

The New Jersey Department of Human Services
Division of Developmental Disabilities

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**Providing Services in the New Jersey
Developmental Disabilities System:
A Primer for New Providers**

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A Quick Caveat:

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Today's discussion relates to the system we are moving toward.

Not all elements are fully in place yet.

Full implementation is expected to take another 12 – 18 months.

NJ Division of Developmental Disabilities

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- Division of the NJ Dept of Human Services (DHS)
- Statewide Operations
 - Two Regions for Community Services (Northern & Southern, with eight regional offices in total)
 - Five Developmental Centers (DCs)
- Approximately 7,000 staff
- Approximately \$1.8 billion budget
- Approximately 25,000 eligible individuals
- Approximately 1,600 individuals in DCs
- Approximately 11,000 CCW enrolled individuals

Across the Life Course: When Do Individuals Come to DDD?

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Early Intervention	Children's Services <i>(through age 21)</i>	Transition Ages 16-21	Adult Services <i>(eligibility at 18)</i> <i>(services at 21)</i>	Aging Adults
Department of Health (DOH)	School System Department of Children & Families (DCF)	Planning for Adult Life Program (PFAL)	DDD: SP, CCW Generic Supports	DDD Managed Long Term Services & Supports (MLTSS)

NJ Developmental Disabilities System

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- Adults Only (21+)
- Medicaid-based
 - Individual/Service/Provider/Setting
- Two waivers (*Supports Program & Community Care Waiver*)
 - Waiver services only
 - Discreet (unbundled) services
- Fee-for-Service
 - Standardized Rate Structure
- Support Coordination model of case management
- Employment First

Intersect with Other Entities/Resources

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- In addition to waiver services accessed via one of the two waiver programs, DDD-eligible individuals may be eligible for:
 - All Medicaid State Plan services for acute health care needs – MCO
 - Mental/behavioral health services – carved in to MCO
 - Housing/rental subsidies (including those offered by the *DHS Office of Housing*)
 - Vocational services delivered by the NJ Division of Vocational Rehabilitation Services (within *NJ Department of LWD*)
- As an alternative to waiver services accessed via one of DDD's two waiver programs, individuals who meet the nursing home level of care may be entitled to *Managed Long Term Services & Supports (MLTSS)*

Some Key Terms & Acronyms

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- Support Coordination Agency (SCA)
- Supports Program (SP)
- Community Care Waiver (CCW)
- Person Centered Planning Tool (PCPT)
- Individualized Service Plan (ISP)
- New Jersey Comprehensive Assessment Tool (NJ CAT)
- Tiering & Acuity
 - Based on NJ CAT score in self care, behavioral, medical, etc.
 - Base Tiers (A,B,C,D,E) + Acuity Differentiated Tiers (Aa,Ba,Ca,Da,Ea)
 - Determines reimbursement rate for some services
 - Determines individual budget
- iRecord

Supports Program vs CCW

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- Waivers that provide Home & Community Based Services (HCBS) for individuals with developmental disabilities

<u>Supports Program (1115)</u>	<u>Community Care Waiver (1915(c))</u>
Launching July 2015	In Existence Since 1982
Functional Criteria	ICF/ID Level of Care
No Anticipated Waiting List	Waiting List (or Emergency)
Own/Family Home, Unlicensed Settings	Own/Family Home or Licensed Settings
Capped Individual Budgets	Increased Individual Budgets
Fee-for-Service upon Launch	Shifting to Fee-for-Service

Waiver Services

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- Assistive Technology - Both
- Behavioral Supports - Both
- Career Planning - Both
- Cognitive Rehabilitation - SP
- Community Based Supports - SP
- Community Inclusion Services - SP
- Community Transition Services - CCW
- Day Habilitation - Both
- Environmental Modifications - Both
- Goods and Services - SP
- Individual Supports - CCW
- Interpreter Services - SP
- Natural Supports Training - SP
- Occupational Therapy - Both
- Personal Emergency Response System - Both
- Physical Therapy - Both
- Prevocational Training - Both
- Respite - Both
- Speech, Language and Hearing Therapy - Both
- Support Coordination - Both
- Supported Employment - Both
- Supports Brokerage - SP
- Transportation - Both
- Vehicle Modifications - Both

Provider Reimbursement

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- Standardized Rates

http://www.state.nj.us/humanservices/ddd/documents/ffs_rate_schedule_quick_reference_guide.pdf

- Services are Prior Authorized

- Approved ISP
- Email – Service Detail Report from DDD
- Mail – Prior Authorization Letter from Medicaid

- Providers claim after the service is rendered – via *Molina* (Medicaid Fiscal Agent)

- Some services will be reimbursed via use of a fiscal intermediary

Service & Provider Selection Process

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- Individual chooses a Medicaid/DDD Approved Support Coordination Agency (SCA)
 - Can be changed any time (month's notice) upon request
- SCA assists/facilitates person centered planning process – Person Centered Planning Tool (PCPT)
- SCA assists in development of Individualized Service Plan (ISP) – specifies needs, services & providers
 - *This will serve as the prior authorization*
- SCA assists in linking individual to services and providers

Service & Provider Selection Process

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- Provider (after working with individual) develops strategies to meet the outcomes identified in ISP
- Provider documents services delivered, dates, times, units, and progress toward outcomes
- Provider claims for services rendered and is reimbursed by Medicaid
- Providers are continually monitored by DDD for quality assurance purposes
- Providers and/or services can be changed at any time by amending the ISP

Anticipated Timeframe

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- **Supports Program enrollment – July 2015**
 - Graduates/New Presenters entering system after enrollment begins will enroll directly into new FFS system (with only providers who are approved to operate in new model)
 - Individuals who have come into the system between June 2013 – now (approximately 2,000) will be “flipped” into new model during summer
 - Everyone else currently receiving services will shift into the new system over the next 12-18 months
- Individuals on the **Community Care Waiver** cannot be integrated until after the pending renewal is approved
- Individuals in licensed residential settings are anticipated to begin integration into the new model in January 2016
- Entire process expected to take 12 – 18 months

Getting Started as a Medicaid/DDD Provider

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- Apply for a Medicaid National Provider Identifier (NPI)
<https://nppes.cms.hhs.gov/NPPES/Welcome.do>
- Review Service Definitions, Qualifications, Rates, & Supports Program Policies & Procedures Manual
- View “Becoming an Approved Provider” Webinar
 - Available on the Division’s website:
<https://www.youtube.com/watch?v=WsSKkNaz7SA>
- Complete Combined Application
 - Available on the **Provider Portal** page of the Division’s website:
www.nj.gov/humanservices/ddd/programs/sppp.html
- Submit Application **by mail** to:

Molina Medicaid Solutions Provider Enrollment Unit

P.O. Box 4804

Trenton NJ 08650-4804

Upcoming Webinars

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- DDD's System Reform: Understanding What It Means for Someone Entering DDD Services
 - June 5, 2015 – 1:30 PM to 4:00 PM
 - July 13, 2015 – 2:00 PM to 4:30 PM
- DDD's System Reform: Understanding What It Means for Someone Who Is Currently Receiving DDD Services
 - May 21, 2015 – 10:00 AM to 12:30 PM
 - June 17, 2015 – 5:00 PM to 7:30 PM
 - August 15, 2015 – 9:30 AM to 12:00 PM

<http://www.nj.gov/humanservices/ddd/news/news/index.html>

Resources & Information

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- Division Announcements

www.nj.gov/humanservices/ddd/news/news/index.html

- Subscribe to Division Update

DDD.Communications@dhs.state.nj.us

- Fee-for-Service Implementation

www.nj.gov/humanservices/ddd/programs/ffs_implementation.html

- Help Desks:

- DDD.FeeForService@dhs.state.nj.us

- DDD.SuppProgHelpdesk@dhs.state.nj.us

JOIN US!

Visit the Division's Provider Portal today

www.nj.gov/humanservices/ddd/programs/sppp.html