

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - July 2017

- Children & Youth Who Accessed the System of Care -

Call Activity: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

Population Summary		
Total Unique Youth with Call Activity in Report Month	5,286	
Newly Registered Youth in Report Month	1,438	

Gender		
Male	3,042	57.6%
Female	2,243	42.4%

Age at time of call		
0-4	462	8.7%
5-10	1,703	32.2%
11-13	1,017	19.2%
14-17	1,646	31.1%
18-20	443	8.4%
21	12	0.2%
>21	3	0.1%

Race		
African American/Black	1,322	25.0%
American Indian/Alaska Native	11	0.2%
Asian	177	3.4%
Caucasian/White	1,816	34.4%
Native Hawaiian/Other Pacific Island	1	0.0%
Some Other Race	714	13.5%
Unknown	1,161	22.0%
Declined	77	1.5%

Ethnicity		
Hispanic or Latino	1,451	27.5%
Non-Hispanic or Latino	1,537	29.1%
No Ethnicity Data	2,298	43.5%

Caller Type Distribution: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month	7,686	
Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	5	0.1%
Childrens Inpatient or Partial Hospital Provider	335	4.4%
College or University	1	0.0%
County Administrator	0	0.0%
Court Personnel	1	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	1	0.0%
Division of Child Protection & Permanency (DCP&P)	648	8.4%
Elementary/Middle School	14	0.2%
FCIU	0	0.0%
High School	6	0.1%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	20	0.3%
NJ Child Abuse Hotline	2	0.0%
Police	24	0.3%
Psychiatric Emergency Service Staff (PESS)	34	0.4%
Shelter	2	0.0%
Youth Advocate	1	0.0%
Other	213	2.8%
External Partners Subtotal	1,307	17.0%

Caller Type - Caregiver Group		
Family/Custodial Family Member	105	1.4%
Minor with Child	0	0.0%
Parent/Legal Guardian	4,397	57.2%
Resource Parent	128	1.7%
Self (18-21)	154	2.0%
Self (Under 18)	19	0.2%
Caregiver/Youth Subtotal	4,803	62.5%

Caller Type - CSOC Provider Group		
Behavioral Assistance/Intensive in Community	736	9.6%
Children's System of Care (CSOC)	1	0.0%
CMO (Care Management Organization)	188	2.4%
CSOC Out of Home Provider	19	0.2%
Family Functional or Multi-Systemic Therapy	23	0.3%
Mobile Response Stabilization Services (MRSS)	58	0.8%
Provider (Other)	397	5.2%
Substance Use Treatment Provider	66	0.9%
CSOC Provider Subtotal	1,488	19.4%
I&R Calls Not Attached to a Youth	88	1.1%

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Call Reason & Resolutions: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	181	2.2%
Authorizations, Claims & Eligibility	116	1.4%
Caller Providing Information About a Member	475	5.8%
Caller Providing Information About a Youth	22	0.3%
Caller Requesting Information	1,356	16.7%
In Home Service Request	3,983	48.9%
Intellectual/Developmental Disability Inquiry	1,143	14.0%
Out of Home Service Request	27	0.3%
Reconsiderations & Concerns	6	0.1%
Requested Services Not Accessed Through PerformCare	155	1.9%
Substance Use Related	138	1.7%
Technical Issues	91	1.1%
Other	450	5.5%
Total	8,143	

Call Resolution		
Access and Record Maintenance	947	7.0%
Adolescent Housing Hub Related	147	1.1%
Contacted Child Abuse Hotline	10	0.1%
Contacted Police	18	0.1%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	372	2.8%
I/DD Eligibility Related	114	0.8%
Information Documented	3,920	29.1%
Referred for Bio-Psycho-Social Assessment	744	5.5%
Referred for Medical Clearance	1	0.0%
Referred to Current Insurance	13	0.1%
Referred to External System Partner	1,941	14.4%
Referred to FCIU	3	0.0%
Referred to Outpatient Services	100	0.7%
Service Authorization Related	113	0.8%
Substance Use Related	9	0.1%
Transferred internally to Clinical, Care Connector, Quality or Service Desk	3,899	29.0%
Other	1,116	8.3%
Total	13,467	

- Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

Active Children & Youth: The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those receiving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	15,347	60.8%
Female	9,915	39.2%

Age		
0-4	778	3.1%
5-10	7,154	28.3%
11-13	5,185	20.5%
14-17	9,424	37.3%
18-20	2,636	10.4%
21	85	0.3%
>21	2	0.0%

Total Unique Active Youth in Report Month **25,264**

Race		
African American/Black	6,365	25.2%
American Indian/Alaska Native	65	0.3%
Asian	720	2.9%
Caucasian/White	9,502	37.6%
Native Hawaiian/Other Pacific Island	10	0.0%
Some Other Race	3,857	15.3%
Unknown	4,554	18.0%
Declined	166	0.7%

Ethnicity		
Hispanic or Latino	6,551	25.9%
Non-Hispanic or Latino	8,208	32.5%
No Ethnicity Data	10,505	41.6%

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Service Distribution of Active Youth in Report Period : *Authorized CSOC Services* are services assigned or managed by the CSA, PerformCare. *Referrals & Other Authorizations* come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	3,966	6.9%
Biopsychosocial Assessment	1,409	2.5%
Care Management	15,109	26.4%
Family Functional or Multi Systemic Therapy	183	0.3%
Family Support Services (I/DD)	5,235	9.1%
Intensive in Community	16,067	28.1%
Intensive In Home	3,668	6.4%
Mobile Response Initial	1,394	2.4%
Mobile Response Stabilization	5,093	8.9%
Out of Home Treatment	2,568	4.5%
Substance Use Treatment	360	0.6%
Wrap Flex Services	2,225	3.9%
Total	57,277	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	2,973	34.4%
Community Based Services	1,373	15.9%
DCP&P Contracted	4	0.0%
Inpatient	0	0.0%
Juvenile Justice Service	9	0.1%
Outpatient Referral (OP Prog Note & UM Referral)	436	5.0%
Peer Support	1,950	22.6%
Private Insurance	389	4.5%
School Reimbursed Service	1,476	17.1%
Transportation	27	0.3%
Total	8,637	

Out of Home Treatment (OOH) Population: *Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.*

All Youth in OOH Treatment		Percentage
Detention Alternative	19	1.1%
Emergency Diagnostic Residential Unit	16	0.9%
Group Home	127	7.3%
I/DD Treatment	232	13.4%
Intensive Residential Treatment	59	3.4%
Psychiatric Community Home	202	11.7%
Residential Treatment Center	403	23.3%
Specialty Bed	332	19.2%
Substance Use Treatment	192	11.1%
Treatment Home	150	8.7%
Total	1,732	

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (3560 is a CSOC only Medicaid look alike eligibility identification number; NJ Family Care is a federal and state funded health insurance program for income eligible New Jersey families; SSI is a Medicaid only disability coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	4,623
Medicaid Type - Family Care	10,554
Medicaid Type - Supplemental Security Income (SSI)	3,187
Private Insurance	2,228

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- Special Population Involvement: I/DD

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month	
After School Respite	85
Agency Respite	148
Assistive Technology: Assessment	26
Educational Advocacy	12
Overnight Respite	8
Self Hired Respite	213
Weekend Recreation	120
Total	612

Authorized FSS Services in Report Month	
After School Respite	680
Agency Respite	980
Assistive Technology: Assessment	28
Assistive Technology: Device/Mod	28
Educational Advocacy	51
Overnight Respite	1
Self Hired Respite	2,851
Weekend Recreation	609
Total	5,228

Intellectual/Developmental Disabled (I/DD) Population	
DD Eligibility Apps Received in Report Month	135
DD Eligibility Apps Approved in Report Month	89
Currently Eligible Youth	14,490

I/DD youth with Care Management Entity Attachment in Report Month	
Care Management	2,621
Mobile Response Stabilization Service	167

2017 Cumulative Summer Camp Applications Received	
Camp Applications Received	1,377
One to One Applications Received	469

2017 Camp Related Authorizations	
Approved Camp Authorizations	1,289
Approved One to One Aid Authorizations	418

- Special Population Involvement: Youth with Substance Use Challenges

Descriptions: CSOC provides very limited substance use treatment services for under-insured youth that meet specific need criteria. These services include specialty assessment, outpatient, partial, out of home, and detoxification. **Calls** include all calls regarding substance use treatment (includes calls with SU reasons and/or SU resolutions), including calls from providers. **Open to CSOC Substance Use Services** represents unique youth with a Substance Use or SJI tracking element. The **LOCI** is completed by PerformCare clinicians and is a recognized tool for determining the level of treatment for a youth. Data from completed Substance Use Modules on **Assessments** completed in the report month drive the need percentage.

Substance Use Clinical Activity	
Substance Use Call Activity	138
Youth Open to CSOC Substance Use Services	511
LOCI Completed	136
Percentage of youth for whom Assessment indicates history or current need based on SUT modules completed compared to all Assessments completed	14%