



State of New Jersey  
DEPARTMENT OF HEALTH

MIKIE SHERRILL  
Governor

DR. DALE G. CALDWELL  
Lt. Governor

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[www.nj.gov/health](http://www.nj.gov/health)

DR. RAYNARD E. WASHINGTON  
Acting Commissioner

January 29, 2026

**VIA REGULAR AND CERTIFIED MAIL RRR**

Lorraine Wollingeston  
[REDACTED]

**Re: Notice of Revocation for Nurse  
Aide Certification**

Lorraine Wollingeston vs. New Jersey  
Department of Health  
Certification No: NA 200036816  
Agency Reference No. OPC 25-15636

Dear Ms. Wollingeston:

The Centers for Medicare and Medicaid Services (CMS) of the U.S. Department of Health and Human Services, under authority of federal law, imposes a requirement on state governments to ensure that nurse aides have the education and clinical skills necessary to care for residents of long-term care facilities. See 42 C.F.R. Part 483. These regulations also require that each State maintain a nurse aide Registry, which, pursuant to 42 C.F.R. 483.156(c)(1)(iv), must contain all substantiated findings by the State of resident mistreatment, abuse, neglect, or misappropriation of resident property by a certified nurse aide.

The Certification Program of the New Jersey State Department of Health (Department) was notified of the results of an investigation in which there was sufficient information that you committed acts of abuse and mistreatment when you provided care to a vulnerable elderly resident entrusted in your care.

The incident occurred on July 29, 2025, while you were employed as a certified nurse aide at Care One at Teaneck, in Teaneck, New Jersey. An investigation by the facility and statements from the resident and the resident's daughter established credible evidence that you verbally abused and mistreated the resident. Specifically, after the resident experienced a bowel movement and called for assistance around 9:00 p.m., you assisted and changed the resident. Approximately 15 minutes later, the resident had

another bowel movement and pressed the call bell. Upon responding, you allegedly called the resident a “**F ing B**”, prompting the resident to request that you leave the room. The resident’s daughter reported overhearing the incident by phone. Your actions, which were witnessed, are willful and constitute abuse in accordance with the federal definitions at 42 C.F.R. 483.5.

The Department issued a Right to Hearing Notice on December 11, 2025. You failed to request a hearing in the allotted 30 days from the date of the Right to Hearing Notice that was sent to you by regular and certified mail. In addition, the Department has not received any evidence that you did not receive the notice.

The Right to Hearing Notice notified you that:

Accordingly, the Department intends to revoke your nurse aide certification and enter a finding of abuse next to your name on the New Jersey Nurse Aide Registry (“Registry”), thereby prohibiting you from doing work that must be performed by a certified nurse aide. If a finding of abuse is entered next to your name on the Registry, you will be prohibited from doing work that must be performed by a certified nurse aide.

Therefore, in accordance with 42 C.F.R. 483.156(c)(1)(iv), please be advised that a finding of abuse will be placed next to your name on the Registry and will remain on the Registry permanently.

**Please surrender your nurse aide certificate and wallet card to:**

Office of Program Compliance-Reporting  
120 South Stockton Street, 3rd Floor  
Trenton, NJ 08625-0358

**The certificate and the wallet card are no longer valid, and the status of your nurse aide certification is now revoked.**

Please be advised that pursuant to N.J.A.C. 8:39-43.1(a)(1), only individuals who maintain a currently valid nurse aide certificate and are registered in good standing on the Registry are considered by the Department to be competent to work as a certified nurse aide in a licensed long term care facility. A certified nurse aide is no longer registered in good standing if a finding of abuse, neglect or misappropriation by the certified nurse aide’s name is included on the Registry. Therefore, you are prohibited from employment as a certified nurse aide when a finding of misappropriation remains next to your name on the Registry.

In accordance with 42 C.F.R. 483.156 and N.J.A.C. 8:39-43.7, you are entitled to submit a written statement contesting the findings noted above. This statement will be

maintained on the Registry. If you wish to submit such a written statement, you must do so within 20 days of the date of this letter. Your letter should reference "Notice of Revocation of Nurse Aide Certificate: Contested Findings."

Please forward this statement to the Office of Program Compliance-Reporting along with your nurse aide certification and your nurse aide wallet card to the address listed above.

Sincerely,

A handwritten signature in blue ink that reads "Lisa King".

Lisa King, Program Manager  
Office of Program Compliance  
Division of Certificate of Need and Licensing  
New Jersey Department of Health

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LK:JC

Date: January 29, 2026

CERTIFIED MAIL:

Return Receipt Requested

US FIRST CLASS MAIL