

Access to Quality Care

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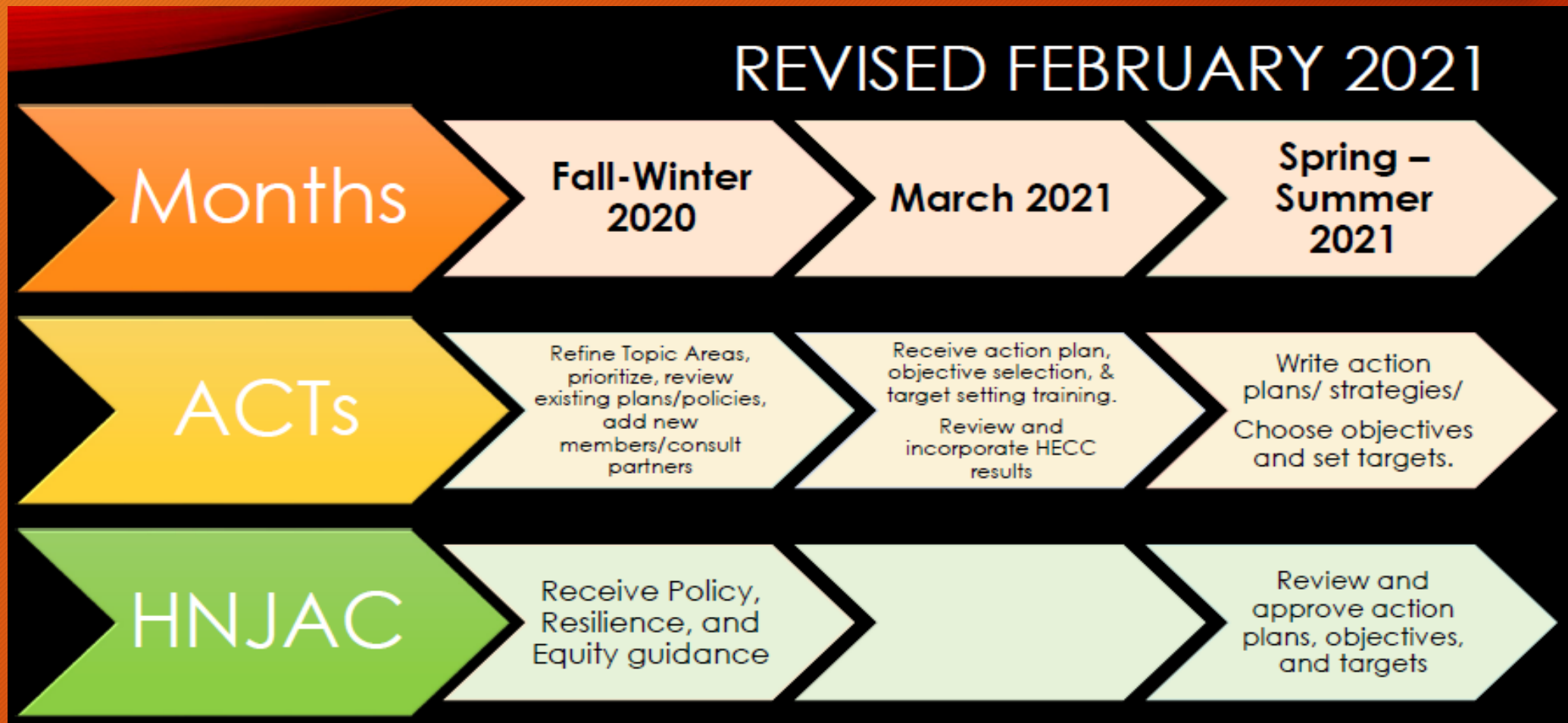
Healthy New Jersey 2030 Action Team Meeting

03/26/2021

Conf. call/ GoToMeeting

New Timeline

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State Health Improvement Planning and our role as ACT

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✓ Organize

- Identify and engage stakeholders
 - ✓ HNJAC
 - ✓ ACT members
 - Community members

✓ Visioning

- Assess
 - Data
 - Community Conversations

✓ Prioritize

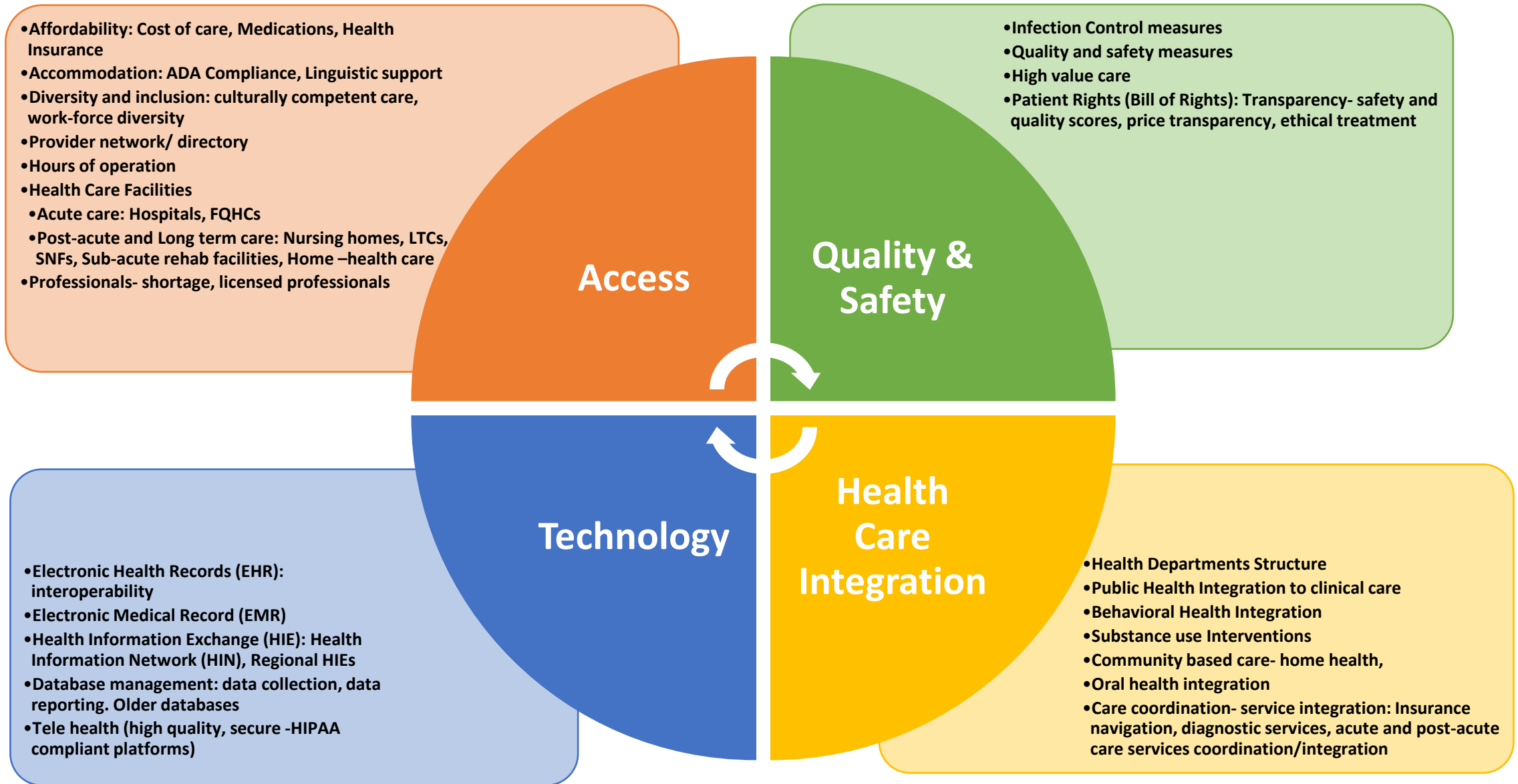
- **Develop goals, strategies, action plan(s), and measures (objectives and targets)**
- Implement, monitor, and evaluate

Topic Areas and Cross-Cutting Issues

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Access to Quality Care



What goes into each goal



* Objective selection guidance will be given at a later date

What goes into each step

Step 1

Description of the action step

Who's responsible for carrying out this action

When will the work be done (Year 1, all 10 years, etc.)

Where, how, why, etc.

Feedback from HNJAC- March 2021

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Goal Statement: Access

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- To improve equitable and sustainable access to care for New Jersey residents
- Strategy:
 - to provide culturally competent care and services
 - To provide affordable care
 - To address provider/ professional availability
 - Address lack of data/ data availability, assessment
- Objective:

Goal Statement: Quality and Safety

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- To ensure provision of high quality and safe healthcare for NJ residents.

Strategy:

- To improve infection control practices to contribute to safe health care environment.
 - Utilizing available leap frog data for informed decision making.
- Patient safety Indicators
 - Reporting errors and minimizing them- learning from errors
 - Safety issue awareness/ alert system- leveraging existing systems - equitable distribution and access
- Patient -centric care
 - End-of -life care
 - Transparency
 - Patient satisfaction/ customer experience

Goal Statement: Health Care Integration

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To assure coordination and integration of healthcare delivery across the continuum of care.

Strategies:

- Integration of state and local public health infrastructure
 - Practice standards rule.
- Health care coordination across the continuum - whole person care
 - Behavioral, oral health care integration
 - Addressing social determinants of health: care delivery to vulnerable populations
 - Informed decision making with available data for Social vulnerability index

Goal Statement: Technology

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To enhance data information exchange, interoperability and telehealth across the health care continuum

Strategy:

- Electronic Health Records, HIE- standardization?- interoperability
- Community connection/ resources- system sharing- integration with HIE

- Next steps
- Member updates