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**New Jersey Department of Education,
Office of Charter and Renaissance Schools**

# 2024-2025Charter School Renewal Site Visit Protocol

## Overview

The renewal of a charter school was established in the *Charter School Program Act of 1995* as a way to facilitate the comprehensive review of a charter. The comprehensive review is aligned to the Performance Framework developed by the Office of Charter and Renaissance Schools, New Jersey Department of Education (Department), and meant to capture information that allows the Department to evaluate a charter school’s performance based on the criteria set forth in the Performance Framework and *N.J.A.C.* 6A:11-2.3. Members of the Office of Charter and Renaissance Schools (OCRS) review the evidence collected to gauge, for each charter school up for renewal, the charter school’s track record of academic performance, fiscal viability and organizational soundness over the course of the last charter term.

One component of the renewal process and comprehensive review is the Renewal Site Visit (site visit). The site visit is also aligned to the standards set forth in the Performance Framework and is designed to objectively evaluate the success of a charter school in meeting its mission and providing a high-quality public education to its students. The site visit is conducted to ensure a thorough review of a charter school and to provide an opportunity for reviewers to see a charter school in action. Site visits may differ in terms of length and breadth based on the charter school’s academic performance on state assessments, graduation rate (if applicable), performance against the standards set forth in the Performance Framework and probationary status with the Department.

This Protocol is designed to provide practical information about the site visit so that stakeholders know what to expect and how to prepare. Familiarity with the procedures, protocols and responsibilities will help to ensure that each site visit runs smoothly and ultimately generates an evaluation that provides charter schools with useful feedback.

On-site and Virtual Interviews

The charter school renewal comprehensive review will include a combination of virtual stakeholder interviews with the school’s business administrator, board of trustees’ members, school leader(s), data administrator(s), coordinator of programs for students with disabilities (SWD) and Multilingual learners (ML) and parents and on-site interviews with teachers and students. On-site interviews will be held on the day of the site visit, and virtual interviews will be held after the site visit at a date and time provided in advance by the Department designee.

| Renewal Process Activity | Approximate Length | Activity Components |
| --- | --- | --- |
| Virtual Stakeholder Interviews |  One hour each | Virtual, one-hour interviews with:* School Business Administrator (SBA),
* Board of trustees’ members,
* School leader(s),
* Data administrator(s),
* Special services coordinator and
* Parents.
 |
| On-site Stakeholder Interviews | One hour each | On-site, one-hour interviews with:* Teachers and
* Students.
 |

## Differentiated Site Visits

Central to the charter school concept is the trade-off between autonomy and accountability: charter schools in New Jersey receive greater autonomy in exchange for greater accountability. If a charter school is not producing marked results, it runs the risk of its charter being non-renewed or revoked. The Department conducts a site visit of each charter school eligible for renewal. However, site visits are differentiated based on a charter school’s academic performance on state assessments, graduation rate (if applicable), performance against the standards set forth in the Performance Framework and probationary status with the Department. For example, the Department may conduct abbreviated site visits of charter schools that have a track record of success on state assessments, have presented audit reports with unqualified opinions in each year of the last charter term and have demonstrated sound organizational practices based on the standards set forth in the Organizational Performance Framework. Charter schools that do not meet those criteria or are not complying with all areas of the Performance Framework, are subject to greater oversight. The table below provides general guidelines for the different types of site visits that the Department conducts.

| Site Visit Type | Approximate Length | Site Visit Components |
| --- | --- | --- |
| Abbreviated | 3–4 Hours | * Meet and greet with administration
* On-site interviews with teachers and students
* Classroom walk-throughs
* Document Review
* End of Day Debrief
 |
| Typical | Full Day | * Meet and greet with administration
* On-site interviews with teachers and students
* Classroom Observations
* Document Review
* End of Day Debrief
 |
| In-Depth | Two Day | * Meet and greet with administration
* Interviews with teachers and students
* Additional on-site interviews deemed necessary by the Department
* Classroom Observations
* Document Review
* End of Day Debrief
 |

Please note that critical findings from a site visit may lead to additional oversight by the Department and/or a warning letter or probationary status. Charter schools eligible for renewal that are already on probation are subject to additional oversight through the renewal process. Lastly, charter schools that do not meet any of the standards set forth in the Fiscal Performance Framework are subject to an on-site financial review as part of the site visit. The length and type of site visit and required elements will be determined by the Department and communicated to schools directly.

## Renewal Site Visit Components

### Scheduling visit dates

The Department typically conducts site visits between October and December and proposes one date for the site visit. If the Department’s proposed date creates a serious conflict for a charter school, then the Department and charter school will work together to find a mutually agreeable alternate date. However, site visit dates are generally not changed unless a serious conflict exists. Once the school leader knows the date of the site visit, the school leader should relay that information to all relevant stakeholders and ensure that regular programming will be occurring at the charter school on that date.

### Pre-visit planning and preparation

The Department assumes that the school leader will act as the coordinator and liaison for the site visit, although the charter school may designate another person to assume this role. The site visit coordinator should be knowledgeable about the charter school’s schedule, be able to communicate quickly with various stakeholders and be able to work with colleagues to resolve any scheduling issues. A representative from the Department will work with the site visit coordinator to ensure that all required documents are submitted to the Department for review in the appropriate manner and by the prescribed deadline. A list of all required documents is found in the Checklist for School Leaders/Site Visit Coordinators ([Appendix A](#Appendix_A)).

### Site visit team members

All site visit teams are led by a Department staff member. The site visit team leader facilitates the day and coordinates the efforts of the team members, who bring expertise in various areas, such as fiscal management, curriculum and instruction. A site visit team may consist of three to eight members depending on, among other factors, the size of the charter school.

### On-site visit

The site visit team will conduct interviews, observe classrooms and review documents during the site visit. The school is asked to make several documents available for review the day of the site visit. For details regarding required documentation, see [Appendix A](#Appendix_A), Checklist for School Leaders/Site Visit Coordinators.

### End of visit debrief

At the end of the site visit, the site visit team will share initial observations and findings with the charter school based on the day’s site visit. **Please note that these initial observations and findings are preliminary;** a summary of the Department’s comprehensive review of the charter school, of which the site visit is one component, will be made available to each charter school through a Renewal Summary Report.

Site Visit Schedules

The site visit schedule depends on the site visit type: Abbreviated, Typical or In-Depth. Below you will find sample schedules for each site visit type. If necessary, the sample schedule may be revised to accommodate unique conflicts or school schedules. The site visit coordinator should work with the Department designee to create a workable schedule for the charter school. The finalized schedule must include locations or platforms for each group interview and an assigned private location where the site visit team may be stationed throughout the entirety of the site visit to review documents and debrief in private for on-site visits. While on site, site visit team members may schedule additional meetings if necessary. The Department designee will remain in contact with the school’s site visit coordinator throughout the day to ensure for a productive and efficient site visit.

**Abbreviated Sample Schedule**

| **Time** | **Activity** |
| --- | --- |
| **8:30-9:30 a.m.** | Classroom Walkthroughs |
| **9:35-9:45 a.m.** | Meet and Greet with Administration |
| **9:45-10:45 a.m.** | Student Interviews |
| **10:50 a.m.-11:50 a.m.** | Teacher Interviews |
| **11:55 a.m.-12:05 p.m.** | Department Preparation |
| **12:10 p.m.-12:20 p.m.** | End of Visit Debrief |

**Typical Sample Schedule**

| Time | Program Team | Fiscal Team |
| --- | --- | --- |
| 8:30–9:30 a.m. | **Classroom Observations** | Class Visits |
| 9:35–9:45 a.m. | **Meet and Greet with School Leader(s)** | Arrival  |
| 9:55–10:55 a.m. | * Teacher Interview
* Classroom Observations
 | SBA and Business Office Staff Interview *if requested by the Department* |
| 11:00 a.m.–12:00 p.m. | * Student Interview
* Classroom Observations
 | SBA and Business Office Staff Interview *if requested by the Department* |
| 12:00–12:30 p.m. | **Lunch/Team Preparation** | **Lunch/Team Prep** |
| 12:35–12:45 p.m. | End of Visit Debrief | End of visit debrief |

**In-Depth Sample Schedule**

**Day One**

| Time | Team Member 1 | Team Member 2 | Team Member 3 | Fiscal Team |
| --- | --- | --- | --- | --- |
| 10:00–10:30 a.m. | **Team Arrives and Orients to School** | **Team Arrives and Orients to School** | **Team Arrives and Orients to School** | **Team Arrives and Orients to School** |
| 10:30 AM–11:30 a.m. | Interview School Leader | Interview School Leader | Classroom Observations | Interview School Leader |
| 11:30 a.m. –12:15 p.m. | Teacher Interview | Parent Interview | Parent Interview | Interview School Leader |
| 12:15 –1:15 p.m. | **Working Lunch and Team Meeting** | **Working Lunch and Team Meeting** | **Working Lunch and Team Meeting** | **Working Lunch and Team Meeting** |
| 1:15–2:00 p.m. | Student Interviews | Teacher Interviews | Teacher Interviews | Interview SBA |
| 2:00–3:00 p.m. | Classroom Observations | Interview Assessment Coordinator | Document Review | Interview SBA |
| 3:00–3:45 p.m. | Document Review | Interview HIB Coordinator | Interview Special Education Coordinator | Document Review |
| 3:45–4:30 p.m. | Document Review | Interview Counselor/Social Worker | Document Review | Document Review |
| 4:30–5:00 p.m. | **Monitoring Team Preparation** | **Monitoring Team Preparation** | **Monitoring Team Preparation** | **Monitoring Team Preparation** |

**Day Two**

| Time | Team Member 1 | Team Member 2 | Team Member 3 | Fiscal Team |
| --- | --- | --- | --- | --- |
| 8:00–8:15 a.m. | **Team Arrival** | **Team Arrival** | **Team Arrival** | **Team Arrival** |
| 8:15–9:45 a.m. | Interview Board of Trustees | Interview Board of Trustees | * Interview ELL Coordinator
* Teacher Interview
 | Interview Board of Trustees |
| 10:00–10:45 a.m. | Classroom Observations | Classroom Observations | Interview ELA and Math Coaches (if applicable) | Interview SBA |
| 10:45–11:30 a.m. | Sit-in on Team Meeting | Classroom Observations | Teacher Interview | **Interview SBA** |
| 11:30 a.m.–12:00 p.m. | Teacher Interview | Student Interviews | Classroom Observations | Interview SBA |
| 12:00–1:00 p.m. | **Working Lunch and Team Meeting** | **Working Lunch and Team Meeting** | **Working Lunch and Team Meeting** | **Working Lunch and Team Meeting** |
| 1:00–2:00 p.m. | Follow-up with School Leader | Teacher Interview | Final Document Reviews | Document Review |
| 2:00–4:00 p.m. | **Team Discussion and Drafting** | **Team Discussion and Drafting** | **Team Discussion and Drafting** | **Team Discussion and Drafting** |
| 4:00–5:00 p.m. | **Debrief with School Leadership Team** | **Debrief with School Leadership Team** | **Debrief with School Leadership Team** | **Debrief with School Leadership Team** |

Virtual Interview Schedules

The Department designee will communicate the virtual stakeholder interview schedule to the site visit coordinator in advance. The site visit coordinator will be responsible for providing a list of stakeholder names and email addresses to the Department designee at least one week before the virtual interview date. Below, you will find a sample schedule for virtual interviews. The sample schedule may be revised to accommodate unique conflicts among participating stakeholders.

**Virtual Interview Sample Schedule**

| Time | Renewal Program Team | Renewal Fiscal Team |
| --- | --- | --- |
| 9:00 – 10:00 a.m. | Board Interview  | Board Interview |
| 10:15 – 11:15 a.m. | Administration Interview | SBA and Business Office Staff Interview  |
| 12:15 – 1:15 p.m. | * Parent Interview
* Data Administrator Interview
 |  |
| 1:30 – 2:30 p.m. | SWD and ML Coordinator Interview |  |

## Renewal Site Visit Structure

The following provides a general overview of the structure of the site visit:

### A. Pre-Visit

* Schedule and protocol are sent to each charter school eligible for renewal.
* The Department and charter school agree upon date(s) for the site visit.
* The schedule for the site visit is reviewed and group interview times are established between the site visit coordinator and the Department representative.
* Site visit coordinators procure all required documentation listed in [Appendix A](#Appendix_A) and submit all pre-visit documents to the Department representative by the prescribed deadlines.

### B. Meet and Greet

* School leadership team greet site visit team members.
* Site visit team conducts introductions and establishes goals, purpose and norms for the visit.
* School leadership orients the site visit team to the school and building.
* Schedule and group interview times and locations are confirmed.

### C. Site Visit Team Conducts Group Interviews, Classroom Visits, Document Review and Additional Information Gathering

* Site visit team members may participate in a combination of group interviews, classroom visits, document review, and additional information gathering.
* Conversations with groups will be informed by the Renewal Application, Annual Reports, Renewal Site Visit Protocol and Performance Framework.
* Classroom observations will be guided by each charter school’s mission, key design elements and instructional practices as described in each charter school’s Renewal Application.

### D. Group Interview

* Information regarding the opportunity to participate in the site visit should be shared with the charter school’s stakeholders.
* Department staff will conduct the interviews.
* Respondents will be asked to respond to interview questions openly and honestly. The site visit team will not refer to participants by name during the end of visit debrief nor in the Renewal Summary Report.
* Interview participants should use facts and data to respond to questions whenever possible.
* Site visit team members will take notes during the visit as needed. Follow-up questions may be asked after the site visit.
* The virtual board member interview will be conducted at a time that allows for as many board members as possible to attend while being mindful of a quorum. Only voting board members are invited to this interview. The school leader, SBA and charter management organization members are not invited to attend the virtual board member interview.
* While the site visit team will call on school administrators throughout the site visit, the in-depth charter school leadership interviews will not take place on the day of the on-site visit. The Department will conduct a one-hour virtual interview specifically designated for the school administrators directly responsible for academics and operations subsequent to the site visit.
* Department staff will conduct a one-hour virtual interview with the Special Education and Multilingual Learner (ML) program coordinators, or staff responsible, to address the academic program focusing on these special populations.
* Department staff will conduct a one-hour virtual interview with the Data Administrator(s), or staff responsible, to address the academic program focusing on the use of data as a driving force in instruction and school decisions.
* Department staff will meet virtually with a minimum of four and a maximum of 10 parents or guardians who represent a broad range of grades, years spent at the school and academic performance levels. The group should be prepared to tell Department staff how they were recruited for this meeting, how they found out about the site visit and how they were prepared for the interview.
* All teachers should be offered the opportunity to participate in the site visit. The Department requires a minimum of four teachers to participate in the teacher interviews and would appreciate speaking to teachers with a broad range of experience, time employed by the charter school, from different subjects and/or grade levels. Please make an effort to schedule those teachers who play a significant role in developing and implementing the school’s educational program.
* Student interviews will be conducted for students in Grade 3 and above. Student participants should represent a variety of ages, grade levels, and time spent at the school.
* If members of the finance team attend the site visit and/or request an on-site interview with the SBA and business office staff, those individuals should make themselves available throughout the day.

### E. Classroom Observations

* School staff is informed of site visit before the day begins. The site visit team will observe classrooms at multiple grade levels and subjects during the site visit.
* Classroom visits are scheduled throughout the day in hopes of seeing lessons at various stages.
* Classroom visits should not disrupt the classroom or the lesson.
* Teacher lesson plans should be available for all classrooms directly outside the classroom door or submitted in advance via Homeroom.
* The purpose of classroom visits is to collect evidence and capture schoolwide trends. They are not intended to evaluate individual teaching and/or teachers.
* Site visit team members will be taking notes during classroom observations.

### F. Document Review

* Site visit team members will review electronic documents such as curriculum documents prior to the visit. The charter school must provide Department personnel with access to digital curricular files prior to the Renewal Site Visit.
* Site visit team members may review documents on-site such as student files, personnel files and special education files, as requested.
* Additional documents may be requested and reviewed during or after the site visit.

### G. Team Debrief

* Site visit team members will share preliminary findings from the site visit with school administrators and other members of the school community as invited by the school.
* Site visit team members describe next steps in the renewal process. Final decisions regarding renewal will not be available at this time.

## Appendix ASite Visit Checklist for School Leaders/Site Visit Coordinators

The Department has created the following checklist to help schools prepare for the Renewal Site Visit.

**Approximately six to eight weeks prior to the visit:**

* Review the Site Visit Protocol.
* Speak with the school’s board members, staff, families, students and community to orient them to the purpose of the site visit, what their respective roles will be during the visit, and what to expect during the site visit. Inform teachers that classroom observations will be part of the site visit; however, assure teachers that the purpose of classroom visits is to collect evidence and capture schoolwide trends--not to evaluate individual teaching and/or teachers.
* Begin to gather the required pre-visit documents (listed below).
* Provide access to the school’s digital curriculum to identified Department charter renewal staff. **Curricular documents** shouldinclude scopes andsequences, unit plans and any relevant testing data not already provided to the team. If the curriculum is provided via a shared drive or folder, the school may need to provide written directions for how to access these materials.
* If applicable, submit PPE requirements and safety protocol measures for visitors via email and Homeroom.
* Confirm virtual interview participation from board members, school leader(s), data administrator(s), SWD and ML program coordinator(s) and parents.

**Five weeks prior to the site visit:**

* **Send all the following documents in electronic format to the Department designee via Homeroom, as indicated below.**
* **Parking** instructions for visitors.
* A **master class schedule** for the day of the visit that clearly indicates the teacher, subject, time, and location (room assignments) for all classes. Please identify on the schedule which classes are ML or special education inclusion, pullout or substantially separate placements. Please also identify which classes will be facilitated by a substitute teacher on the day of the site visit.
* A **staff roster** that includes administrator and teacher names, New Jersey certification endorsement, number of years of teaching and/or administrative experience, number of years at the school and subject and/or grade taught or administrative role. Please identify any staff that has ESL or special education licensure. Please use the template provided in [Appendix B](#Appendix_B).
* A copy of your school’s **response to intervention plan.** This plan is developed by the school to ensure that the needs of diverse learners in the general education program are met.
* **Finance and Compliance documentation** that are needed will be specified separately by a finance member of the Office of Charter and Renaissance Schools.
	+ **Electronic access to curricular documents** including scopes andsequences, unit plans and any relevant testing data not already provided to the team. Provide written directions for accessing these electronically stored materials.
* **Additional documentation may be requested.** You will be notified by a Department representative on a case by case basis.

**Approximately three weeks prior to the visit:**

* Identify a secure and private place that can serve as a meeting room for the site visit team throughout the day.
* Finalize the site visit schedule with the Department designee, including rooms that will be used for the interviews/document review. Please ensure that the rooms selected provide ample room for all participants.
* Speak with the Department designee to review and finalize the site visit schedule, as well as discuss logistics and materials. Please ask questions about the site visit and protocol at this time.
* Confirm interview participation from teachers, students, families and staff. Provide the Department liaison with the names of the interview participants and their email addresses if they are participating in a virtual interview.
* Begin to assemble the on-site documentation (listed below).

**Approximately two weeks prior to the visit:**

* Confirm interview participation from board members, teachers, students, families and staff. Provide the Department liaison with the names of the interview participants and their email addresses if they are participating in a virtual interview.
* If conducting interviews virtually, confirm the platform and accessibility for participants and Department members.
* Begin to assemble the on-site documentation (listed below).

**The week before the site visit:**

* Distribute the site visit schedule to the school community.
* Remind teachers to make extra copies of any lesson materials so they are available to site visit team members (though teachers should not create any materials solely for this purpose).
* Ensure that teacher lesson plans for the day of the site visit are available.
* Ensure that the **following materials are available, organized and clearly labeled** in the site visit team’s private meeting space:
	+ A **school map,** with corresponding teacher room assignments or marked with teacher names and showing the location of special education and ESL instructional spaces (provide one copy for each team member);
	+ Aggregated family, teacher and student **survey** information, if available;
	+ Samples of educator and administrator **evaluation tools;**
	+ **Professional development calendar/agendas;**
	+ A copy of the **special education** and **ESL policies and procedures manuals;**
	+ **Any other materials** that the school leadership believes will assist the site visit team in efficiently reviewing the school’s performance under its charter contract; and
	+ **A schedule of classes and supports** happening on the day of the site visit outside each classroom (*optional, but preferred*).

**During the visit:**

* Ensure that the site visit team’s meeting room remains private and all requested documents are provided and clearly labeled. Please also provide a Wi-Fi username and password for Department representatives to utilize and ensure that adequate power outlets are available for laptop usage, which may require providing a power strip and/or extension cord.
* The team may ask school staff to accept delivery of meals; cash will be provided by the site visit team to cover all costs. Please note that site visit team members are required to pay for their own lunch during the site visit.
* Bring concerns and questions to the attention of the Department designee as they arise.
* Attend the debrief meeting to discuss the site visit team’s preliminary findings. Invite additional members of the school’s community to attend the meeting as needed.

##

## Appendix BTemplate for Staff Roster

Please use the following template to create a staff roster. Please include all teachers and administrators. Add rows as needed.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Name of Staff Member**List all staff members alphabetically by last name | **Date of Hire** | **Position, Title, or Teaching Assignment and Grade Level**Include all staff, administrators, teachers, secretaries, cafeteria, etc. | **Certificate(s) and Endorsement(s)**Include specific certificate title such as Principal, Science K–12, Elementary K–5, etc. | **Certificate Type**CE, Provisional, Standard, Charter, Charter Cert, etc. | **Criminal History Approval**Date & Agency of Approval |
| **Example:** Smith, John | 9/1/07 | Principal | Principal | Standard | 11/14/10 |
|  |  |  |  |  |  |