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Electronic Visit Verification Provider
Re: Bundle Codes – Billing

To Whom It May Concern:

As required under the 21st Century Cures Act, the state of New Jersey's Division of Developmental Disabilities (DDD) uses HHAexchange to aggregate Key Performance Indicators (KPIs) for compliance reporting to the Centers for Medicare & Medicaid Services. As part of this reporting, certain visits under an EVV Procedure Code may be exempt from the EVV requirement. A service may be considered exempt if it is provided entirely in the community with no "in-home" visit, if the caregiver is a live-in provider who resides with the individual for at least 120 hours per week, if the service is provided virtually (with virtual exemptions now only allowed for Phase 2 services as of November 2023), or if the service is delivered in a congregate setting, such as a group home, where 24/7 support is available.

Previously, exempt visits had to be billed directly to Gainwell, while visits requiring EVV were billed through HHAexchange. However, a recent enhancement to HHAexchange allows providers to bill both exempt and non-exempt visits through the Fee-for-Service Portal within HHAexchange. Exempt visits can now be billed using "Bundle Codes," streamlining the billing process for both types of visits.

EVV Exempt Bundle Codes:

As of September 25, 2024, all providers can use EVV Exempt Bundle codes within their free HHAeXchange state-contracted portal, their paid HHAeXchange contracted portal, or a third-party EVV application. You now have the ability to bill all visits that fall under an EVV procedure code, whether they are exempt or non-exempt, free of charge. If you were unable to attend our Bundle Code webinar, please notify the helpdesk (DDDEVV@DHS.NJ.GOV) for a viewing link.

What are bundle codes?

Bundle codes refer to multiple service codes covered under a single authorization. Using EVV Exempt service code bundles allows providers to bill through the free Fee-For-Service Division Contract for EVV Exempt members by selecting the appropriate exempt bundle code (when applicable). Please refer to the table below for EVV service codes and their corresponding EVV Exempt bundle codes, as they should appear in your HHAexchange portal.

Bundle Code Name	Codes included in Bundle	
H2016:HI	H2016:HI	H2016:HI:EXEMPT
H2016:HI:22	H2016:HI:22	H2016:HI:22:EXEMPT
H2016:HI:U8	H2016:HI:U8	H2016:HI:U8:EXEMPT
T1005:HI	T1005:HI	T1005:HI:EXEMPT
T1005:HI:U8	T1005:HI:U8	T1005:HI:U8:EXEMPT
H2021:HI	H2021:HI	H2021:HI:EXEMPT
H2021:HI:22	H2021:HI:22	H2021:HI:22:EXEMPT
H2021:HI:52	H2021:HI:52	H2021:HI:52:EXEMPT
H0004:HI:22	H0004:HI:22	H0004:HI:22:EXEMPT
H0004:HI	H0004:HI	H0004:HI:EXEMPT
S8990:HI:UN	S8990:HI:UN	S8990:HI:UN:EXEMPT
S8990:HI	S8990:HI	S8990:HI:EXEMPT
97535:HI:UN	97535:HI:UN	97535:HI:UN:EXEMPT
97535:HI	97535:HI	97535:HI:EXEMPT
92507:HI:UN	92507:HI:UN	92507:HI:UN:EXEMPT
92507:HI	92507:HI	92507:HI:EXEMPT

How to Use Bundle Codes in your HHAeXchange FFS Portal:

To use a bundled code for an EVV Exempt service, you will first need to verify that the authorization is included with the EVV Exempt bundle codes. To do this, find the authorization in your HHA Exchange portal. Then, next to the service code on the authorization, you will see a paper stack icon. Hovering over the icon will display a pop-up window with the included service codes for the authorization. This stack icon will appear in placements, authorizations/orders, calendar, master week, and appointments where the authorization is referenced in HHA Exchange. Below is an example of how the EVV Exempt bundle code may show for authorizations.



Once you have verified that the authorization is included in the EVV Exempt bundle code, you will select the Exempt bundle code when scheduling an EVV Exempt visit for an individual. Below is an example of how the bundle codes may appear when selecting a service code for a visit:

The screenshot shows the 'Schedule' tab of the HHA Exchange system. The interface includes the following fields and options:

- Schedule:**
 - * Schedule Time: [] - [] ☒ Temporary
 - Caregiver Code: [] ☒ Temporary
 - Assignment ID: []
 - Pay Code: []
 - POC: []
 - * Primary bill to: []
 - Secondary bill to: []
 - * Service Code: [] (Dropdown menu is open showing a list of codes)
 - Service Code: []
 - Bill Type: []
 - Import Reference Number: []
 - Visit Type: []
- Include in Mileage:** ☐ ☒

The dropdown menu for 'Service Code' is open, showing the following list of codes:

- 97597
- 97597:U1
- H0004:HI
- H0004:HI:22
- H0004:HI:22:EXEMPT
- H0004:HI:EXEMPT
- H2016:HI
- H2016:HI:22
- H2016:HI:22:EXEMPT
- H2016:HI:EXEMPT
- H2016:HI:UB
- H2016:HI:UB:EXEMPT
- H2021:HI
- H2021:HI:22
- H2021:HI:22:EXEMPT
- H2021:HI:52
- H2021:HI:52:EXEMPT
- 55125:SE:HQ

EVV Exempt Bundle Code Rates:

When using a bundle code for an EVV Exempt service, the service provider is responsible for entering the correct rate into HHAExchange, as you would for an EVV required visit. As a reminder, rates are set for the service code level. If you are unsure how to enter a rate into HHA Exchange, we recommend reviewing the HHA Exchange Knowledge link for assistance.

Special Note: Currently, if you provide both an EVV Exempt visit (using the bundle code) and an EVV-required visit for the same individual on the same date, with the same Authorization, you cannot bill both through HHAexchange. In this case, you will need to bill the EVV Exempt visit directly through the NJMMIS portal to Gainwell, while billing the EVV-required visit through HHAexchange. We anticipate an enhancement to allow this in the first quarter of 2025.

If you have questions, please feel free to contact the DDDEVV@DHS.NJ.GOV helpdesk.

Sincerely,
 Gregory Leonardi
 Division of Developmental Disabilities