


Training:
*Planning for and Response to
 Catastrophic Events at Contaminated Sites*
 June 14, 2016 - 9:00am

George Nicholas, Moderator
 Chairperson, DEP/SRWMP Guidance Development
 Co-Chairperson, DEP/SRWMP Training
 George.Nicholas@dep.nj.gov






WELCOME

- *In-Person Attendees*
- *Webinar Attendees*



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Continuing Education Credits (CECs)

An application has been submitted to the
 SRP Professional Licensing Board to receive
2.0 Scientific/Technical CECs
 for this Training Class

Attendance Requirements:

- **In-Person Attendance:** Must sign-in / sign-out: May not miss more than 45 minutes of the training
- **Webinar participants:** must be logged-in for entire session and answer 3 out of 4 test questions (randomly inserted in the presentation)



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Attendance Certificates (Issued by the LSRPA)

After todays training, DEP will compile a list of "in-person" and "webinar" participants eligible for CECs

- DEP will send an email to those who registered and checked the box to receive a "Training Certificate"
- Email will contain a "Link" to a LSRPA webpage, which will have instructions on how to access certificates *(LSRPA - \$25 processing fee)*



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Test Your Knowledge! For webinar participants



**EXAMPLE WEBINAR
QUIZ SLIDE**

Quartz is harder than calcite.

- True
- False

True



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Important reminders

- **Please mute cell phones**
- **Phone calls / conversations**
 - Please take outside of the meeting room
- **Question/Answers**
 - Taken at end of presentations
 - Please wait for the microphone
 - Webinar participants, wait for question period to "open up"; then type in question




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NJDEP TECHNICAL GUIDANCE UPDATE

George Nicholas, Chairperson
SRWMP Technical Guidance Development
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Technical Guidance

- 24 documents completed
- 5 currently in development
- Technical Guidance Available at <http://www.nj.gov/dep/srp/guidance>




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ROUND 1 Technical Guidance Committees					
Document Status					
COMMITTEES	Draft Issued		Final Doc. Posted	Revised	Training Conducted
	Comment START	Comment END			
1 Alternative and Clean Fill	1/28/2011	3/11/2011	8/26/2011	ver 2.0 12/29/11	11/16/11
2 Analytical Methods	3/18/2013	4/29/2013	4/2014		6/24/14
3 Compliance - Attainment	4/4/2012	5/16/2012	9/24/2012		11/27/12
4 Conceptual Site Model	4/13/2011	5/25/2011	12/16/2011		1/30/12
5 Ecological Evaluation	4/19/2011	5/31/2011	8/30/2011	ver 1.2 8/29/2012	12/12/11
6 Ground Water SI/RI/RA	7/18/2011	8/29/2011	4/3/2012		4/10/12
7 Historic Fill	6/1/2011	7/13/2011	10/24/2011	ver 2.0 4/29/2013	11/16/11
8 Immediate Environmental Concern (IEC)	2/16/2011	3/30/2011	8/26/2011	ver 1.1 3/2015	9/8/11
9 Investigation of Underground Storage Tank Systems	4/12/2011	5/24/2011	4/12/2012		4/24/12

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ROUND 1 Technical Guidance Committees					
COMMITTEES	Draft Issued		Final Doc. Posted	Revised	Training Conducted
	Comment START	Comment END			
10 Landfill Guidance	4/12/2011	5/24/2011	2/7/2012	ver 1.3 5/2016	4/24/12
11 Light Non-Aqueous Phase Liquid (LNAPL)	12/21/2010	2/1/2011	6/14/2011	ver 1.2 8/1/2012	6/15/11
12 Linear Construction	10/20/2011	12/1/2011	1/27/2012		1/30/12
13 Monitored Natural Attenuation	5/25/2011	7/6/2011	3/1/2012		3/6/12
14 Preliminary Assessment	4/4/2011	5/16/2011	1/30/2012	ver 1.1 4/19/2013	2/29/12
15 Presumptive and Alternate Remedy	3/22/2011	5/3/2011	7/22/2011	ver 2.0 8/2013	7/26/11
16 Receptor Evaluation	10/25/2010	11/9/2010	1/12/2011		6/2011
17 Soil SI/RI/RA	4/12/2011	5/24/2011	2/21/2012	ver 1.1 8/1/2012	5/4/12
18 Technical Impracticability	3/13/2012	4/24/2012	12/3/2013		2/19/14
19 Vapor Intrusion	5/12/2011	6/23/2011	1/13/2012	ver 3.1 3/6/2013	2/13/12

Round II Technical Guidance Committees					
Committee Start	Draft Issued Comment Period Start	Comment Period End	Final Doc posted	Training Date	
Capping	Sept. 2012	3/11/2014	4/22/2014	7/14/2014	11/20/2014
Off-Site Source	Sept. 2012	9/17/2014	10/29/2014	4/28/2015	6/2/2015
Child Care Centers	April 2013	6/17/2015	7/29/2015		
GW Discharge to SW	Sept. 2012	6/9/2015	7/21/2015	1/19/16	2/23/16
Pesticides	Sept. 2012	7/16/2014	8/27/2014	12/2015	3/3/16
Catastrophic Events	Jan. 2014	12/29/15	2/09/16	6/2016	6/14/16
Commingled Plume	Sept. 2012	Est. Jun 2016			
Performance Monitoring	Sept. 2012	Est. Jun 2016			
To Support Remediation Standards					
EPH Protocol	August 2015	w/ Remed. Stds.			
ARS Ingestion-Dermal	August 2015	w/ Remed. Stds.			





On-Going Tech Guidance Updates

(To Support Remediation Standards)

- **Vapor Intrusion Technical Guidance**
ITRC Training: September 26-27 Somerset NJ
- **Impact to Ground Water (IGW) Documents** (combine)
 - Synthetic Precipitation Leaching Procedure (SPLP) Guidance Document.
 - SESOIL guidance
 - Soil-Water Partition Equation guidance document
 - SESOIL/AT123D guidance


Can be found on the Soil Remediation Standards Webpage:
<http://www.nj.gov/dep/srp/guidance/rs/>





Other Tech Guidance Updates:

- **ECO Guidance:** (Version 1.3, issued 2/2015)
- **Fill Guidance:** (Version 3.0, issued 4/2015)
- **Landfills Guidance:** (Version 1.3, issued 5/2016)
- **Soils SI/RI/RA:** (Version 1.2 issued 3/2015)
- **Preliminary Assessment Guidance**
(version 1.2 issued 10/2015)



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Technical Guidance Training on Planning for and Response to Catastrophic Events at Contaminated Sites

June 14, 2016

NJ Licensed Site Remediation Professionals Association
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LSRP Continuing Education Requirements



36 Continuing Education Credits (CECs) over 3 year LSRP license renewal period:

Minimum no. of CECs must be satisfied in these categories:

- 3 CECs Ethics
- 10 CECs Regulatory
- 14 CECs Technical
- 9 CECs Discretionary

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Continuing Ed Programs vs. Activities



Proposed Rules LSRP Continuing Ed. NJAC 7:26I Subchapter 4

- > Continuing Education "**PROGRAMS**":
 - 1 CEC for 1 hour of instruction at universities, colleges, DEP, LSRPA and other organizations
 - Includes "Alternative Verifiable Learning Formats" (AVLF)
 - Webinars* - Exam required
 - No more than 18 CECs allowed for AVLFs / 3-year cycle
- > Continuing Education "**ACTIVITIES**": Applications for each activity
 - Teaching a course*
 - Preparing and giving presentations*
 - Presenting a paper*

"Activities" limited to 18 CECs / 3 year renewal cycle

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Recent LSRPA Initiatives



- **Resume Portal** – Free service to all LSRPA members who are graduating or will graduate from a degree program. Association members who are looking for positions with member companies can post their resumes through our LinkedIn Page. Resumes are then linked/uploaded onto the LSRPA website.
- **Next Generation of LSRPs and Aspiring LSRPs** – LSRPA Member Breakfast on June 17 (Blue Swan Diner, Oakhurst, NJ). LSRPA will provide a short presentation on the "Responsibilities and Obligations of the LSRP," followed by an open forum to discuss issues and questions that affect the practices of environmental professionals in NJ.

Visit LSRPA.org > Member Services for details

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WANTED - VOLUNTEERS



GET INVOLVED !

• LSRPA Committees –

- | | |
|----------------------------|---------------------|
| Bylaws | Communications |
| Continuing Education | College Outreach |
| Membership/Next Generation | Finance |
| Risk Management/LP | Legal/Legislative |
| Mentoring | Nominating |
| External Stakeholders | Regulatory Outreach |
| SRRA 2.0 | Sponsorship |

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UPCOMING LSRPA EVENTS



- **June 28th** – Converting Contaminated Properties in Your Municipality into Assets, Iselin (**2 Reg. CECs**)
- **September 13th** – LSRPA Ethics Course, Bordentown (**3 Ethics CECs**)
- **September 27th** – Due Diligence Continuing Education Course (location TBD) (**5.5 Reg. CECs**)
- **October 25th-26th** – Fundamentals of Contaminant Chemistry and Applications in Subsurface and Contaminant Transport and Remediation, E. Windsor (**13 Tech. CECs**)
- **October 27th** – Emerging Contaminants Workshop, E. Windsor (**6.5 Tech. CECs**)

➤ Visit LSRPA.org for details and registration

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Thank You

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Planning for and Response to Catastrophic Events at Contaminated Sites

Today's Presenters:

- **Neil Jiorle**, LSRP
French & Parrello Associates
- **Nicholas Santella**, Ph.D.
Brownfield Science & Technology Inc. "BSTI"
- **Gary Pearson**, Asst. Director
NJDEP Emergency Management Program



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Training Objectives

1. Understand how to use the Technical Guidance
2. Identify relevant factors when planning/preparing for catastrophic events
3. Determine current extent of preparedness and whether additional planning is necessary



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The Committee

- Mike Burlingame, PE, PP, NJDEP - SRWMP
- Bill Hadsell, NJDEP - SRWMP
- **Janine MacGregor**, NJDEP - SRWMP
- George Nicholas, NJDEP - SRWMP
- Gary Pearson, NJDEP Emergency Management Program
- Neil Jiorle, LSRP, French & Parrello Associates
- Nicholas Santella, Ph.D., Brownfield Science & Technology Inc. "BSTI"
- Beena Sukumaran, Ph.D., Rowan University
- Robert A. West, R.A. West Associates

Additional assistance provided by:

- Kevin DeLange, HDR
- Ron Kurtz, Firmenich
- Tom O'Neill, NJDEP - SRWMP
- Alison Stidworthy, NJDEP - SRWMP



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Background

Neil Jiorle, LSRP
French & Parrello Associates
Neil.Jiorle@FPengineers.com




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Background


- Superstorm Sandy, October 2012
 - Evaluate lessons learned
 - Identify improvements to enhance remedial system resiliency
 - Establish communication networks



Extensive power line damage during Superstorm Sandy (courtesy NJ Task Force 1, 2012).



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Intended Use of these Guidelines


- **Who?**
 - Investigators: LSPRs, PRCRs, environmental professionals, property owners, facility managers
- **What?**
 - Presents best management practices to plan for and respond to catastrophic events
- **How?**
 - Take guidelines into consideration to help plan for catastrophic events at contaminated sites
- **Where?**
 - Contaminated sites: an entire parcel, single or multiple AOCs, or impacted media

ACRONYMS


AOC: Area of Concern

LSRP: Licensed Site Remediation Professional

PRCR: Person Responsible for Conducting the Remediation



Pirates of the Caribbean: The Curse of the Black Pearl, Disney 2003



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What is a Catastrophe?

- Natural or human-caused
- Limited duration (hours to days)
- Significant magnitude
- Adverse impact on infrastructure, public health, and/or the environment
- Scale: from municipal to multi-state region
- May or may not anticipate event



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Is this a “catastrophe”?



http://www.nj.com/bergen/index.ssi/2015/01/crews_battling_fire_at_edgewater_apartment_complex.html



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Purpose of these Guidelines

- Equip Investigators to
 - Assess vulnerabilities of contaminated sites and develop a plan **prior** to a catastrophic event
 - Maintain site conditions or operational continuity and to respond effectively **during** an event
 - Implement recovery steps to re-secure a site and resume operations **after** an event



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Factors to Consider

- Plan and prepare for the impacts of catastrophic events at contaminated sites
- Consider:
 - types of catastrophic events
 - site specific conditions
 - potential impacts
 - constraints (i.e. logistical, regulatory, etc.)
 - the current status of the remediation



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Receptors

- What is a “receptor”?
 - Definition
 - Examples
- Identify sensitive receptors
- Assess potential for impact
- Outline measures to protect the receptors
- Follows PA stage (AARCS, Tech Rules)
 - Review the IRE, Receptor Evaluation, or Risk Assessment
 - Consider potential contamination of ESNR

ACRONYMS

PA: Preliminary Assessment

IRE: Initial Receptor Evaluation

ESNR: Environmentally Sensitive Natural Resources



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Catastrophic Events and Contaminated Sites

- Discharges of contaminants that would **require notification** to the NJDEP and remediation (ARRCS, Tech Rules)
- **Disruption of remedial activities** or remedies at (formerly) contaminated sites
- Anticipated or unanticipated events
 - Information and lead time affect preparedness, ability to respond and recover
 - Proper planning and training



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 A slide titled "Understanding Site Conditions" with a circular logo on the left. The slide contains a bulleted list:

- Conceptual Site Model (CSM)
 - Not mandatory, but helpful
- Contaminants
 - Consider physical, chemical, and biological characteristics
 - Transport, migration, potential impacts to receptors
- Subsurface Conditions
 - Known or suspected COC
 - Document COC for sites at SI, RI, RA, or post-RA stage

 A blue box on the right contains the following text:

ACRONYMS
 COC: Contaminant(s) of Concern
 SI: Site Investigation
 RI/RA: Remedial Investigation/Action

 A small graphic of a house and trees is in the bottom right corner. The number "35" is in the bottom right corner.

 A slide titled "Understanding Site Conditions" with a circular logo on the left. The slide contains a bulleted list:

- Hydrology and Topography
 - Assess site vulnerability
 - Nearby surface water bodies and topography
- Land Use
 - Current and future land use of site and area
- Remedial Systems
 - Design to maximize resiliency
 - Continue functioning or “batten down the hatches” during an event?

 A small graphic of a house and trees is in the bottom right corner. The number "36" is in the bottom right corner.



Storage Tank

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Regulations

- Consider **local, NJ, and federal** regulations regarding catastrophic events
- Recovery projects **may require permits or approvals** for work:
 - Floodplains - Meadowlands
 - Highlands - Protected ecological resources
 - Pinelands - Special habitat or use areas
 - Wetlands - Soil Conservation District




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Emergency Permits/Waivers

- Purpose: to prevent severe environmental degradation from occurring, and to address immediate and extraordinary risk to property or the public health, safety and welfare.
- See NJDEP main page during an event
 - www.nj.gov/dep
- Eligibility and permit duration restrictions apply
- Examples:
 - Flood Hazard Area
 - District Solid Waste Flow Control Requirements
 - Coastal Area Facility Review Act
 - Coastal Wetlands
 - Waterfront Development




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Status of Remediation

- This Guidance applies to sites at **ANY remedial phase**
- Planning for and responding to an event may differ depending on phase



Use all of this information to help in planning and site/system hardening




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Questions?




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Preparedness

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Ph.D., Brownfield Science & Technology Inc. "BSTI"
nsantella@bstiweb.com



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Preparedness

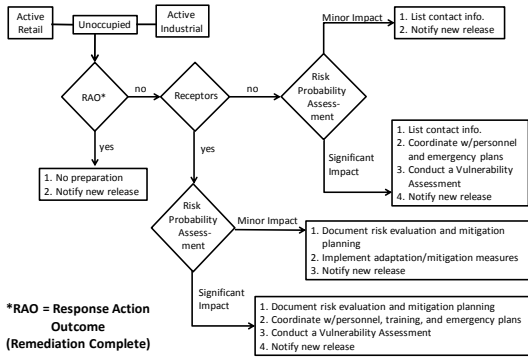
- ~~The Investigator should consider all possible events and their impacts and plan accordingly.~~
- “All Hazards Approach”
 - Consider variety of potential threats
 - Consider site conditions and complexity
 - Determine appropriate level of planning



"One disaster after another" by Marshall Ramsey
Posted in CARTOON on 6/21/2011



Decision Chart - Appropriate Level of Planning and Preparation



*RAO = Response Action Outcome (Remediation Complete)



How to Plan

- Sites where remediation is complete:
 - RAO-E, RAO-A, NFAs
 - No recommendations
- Other sites:
 - Risk-Probability or Vulnerability Assessment
 - Site system inventory
 - Hazard evaluation
 - Risk or vulnerability assessment
 - Identify mitigation measures
 - Written plan for response

ACRONYMS
 RAO-E: Entire Site Response Action Outcome
 RAO-A: Area of Concern Response Action Outcome
 NFAs: No Further Actions



Risk and Probability Assessment Matrix
 Example: Landfill with cap and leachate collection near tidelands and urban areas

Impact:	Insignificant	Marginal	Moderate	Critical	Catastrophic
Operational Definition	• Minor disruption	• Interruption of remedial operations	• Remedial operations halted	• Remediation halted longer	• Complete destruction, IDLH conditions
Annual Probability of Occurrence	• No increase in risk	• Minor releases	• Moderate releases at site	• Large release	• Significant ecological impacts & property loss
Definitely 100%	Annual Storms	None	None	None	None
Likely 10%	None	Strong Storm System or Wildfire	Lightning Strike	None	None
Occasional 1%	Earthquake MMI VI	Minor Flooding	Tropical Storm or Cat 1 Hurricane	None	None
Remote 0.1%	None	Earthquake MMI VII	Major Flooding	Cat 2-3 Hurricane	None
Unlikely <0.1%	None	None	None	None	Cat 4 Hurr., Earthquake MMI VIII

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Example of **Vulnerability Assessment Results and Prioritized Hardening Measures**

Potential Points of System Vulnerability		Potential System Disruption				Adaptation Measures for High-Priority Vulnerabilities
		Power Interruption	Physical Damage	Water Damage	Reduced Access	
Above Ground Components of the Treatment System	Electrical Controls	●	●	●	●	Power from off-grid sources Remote access
	Pumps	◐	○	◐		
	Pipe System		◐			
	Electrical Equipment	●	○	●		Power from off-grid sources
	Natural Gas-Powered Equipment	◐	○	◐		

● high priority ◐ medium priority ○ low priority *Adapted from USEPA, 2013* 48

Resources: Appendix B
 Digital mapping of flood hazards

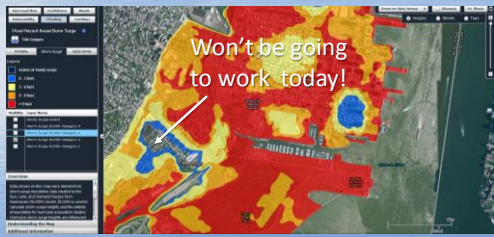
<https://msc.fema.gov/portal>

Might not want to leave your equipment here

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Resources: Appendix B



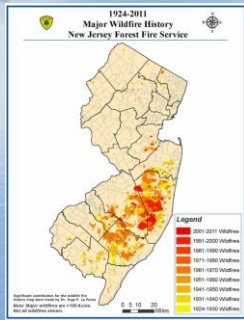
Interactive maps of sea level rise and flood hazards in NJ <http://slrviewer.rutgers.edu/>



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Resources: Appendix B



NJ wildfire information and interactive map of fire history

<http://www.state.nj.us/dep/parksandforests/fire/>



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ROLLING STONE REPORTS MAY 5, 2010

Apocalypse in the Garden State

Big Blaze Will Hit
Billion acres could kill hundreds and cost billions

Odds are good that the worst wildfire disaster in U.S. history might not happen in the West—but in New Jersey

BY KYLE DICKMAN

In the Pinelands, half a million people and billions in property abut woods that Pyne called "the biotic equivalent of a munitions depot... among the most flammable landscapes in America."

NEW JERSEY

PINELANDS

ATLANTIC CITY

POPULATION

FIRE RISK

- Very High
- High
- Moderate

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Defensive or Adaptive Measures

- Soil stabilization with vegetation or stone
- Early warning monitoring systems
- Secure remedial equipment
- Secure storage areas
- Failsafe emergency shutdown
- Systems and safety interlocks
- Relief devices
- Fencing at the site to control access
- Repair or retrofit existing buildings
- Elevate equipment or structures
- Relocate equipment, structures or processes to less vulnerable location
- Design remedial processes with redundant components for greater resilience
- Structural defenses
- Maintaining spare equipment



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Contacts and Communication



Do you have Steve's cell number?

<http://ofc24.com/>



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Contacts and Communication

- **How?** Preferred method: phone
- **What?**
 - Redundant communication network
 - Chain of command, decision tree (who, when, why)
 - Default meeting location
 - National Incident Management System (NIMS), NJDEP Hotline, National Response Center, SRWMP Emergency Response Coordinator
- **Who?**
 - Investigator, Business/property owner/occupant
 - PRCR
 - Facility manager



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Assess Supplies and Equipment

- Inventory of available personnel, equipment, and materials
 - Keep hard copy on site
- Emergency response contractors and larger equipment suppliers
- List of local/state emergency responders



<http://megalongvalley.rfsa.org.au/images/survival%20kit.png>



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Questions?



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Training and Exercises

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Training and Exercises

- Train personnel responsible for implementing a response at each site
 - Review the **contacts list**
 - May already have an emergency response plan
 - Conduct biennially
- Be familiar with National Incident Management System (**NIMS**)



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NIMS

- **National Incident Management System**
- Systematic standardized approach to incident management
- Developed by the United States Department of Homeland Security (DHS)
- Purpose to provide a common approach for managing incidents
- Awareness level IS-700 online certification course
- Essential foundation to the [National Preparedness System \(NPS\)](#)



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Response

- **Safety first!**
- Activity level at site determines appropriate nature of the response
- Designate the **“Person in Charge”** of the site
 - Facility manager
 - LSRP/project manager
 - Other?



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Who's in Charge?





When an anticipated event...

Is imminent

- Assess the specific threat and current site conditions
- Review planning documents
- Investigator enacts planning procedures and actions

Has occurred

- Investigator travels to site ASAP to observe conditions
- Evaluate site conditions and risks for actual or potential contaminant discharge
- Coordinate with others to implement response plans





Questions?








Prioritize Response Actions

Hierarchy of conditions requiring response actions:

1. Emergency Response conditions
2. Immediate Environmental Concern (IEC) conditions
3. Containment of contamination from that site



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Prioritize among multiple sites



High



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Evaluate and Respond

- Investigator evaluates resources and implements response
- Identify available response equipment
 - Gasoline
 - Electric generators
 - Spill response equipment
 - Laborers & technicians
 - Access to site
 - Water
 - Tools
 - Spare parts
 - Etc.



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Recovery

Recovery is the process of

- Returning a site to the **same operational condition** that existed prior to the catastrophic event
- Returning site to **pre-event conditions**
- **Document changes** to site conditions and efforts taken to stabilize conditions



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New Technologies and Guidance

- Consider new technologies or remedial approaches that would better protect human health and the environment in the event of changed site conditions
- Investigator uses most current, applicable NJDEP SRWMP technical guidance and regulations
 - Opportunity to update remedial systems





Post-Event Reporting

- Event may cause a **“new” release** at the site
 - New Spill Act notification to the NJDEP Hotline
 - 877-WARN-DEP (877-927-6337)
- Event may trigger certain **regulatory requirements**
- **Document** post-event conditions compared to pre-event conditions





Lessons Learned

- Identify elements that were **effective and ineffective**
 - Identify lessons learned
 - Modify the planning process
- Investigator re-applies steps in this Guidance
- Re-evaluate site conditions, receptors, constraints, vulnerability, and other factors





Questions?





Case Study

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“Zero-Hour” Schedule for Anticipated Events

- **Hour 96 – Hour 72 (4 to 3 days prior to event):**
Begin to determine what sites may be impacted
- **Hour 72 – Hour 48 (3 to 2 days prior to event):**
Review and coordinate emergency preparatory measures
- **Hour 48 to Hour 24 (2 to 1 day prior event):**
Begin mitigating operations
- **Hour 24 to Hour 0 (1 day prior event):**
All potential impacted sites should be secure



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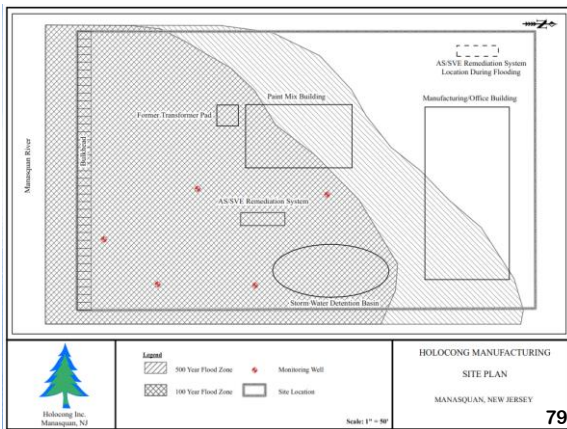
Hypothetical Case Study

Holocong Manufacturing Site

- On the banks of the Manasquan River and adjacent to NJ Route 35
- Residential properties nearby
- On-site ground water is subject to tidal influence.
- Surface soils impacted by PCBs
- Subsurface soils and ground water impacted by volatile organic compounds (VOCs)
- On-site, trailer-mounted Air Sparge/Soil Vapor Extraction (AS/SVE) remediation system
 - Remote operation via cellular communication
 - SCADA (Supervisory Control and Data Acquisition) System
- RI has been completed delineating PCB impacts



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Hypothetical Case Study

Vulnerability Assessment

- AS/SVE trailer and catalytic oxidation unit
 - Within flood zone
 - Not anchored to ground
- Could impact remedial operations for several months and result in costs up to \$200,000
- Contaminated surficial soils vulnerable to erosion
- Significant contaminant transport would require post even assessment



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Hypothetical Case Study

Mitigation Measures

- Plans were made to:
 - Move the remediation trailer outside floodplain
 - Install temporary tie-downs prior to flood/storms
 - Drain the on-site detention basin prior to storms
- Improvements included:
 - Increase integrity of bulkhead
 - Transformer area reinforced with matting and seeded
 - Signing up for NOAA weather alerts



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Hypothetical Case Study

Tropical Storm Janine 2016

- Weather alert initiated move of AS/SVE remediation system 2 days prior to the storm.
- The detention basin was drained.
- Above-ground sections of AS/SVE piping damaged by flood-borne debris.
- Surface soils from transformer area eroded and dispersed in flood waters.
- The LSRP was not aware of the status of the Site until 4 days after the storm.
- On-site remedial systems restored 30 days later



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Response and Lessons Learned

- Receptor Evaluation updated
- Plans for protection of the AS/SVE system and catalytic oxidizer proved adequate
- Expedited remediation of transformer area *not* practical
- Further hardening of the transformer area
- Steepest portion reinforced with turf matting, re-stabilized with grass seed
- On-call contracts established
- Contact list expanded
- The SCADA system was valuable asset



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Questions?



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