

**New Jersey Government Records Council
Performance Statistics
July 8, 2002 – June 30, 2010**

INQUIRIES RECEIVED VIA GRC TOLL-FREE PUBLIC HOTLINE
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<u>Fiscal Year</u>	<u>Inquiries Received</u>	<u>%Increase/ (Decrease) Over Prior Year</u>
2002	Not Tracked	N/A
2003	Not Tracked	N/A
2004	1,224	N/A
2005	1,038	(15%)
2006	1,098	6%
2007	1,293	18%
2008	2,132	65%
2009	2,323	9%
2010	2,401	3%

TOTAL COMPLAINTS SUMMARY – (July 8, 2002 to June 30, 2010)

<u>Total Complaints Received</u>	2,043
Total Complaints Closed	1,789 (88%)
Total Complaints Open	254 (12%)

Of the 254 complaints that remain open, 76 (or 30%) are being processed by other state agencies (i.e. New Jersey Superior Court, Office of the Administrative Law, or Office of Dispute Resolution).

TOTAL COMPLAINTS RECEIVED BY FISCAL YEAR - Open/Closed Status				
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<u>Year</u>	<u>Total Received</u>	<u>Total Closed</u>	<u>Total Open</u>	<u>%Open</u>
2003	194	194		
2004	154	154		
2005	266	266		
2006	258	258		
2007	243	238	5 ^(a)	2%
2008	311	293	18 ^(b)	6%
2009	355	280	75 ^(c)	21%
2010	262	106	156	60%

(a) Of the 5 complaints that remain open, 2 are being processed at the Office of Administrative Law, 1 is prepared for adjudication but lack a quorum for a Council vote and 2 are scheduled for adjudication through August 2010.

(b) Of the 18 complaints that remain open, 7 are being processed at the Office of Administrative Law, 4 are on appeal in New Jersey Superior Court, 5 are prepared for adjudication but lack a quorum for a Council vote, and 2 are scheduled for adjudication through August 2010.

(c) Of the 75 complaints that remain open, 33 are being processed at the Office of Administrative Law, 2 are on appeal in New Jersey Superior Court, 6 are prepared for adjudication but lack a quorum for a Council vote, and 24 are scheduled for adjudication through August 2010.