%	82%	94%
Passaic North	99%	97%	93%	95%	99%	92%	93%	80%	100%	100%	83%	58%	68%	86%
Salem	83%	100%	97%	72%	91%	100%	100%	0%	100%	92%	77%	63%	76%	90%
Somerset	100%	100%	90%	90%	97%	100%	100%		100%	100%	59%	51%	75%	80%
Sussex	100%	93%	96%	92%	98%	100%	100%			100%	72%	57%	72%	96%
Union Central	100%	100%	93%	84%	96%	73%	100%		75%	82%	66%	66%	65%	94%
Union East	100%	100%	97%	75%	92%	90%	100%	100%	100%	80%	51%	20%	47%	63%
Union West	100%	71%	93%	70%	89%	64%	23%		30%	88%	43%	34%	37%	67%
Warren	88%	100%	77%	77%	92%	100%	50%		64%	73%	68%	36%	40%	33%
Statewide	97%	89%	95%	86%	95%	73%	77%	77%	87%	91%	69%	53%	67%	80%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure		Time Period Analyzed	
M# 6	Ongoing Case Plans	95%	July'22-December'22	
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	May'22-October'22	
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	July'22-December'22	
M# 13	Investigation Completion within 60 days	85%	May'22-October'22	
M# 14	Investigation Completion within 90 days	95%	May'22-October'22	
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	June'22-November'22	
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	July 22-'December 22	
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	July 22-'December 22	
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	July 22-'December'22	
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	July'22-'December'22	
M# 28	Caseworker visits Parent 2x/Month	90%	July'22-December'22	
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	11/26/2022 - 12/31/2022'	
M# 30	Bi-weekly Parent-Child Visits	85%	July'22-'December'22	
M#31	Sibling Visits	85%	July'22-December'22	



Worker and Office Caseads by Worker Type and by Local Office - December 2022

		Met Target	< 70% of workers in compliance						
	¹ Int	ake	² Perma	anency	³ Adoption				
Local Office	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No			
Atlantic East	96%	Yes	100%	Yes	100%	Yes			
Atlantic West	89%	No	100%	Yes	100%	Yes			
Bergen Central	100%	Yes	100%	Yes	100%	Yes			
Bergen South	97%	Yes	100%	Yes	100%	Yes			
Burlington East	100%	Yes	100%	Yes	100%	Yes			
Burlington West	85%	No	100%	Yes	100%	Yes			
Camden Central	88%	No	100%	Yes	67%	No			
Camden East	47%	No	100%	Yes	100%	Yes			
Camden North	91%	Yes	100%	Yes	100%	Yes			
Camden South	78%	No	100%	Yes	100%	Yes			
Cape May	100%	Yes	100%	Yes	100%	Yes			
Cumberland East	93%	Yes	100%	Yes	100%	Yes			
Cumberland West	100%	Yes	100%	Yes	100%	Yes			
Essex Central	100%	Yes	100%	Yes	100%	Yes			
Essex North	100%	Yes	100%	Yes	100%	Yes			
Essex South	100%	Yes	100%	Yes	100%	Yes			
Gloucester East	100%	Yes	100%	Yes	100%	Yes			
Gloucester West	95%	Yes	100%	Yes	100%	Yes			
Hudson Central	100%	Yes	100%	Yes	100%	Yes			
Hudson North	100%	Yes	100%	Yes	100%	Yes			
Hudson South	100%	Yes	100%	Yes	100%	Yes			
Hudson West	100%	Yes	100%	Yes	100%	Yes			
Hunterdon	100%	Yes	100%	Yes	100%	Yes			
Mercer North	100%	Yes	100%	Yes	100%	Yes			
Mercer South	100%	Yes	100%	Yes	100%	Yes			
Middlesex Central	88%	No	100%	Yes	100%	Yes			
Middlesex Coastal	55%	No	94%	No	100%	Yes			
Middlesex West	96%	Yes	100%	Yes	100%	Yes			
Monmouth North	100%	Yes	100%	Yes	100%	Yes			
Monmouth South	100%	Yes	100%	Yes	100%	Yes			
Morris East	100%	Yes	100%	Yes	100%	Yes			
Morris West	84%	No	100%	Yes	100%	Yes			
Newark Center City		Yes		Yes	100%	Yes			
Newark Northeast	95%	Yes	100%	Yes	100%	Yes			
Newark South	100%	Yes		Yes	100%	Yes			
Ocean North	100%	Yes	100%		100%	Yes			
Ocean North	100%	Yes	100%	Yes Yes	100%	Yes			
	93%	Yes	100%	Yes	100%	Yes			
Passaic Central Passaic North	97%	Yes	100%	Yes	100%	Yes			
	92%								
Salem	85%	No	100%	Yes	100%	Yes			
Somerset	100%	Yes	100%	Yes	100%	Yes			
Sussex	100%	Yes	100%	Yes	100%	Yes			
Union Central	100%	Yes	100%	Yes	100%	Yes			
Union East	100%	Yes	100%	Yes	100%	Yes			
Union West	47%	No	100%	Yes	100%	Yes			
Warren	100%	Yes	100%	Yes	100%	Yes			
Statewide ⁴	94%	Yes	100%	Yes	99%	Yes			

¹ Intake

2 Permanency

- Permanency worker compliance: % of workers who meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%
- Office Compliance: % of offices that meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the casead standards of 15 or fewer children. Target = 95%
- Office Compliance: % of offices that meet the casead standards of 15 or fewer children. Target = 95%
- Offices with blank data do not carry adoption caseads , however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

⁻ Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%

⁻ Office Compliance: % of offices that meet the casead standards of no more than 8 new intakes and 12 total families. Target = 95%