

New Jersey Department of Banking and Insurance

Response to Questions Regarding New Jersey State Navigator Grant RFA (DOBI 2024-001)

September 9, 2024

1. What is the difference between Assistors and Navigators?

Answer: The term “Assister” includes Navigators and Certified Application Counselors (CAC). Certified Application Counselors and Navigators go through the GetCoveredNJ certification program to assist consumers in New Jersey. Navigators are supported by funding from the New Jersey State Navigator Grant. Certified Application Counselor Designated Organizations (CDO) and CACs are not funded through the New Jersey State Navigator Grant.

2. What is a Certified Designated Organization?

Answer: Certified Application Counselor Designated Organizations, also known as CDOs, oversee Certified Application Counselors (CACs) who are trained and able to help consumers seeking health coverage options through the Marketplace.

3. How can we confirm the dates we've served as a Federal Navigators?

Answer: Please refer to your records or contact the Centers for Medicare & Medicaid Services (CMS).

4. Are there maximum page requirements for Appendix A-Applicant Information; Cover Letter; and Budget Template?

Answer: There are no page limits for these sections. Please refer to the application instructions and use the appropriate form for Appendix A and the Excel template for the Budget.

5. Is there a maximum amount we may request for the project?

Answer: As per the New Jersey State Navigator Grant Request for Applications, final funding decisions will be made with consideration of the following factors:

- Reasonable statewide distribution of the recommended grant awards geographically within the state, taking into account coverage of target populations in the state;
- Existing relationships with local communities in populations or areas with higher rates of uninsured and populations likely eligible for coverage through the marketplace compared to the rest of the state, especially as it relates to minority or multilingual populations.
- Established trust in the communities for providing health care assistance, social services support, or advocacy on behalf of consumers;
- Responsiveness;
- Ability to Meet Program Goals;
- Conflicts or redundancy with other federal, state or locally funded programs, or supplanting (substitution) of existing funding;
- Availability of funding.