

NJ FamilyCare Managed Long Term Services and Supports (MLTSS)



The Choice is Yours



**Commissioner Jennifer Velez
NJ Department of Human Services**

Objectives

- **To provide you with information on:**
 - NJ's Medicaid program, NJ FamilyCare
 - NJ FamilyCare Managed Long Term Services and Supports (MLTSS)
 - Eligibility for NJ FamilyCare MLTSS
 - NJ FamilyCare Managed Care Organizations (MCOs)
 - Program of All-Inclusive Care for the Elderly (PACE)

What is NJ FamilyCare Managed Care?

- NJ FamilyCare managed care delivers coordinated health care services and supports through a network of providers.
- Managed care works like a health care supermarket to deliver *all* of your Medicaid benefits through one organization.
- The State of New Jersey has chosen to provide Long Term Services and Supports through NJ Family Care managed care and PACE programs. This is called NJ FamilyCare Long Term Services and Supports (MLTSS).

NJ FamilyCare MLTSS

Services that:

- Assist you to live as independently as possible for as long as possible;
- Focus on your comprehensive care needs;
- Use public funds in a better way to serve more people;
- As of July 1, 2014, MLTSS includes the home and community based services currently provided by the Medicaid waivers; and care in nursing home, when needed.

MLTSS Services

- **NJ FamilyCare Managed Long Term Services and Supports (MLTSS) include the following services:**
 - Personal Care; Respite; Personal Emergency Response System (PERS); Home and Vehicle Modifications; Home Delivered Meals; Assisted Living; Behavioral Health Services; Community Residential Services; and Nursing Home Care
- **You will be able to access:**
 - Health care providers and services within your managed care network to meet your needs; and
 - A care manager to help you coordinate your medical, long term services and supports, behavioral health services and NJ FamilyCare State plan services, such as medical day care and personal care assistance, through an individualized plan of care.

Dual Eligible Special Needs Plan (D-SNP)

- MLTSS is not offered by D-SNPs in 2014. Beginning July 1, 2014, members who are eligible for MLTSS and wish to receive these benefits must disenroll from their D-SNP. Here are their options:
 - Return to original Medicare and a Medicare Part D Drug Plan, with NJ FamilyCare services handled by the same MCO that offered their D-SNP coverage;
 - Return to original Medicare and a Par D Drug Plan, with NJ FamilyCare services handled by another MCO;
 - Enroll in a Medicare Advantage plan with drug coverage, with NJ FamilyCare services handled by the same MCO that offered their D-SNP coverage;
 - Enroll in a Medicare Advantage plan with drug coverage, with NJ FamilyCare services handled by another MCO; or
 - Enrollment in a PACE program.

How to Qualify for MLTSS?

Eligibility

- For NJ FamilyCare MLTSS eligibility, you **must continuously** meet:
 - Categorical; **and**
 - Clinical; **and**
 - Financial criteria.

No Wrong Door/Single Entry Point

- New Jersey has a standardized process by which potential “new” enrollees enter the MLTSS system:
 - Contact local Aging and Disability Resource Connection (ADRC) for information, assistance and screening
 - Contact County Welfare Agency to apply for Medicaid
- For NJ FamilyCare eligibility, you must apply at County Boards of Social Services, also known as County Welfare Agencies

Categorical and Clinical Qualifications

Categorical Eligibility:

- Aged – 65 years old or older.
- Blind **or** Disabled – Under 65 years of age and determined blind or disabled by the Social Security Administration or the State of New Jersey.

Clinical Eligibility:

- You must meet clinical eligibility criteria, established by the State of New Jersey, based upon an assessment of what you can and cannot do for yourself

Financial Questions

○ Income

- Income for one person can be equal to or less than \$2,163* per month (2014).
- Income for a couple can be equal to or less than \$4,326* per month (2014).
- All income is based on the gross amount.

○ Resources

- Resources must be at or below \$2,000 for an individual and \$3,000 for a couple.

-- Financial Eligibility includes five-year look back to insure member meets requirements for Institutional Medicaid.

-- *Subject to annual change.

-- For children applying for MLTSS and who meet the nursing home level of care, parental income and resources are not counted in determining financial eligibility

**Now that you are eligible for MLTSS,
what are your LTSS choices?**

MLTSS Choices

- **If you have NJ FamilyCare only:**
 - NJ FamilyCare Managed Care Organization (MCO)
 - Program of All-Inclusive Care for the Elderly (PACE)
- **If you have NJ FamilyCare and Medicare:**
 - MCO plus Medicare plan(s)
 - PACE

MLTSS Enrollment Options

Beginning July 1, 2014 if you are eligible for MLTSS you may receive services through:

1. Managed Care Organization (MCO)

- Selection through the Office of Community Choice Options (OCCO).

2. PACE Program

- Through one of the four PACE organizations operating in seven NJ counties. NJ FamilyCare financial eligibility is also required through the County Welfare Agencies.

MLTSS Enrollment Process

- If you are age 21 or older, you need to contact your local Aging and Disability Resource Connection (ADRC) also known as the Area Agency on Aging (AAA).
- If you are applying on behalf of your child or an individual under age 21, you can contact your local County Welfare Agency or the Division of Disabilities Services (DDS) at 1-888-285-3036 (press 2 after prompt and then press 1 after next prompt) to speak with an Information and Referral Specialist.
- For NJ FamilyCare eligibility, you must apply at the County Boards of Social Services, also known as County Welfare Agencies.

NJ FamilyCare Managed Care Organizations

If you select this option, you need to enroll in one of the five NJ FamilyCare managed care organizations (MCO):

- **Amerigroup New Jersey, Inc.:** Serving all counties except Salem
- **Horizon NJ Health:** Serving all counties
- **UnitedHealthcare Community Plan:** Serving all counties
- **WellCare Health Plans of New Jersey:** Serving in these nine counties: Essex, Hudson, Middlesex, Passaic, Union, Bergen, Mercer, Morris and Somerset counties

Program of All-Inclusive Care for the Elderly (PACE)

- The PACE organization coordinates and provides ALL services including nursing facility care, if needed.
- You must be 55 or older, able to live safely in the community at the time of enrollment and have care needs at the nursing home level.
- Currently there are four PACE organizations in seven counties. You must live in the PACE provider service area to be eligible to enroll.

PACE

- **LIFE at Lourdes**
 - Serving most of Camden County
- **Lutheran Senior LIFE**
 - Serving parts of Hudson County
- **LIFE St. Francis**
 - Serving Mercer County and parts of northern Burlington County
- **Inspira LIFE**
 - Serving Cumberland and parts of Gloucester and parts of Salem counties

For more information:

- **NJ FamilyCare Hotline 1-800-356-1561 (for consumers and providers)**
- **State Health Insurance Assistance Program (SHIP) 1-800-792-8820**
- **www.state.nj.us/humanservices/**