

# The *New* NJ FamilyCare

# October 1, 2013 Changes

## — Newly eligible populations:

- Parents and Caretaker Relatives up to 133% FPL
- Single Adults and Couples without dependent children aged 19 – 64 up to 133% FPL

## — Modified Adjusted Gross Income (MAGI) is a new way to determine household size and financial eligibility.

- Consistent calculations for all applicants
- Tax-based system for counting income and determining household size

## — Streamlined Application

- Apply at [www.njfamilycare.org](http://www.njfamilycare.org) or [www.healthcare.gov](http://www.healthcare.gov).

# NJ FamilyCare Online Application



Affordable health coverage. Quality care.

<b>FamilyCare Home Page</b>	<b>Enter Application</b>
Select a Language: ENGLISH	
<b>Start</b>	<b>Address</b>
<b>Household</b>	<b>Member Info</b>
<b>Income</b>	<b>Health Plan</b>
<b>Review</b>	<b>Sign</b>
<b>Submit</b>	<b>Confirmation</b>

**NOTE: If you are using Internet Explorer version 9 or 10, enable the browser compatibility view. For help click [here](#).**

**Apply for Health Care Assistance Programs in New Jersey. First we have a few questions for you to answer to make sure you are directed to the right place:**

1. Are you a resident of New Jersey?  Yes  No

If Yes, continue to the next question. If No, [click here](#) to continue to HealthCare.gov for more information.

2. Are you age 65 or older?  Yes  No

If No, continue to the next question. If Yes, [click here](#) to apply for the appropriate NJ Medicaid program.

3. Are you disabled?  Yes  No

If Yes, you can continue with this application or you can [click here](#) if you are interested in other medical assistance programs such as Age, Blind and Disabled or Long Term Care.

4. Are you applying for in home medical support, medical day services, nursing home or assisted living coverage?  Yes  No

If No, continue below. If Yes, [click here](#) to apply for the appropriate NJ Medicaid program.

New Jersey has a new application that includes food stamps and cash assistance in addition to NJ FamilyCare. If you also wish to apply for these programs, click [HERE](#). All others, continue below.

Source: [www.njfamilycare.org](http://www.njfamilycare.org)



# Status of Training

- 1,758 individuals trained or scheduled for training through March 2014
- 122 classes scheduled through March 2014
- Examples of participants: CBOs, FQHCs, Hospitals, Schools, Volunteers, Mental Health providers
- Sign-up for training on the *New NJ FamilyCare* at: <https://www.surveymonkey.com/s/NJFAMILYCARE>.

# Consolidated Assistance Support System (CASS )

- System and user acceptance testing
- Software updates for new federal rules and communication with the Marketplace
- System and operational work-arounds in place to meet new requirements

# Applications and Enrollment through October 2013

- U.S. Department of Health and Human Services reports 17,460 individuals determined or assessed eligible through the Marketplace (Oct. 1 - Nov. 2)
- New Jersey ranked second of the federally facilitated Marketplace states

# Applications and Enrollment through October 2013



STATE OF NEW JERSEY  
DEPARTMENT OF HUMAN SERVICES  
DIVISION OF MEDICAL ASSISTANCE & HEALTH SERVICES

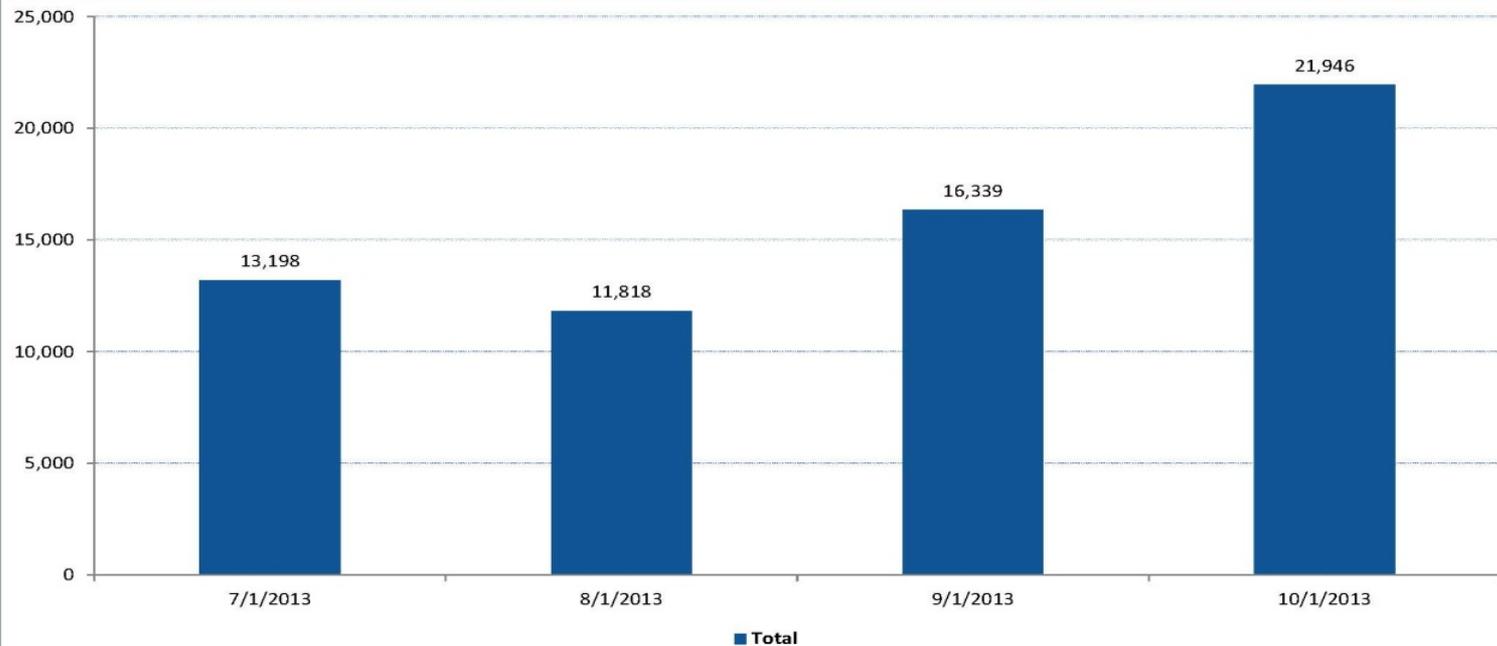
## Monthly Applications

### Month

Jul-13   Aug-13   Sep-13   Oct-13

### Application Type

In-person   Mail   Online   Other   Phone



**Sources:** Weekly reporting received from the NJ DMAHS Health Benefits Coordinator (Xerox) and daily reporting from DMAHS Office of Information Systems on County Welfare Agency **online applications only**

**Notes:** Application numbers for both Medicaid and CHIP are shown, Other includes applications received by fax and those applications where the channel of receipt could not be determined.

# Applications and Enrollment through October 2013

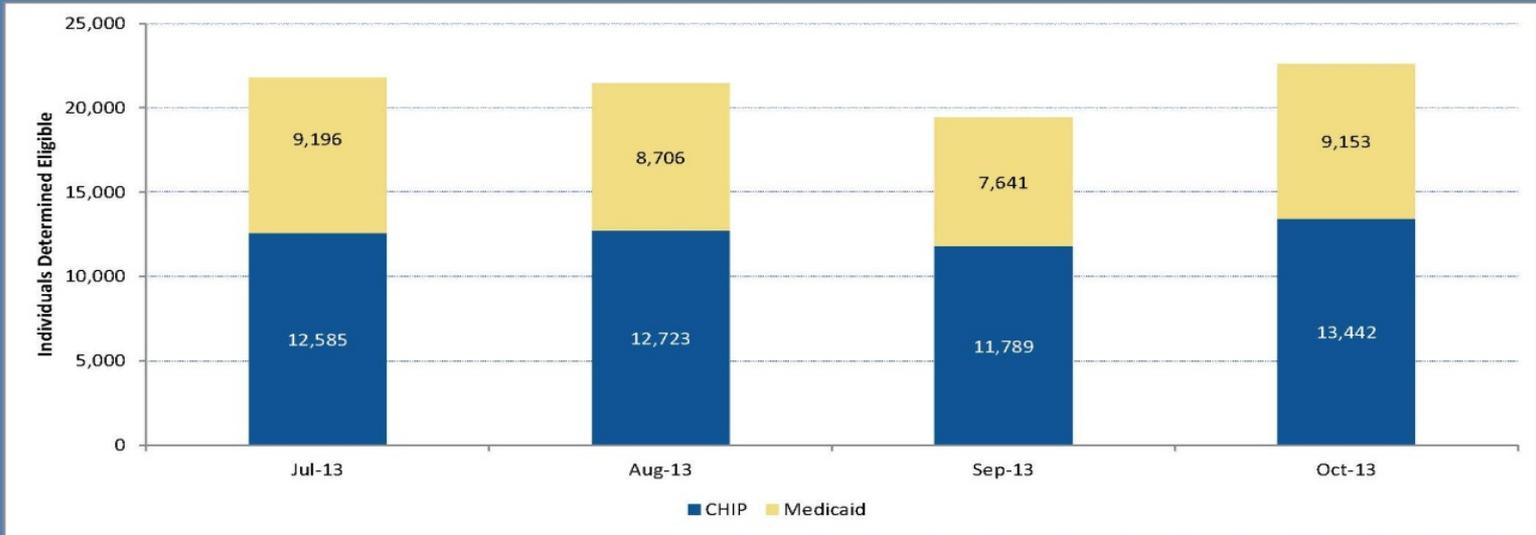


STATE OF NEW JERSEY  
DEPARTMENT OF HUMAN SERVICES  
DIVISION OF MEDICAL ASSISTANCE & HEALTH SERVICES

## Individual Determined Eligible

### Month

Jul-13	Aug-13	Sep-13	Oct-13
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### Program

CHIP	Medicaid
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### Breakdown Description

Administrative	Annual Renewal/Redetermination
Original Application	Other
Eligibility Cannot Be Established	Ineligibility Established

Source: Xerox, New Jersey DMAHS's Health Benefits Coordinator

Notes: Data for other entities that perform eligibility determinations (notably county welfare agencies) are not included in this data. Once New Jersey's new statewide automated eligibility system (CASS) is implemented, this information should be able to be produced on a comprehensive statewide basis.

# Applications and Enrollment through October 2013

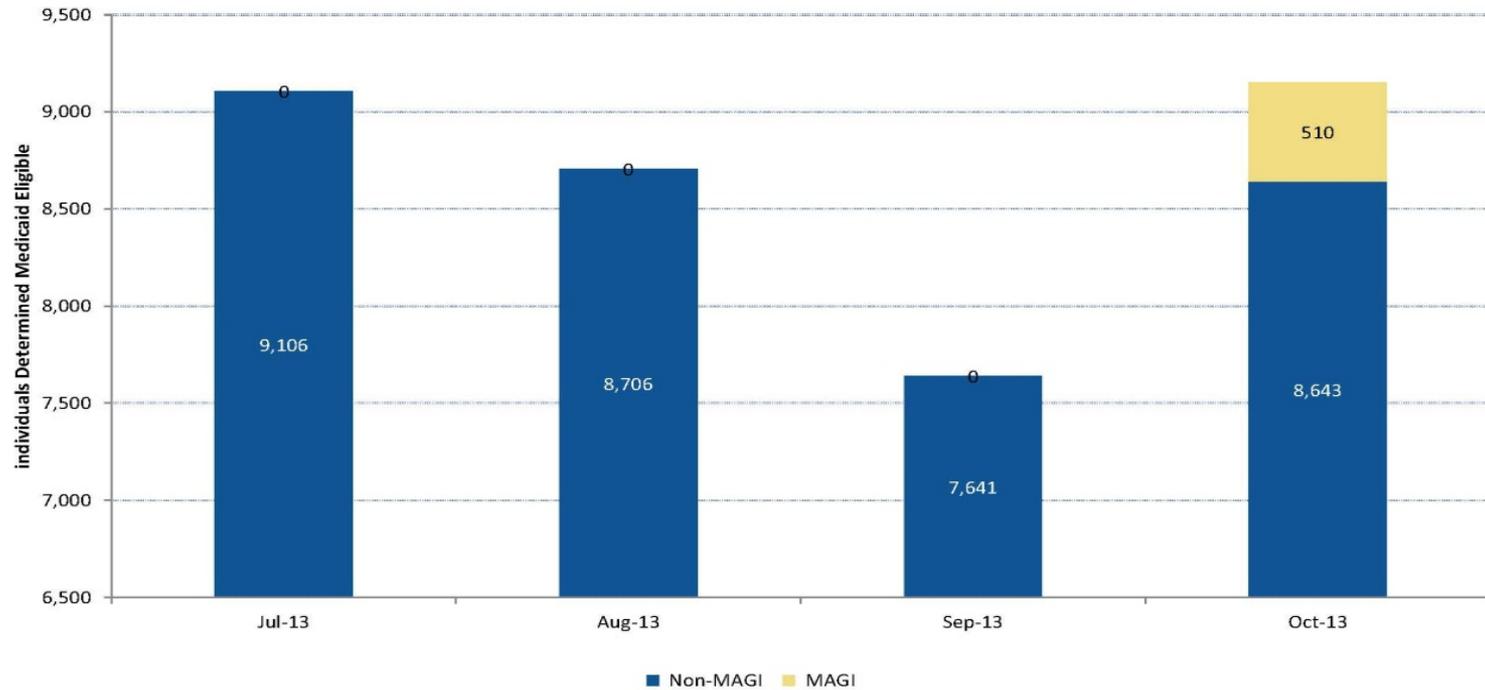


STATE OF NEW JERSEY  
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## Medicaid Only MAGI and Non-MAGI Eligibility

Month

Jul-13	Aug-13	Sep-13	Oct-13
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Source: Xerox, New Jersey DMAHS's Health Benefits Coordinator

Note: Xerox uses cascading rules for eligibility determinations, meaning that all applications are screened first for Medicaid eligibility and then for CHIP eligibility.. Data for other entities that perform eligibility determinations (notably county welfare agencies) are not included in this data. Once New Jersey's new statewide automated eligibility system is implemented, this information should be able to be produced on a statewide basis.

# Call Center Volume through October 2013



STATE OF NEW JERSEY  
DEPARTMENT OF HUMAN SERVICES  
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## Xerox Call Volume

Year

2013

Month

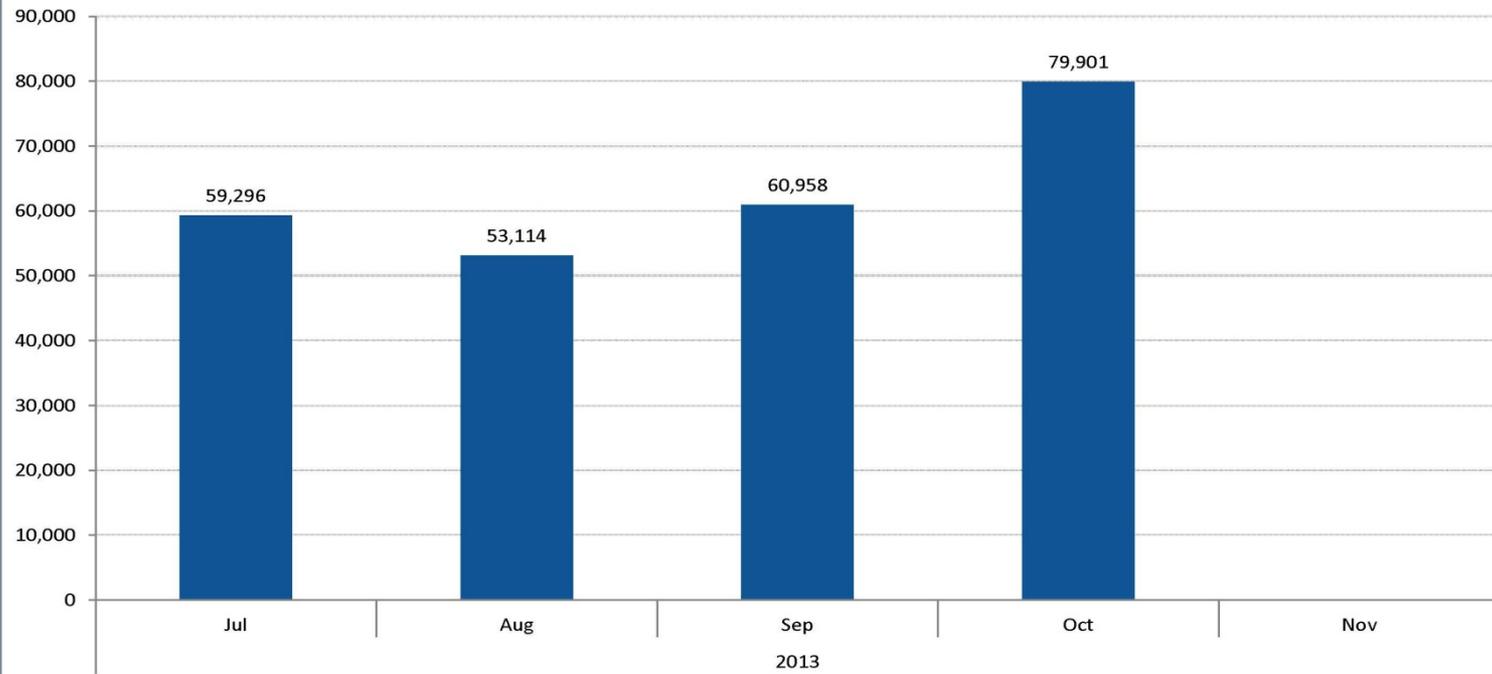
Jul

Aug

Sep

Oct

Nov



**Source:** Xerox, New Jersey DMAHS's Health Benefits Coordinator

**Note:** There are several other call centers that receive a small number of eligibility and enrollment calls - the data for these call centers are not included in this data. Once CASS is implemented, this information should be able to be produced on a comprehensive, statewide basis.

# Next Steps

- Continue enrollment efforts, training, Presumptive Eligibility, targeted enrollment strategies, Alternative Benefit Plan, etc.
- Coverage to begin January 1, 2014

# NJ FamilyCare Rebranding

Before

## NJ FamilyCare

- Families with income up to 133% of the federal poverty level (FPL)
- Children in families with incomes up to 350% FPL
- Pregnant Women up to 200% FPL

## Medicaid

- Aged, Blind and Disabled up to 100% FPL
- Childless Adults up to 25% FPL

After

## NJ FamilyCare

All Medicaid  
eligible  
populations

Call 1-800-701-0710  
Monday through Friday  
from 8:00 a.m.  
to 5:00 p.m.  
Monday & Thursday  
to 8:00 p.m.



Affordable health coverage. Quality care.

<b>Home</b>
<b>What is it?</b>
<b>What does it cover?</b>
<b>Who is eligible?</b>
<b>Immigrant Information</b>
<b>Questions &amp; Answers</b>
<b>Income Eligibility and Cost</b>
<b>Choosing a Health Plan</b>
<b>Need help enrolling?</b>
<b>Application download</b>
<b>Online Application</b>
<b>Enrollment Statistics</b>
<b>Using Your Benefits</b>
<b>Helpful links</b>

## Home

Welcome to the NJ FamilyCare website.

Beginning January 2014, NJ FamilyCare - New Jersey's publicly funded health insurance program - will include CHIP, Medicaid and Medicaid expansion populations. That means qualified NJ residents of any age may be eligible for free or low cost health insurance that covers doctor visits, prescriptions, vision, dental care, mental health and substance use services and even hospitalization.

Open enrollment for this new eligibility group begins October 1, 2013. Coverage begins January 1, 2014.

If you are a NJ resident and you need more information on this program, please read through the pages of this website and see how to become a member of NJ FamilyCare.

### [More information](#)

Individuals ineligible for NJ FamilyCare can find information on other insurance affordability programs at [www.healthcare.gov](http://www.healthcare.gov).



# What Does Rebranding Mean to You?

- No changes to MCOs, provider networks, or benefits as a result of rebranding
- NJ FamilyCare logo will represent ALL New Jersey medical assistance programs
- Continuation of streamlining and simplification goals set forth in Comprehensive Medicaid Waiver and federal law
- Most beneficiaries already familiar with NJ FamilyCare-branded materials

# Informational Updates

# WellCare Health Plan of New Jersey, Inc.

- Serving NJ FamilyCare clients effective December 1, 2013 as the 5<sup>th</sup> Health Plan choice
- Operational in: Essex, Hudson, Middlesex, Passaic and Union Counties; Statewide by June 1, 2015
- Currently serving Medicaid managed care in 8 states

# The 5 State Contracted Health Plans

*(effective 12/1/13)*

❖ Amerigroup



❖ Healthfirst NJ



❖ Horizon NJ Health



❖ UnitedHealthcare



❖ Wellcare



# WellCare-Healthfirst NJ Asset Purchase Agreement

- September 2013 – WellCare asset purchase agreement
- Transaction expected to close in early 2014
- Healthfirst will serve members until the day of transfer to WellCare
- Members have the option to self-select a new health plan

# Dual Special Needs Plan

- UnitedHealthcare Dual Complete D-SNP leaving the D-SNP market 12/31/13 in all 11 counties
- 10,300 members notified by CMS and United
- Member options provided in communications; resources, FAQs are available on UnitedHealthcare Dual Complete's website
- Ongoing active clinical transition planning and care management

# ASO / MBHO

- Request for Proposal under state review
- Rate setting analysis to move DMHAS contracts to FFS
- Behavioral health provider rate increase for certain BH services effective January 1, 2013 (*Newsletter, July 2013 Vol. 23, No. 11*)
- New billable Telepsychiatry service designed to improve clinical access for clients in need of psychiatric services (*Newsletter forthcoming*)

# Statistics on the Provider Rate Increase

- 9/27/13 - DMAHS began processing MC payments retroactive to January 1<sup>st</sup>
- All MCOs distributed enhanced payments: 1Q & 2Q total = \$64M
- FFS retroactive payments to 4,100 PCPs to be paid mid-December 2013
- FFS claims submitted after 11/4/13 are reimbursed at an enhanced rate

# NJ Medicaid ACO Timeline

May 2013

- Regulations published; 60 day public comment period begins

July 2013

- Public Comment period ends; DMAHS incorporates comments into final regulations

Fall / Winter  
2013

- **Final draft adoption documents prepared and under review. Final regulation adopted; 60 day application period begins**

Early 2014

- Anticipated start of demonstration project

# Provider Credentialing

- Credentialing Task Force formed February 2013
- Participants: DMAHS, MCOs, DOBI, MFD, Community medical and dental providers
- Goal: recommend “Best Practice” credentialing model for NJ Medicaid

# Provider Credentialing

## PHASE I:

1. Compile and review **Provider feedback** regarding existing credentialing challenges.
2. Modify the **NJ Universal Physician Application** for use by non-medical providers.
3. Compile and review **Plan feedback**:
  - credentialing challenges;
  - individual credentialing processes, their ability to cooperate on the necessary tasks with the state, and with other plans;
  - experiences in other states.
4. Compile and review **feedback from NJ State agencies**.
5. Review credentialing strategies/initiatives employed by **other states**.

**PHASE II:** Development of task-specific strategies

**PHASE III:** Issuance of formal recommendation



# DEPARTMENT OF CHILDREN AND FAMILIES' CHILDREN'S SYSTEM OF CARE COMPREHENSIVE WAIVER

PRESENTED  
BY  
ELIZABETH MANLEY  
DIRECTOR



# CHILDREN'S SYSTEM OF CARE

RESPONSIBLE FOR THREE COMPONENTS OF THE COMPREHENSIVE MEDICAID WAIVER

1. **Intellectual Disability/Developmental Disability –Mental Illness (ID/DD-MI) COMPONENT**
2. **Autism Spectrum Disorder (ASD) COMPONENT**

*EACH PILOT WILL SERVE ABOUT 200 YOUTH*

3. **Severe Emotional Disturbance (SED) COMPONENT**  
*CHILDREN WITH SED WHO MEET CLINICAL CRITERIA FOR HOSPITAL LEVEL OF CARE, WILL BE PROVIDED WITH PLAN A, MEDICAL BENEFIT PACKAGE*



# SED COMPONENT

ADDITIONAL THREE NEW SERVICES TO ELIGIBLE YOUTH\* INVOLVED WITH THE CHILDREN'S SYSTEM OF CARE (CSOC):

- ⇒ **Transitioning Youth Life Skill Building (16 and over)**
- ⇒ **Youth Support and Training (5 -16 yr old)**
- ⇒ **Non Medical Transportation**

\*Youth must be involved with Care Management Organization (CMO) and services must be included in plan of care



# ID/DD-MI COMPONENT

## GOALS

- ◆ Serve and stabilize child in the least restrictive setting
- ◆ Return the family unit to a place that will require minimal outside intervention

## INCLUSIONARY CRITERIA

- Medicaid/NJ Family Care Eligible youth
- CMO involved youth (to coordinate care)
- 5 to 21 yr old
- Co-occurring MH/DD diagnosis
- Meets State MH LOC



# ID/DD-MI SERVICE COMPONENTS

- Case/Care Management
- Individual Supports
- Natural Supports Training
- Intensive In Community (IIC)-Habilitation
- Respite
- Non Medical Transportation
- Interpreter Services



# ASD COMPONENT

- ◆ Services are habilitative
- ◆ Must be evidence based
- ◆ Enhance inclusion in community with
  - ◆ Improved adaptive behavior, language, and cognitive outcomes



# ASD COMPONENT

## INCLUSIONARY CRITERIA:

- Must be determined DD eligible through CSOC
- Medicaid/NJ Family Care Eligible Youth
- Under 13 yr. old
- Meets ICF/MR LOC Criteria
- Diagnosis of ASD

## EXCLUSIONARY CRITERIA:

Children with other insurance



# ASD COMPONENT

- Three levels of acuity with associated cost limits for habilitation services –
  - Low-\$9,000/yr
  - Moderate-\$18,000/yr
  - High-\$27,000/yr
- Eligibility and tier assessment by CSOC's Contracted Systems Administrator (CSA), PerformCare NJ



# ASD SERVICE COMPONENTS

CSOC will authorize through its own provider network the following services:

- ◆ Behavior Consultative Supports
- ◆ Individual Behavior Supports

MCO's will authorize and manage the below through their provider network:

- ◆ Occupational Therapy
- ◆ Physical Therapy
- ◆ Speech and Language Therapy



# TIMELINE

- EXPECT ALL COMPONENTS OF THE WAIVER TO BE OPERATIONAL BY THE FIRST QUARTER OF 2014
- PRIOR TO THIS WE WILL HAVE REACHED OUT TO STAKEHOLDERS FOR INPUT
- ALL SERVICES WILL BE PRIOR AUTHORIZED THROUGH CSOC's CSA, PERFORMCARE



# QUESTIONS?

QUESTIONS/COMMENTS/SUGGESTIONS CAN BE SENT TO  
[dcf\\_cbh@dcf.state.nj.us](mailto:dcf_cbh@dcf.state.nj.us)