



NEW JERSEY DEPARTMENT OF
CHILDREN AND FAMILIES

Commissioner's Monthly Report May-24

Christine Beyer
Commissioner

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¹Key Performance Indicators On or About March 31st, 2024

	Month	Performance	Target	% to Meet Target	
Investigation Timeliness CP&P 60 Days	January '24	86%	85%	0%	
Investigation Timeliness CP&P 90 Days	January '24	95%	95%	0%	
CW Visits Child 2x/Month for first 2 Months in Placement	January '24	90%	93%	-3%	
CW Visits Child Monthly (at placement site) ³	March '24	94%	93%	0%	
CW Visits with Parent 2x/Month	March '24	70%	90%	-20%	
Parent-Child Weekly Visit ²	March '24	70%	60%	0%	
Parent-Child Visits Bi-weekly	March '24	80%	85%	-5%	
Child Visit with Siblings	March '24	86%	85%	0%	
Initial Case Plans	March '24	97%	95%	0%	
Ongoing Case Plans	March '24	98%	95%	0%	
Initial FTMs within 45 days	February '24	65%	80%	-15%	
Subsequent FTMs within 12 Months	March '24	61%	80%	-19%	
Subsequent FTMs after 12 Months - Reunification Goal (n=21)	March '24	76%	90%	-14%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	March '24	82%	90%	-8%	
Ind. Living Assessments 14-18 Years Old	March '24	82%	90%	-8%	
Caseloads: Intake	March '24	93%	90%	0%	
Caseloads: Permanency	March '24	100%	95%	0%	
Caseloads: Adoption	March '24	98%	95%	0%	
Supervisor Worker Ratio	March '24	98%	95%	0%	
Investigation Timeliness IAIU	March '24	71%	80%	-9%	
Caseloads: IAIU Investigators	March '24	97%	95%	0%	
<p> The blue bar indicates DCF performance in the current month.</p> <p> The red bar indicates the difference between the current performance and the target.</p>					

¹ In certain measures, performance excludes appropriate instances as per policy where events such as visits or family team meetings did not occur.

² Performance for Parent-Child Weekly Visits is calculated based on the average number of children with weekly visits over the average total number of eligible children for weekly visits.

³ Caseworker visits with Children in Placement (all locations) **March 2024: 98%**.



DCF At A Glance Dashboard

On or About March 31st, 2024

DCF At a Glance		CSOC ⁴ Quick Facts	
DCF: Total Children Served in the Month¹	73,267	Youth Open with CSOC⁵ (unduplicated count)	40,201
CP&P: Children/Youth Served	33,066	DD Eligible Children (unduplicated count)	13,711
Children Under 18	31,252	MRSS: Dispatches in the month	2,503
OOH Setting (< 18)	2,846	MRSS: Interventions (includes prior dispatches)	1,522
In-Home Setting (< 18)	28,406	Remained in same Living situation	99%
Youth 18-21	1,814		
OOH Setting (>18)	209	Care Management: Children Served	18,407
In-Home Setting (>18)	1,605	OOH Settings : Children Served⁶ (BH, I/DD, and SU)	1,076
FCP: Total Clients Served² (February) (Excludes SBYSP)	5,970	Behavioral Health Placed out of State	0
DOW: Total Clients Served (February) (Excludes Displaced Homemaker)	4,580	Intellectual /Developmental Disabilities Placed out of State	27
DCF: Families Served in the Month³	22,665		
CP&P	16,695	PerformCare Calls	11,087
FCP (Family Success Centers & Home Visiting) (January)	5,970	<i>DD Related Calls</i>	<i>2,172</i>

CP&P Quick Facts		FCP & DoW Quick Facts ⁸	
Hotline Referrals	14,694	FSCs: Families Served (February)	2,577
CPS Reports	36%	Home Visiting: Families Served (February)	3,393
CWS Referrals	7%	SBYSP: Clients Served (February)	⁹ <i>Not available</i>
Number of Human Trafficking Referrals⁷ (March 2024)	12		
Response Timeliness	99%	DV Services: Clients Served (February)	2,552
Monthly Staff Contacts/Children OOH-Placement Site	94%	Residential	19%
Entries to Care	131	Non-Residential	81%
Exits from Care	101		
Subsidized Adoptions/KLG <i>(Includes Subsidized Adoptions and subsidized KLGs)</i>	12,779	SAARC: Clients Served (January)	2,028

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

³ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁴ CSOC Children may receive multiple services and are counted multiple times.

⁵ The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

⁶ As of October 2022, the CSOC OOH sections will now include all CSOC Out of Home Treatment Settings (Behavioral Health, Intellectual/Developmentally Disabled, and Substance Use). This includes updating the totals reported, a new 3-year OOH trend report, and a monthly OOH report grouped by similar treatment settings.

⁷ The cumulative number of human trafficking referrals between **November 2013 and March 2024 was 1,401**. This figure could change depending on when the data is extracted.

⁸ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁹ School Based Youth Services system transitioned to a new MIS (Management Information System) in February 2024 and data will temporarily be unavailable .

Note: OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

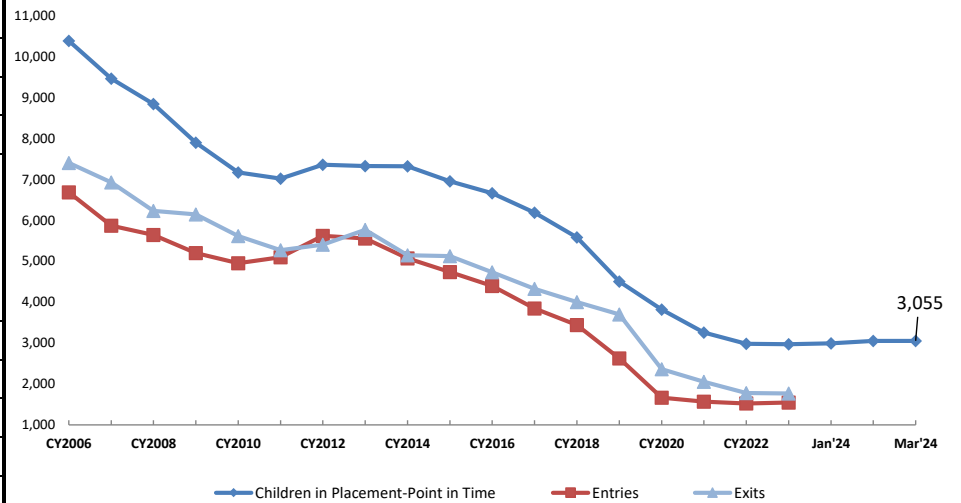
Note: Due to system upgrades within DCF, Displaced Homemaker data will not be available beginning November 2021. DCF will resume reporting on these data after the new systems have been updated with these data.

Section I: Child Protection & Permanency

CP&P Quick Facts

	Mar-24	Δ from Mar '23
Families Under CP&P Supervision	16,695	-2%
Children Under CP&P Supervision	33,066	-1%
Children Receiving CP&P In-Home Services	30,011	-1%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin)	41% 1,254	3,055 -1%
Resource Family Kinship	47% 1,434	
Group and Residential	10% 315	
Independent Living	2% 52	
Children Legally Free for Adoption (Excludes TPR Appeals)	442	-8%
Finalized Adoptions to date (CY2024) - As of 3/31/2024	58	-18%
Children in Subsidized Kinship Legal Guardianship	1,295	6%
Children in Subsidized Adoptions	11,484	-7%
Entries to Care	131	-25%
Exits from Care	101	-22%

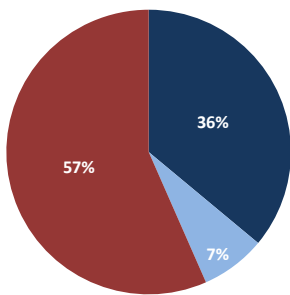
Children in Out-of-Home Placement:
Annual Entries, Exits and Monthly Point in Time Children in Placement



Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

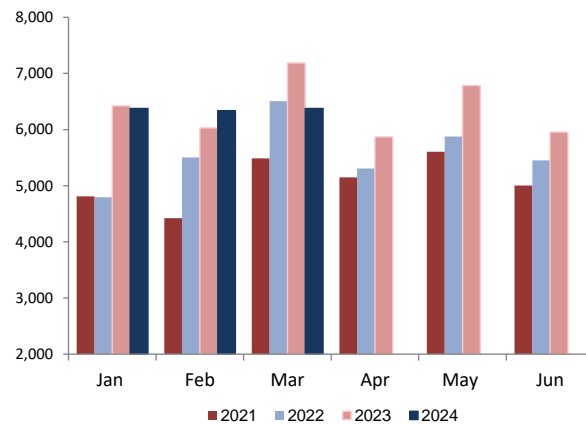
Total SCR Intakes

n = 14,694
March 2024

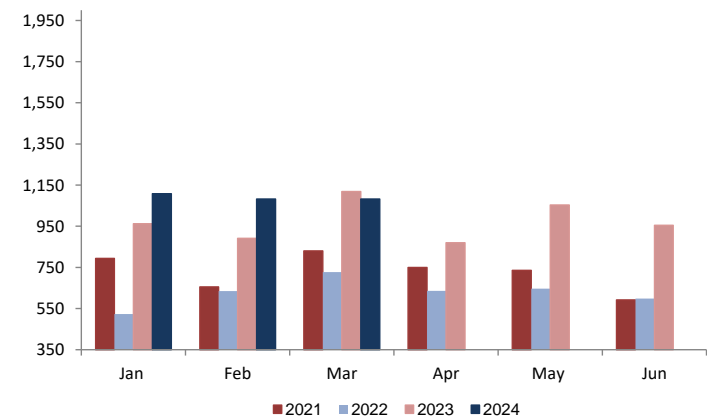


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

CPS & CWS Referrals

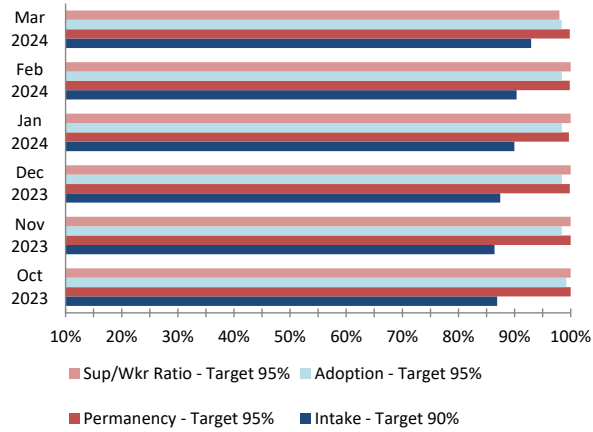


CWS Referrals Assigned to Local Offices

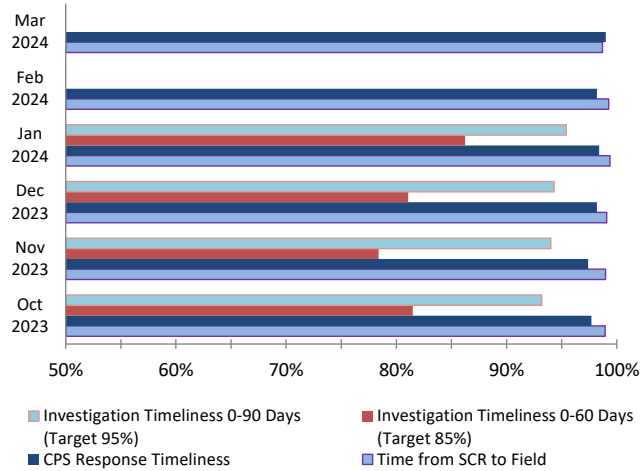


Section I: Child Protection & Permanency

**Caseload Compliance
(Individual Worker Level)**

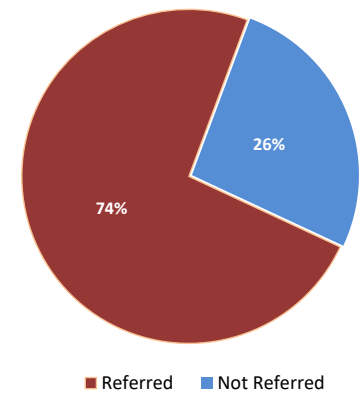


Response and Investigation Timeliness

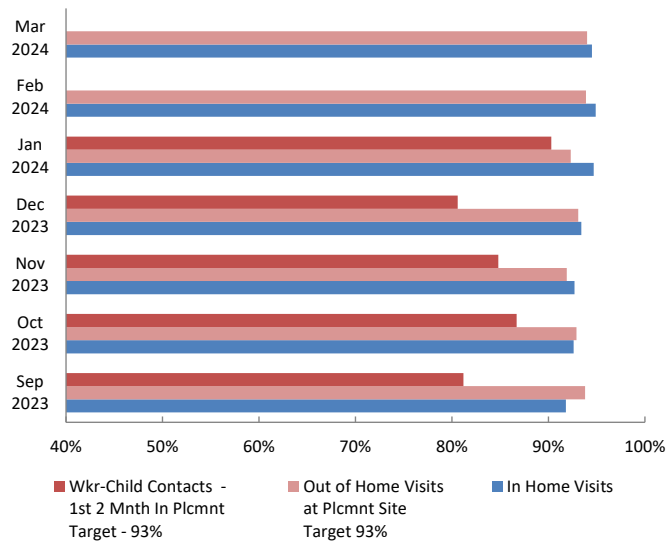


Referrals to Early Intervention

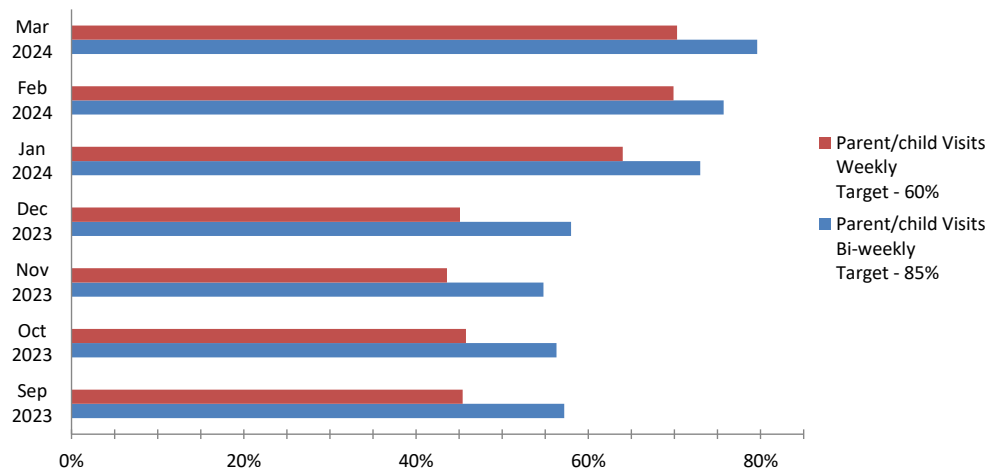
Oct 2023 - Mar 2024
n = 297



Worker - Child Visits

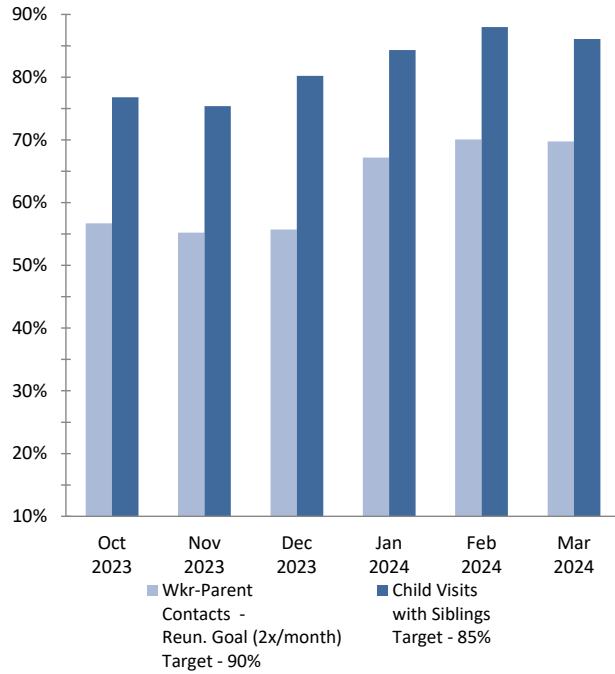


Parent - Child Visits

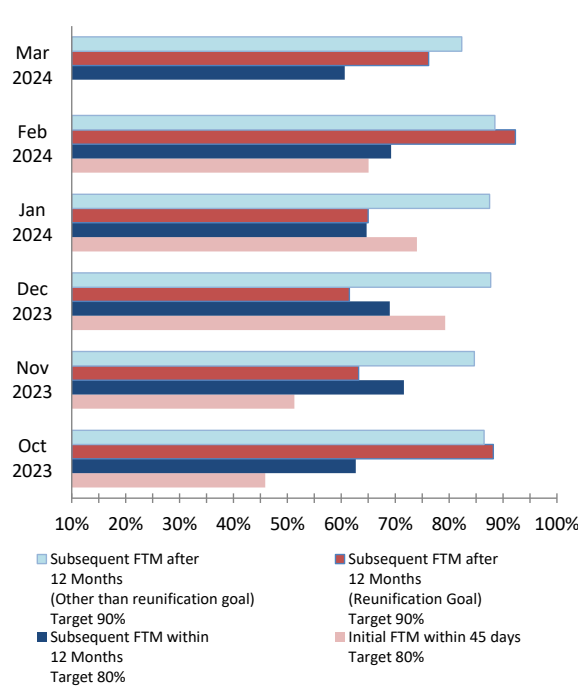


Section I: Child Protection & Permanency

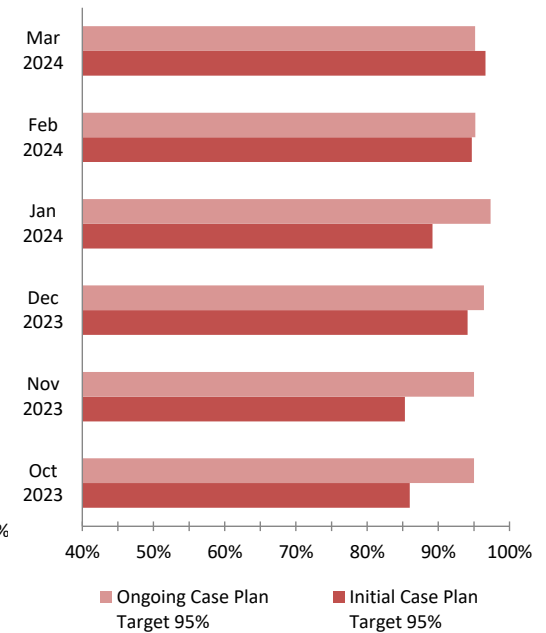
Worker- Parent Visits & Sibling Visits



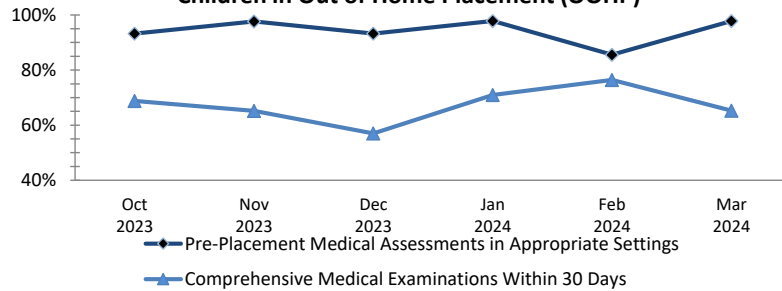
Initial & Subsequent Family Team Meetings



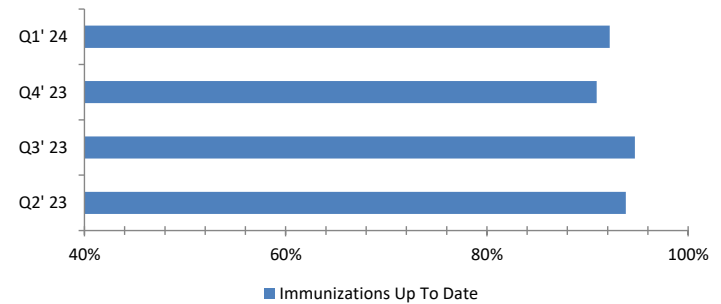
Initial & Ongoing Case Plans



Medical Assessments for Children in Out of Home Placement (OOHP)



Immunizations for Children in OOHP



Section II: Adolescent Services

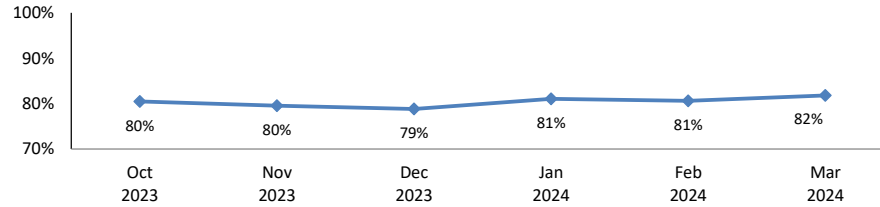
OAS Quick Facts (March 2024)
Youth 18-23

Youth 18-23 years old served by CP&P¹			1,814
Youth served "In Home" living with a parent/relative or living independently²			1,605
Youth served "Out-of-Home"			
Resource Family (non-Kin)	(38.8%)	81	209
Resource Family Kinship	(11.0%)	23	
Congregate Care Setting	(28.2%)	59	
Independent Living	(22.0%)	46	
Youth Receiving Adoption or KLG Subsidy			879

¹ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

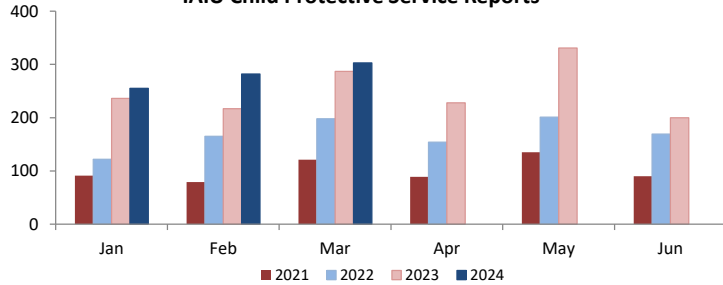
² The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds: 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Completed Independent Living Assessments
of Youth Ages 14-18 years

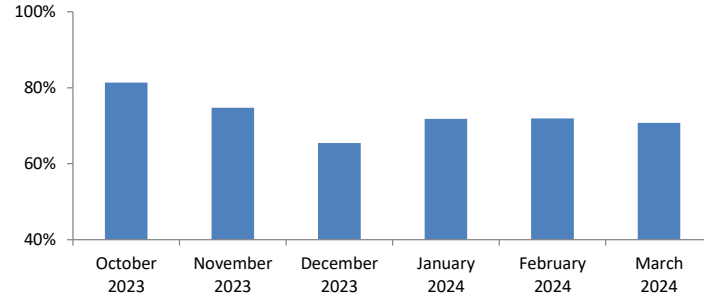


Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

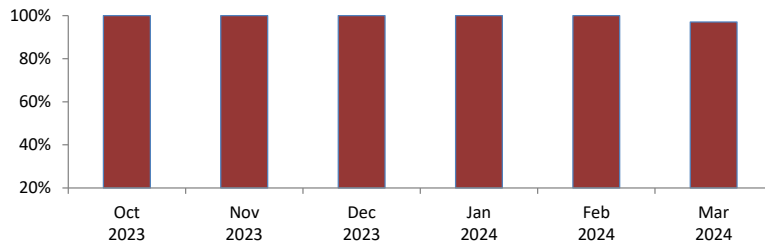


IAIU Investigation Timeliness

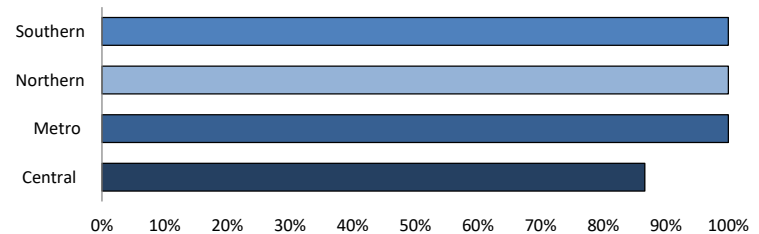


IAIU Caseload Report
Statewide

No more than 8 new investigations and 12 cases/month



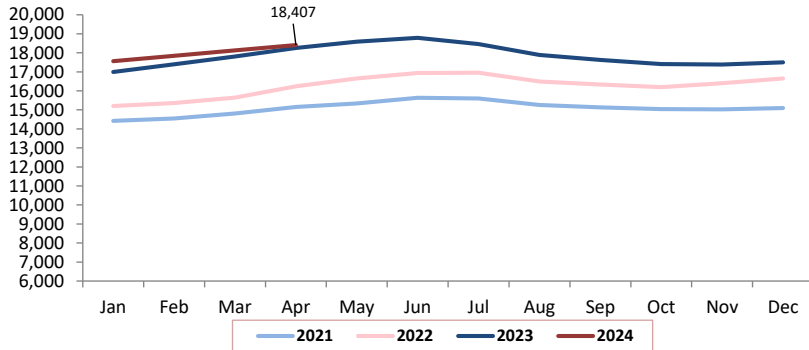
IAIU Caseload Report by Region
March 2024



Section IV: Children's System of Care

Children in Care Management

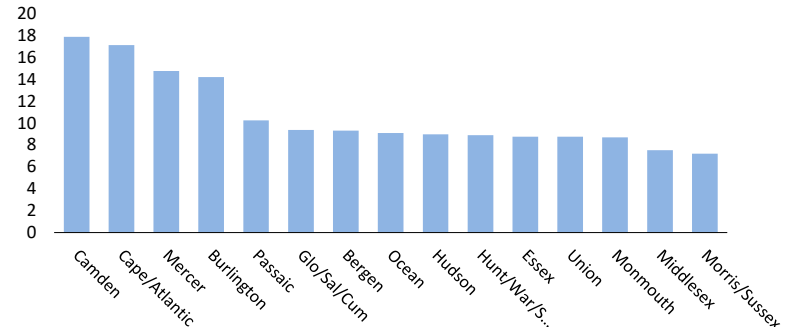
April 2024



Rate of Children in Care Management by Service Area

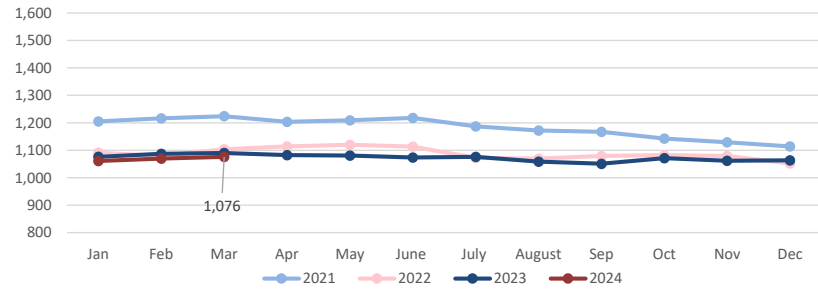
April 2024

n=18,407



Children in Out of Home Treatment Settings

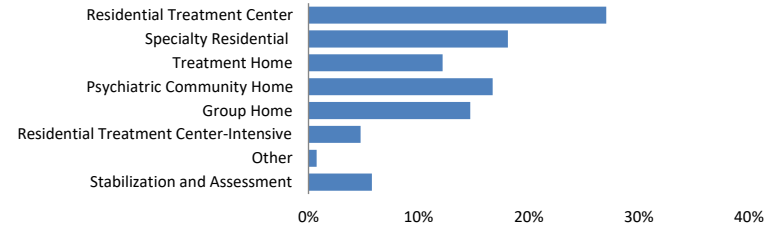
March 2024



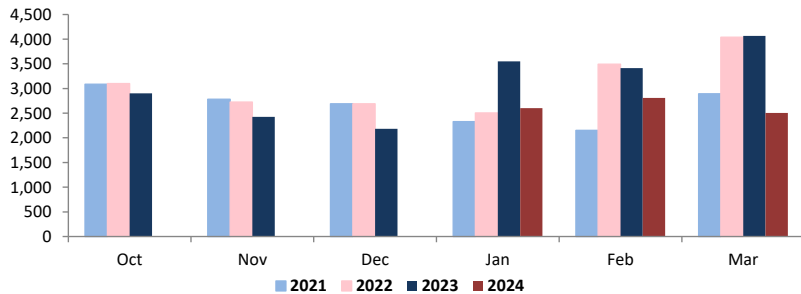
Children in Out-of-Home Treatment Settings

March 2024

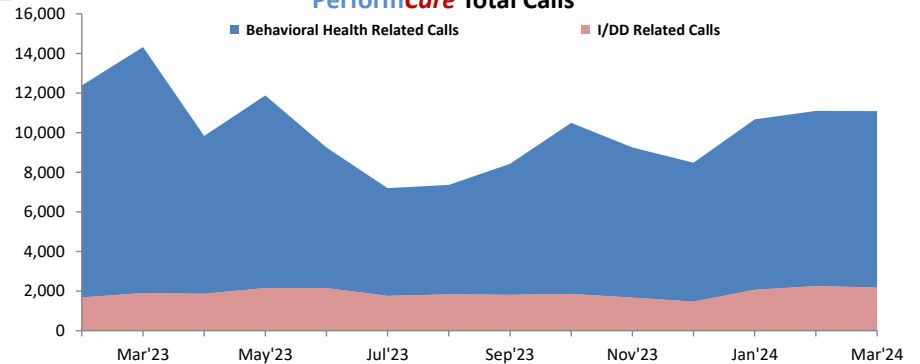
n= 1,076



Mobile Response Stabilization Services (MRSS) Dispatched

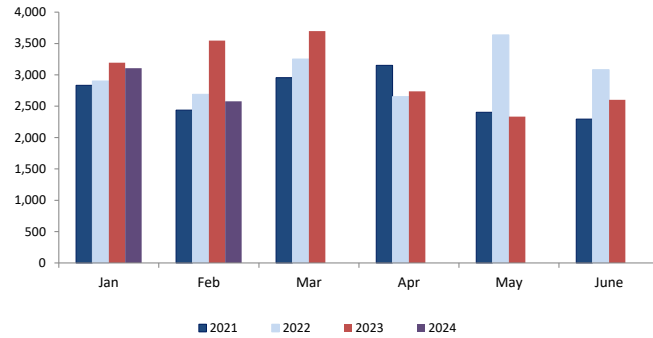


PerformCare Total Calls

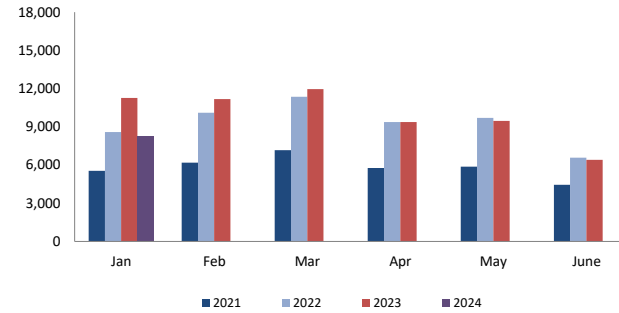


Section V: Family & Community Partnerships

Family Success Centers - Families Served

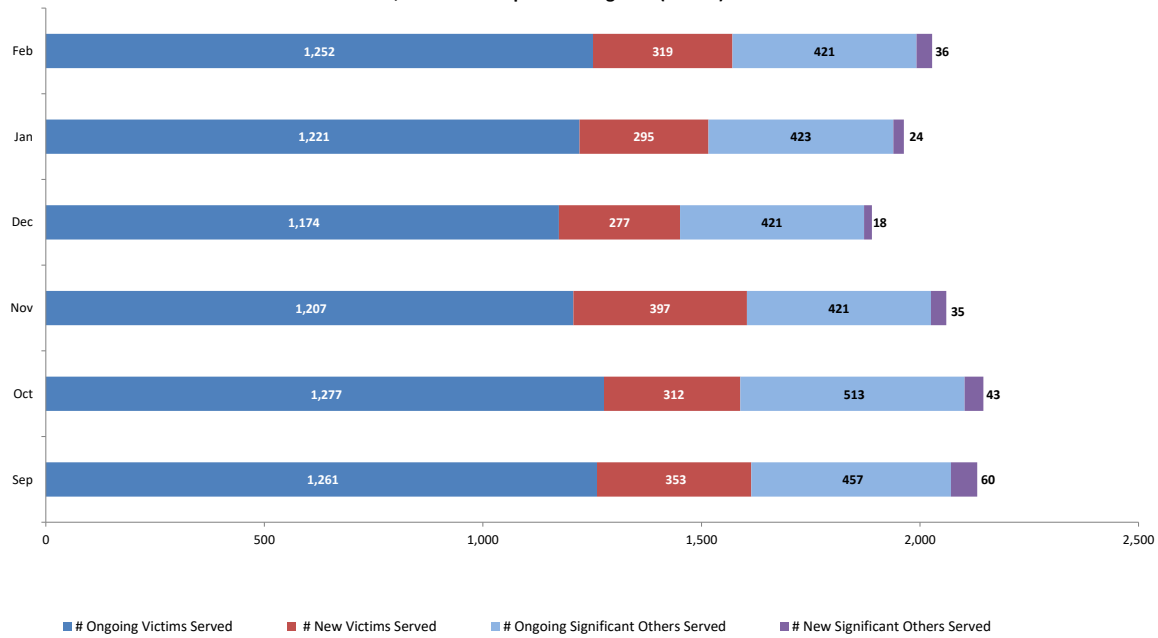


School-Based Youth Services Programs - New and Ongoing Clients Served



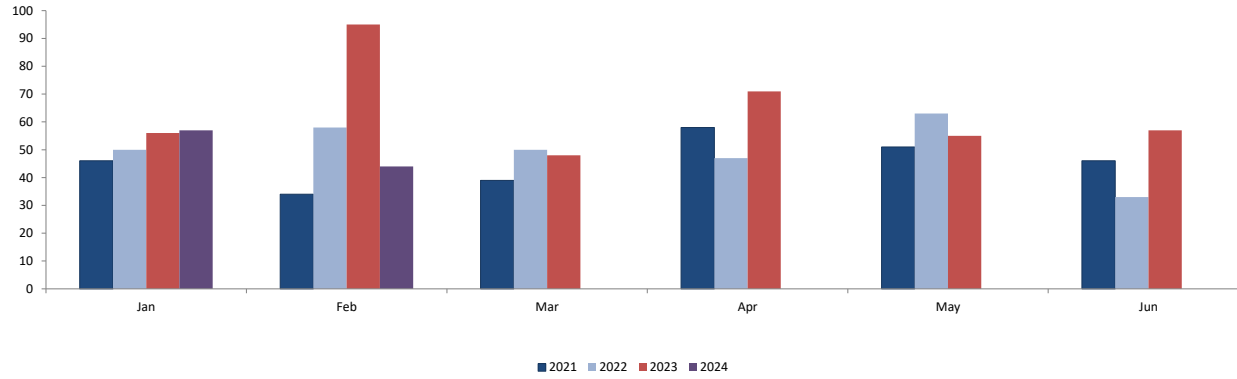
Section VI: Division on Women

Sexual Assault, Abuse and Rape Care Programs (SAARC)

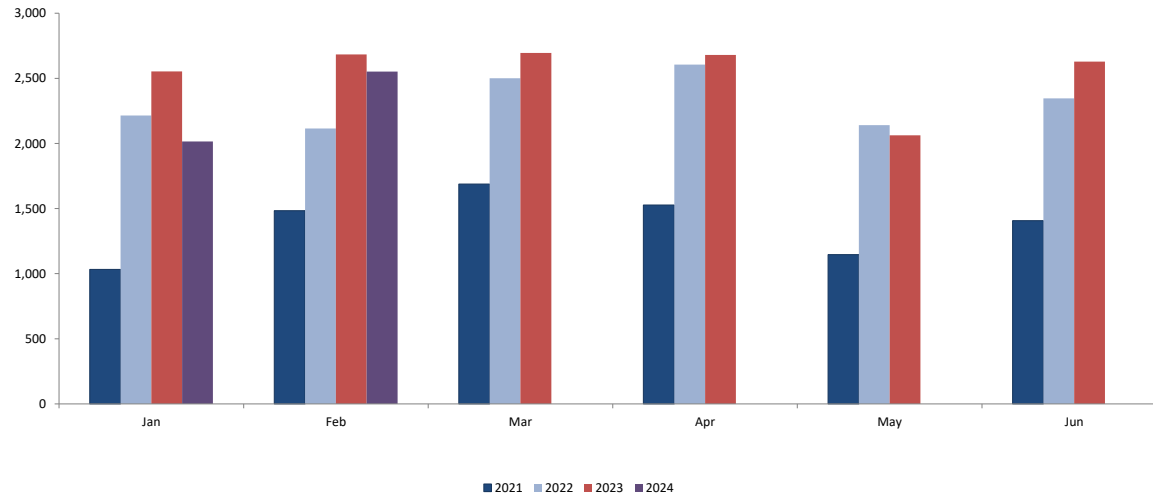


Section VI: Division on Women

**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**



Worker and Office Caseloads by Worker Type and by Local Office - March 2024

Local Office	Met Target		< 70% of workers in compliance			
	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	96%	Yes	100%	Yes	100%	Yes
Atlantic West	100%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	78%	No	93%	No	100%	Yes
Camden Central	91%	Yes	100%	Yes	67%	No
Camden East	96%	Yes	100%	Yes	100%	Yes
Camden North	87%	No	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	94%	Yes	100%	Yes	100%	Yes
Cumberland West	100%	Yes	100%	Yes	100%	Yes
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	90%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes	100%	Yes
Gloucester West	100%	Yes	100%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	95%	Yes	100%	Yes	100%	Yes
Mercer South	83%	No	100%	Yes	100%	Yes
Middlesex Central	77%	No	100%	Yes	100%	
Middlesex Coastal	92%	Yes	100%	Yes	100%	Yes
Middlesex West	96%	Yes	100%	Yes	100%	Yes
Monmouth North	96%	Yes	100%	Yes	100%	Yes
Monmouth South	100%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	75%	No	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	91%	Yes	100%	Yes	100%	Yes
Newark South	100%	Yes	100%	Yes	100%	Yes
Ocean North	93%	Yes	100%	Yes	100%	Yes
Ocean South	90%	Yes	100%	Yes	100%	Yes
Passaic Central	97%	Yes	100%	Yes	100%	Yes
Passaic North	67%	No	100%	Yes	100%	Yes
Salem	75%	No	100%	Yes	100%	Yes
Somerset	88%	No	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	80%	No	100%	Yes	100%	Yes
Union East	95%	Yes	100%	Yes	67%	No
Union West	64%	No	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	93%	Yes	100%	Yes	98%	Yes

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

* Middlesex Central did not have adoption workers for the month of October.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

CP&P Key Performance Indicators by Local Office - 6 Months View

Local Office	<div style="display: flex; justify-content: space-around; align-items: center;"> Met Target Within 10% of Meeting Target < 60% of Final Target </div>													
	CPS Investigations Completed w/i 60 Days	CPS Investigations Completed w/i 90 Days	Monthly Staff Visits w/Children in Placement	Visits w/Children in Placement 2x/Month for 2 Months	Visits with Parents of Children in Placement 2x/Month	Weekly Parent/Child Visits-Children with Goal of Reunification	Bi-weekly Parent-Child Visits-Children with Goal of Reunification	Monthly Sibling Visits	Initial Case Plans w/i 30 Days of Placement	6 Months Review of Case Plans for Children in Placement	Initial Family Team Meetings w/i 45 days of Placement	3 Family Team Meetings in the first 12 months of Placement	3 Family Team Meetings after 12 months in Placement	2 Family Team Meeting after 12 months in Placement
Atlantic East	87%	94%	96%	90%	58%	72%	72%	86%	100%	100%	77%	90%	33%	100%
Atlantic West	90%	97%	94%	100%	66%	83%	80%	79%	100%	100%	82%	89%	100%	82%
Bergen Central	92%	98%	95%	100%	73%	74%	85%		67%	100%	88%	100%		100%
Bergen South	86%	96%	97%	92%	70%	60%	75%	85%	93%	97%	38%	50%	80%	
Burlington East	85%	97%	96%	83%	78%	70%	77%	88%	87%	100%	53%	75%	100%	100%
Burlington West	73%	91%	78%	61%	51%	58%	67%	75%	92%	78%	43%	29%	100%	17%
Camden Central	83%	92%	90%	70%	77%	74%	87%	85%	95%	94%	56%	73%	75%	87%
Camden East	59%	85%	91%	81%	63%	71%	84%	76%	100%	83%	64%	70%	100%	74%
Camden North	69%	88%	94%	79%	61%	56%	66%	95%	98%	94%	53%	50%	0%	64%
Camden South	78%	97%	92%	92%	78%	65%	85%	92%	93%	97%	77%	62%		100%
Cape May	78%	92%	97%	85%	68%	80%	81%	92%	100%	100%	60%	100%	100%	78%
Cumberland East	66%	87%	96%	100%	87%	94%	80%	92%	100%	100%	100%	80%	100%	67%
Cumberland West	67%	94%	95%	100%	71%	67%	67%	85%	100%	100%	100%	100%	100%	86%
Essex Central	83%	93%	91%	94%	56%	55%	51%	88%	100%	89%	100%	100%	100%	100%
Essex North	80%	92%	98%	44%	65%	18%	30%	65%	73%	100%	8%	0%		50%
Essex South	83%	93%	96%	95%	50%	61%	66%	96%	93%	98%	92%	71%	83%	100%
Gloucester East	93%	98%	93%	97%	50%	81%	86%	95%	100%	98%	100%	89%	50%	67%
Gloucester West	80%	93%	96%	83%	75%	93%	86%	93%	95%	92%	75%	100%	50%	60%
Hudson Central	82%	95%	98%	86%	91%	68%	91%	93%	100%	50%	63%	100%		80%
Hudson North	84%	96%	99%	100%	76%	75%	97%	100%	100%	100%	100%	100%		67%
Hudson South	84%	94%	98%	82%	63%	65%	92%	93%	67%	100%	80%	33%	0%	45%
Hudson West	93%	98%	97%	100%	85%	100%	83%	91%	80%	100%	25%	58%		0%
Hunterdon	94%	98%	100%	100%	100%	83%	100%	100%	100%	100%	100%			0%
Mercer North	70%	90%	92%	75%	62%	65%	70%	82%	100%	95%	56%	24%	71%	75%
Mercer South	74%	91%	92%	50%	27%	40%	54%	75%	53%	98%	33%	36%	0%	80%
Middlesex Central	63%	86%	98%	86%	81%	44%	56%	49%	100%	77%	86%	71%	0%	0%
Middlesex Coastal	81%	94%	93%	85%	68%	76%	61%	71%	68%	87%	50%	15%	33%	50%
Middlesex West	81%	94%	95%	67%	47%	55%	60%	81%	100%	100%	67%	50%	100%	25%
Monmouth North	98%	99%	96%	91%	83%	93%	88%	97%	100%	96%	100%	33%	75%	50%
Monmouth South	94%	98%	96%	100%	79%	75%	80%	86%	93%	97%	79%	100%		86%
Morris East	88%	96%	91%	100%	91%	100%	86%	90%	100%	100%	100%	100%	100%	100%
Morris West	88%	97%	99%	100%	95%	100%	97%	90%	100%	100%	100%	100%		75%
Newark Center City	87%	95%	99%	100%	81%	63%	69%	92%	100%	96%	94%	86%		83%
Newark Northeast	72%	91%	90%	100%	37%	63%	65%	92%	100%	100%	46%	50%	43%	95%
Newark South	92%	96%	99%	97%	66%	67%	76%	95%	93%	99%	100%	94%	100%	88%
Ocean North	93%	99%	95%	88%	77%	76%	81%	81%	96%	100%	96%	73%	100%	86%
Ocean South	94%	98%	93%	100%	65%	69%	76%	86%	100%	94%	67%	91%	0%	78%
Passaic Central	92%	98%	98%	92%	87%	100%	83%	82%	100%	100%	100%	100%	100%	83%
Passaic North	91%	97%	99%	97%	91%	100%	91%	96%	100%	100%	100%	100%	100%	79%
Salem	61%	82%		100%	82%	80%	89%	93%	100%	100%	100%	100%	100%	100%
Somerset	85%	98%	74%	50%	68%	65%	80%	86%	94%	100%	53%	67%		100%
Sussex	93%	98%	99%	100%	94%	100%	89%	94%	100%	100%	100%	100%		75%
Union Central	71%	91%	93%	100%	64%	63%	82%	94%	100%	97%	100%	78%		80%
Union East	70%	90%	97%	100%	86%	100%	89%	85%	100%	88%	33%	38%		70%
Union West	65%	89%	90%	100%	76%	64%	58%	84%	100%	100%	50%	24%	100%	25%
Warren	62%	91%	87%	75%	47%	29%	58%	90%	95%	40%	100%	100%		50%
Statewide	82%	94%	94%	86%	69%	70%	76%	86%	94%	96%	70%	68%	75%	76%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Description of the Measure	Target	Time Period Analyzed
CPS Investigations Completed w/i 60 Days	85%	August 23 - January 23
CPS Investigations Completed w/i 90 Days	95%	August 23 - January 23
Monthly Staff Visits w/Children in Placement	93%	October 23 - March 24
Visits w/Children in Placement 2x/Month for 2 Months	93%	August 23 - January 23
Visits with Parents of Children in Placement 2x/Month	90%	October 23 - March 24
Weekly Parent/Child Visits-Children with Goal of Reunification	60%	2/24/2024 - 3/30/2024
Bi-weekly Parent-Child Visits-Children with Goal of Reunification	85%	October 23 - March 24
Monthly Sibling Visits	85%	October 23 - March 24
Initial Case Plans w/i 30 Days of Placement	95%	October 23 - March 24
6 Months Review of Case Plans for Children in Placement	95%	October 23 - March 24
Initial Family Team Meetings w/i 45 days of Placement	80%	September 23 - February 24
3 Family Team Meetings in the first 12 months of Placement	80%	October 23 - March 24
3 Family Team Meetings after 12 months in Placement	90%	October 23 - March 24
2 Family Team Meeting after 12 months in Placement	90%	October 23 - March 24