# NJ Children's System of Care

Contracted System Administrator — PerformCare®

## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - October 2024

## - Children & Youth Who Accessed the System of Care -

<u>Call Activity</u>: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

		/	Population Summary
A	7,802	rt Month	Total Unique Youth with Call Activity in Repo
	2,950	ith	Newly Registered Youth in Report Mor
			Gender
NA	57.1%	4,451	Male
	42.9%	3,350	Female
			Age at time of call
	7.7%	600	0-4
	35.5%	2,766	5-10
	21.5%	1,675	11-13
	28.4%	2,217	14-17
	6.7%	521	18-20
	0.2%	16	21
	0.1%	6	>21

Race		
AMERICAN INDIAN/ALASKA NATIVE	8	0.1%
ASIAN	311	4.0%
BLACK OR AFRICAN AMERICAN	1,935	24.8%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	4	0.1%
WHITE	2,909	37.3%
Two Or More Races	548	7.0%
SOME OTHER RACE	1,486	19.0%
DECLINED	60	0.8%
UNKNOWN	541	6.9%
Ethnicity		
Hispanic or Latino	3,344	42.9%
Non-Hispanic or Latino	4,069	52.2%
No Ethnicity Data	389	5.0%

<u>Caller Type Distribution:</u> Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month		12,712
Caller Type - External Partner Group		
988 Call Specialist	2	0.0%
Adolescent Housing Hub Provider (AHH)	2	0.0%
Childrens Inpatient or Partial Hospital Provider	417	3.3%
College or University	1	0.0%
County Administrator	0	0.0%
Court Personnel	1	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	0	0.0%
Division of Child Protection & Permanency (DCP&P)	312	2.5%
Elementary/Middle School	61	0.5%
FCIU	1	0.0%
High School	30	0.2%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	4	0.0%
NJ Child Abuse Hotline	1	0.0%
Police	23	0.2%
Psychiatric Emergency Service Staff (PESS)	8	0.1%
Shelter	0	0.0%
Youth Advocate	0	0.0%
Other	210	1.7%
External Partners Subtotal	1,073	8.4%

Caller Type - Caregiver Group		
Family/Custodial Family Member	157	1.2%
Minor with Child	0	0.0%
Parent/Legal Guardian	8,550	67.3%
Resource Parent	76	0.6%
Self (18-21)	267	2.1%
Self (Under 18)	35	0.3%
Caregiver/Youth Subtotal	9,085	71.5%
Caller Type - CSOC Provider C	Group	
Behavioral Assistance/Intensive in Community	459	3.6%
Children's System of Care (CSOC)	0	0.0%
CMO (Care Management Organization)	108	0.8%
CSOC Out of Home Provider	16	0.1%
Family Functional or Multi-Systemic Therapy	15	0.1%
Mobile Response Stabilization Services (MRSS)	43	0.3%
Provider (Other)	513	4.0%
Substance Use Treatment Provider	20	0.2%
CSOC Provider Subtotal	1,174	9.2%
I&R Calls Not Attached to a Youth	1380	10.9%

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<u>Call Reason & Resolutions</u>: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
988 LifeLine Warm Transfer	3	0.0%
Adolescent Housing Hub	254	1.8%
Authorizations, Claims & Eligibility	353	2.5%
Caller Providing Information About a Member	101	0.7%
Caller Providing Information About a Youth	557	4.0%
Caller Requesting Information	2,123	15.1%
In Home Service Request	8,326	59.0%
Infected / Exposed COVID-19 Virus	0	0.0%
Intellectual/Developmental Disability Inquiry	1,627	11.5%
Intermediate Unit Admission	4	0.0%
No Service Access COVID-19 Virus	0	0.0%
Out of Home Service Request	21	0.1%
Reconsiderations & Concerns	4	0.0%
Referred by 988 LifeLine	0	0.0%
Requested Services Not Accessed Through PerformCare	284	2.0%
Substance Use Related	62	0.4%
Technical Issues	190	1.3%
Other	192	1.4%
Total	14,101	

Call Resolution		
Access and Record Maintenance	1,117	4.8%
Adolescent Housing Hub Related	42	0.2%
Contacted Child Abuse Hotline	13	0.1%
Contacted Police	15	0.1%
COVID-19 Related	1	0.0%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	285	1.2%
DD/ID Wrap Services	0	0.0%
I/DD Eligibility Related	188	0.8%
Information Documented	6,971	30.2%
IU Admission Processed	17	0.1%
Referred for Bio-Psycho-Social Assessment	734	3.2%
Referred for Medical Clearance	3	0.0%
Referred to Current Insurance	50	0.2%
Referred to External System Partner	4,202	18.2%
Referred to FCIU	6	0.0%
Referred to Outpatient Services	303	1.3%
Service Authorization Related	223	1.0%
Substance Use Related	1	0.0%
Transferred internally to Clinical, Care Connector, Quality or Service Desk	6,455	28.0%
Warm Transfer to 988	1	0.0%
Other	2,418	10.5%
Total	23,045	

#### - Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

<u>Active Children & Youth:</u> The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those recieving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	17,484	57.8%
Female	12,741	42.2%
Age		
0-4	1,105	3.7%
5-10	9,605	31.8%
11-13	6,399	21.2%
14-17	10,286	34.0%
18-20	2,721	9.0%
21	111	0.4%
>21	1	0.0%
Total Unique Active Youth in Report Mont	th	30,228

Race		
	1	
White	12,457	41.2%
Black Or African American	7,383	24.4%
American Indian/Alaska Native	32	0.1%
Asian	1,051	3.5%
Native Hawaiian/Other Pacific Island	10	0.0%
Some Other Race	5,235	17.3%
Two Or More Races	2,235	7.4%
Declined	189	0.6%
Unknown	1,636	5.4%
Ethnicity		
Hispanic or Latino	11,774	39.0%
Non-Hispanic or Latino	17,113	56.6%
No Ethnicity Data	1,341	4.4%

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<u>Service Distribution of Active Youth in Report Period</u>: Authorized CSOC Services are services assigned or managed by the CSA, PerformCare. Referrals & Other Authorizations come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	6,287	8.5%
Biopsychosocial Assessment	1,351	1.8%
Care Management	20,013	27.0%
Family Functional or Multi Systemic Therapy	71	0.1%
Family Support Services (I/DD)	5,840	7.9%
Intensive in Community	26,508	35.8%
Intensive In Home	1,291	1.7%
Intermediate Inpatient Unit	29	0.0%
Mobile Response Initial	3,542	4.8%
Mobile Response Stabilization	5,999	8.1%
Out of Home Treatment	1,320	1.8%
Substance Use Treatment	9	0.0%
Wrap Flex Services	1,871	2.5%
Total	74,131	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	1,146	23.0%
Community Based Services	1,139	22.8%
DCP&P Contracted	1	0.0%
Inpatient	21	0.4%
Juvenile Justice Service	1	0.0%
Outpatient Referral (OP Prog Note & UM Referral)	454	9.1%
Peer Support	849	17.0%
Private Insurance	153	3.1%
School Reimbursed Service	1,209	24.2%
Transportation	13	0.3%
Total	4,986	

<u>Out of Home Treatment (OOH) Population</u>: Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

All Youth in OOH Treatment		Percentage
Crisis Stabilization & Assessment Program	44	4.5%
Detention Alternative	1	0.1%
Emergency Diagnostic Residential Unit	6	0.6%
Group Home	51	5.3%
I/DD Treatment	191	19.7%
Intensive Residential Treatment	37	3.8%
Psychiatric Community Home	133	13.7%
Residential Treatment Center	163	16.8%
Specialty Bed	183	18.9%
Substance Use Treatment	48	5.0%
Treatment Home	111	11.5%
Total	968	

#### - Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (**3560** is a CSOC only Medicaid look alike eligibility identification number; **NJ Family Care** is a federal and state funded health insurance program for income eligible New Jersey families; **SSI** is a Medicaid only coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	6,404
Medicaid Type - Family Care	11,065
Medicaid Type - Supplemental Security Income (SSI)	2,993
Private Insurance	1,688

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## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - October 2024

#### - Special Population Involvement: I/DD & Camp Activity

**Descriptions**: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month	
After School Respite	109
Agency Respite	123
Assistive Technology: Assessment	24
Educational Advocacy	15
Overnight Respite	14
Self Hired Respite	230
Weekend Recreation	110
Total	625

Authorized FSS Services in Report Month		
After School Respite	872	
Agency Respite	520	
Assistive Technology: Assessment	1	
Assistive Technology: Device/Mod	112	
Educational Advocacy	29	
Overnight Respite	1	
Self Hired Respite	2,482	
Weekend Recreation	291	
Total	4,308	

Intellectual/Developmental Disabled (I/DD)	Population	
DD Eligibility Apps Received in Report Month	197	
DD Eligibility Apps Approved in Report Month	159	
Currently Eligible Youth	13,981	
2024 Cumulative Summer Camp Applications Received		
Camp Applications Received	1,200	
One to One Applications Received	614	

I/DD youth with Care Management Entity Attachment in Report Month	
Care Management	2,729
Mobile Response Stabilization Service	112

2024 Camp Related Authorizations	
Approved Camp Authorizations	1,141
Approved One to One Aid Authorizations	549

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### - Substance Use Involvement -

Youth can present to the New Jersey System of Care as having a Substance Use (SU) Indicator in various ways. For the purposes of this report we are considering as indicators:

- 1. A call with an SU Reason or Resolution Code entered in the report period.
- 2. An open SU Tracking Element active at any time in the report period.
- 3. An Active SU Authorization or SU related Wrap Flex Authorization active at any time in the report period.
- 4. An indication via a Strength & Needs Assessment created in the report period. (score of 1, 2 or 3 in Risk Behaviors)
- 5. An indication as the result of a Clinical Triage completed in the report period.
- 6. A substance use specifier on YouthLink.

The 'All Unique Youth' count below represents the unique youth with at least one of the 6 types of indicators. All Demographic distributions are based on this unique population. Counties represented here are based on the parents home county or designated 'Mailing Address'; if there is no parent address or mailing address the CYBER Facesheet address is used. 'Unknown' county will include both youth with missing county data or Out of State youth.

All Unique Youth with a Substance Use Indicator	592
All Ollique Touth with a Substance Ose indicator	332

Demographics (All percentages calculated from 'All Unique Youth')

Gender		
Male	352	59.5%
Female	240	40.5%

Age Group		
5-10	6	1.0%
11-13	66	11.1%
14-17	440	74.3%
18-20	77	13.0%
21	3	0.5%
>21	0	0.0%

Race		
AMERICAN INDIAN/ALASKA NATIVE	0	0.0%
ASIAN	7	1.2%
BLACK OR AFRICAN AMERICAN	188	31.8%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	0	0.0%
WHITE	218	36.8%
Two Or More Races	32	5.4%
SOME OTHER RACE	113	19.1%
DECLINED	2	0.3%
UNKNOWN	32	5.4%

Ethnicity		
Hispanic or Latino	230	38.9%
Non-Hispanic or Latino	338	57.1%
Other	24	4.1%

County - Statewide Population		
ATLANTIC	28	4.7%
BERGEN	35	5.9%
BURLINGTON	39	6.6%
Camden	44	7.4%
CAPE MAY	11	1.9%
CUMBERLAND	13	2.2%
Essex	75	12.7%
GLOUCESTER	23	3.9%
Hudson	39	6.6%
HUNTERDON	2	0.3%
Mercer	29	4.9%

County - Statewide Population		
Middlesex	37	6.3%
Monmouth	43	7.3%
MORRIS	14	2.4%
Ocean	44	7.4%
PASSAIC	43	7.3%
SALEM	6	1.0%
SOMERSET	12	2.0%
SUSSEX	12	2.0%
UNION	25	4.2%
WARREN	13	2.2%
UNKNOWN	5	0.8%

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## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - October 2024

#### **Populations & Services**

Living Situation includes entire unique population. If youth was in OOH anytime in report period they are counted as OOH. DD Eligible, CMO and Outpatient counts include only those youth with one or both of those elements. The SU Outpatient count includes both Outpatient and Intensive Outpatient services. (Unique Populations are defined above the Demographic section of this report.)

Unique Substance Use Populations		Outpatient Services (SUT01, 02, 03)		
Unique Youth with Call Reason or Resolution Indicator	49	Outpatient & Inten	sive OP	7
Unique Youth with SU Tracking Element Indicator	62	Active with CMO		
Unique Youth with SU Authorization Indicator			//O	270
Unique Youth with SU Wrap Flex (CSA20) Indicator	1	Active with DD		
Unique Youth Open SU Module Indicator	0	DD Eligible 67		67
Unique Youth Triage Form Indicator	373	Living Situation		
Unique Youth with SU Indicator - OOH Referral	13	In Communit	:y	432
	15	Out of Home	e	163

### Specific Substance Usage Distribution

Population details - Youth in this table are included based on the most recent Substance Use (SU) Module completed within 120 days prior to the report start date. The SU Module is an additional series of assessment items activated when a score of 1,2 or 3 is entered in the SU item of the Strength & Needs Assessment. A youth can have multiple substances identified per SU Module completed. Because of this the totals in this table will not match the unique number of SU Modules completed for the report month.

Substance	Currently Indicated	Historically In	dicated	Both (Histor	y & Current)
Alcohol	NaN		NaN		NaN
Amphetamine	NaN		NaN		NaN
Barbiturates	NaN		NaN		NaN
Benzodiazepines	NaN		NaN		NaN
Cannabis	NaN		NaN		NaN
Cocaine	NaN		NaN		NaN
Ecstasy	NaN		NaN		NaN
Hallucinogens	NaN		NaN		NaN
Inhalants	NaN		NaN		NaN
Opiates - Heroin	NaN		NaN		NaN
Over the Counter Drugs	NaN		NaN		NaN
Rx Prescription	NaN		NaN		NaN
Synthetic Cannabis	NaN		NaN		NaN
Tobacco	NaN		NaN		NaN
Other - Opiates	NaN		NaN		NaN
Other Drugs	NaN		NaN		NaN
Total					

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## Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - October 2024

#### Other Metrics - School Attendance, Legal Involvement and Insurance Coverage

School Attendance scores are counted only for assessments completed 120 days prior to the start date of the report period.

Legal Involvement is reported from the Legal Module/Seriousness item. This module is opened when a 1, 2 or 3 is entered in the Legal Involvement question on the Strength & Needs Assessment.

Insurance Coverage is determined by Medicaid numbers associated with Authorizations active during the report period with the exception of 'Private Insurance' which is identified via the TPL tab in CYBER. These counts are not unique as a youth can have different Medicaid numbers for different authorizations.

Assessment Score	Assessment Score Distribution - School Attendance	
0	Attends school regularly	257
1	Having problems with attendance	77
2	Having challenges with attendance	65
3	Youth is generally truant or refusing to go to school	32
N/A	Not Applicable	54

Legal Involvement				
Legal Involvement - Case Pending				
Legal Involvement - Probation/Parole				
No Legal Involvment				
Insurance Coverage				
NJ Family Care	200			
Supplemental Security Income (SSI)				
3560/State Only	82			
Third Party Liability (TPL)	24			
No Insurance				