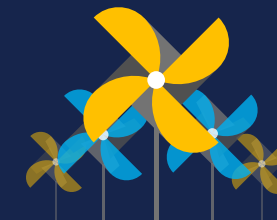


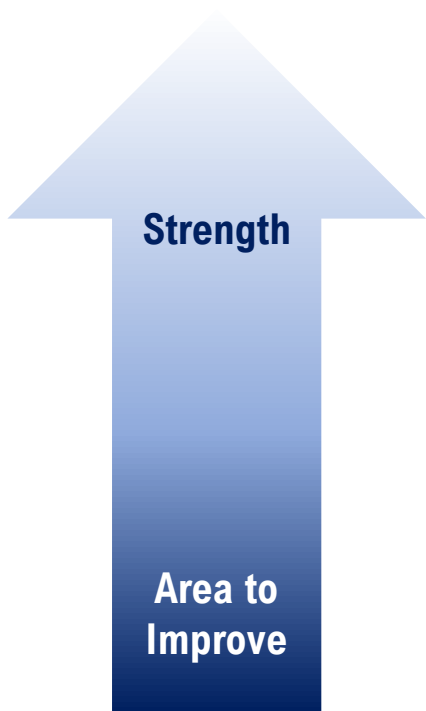


Collaborative Quality Improvement

Division of Child Protection & Permanency



Interpretive Guides for Quality Scores



| SCORE |
|-------|
| 100% |
| 85% |
| 65% |
| 0% |

Completely: there was evidence of documentation that the work captured was a full representation of fully meeting the standard for what is acceptable* all of the time during the period under review.

Substantially:** there was evidence of documentation that the work captured was a representation of meeting the standard for what is acceptable most of the time (more than half the time) during the period under review.

Marginally:** there was evidence of documentation that the work captured was minimal and below the standard of what is acceptable and/or occurred for less than a majority (less than half the time) of the period under review.

Not at all: there was no evidence of documentation as it relates to the question found during the period under review.

**In considering acceptability, the reviewer determines if the casework is aligned with case practice and procedure.*

***When there are multiple children, multiple fathers, multiple mothers, multiple caregivers, or multiple resource parents, Marginally Some and Substantially Some are used when there was marginal or substantial work, as defined above, with some of the specific case participants, but not all of them. For example, if there was a strong assessment of the needs of one of the children, consistent with the definition for Substantially above, but there was a marginal assessment for another child in the home, the reviewer would capture Substantially some as the response.*