NJ FamilyCare Data Dashboard Portal Supporting State Analytics

Felicia Wu, Joseph Vetrano, Brian Leip Division of Medical Assistance and Health Services

Medical Assistance Advisory Council Meeting January 24, 2018



IAP Data Analytics Project

Develop public-facing NJ FamilyCare dashboards

12-month technical assistance (April 2018)

CMS IAP Partners:

- Truven Analytics
- Health DataViz

Advisory, Consultative, Deliberative

Overview of NJ FamilyCare (Dec 2017)



1.76 million

NJFC Enrollment

20% NJ residents

Enrolled in NJFC

94% MC Enrollment

5 Partnering MCOs

\$15 billion

Combined State and Federal Funding

Advisory, Consultative, Deliberative



Selection Process for Visualization

Survey of OPRA Requests and other Division published materials

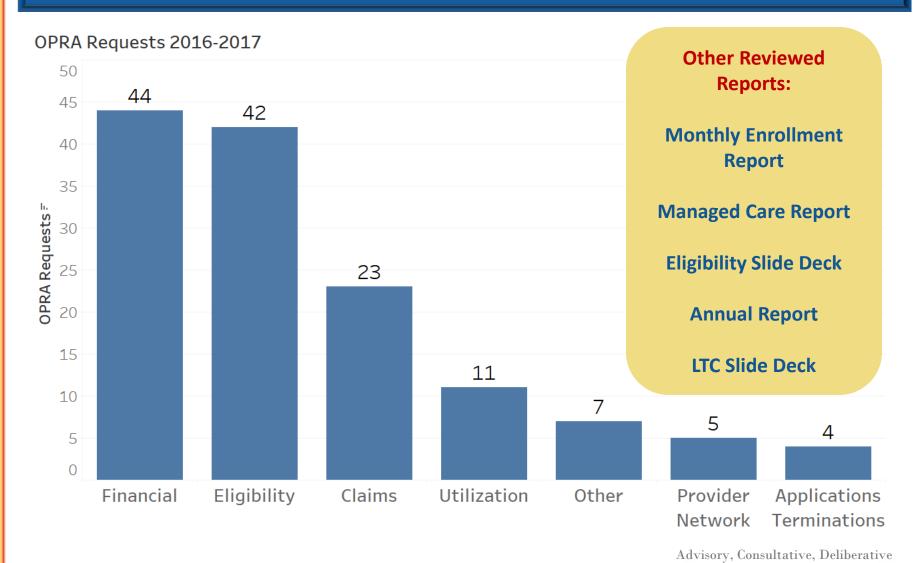
State comparables study

IAP Partner Input

Medicaid Director



Survey of Requested Reports



13 Comparable States Surveyed



Delaware Florida Louisiana Maine Maryland New Hampshire **New York Oklahoma** Tennessee* S. Carolina **Texas** Virginia Washington

*not public

Advisory, Consultative, Deliberative

Phase 1 Selected Visualizations

OPRA Requests and Publicly Available Reports

Provider Accessibility

Applications and Terminations

CAHPS Consumer
Assessment of Healthcare Providers

State Comparables Research

Financials

Service Utilization and/or Expenditures

HEDIS and Clinical
Measures

Eligibility

Other Requested Visualizations:

Long Term Care

Medicaid Expansion

Managed Care Report Card





Eligibility

Eligibility -

Medicaid Expansion LTC HEDIS CAHPS



Data Used:

- Source Data: Snapshot data from January 2014 to prior month
- Consistent with .pdf data presented in monthly enrollment reports, managed care report, and MACC slide decks
- Filters: Dual Status, Age Band, County, HMO, Gender, Eligibility Type

HEDIS and other Performance Data

Timeline

Eligibility -

Medicaid Expansion

LTC +

HEDIS ▼

CAHPS



Appendix E:	2015	HEDIS	Performance	Measures
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	Measure	Amerigroup	Horizon	United	Wellcare	Medicaid	Medicai
						Average 1	Average
	unization: Combination 2	74.5%	72.0%	67.9%	NA	70.9%	73.8%
	unization: Combination 3	67.3%	66.9%	61.6%	NA	65.2%	70.4%
-	in Children (LSC)	76.8%	74.4%	78.1%	NA	76.0%	66.8%
	in the First 15 Months of Life: 6 or 15)	67.1%	71.4%	68.6%	NA	70.0%	58.9%
	in the Third, Fourth, Fifth and Sixth 34)	79.2%	77.7%	78.4%	NA	78.1%	71.9%
	l-Care Visits (AWC)	66.4%	66.1%	58.8%	36.7%	63.7%	50.0%
	creening (BCS)	49.2%	55.2%	56.1%	NA	54.7%	58.8%
	Screening (CCS) ate Medications for People With	61.5%	60.6%	65.0%	22.9%	62.2%	60.2%
1		80.9%	84.7%	86.9%	NA	85.0%	n/a
6		78.2%	80.2%	85.6%	NA.	81.7%	n/a
		68.8%	77.8%	73.4%	NA	75.7%	n/a
		70.5%	77.2%	72.9%	NA	75.2%	n/a
1		75.8%	80.8%	81.7%	NA.	80.5%	n/a
1	Diabetes Care (CDC)						
1		81.7%	82.3%	84.7%	NA	83.0%	86.3%
E	ntrol (>9.0%) 2	41.4%	37.2%	42.6%	NA	39.4%	43.6%
	<8.0%)	50.5%	54.0%	46.9%	NA	51.4%	46.5%
	<7.0%) for a Selected Population	38.0%	37.7%	37.0%	NA.	37.5%	34.1%
	17.079 for a selected i oparation	50.3%	64.1%	54.0%	NA.	59.2%	54.4%
	on for Nephropathy	76.7%	77.4%	79.2%	NA.	77.8%	80.9%
	Controlled <140/90 mm Hg	62.5%	62.2%	57.4%	NA	60.8%	61.9%
	Blood Pressure (CBP)	58.7%	64.6%	46.7%	38.2%	58.3%	57.1%
	stpartum Care (PPC)	30.770	04.070	40.770	30.270	30.370	37.17
	enatal Care	81.7%	87.4%	84.2%	87.2%	85.4%	82.4%
ler:	p	52.0%	56.8%	61.1%	45.1%	57.6%	61.8%
	ngoing Prenatal Care 81+ Percent natal Visits (FPC)	62.5%	65.0%	55.5%	58.7%	61.2%	55.2%
	For Adolescents (IMA)			•			-
gococcal		86.9%	88.3%	82.9%	NA	86.3%	73.4%
Td		91.7%	95.9%	91.3%	NA.	93.8%	83.7%
nation 1		84.5%	88.3%	82.1%	NA	85.7%	71.4%
	ate testing for children with pharyngitis		68.8%	76.3%	NA	72.4%	69.5%
vdia Scree	ening (CHL)			•			-
-20		56.7%	40.4%	53.2%	NA	46.7%	51.2%
-24		67.3%	50.6%	59.2%	NA	55.7%	60.1%
		61.0%	44.5%	55.7%	NA	50.4%	54.6%
sessment	for children/adolescents (WCC)						•
- 11		75.1%	60.1%	54.3%	65.2%	59.8%	n/a
- 17		71.8%	63.1%	45.1%	NA	58.4%	n/a
		73.8%	61.0%	51.1%	57.8%	59.2%	64.0%
up care fation (ADI	or children prescribed ADHD D)						
on Phase			29.2%	37.1%	NA	32.5%	40.1%
	uation and Maintenance Phase		33.8%	42.3%	NA	37.3%	47.5%
	hosp, for mental illness 3	41.9%					
/ Followur		35.1%	16.8%	65.1%	NA	40.1%	63.0%
Followup		16.2%	8.9%	51.4%	NA NA	28.2%	43.9%
	ssment (ABA)	86.5%	81.6%	65.8%	NA NA	76.6%	79.9%
DIVIT ASSE	SSITIETTE (ADA)	80.570	81.070	05.870			/9.9%

Data Used:

- HEDIS reporting set measures CY2014 forward (MCO Contract)
- Consistent with .pdf data presented in **Annual** report (Appendix E)

Consumer Assessment of Healthcare Providers and Systems (CAHPS)

Timeline Eligibility - Medica

Medicaid Expansion

LTC - HEDIS -

CAHPS

NJFAMLYCORE Affordable health coverage. Quality care.

Appendix D 2014 CAHPS® Health Plan Survey



	lorizon	United	Amerigroup	Healthfirst	New Jersey Medicaid Average	National Medicaid Average				
	f Health Care									
	88%	81%	83%	83%	84%	92%				
5	93%	88%	94%	94%	92%	92%				
3					78%	n/a³				
1	Yan Satisfaction									
	87%	80%	79%	85%	83%	84%				
	91%	83%	90%	90%	88%	90%				
					85%	n/a³				
1	Doctor Satisfaction									
P	95%	91%	87%	93%	91%	87%				
	92%	93%	96%	95%	94%	93%				
					90%	n/a³				
	st Doctor Satisfaction									

86%

90%

87%

87%

91%

Overall Rating of Dental Care

91%

88%

Adults

Children D-SNP1,2

Adults	80%	74%	73%	77%	76%	n/a³
Children	87%	87%	81%	89%	86%	n/a³
D-SNP1,2						n/a³

¹ D-SNP is a coordinated care plan for New Jersey residents eligible for both Medicaid and Medicare (Parts A, B and D).

87%

84%

89%

Source: 2014 NJ CAHPS® Survey 5.0 Analysis & Health Plan Comparison Report provided by Xerox, last updated 10/2014.

Data Used:

- Source Data: CAHPS
 Data 2014 forward
- Populations surveyed:
 Children, Adults, D-SNP
- Consistent with .pdf data presented in Annual report (Appendix D)

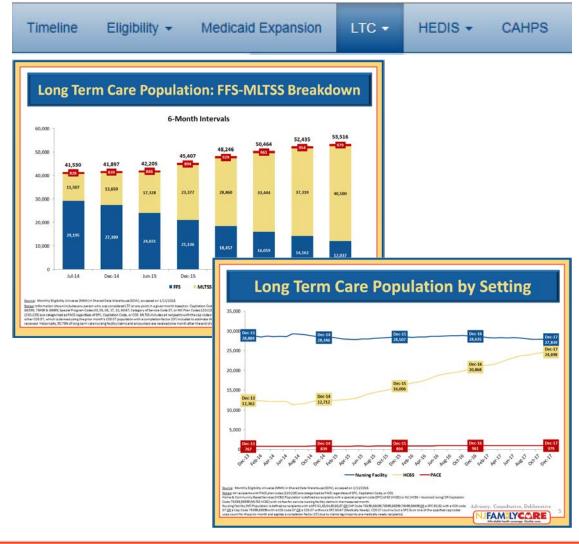




² Breakdown by plan are not available for D-SNP measures

² National averages are not available for the D-SNP and dental measures

Long Term Care



Data Used:

- Source Data: Eligibility and Claims Data*
- Consistent with slide decks presented at MACC meetings and MLTSS stakeholder meetings
- Filters: Dual Status,
 Age Band, County,
 HMO, Gender

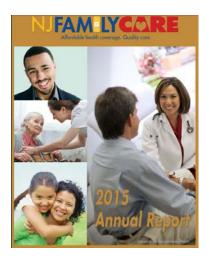
*12 months claims runout

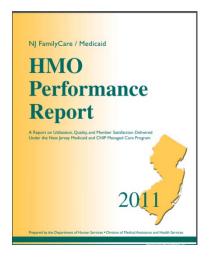
Advisory, Consultative, Deliberative



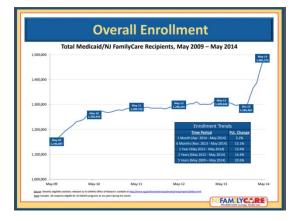
Future NJ FamilyCare dashboard

Summer 2018: http://www.njfamilycare.org/default.aspx











Advisory, Consultative, Deliberative

Development Timeline

Comparables Research, Cataloguing of Current Requests	0-2 mo.	100%
Meeting with Director's Office and Business Units	3-6 mo.	60%
Draft Dashboard Development	4-8mo.	60%
Website and Eligibility Dashboards LIVE	Spring 2018	60%
Continuing Review by Business Units	6-10mo.	0%
Coordination with Central Office to publish onto DMAHS website	Summer 2018	0% tative, Deliberative

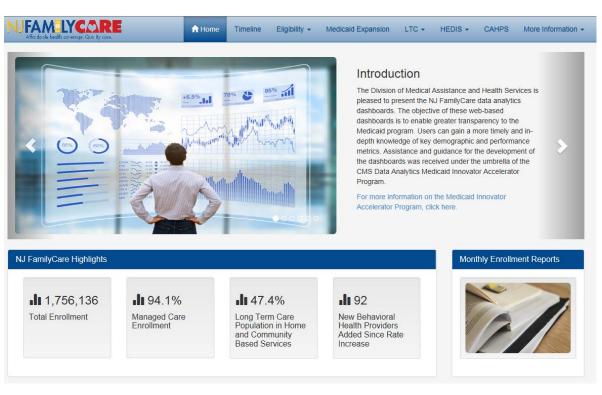
Contact Us

Contact Us: dmahs.referrals@dhs.state.nj.us

Subject: NJ FamilyCare - Data Analytics Dashboards

Mobile Friendly & Browser Independent





Medicaid Substance Use Disorder (SUD) Waiver

Roxanne Kennedy and Gwen Carrick

Division of Medical Assistance and Health Services

Department of Human Services

January 2018



Why an SUD Waiver

- Steady increase each year in NJ and Country of deaths related to SUD, primarily opiates.
- The Waiver is a recommendation of the NJ Governor's Task Force Report on Drug Abuse Control, September 2017
- President Trump's announcement on 10/26/2017 declaring a national health emergency for SUD
- CMS is taking into consideration the modification of the IMD Exclusion within Waiver authority for Medicaid payment for SUD Treatment (approved in 5 states as of 11/17)



The IMD Exclusion

- The Institution for Mental Diseases (IMD) Exclusion is a federal statute that prohibits the use of federal Medicaid financing for care provided to most patients in mental health and substance use disorder residential treatment facilities larger than 16 beds between the ages of 22-64.
- NJ sought Waiver authority through the 1115 Comprehensive Medicaid Waiver Renewal process to include SUD treatment in an IMD as part of the SUD continuum.



Purpose of the SUD Waiver

- To expand Medicaid coverage to residential treatment in Detox,
 Short Term and Long Term Residential rehabilitation services.
- Increase the benefit package to include peer services and case management services for individuals with a SUD
- Provide and monitor evidenced based services for individuals with a SUD
- Closely monitor the effectiveness and efficiencies of services expanded and covered in the waiver



SUD Waiver Authority

- Effective 10/31/17, NJ FamilyCare has received Waiver authority to claim expenditures for services provided in residential facilities that meet the requirements of an Institution for Mental Disease (IMD) for individuals 18 and over.
 - Non-hospital based Withdrawal Management, ASAM 3.7WM
 - Short term Residential Treatment, ASAM 3.7
 - Long Term Residential Treatment, ASAM 3.5
- NJ FamilyCare must maintain a combined average length of stay of 30 days or less for these services.
- NJ FamilyCare will provide a full continuum of SUD services that includes case management and peer recovery support services.



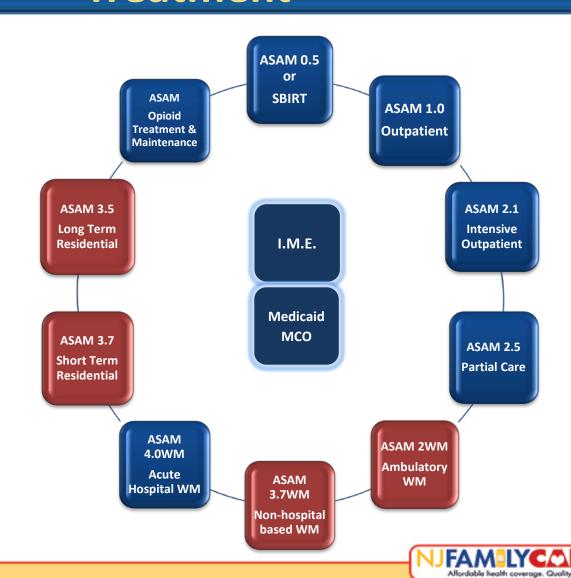
A Full Continuum of Benefits for SUD Treatment

Peer Support Services

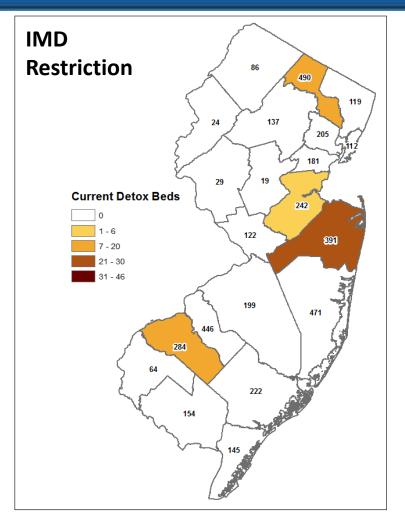
Case Management

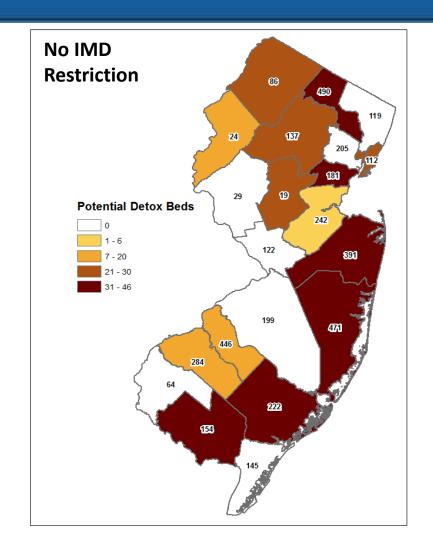
Support and Enhance existing M.A.T.

BH and Physical Health Integration



Withdrawal Management (Detox) Beds

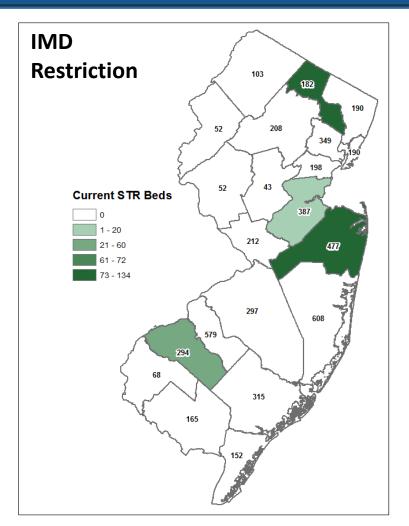


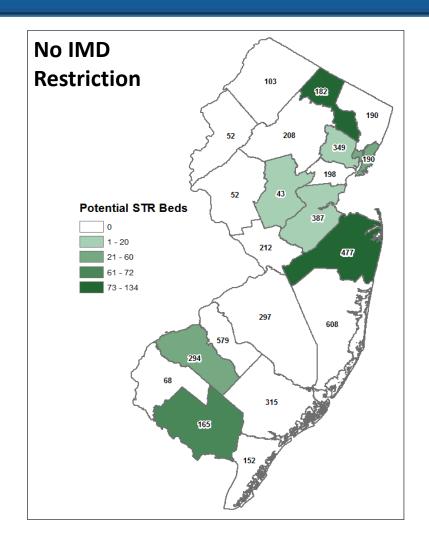


- Color = number of beds
- Numbers = admissions by County of Residence for CY 2016, FPL<=133%



Short Term Residential Beds

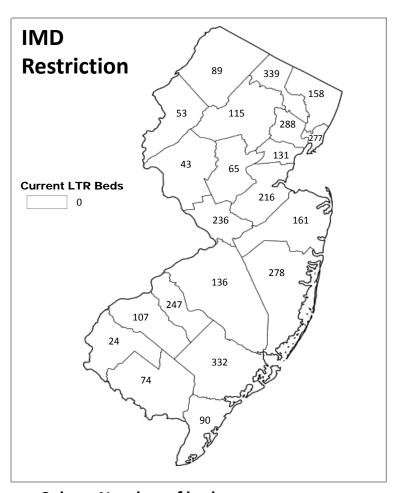


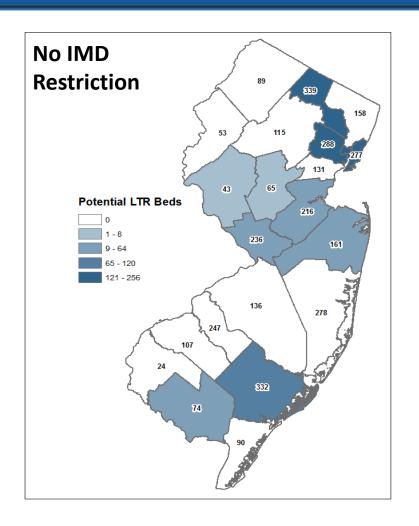


- Color = number of beds.
- Numbers = admissions by County of Residence for CY 2016, FPL<=133%



Long Term Residential Beds





- Color = Number of beds.
- Number = admissions by County of Residence for CY 2016, FPL<=133%



Special Terms and Conditions

Milestone

Access to Critical Levels of Care

ASAM 3.7 WM ASAM 3.7 STR

ASAM 3.5 LTR Milestone

Evidence Based Placement Criteria ASAM

> toci-3 for UM Review

Milestone

State process to review providers for ASAM compliance

Ensure residential services offer use of MAT on site or via affiliation Milestone

4

Ensure Provider Capacity Milestone

Develop opioid prescribing guidelines

Expand coverage of and access to Naloxone

Increase utilization and improve function of PDMS Milestone 6

Ensure
residential
and
inpatient
facilities link
beneficiaries
with
community
based
services and
supports



Special Terms and Conditions

Additional CMS Deliverables

SUD Program Implementation Plan

SUD Program Health IT Plan SUD Program Evaluation Design SUD Program Monitoring Protocol

Budget Neutrality



Service Implementation Timeline

*July 2018

IMD services Medicaid covered STR and WM

*October 2018

IMD service Medicaid covered LTR

*July 2019

Medicaid covered Case Management for SUD

*July 2019

Medicaid covered Peer services benefit coverage

^{*}Dates are projections and are contingent upon CMS approval.



Impact on SUD Providers

- Providers of Short Term, Long Term and Detox residential services will bill Medicaid for all Medicaid beneficiaries.
- Providers that receive state only FFS funds are required to be Medicaid providers.
- Providers licensed through DHS (DOH) for these services will be able to apply to be in the Medicaid SUD provider network regardless of their participation in the state only FFS network.
- Once a benefit and rate is designed for Case
 Management and Recovery Supports Services, the
 providers of these services will be able to bill for
 Medicaid beneficiaries.

Stakeholder Meetings

- Nov. 27, 2017: SUD Workgroup (multi-department and division workgroup)
- Nov. 28, 2017: Division of Mental Health and Addictions Services Senior Staff Meeting
- Dec. 4, 2017: County Drug and Alcohol Directors Meeting
- Dec. 7, 2017: DMHAS Stakeholder Leadership Constituency Meeting
- Dec. 8, 2017: Professional Advisory Committee (PAC)
- Dec. 14, 2017: Quarterly Provider Meeting
- Dec. 15, 2017: Opioid Taskforce Meeting
- Jan. 24, 2018: Medical Assistance Advisory Council (MAAC)
 Meeting
- Feb. 14, 2018: Mental Health Planning Council Meeting



Relevant Links

- State Medicaid Director's Letter
 Strategies to Address the Opioid Epidemic: https://www.medicaid.gov/federal-policy-guidance/downloads/smd17003.pdf
- NJ Standard Terms and Conditions of the 1115
 Waiver Renewal (Section 40 re: SUD):
 https://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Waivers/1115/downloads/nj/nj-1115-request-ca.pdf



Questions





NJ FamilyCare Managed Care Contract Changes

Carol Grant

Deputy Director

Division of Medical Assistance and Health Services

Managed Care Contract Changes

July Managed Care Contract

Managed Care Rule and other CMS Requirements

Highlights of the changes on the next few slides;
 Managed Care Contract available online at:

http://www.state.nj.us/humanservices/dmahs/info/resources/care/hmo-contract.pdf

Article 3 – Managed Care Management Information Systems

Coordination of Benefits – Managed Care Rule requires MCOs to establish their own COBA with Medicare (will become operational when NJ launches new MMIS) and participate in automated claims crossover process.

Article 4 - Provision of Health Care Services

- In Lieu Of Services moved from the Financial Reporting Manual to the main contract
 - o OTC medications
 - Smoking Cessation
 - o Residential BH/SUD treatment in an IMD for 15 days or less
 - LTAC treatment
 - Residential Modifications
 - Assistance with finding or keeping housing (not rent)
- EPSDT recipients aging out of EPSDT may be assessed for MLTSS up to 6 months before their 21st birthday
- CMS required changes to what formulary information and in what format MCOs must post to their websites
- MCOs must send DMAHS on an annual basis (changed from w/in 45 days of request) a detailed description of its drug utilization review activities
- Expanded State requirements for MCO reporting of drug encounters and covered outpatient drugs so that the State can apply for drug rebates
- The Administration lowered the threshold for Blood Lead Testing threshold from 10 to 5 micrograms/deciliter obtained through a capillary sample now required to be confirmed by a venous sample.
 - If the test shows a lead level greater than 5 micrograms/deciliter, the MCO should recommend that the other children and pregnant women living in the household be tested.
 - Children between 24 72 months who have not had a screening blood lead test must be tested immediately regardless of level of risk. If the blood level is found to be 5 9 mcg/dl, MCO must ensure PCPs cooperate with local health department to facilitate a preliminary environmental evaluation.
 - MCO must provide DMAHS an annual action plan for interventions used in outreaching parents/caregivers of children with positive lead screening tests. Lead Case Management Program applies to children with blood lead levels >5mcg/dl.

Article 4 - Provision of Health Care Services, cont.

- Contract now states specific federal law requirements for Hospice Care provided in a NF or SCNF
 - o at least 95% of the of the rate that would have been paid by the State for facility services in the facility for the individual.
- Performance Measures:
 - Added: Electronic submission requirement Complete HEDIS Workbook incl. all measures required by the NJFC MC
 Contract and measures submitted to NCQA for accreditation.
 - Expanded: MCO must submit a workplan for measures as defined by the State by 8/15 of each year. DMAHS may require
 a Corrective Action Plan for performance below minimum acceptable service levels. Progress updates may be requested
 by the State.
 - o Added HEDIS reporting measure: Use of Multiple Concurrent Antipsychotics in Children and Adolescents
- MCO's MLTSS Consumer Advisory Committee must include representation by MLTSS population participants or their representatives and case managers. Must address issues related to MLTSS. Must forward results and f/u items to DMAHS quarterly.
- Appeals process changes resulting from new Managed Care Rule (as discussed at the July MAAC):
 - o MCO must mail notice of adverse benefit determination to Member by date of action if:
 - Member has died
 - Member has requested, in writing, service termination/reduction
 - Member has been admitted to an institution where he/she is no longer eligible for NJFC
 - Member's address is unknown mail returned without forwarding address
 - Member is accepted for Medicaid services outside of NJ
 - A change in LoC is prescribed by Member's physician
 - Notice involves adverse determination regarding preadmission screening (section 1919(e)(7) of the Act.
 - Transfer or discharge from a facility will occur in an expedited fashion
- Managed Care Rule required changes to Provider Networks requirements:
 - The Contractor is not required to contract with more Providers than necessary to meet the needs of its Members.
 - MCO may use different reimbursement amounts for different specialties or different practitioners in the same specialty

Article 4 – Provision of Health Care Services, cont.

- MCO is not precluded from establishing measures to maintain quality of services and control costs, consistent with MCO's responsibilities to members
- o BH providers should be listed in online directory by service descriptions (State requirement):
 - Acute Partial Hospitalization Mental Health/Psychiatric Partial Hospitalization
 - Adult Mental Health Rehabilitation (AMHR)
 - Inpatient Psychiatric Hospital Care
 - Independent Practitioner(s) (Psychiatry, Psychiatry; NP Psychiatric MH; Psychiatry; Neurology (Osteopaths Only);
 Psychologist)
 - Medication Monitoring
 - Opioid Treatment Services
 - Outpatient Mental health Hospital
 - Outpatient Mental Health Independent Clinic
 - Partial Care
- Managed Care Final Rule requires MCO's, when building Provider Networks, to consider:
 - o How many NJ FamilyCare beneficiaries may enroll
 - The expected utilization of services, given the characteristics and health care needs of the specific populations enrolled with the Contractor
 - o The numbers and types (their training, experience and specialization) of Providers required to provide the required services
 - o The numbers of network Providers who are not accepting new NJ FamilyCare patients
- AWP extended through June 2018.
- AWQP section added
- Article 4.11 provides DMAHS with authority to conduct enhanced readiness reviews for significant and material MCO changes
 impacting members or providers. MCOs were instructed on submission criteria, processing protocol, and review timeframes. MCO's
 are not permitted to implement a proposed change without DMAHS approval.

Article 7 - Terms and Conditions

- Required each MCO to establish a dedicated Housing Specialist responsible for:
 - o Identifying, securing and maintaining community-based housing for MLTSS Members
 - o Acting as a liaison with DMAHS to receive training and capacity building assistance

Article 8 - Financial Provisions

- Medical Loss Ratio section
 - o Replaced with language consistent with the Managed Care Final Rule.
 - New MLRs are 85% for non MLTSS premium groups and 90% for all MLTSS premium groups. This measure is already active.
 Contract language is now consistent with MCFR.

Article 9 – Managed Long Term Services and Supports

- Expanded procedures for Member voluntary withdrawal from MLTSS and Disenrollment for non-compliance at MCO request.
 Defined MCO counseling responsibilities and risks to Members
- Expanded on procedures for screening potential MLTSS Members
- Expanded explanation to Member of MCO Care Management requirements and procedures
- Defined Essential Elements for person-centered plan of care:
 - o Member demographics
 - Member Goals
 - o Member's assessed needs
 - Service and support needs
 - Medical review
 - Caregiver's support needs
 - o Member rights and responsibilities
 - Special instructions/comments



Article 9 - Managed Long Term Services and Supports, cont.

- Changes were made to the MLTSS Performance Measures. Some were revised to provide further clarity or refine the data collected, some measures were discontinued, and others were further stratified to provide more detailed information.
 - Performance Measure #39 and #40 were further stratified to capture number of MLTSS members with substance only;
 mental illness only; or members with substance abuse and mental illness.
 - New Performance Measures were introduced to capture information concerning the follow-up after Emergency Department visit for mental illness or alcohol and other drug dependence (stratified for the HCBS and NF population)

Nursing Facility Quality Improvement Initiative

Elizabeth Brennan
Assistant Division Director
Division of Aging Services

Guiding Principles

- 1 Improved Resident Experience and Quality of Life
- Transparency & Collaboration with the Stakeholder Community
- Consistent approach to Quality Measurement
- Quality Monitoring & Promoting Continuous Quality Improvement
- 5 Oversight and Protections

Any Willing Provider (AWP) Policy

New Jersey's goal has been to safeguard the NF industry's financial health and minimize disruption to NF residents as the state moves from FFS to managed care under MLTSS.

The AWP provision currently requires the MCOs to contract with the NFs at least at the approved state Medicaid rates.

The AWP contracting policy for NFs was extended beyond its original two year period until 6/30/17.

Before eliminating AWP, NJ is developing NF provider network requirements and quality indicators that will be used in the contracting process between providers and the MCOs.

Any Willing Qualified Provider (AWQP)

The three primary goals of the AWQP program are:

- Setting the stage for value based purchasing the AWQP program needs to be aligned with value based purchasing because its focus is also on quality and outcomes of care
- Improving NF quality for long-stay residents ("raise all ships") by providing regular feedback on performance to NFs, they can design and implement quality improvement plans to improve outcomes for all residents
- Provide MCOs with a pathway towards stronger network management - in addition to rewarding quality through higher reimbursement to quality providers, MCOs will be able to share provider performance with members so they have the knowledge base to select high value service providers

Implementation Activities

- AWQP Initiative has launched
 - 302 Medicaid certified NFs are included
 - SCNFs, Private Pay, and small volume facilities are excluded
- Webinars for NF providers have begun
 - DHS (DMAHS and DoAS) is presenting a comprehensive overview
 - Hosted by the NJ Hospital Association; open to all NFs
 - January 23rd, February 1st, February 7th
- Quality Performance Standards data will be released to providers in February
- Resident/Family experience (Core Q) and Hospital
 Utilization Tracking pre-survey will be administered by Dr.
 Nick Castle of University of Pittsburg

Timeline (Abbreviated)

Timeline	Key DMAHS and DoAS Activities
January 2018	Prepare baseline data for distribution Conduct webinars
February 2018	Baseline data is released
March 2018	Receive NF Quality Performance Plans (QPP) Receive and review any NF appeals related to data
July 2018	Prepare data for distribution
August 2018	Baseline interim data is released
September 2018	Receive and review NF Quality Performance Plans (QPP)
January 2019	Prepare 1 st annual data for distribution
February 2019	1 st annual data is released
March 2019	Receive NF Quality Performance Plans (QPP) Receive and review any NF appeals
April 2019	AWQP annual designation is provided for the first time

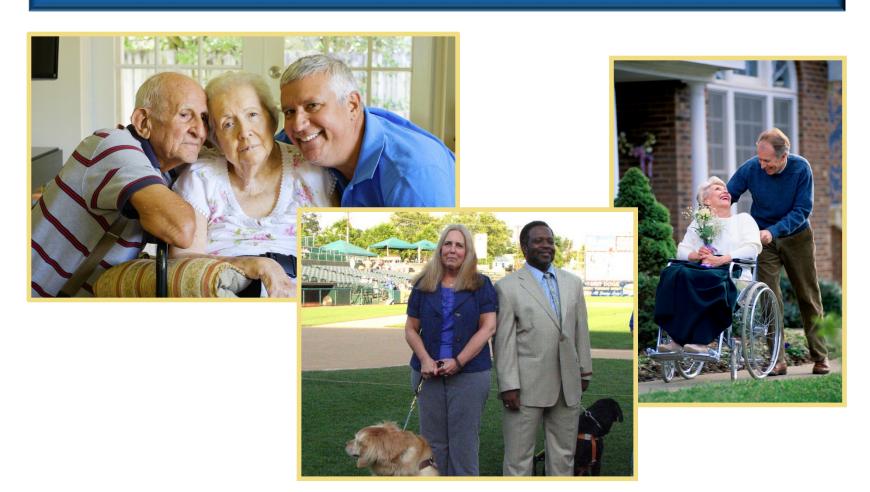
Additional Information

- ✓ Website
 - ✓ http://www.state.nj.us/humanservices/dmahs/home/mltss http://www.state.nj.us/humanservices/dmahs/home/mltss http://www.state.nj.us/humanservices/dmahs/home/mltss http://www.state.nj.us/humanservices/dmahs/home/mltss http://www.state.nj.us/humanservices/dmahs/home/mltss http://www.state.nj.us/humanservices/dmahs/home/mltss http://www.state.nj.us/humanservices/dmahs/humanservices/dmahs/humanservices/humanservices/dmahs/humanservice

- ✓ Email
 - ✓ dhs.awqpinitiative@dhs.state.nj.us

- ✓ Leah Rogers, DoAS QA Coordinator
 - **√** 609-588-6510

Long Term Care (LTC) and Managed Long Term Services & Supports (MLTSS)



Long Term Care Recipients Summary – December 2017

Total Long Term Care Recipients*

53,516

Managed Long Term Support & Services (MLTSS) 40,500		
	MLTSS HCBS	21,604
	MLTSS Assisted Living	3,094
	MLTSS NF	15,522
	MLTSS SCNF (Upper & Lower)	280

Fee For Service (FFS/Managed Care Exemption) 12,037		12,037
	FFS Nursing Facility (includes SCNF)	9,010
	FFS NF – Other**	3,027

PACE TO THE PACE T	972
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Source: NJ DMAHS Shared Data Warehouse Regular MMX Eligibility Summary Universe, accessed 1/11/2018.

Notes: Information shown includes any person who was considered LTC at any point in a given month and includes individuals with Capitation Codes 79399, 89399, 78199, 88199, 78399, 88399, 78499 & 88499, Special Program Codes 03, 05, 06, 17, 32, 60-67, Category of Service Code 07, or MC Plan Codes 220-223 (PACE).

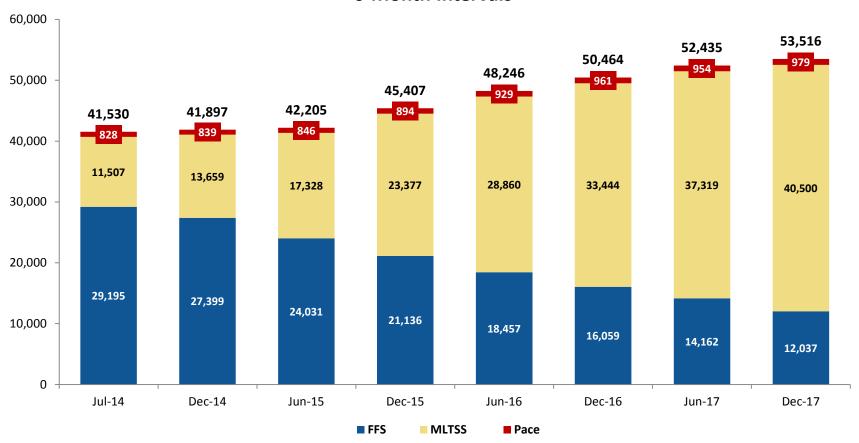
^{**} Includes Medically Needy (PSC 170,180,270,280,340-370,570&580) recipients residing in nursing facilities and individuals in all other program status codes residing in nursing facilities that are not within special program codes 60-67 or capitation codes 79399, 89399, 78199, 88199, 78399, 88399, 78499 & 88499.



^{* &#}x27;FFS NF - Other is derived based on the prior month's population with a completion factor (CF) included to estimate the impact of nursing facility claims not yet received. Historically, 63.56% of long term care nursing facility fee-for-service claims are received one month after the end of a given service month.

Long Term Care Population: FFS-MLTSS Breakdown

6-Month Intervals

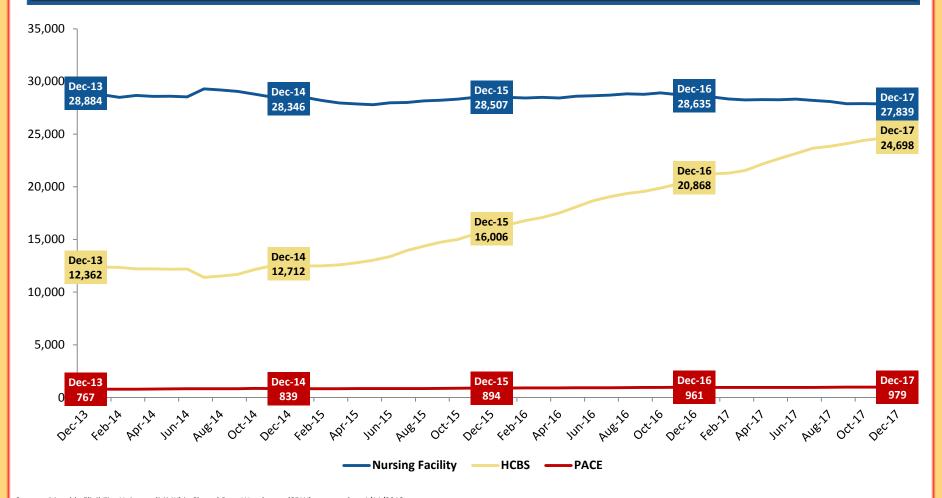


Source: Monthly Eligibility Universe (MMX) in Shared Data Warehouse (SDW), accessed on 1/11/2018.

Notes: Information shown includes any person who was considered LTC at any point in a given month based on: Capitation Codes 79399, 89399, 78199, 88199, 78399, 88399, 78499 & 88499, Special Program Codes 03, 05, 06, 17, 32, 60-67, Category of Service Code 07, or MC Plan Codes 220-223 (PACE). All recipients with PACE plan codes (220-229) are categorized as PACE regardless of SPC, Capitation Code, or COS. MLTSS includes all recipients with the cap codes listed above. FFS includes SPC 65-67 and all other COS 07, which is derived using the prior month's COS 07 population with a completion factor (CF) included to estimate the impact of nursing facility claims not yet received. Historically, 90.76% of long term care nursing facility claims and encounters are received one month after the end of a given service month.



Long Term Care Population by Setting



Source: Monthly Eligibility Universe (MMX) in Shared Data Warehouse (SDW), accessed on 1/11/2018.

Notes: All recipients with PACE plan codes (220-229) are categorized as PACE regardless of SPC, Capitation Code, or COS.

Home & Community Based Services (HCBS) Population is defined as recipients with a special program code (SPC) of 60 (HCBS) or 62 (HCBS – Assisted Living) OR Capitation

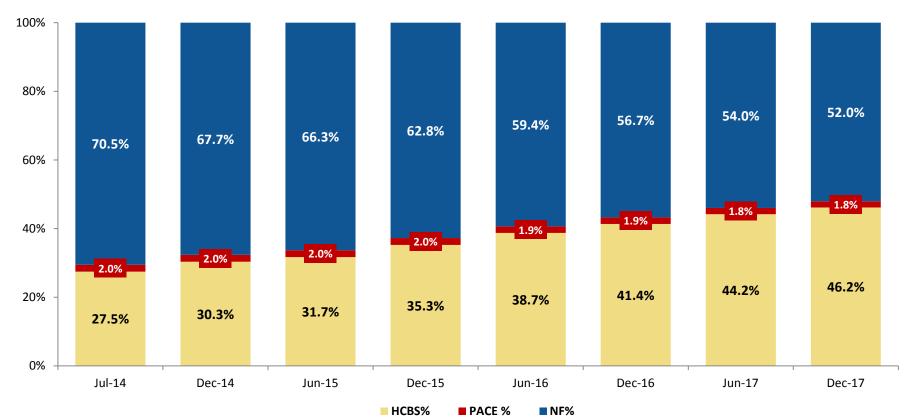
Code 79399,89399 (MLTSS HCBS) with no fee-for-service nursing facility claims in the measured month.

Nursing Facility (NF) Population is defined as recipients with a SPC 61,63,64,65,66,67 OR CAP Code 78199,88199,78399,88399,78499,88499 OR a SPC 60,62 with a COS code 07 OR a Cap Code 79399,89399 with a COS code 07 OR a COS 07 without a SPC 60-67 (Medically Needy). COS 07 count w/out a SPC 6x or one of the specified cap codes uses count for the prior month and applies a completion factor (CF) due to claims lag (majority are medically needy recipients).



MLTSS Rebalancing

6 Month Intervals



Source: Monthly Eligibility Universe (MMX) in Shared Data Warehouse (SDW), accessed on 1/11/2018.

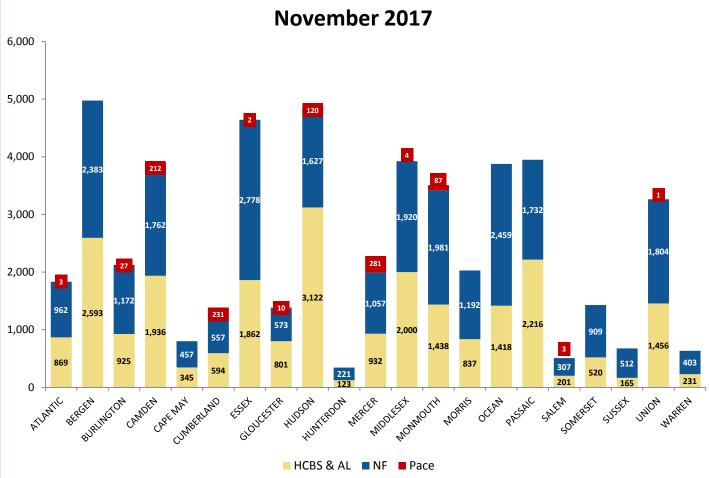
Notes: All recipients with PACE plan codes (220-229) are categorized as PACE regardless of SPC, Capitation Code, or COS.

Home & Community Based Services (HCBS) Population is defined as recipients with a special program code (SPC) of 60 (HCBS) or 62 (HCBS – Assisted Living) OR Capitation Code 79399,89399 (MLTSS HCBS) with no fee-for-service nursing facility claims in the measured month.

Nursing Facility (NF) Population is defined as recipients with a SPC 61,63,64,65,66,67 OR CAP Code 78199,88199,78399,88399,78499,88499 OR a SPC 60,62 with a COS code 07 OR a Cap Code 79399,89399 with a COS code 07 OR a COS 07 without a SPC 60-67 (Medically Needy &/or Rehab). COS 07 count w/out a SPC 6x or one of the specified cap codes uses count for the prior month and applies a completion factor (CF) due to claims lag (majority are medically needy recipients).



Long Term Care Population by County



COUNTY	NJ FamilyCare	LTC
ATLANTIC	4.1%	3.5%
BERGEN	6.6%	9.6%
BURLINGTON	3.6%	4.1%
CAMDEN	8.2%	7.2%
CAPE MAY	1.1%	1.5%
CUMBERLAND	2.8%	2.2%
ESSEX	13.5%	9.0%
GLOUCESTER	2.7%	2.7%
HUDSON	10.3%	9.2%
HUNTERDON	0.6%	0.7%
MERCER	4.1%	3.9%
MIDDLESEX	7.7%	7.6%
моммоитн	4.7%	6.6%
MORRIS	2.5%	3.9%
OCEAN	7.5%	7.5%
PASSAIC	8.9%	7.6%
SALEM	0.9%	1.0%
SOMERSET	1.9%	2.8%
SUSSEX	0.9%	1.3%
UNION	6.6%	6.3%
WARREN	0.9%	1.9%

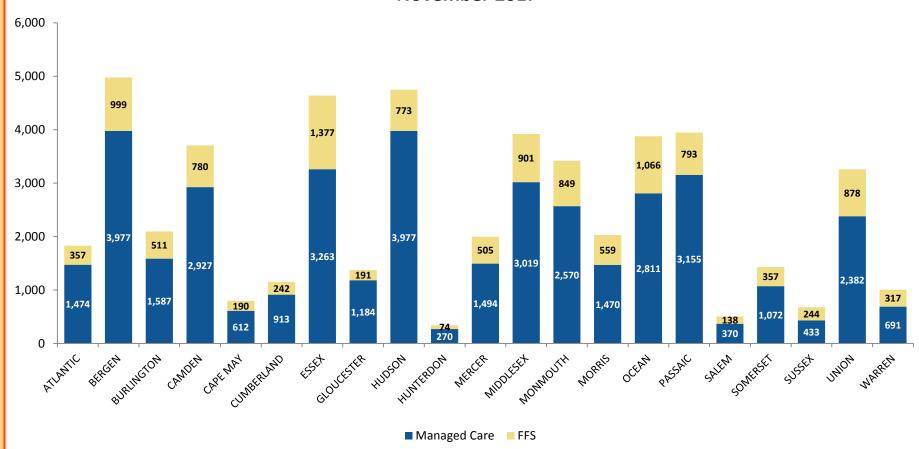
Source: DMAHS Shared Data Warehouse Monthly Eligibility Universe, accessed 1/11/18.

Notes: Information shown includes any person who was considered LTC at any point in a given month, based on CAP Codes 79399, 89399, 78199, 88199, 78399, 88399, 78499 & 88499, Special Program Codes 60-67, Category of Service Code 07, or MC Plan Codes 220-223 (PACE). * Uses count for the prior month due to claims lag in identifying medically needy (PSC 170,180,270,280,340-370,570&580) and other non-exempt fee-for-service nursing facility recipients.

Advisory, Consultative, Deliberative

Long Term Care Recipients per County, MC vs FFS

County Long Term Care Population, by MC vs. FFS November 2017



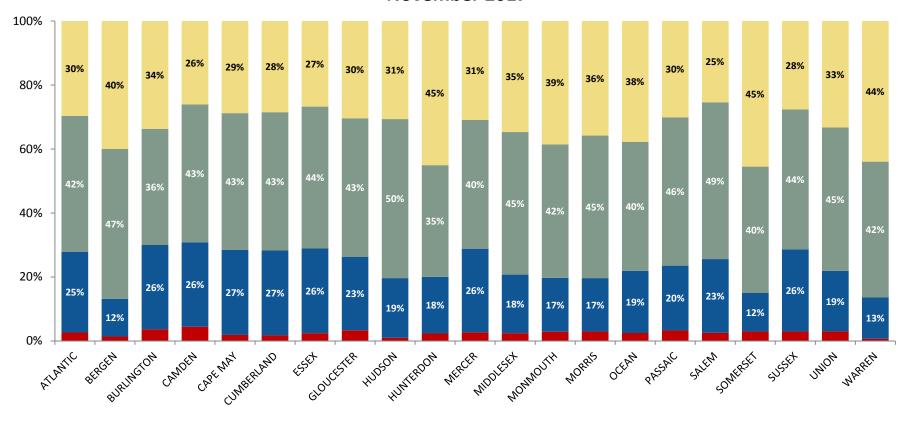
Source: NJ DMAHS Shared Data Warehouse Regular MMX Eligibility Summary Universe, accessed 1/11/2018.

Notes: Information shown includes any person who was considered LTC at any point in a given month and includes individuals with Capitation Codes 79399, 89399, 78199, 88199, 78399, 88399, 78499 & 88499, Special Program Codes 03, 05, 06, 17, 32 (prior to 7/1/14) or SPC 60-67 (post 7/1/14), Category of Service Code 07, or MC Plan Codes 220-223 (PACE). County distinction is based on recipient's county of residence in the given month.



Long Term Care Recipients per County, by Age Grouping

County Long Term Care Population, by Age Grouping November 2017



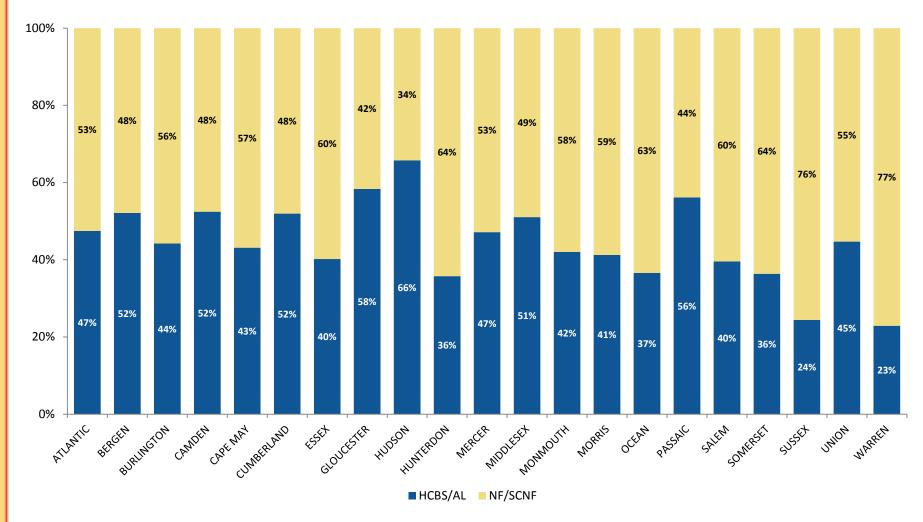
■ 0-34 ■ 35-64 ■ 65-84 ■ 85+

Source: NJ DMAHS Shared Data Warehouse Regular MMX Eligibility Summary Universe, accessed 1/11/2018.

Notes: Information shown includes any person who was considered LTC at any point in a given month and includes individuals with Capitation Codes 79399, 89399, 78199, 88199, 78399, 88399, 78499 & 88499, Special Program Codes 03, 05, 06, 17, 32 (prior to 7/1/14) or SPC 60-67 (post 7/1/14), Category of Service Code 07, or MC Plan Codes 220-223 (PACE). County distinction is based on recipient's county of residence in the given month.



Rebalancing Long Term Care, by County



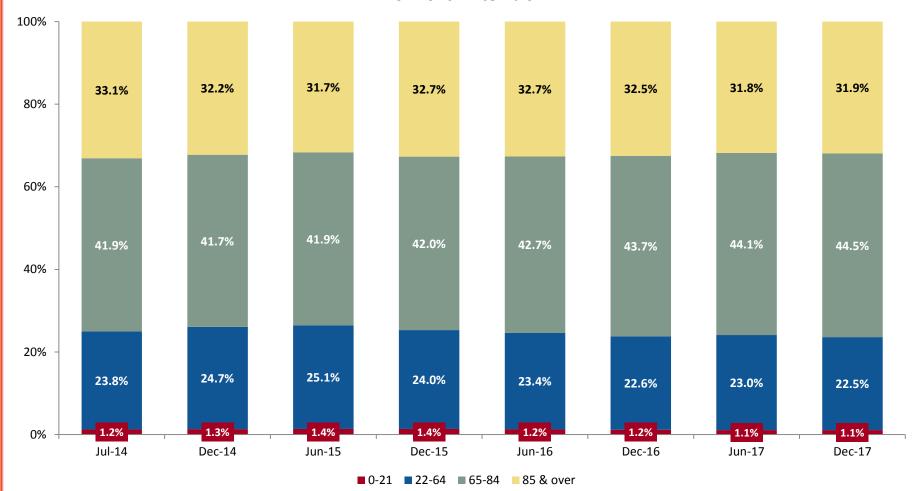
Source: NJ DMAHS Shared Data Warehouse Regular MMX Eligibility Summary Universe, accessed 1/11/2018.

Notes: Information shown includes any person who was considered LTC at any point in a given month and includes individuals with Capitation Codes 79399, 89399, 78199, 88199, 78399, 88399, 78499 & 88499, Special Program Codes 03, 05, 06, 17, 32 (prior to 7/1/14) or SPC 60-67 (post 7/1/14), Category of Service Code 07, or MC Plan Codes 220-223 (PACE). County distinction is based on recipient's county of residence in the given month.



MLTSS Population Trend, by Age Group

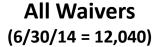


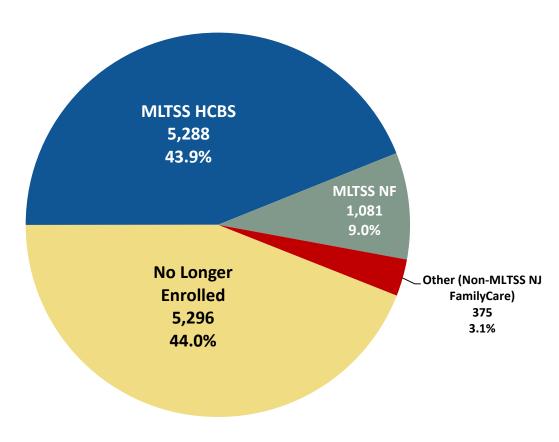


Source: DMAHS Shared Data Warehouse Monthly Eligibility Universe, accessed 1/11/2018.

NJFAMILYCARE
Affordable health coverage. Quality care.

A Look at the June 30, 2014 Waiver Population Today





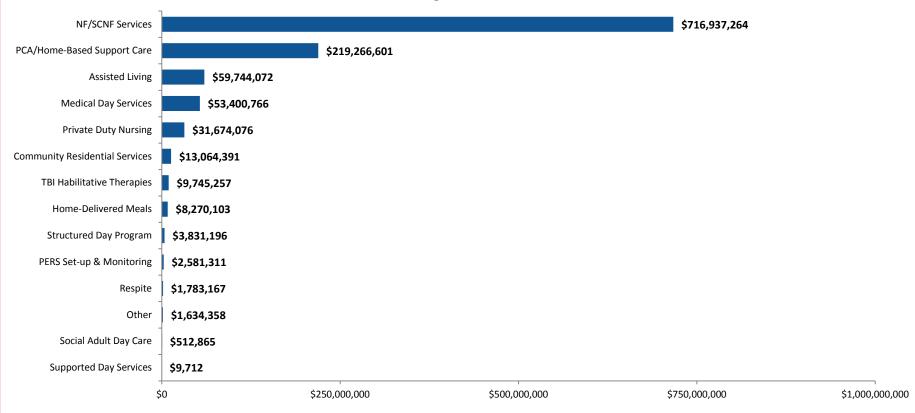
Source: DMAHS Shared Data Warehouse Monthly Eligibility Universe, accessed 1/11/2018.

NJFAMILYCARE
Alfordable health coverage. Quality core.

Advisory, Consultative, Deliberative

MLTSS Population's LTC Services Cost





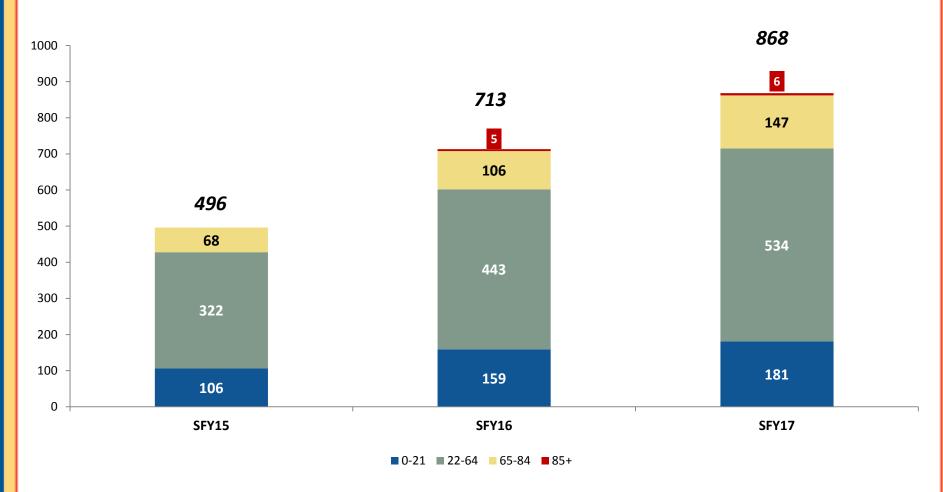
Monthly Average Number of Recipients: SFY17		
HCBS/AL 20,438		
NF/SCNF	12,137	
Grand Total 32,575		

Source: NJ DMAHS Share Data Warehouse MLTSS Services Dictionary, accessed on 9/18/17.
Notes: Dollars represent encounters paid through the date that the SDW was accessed. Subcapitations are not included in this data. Other Includes: Adult Family Care, Caregiver Training, Chore Services, Medication Dispensing Device (Monitoring), Medication Dispensing Device (Setup), Residential Modifications, TBI Behavioral Management, Non-Medical Transportation, and Vehicle Modifications.



MLTSS DDD Recipients

MLTSS Recipients (by Age Group) with a DDD Claim

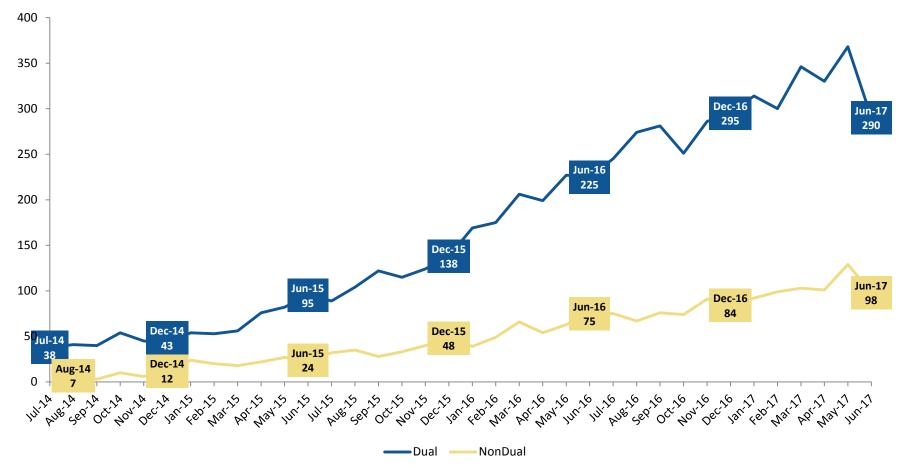


Source: NJ DMAHS Share Data Warehouse MLTSS Table and Claims Universe, accessed 9/18/17. $\underline{\textbf{Notes:}} \text{ Includes all MLTSS recipients, as defined by capitation codes 79399;89399;78199;88199;78399;88499} \text{ with a DDD paycode designation on the RHMF. Includes the following paycodes:} \\ \underline{\textbf{Advisory, Consultative, Deliberative}} \\$ 4, 6, B, C, D, S (respectively: High Cost Drugs & DDD; Cystic Fibrosis & DDD; AIDS & DDD; HIV+ & DDD; DDD; DYFS and ABD and DDD). Note that the same recipient may appear in multiple month's counts. Recipients are grouped according to their age on the last day of each state fiscal year.



MLTSS Recipients Receiving Behavioral Health Services Monthly Counts, By Dual Status

MLTSS BH Recipients, by Dual Status



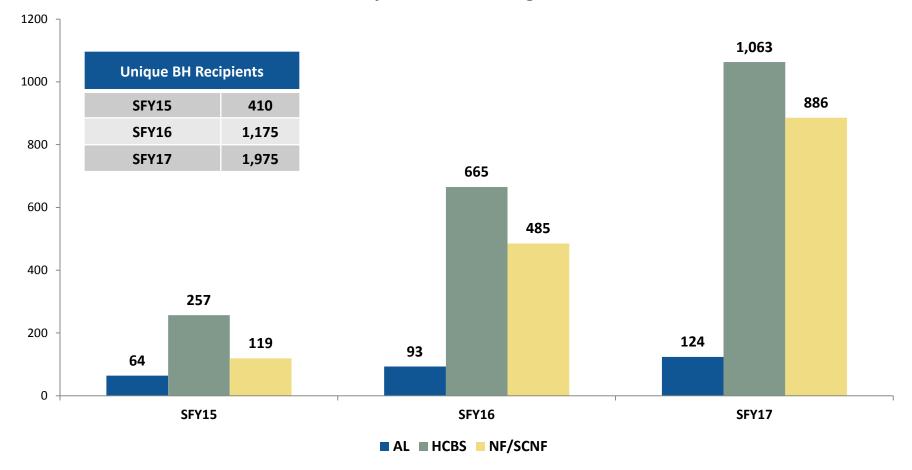
Source: NJ DMAHS Share Data Warehouse MLTSS Services Dictionary, accessed on 9/13/2017.
Notes: All recipients counted above are defined as MLTSS based on capitation code (79399;89399;78199;88199;78399;88399;78499;88499) and defined as BH based on receipt of services classified as BH based on procedure code or revenue code as defined in the MLTSS BH Services Dictionary. Does not include services meeting the definition of MLTSS Waiver, Medical Day Care or PCA as defined in the MLTSS Services Dictionary. Individual recipients may be counted more than once in a state fiscal year if they transitioned between settings (HCBS,AL,NF).



MLTSS Recipients Receiving Behavioral Health Services

Annual Counts, By Setting

MLTSS Recipients Receiving BH Services

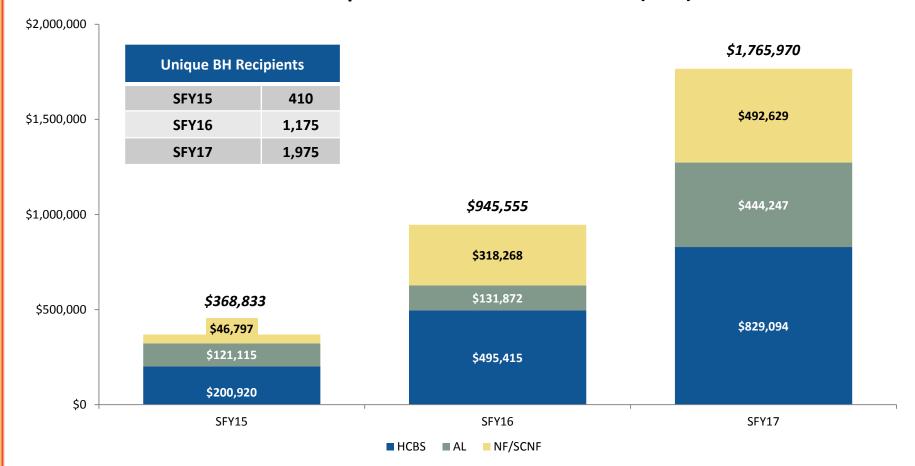


Source: NJ DMAHS Share Data Warehouse MLTSS Services Dictionary, accessed on 9/13/2017. Notes: All recipients counted above are defined as MLTSS based on capitation code (79399;89399;78199;88199;78399;88399;78499;88499) and defined as BH based on receipt of services classified as BH based on procedure code or revenue code as defined in the MLTSS BH Services Dictionary. Does not include services meeting the definition of MLTSS Waiver, Medical Day Care or PCA as defined in the MLTSS Services Dictionary. Individual recipients may be counted more than once in a state fiscal year if they transitioned between settings (HCBS,AL,NF).



MLTSS Behavioral Health Services Utilization, by Setting

MLTSS Recipients' BH Service Utilization (ENC)

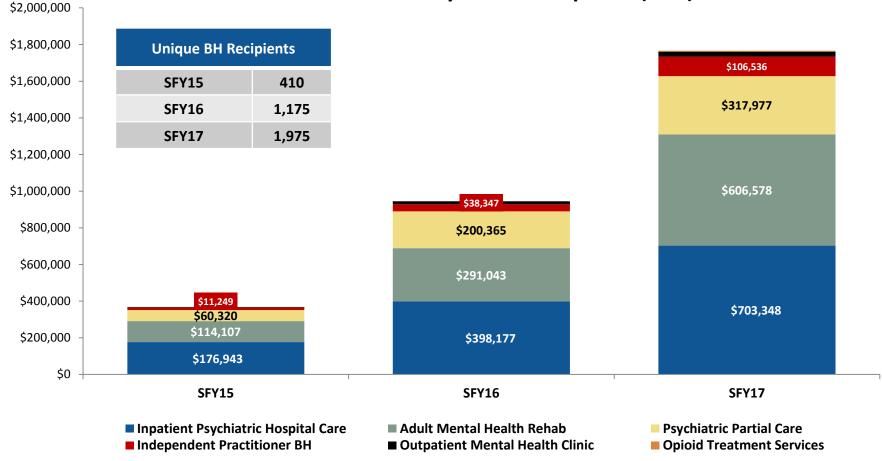


Source: NJ DMAHS Share Data Warehouse MLTSS Services Dictionary, accessed on 9/13/2017.
Notes: Amounts shown by service dates. Services are classified as BH based on procedure code or revenue code as defined in the MLTSS BH Services Dictionary. Does not include services meeting the definition of MLTSS Waiver, Medical Day Care or PCA as defined in the MLTSS Services Dictionary. Amounts shown are dollars paid by NJ FamilyCare MCOs to providers for services supplied to NJ FamilyCare members – capitation payments made by NJ FamilyCare to its managed care organizations are not included. Amounts shown include all claims paid through 2/8/17 for services provided in the time period shown. Additional service claims may have been received after this date. Subcapitations are not included in this data.



MLTSS Behavioral Health Services Utilization, by Service





Source: NJ DMAHS Share Data Warehouse MLTSS Services Dictionary, accessed on 9/13/2017.
Notes: Amounts shown by service dates. Services are classified as BH based on procedure code or revenue code as defined in the MLTSS BH Services Dictionary. Does not include services meeting the definition of MLTSS Waiver, Medical Day Care or PCA as defined in the MLTSS Services Dictionary. Amounts shown are dollars paid by NJ FamilyCare MCOs to providers for services supplied to NJ FamilyCare members – capitation payments made by NJ FamilyCare to its managed care organizations are not included. Amounts shown include all claims paid through 2/8/17 for services provided in the time period shown. Additional service claims may have been received after this date. Subcapitations are not included in this data. *Psychiatric Partial Care includes both inpatient & outpatient partial care.



The New Jersey Department of Human Services Division of Developmental Disabilities

SUPPORTS PROGRAM UPDATE

Jennifer Joyce
Supports Program & Employment Services,
Provider Performance & Monitoring, and Support
Coordination Units

Supports Program Information

- Launched July 2015
- 5,700 individuals currently enrolled
- Enrollment is ongoing
 - New presenters to DDD
 - Individuals currently receiving DDD services
 - As service plans come up for renewal
 - As identified for enrollment
 - 2018 graduates approximately 700
 - Shift to Supports Program expected to be complete by end of FY18
- 105 Medicaid/DDD Approved Support Coordination Agencies

Ongoing/Upcoming

- Release of revised Supports Program Policies & Procedures Manual – expected within the next few weeks
- Ongoing outreach to leadership groups and stakeholders to further identify and address areas in need of improvement
- Continued webinars
 - Q&A Sessions
 - Overviews of Services

Additional Information

- Supports Program Policies & Procedures Manual
 - http://www.nj.gov/humanservices/ddd/documents/support
 program policy manual.pdf
- Supports Program page of the DDD website
 - http://www.nj.gov/humanservices/ddd/programs/supports program.html
- Archived Webinars
 - http://www.nj.gov/humanservices/ddd/resources/webinars.html

NJ FamilyCare Update

Meghan Davey, Director

Division of Medical Assistance and Health Services

Medical Assistance Advisory Council Meeting January 24, 2018

December 2017 Enrollment Headlines

1,756,136 Overall Enrollment 2nd Monthly Increase After 6 Month Decline

2,366 (0.1%) Net Increase Over November 2017 15,536 (0.9%) Net Decrease Over December 2016

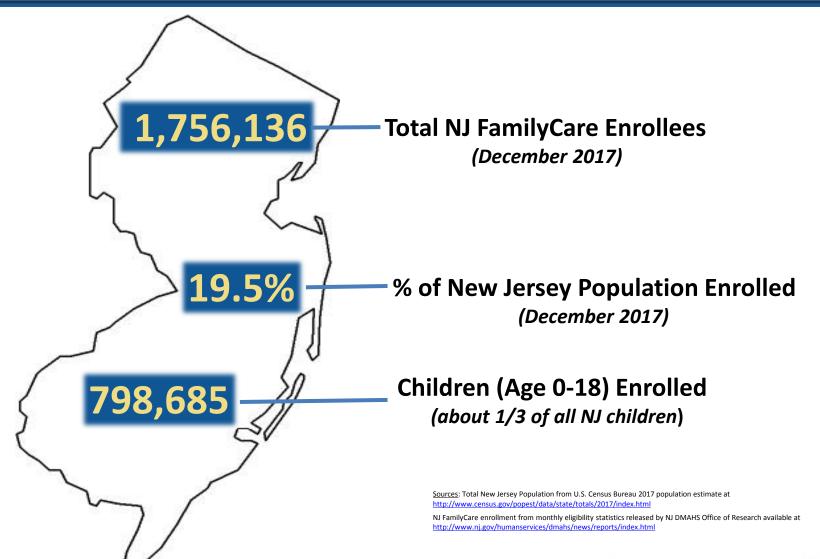
94.1% of All Recipients are Enrolled in Managed Care

Source: Monthly eligibility statistics released by NJ DMAHS Office of Research available at http://www.nj.gov/humanservices/dmahs/news/reports/index.html; Dec. eligibility recast to reflect new public statistical report categories established in January 2014

Notes: Net change since Dec. 2013; includes individuals enrolling and leaving NJFamilyCare. Does not include retroactivity.



NJ Total Population: 9,005,644



December 2017 Eligibility Summary Total Enrollment: 1,756,136

Expansion Adults	543,817	31.0%
Other Adults	108,033	6.2%
Medicaid Children	600,371	34.2%
M-CHIP Children	90,330	5.1%
CHIP Children	113,111	6.4%
Aged/Blind/Disabled	300,474	17.1%

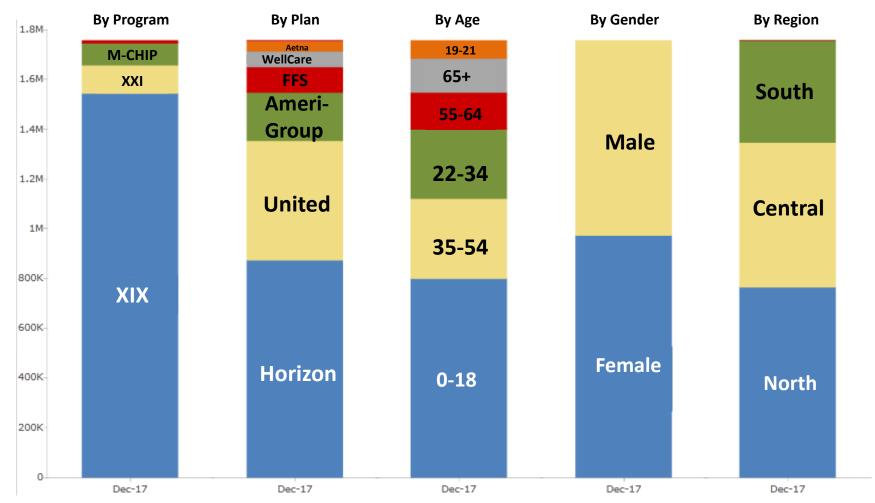
Source: Monthly eligibility statistics released by NJ DMAHS Office of Research available at http://www.nj.gov/humanservices/dmahs/news/reports/index.html;

Notes: Expansion Adults consists of 'ABP Parents' and 'ABP Other Adults'; Other Adults consists of 'Medicaid Adults'; Medicaid Children consists of 'Medicaid Children', M-CHIP' and 'Childrens Services'; CHIP Children consists of all CHIP eligibility categories; ABD consists of 'Aged', 'Blind' and 'Disabled'.



NJ FamilyCare Enrollment "Breakdowns"





Source: NJ DMAHS Shared Data Warehouse Snapshot Eligibility Summary Universe, run for December 2017.
Notes: By Region: North= Bergen, Essex, Hudson, Morris, Passaic, Sussex & Warren. Central= Hunterdon, Mercer, Middlesex, Monmouth, Ocean, Somerset & Union. South= Atlantic, Burlington, Camden, Cape May,
Cumberland, Gloucester & Salem. Region does not add up to total enrollment due to small "unknown" category that is not displayed. *M-CHIP: Individuals eligible under Title XIX, but paid with CHIP (Title XXI) federal funds.



Child Health Insurance Program (CHIP) – Update



CHIP Update

 CHIP funding expired as of September 30, 2017.

Renewed on January 22, 2018 for six years.

 Funding remains at ACA levels (88%) for two years, then will decrease over two years to pre-ACA level.



More Updates...

Aged-Blind-Disabled

Online Application

Credentialing

Universal Provider Credentialing System



Diabetes Legislation Update



Diabetes Legislation

Public Law A2993

Requires Medicaid to cover diabetes selfmanagement education, training, services and equipment for patients with diabetes, gestational diabetes and pre-diabetes. Passed 7/21/2017

Diabetes State Plan Amendment (SPA)

Diabetes Services to Include:

Diabetes Self-management Education (DMSE): Items and services meeting the American Diabetes Association DSME standards to be made available to beneficiaries.

Diabetes Prevention Program: Designed for beneficiaries diagnosed with prediabetes as defined by the American Diabetes Association and meet the standards of CDC-recognized programs

Medical Nutrition Therapy Services to be provided to beneficiaries by certain credentialed nutrition professionals

Diabetes State Plan Amendment (SPA)



Diabetic equipment and supplies already covered by NJ FamilyCare.



New fee-for-service provider types will be created so that they may be reimbursed by NJ FamilyCare: nutritionists, dieticians, and/or certified diabetes educators.